

July 5, 2012

TO: Members of the MAG PSAP Managers Group

FROM: Tonia Rogers, Tolleson Police Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, July 12, 2012 at 9:00 am  
MAG Office, Suite 200 - Saguaro Room  
302 North 1st Avenue, Phoenix

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference, or by telephone conference call. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.

**MAG PSAP MANAGERS GROUP  
TENTATIVE AGENDA  
July 12, 2012**

**COMMITTEE ACTION REQUESTED**

- |  |  |
|--|--|
| <p>1. <u>Call to Order and Introductions</u></p>   |  |
| <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p> | <p>2. Information.</p>   |
| <p>3. <u>Approval of April 12, 2012, Meeting Minutes</u></p>   | <p>3. Review and approve minutes of April 12, 2012, meeting.</p>   |
| <p>4. <u>MSAG/GIS/Mapping</u></p> <p>A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.</p>  | <p>4. Information and discussion.</p>  |
| <p>5. <u>Maricopa Region 9-1-1 Tech Team</u></p> <p>A maintenance report will be provided by the Maricopa Region 9-1-1 Technical Manager.</p>  | <p>5. Information and discussion.</p>  |
| <p>6. <u>Community Emergency Notification System/Reverse 9-1-1 Update</u></p> <p>An update on the Community Emergency Notification System/Reverse 9-1-1 program will be provided.</p>  | <p>6. Information and discussion.</p>  |
| <p>7. <u>MAG FY 2014 PSAP Annual Element/Funding Request and FY 2014-2018 Equipment Program</u></p> <p>The committee will be asked to review and recommend for approval the MAG FY 2014 PSAP Annual Element/Funding Request and FY 2014-2018 Equipment Program. Justifications are attached for the</p>  | <p>7. Information, discussion and possible action to recommend approval of the MAG FY 2014 PSAP Annual Element/Funding Request and FY 2014-2018.</p> |

agencies requesting new logging recorders and additional positions. Please refer to the enclosed material.

8. Arizona Department of Administration Report and State Wireless Update

The Administrator for the State 9-1-1 Office from the Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.

9. 9-1-1 Calls Through Monitoring Services

Several companies are offering services for individuals involving emergency notification to PSAPS as well as family notification. The committee will discuss the impact of these services on PSAPs.

10. Request for Future Agenda Items

Topics or issues of interest that the PSAP Managers Group would like to have considered for discussion at a future meeting will be requested.

Adjournment

8. Information and discussion.

9. Information and discussion.

10. Information and discussion.

MINUTES OF THE  
MAG PSAP MANAGERS GROUP MEETING  
April 12, 2012  
MAG Office Building, Saguaro Room  
Phoenix, Arizona

MEMBERS ATTENDING

Toni Rogers, Tolleson, Chair	* Kim Humphrey, Phoenix
Cari Zanella, Mesa, Vice Chair	* Curtis Thomas, Salt River Pima-Maricopa Indian Community
* Lisa Eminhizer, Apache Junction	* Patrick Cutts, Scottsdale
* Janne Stringer, Avondale	Domela McHenry, Surprise
Jared Griffith, Buckeye	Del Webb, Tempe
Michelle Potts, Chandler	* Ed Syzponik, Wickenburg
* Stephanie Beebe, Ft. McDowell Yavapai Nation	+ Patty Simpson, ASU
Maggie Davidson for Janet Laird, Gilbert	+ Barbara Jaeger, ADOA
Loretta Hadlock, Glendale	+ Patty Simpson, DPS
# Chris Nadeau, Goodyear	+* David Demers, Luke AFB
* Jesse Locksa, Maricopa County	+ P. Jay Strebeck, Phoenix Fire
Bonnie Ginka for John Bennett, Paradise Valley	+* Ellen Anderson, Rural Metro/Southwest Ambulance
# Vicky Scott, Peoria	

\* Those members neither present nor represented by proxy.  
+ Ex-Officio member  
# Attended by Teleconference

OTHERS PRESENT

Mike Benjamin, MR9-1-1	Wade Sanstra, Intrado
Dave Eaton, MR9-1-1	Rick Dale, IXP Corporation
Nate Nguyen, MR9-1-1	Jennifer Guthrie, Surprise PD
Liz Graeber, MR9-1-1	Michaelanne Acree, Glendale PD
Angela Beatty, MR9-1-1	Cathie Gura, Chandler PD
Tom Whiting, MR9-1-1	Doreen Wasick, Mesa Fire
William Boyd, MR9-1-1	Pete Adams, Mesa PD
Maria Hall, ADOA	Robert Woodhull, Pinal County
Sandy Gilstad, ADOA	Nathan Pryor, MAG
Bob Bobbett, CenturyLink	Audrey Skidmore, MAG

1. Call to Order and Introductions

The meeting of the MAG PSAP Managers Group was called to order by Chair Toni Rogers, Tolleson Police Department, at 9:06 a.m. Self-introductions were made. Chair Rogers reminded all to use their microphones when speaking and to sign the sign in sheet.

2. Call to the Audience

An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard. There were no comments from the audience.

3. Approval of the January 12, 2012 PSAP Managers Group Meeting Minutes

Chair Rogers asked if there were any changes to the minutes. There were no changes to the minutes.

Ms. Cari Zanella moved to approve the minutes of the January 12, 2012 MAG PSAP Managers Group meeting. Ms. Loretta Hadlock seconded, and the motion passed unanimously.

4. Update on 9-1-1 Interaction With The Regional Community Network

Audrey Skidmore, MAG Information Technology Manager, reported that at the October 27, 2011 MAG Telecommunications Technical Advisory Group Meeting and the November 2, 2011 MAG Intelligent Transportation Systems Committee Meeting a no cost service addition to the Regional Community Network was approved. The Regional Community Network is a private fiber network that connects (11) MAG agencies for use for the 9-1-1 system as an alternate path and is exploring with Mike Benjamin how to make it work. She advised there were some restrictions; it cannot impact transportation, but she did not expect that to be an issue at this point.

Ms. Skidmore advised that Mike Benjamin could answer any technical questions.

Ms. Skidmore asked if there were any questions for her. There were no questions.

5. Update on the Activities of the 3-1-1 Business Plan Committee

Ms. Skidmore reported there have been (7) 3-1-1 Business Plan Committee meetings. She said the committee has been reviewing various 3-1-1 models that range from a simple interactive voice response system where someone would identify what agency they wanted to be transferred to and systems that will direct you to an agency based on where you are calling from. The latter of the two is a significant investment.

An update on the various 3-1-1 models was given to the MAG Management Committee on April 11, 2012. The MAG Management Committee directed the 3-1-1 Business Plan Committee to continue forward with the interactive voice response option. The 3-1-1 Business Plan Committee will work on detailed costs and a governing structure so there won't be any automatic redirection of calls. There is no approval on moving forward at this point with the voice response model but it is the only model that will be looked at.

Ms. Graeber asked if the 3-1-1 model would include listening to a recording and choosing the agency.

Ms. Skidmore replied it would be done with voice response because the list would be too large to manually select from.

Ms. Skidmore confirmed that 3-1-1 will be voluntary and every city does not have to participate. There will be a lot of technical issues to work out for agencies that do not participate.

Ms. Skidmore noted Patrick Cutts from Scottsdale serves on the MAG Technical Advisory board so the PSAP concerns would be identified.

6. MSAG/GIS/Mapping

Dave Eaton, Maricopa Region 9-1-1 GIS Manager, provided a GIS and mapping update. He said the next GIS update will be ready on April 23, 2012.

Mr. Eaton asked if there were any questions. There were no questions.

7. Maricopa Region 9-1-1 Tech Team

Mike Benjamin, Maricopa Region 9-1-1 Technical Manager, distributed the quarterly report of maintenance case counts and advised there were no significant changes this quarter.

Nate Nguyen, Maricopa Region 9-1-1 Technical Supervisor, reported on the Maricopa Region 9-1-1 maintenance quarterly case activity. Mr. Nguyen advised there was a 12 percent increase in cases this quarter; (419) total cases opened and (339) have been resolved. There are currently (166) outstanding cases. Trouble issues worked on this quarter include Viper, Power 9-1-1, Lifeline and MIS issues; Network Connectivity Issues, misroutes and levels on the trunk; T1/Circuit issues related to wireline and wireless; outstanding open tickets with Intrado.

Mr. Nguyen reported on some of the positive and negative issues this quarter. The positives include: Backup of configuration was complete on the POTS-Server, started tape backup on DB1 on most sites, regular Preventive Maintenance was done on all sites except for ASU, Chandler, and Gilbert including backroom server reboot and blowing out the PCs. With respect to Mesa, Peoria, and Phoenix Fire have in house technicians to help with this.

The not so positives include: Chandler didn't have redundancy on their POTS-SRVR. It took a little over one month to remedy a faulty server. Glendale VoIP required a reboot to clear way for one agent to take 911 calls (some sort of corruption on the VoIP's ACD). This happened after the Preventive Maintenance. As it turned out, the servers were not rebooted during the Preventive Maintenance and it was a lesson learned on our part.

There was an ASU VoIP server glitch and it manually went into a Make Busy state. Intrado is looking into it.

William Boyd, Maricopa Region 9-1-1 Project Manager, provided an update on 9-1-1 Technical projects. He stated that Maricopa Region 9-1-1 assisted Rural Metro on March 14, 2012 with their PSAP move from Scottsdale to Glendale. Rural Metro installed a new Baker 9-1-1 System which utilizes the MR9-1-1 data and voice network. Mr. Boyd coordinated the move of data circuits and Rural Metro is up and running. He advised funding was approved for Chandler PD to upgrade their backroom Viper equipment as well as front room PCs. They are currently running on an old version of Viper software and an old POTS Server that has software and hardware issues. The upgrade has not been scheduled. Chandler PD is also looking at adding (2) additional positions. Gilbert PD is looking at adding (2) additional positions. Mr. Boyd said he will be visiting the PSAPs and working with PSAP IT Managers and Facility Managers to assess fiber into the building.

Mr. Boyd asked if there were any questions. There were none.

Mr. Benjamin reported on the Regional Infrastructure and Improvements to 9-1-1 and moving forward with investments from the state in 2010. Mr. Benjamin stated he is working with Audrey Skidmore from MAG and the Regional Community Network. He said he is working on the engineering and coordination of the associated parties. If your city is not a part of the RCN, he will follow up with PSAP IT and Telecom contacts so we understand when we might be able to leverage this resource. We are exploring with CenturyLink in great detail about the possibility of bringing fiber to every PSAP.

Mr. Benjamin stated in 2010 the State funded a significant number of infrastructure projects and we have been working very hard to take of advantage of those investments. These projects and how they will benefit our 911 systems will continue to evolve. They represent a significant modernization – though a lot of the benefits are behind the scenes. Some reduce costs and others give never before seen insight into Operations. We have been able to create additional layers of security.

Mr. Benjamin advised that as of today, MR9-1-1 is no longer using or paying for the third party monitoring of the wireless system infrastructure. MR9-1-1 has invested in equipment and software that can do it better, faster and cheaper by pushing real time information to the MR9-1-1 field tech and Admin staff via a Smart Phone application. MR9-1-1 is still developing a way to push real time info about the status of the 9-1-1 system to the PSAP.

Mr. Benjamin asked if there were any questions. There were no questions.

8. Community Emergency Notification System (CENS) Update

Liz Graeber, Maricopa Region 9-1-1 Administrator, provided an update on the Community Emergency Notification System (CENS). Ms. Graeber advised use of the CENS is going well. She stated she had a few reminders for all when using the system. Practice using the system by doing test launches, make sure when setting up a launch to adjust the duration from the default setting if doing a larger launch or repeat launch, make sure the launch is for an emergency and that guidelines are followed within your agency because it is FCC regulated. Ms. Graeber stated that each PSAP should have guidelines in place to define the criteria of an emergency and that field staff need to be aware of it. Ms. Graeber advised there were (5) launches last month.

Ms. Graeber reported the Self Registration for cell phones is almost at 12,000. The URL is: 911alertsyou.com. Ms. Graeber says MR9-1-1 has developed a work around for those without internet access to register their cell phone.

Ms. Graeber asked if there were any questions. There were no questions.

9. Budget Limitations

Ms. Graeber provided an update on the 9-1-1 budget. She stated that House Bill 2094 prepaid wireless E911 excise tax passed and was signed by the governor on April 5, 2012. It will be effective December 31, 2013 and will collect eight percent of the gross proceeds.

Ms. Graeber advised the State 9-1-1 budget limitations have not changed. There is no funding for reimbursement of logging recorders, additional positions, new PSAP equipment and capital projects. The budget process for the 2014 budget will remain the same and justification will need to be provided for requests even though there is no funding.

Ms. Graeber asked if there were any questions. There were no questions.

10. Arizona Department of Administration Report and State Wireless Update

Barbara Jaeger, State of Arizona 9-1-1 Administrator, reported the Fiscal Year 2013 budget sweep of \$2.2 million out of the 9-1-1 program fund is still pending. She stated that if the sweeps continue, the amount of money available to communities will be reduced. She has asked Ms. Graeber to prepare a project priority list in case the money is not swept and there are funds available.

Ms. Jaeger advised still working on phase II projects and only deploying with carriers that do not seek cost recovery. Yuma County is working on their deployment and testing. Gila County request for service letters will go out soon. Greenlee County will be next and GIS needs are being worked on for Coconino County.

Ms. Jaeger advised funds have been secured from the State Land Department for GIS projects at La Paz, Navajo and Apache Counties.

Ms. Jaeger reported that House Bill 2094 prepaid wireless E911 excise tax passed which is good news but the bad news is we can not stop them from taking the money collected in a fund sweep.

Ms. Jaeger reported the FCC is going to undertake text to 9-1-1. She said this would only be a requirement on the wireless carriers and does not require us to take those calls. The FCC is looking at a 2-4 year roll out for text to 9-1-1. Ms. Jaeger has asked what are the operational procedures going to be and who is going to pay for it.

Ms. Graeber asked if FCC has only mandated wireless carriers and if their equipment has to be ready when 9-1-1 is ready to receive text.

Ms. Jaeger replied it will be the same process that is done for wireless. The wireless carriers have to be ready for text to 9-1-1 and PSAPs have to be ready to receive it. The wireless carrier can't just start it.

Ms. Graeber asked what the timeline was for the PSAP to be ready for wireless calls. Ms. Jaeger replied the timeline was 5 years and then it was extended.

Ms. Jaeger advised that her office is working on finalizing the FY2013 budget and that current revenue does not meet expenditures.

Ms. Graeber asked if there are any other pilot programs for text to 9-1-1 in the nation other than Black Hawk, Iowa.

Ms. Jaeger replied there are a couple of trials going on around the country but nothing is up and running.

11. Request for Future Agenda Items

There were no requests for future agenda items.

Chair Rogers announced the the next PSAP Managers Group meeting will be held on July 12, 2012 at MAG.

Chair Rogers also announced the 2012 AZ APCO/NENA State Training Conference will be held on July 8 -10 at the Wigwam Resort.

Adjournment

Ms. Zanella motioned to adjourn the meeting at 9:44 a.m. Ms. Hadlock seconded, and the motion carried unanimously.

## MAG FY 2014 PSAP ANNUAL ELEMENT/FUNDING REQUEST

SYSTEM IDENTIFICATION: Maricopa Region 9-1-1  
 AGENCY SUBMITTING: Phoenix Fire Department  
 ADDRESS: 150 S. 12th St., Phoenix, AZ 85034

CONTACT: Liz Graeber  
 TELEPHONE #: (602) 534-9775  
 DATE: 24-Jun-12

Agenda Item #7

Fiscal Year	2013						2014					
TOTAL	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
<b>Wireline</b>												
Maintenance:												
\$1,340,100	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675
911 Monthly Service:												
\$3,425,460	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455
Customer Premise Equipment												
\$2,900,000	\$50,000	\$50,000	\$50,000	\$100,000	\$150,000	\$400,000	\$900,000	\$1,200,000				
Special Projects/Misc maintenance												
\$201,666	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415
<b>Wireless</b>												
Maintenance:												
\$0												
911 Monthly Service:												
\$2,419,992	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666
Addressing/Mapping/GIS												
\$20,000	\$20,000											
Customer Premise Equipment												
\$0												
Special Projects												
\$2,000,000	\$2,000,000											
<b>FY TOTALS</b>												
\$12,307,218	\$2,734,211	\$714,211	\$714,211	\$764,211	\$814,211	\$1,064,211	\$1,564,211	\$1,864,211	\$664,211	\$664,211	\$664,211	\$664,211

**Equipment:**

Upgrade Periphals		50,000
ASU Police	Logging recorder	50,000
Buckeye Police	2 positions	\$50,000
Chandler Police	4 additional positions	\$100,000
Goodyear Police	2 additional positions, logging recorder	\$150,000
Mesa Fire	Viper	\$400,000
Mesa Police	Viper upgrade	\$900,000
Phoenix Fire	Viper upgrade and 5 additional positions	\$1,200,000
		<b><u>\$2,900,000</u> Total</b>

Equipment figures are only estimates - will have preliminary quotes before submitting to ADOA

## MAG FY2014-2018 PSAP Equipment Program

	FY2014	FY2015	FY2016	FY2017	FY2018
Apache Junction PD	*****	*****	*****	*****	*****
ASU PD	Logging Recorder	No pending projects	No pending projects	No pending projects	No pending projects
Avondale PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Buckeye PD	2 Positions	No pending projects	No pending projects	No pending projects	No pending projects
Chandler PD	4 Additional Positions	No pending projects	No pending projects	No pending projects	No pending projects
DPS	No pending projects	Logging Recorder	No pending projects	No pending projects	No pending projects
Ft. McDowell	*****	*****	*****	*****	*****
Gilbert PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Glendale PD	No pending projects	No pending projects	No pending projects	No pending projects	Logging Recorder
Goodyear PD	2 Positions, Logging Recorder, PSAP Move	No pending projects	No pending projects	No pending projects	No pending projects
Luke AFB	*****	*****	*****	*****	*****
MCSO	10 Positions, Logging Recorder, PSAP Move	No pending projects	No pending projects	No pending projects	No pending projects
Mesa Fire	No pending projects	Logging Recorder, PSAP Move, 2 additional positions	No pending projects	No pending projects	No pending projects
Mesa PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Paradise Valley PD	*****	*****	*****	*****	*****
Peoria PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Phoenix Fire	5 additional positions	No pending projects	No pending projects	No pending projects	No pending projects
Phoenix PD	No pending projects	Logging Recorder	No pending projects	No pending projects	No pending projects
Rural Metro PD	*****	*****	*****	*****	*****
Salt River PD	*****	*****	*****	*****	*****
Scottsdale PD	No pending projects	No pending projects	Logging Recorder	No pending projects	No pending projects
Surprise PD	No pending projects	No pending projects	1 Position	No pending projects	No pending projects
Tempe PD	*****	*****	*****	*****	*****
Tolleson PD	No pending projects	No pending projects	1 Position, Logging Recorder	No pending projects	No pending projects
Wickenburg PD	*****	*****	*****	*****	*****

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels 28 Channels  
 Estimated purchase date Jun-13

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

ASU's current recording system is from Creative Communication, model G5 and was installed in December of 2007. According to Creative representative Nick Spino, the system is nearing end of life and is only supported by a single vendor. The expectation is that replacement may be necessary as early as this fiscal year. A new model G6 would cost between \$40,000 to \$55,000. ASU has four work stations, 28 channels and 5 911 lines.

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**No funding needed for FY 2015**

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

No funding needed for FY 2016

**Fiscal Year 2017 (July 2016-June 2017)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

No funding needed for FY 2017

**Fiscal Year 2018 (July 2017-June 2018)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

No funding needed for FY 2018

Contact: Interim Manager Patty Simpson, Effective May 14th manager will be Lonny Foster

Phone #: 480 965 2599

Fax #: \_\_\_\_\_

Date: April 27, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov



# **BUCKEYE POLICE DEPARTMENT**

100 North Apache Rd., Suite D, Buckeye, Arizona 85326

Telephone (623) 349-6400 • FAX (623) 386-6434

*"Always Ready, Professional and Committed to the People We Serve"*

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## **MEMORANDUM**

**DATE:** 06/14/2012

**TO:** Maricopa Association of Governments  
Liz Graeber, Maricopa Region 9-1-1 Administrator

**FROM:** Jared Griffith

**SUBJ:** Justification Documentation

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Maricopa Association of Governments  
Liz Graeber, Maricopa Region 9-1-1 Administrator,

In Fiscal Year 14, the Buckeye Police Department intends to enter an Intergovernmental Agreement, with the Town of Maricopa, to fulfill their dispatching requirements for the next 3-5 years. In doing so, the call volume into the Buckeye Police Department's Communication Center is expected to nearly double. The Buckeye Police Department is currently in the process of modifying their communications center to accommodate the additional dispatching and 9-1-1 duties, which will require two additional 9-1-1 / dispatching stations. Furthermore, the Buckeye Police Department is currently in the process of hiring seven additional dispatchers / 9-1-1 operators, a Communications Shift Supervisor, and hopes to add a Communications Manager to the budget this upcoming fiscal year.

The addition of two 9-1-1 / dispatch consoles is necessary to efficiently and effectively meet the future demands with the Town of Maricopa. At the completion of the IGA with the Town of Maricopa, it is the Buckeye Police Department's intent to continue use of the additional 9-1-1 stations, within the Town of Buckeye, anticipating future growth needs.

Thank you for your consideration in this matter.

Respectfully,

Jared Griffith  
Lieutenant, Support Services Division.

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

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PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
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The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Jared Griffith  
Phone #: 623-349-6412  
Fax #: 623-349-6502  
Date: 06/14/2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

June 1, 2012

Liz Graeber  
Phoenix Fire Department – Regional 911 Services  
150 S 12<sup>th</sup> St  
Phoenix, AZ 85034

Ms. Graeber:

The Chandler Police Department is requesting two additional phone positions for FY 2014. Our current staffing levels include six shift supervisors, 25 dispatchers, six emergency call takers and one dispatch trainee. We anticipate filling our two dispatcher vacancies and three emergency call taker positions by late summer, bringing our total staffing to six shift supervisors, 28 dispatchers and nine emergency call takers.

Our communications center is equipped with phone positions on six dispatch consoles and four call taking consoles. There are several times during the week when all of our positions are staffed, even with the current vacancies. As those vacancies are filled, the number of current positions limits scheduling to the number of positions available rather than staffing congruent with call volume.

In addition, we are in the planning stages of a complete renovation of our communications center. Preliminary plans include the addition of two dispatch consoles and two supervisor consoles for a total of 14 positions. We estimate completion of this project by the end of 2012 or early 2013.

Respectfully,

Michelle Potts  
Communications Manager  
Chandler Police Department  
(480) 782-4149

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 4

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date Fall 2012  
 Possible location Interim location during full renovation of center

**Fiscal Year 2015 (July 2014-June 2015)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2016 (July 2015-June 2016)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Michelle Potts

Phone #: 480-782-4149

Fax #: 480-782-4155

Date: 6/1/2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov



**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

No funding needed in FY 2014.

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels 240 channels  
 Estimated purchase date May-15

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Replacement of two, 120-channel recorders at a cost of \$51,060 each. Total phone and 911 channels is 25 for each recorder.

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

No funding needed in FY 2016

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

No funding needed in FY 2017

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

No funding needed in FY 2018

Patricia Simpson \_\_\_\_\_  
602 223 2210 \_\_\_\_\_  
602 223 2968 \_\_\_\_\_

23-Apr-12

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2016 (July 2015-June 2016)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Janet Laird, Communications Manager

Phone #: 480-635-7007

Fax #: 480-503-6541

Date: April 23, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
 Estimated purchase date N/A

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
 Estimated purchase date N/A

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2016 (July 2015-June 2016)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
 Estimated purchase date N/A

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
Estimated purchase date N/A

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels 48 Channel  
Estimated purchase date 2018

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Loretta Hadlock, Police Operations Manager

Phone #: 623-772-7660

Fax #: 623-772-7650

Date: 05/30/2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled  
 Replace positions utilized by Mesa Fire.

How many \_\_\_\_\_ 4

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Cari Zanella  
Phone #: 480-644-2130  
Fax #: 480-644-3059  
Date: May 31, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Mesa Fire

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Additional positions How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels 10-16  
 Include justification - age and condition of present recorder Estimated purchase date FY 2015  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Additional positions How many 2 (6 Total)  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date FY 2015  
 Possible location City of Mesa TBD

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Additional positions How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

P0001/0002

TO-

FROM-

RECEIVED 05-31-'12 11:38

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process  
Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

Additional positions  
Include justification - must include sample schedule that shows positions filled  
How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.  
 PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process  
Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

Additional positions  
Include justification - must include sample schedule that shows positions filled  
How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.  
 PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Kasey Beal - Deputy Chief  
Phone #: 480 644 5531  
Fax #: 480 644 5491  
Date: May 30, 2012

Please return to:

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

P0002/0002

TO-

RECEIVED 05-31-12 11:38 FROM-

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels            128 Channels  
 Include justification - age and condition of present recorder Estimated purchase date 2013/2014  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many            8  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.  
 PSAP move Estimated date            Jul-13

Possible location            222 S. 5th Avenue, Phoenix Az 85003

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels             
 Include justification - age and condition of present recorder Estimated purchase date             
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many             
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.  
 PSAP move Estimated date           

Possible location           

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels             
 Include justification - age and condition of present recorder Estimated purchase date             
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many             
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.  
 PSAP move Estimated date           

Possible location

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Commander Jesse Locksa  
Phone # 602-876-1675  
Fax # 602-379-0065  
Date: April 23, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: [liz.graeber@phoenix.gov](mailto:liz.graeber@phoenix.gov)



# OFFICE OF THE SHERIFF

JOSEPH M. ARPAIO  
SHERIFF



April 23, 2012

Ms. Liz Graeber  
911 Administrator  
150 S. 12<sup>th</sup> Street  
Phoenix, Arizona 85034

Dear Mr. Graeber,

The Maricopa County Sheriff's Office is requesting:

- The installation of twenty existing 911 positions into our new Communication Center scheduled in fiscal year 2013/ 2014.
- The installation of eight additional 911 positions in the new 911 center. This will support the additional staff currently being hired and trained.

Note: the estimated cost of the twenty-eight positions is \$1,500,000.00.

- A new logging recording system (NICE). We have an attached estimate from Motorola that lists the cost at \$640,112 for the equipment and \$256,548 for the services and post warrant. This is a high estimate that should be significantly lower. This estimate includes two redundant 30 simultaneous Call IP Recorders (\$200,000 plus) that may or may not be installed at the time the new Communications Center opens. Discounts have not been applied yet.

These items were approved in the budget **three years ago**. The construction project for the Communications Center was delayed because of budget issues and we had to push our project forward into FY 13/ 14. This includes the twenty-eight 911 positions and the new logging recording system.

We have increased our staffing positions to 62 and have requested nine additional full-time positions in the budget process. We are also requesting additional on-call positions.



We are in the process of recruiting and training posse volunteers to work in the M.C.S.O. Communications Center. Our posse volunteers have proven to be a valuable resource and our volunteer staff is growing.

We have several Sheriff's Office personnel, with prior communications experience and are assigned to other divisions that have been authorized to work shifts in the Communications Center.

Our Communications Center has twenty (20) positions 911 capable. We have had occasions where all available positions have been filled and we have had additional employees we could not seat. The employees we were unable to seat were personnel we needed to handle in the incoming calls. This situation will become more and more frequent as we continue to hire and expand our existing staff.

**Call Volume:**

The Communications Center handles over 720,000 calls in a year. This is a mixture of 911 calls, Crime Stop calls, calls on our law enforcement lines and switchboard lines. Our 911 call come in on land lines and wireless lines. We are also the default Communications Center for wireless 911 calls that do not have location information. These 911 calls are routed to our center and we are required to verify the location of the person calling and the nature of the emergency. These calls are then re-routed to the appropriate agency.

**Emergency Operations:**

We currently do not have enough equipment to support our current staff during a major incident. During the 2001 World Series, as well as the Rodeo-Chediski Fire and other major events, our center was overwhelmed. We did not have enough equipment, phones, space, bathrooms, kitchen, rest areas, etc to support our personnel.

If a disaster operation should occur, then we would change from three 8-hour shifts to two 12-hour shifts a day, days off would be cancelled, and increase usage of our on-call staff.. We currently have sixty-two employee positions assigned to the division. We would also be able to call in fifty-eight civilian, deputy, and detention staff from other areas of the office that have experience working in our center. This number continues to increase. We would then call in additional support from our reserve and posse volunteers. All of these changes would remain in place until the disaster was stabilized and we were able to reduce the demands on our staff.

Twenty-eight work stations will allow us to support this type of an operation. If our needs increase in the future, two 4 position areas for a total of eight work stations in the new center will be pre-wired for console positions which will allow us to expand.

**FIRE/EMS Response:**

All 911 calls are originally routed to a law enforcement communications center. This includes requests for fire and/or emergency medical service responses (EMS). Once it is determined that the call involves fire and/or emergency medical services, the call is then transferred to the appropriate fire department.

Most of the fire departments within Maricopa County, including fire departments operating within the jurisdiction of the Maricopa County Sheriff's Office, are on the Phoenix Fire Departments Regional Communications system for fire and EMS response.

If the Region Communications goes down, it could take an hour or more to bring the back-up center on line. During this downtime, fire department personnel would respond to the various Communications Centers throughout the county to receive and coordinate fire/EMS calls. This would include medical self-help instructions for those who call in that are experiencing significant medical problems.

We would provide dispatch and call-taker work stations for the fire department personnel as well as provide staffing assistance to coordinate the workload. This would continue until the Regional Communications System was back on line.

**Supervisor Positions:**

We currently have one supervisor console and will expand to two consoles in the new center.

The supervisor's console currently has the following equipment and systems that the supervisor is responsible for:

- The ESP Bank Bag Tracking System (GPS)
- The Amber Alert System
- The Community Emergency Notification System-Reverse 911 (CENS)
- Radio System
- Recording System
- 911 Phone system

- Palo Verde Siren Alert System
- Computer Aides Dispatch (CAD)/LAN
- Property and Evidence Monitoring/Security System
- CCTV Security System for the Communications Center
- Bait Car System
- Emergency Back-up Cell phone
- Back-up Portable Radio

The supervisor's console is a critical position but there is no back-up. A two position console set-up would allow a back-up if one console goes down. The two consoles would have to have their own separate power source.

**Equipment and Systems:**

The following information will provide a better understanding of the equipment and systems that the Center is responsible for:

- The radio system that allows communication between the Center and field units and command. The system also allows communication with other law enforcement agencies, fire agencies, and other County Departments.
- The battery back-up system allows limited radio support if the main system goes down. The back-up portable radios allows us very limited radio contact if the main radio system and the battery back-up radios go down. If the entire radio system is out, these would not work or function.
- The PSAP channel that is a state-wide emergency operations channel.
- The CAD (Computer Aided Dispatch) system coordinates calls, information, unit status, safety information, and various other features.
- The MDC (Mobile Data Computers) system provides information to field units quickly which increases their safety and ability to function more efficiently. The system also provides limited communication if the main radio system is down.
- The 911 system provides citizens facing emergency situations access to help of intervention. This system can provide automatic location and identification information.
- The Crime Stop phone lines provide citizens a way to call in non-911 situations that are law enforcement issues.
- The law enforcement lines are available to officers from MCSO and other agencies that need non-emergency assistance.
- The switchboard lines for people who want to be connected to various parts of the office.

- The NAN (Nuclear Alert Network) line is a hotline for any situation involving nuclear material.
- The NAWAS (National Weather Alert System) line provides alerts for severe weather situations that may affect Maricopa County or Arizona.
- The Palo Verde Nuclear Plant Siren Alert System. We have the ability to activate the siren warning system that surrounds the Palo Verde Nuclear Power Plant. We are required to monitor and test the system and participate in drills. This includes drills that are evaluated by the Nuclear Regulatory Commission and FEMA.
- The ESP (Bank Bag Tracking System). When a bank is robbed and the bank staff activates a GPS transmitter in the bank bag containing the money, we are able to track the device on a map and report the locations to responding units.
- The AMBER Alert system allows us to provide information on abducted children to the public via electronic billboards and the media.
- The Bait Car System allows us to track a stolen bait car and report the locations to responding units. We can also shut the vehicle down and lock the suspects in the vehicle.
- The Community Emergency Notification System (Reverse 911) allows us to transmit emergency messages to areas we select through grids. We can notify anywhere from 50 homes to a few million homes. This system falls under FCC regulations and can only be used for serious emergencies because it uses the 911 data base.
- NICE recording system allows us to record audio radio and telephone traffic that comes into the Center.
- The RUOK system allows elderly citizens with medical issues to be contacted daily. A computer system contacts them by telephone and requires a specific response. If the system does not receive the response, the Center receives an alert and Sheriff's Office personnel respond to the person's location to check their welfare.
- The emergency back-up cellular telephones are cell phones that would be used as a telephone back-up if the regular phone system went down.
- The Property and Evidence Monitoring/ Security System allow us to monitor the facility 24 hours a day, seven days a week. This is necessary because of what is placed into the facility.
- The CCTV System- Security System for the Communications Center is constantly monitored for security.
- The National Emergency Satellite Phone System (4 channels) allows satellite phone communication in the event of a major disaster.

**Training Positions:**

The training program for a dispatcher is one year. We may have 5 or 6 in training or as many as 10 trainees.

The new center will provide two training work stations dedicated to training. Our training program has been non-stop for at least the past several years. This program is difficult under the best of conditions and shortages of equipment in training work stations may have adverse effects on the trainees and the operation of the Center. We have trainees in the training program on a continuous basis and have had shortages of equipment because of work stations being down for repairs, multiple large scale events, or providing work stations to agencies that are having problems with their Communication Center. When this happens we have to use our training work stations which disrupt our training program.

**COMPARISONS**

	<u>1970</u>	<u>1985</u>	<u>1992</u>	<u>2009</u>
Deputies	375	460	726	
Detention Officers			1,021	2,054
Communication Staff			40	58
Jail Facilities	1			10
Districts	2			8
Contract Cities	0			8*

\*We also provide 911 and dispatch services for the city of Youngtown

**Added Responsibilities:**

There have been new systems and responsibilities added to the Communications Division over the years:

- Major Events (Lewis Prison Standoff, Rodeo-Chediski Fire, World Series, etc.)
- Palo Verde Nuclear Plant (Emergency notifications, monitoring, alarms, etc.)
- Large Scale Warrant Operations
- Task Force Operations
- Chase Field (Bank One Ballpark)
- Phoenix International Raceway (PIR)
- County Parks
- Amber Alert
- RUOK System (Elderly Emergency Alert System)

- Reverse 9-1-1 system (Community Emergency Notification System)
- ESP (Bank Robbery Alert System)
- Bait Car Alert System (GPS)
- CCTV Security System
- Property and Evidence Monitoring/Security System

**Support to other law enforcement agencies:**

We are a back-up communications center for twelve other law enforcement agencies in the valley.

- Avondale P.D.
- Buckeye P.D.
- Chandler P.D.
- Fort McDowell P.D.
- Gilbert P.D.
- Goodyear P.D.
- Paradise Valley P.D.
- Salt River P.D.
- Scottsdale P.D.
- Surprise, P.D.
- Tolleson P.D.
- Wickenburg P.D.

**Support to County Agencies and The Palo Verde Nuclear Plant:**

The requests for our 911/Dispatch staff to monitor additional radio traffic/Talk Groups, both internally and for other departments, continues to increase.

The following are example of areas that we provide support to:

- Court Constables
- PSAP Channel (Public Safety Answering Point)
- Maricopa County Department of Transportation
- County Flood Control
- Animal/Rabies Control
- Search 8 (Fire Departments, Mesa Air, DPS Ranger, Phoenix FD, MCSO Lake Patrol)
- Central Arizona Project Security Personnel (CAP)
- Palo Verde Nuclear Plant Security Plant
- NAN (Nuclear Alert Network)

- Maricopa County Department of Emergency Management
- Satellite Phone (4 Channels)

**Equipment Breakdowns:**

Equipment breakdowns are constant and occur weekly. When you have a large amount of multi-functioning electronic equipment in every work station, breakdowns will happen. A work station can be lost for something as simple as a monitor going out or an entire work station going down for a wiring or system problem. This happens regardless of the age of the equipment.

On one occasion we had six work stations down (3 radio & 3 call-taker). Some of the work stations took weeks to become operational again. We need to have sufficient equipment to allow for potential breakdowns.

The Maricopa County Sheriff's Office is one of the largest county law enforcement agencies in the United States with responsibility for a county that covers an area of over 9,200 square miles. We have seven contract cities and numerous large recreational areas that draw hundreds of thousands of people to them. These factors have created a dramatic increase in 911 calls. There have also been significant increases in the amount of special events held in our areas of responsibility that also increases our 911 traffic/ example: NASCAR races at Phoenix International Raceway. We have also experienced times when we have had multiple large scale events occur at the same time.

The upgrade of twenty existing positions and the eight additional positions would be installed in the Sheriff's Office new Communications Center scheduled for FY 13/ 14.

Any consideration we receive with this request will be greatly appreciated.

Sincerely,



Jesse Locksa  
Commander  
Communications Division  
Maricopa County Sheriff's Office  
102 W. Madison St.  
Phoenix, Arizona 85003

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

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PSAP move

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 Possible location \_\_\_\_\_

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PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Vicky Scott

Phone #: 623 773 7011

Fax #: 623 773 7030

Date: April 30, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2014 (July 2013-June 2014)**

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PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Jesse Cooper

Phone #: 602-534-0313

Fax #: 602-534-1454

Date: May 30, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

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PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Curtis Thomas

Phone #: 480-362-7970

Fax #: 480-362-7130

Date: May 11, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

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Estimated # of channels 38  
 Estimated purchase date 6/1/2012

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PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Patrick W. Cutts

Phone #: (480) 312-8309

Fax #: (480) 312-8165

Date: 4/23/2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
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Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Domela McHenry

Phone #: 623-222-4323

Fax #: 623-222-4001

Date: May 29th, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels 12  
 Estimated purchase date 8/1/2015

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 1

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2018 (July 2017-June 2018)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: \_\_\_\_\_ Tonia Rogers  
Phone #: \_\_\_\_\_ 623-936-2738  
Fax #: \_\_\_\_\_ 623-907-2775  
Date: \_\_\_\_\_ May 29, 2012

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Regional 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov