

MAG Continuum of Care Regional Committee on Homelessness
Regional Plan to End Homelessness – Report Card
Merging CoC Action Plan & HUD Objectives
 (January 2012)

Leadership and Community Support

	Implemented	In Progress	No Action	CoC Action Plan	HUD Objective
Consider incremental enhancements to the structure of the planning and decision-making arms of the CoC to increase inclusiveness and responsiveness to the needs and concerns of the full range of stakeholders.		X		X	
Increase CoC participation by: consumers, landlords including public housing authorities, mental health service providers, legal services providers, and representatives from justice/corrections, the academic/research community, and the philanthropic community.		X		X	
Launch implementation of the Regional Plan to End Homelessness with a regional summit.	X				
Identify successful practices in ending homelessness to present at the Arizona Coalition to End Homelessness Annual Conference on October 27-28, 2008.	X				
Conduct a cost study to document the economic impact of homelessness in Maricopa County through the AZ Department of Economic Security.	X				

Community Awareness and Collaboration

	Implemented	In Progress	No Action	CoC Action Plan	HUD Objective
Participate in the Arizona Town Hall “Housing Arizona” event. Focus discussion on homelessness and how it relates to the Town Hall topic of affordable housing.	X				
Conduct cascading Appreciative Inquiry (AI) interviews with persons experiencing homelessness and with community leaders.	X				
Develop collaborative press releases, community awareness events and a comprehensive Web-based information source.		X			
Expand Project Homeless Connect to take place at least quarterly and to expand to at least one other city in the region per year.	X				

Host brown-bag trainings for stakeholders.	X				
Create a "Collaboration Corner" at the homeless street count volunteer trainings.	X				
Provide in-depth training, technical assistance and mentoring for Street Count Coordinators.	X				
Develop a tri-fold business card size community resource guide for persons who are experiencing homelessness.			X		
Create a User Guide for homeless behavioral health services to facilitate better communication and collaborating among providers.		X			

Prevention

Implemented
In Progress
No Action
CoC Action Plan
HUD
Objective

Ensure that there are adequate housing and services for youth and young adults experiencing homelessness.		X		X	
Increase coordination between non-DV homeless service providers and domestic violence providers with the dual goals of (a) more fully utilizing emergency housing resources managed by DV providers, and (b) building the capacity of non-DV CoC providers in delivering trauma-informed services, especially to families and individuals who have experienced domestic violence.				X	
Develop recommendations for local prevention strategies based on an assessment of best practices.			X		
Develop a resource sheet that offers information about eviction prevention resources within the community and provide the sheet to property managers along with eviction notices. Progress made: Eviction prevention resources have been compiled and posted on the MAG Human Services Information Station site on the Web. Progress has not been completed on providing information to property managers along with eviction notices.		X			
Hold housing stability and financing management trainings. Progress made: Arizona Saves provided a financial management workshop for homeless and domestic violence Case Managers on November 12, 2010. The workshop was part of the MAG Continuum of Care Regional Committee on Homelessness Brown Bag Training Series. Additional sessions are being planned for 2011.	X				

Develop an interagency and community discharge planning model to eliminate the number of people being released from prisons and jails to homelessness.		X			
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Housing and Services

Implemented
In Progress
No Action
CoC Action Plan
HUD Objective

Develop a centralized intake/assessment/referral/resource targeting system to ensure the most effective outcomes for the most appropriate populations. Build upon preliminary efforts in the CoC to develop a common assessment.		X		X	
Clarify the process of navigating the CoC network of housing and services and strengthen the ability of outreach and shelter providers to link clients to mainstream resources and housing.				X	
Clarify the role of transitional housing in the CoC, and develop a plan for strengthening the performance, and perceived performance, of transitional housing programs. Address the reality or perception that as a result of restrictive enrollment criteria, individuals and family households that could benefit from TH are being excluded.		X		X	
Increase provider knowledge about fair housing issues.		X		X	
Create new permanent housing beds for chronically homeless persons.		X			X
Increase the percentage of homeless persons remaining in permanent housing to 90 percent.		X			X
Increase the percentage of homeless persons moving from transitional housing to permanent housing to 69 percent.		X			X
Increase the percentage of homeless persons employed at exit to 31 percent.		X			X
Decrease the number of homeless households with children.		X			X
Increase the supply of permanent supportive housing for chronically homeless individuals with a disability through U.S. Department of Housing and Urban Development McKinney-Vento funding.	X				
Improve coordination between homeless shelter providers and domestic violence shelter providers.		X			
Move 25 chronically homeless people from the streets into a housing first model and provide coordinated and effective wrap-around services to maintain housing stability.	X				

<p>Progress made: A total of 106 chronically homeless people have been moved from the streets into permanent housing over the past year. Thirty-four chronically homeless individuals have been moved in to the housing first program in Tempe, 43 homeless individuals have been placed in scattered site housing through the ABC/Campus collaboration, 29 medically vulnerable chronically homeless people have been placed in permanent housing through Project H3: Home, Health, Hope.</p>					
<p>Expand the number of faith communities participating in Open Table and Circles of Support.</p>	X				
<p>Hold quarterly case manager trainings on assisting clients with obtaining SSI/SSDI determination.</p>	X				
<p>Stabilize funding for existing shelter beds.</p>			X		
<p>Establish a public/private partnership to create a sustained funding pool for development, implementation and expansion of permanent affordable housing units and supportive services for families and individuals experiencing homelessness. These funds should be directed to expanding permanent housing opportunities including rental assistance programs, new construction, or acquisition and rehabilitation of existing units as well as funding requisite supportive services.</p> <p>Progress made: A public/private partnership has been established with Valley of the Sun United Way taking the lead in creating permanent supportive housing units throughout the region. The goal of the Permanent Supportive Housing (PSH) Initiative is to create 1,000 PSH units by 2015.</p>	X				
<p>Create a local permanent supportive housing toolkit to be distributed to local service providers wanting to create additional permanent supportive housing units in the community.</p> <p>Progress made: Valley of the Sun United Way in partnership with the Corporation for Supportive Housing created a Permanent Supportive Housing Institute for providers wanting to develop Permanent Supportive Housing for chronically homeless persons in the region. An information session was held on December 3, 2010 and the first Institute is taking place February 8-10, 2011.</p>	X				
<p>Establish a Benefits Advocate position that will assist chronically homeless persons who are eligible for benefits to apply for and receive SSI/SSDI benefits.</p> <p>Progress made: The Corporation for Supportive Housing is taking the lead on coordinating SSI/SSDI Outreach Access and Recovery (SOAR) training at the Human Services Campus to assist clients in applying for SSI/SSDI benefits.</p>		X			

Create five new regional interdisciplinary outreach teams. Progress made: Supportive services teams are being created with the implementation of the rapid re-housing programs across the region.		X			
Create follow-up and support services teams (ratio of 1 case manager to 20 families or individuals) to provide services to those in permanent supportive housing programs.		X			

Education, Training and Employment

Implemented
In Progress
No Action
CoC Action Step
HUD
Objective

Collaborate with homeless liaisons in the public school system to provide resources for homeless youth to complete and or obtain their education.		X			
Offer financial management classes to case managers. Progress made: Arizona Saves provided a financial management workshop for homeless and domestic violence Case Managers on November 12, 2010. The workshop was part of the MAG Continuum of Care Regional Committee on Homelessness Brown Bag Training Series. Additional sessions are being planned for 2011.	X				
Develop a Web-based resource page about employment and training opportunities.		X			