

January 3, 2014

TO: Members of the MAG Human Services Technical Committee

FROM: Naomi Farrell, City of Tempe, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF AGENDA

Meeting - 1:30 p.m.
Thursday, January 9, 2014
MAG Office, Second Floor, Chaparral Room
302 North 1st Avenue, Phoenix

The next MAG Human Services Technical Committee (HSTC) meeting will be held at the time and place noted above. Members of the Human Services Technical Committee may attend either in person or by phone. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at www.azmag.gov. In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/HumanServicesTechnicalCommittee>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Human Services Technical Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions, please call the MAG office.

MAG HUMAN SERVICES TECHNICAL COMMITTEE
TENTATIVE AGENDA
January 9, 2014

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address HSTC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless HSTC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of the December 12, 2013 Meeting Minutes

The draft minutes for the December 12, 2013 meeting are posted with the meeting materials.

4. Legislative Update

Nathan Pryor, MAG Government Relations Manager, will provide a report on federal legislation that affects human services funding and programs.

5. Social Services Block Grant Ranking Exercise and Draft Allocations

On December 12, 2013, the MAG Human Services Technical Committee recommended approval of the draft SSBG allocations to be posted for public comment. An update will be offered on public comments received for the draft SSBG allocations. This is part of the process to recommend approval of the draft allocations.

2. Information.

3. Approve the HSTC December 12, 2013 Meeting Minutes.

4. Information and discussion.

5. Recommend approval of the draft Social Services Block Grant allocation recommendations.

6. Human Services Per Capita Funding

The MAG Human Services Coordinating Committee and MAG Human Services Technical Committee will be launching a Human Services Per Capita Funding Study to better understand municipal funding patterns for human services in order to identify gaps and opportunities for future funding considerations. Input received from the Human Services Technical Committee was used to revise and pilot the survey tool. The Committee will review the draft survey to be distributed to all cities and towns for input in the study.

7. Regional Age-Friendly Network

An update will be offered on activity of the Regional Age-Friendly Network and plans underway for the All Ages, One Region conference scheduled for March 2014.

8. Request for Future Agenda Items

Topics or issues of interest that the MAG Human Services Technical Committee would like to have considered for discussion at a future meeting will be requested.

9. Comments from the Committee

An opportunity will be provided for HSTC members to present a brief summary of current events. HSTC is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Adjournment

6. Recommend approval of the draft Human Services Per Capita Funding Study survey tool.

7. Information and discussion.

8. Information and discussion.

9. Information.

MINUTES OF THE
MAG HUMAN SERVICES TECHNICAL COMMITTEE
December 12, 2013
MAG Office Building, Chaparral Room
Phoenix, Arizona

MEMBERS ATTENDING

*Mary Berumen, City of Mesa
*Kyle Bogdon, DES/ACYF
#Jan Cameron, City of Scottsdale
*Michael Celaya, City of Surprise
*Krista Cornish, Town of Buckeye
#Jill Rasmussen for Naomi Farrell, City of Tempe, Chair
*Jessica Fierro, Town of Gilbert
Laura Guild, Arizona Department of Economic Security
#Ilene Herberg, Arizona Department of Economic Security / DDD
Jeffrey Jamison, City of Phoenix

Mike Hughes for Deanna Jonovich, City of Phoenix
*Jim Knaut, Area Agency on Aging
*Margarita Leyvas, Maricopa County
*Joyce Lopez-Powell, Valley of the Sun United Way
Steven MacFarlane, City of Phoenix
Laura Kajfez for Caterina Mena, Tempe Community Council
#Leah Powell, City of Chandler
#Cindy Saverino, Arizona Department of Economic Security
Stephanie Small, City of Avondale, Vice Chair

*Neither present nor represented by proxy.
#Attended by telephone conference call.
+Attended by videoconference.

OTHERS PRESENT

Brandi Coffland, Department of Economic Security/RSA
#Debra Detterman, Foothills Caring Corps.
#Cindy Ensign, City of Scottsdale
Christina Plante, City of Goodyear
Ursula Strehphans, Central Arizona Shelter Services

Rachel Brito, MAG
Melodie Jackson, MAG
Amy St. Peter, MAG

1. Call to Order

Stephanie Small, City of Avondale, Vice Chair, called the meeting to order at 1:30 p.m. Introductions ensued.

2. Call to the Audience

An opportunity was provided for members of the public to address the Committee. No public comments were made.

3. Approval of the November 14, 2013 HSTC Meeting Minutes

A motion to approve the November 14, 2013, meeting minutes was requested. Steve MacFarlane, City of Phoenix, motioned to approve the minutes. Laura Kajfez, Tempe Community Council, seconded the motion. The motion passed unanimously.

4. Social Services Block Grant Ranking Exercise and Draft Allocations

Vice Chair Small requested an update on the Social Services Block Grant (SSBG) ranking exercise and development of the draft allocations. Ms. St. Peter provided a brief overview of the process to develop the draft allocations including the service ranking exercise and application of the funding formula. She informed the Committee that at the request of the Arizona Department of Economic Security (DES), a five percent reduction was applied to the overall SSBG budget. This is in addition to reductions already made as a result of sequestration. DES has also requested that no funding reductions be applied to services funded through the Division for Children, Youth and Families (ADCYF), or Division of Aging and Adult Services (DAAS). This request resulted in the funding reduction being applied to the lowest ranked services in the target groups for Developmentally Disabled and some services funded through Persons with Disabilities.

The total reduction being applied amounts to 46 percent. Ms. St. Peter advised the reduction is a greater percentage than what has normally been implemented thereby leaving limited funding for the lowest ranked services. Additionally, services receiving the reductions may not have enough funding available to make it worthwhile for DES to issue a request for proposal (RFP). Due to concerns regarding a 46 percent reduction, another option was developed. Option B utilizes the same ranking but applies the overall 5.3 percent budget reduction to only the lowest ranked services and eliminates applying the funding formula. Some services will still have very limited funding. Ms. St. Peter advised DES will have to determine whether or not to issue an RFP and/or apply state planned dollars to supplement those services.

Input was requested on other options to consider. A question was raised regarding the directive from DES to not reduce funding for ADCYF or DAAS. Ms. St. Peter advised direction was received from Rod Huenemann, SSBG Coordinator, Arizona Department of Economic Security.

Ms. St. Peter clarified the action requested by the Committee was to recommend approval to distribute the draft recommendation(s) for public comment. In January 2014, public comments will be reviewed and the Committee will be given the opportunity to take action to either recommend approval of the draft allocations or propose any additional changes. The recommendation would then proceed through the MAG approval process. Mr. MacFarlane requested information distributed for public comment be presented in a very clear manner. He suggested directing attention to the services that were reduced and affected by the overall five percent. Ms. St. Peter confirmed additional information can be provided. Mr. MacFarlane added that

the lower ranked services are taking a huge reduction; therefore he was reluctant to further reduce their funding. He stressed the need to provide clear information so that advocates understand the decisions being made and how services are being impacted.

Laura Guild, Arizona Department of Economic Security, inquired whether there was an option to remain at the previous funding level for all services. Ms. St. Peter noted per instructions from DES, an overall 5.3 reduction has been applied to services ranked at the lowest level, with no option to remain at previous funding levels. Ms. St. Peter advised in Option A, lowest ranked services are reduced based on the funding formula and are further reduced based on the 5.3 percent overall budget reduction. Additionally, the highest ranked services in Option A are receiving an increase based on the funding formula. In Option B, no services are receiving an increase and the lowest ranked services are receiving a 5.3 percent overall budget reduction. The service ranking remains the same for both options.

An inquiry was made on the number of survey responses received. It was noted surveys were received from 20 committee members and 28 community partners. Responses from Committee members were weighted higher than those from community partners. Mr. McFarlane made a motion to recommend Option B to be distributed for public comment with a detailed explanation of how the allocations were developed, including the parameters determined by DES. Public comments received will be presented to the HSTC in January. The motion was seconded by Jeff Jamison, City of Phoenix. Ms. Guild abstained from voting. The remaining committee members voted in favor of the motion.

Mr. MacFarlane noted if some of the contracts are not worth executing given the small level of funding, he would prefer to have the funding remain within the category/target group rather than being moved to one of the other target groups. He suggested perhaps DES will have recommendations on how to collapse the groups. Ms. St. Peter advised staff will seek additional input to share at the January HSTC meeting. There was no further discussion.

5. Human Services Per Capita Funding

Vice Chair Small invited Ms. St. Peter to provide an update on the Human Services per capita funding survey. The Committee had reviewed the survey tool during the November meeting at which time volunteers were asked to pilot the survey and offer feedback. Ms. St. Peter acknowledged Naomi Farrell and Stephanie Small for piloting the survey tool and advised that no changes were received.

Ms. St. Peter requested this agenda item be tabled until the January meeting as copies of the final survey tool were not available for review by the Committee. Vice Chair Small requested a motion. Ms. Guild made a motion to table this agenda item until the January meeting. Ms. Kajfez seconded the motion. The motion passed.

6. Aging in Family: An Aging in Place Alternative

Vice Chair Small invited Melodie Jackson, MAG intern, to offer a report on Aging in Family. Ms. Jackson offered an overview of the work she has completed in urban and environmental planning as it relates to aging in place. A comparison of the high growth rates of older adults in the United States compared to other countries was provided. Ms. Jackson noted the older adult growth rate in other countries has exceeded their population levels by 25 percent. In the U.S., the 2010 Census indicates the population of older adults 65 plus years is 40 million. This is expected to increase to 88 million by 2050.

A brief overview of the population for five generations in America was provided. She noted individuals born prior to 1928 represent approximately three percent of the generation. The silent generation, individuals born between 1928 and 1945 represent 14 percent; the Boomers, born between 1946 and 1964 represent the highest population of older adults at 33 percent. Gen X, born between 1965 and 1980 represent 28 percent and Gen Y, those born post 1980 represent 22 percent of the population.

Ms. Jackson provided a comparison in the percentage of individuals between ages 19 to 64, youth under age 18 and adults 65 and older. She noted major shifts in U.S. populations as well as in Maricopa County. The concentration of older adults in the U.S. by county was reviewed along with a breakdown of the percent of older adults 65 and over in Maricopa County. Ms. Jackson noted the cities of Carefree, Apache Junction, Fountain Hills, and Wickenburg's older adult population is great than 25 percent. The population of older adults in El Mirage, Fort McDowell, Maricopa, Avondale, Gila River and Gilbert are six percent or below.

The population of multigenerational households across the U.S. has increased by 50 percent from 2000 to 2010 suggesting the need to consider aging in family. Ms. Jackson noted multigenerational households are found mostly along the border states including Florida, Texas, New Mexico, Arizona, and California and may be driven by culture. It was noted that Arizona has a 30 percent Latino population who culturally have a preference for living in multigenerational families. Other factors in Arizona that may have contributed to families living in multigenerational housing include the recession, foreclosures, and loss of construction jobs.

Ms. Jackson shared a layout of proposed multigenerational housing offered by homebuilders. Multigenerational housing plans offer private suites and universal designs to accommodate multiple families living together. Ms. Jackson discussed the challenges she encountered in her analysis of municipal zoning ordinances noting the lack of a standard among cities. She stressed the importance of addressing such zoning issues in an effort to provide better options in housing for families. Ms. Jackson concluded her presentation. Ms. St. Peter acknowledged Ms. Jackson's efforts and assistance while working as an intern at MAG.

Mr. MacFarlane noted there are many different motivations for zoning requirements, however, they have never been approached from a standpoint of allowing a grandparent to live with a family. He noted this type of housing options could be easily approved by city planners and Ms. Jackson's presentation is timely.

7. FY 2015 Committee Outcome Measures

Ms. St. Peter presented the outcome measures noting that the HSTC reviews the planning and public involvement outcome measures to provide feedback to ensure the work completed is beneficial. She noted the end of the fiscal year is still months out and additional outcomes will be achieved. Ms. St. Peter requested input on outcome measures the Committee would like to have included in the work program for FY 2015. The draft outcome measures will be presented to the Human Services Coordinating Committee and then proceed through the MAG approval process. Ms. St. Peter noted additional tasks can be added throughout the year based on other emerging opportunities or needs in the community.

Mr. MacFarlane suggested strengthening the outcome measures by tracking the exposure or number of times an item is viewed on the internet. Ms. St. Peter advised MAG currently uses Google Analytics to track number of hits on a site. She informed the Committee a recent report on the Connect60plus website indicates an average of 14 hits per day. She advised the outcome measures can be revised to include Mr. MacFarlane's recommendation.

The Committee discussed options to move on the outcomes measures now or to wait until the measures have been further refined. Ms. St. Peter noted one option would be to include the web statistics and report back to the Committee in January or the Committee can take action to recommend approval with the knowledge that this change will be made. Mr. McFarlane made a motion to recommend approval of the FY 2015 outcome measures to be included in the FY 20154 MAG Unified Planning Work Program. Mr. Jamison seconded the motion. The motion passed.

8. Committee Evaluation

Vice Chair Small offered an opportunity to discuss and evaluate the work accomplished over the past year and to identify strategies moving forward. Input was requested on things that are being done well and things the Committee may want to do differently.

The work of MAG interns was noted as being very beneficial with a recommendation to continue to utilize interns moving forward. Ms. St. Peter inquired what assistance staff can offer to help the Committee in their efforts. The Committee noted the value of having presentations on a diverse array of human services related topics. Ms. St. Peter summarized the input received to continue working with interns, schedule presenters from other fields to continue an open dialogue on a diverse range of interests, and to present on other beneficial resources such as the mapping tool.

9. Request for Future Agenda Items

Committee members were given an opportunity to suggest topics or issues of interest they would like to have considered for discussion at a future meeting. Ms. St. Peter noted the per capita survey tool will be presented in January for the Committee review and recommendation for approval.

10. Comments from the Committee

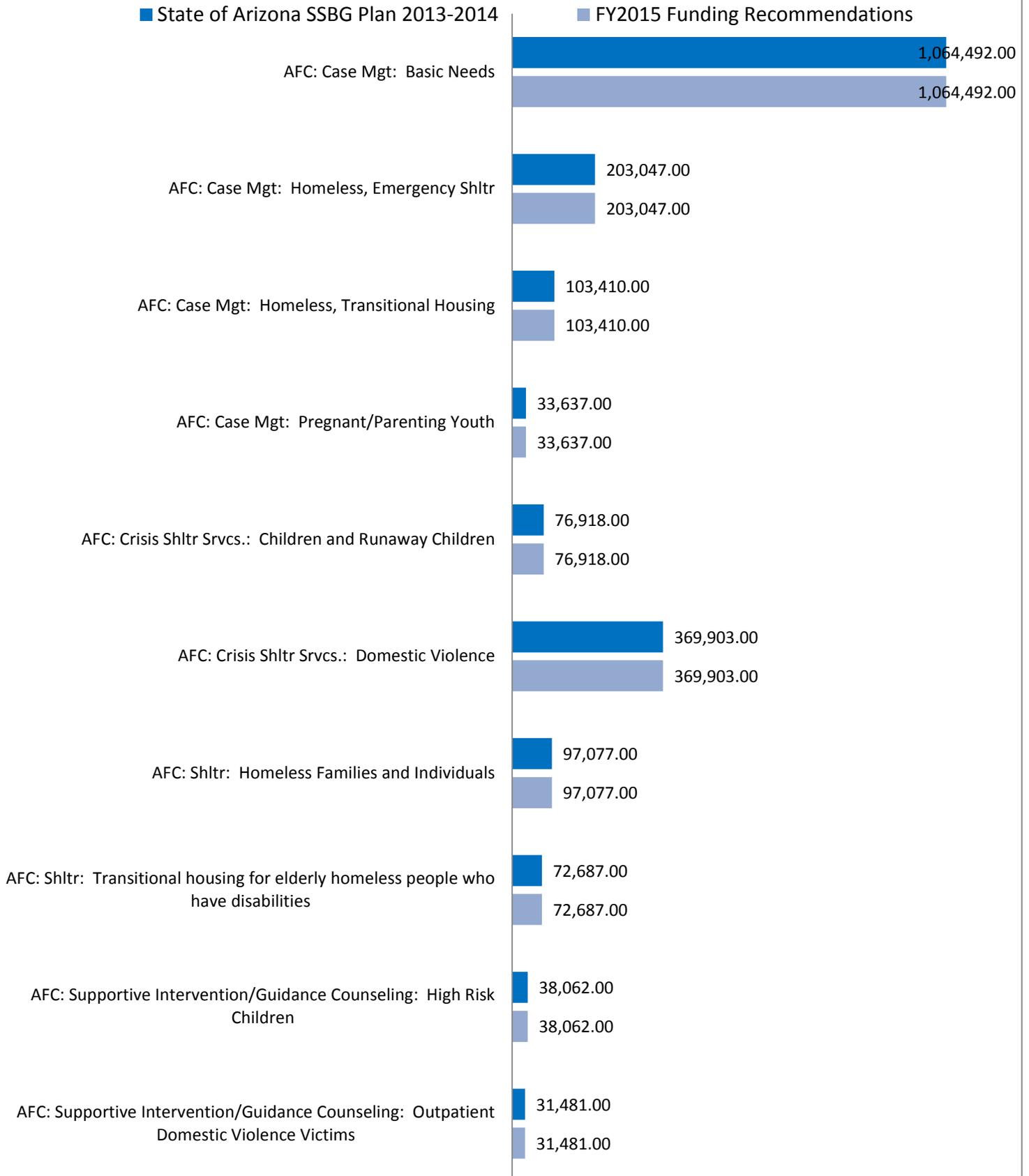
Committee members were given the opportunity to share comments or information related to community events. Ms. St. Peter encouraged Committee members to review the Age-Friendly Communities competition that is available on the community page of the Connect60plus.com web page.

The meeting adjourned at 2:20 p.m. The next meeting is scheduled for January 9, 2014, at 1:30 p.m.

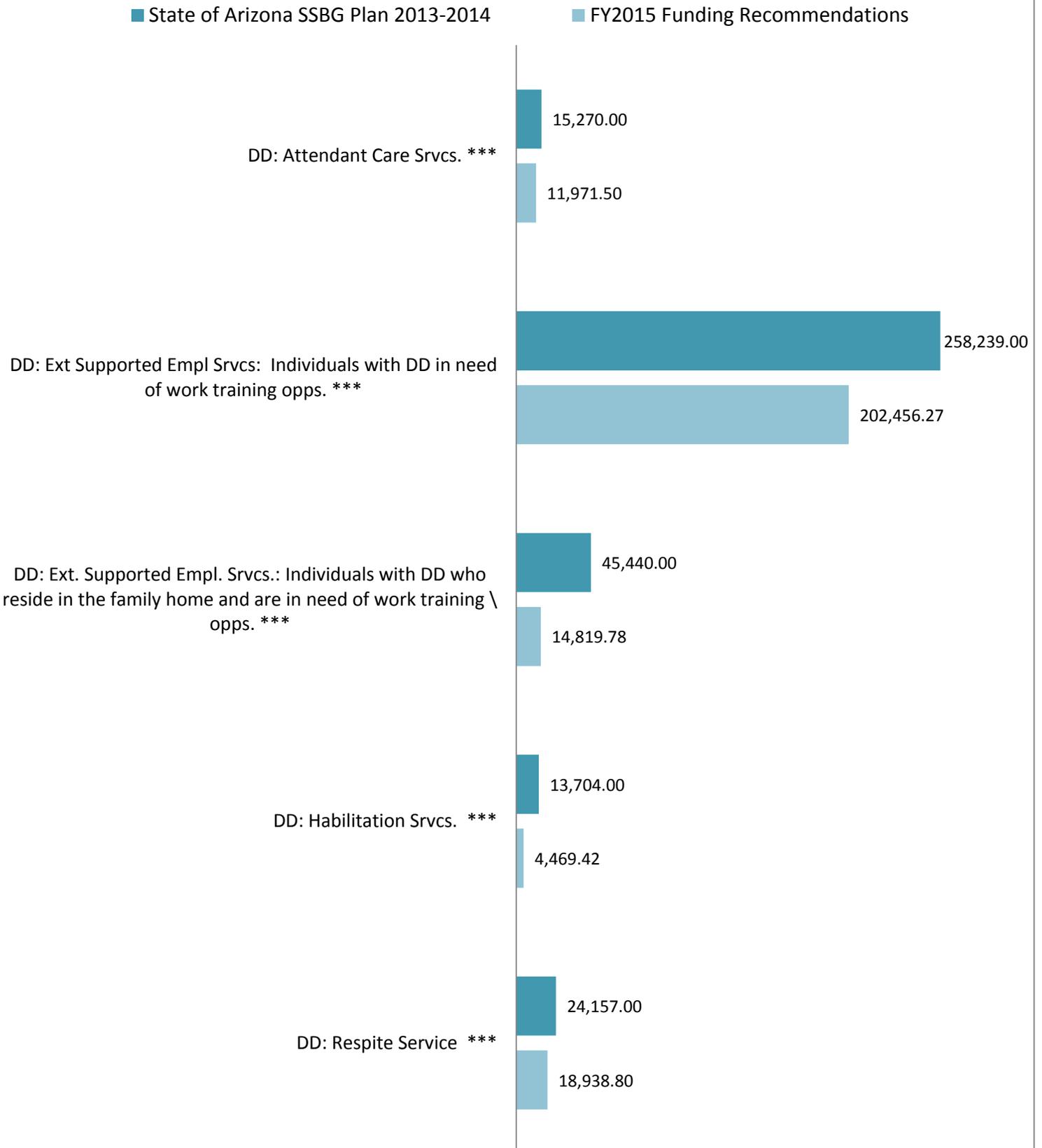
Social Services Block Grant
DRAFT FY 2015 Funding Recommendations
December 12, 2013

	Target Group	Service Rank	Magnitude of Change	Service Title & Service Ranking Across Target Group	State of Arizona SSBG Plan 2013-2014		% of target groups	Amount of Change	FY2015 Funding Recommendations	DES requests no reductions to services funded through DCYF or DAAS
1	AFC	A	++	AFC: Case Mgt: Basic Needs	1,064,492.00				1,064,492.00	DAAS
5	AFC	A	++	AFC: Crisis Shltr Svcs.: Children and Runaway Children	76,918.00				76,918.00	DCYF
6	AFC	A	++	AFC: Crisis Shltr Svcs.: Domestic Violence	369,903.00				369,903.00	DAAS
7	AFC	A	++	AFC: Shltr: Homeless Families and Individuals	97,077.00				97,077.00	DAAS
8	AFC	A	++	AFC: Shltr: Transitional housing for elderly homeless people who have disabilities	72,687.00				72,687.00	DAAS
18	ELD	A	++	ELD: Home Delivered Meals	466,875.00				466,875.00	DAAS
					2,147,952.00				2,147,952.00	
2	AFC	B	+	AFC: Case Mgt: Homeless, Emergency Shltr	203,047.00				203,047.00	DAAS
3	AFC	B	+	AFC: Case Mgt: Homeless, Transitional Housing	103,410.00				103,410.00	DAAS
16	ELD	B	+	ELD: Adult Day Care/Adult Day Health Care: Homeless, Emergency Shltr	195,930.00				195,930.00	DAAS
17	ELD	B	+	ELD: Home Care: HK/HM, Chore, Home Health Aid, Personal Care, Respite and Nursing Svcs.	341,621.00				341,621.00	DAAS
					844,008.00				844,008.00	
4	AFC	C	+/-	AFC: Case Mgt: Pregnant/Parenting Youth	33,637.00				33,637.00	DCYF
9	AFC	C	+/-	AFC: Supportive Intervention/Guidance Counseling: High Risk Children	38,062.00				38,062.00	DCYF
10	AFC	C	+/-	AFC: Supportive Intervention/Guidance Counseling: Outpatient Domestic Violence Victims	31,481.00				31,481.00	DAAS
20	PwD	C	+/-	PwD: Adult Day Care/Adult Day Health Care	8,208.00				8,208.00	DAAS
21	PwD	C	+/-	PwD: Congregate Meals	11,144.00				11,144.00	DAAS
22	PwD	C	+/-	PwD: Home Care	26,371.00				26,371.00	DAAS
23	PwD	C	+/-	PwD: Home Delivered Meals	19,655.00				19,655.00	DAAS
					168,558.00				168,558.00	
11	DD	D	-	DD: Attendant Care Svcs. ***	15,270.00		-5%	-3,298.50	11,971.50	DD
12	DD	D	-	DD: Ext Supported Empl Svcs: Individuals with DD in need of work training opps. ***	258,239.00	1/3	-87%	-55,782.73	202,456.27	DD
15	DD	D	-	DD: Respite Service ***	24,157.00		-8%	-5,218.20	18,938.80	DD
					297,666.00	64,299.43			233,366.57	
13	DD	E	--	DD: Ext. Supported Empl. Svcs.: Individuals with DD who reside in the family home and are in need of work training \ opps. ***	45,440.00		-24%	-30,620.22	14,819.78	DD
14	DD	E	--	DD: Habilitation Svcs. ***	13,704.00	2/3	-7%	-9,234.58	4,469.42	DD
19	PwD	E	--	PwD: Adaptive Aids/Devices ***	6,880.00		-4%	-4,636.16	2,243.84	RSA
24	PwD	E	--	PwD: Rehabilitation Instructional Svcs. ***	7,185.00		-4%	-4,841.69	2,343.31	RSA
25	PwD	E	--	PwD: Supported Empl., Ext. ***	117,630.00		-62%	-79,266.21	38,363.79	RSA
					190,839.00	128,598.87			62,240.13	
					\$3,649,023				\$3,456,124.70	
						192,898.30		5.3%	192,898.30	
							Target amount		\$3,456,124.70	

**Social Services Block Grant - Option B
Funding Recommendations - Adults, Families & Children
December 12, 2013**



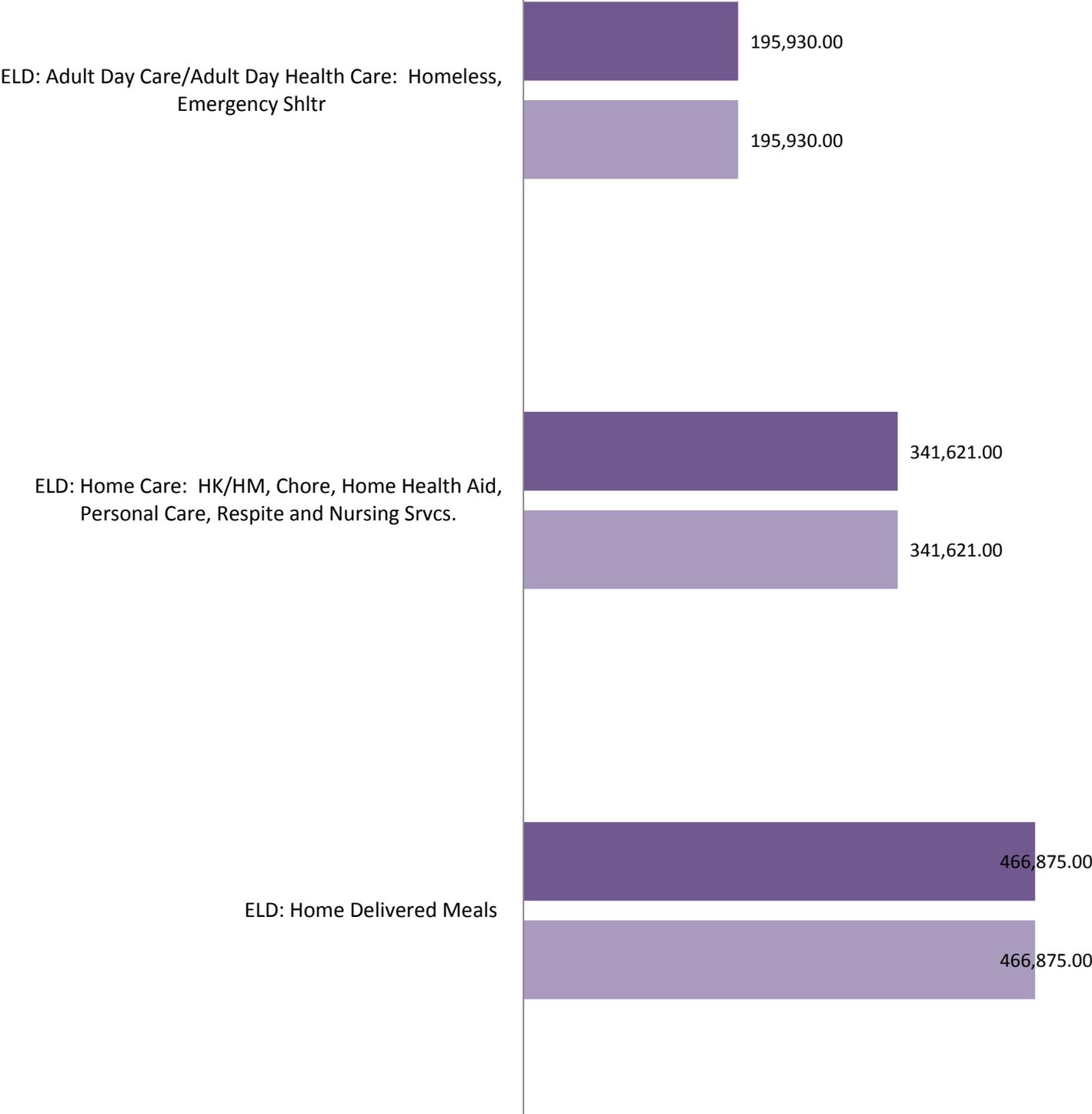
**Social Services Block Grant - Option B
Funding Recommendations - Developmental Disabilities
December 12, 2013**



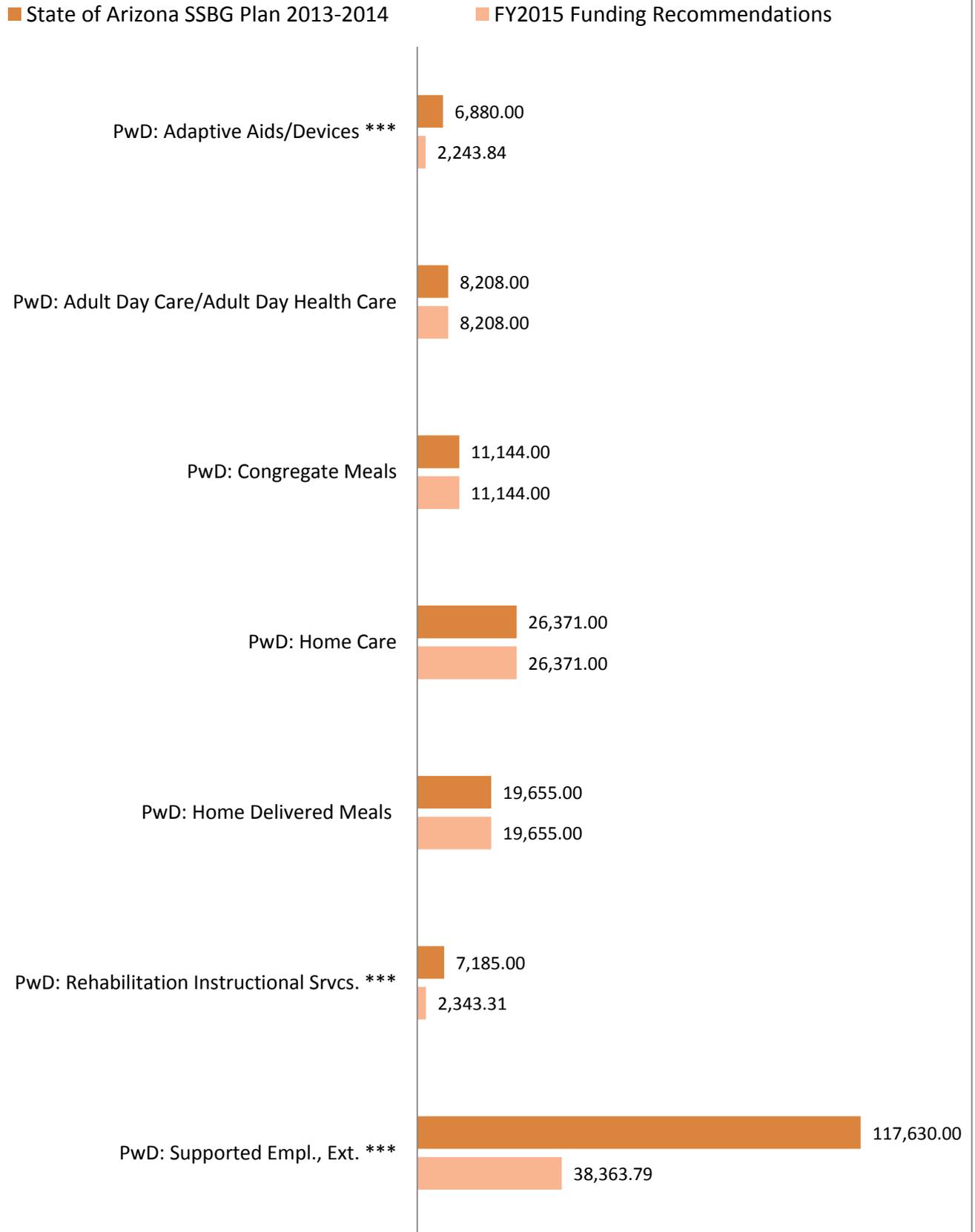
**Social Services Block Grant - Option B
Funding Recommendations - Elderly
December 12, 2013**

■ State of Arizona SSBG Plan 2013-2014

■ FY2015 Funding Recommendations



**Social Services Block Grant - Option B
Funding Recommendations - Persons with Disabilities
December 12, 2013**



Maricopa Association of Governments HumanServices per Capita Survey

Overview: Information will be obtained from the county, cities, and towns within the Maricopa Association of Governments region (Maricopa County and portions of Pinal County) regarding funding levels for human services. Please consider all sources of funding, including but not limited to, local governments, state government, federal government, foundation grants, donations, and private sector support. This includes funding used within your agency as well as funding that passes through your agency in the form of grants or contracts, for example, to nonprofit agencies. When applicable, please include any administrative costs in the line item service budgets. Information will be reported on an aggregate level for the region.

Purpose: To better understand how local governments define and fund human services with the goal of developing a regional human services per capita figure to be used for education and awareness.

Instructions: Please add the FY 2013 close out expenditure for each service or as a total on the last page. Please consider all sources of funding as noted above. The Services are listed as guidance as to how human services is defined. Please add other services you consider to be human services related.

Please note: Only one survey is requested per agency. Please coordinate efforts through the city/town manager or your intergovernmental representative. Survey responses may be submitted to rbrito@azmag.gov by **February 7, 2014**.

Agency Name: _____

Name and title of person(s) completing survey: _____

Contact number: _____

Email address: _____

***Percent of non-emergency calls to 911:** _____

**Not all calls to 911 are for an emergency. A number of these calls are human-services related, or non-emergency. In an effort to better understand the human services related calls received by 911, please indicate an approximate percentage of non-emergency calls received by 911 in FY2013*

Service(s) Provided	FY 2013 Close-Out Expenditure	Notes/comments
Adaptive Aids and Devices		
Adult Day Care/Adult Day Health Care		
Adult Diversion Community Restitution		
Advocacy		
Assessment/Evaluation		
Attendant Care Services		
Bus Tokens/Vouchers		

**Maricopa Association of Governments
HumanServices per Capita Survey**

Service(s) Provided	FY 2013 Close-Out Expenditure	Notes/comments
Case Management		
Cash Assistance		
Child Care		
Children, Youth and Family Supportive Intervention Services		
Clothing		
Community Action Program (Family Service Centers)		
Community Education and Information		
Comprehensive Service Delivery		
Contract Management		
Crisis Services		
Domestic Violence Services		
Domestic Violence Shelter		
Early Intervention		
Eligibility Determination		
Emergency Food Box		
Employment Assistance		
Eviction Prevention (rental & home foreclosure)		
Financial Assistance		
Food Administration		

**Maricopa Association of Governments
HumanServices per Capita Survey**

Service(s) Provided	FY 2013 Close-Out Expenditure	Notes/comments
Food Boxes/Food Distribution (Congregate & Home Delivered)		
Habilitation Services		
Headstart Classrooms		
Heat Relief		
Home Buyer Assistance (payment/down payment)		
Home Care: Housekeeping/ Homemaker, Chore, Home Health Aide, Personal Care, Respite, Nursing Services		
Home Modification/Adaption/Repair /Renovation/Weatherization		
Homeless Services		
Homeless Shelter and Housing		
Housing Support Services / Fair Housing Referrals		
Housing/Rental Assistance: CDBG, HOME, Section 8		
Information and Referral		
Intake (such as case management)		
Interpreter		
Juvenile Diversion program		
Juvenile Early Intervention Program		
Legal Assistance/Services		
Life Skills Training		
Meals: Congregate and Home Delivered		

**Maricopa Association of Governments
HumanServices per Capita Survey**

Service(s) Provided	FY 2013 Close-Out Expenditure	Notes/comments
Counseling and Mediation		
Mentoring		
Multipurpose Center Operations		
Outreach (to recruit new clients)		
Parent Skills Training		
Peer Counseling		
Prevention		
Program Administration		
Protective Services		
Screening (such as medical)		
Self-Help Group		
Senior Companion/ Services		
Service Animal Program for Veterans		
Social Development (Socialization and Recreation)		
Staff Development and Training		
Supportive Intervention/Guidance Counseling		
Teen Employment Program		
Transitional Housing		
Transportation		

**Maricopa Association of Governments
Human Services per Capita Survey**

Service(s) Provided	FY 2013 Close-Out Expenditure	Notes/comments
Utility Assistance		
Volunteer Services		
Youth Medical Assistance		
Youth Programs		
Other Aging Services		
Other: (Please list)		
Total:		
Comments:		

**Maricopa Association of Governments
Regional Age-Friendly Network Conference
All Ages, One Region
March 27, 2014**

Purpose of event:

- To provide tools, information, and connections that will make the region more age-friendly.
- To raise awareness and support for the Regional Aging in Place Network.

Outcome:

- More communities will adopt more age-friendly elements, resulting in older adults having more choices to be meaningfully engaged with their communities.
- The Network will be supported by a range of stakeholders.

Audience:

- Estimated Attendance: 175 people +
- Local governments
- Nonprofit agencies
- Transportation entities
- Faith-based entities
- Residents

Venue:

- Glendale Civic Center, 5750 W Glenn Drive, Glendale, AZ 85301
- One plenary room and five breakout rooms
- The three workshops with the highest enrollment will repeat with a preference for workshops with out of town speakers.

Sponsors:

- Pfizer Foundation and Grantmakers in Aging
- Virginia G. Piper Charitable Trust
- Arizona Community Foundation

Event Schedule:

8:30-9:30am	Registration and breakfast
9:30-10:00am	Morning plenary session
10:00-10:15am	Transition
10:15-11:30am	First Workshop Slate
11:30-11:45am	Transition
11:45am-12:30pm	Luncheon
12:30-12:45pm	Presentation of Age-Friendly Community Award by Mayor Stanton
12:45-1:15pm	Luncheon keynote by Donna Butts, Q&A session
1:15-1:30pm	Transition
1:30-2:45pm	Second Workshop Slate
2:45-3:00pm	Transition
3:00-4:15pm	Third Workshop Slate
4:15-4:30pm	Adjourn

Workshop Tract	Title	Topic	Speaker(s)
Morning plenary		Welcome and Morning Panel Session on community capacity building	Councilmember Osborne; Mayor Smith, Mesa, invited
Luncheon plenary		Luncheon Plenary with Age-Friendly Community Award Presentation	Donna Butts, CEO, Generations United; Mayor Stanton, Phoenix
1 Transport.	Public Transportation Solutions	bike/ped, access to transit, accessible transit stops	Alex Oreshak, MAG; Alice Chen, MAG; Jim Dickey, AZTA
2 Transport.	Nonprofit Transportation Solutions	alternative transportation solutions	Jennifer Drago, Sun Health; Michelle Dionisio, Benevilla; Kent Ellsworth, Verde Valley Caregivers Coalition (invited)
3 Health	Dementia Care and Community Impact	continuum of care from healthy to early dementia to late stage dementia and long term care; include community impact	Dr. Carol Long about dementia-friendly communities across the US and around the world; Dr. Jan Dougherty, Banner on clinical aspects of dementia
4 Health	Healthy Communities, Healthy People	Health impact assessments, importance of physical activity for older adults, healthy school environments	David Dube, Maricopa County Public Health; Brian Fellows, ADOT; Irene Stillwell, Senior Olympics; CJ Hager, St. Luke's Health Initiative
5 Housing	Home Safe Home	Fall Prevention and Home Modifications	Still Standing: A Matter of Balance, Jeff Alexander; Rebuilding Together, Kate Warren invited
6 Housing	Mi Casa, Su Casa	Shared housing, co-housing	Laura Fannuchi, National Shared Housing Resource Center; Trilese Di Leo, Exito (Goodyear)
7 Tech	Reimagining Life Through Technology	Technology as a platform for outreach and assessment	Life Reimagined- David Mitchell, AARP
8 Tech	Innovative Service Delivery through Technology	Technology as a tool for volunteer placement, outreach, and education; Duet Volunteer Map; OLLI online; connect60plus.com	Amy St. Peter, MAG; Therese Davis, Coordinator of Services, and Sue Reckinger, Director of Volunteer Services, Duet; Dr. Rick Knopf, ASU
9 Tech	Using Census Data for Analysis and Assessment of Aging Populations	Hands on training with people bringing lap tops	Pauline Nunez, U.S. Census Bureau; Jami Garrison, MAG
10 Age Friendly	Creating Communities for All Ages	Policies, trends and best practices in intergenerational communities	Donna Butts, Generations United

11 Age Friendly	Age-Friendly Work in Action	Intergenerational communities in action	Tempe Community Council; Tempe Neighbors Helping Neighbors; and community being honored at event to be invited
12 Age Friendly	It's About Time	Time banking	Linda Hogan, Hour World; Julie Bordelon, Phoenix
13 Age Friendly	It's Our Business	The role of business in age-friendly communities	Patrick Peters, Senior Business to Business Networking; Dan Morse
14 Evaluation	Data-Driven Change: Evaluating Success in Age- Friendly Work	How to identify appropriate outcome measures and data sources	Dr. Wayne Parker and Dr, Clarin Collins, Piper; Dr. Jenny Campbell