

Survey of Domestic Violence Victims' Experience with Law Enforcement

We invite you to take part in this survey to identify opportunities for enhancing law enforcement's response to domestic violence crimes. The survey has 12 questions and will take approximately 10-15 minutes to complete. Your participation is voluntary. You may choose not to participate or to stop the survey at any time. If you have any questions about the survey, please contact Nikki Oxford at noxford@azmag.gov or (602) 759-1843. Thank you in advance for your participation.

Directions: For the purpose of this study, please fill out the survey based on your **most recent** experience with law enforcement. Some questions will ask you to rate how much you agree with a statement by circling the answer that best describes your experience, and other questions will ask you to check a box or boxes that best describe your experience.

Please indicate what city and state your most recent domestic violence incident involving law enforcement occurred.

City: _____ State: _____

For the following question, please check the box that best described your situation.

1. During your most recent experience, who called the police regarding the domestic violence incident?
 - I called the police.
 - A neighbor or friend called the police.
 - My child called the police.
 - I asked someone to call the police for me.
 - I do not know who called the police.
 - Other (please explain) _____

For the following question, please rate how much you agree with the statements by circling the answer that best described your experience.

2. When the officer(s) arrived on scene, they did **not** take sides.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

*The following questions have two parts. Please rate how much you agree with the statement by circling the answer that best described your experience **and** check all the items in the list below the statement that applied to your situation.*

3. The officer(s) informed and/or provided me with information about my rights as a victim.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

The officer(s):

- Advised me of my rights as a victim verbally.
- Provided me with information about my rights as a victim in writing.
- Advised me of my rights as a victim both verbally and in writing.
- I was not provided with information about my rights as a victim.
- I cannot remember

4. The officer(s) assessed my injuries.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

The officer(s):

- Administered first aid.
- Notified emergency medical services (EMS).
- Encouraged me to go to emergency room for exam.
- I declined treatment.
- I cannot remember
- None of the above
- No treatment needed/Does not apply

*The following question has three parts. **First**, rate how much you agree with the statement by circling the answer that best described your experience. **Second**, check all the items in the list below the statement that applied to your situation. **Third**, check the box of the person(s) who assisted you with the items listed below. Check all that apply.*

For the following question, please rate how much you agree with the statements by circling the answer that best described your experience.

5. The officer(s) called a victim advocate to assist me.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

I was assisted/provided with:-

- Safety planning.
- Shelter information/resources.
- Informed to document acts of intimidation by the suspect.
- Assistance contacting a victim advocate.
- A victims' rights form.

Who assisted you:

- Victim advocate Officer(s)

- ~~Information on the suspect's status.~~
 ~~None of the above.~~

~~—~~ Victim advocate Officer(s)

For the following questions, please rate how much you agree with the statements by circling the answer that best described your experience.

6. The officer(s) conducted separate interviews with all parties and witnesses out of hearing range from each other and bystanders.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

7. The officer(s) allowed me to tell my story uninterrupted, before starting to ask me questions about the incident.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

*The following question has two parts. Please rate how much you agree with the statement by circling the answer that best described your experience **and** check all the items in the list below the statement that applied to your situation.*

8. The officer(s) collected evidence of the domestic violence incident.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] [Cannot Remember]

The officer(s):

- Documented evidence of the attack (i.e. weapons, torn clothing etc.).
 Took photos of visible injuries.
 Followed-up with you after the incident to collect more documentation of injuries.
 I cannot remember/Not sure
 None of the above

For the following questions, please rate how much you agree with the statements by circling the answer that best described your experience.

9. Did the officer(s) ask if there were firearms or weapons in the home?

[Yes]

[No]

[Cannot Remember]

(Please ONLY answer question 10 if: officers asked about the presence of firearms or weapons in the home AND you or someone else indicated that yes, there were firearms or weapons in the house. Otherwise please check the “Does not apply” box) Does not apply

10. The officer(s) requested consent to remove any firearms or weapons from the home.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] Cannot Remember

11. The officer(s) asked about the history of your relationship with the person who was the reason you called for help.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] Cannot Remember

*The following question has two parts. Please rate how much you agree with the statement by circling the answer that best described your experience **and** check all the items in the list below the statement that applied to your situation.*

12. The officer(s) requested multiple forms of contact information from me.

[Strongly Disagree] [Disagree] [Neither] [Agree] [Strongly Agree] Cannot Remember

The officer(s) collected:

A safe phone number to contact me.

The name and phone number of a friend or family member.

An email address.

I cannot remember/Not sure

None of the above

For the final question, please rate how much you agree with the statement by circling the answer that best described your experience.

13. Overall, how would you rate your experience with police during your domestic violence related incident?

[Very Dissatisfied] [Dissatisfied] [Neither] [Satisfied] [Very Satisfied]

*Please include any **information/comments** that you believe might help enhance law enforcement’s response to domestic violence crimes:*

Thank you for your participation!



Maricopa Association of Governments Domestic Violence Protocol Evaluation Project

What is the Domestic Violence Protocol Evaluation Project?

The Domestic Violence Protocol Evaluation Project is a multi-disciplinary effort to evaluate the way the region responds to domestic violence through the criminal justice system. Specifically, the project analyzes and coordinates the protocols used to arrest and prosecute domestic violence misdemeanor offenders.

How has the project been developed?

Thanks to a STOP grant from the Governor's Office received in May 2010, promising practices from around the country have been compared to the protocols used by local governments in this region. Law enforcement, prosecutors, and victim advocates have helped to identify the best practices that are most relevant to this region. The end result is a protocol model housed by the Maricopa Association of Governments (MAG).

What will be the impact of the project?

The project will have three main impacts. First, victims will be safer and served better by the criminal justice system. Offenders will be arrested more quickly and prosecution will be more successful, bringing about the second impact of holding abusers more accountable. This will also support the third impact of saving money as cases are resolved more efficiently.

Who is involved?

Law enforcement, prosecutors, victim advocates, domestic violence survivors, and other stakeholders from throughout the region have all been actively involved with this project. Many of these partners also serve on the MAG Regional Domestic Violence Council which provides oversight and guidance to the project.

How can I get involved?

All members of the public are encouraged to attend the MAG Regional Domestic Violence Council meetings and events. Law enforcement, prosecutors, and victim advocates are welcome to attend the affinity group meetings.

Where can I get more information?

Please visit the MAG website for information at www.azmag.gov or contact Renae Tenney, MAG, at rttenney@azmag.gov or by calling (602) 254-6300.

Resources

If you are in danger, call 911, your local hotline, or the National Domestic Violence Hotline at 1-800-799-7233 or TTY 1-800-787-3224.

The Arizona Coalition To End Sexual and Domestic Violence: 602-279-2900 or 1-800-782-6400 (Office Hours: 8:30am – 5:00pm, M-F)

The Arizona Coalition To End Sexual and Domestic Violence Website: <http://www.acesdv.org/>
For Victims: <http://www.acesdv.org/for-victims/get-help-now/>

Legal Advocacy

The legal advocacy hotline provides information and answers questions relating to navigating the legal system, your legal rights, resource and referral, and safety planning. Call (602) 279-2900, (800) 782-6400, or TTY (602) 279-7270.

The Legal Advocacy Hotline provides services to:

- Survivors of domestic violence
- Concerned friends, family, neighbors, and other individuals who are calling on behalf of survivors of domestic violence
- Professionals working with survivors of domestic violence such as case managers, advocates, attorneys, medical personnel, teachers, counselors, and law enforcement

Shelter Information

ACESDV: <http://www.acesdv.org/wp-content/uploads/2013/03/Shelter-and-Services-Resource-List.pdf>

MAG website: <http://www.azmag.gov/archive/DV/Shelters/shelters.html>