

The Transportation Ambassador Program regional meeting provided an opportunity for participants to request additional information or items for further consideration not covered at the meeting. The following is a listing of the requested items along with contact information or follow-up action taken.

- How do you manage mobility within your staff and with other agencies, i.e. logistics if another agency is across town?  
-MAG will invite local mobility managers to share best practice information at future TAP meetings.
- How do we get the insurance companies to be flexible with covering volunteer drivers?  
-MAG staff is in the process of researching opportunities with insurance companies like First Nonprofit in partnership with the Arizona Department of Transportation.
- Copies of the Elder Resource Guide can be found at the following website:  
<http://www.aaaphx.org/resourceguide?subID=8&mainID=1&rid=194>.
- Look into the contact for the Housing and Urban Development (HUD) service coordinator.  
-Currently local HUD funded programs utilize agencies' caseworkers to handle transportation issues. MAG, in an effort to expand coordination efforts to this population, conducted a survey to homeless and domestic violence shelters to evaluate possible coordination opportunities. Survey results are being analyzed and will be shared with TAP participants.
- New opportunities to offer as transportation alternatives.  
-Information on taxi vouchers and mileage reimbursement programs can be found on the Valley Metro website at:  
[http://www.valleymetro.org/service\\_locations/east\\_valley\\_ridechoice/](http://www.valleymetro.org/service_locations/east_valley_ridechoice/).  
-Community Transportation Association of America resources can be found at:  
<http://web1.ctaa.org/webmodules/webarticles/anmviewer.asp?a=1&z=40>.
- Social and networking interaction is wanted.  
-MAG will provide networking opportunities at future TAP meetings.
- Who is the community liaison at the Veterans Administration (VA), and what is their contact information?  
-The VA currently does not have a community liaison specifically for transportation-related issues. MAG staff is scheduling a meeting with Greg Fredrick the traffic (transportation) coordinator at the VA Health Care System to discuss possible opportunities for coordination efforts.
- What is the contact information for the volunteer driver program in Phoenix?  
-It is our understanding The City of Phoenix does not have a volunteer driver program. MAG staff will research volunteer driver programs in the Phoenix area.

If you have any comments or contact information, please contact DeDe Gaisthea at (602) 452-5062 or [dgaisthea@azmag.gov](mailto:dgaisthea@azmag.gov).