

Survey of Domestic Violence Victims' Experience with Law Enforcement



THE MARICOPA ASSOCIATION OF GOVERNMENTS

PILOT SURVEY

Why conduct this survey?



Purpose

- Assess the perception of the victims regarding implementation of the Protocol Model per the actions of officers on the scene of a domestic violence incident.

Goal

- Gather information from the pilot survey findings to inform development of a large-scale survey to be proposed as part of next year's work.

The Following Data is Based On:



- Maricopa County
- 39 participants.
- Recent experiences with law enforcement.
- Recruited from four different domestic violence shelters.

Survey Questions

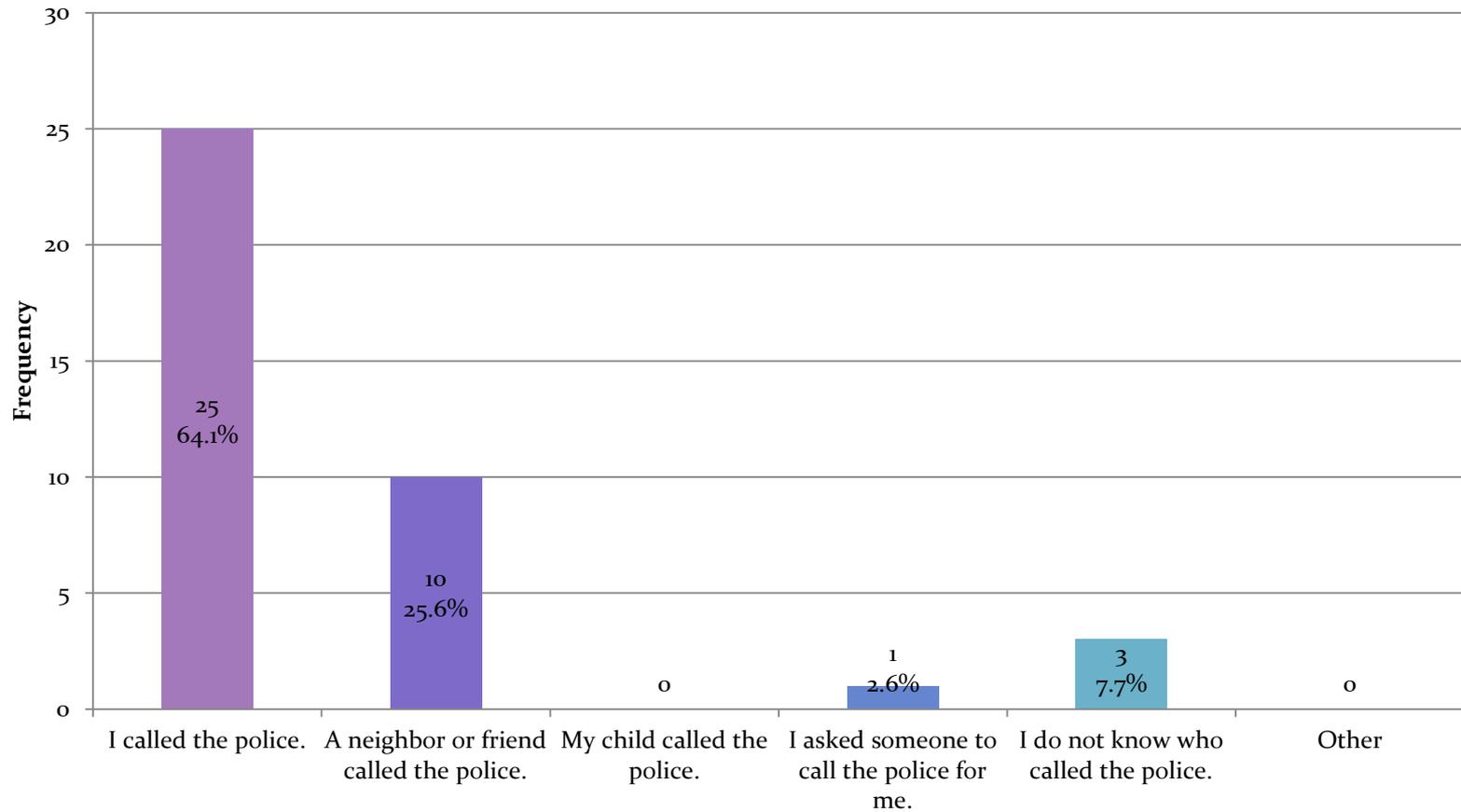


PRESENTED AS GRAPHS

INCLUDES:

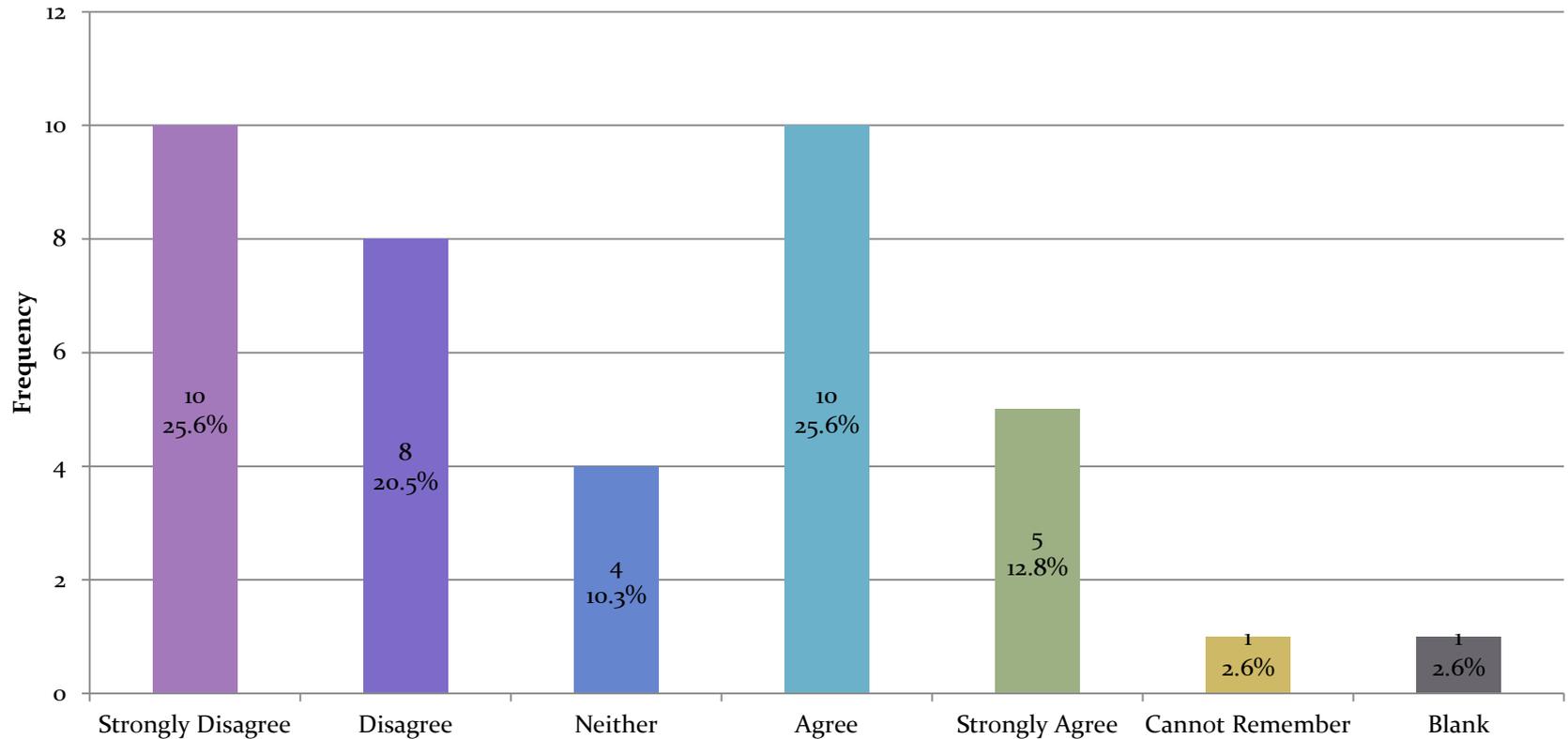
- NOTES
- RECOMMENDATIONS
- PROTOCOLS

1. During your most recent experience, who called the police regarding the domestic violence incident?



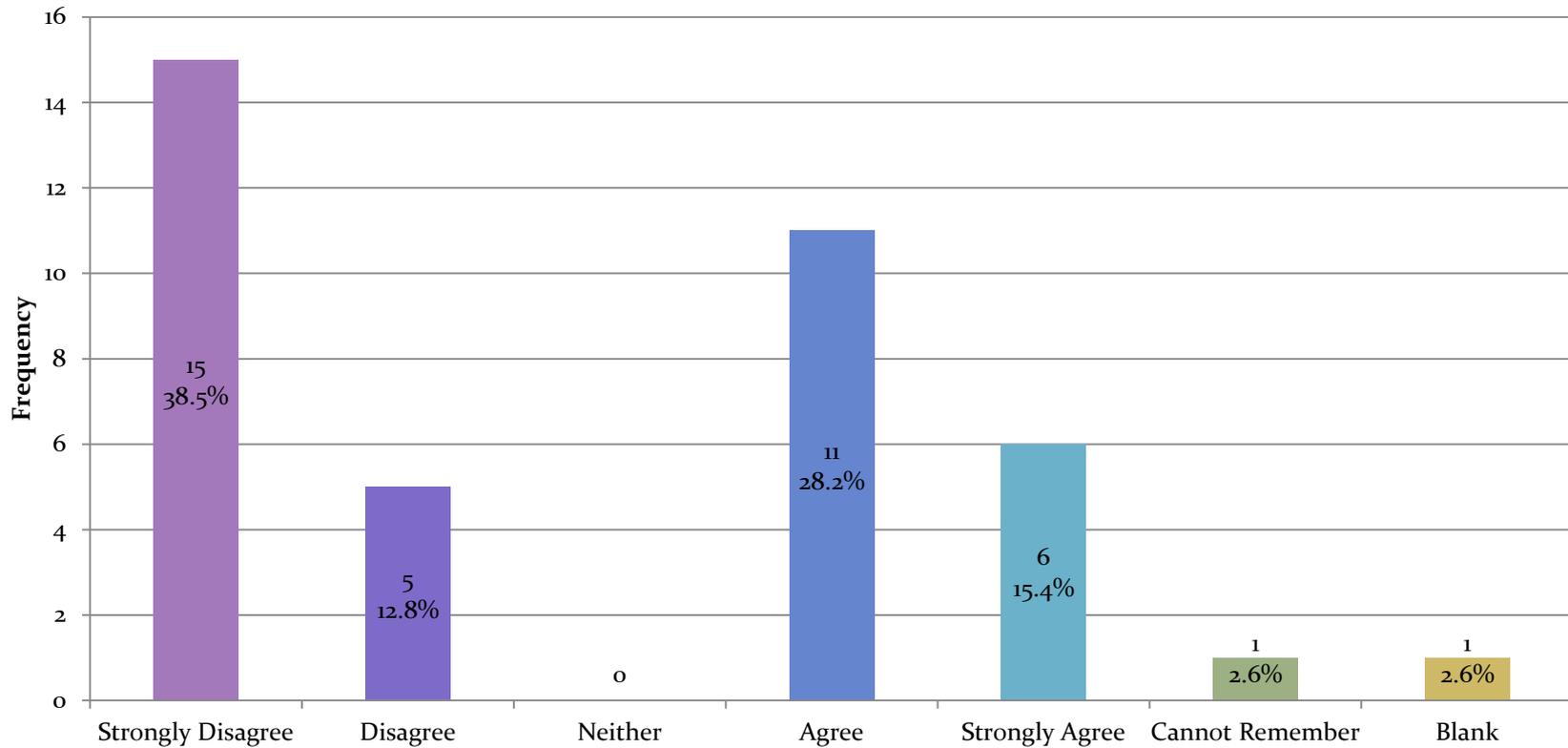
Recommendation: Add City/State

2. When the officer(s) arrived on scene, they did **not** take sides.



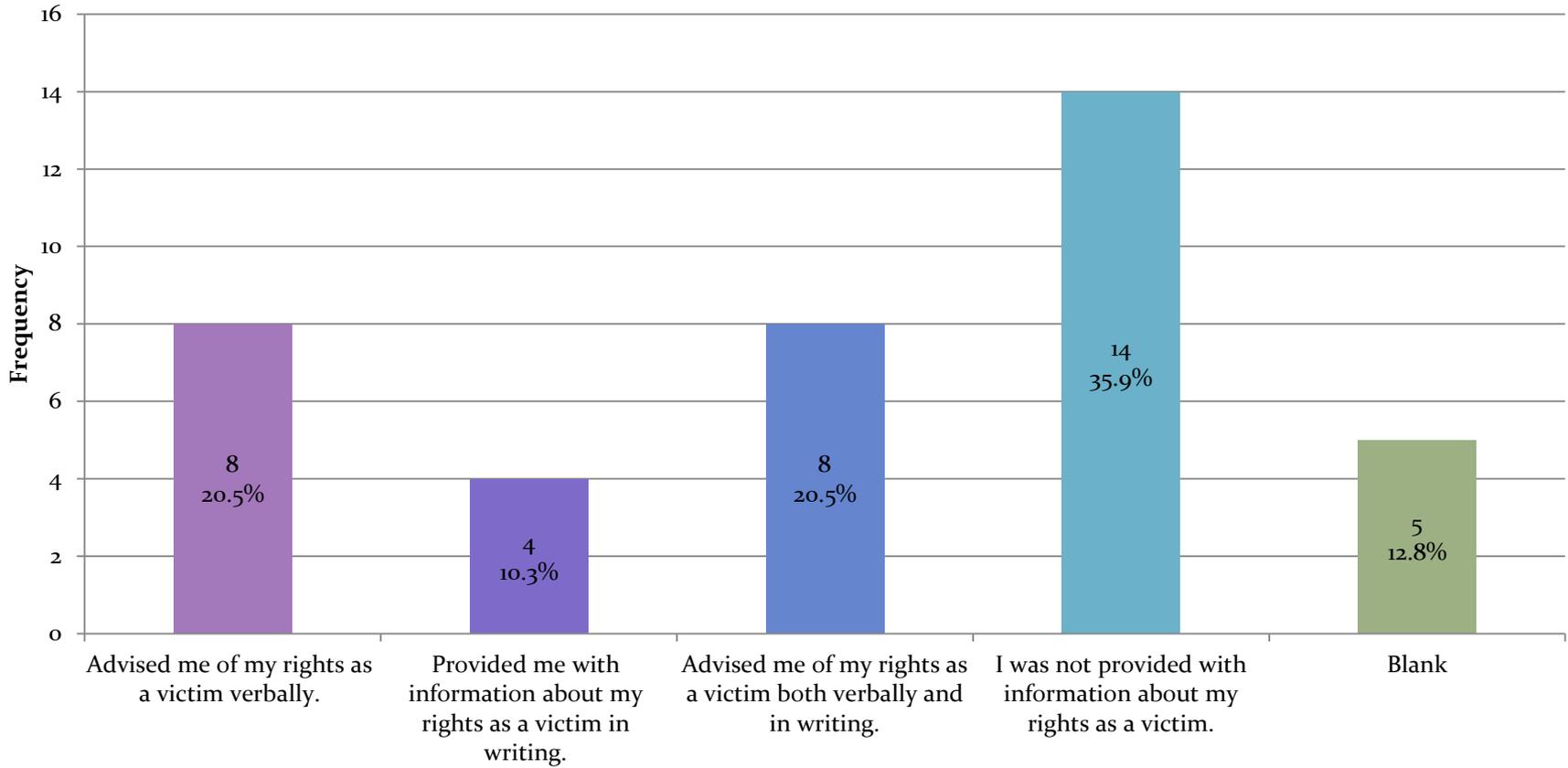
Recommendation: Add “Cannot remember” response to ALL questions
Protocol: Section A # 5 & 6

3. The officer(s) informed and/or provided me with information about my rights as a victim.



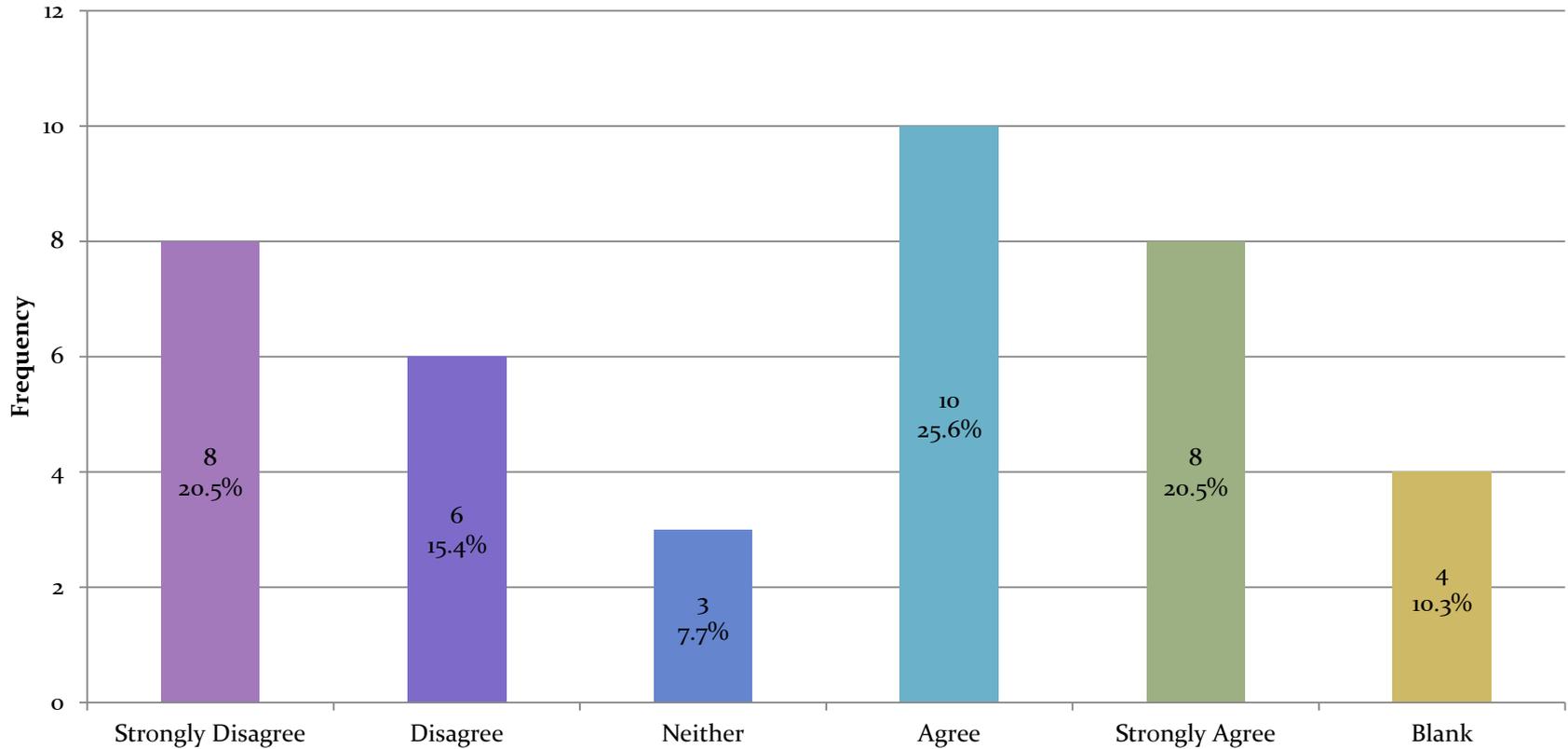
Protocol: Section A # 12

3a. The officer (s):



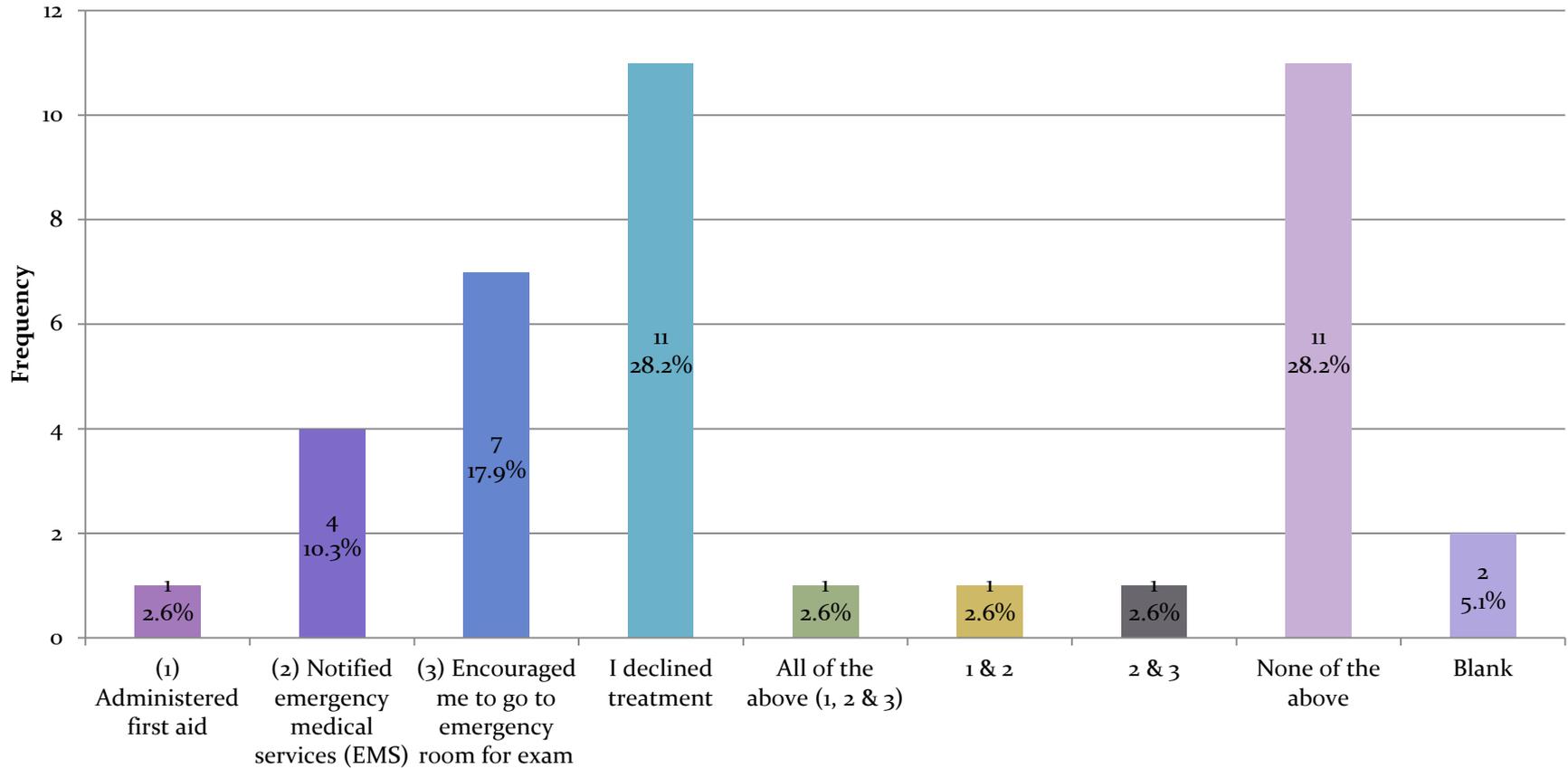
Protocol: Section A # 12

4. The officer(s) assessed my injuries.



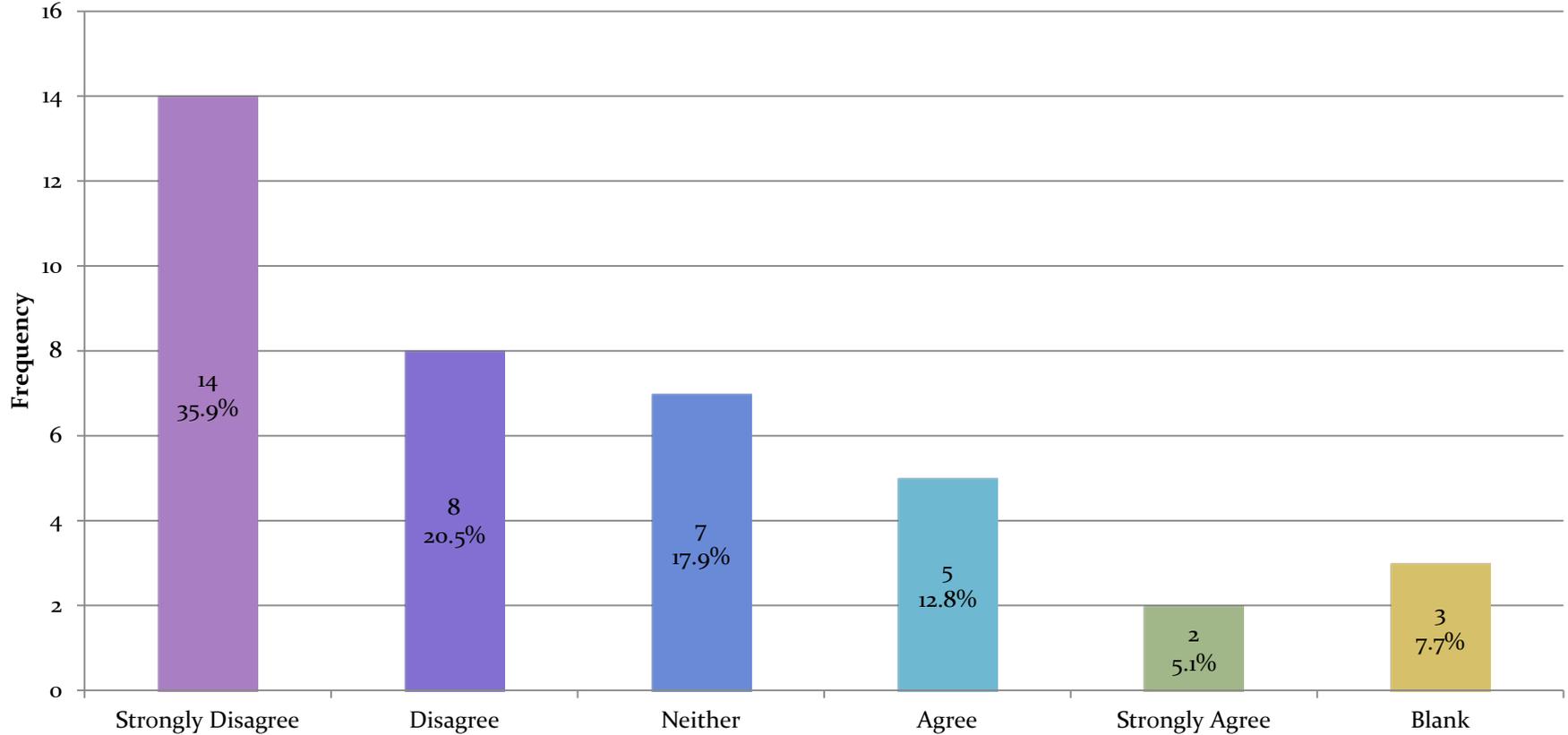
**Recommendation: Add “Does not apply”
Protocol: Section A # 10**

4a. The officer (s):



Note: Only participants who left questions 4-4a blank were recorded as “Blank”
Recommended: Add “None of the above”
Protocol: Section A # 4

5. The officer(s) called a victim advocate to assist me.

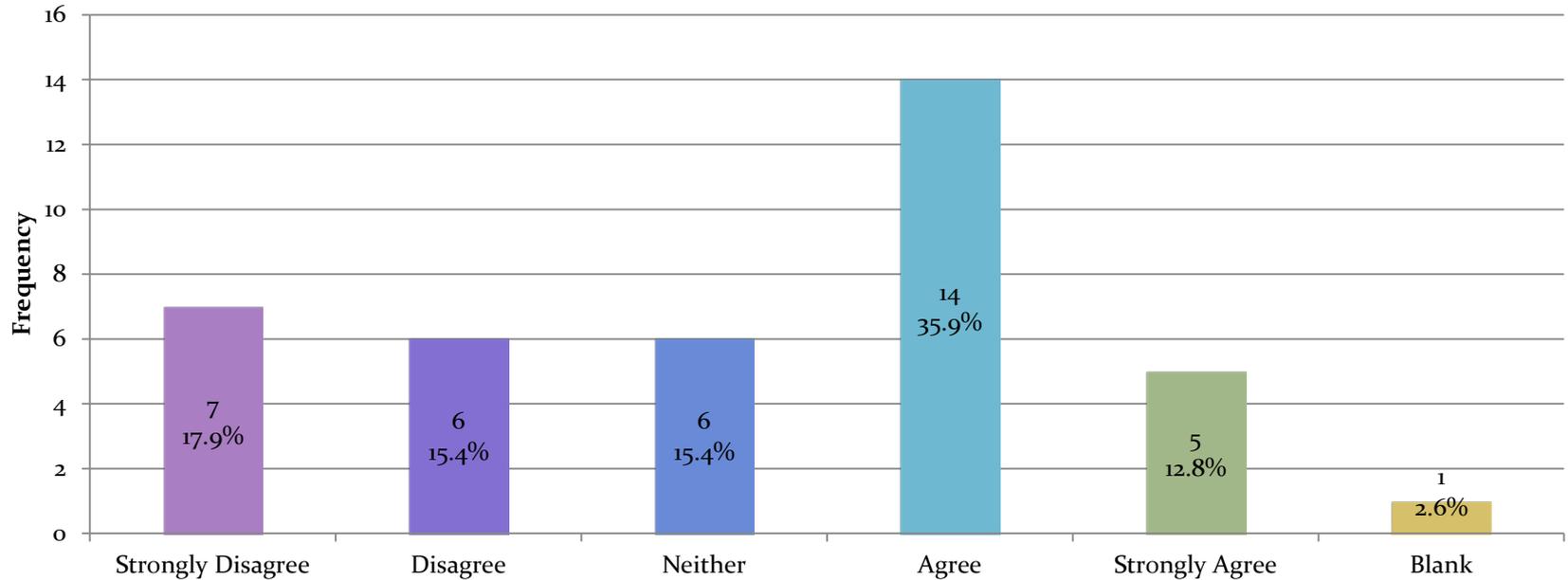


Note: Question 5 had three parts

Recommended: Separate questions or don't ask at all

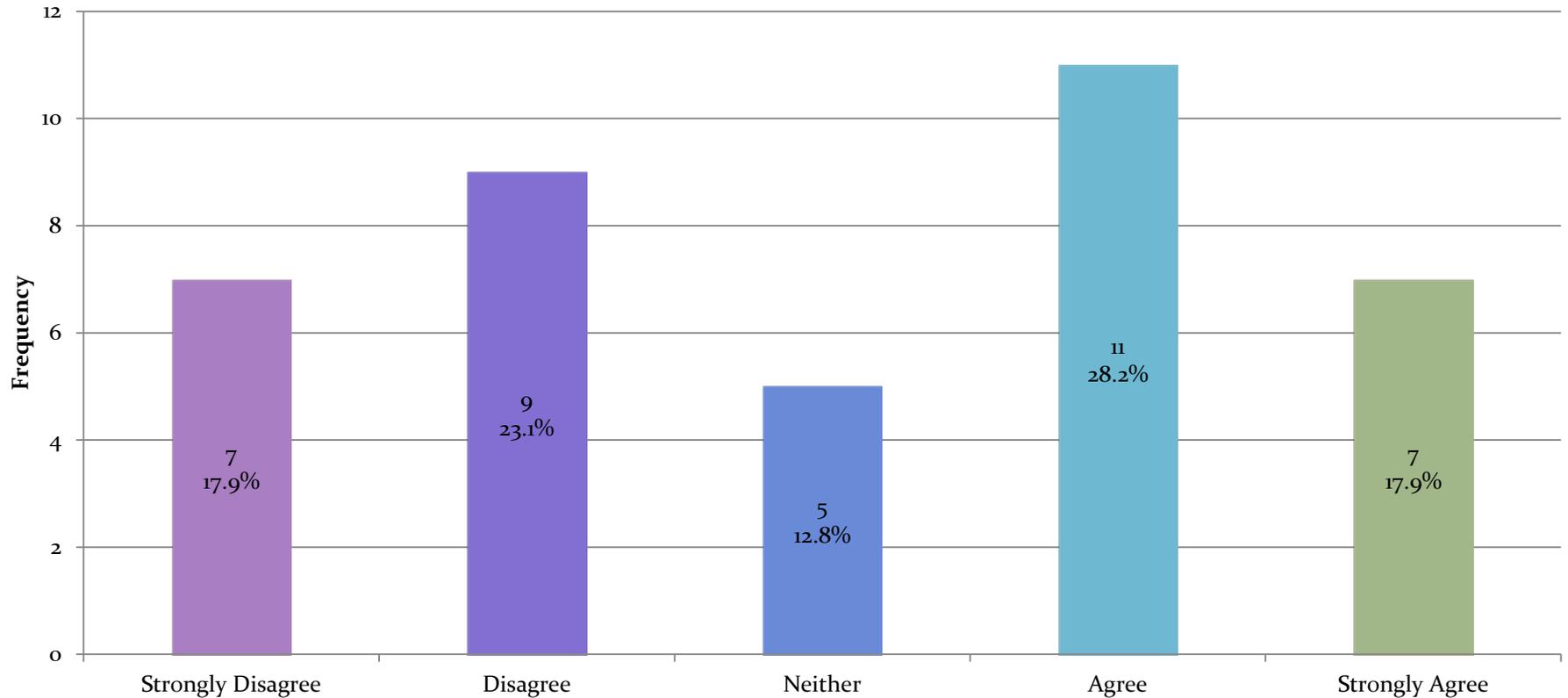
Protocol: Section B # 14 & 15

6. The officer(s) conducted separate interviews with all parties and witnesses out of hearing range from each other and bystanders.



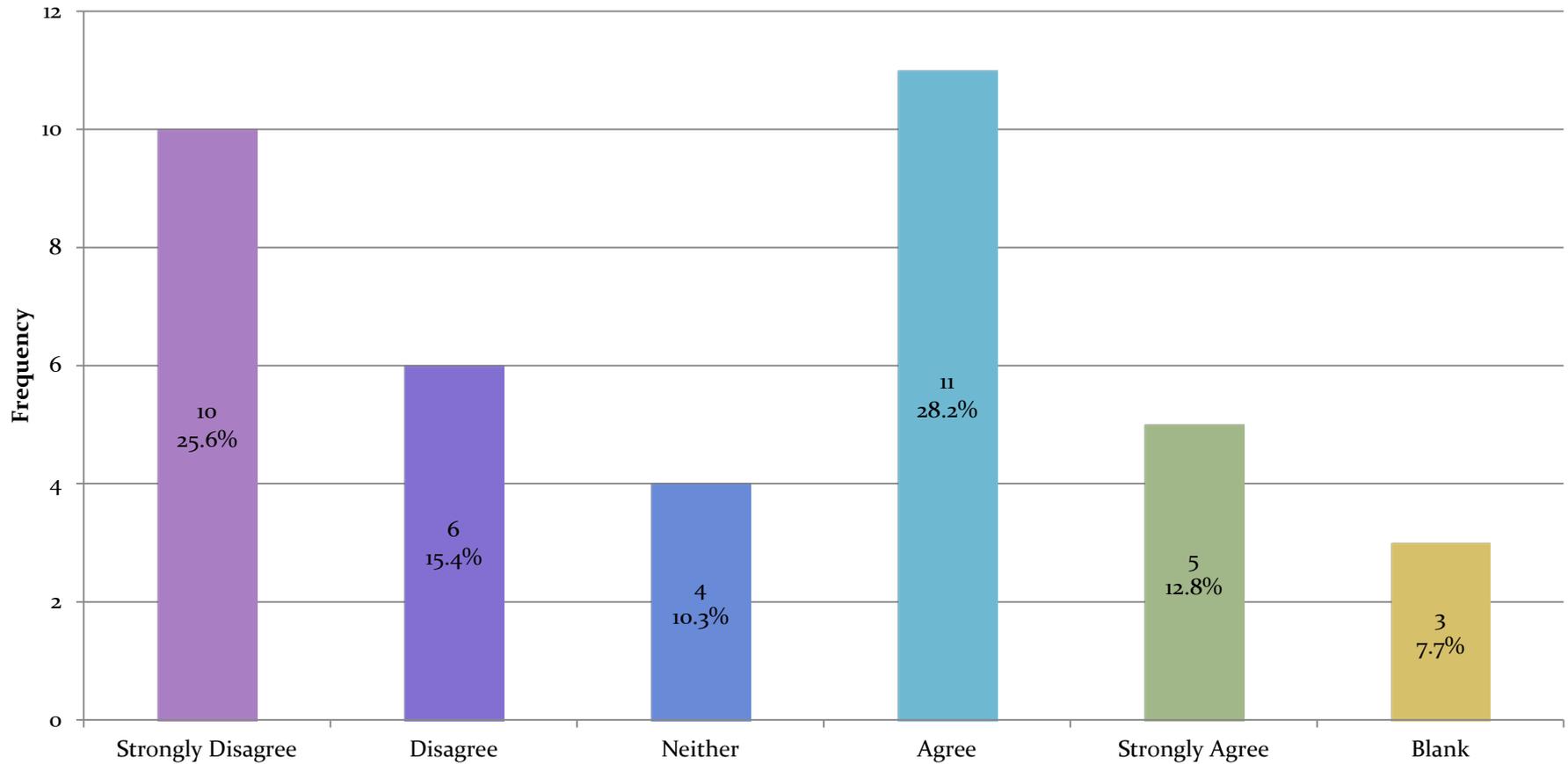
Protocol: Section C # 16a-c

7. The officer(s) allowed me to tell my story uninterrupted, before starting to ask me questions about the incident.



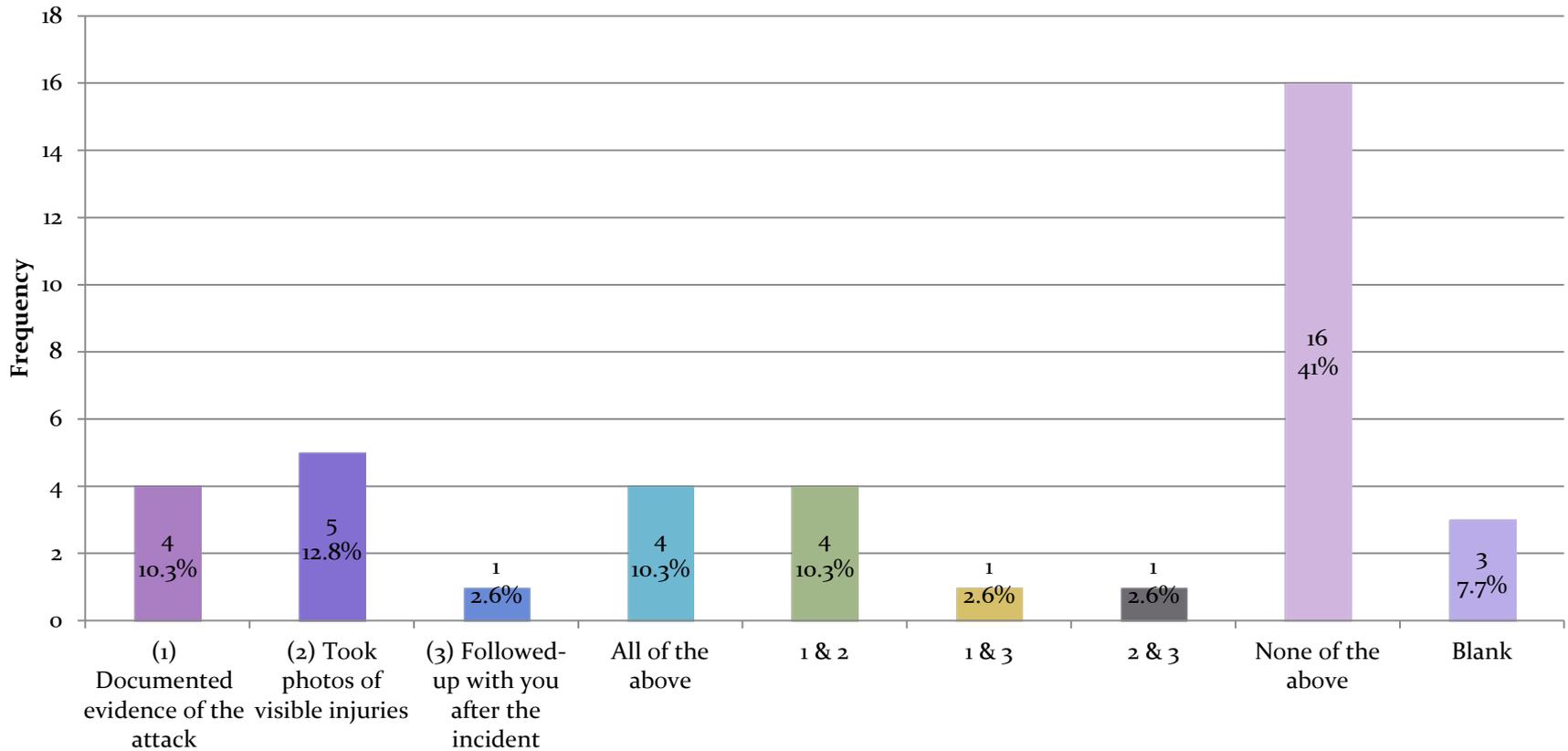
Protocol: Section C # 16e

8. The officer(s) collected evidence of the domestic violence incident.



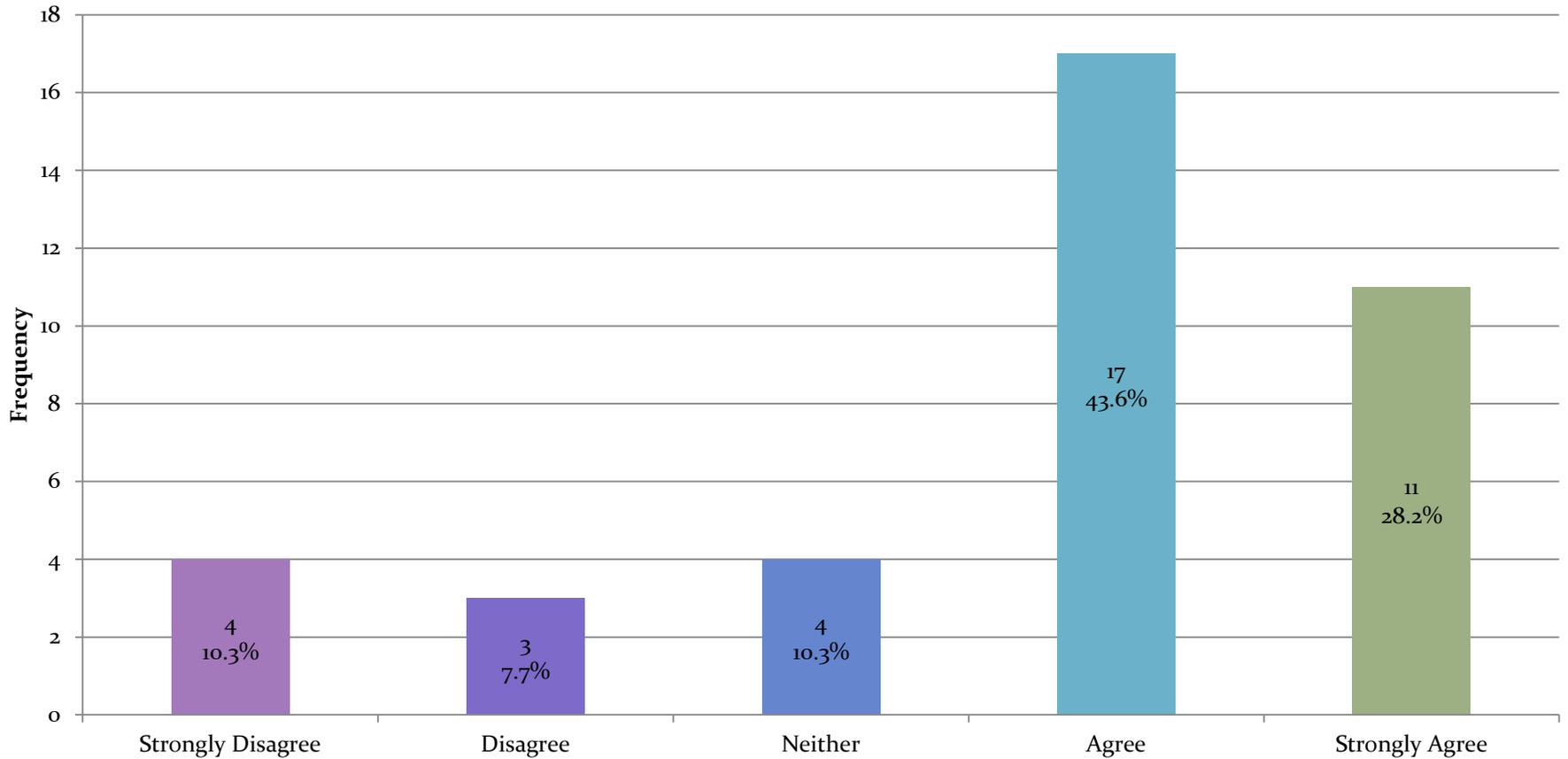
Note: Evenly split between strongly disagree/disagree and strongly agree/agree
Protocol: Section C # 17d

8a. The officer (s):



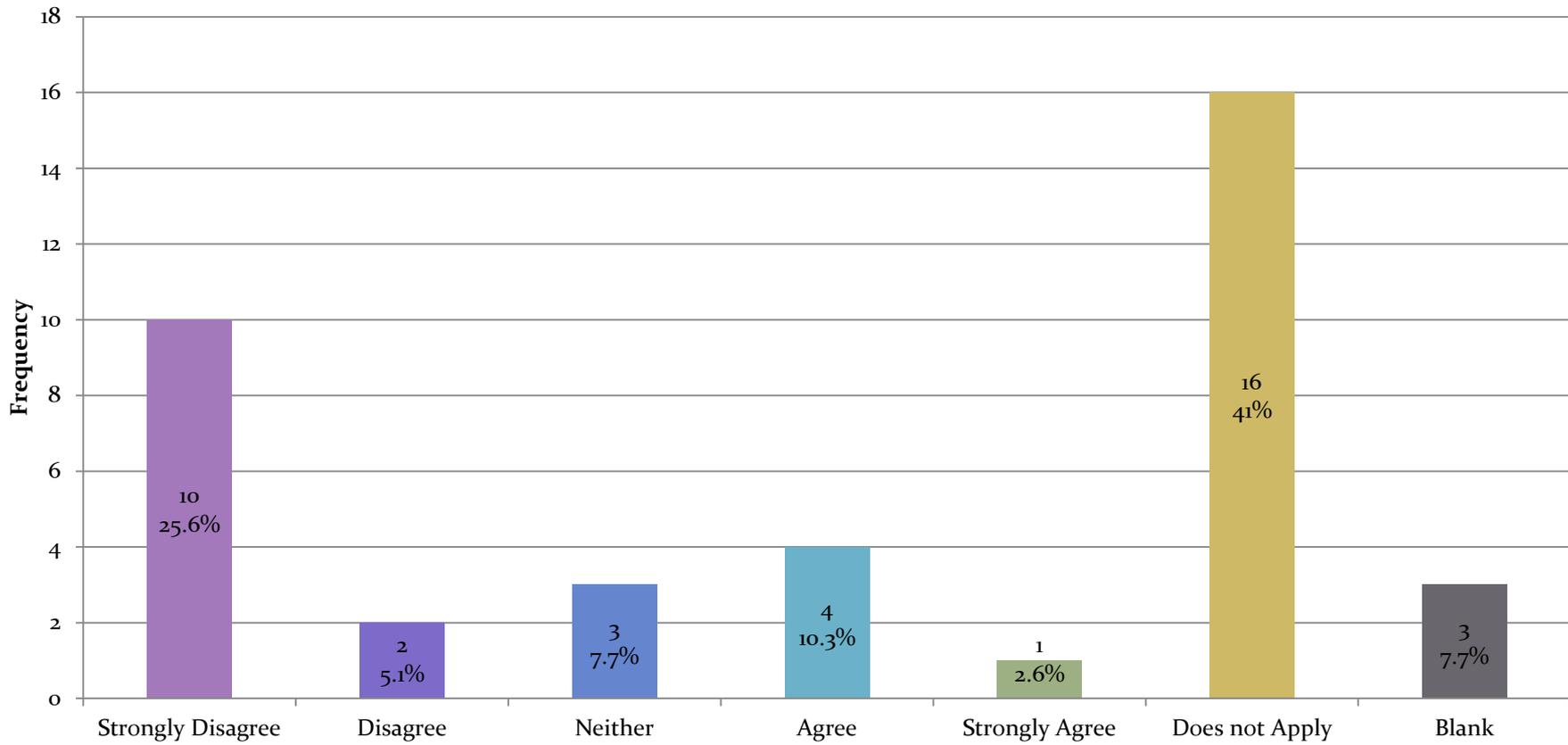
Note: Only participants who left question 8-8a blank was recorded as “Blank”
Recommended: Add “None of the above” and “Not sure”
Protocol: Section C # 17d

9. The officer(s) asked if there were firearms or weapons in the home.



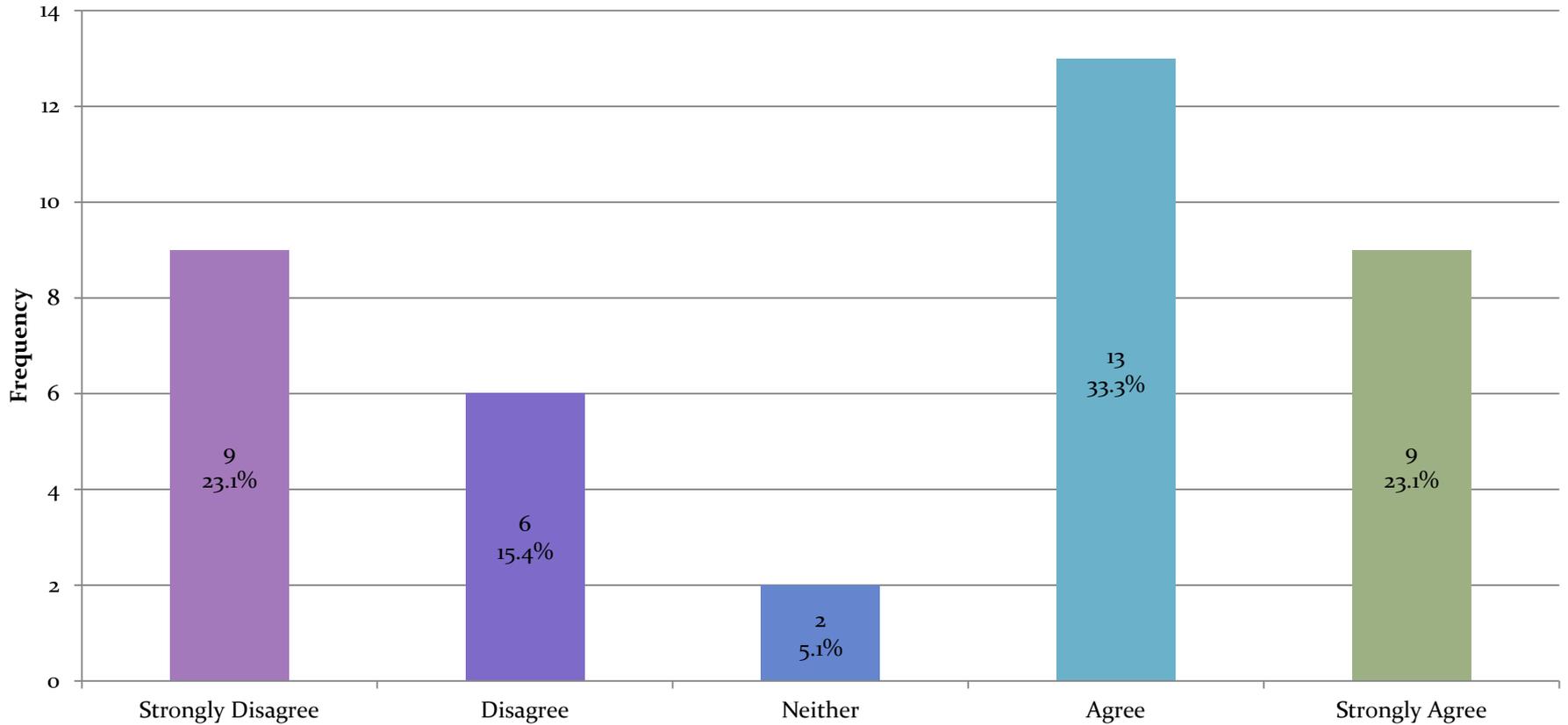
Recommended: Phrase as “Yes” or “No” question
Protocol: Section A # 4, Section C # 17a, Section D # 20g & 23b

10. The officer(s) requested consent to remove any firearms or weapons from the home.



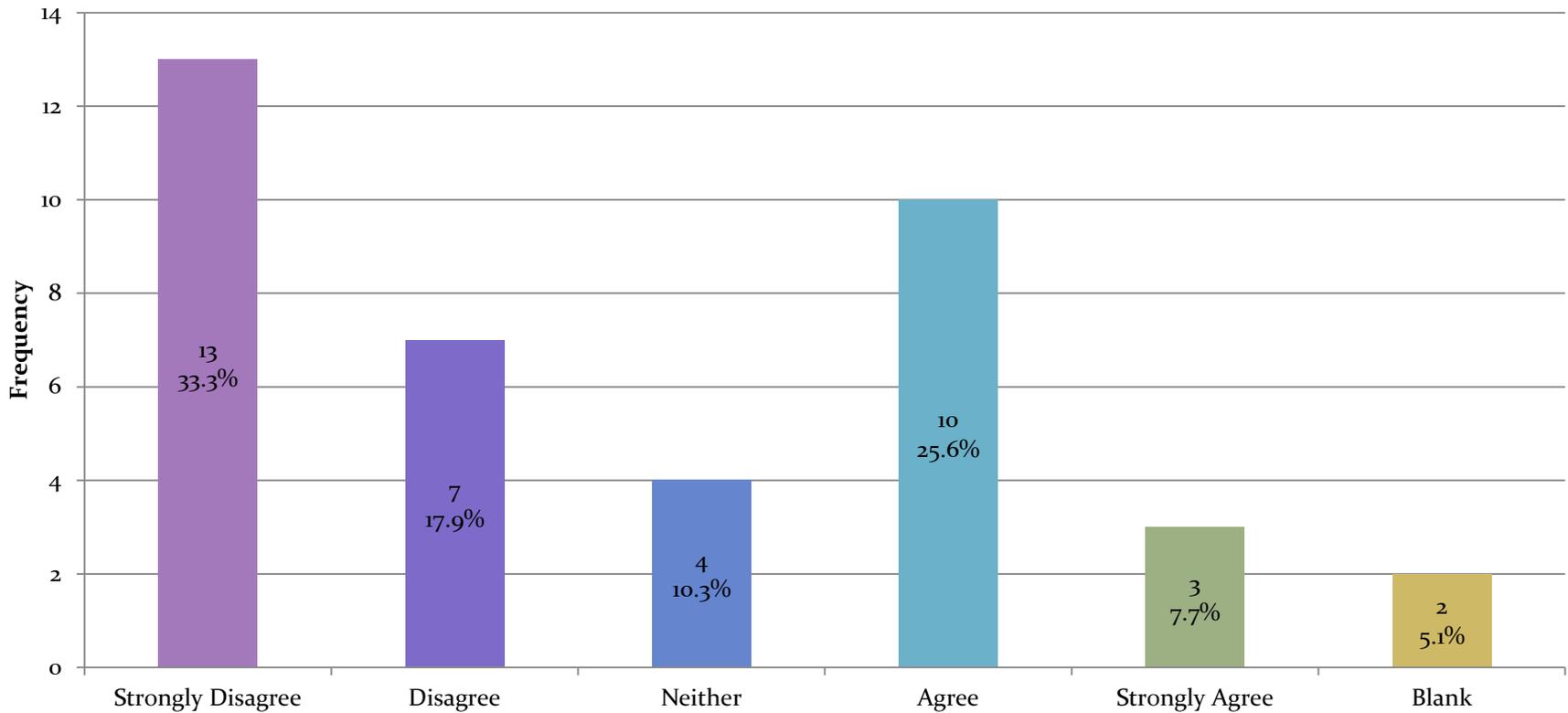
Protocol: Section A # 4, Section D # 23b

11. The officer(s) asked about the history of your relationship with the person who was the reason you called for help.



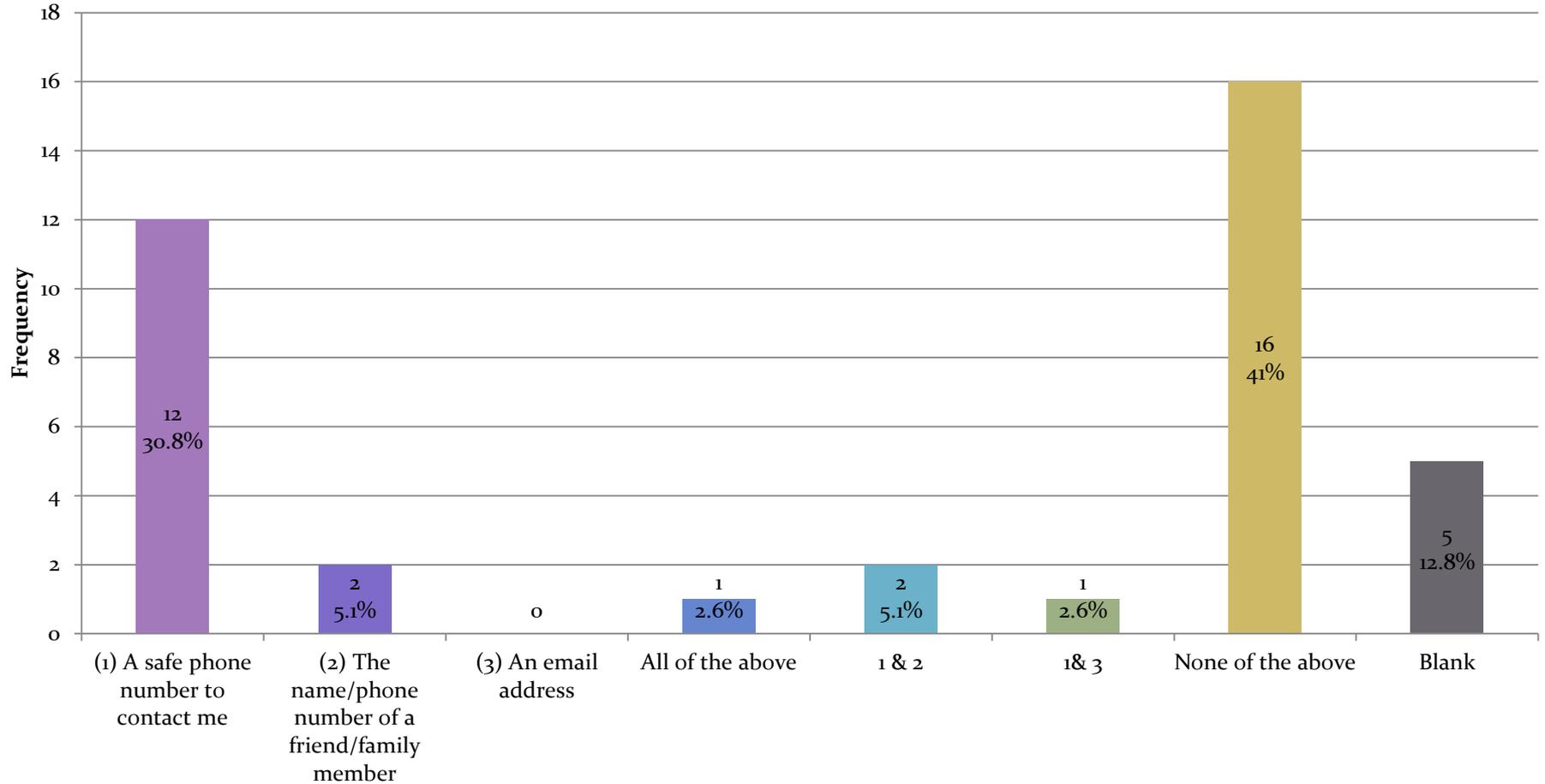
Protocol: Section D # 20a

12. The officer(s) requested multiple forms of contact information from me.



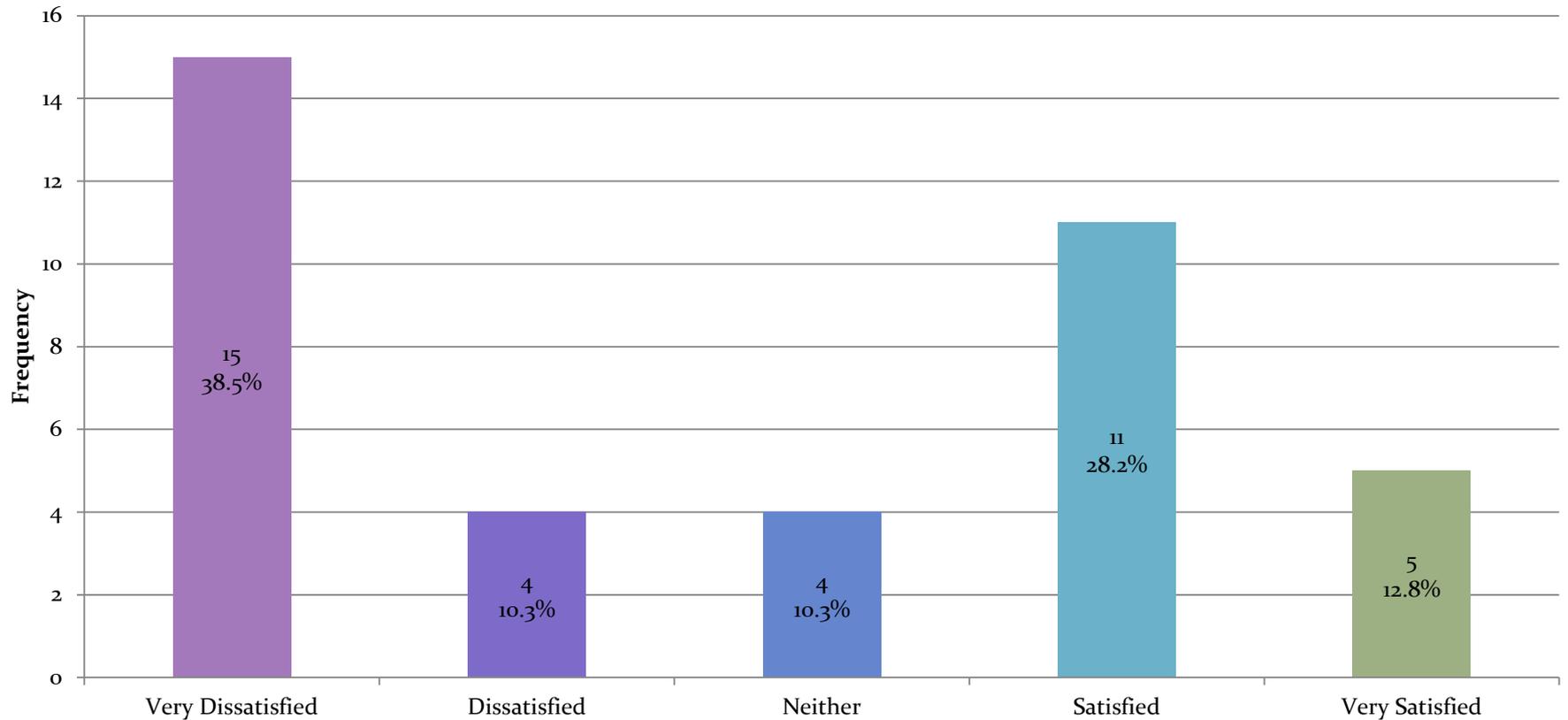
Protocol: Section E # 24a

12a. The officer (s) collected:



**Recommended: Add “None of the above”
Protocol: Section E # 24a**

13. Overall, how would you rate your experience with police during your domestic violence related incident?



Executive Summary



Additional training needed to:

- Remain neutral to the situation when arriving on scene.
- Inform victims of their rights both verbally and in writing.
- Call a victim advocate to assist victims.
- Collect multiple forms of contact information from victims.

Questions?



Thank you!



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