

JARC PROGRAMMING GUIDELINES

Transit Committee

January 9, 2014



JARC Development Process

- Post audit and feedback from FY2013 JARC process
- MAG Certification Review
- Review peer agencies (not all regions have a dedicated JARC program)

- **Post Audit**
 - Define program goals
 - Increase collaboration
 - Fund the most critical/best projects
- **MAG Certification Review**
 - Further community outreach
- **Peer Review**

Peer Review



Pace I-90 Service Expansion Phase I

- **Expansion** of Routes 600 Northwest Express and 610 Prairie Stone Express
- Route **bi-directional during peak period weekdays** to serve reverse riders going to work and school

Volunteer Express

- Support a **volunteer driver program** supplementing the services offered by Hanover Township's Dial-A-Bus program.
- Volunteer drivers utilizing their own vehicles will provide the door-to-door service.
- Local share will be provided with transportation development credits.

Agency: RTAMS (Illinois)

Swan Island Business Association's Swan Island Evening Shuttle

- Provides a **last-mile shuttle**, which serves shift times when transit is not offered, connects to TriMet bus and MAX service

Ride to Work Program

- Provide reverse commute **employment transportation for low-income persons who have criminal records** and are residing in Cook County
- Daily service, to be operated by a private contractor, will cover three employment shifts
- Individuals will be transported to and from five designated pick-up points in the City of Chicago to employers located in the suburbs.

Concrete Waiting Areas at Bus Stops

- Construct up to 150 concrete pads and ancillary connections to accessible paths
- The pads would be located against a raised curb to facilitate "level boarding" from the pad to the buses bottom step or provide a landing area for a wheelchair lift.
- Matched with Transportation Development Credits (Toll Credits)

Community Cycling Center's Create a Commuter

- Eligible participants will receive **bicycle safety education and fully-equipped commuter bicycles**

Bikeshare

- People who meet the eligibility requirements will receive a **free membership, as well as free bike safety training, a helmet and route-planning assistance.**

Bike Link-on

- **Bike Link-on demand parking** system to make it easier to use transit and other mobility alternatives, <http://www.bikelink.org/>



Metropolitan Family Service's Ways to Work

- A national program operated locally that provides vital **access to jobs and job-related support services** for low-income parents
- Support staffing and direct program costs to provide low interest loans and financial education
- Loan sizes range up to \$8,000 with an interest rate of 8 percent

International Rescue Committee – Operating Project

- Distributed 17 **auto loans to low-income job seekers** with either low or no credit history
- Program currently has a 100% repayment rate

Ways to Work

- Provides small, **short-term, low-interest loans** to low-income families for the purpose of purchasing or repairing a car.
- Support operating costs associated with client screening and case management, and for a small loan guarantee pool.

Trip-Based Services

- A special program was included in the fare policy to offer a **50% reduction in the price of bus tickets and passes to not-for-profit organizations that provide transportation assistance to low-income citizens**
- Support the system start-up costs for the new fixed route system with the purchase of bus stop signage and marketing materials

Toms River Connection, NJ

- **Post timetables and route maps at the bus stops** and developed a rider's guide to Ocean Ride services; particular care was taken to ensure the information was not intimidating for new riders.
- The TMA paid for and produced the guide, JARC funded the route. The mini **travel training** includes information on all Toms River Connection bus routes and designated staff is available to “walk” new customers through which routes will best serve their travel needs.

Steps to Success program

- Transports participants to employment training and Ride Connection promotes **travel to older adults in the workforce and provides free training.**

Agency: TriMet (Oregon)

International Rescue Committee – Mobility Management

- Assisted over 1,100 refugees and low-income community members in accessing public transportation for their job commutes
- Has helped clients in submitting 684 job applications and securing 328 jobs.

Metra Visual Information Systems (VIS) at Non-key ADA Metra Stations

- Fund the **installation of electronic visual sign systems** at 11 non-key ADA Metra stations.
- The signs will provide real time information about Metra train service

Portland Community College's Job Link

- PCC's Workforce Network (WFN) provides **employment and training services** for unemployed and under-employed residents

Safety Transportation Training Program

- Assess and provide **training** to the disabled and older adults

Agency: RTAMS (Illinois)

St. Madeleine Sophie's Center – Mobility Management

- **Mobility Management Training** (in class and in community) for 85 adults with developmental disabilities
- Four of them became so adept at learning to use public transportation that they served as mentors to the others



Summary of JARC-Funded Projects

On behalf of the Federal Transit Administration, the Community Transportation Association Joblinks Initiative gathers profiles of Job Access and Reverse Commute (JARC) projects operating across the country. This site serves to facilitate a learning network among grantees and others interested in employment transportation.

- [Profiles of JARC Services Provided in Fiscal Years 2007 and 2008](#) (PDF) (1.70 MB): This publication includes brief profiles of JARC grantees and subrecipients reporting to FTA in FY 2007 and 2008. Categorized by state, each description includes highlights of accomplishments as well as information on performance measures.
- [Connecting People to Employment and Enhancing Mobility for People with Disabilities -- An Evaluation of Job Access and Reverse Commute \(JARC\) and New Freedom Program Services Provided in 2007 and 2008. Final Report, November, 2009.](#) (PDF) (540 KB): Prepared by Commonwealth Environmental Systems and TranSystems, the study analyzes JARC and New Freedom funded services provided in FY 2007 and 2008 and contains information on the number of jobs that can be accessed and the number of rides provided by JARC services and the number of rides provided by New Freedom funded programs.
- [Job Access and Reverse Commute FY2006 Service Profiles: Technical Memorandum](#) (PDF)(1.95 MB): Prepared by ACSI for the Federal Transit Administration, October 2007. This publication includes brief profiles of more than 200 JARC grantees and subrecipients reporting to FTA in FY2006. Each description includes highlights of accomplishments as well as information on performance measures.
- [King County Metro Transit, Seattle, Wash.](#) (PDF)(74 KB)
- [King County Metro Transit, Seattle, Wash. Subrecipient: Flexcar](#) (PDF)(99 KB)
- [Essex Night Owl, Essex County, N.J.](#) (PDF)(75 KB)
- [Toms River Connection, Ocean County, N.J.](#) (PDF)(90 KB)
- [New Jersey Transit Corporation, Newark, N.J.](#) (PDF)(75 KB)
 - [Fixed Route Survey](#) (PDF)(39 KB)
 - [Demand Response Survey](#) (PDF)(39 KB)
- [Swan Island Evening Shuttle, Portland, Ore.](#) (PDF)(61 KB)
- [Create A Commuter Portland, Ore.](#) (PDF)(81 KB)
- [Transportation Options Manager Salem, Mass.](#) (PDF)(63 KB)
- [Silver Rider Laughlin, Nev.](#) (PDF)(113 KB)

6514 - Clear Creek County Department of Human Services

Clear Creek County Department of Human Services (9141)

Low-Income Work Transit (6855)

Type: Trip-Based Services/Flexible routing

Goal: Improved access/connections

Service description: Unfortunately, few jobs exist in the Clear Creek County area that pay enough to keep families in a self-sufficient situation. Before the JARC funding, there was a lack of transportation options causing a significant barrier for interested persons seeking job training and job placement. Clear Creek County Department of Human Services with the assistance of our transportation broker provided rides to qualified, low-income individuals looking for/or established in a work environment. Working with our transportation broker, qualified County residents were transported to jobs outside the County. Without assistance, this service would not have been available.

Lessons learned: I would encourage a service like the one we chose. It has been a tremendous asset to our County. I wish I would have been more familiar with transportation services at the beginning.

Evaluation: We evaluated this project by the number of rides provided to low-income individuals, the number of TANF clients that utilized this service, and the number of other qualified County residents that required transportation to and from work.

Accomplishments: Working directly with the TANF Unit in conjunction with the Tri-County Mountain Workforce Center, we enabled our eligible population the means to be less reliant on assistance, to get back to work, and become self-sufficient once again.

Draft Goals and Objectives

Program Goals

- To improve access for low-income persons to jobs and job-related services

Eligibility - Operating

- New routes;
- Route extensions;
- Increased frequency;
- Modification of existing route;
- Additional late night and weekend fixed-route service.

Eligibility - Non-Operating

- Transit-related aspects of bicycling (such as adding bicycle racks to vehicles to support individuals that bicycle a portion of their commute or providing bicycle storage at transit stations or other locations as identified in coordinated plan);
- Information , information technology (GIS, ITS, GPS etc.) and dispatch systems;
- Promotion, marketing, and pass programs;
- Local car loan programs that assist individuals in purchasing and maintaining vehicles for shared rides;
- Travel training, travel assistance, and other forms of facilitating use of fixed-route
- Mobility Management Projects

Funding

- Operating
 - Two years guaranteed funding for non-grandfathered routes
 - One additional year for extenuating circumstances and currently grandfathered routes
- Non-Operating
 - Two years guaranteed funding
 - May re-apply after two years but demonstrate its success

Funding Amounts

- \$30,000 Minimum and \$200,000 Maximum funding request
- 5% set-aside for Non Profit Agencies (~\$90,000)

Evaluation Criteria

- Target Population Served
 - Human Services Coordination Transportation Plan gaps analysis
- Coordination
 - Coordination and outreach
 - Increased due diligence, contacting business or social services directly for input
 - Letters of support (2 minimum) from stakeholders including businesses, non-profits and/or social services
 - Participation in Transportation Ambassadors Program (TAP)
- Performance Indicators
 - Cost/benefit
 - Desired outcome
 - Performance evaluation methodologies
 - Sustainability
 - Project readiness
- Meets program goals

Evaluation Process

- Presentation
 - No Presentation
 - Question and answer session
- Evaluation Team
 - Transit working group plus Chair and Vice-Chair of Elderly and Persons with Disabilities Transportation Committee
- Call for Projects
 - Spring 2014 (March/April)

- Collaborate
- Collaborate
- Collaborate....

Links and Resources

- <http://www.rtams.org/rtams/planningProgram.jsp?id=5>
- <http://www.greenvillesc.gov/RideGreenlink/forms/JARC/FY2012JarcProjects.pdf>
- <http://capitalbikeshare.com/news/2013/09/10/capital-bikeshare-is-expanding-into-montgomery-county>
- <http://trimet.org/meetings/jarc/jarc-projects.htm>

Links and Resources

- [http://web1.ctaa.org/webmodules/webarticles/anmv
iewer.asp?a=110](http://web1.ctaa.org/webmodules/webarticles/anmviewer.asp?a=110)
- [http://www.azmag.gov/Documents/EaPWD_2011-
03-23_Final-FY2012-Human-Services-Coordination-
Transportation-Plan.pdf](http://www.azmag.gov/Documents/EaPWD_2011-03-23_Final-FY2012-Human-Services-Coordination-Transportation-Plan.pdf)
- [http://www.sandag.org/uploads/publicationid/public
ationid_1702_15087.pdf](http://www.sandag.org/uploads/publicationid/publicationid_1702_15087.pdf)
- MAG Page will be available

Next Steps

- Transit Ad-Hoc Working Group to work on application and evaluation criteria (to be held before next TC meeting)

Preliminary Call for Projects Timeline

Date	Description
2/13/2014	Transit Committee recommends inclusion of expanded JARC elements in MAG Programming Guidelines for Federal Transit Formula Funds.
2/18/2014	Applications made available to member agencies
3/26/2014	MAG Regional Council approves updated Guidelines
3/31/2014	Applications due to MAG Offices
5/8/2014	Transit Committee recommends list of projects to Regional Council for approval
6/25/2014	Regional Council Approves list of projects for inclusion in the FY2013-2018 Transportation Improvement Plan

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Applicant:	Project Title:	Capital Federal Request:	Capital (20%) Local Match:	Operating Federal Request:	Operating (50%) Local Match:	Project Total:	Recommend for Funding:
City of Glendale	Bethany Home- Route 60	NA	NA	\$308,317	\$308,317	\$616,634	\$139,067
City of Glendale	Route 59th Avenue	NA	NA	\$172,484	\$172,484	\$344,968	\$76,989
RPTA/ Valley Metro	Route 70- Glendale Ave	NA	NA	\$706,345	\$706,345	\$1,412,690	\$311,961
City of Phoenix	Routes 3 Van Buren, 17 McDowell, 29 Thomas Roads	NA	NA	\$1,731,041	\$1,731,041	\$3,462,082	\$756,389
City of Scottsdale	Miller Road Circulator	NA	NA	\$387,087	\$387,087	\$774,174	\$167,321
RPTA/ Valley Metro	Route 251- Gila River	NA	NA	\$496,870	\$496,870	\$993,740	\$212,441
RPTA/ Valley Metro	Route 72- Scottsdale Rd Extension	NA	NA	\$95,070	\$95,070	\$190,140	\$38,415
RPTA/ Valley Metro	Route 571- Surprise Express	NA	NA	\$119,950	\$119,950	\$239,900	\$47,341
City of Tolleson	Zoom Circulator	NA	NA	\$91,225	\$91,225	\$182,450	\$32,146
Nobody's Perfect	New Freedom & JARC Service for the thrift store (employment) and recreational activities * NOTE: Application is 20% JARC and 80% NF	NA	NA	\$3,100	\$3,100	\$6,200	\$0
RPTA/ Valley Metro	Next Ride- Purchase signs & install& SMS units	\$2,000.00	\$500.00	\$51,000	\$51,000	\$104,500	\$17,929