

MAG Human Services Coordination Transportation Plan

Transit Committee
May 8, 2014

Maricopa Association of Governments Human Services Coordination Transportation Plan



2007

MAG Human Services Coordination Transportation Plan

▶ FTA Section 5310 Enhance Mobility of Seniors and Individuals with Disabilities

▶ Eligible applicants:

- Private nonprofit (PNP) organizations
- Public agencies-where no viable PNPs available
- Tribal governments

▶ Eligible Populations

- Agencies serving older adults (60+)
- Agencies serving persons with disabilities



Transportation Coordination



Public Input





Participant List

Maricopa Association of Governments Human Services Coordination Transportation Plan – FY 2014 Plan Update

Human Services Coordination Transportation Plan Participant List

About Care
Alliance of Arizona Nonprofits
Area Agency on Aging, Region One
Arizona Bridge to Independent Living
Arizona Center for Disabilities Law
Arizona Community Action Alliance
Arizona Council of the Blind, Inc.
Arizona Department of Economic Security
Arizona Department of Transportation
Arizona Developmental Disabilities Planning Council
Arizona Recreation Center for the Handicapped
Arizona Spinal Cord Injury Association
Arizona Transit Association
Beatitudes Campus
Benevilla / The New Face of Interfaith
Community Care
Blessings! For Seniors
Care 1st Health Care
Central Arizona Shelter Services (CASS)
Chandler Gilbert Arc
Citizens
City of Avondale
City of Chandler
City of El Mirage
City of Glendale
City of Goodyear
City of Litchfield Park
City of Mesa
City of Peoria
City of Phoenix
City of Scottsdale
City of Surprise
City of Tempe
City of Tolleson
Civitan Foundation
Clean Air Cab
D Team Education Fund
Davita
Davita, Scottsdale Dialysis Center
Department of Veterans Affairs
Desert Dialysis
Disability Empowerment Center
Duet
Foothills Caring Corps
Foundation for Senior Living
Fresh Start Community Service
Friendship Village of Tempe
Friendship Foundation
Foundation for Senior Living
Gila River Indian Community
Golden Gate Community
Good Shepherd East
Gompers Rehabilitation Services
Hacienda Healthcare
Horizon Human Services
J & T Transportation
Lifewell Behavioral Health
Living Solutions for Seniors
Lutheran Social Service of the Southwest
Magellan Behavioral Health
Manistee Manor
Marc Community Resources
Maricopa County
Mosaic of Arizona
MTBA - Medical Transportation
MV Transportation, Inc.
NAU Senior Companion Program
National Federation of the Blind of Arizona
National Kidney Foundation of Arizona
Native American Connections
Native Health
Navigator Mobility Consulting
Neighbors Who Care
Netcor Transports
Nobody's Perfect, Inc.
One Step Beyond
Phoenix Mayor's Commission on Disability Issues
Phoenix Revitalization Corp
Phoenix VA Health Care System
Phoenix VA Medical Center
PPEP Encompass, Inc
Quality Transport Services of Arizona
Scottsdale Training and Rehabilitation Services
Scottsdale Transportation Commission
Senior Elite
Southern Arizona Association for the Visually Impaired (SAAVI)
Southwest Behavioral Network
SRI/Davita
STAR-Stand Together and Recover
Statewide Independent Living Council
Sun City West Foundation
Sunnyslope Village Alliance
Tempe Community Action Agency
Tempe Union High School District
TERROS, Inc.
The Centers for Habilitation (TCH)
The Salvation Army
Total Transit
Town of Buckeye
Town of Guadalupe
Town of Youngtown
Triple R Behavioral Health
UMOM, Inc.
United Cerebral Palsy of Central Arizona
Valley Center of the Deaf
Valley of the Sun United Way
Valley Metro
ValleyLife
Veolia Transportation Services Inc.
Verde Cares, Inc.
VetTrans, Inc.
Virginia G. Piper Charitable Trust
Wheel Help, Palo Cristi Presbyterian Church

Federal Requirements

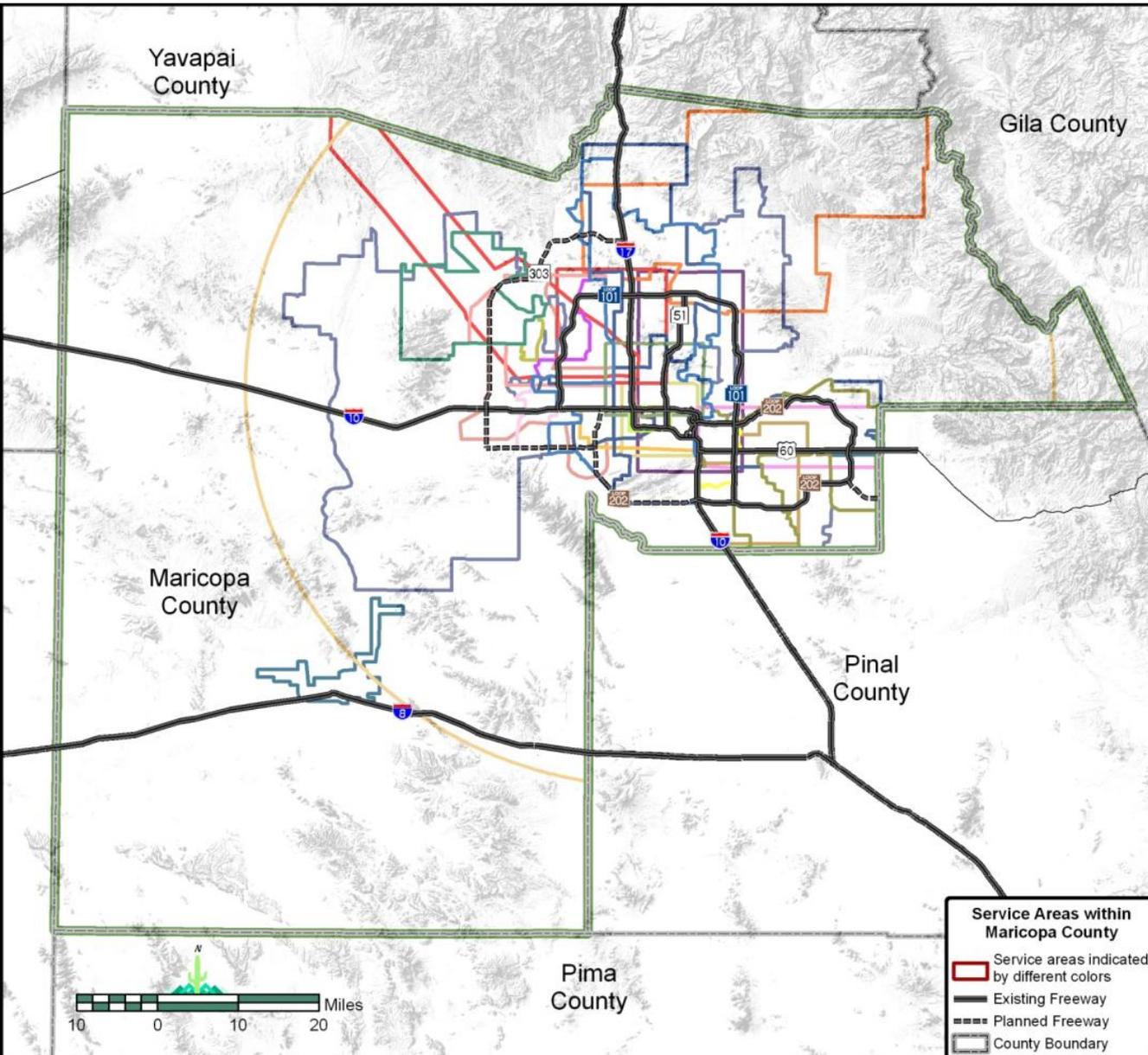
Maricopa Association of Governments
Human Services Coordination
Transportation Plan



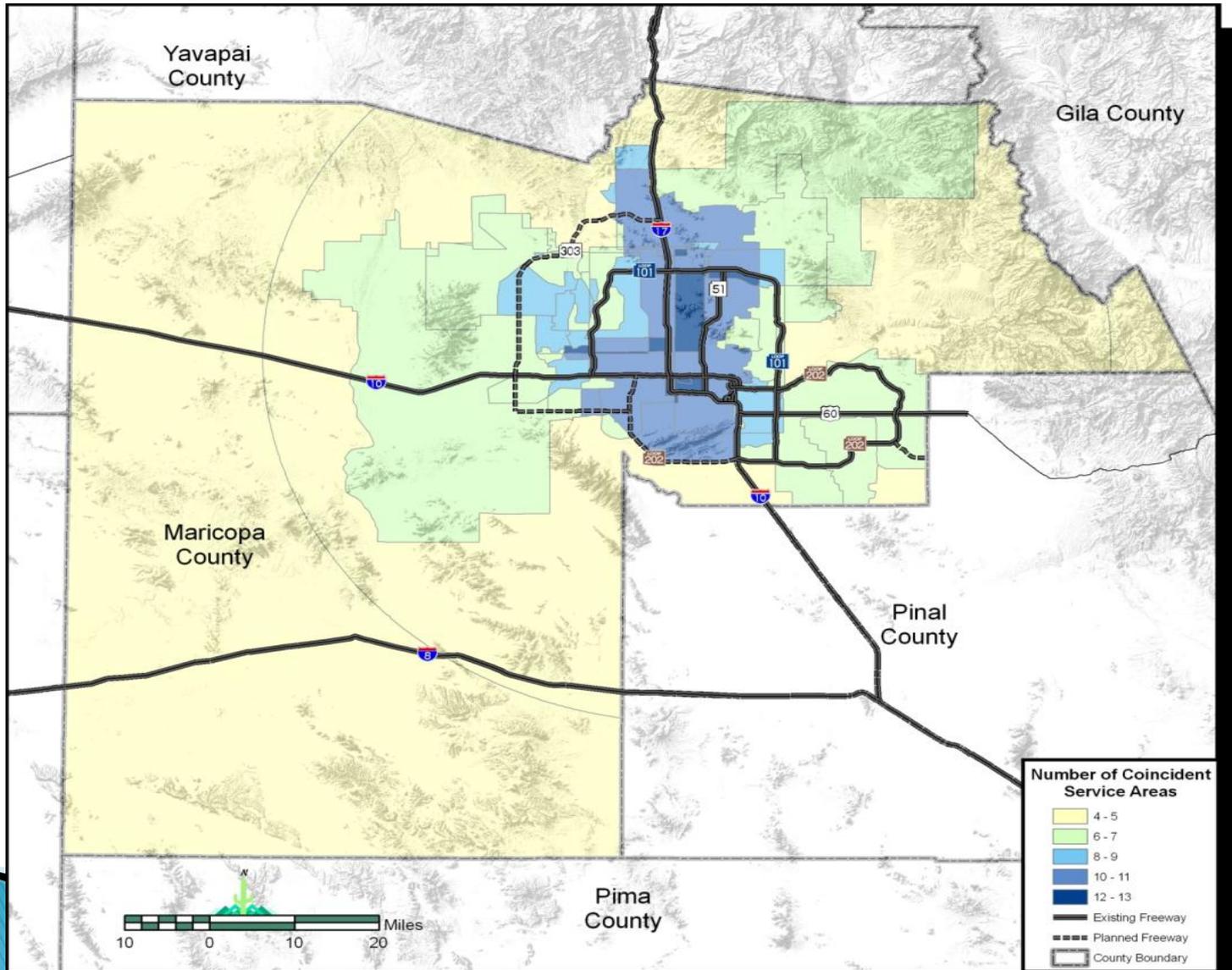
- ▶ **Gaps Analysis**
- ▶ **Prioritized Strategies**
- ▶ **Inventory of Services**

Gaps Analysis

**Service Areas of
Agencies
Receiving FTA
5310, 5316, and
5317 Assistance**

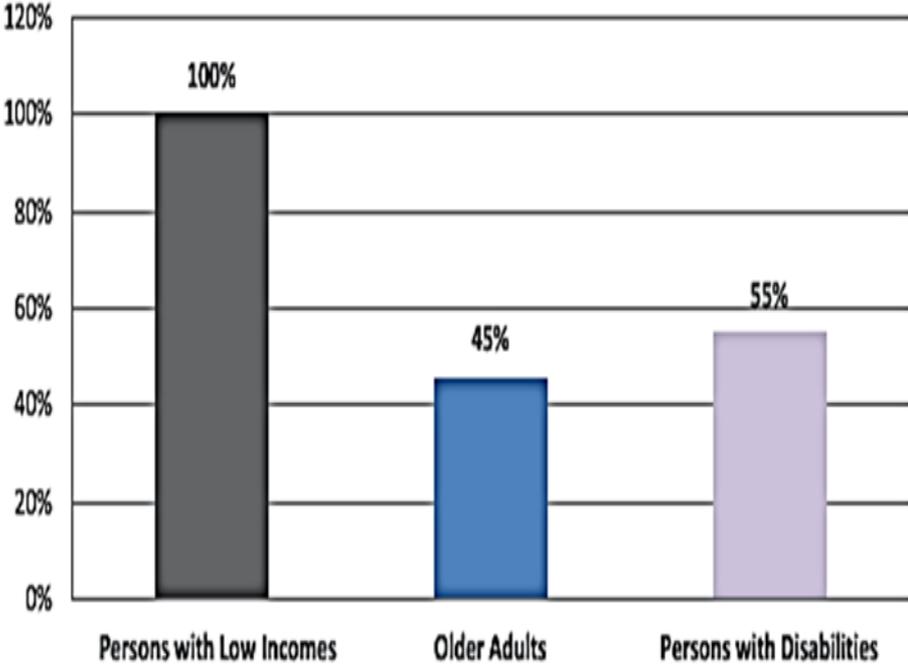


Overlapping Agencies Providing Transportation Assistance to People with Physical Disabilities (Square Miles)

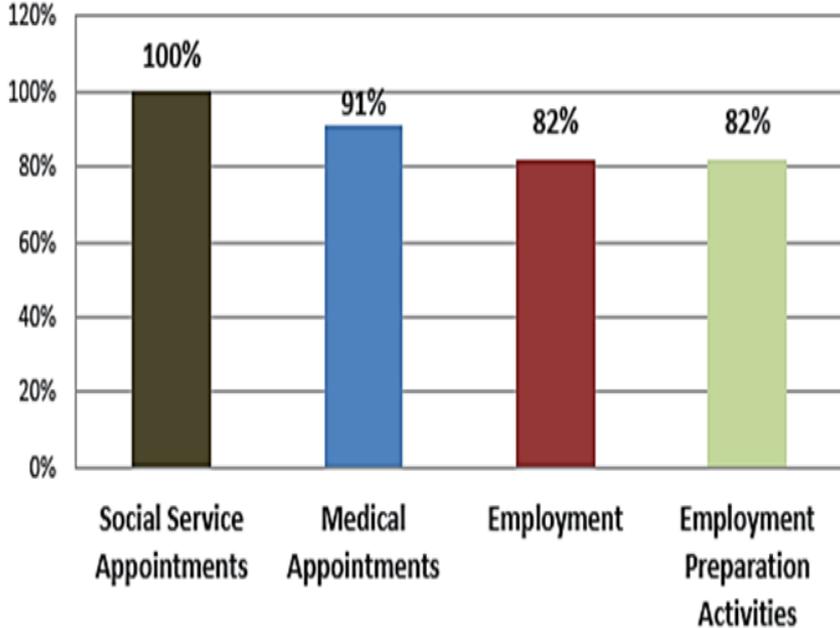


Gaps Analysis

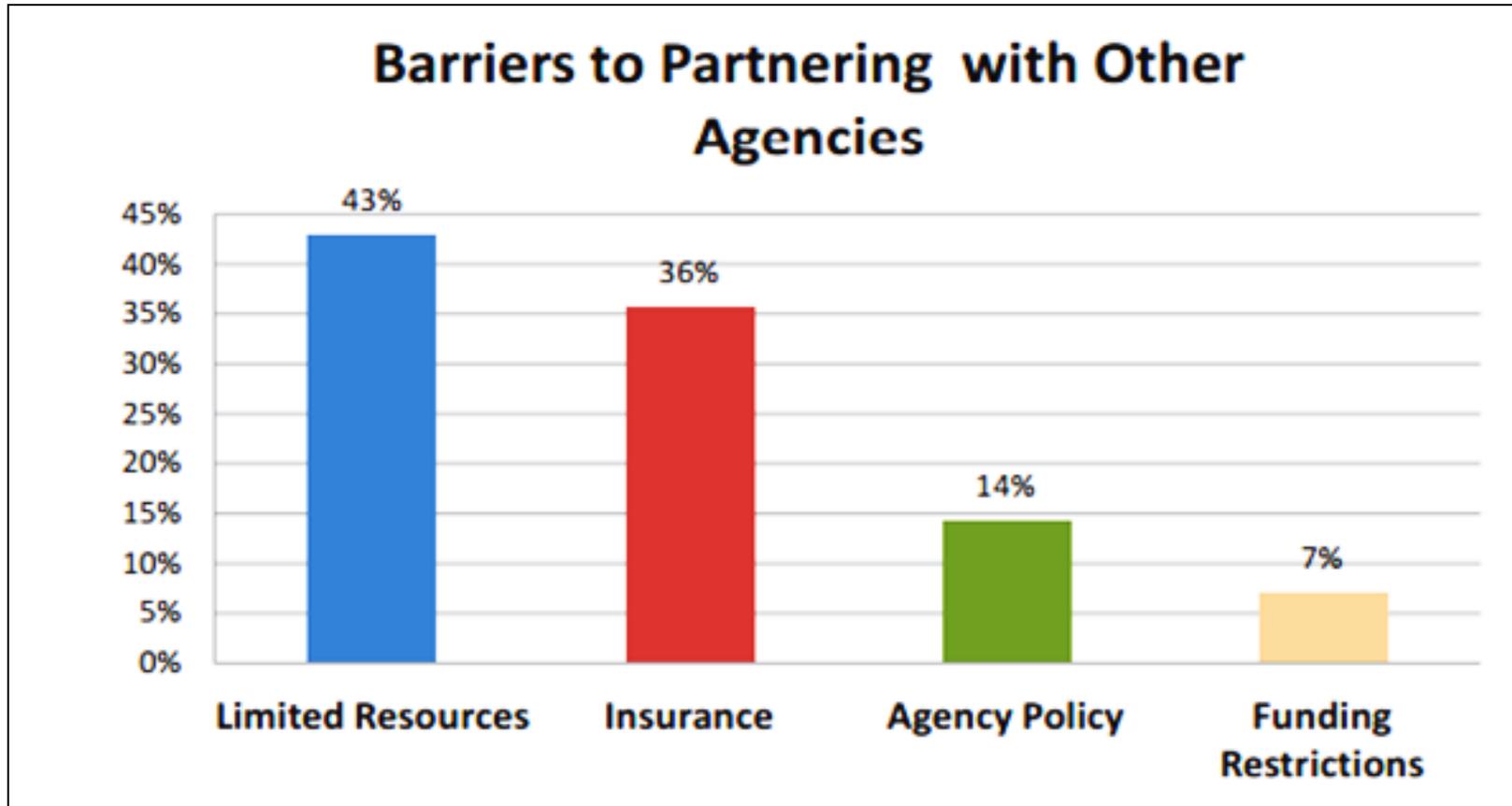
Domestic Violence and Homeless Shelter Clients



Domestic Violence and Homeless Shelter Transportation Request



Gaps Analysis



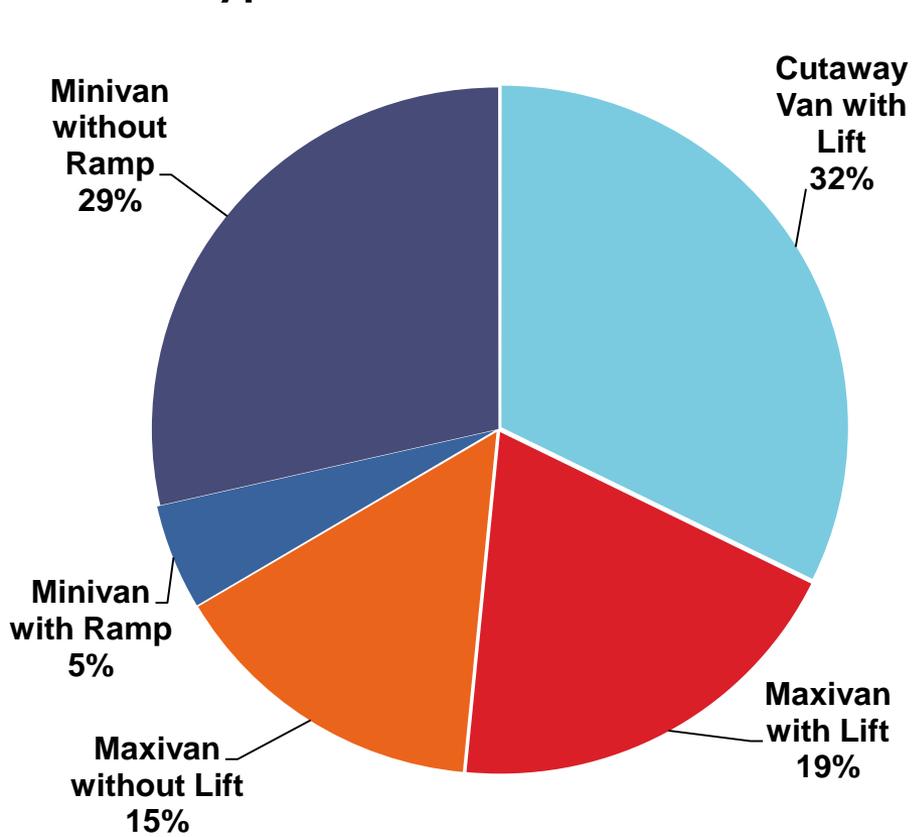
Strategy

- ▶ MAG Transportation Ambassador Program
- ▶ Quarterly meetings
- ▶ Provide human services transportation resource information
- ▶ Share best practices

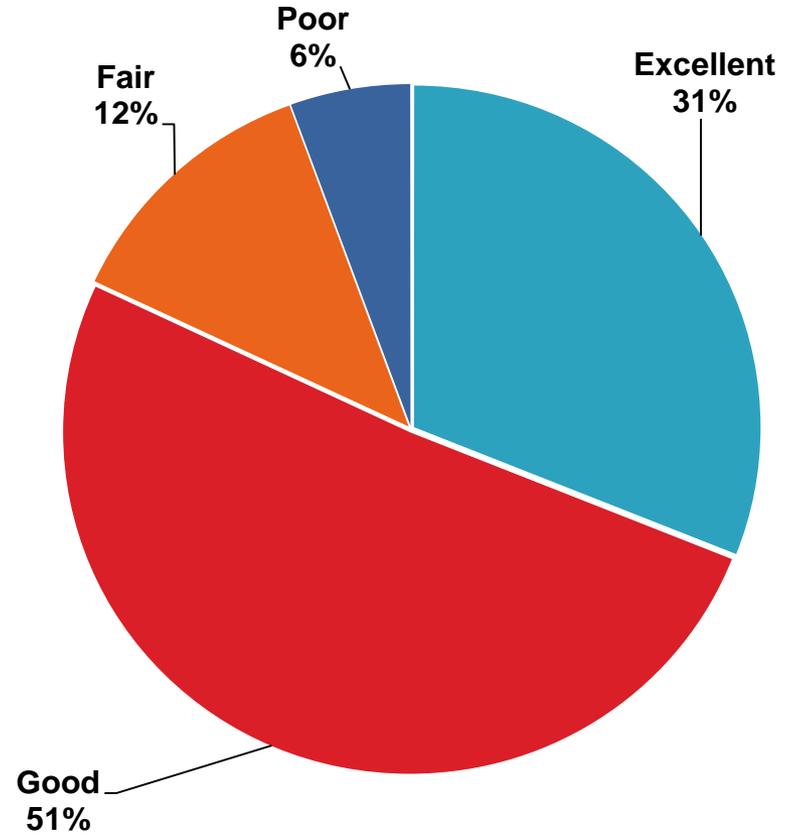


Strategy Survey

Types of Vehicle in Fleet

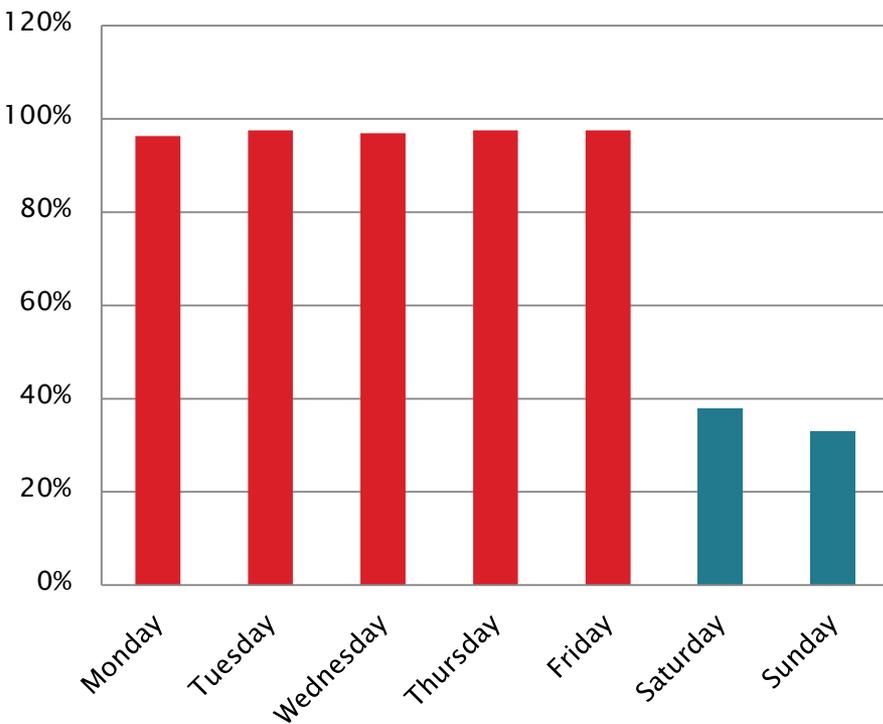


Condition of Vehicles in Fleet

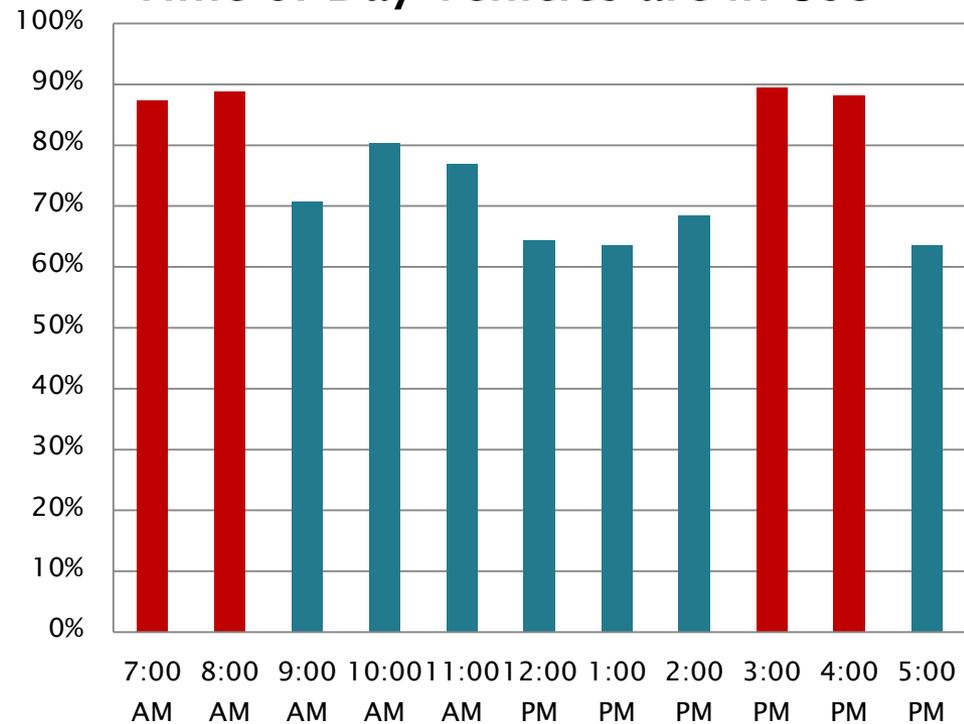


Strategy Survey

Days Vehicles are in Use



Time of Day Vehicles are in Use



Strategy

Travel Training



Strategies-In Progress

- ▶ Maximize the use of the current vehicle inventory by exploring insurance concerns as a barrier.
 - ▶ Explore the requirements and standards for providers transporting older adults and people with disabilities.
 - ▶ Address regional concerns and engage providers in coordination planning efforts through sub-regional mobility managers.
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Provider Inventory

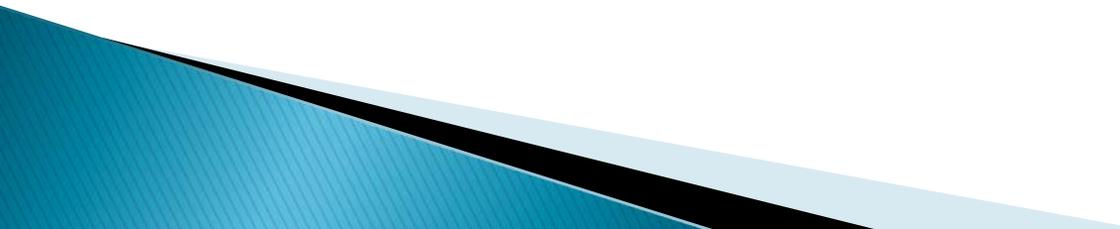


Resource Inventory

Maricopa Association of Governments
 Human Services Coordination
 Transportation Plan – FY 2014 Plan Update

Agency and Address	Contact Information	Hours of Operation	Service	Agency Only Clients	Older Adults	Physical Disability	Developmentally Disabled	Low Income	Agency Description and Fees
EAST VALLEY SERVICE AREA									
About Care, Inc. 600 W. Ray Road, Suite B5 Chandler, AZ 85225-7264	Ann Marie McArthur Ph: (480) 802-2331 information@aboutcare.org www.aboutcare.org	9:00 a.m. - 3:00 p.m. Mon through Fri, 7 days a week, anytime a volunteer can fill the service.	Client transportation to and from medical or social service appointments and pharmacy if needed.		•	•	•	•	Nonprofit. No fee.
Chandler/Gilbert ARC 3250 N. San Marcos Place Chandler, AZ 85225	William Parker Ph: (480) 892-9422 wparker@cgarc.org www.cgarc.org	7 days a week, 24 hours per day.	Housing, Life Skill Training and Employment. Agency operated vehicles only.	•			•		Nonprofit. No fee.
Disability Development Resources LLC 1356 E. McKellips Road Suite 104 Mesa, AZ 85203	Deborah Lamoree, Owner/ Director Ph: (480) 844-5265 dlamoree@ddresources.com www.ddresources.com	9:00 a.m. - 5:00 p.m. - Mon through Fri by phone appointment only. Please call to schedule.	Home and Community Based Services and independent Living.		•	•	•		Private, for-profit. Contact agency.
East Valley Adult Resources Inc./Apache Junction Active Adult Center 45 W. University Drive, Suite B Mesa, AZ 85201	Dan Taylor Ph: (480) 964-9014 dantaylor@evadultresources.org www.evadultresources.org	8:00 a.m. - 4:00 p.m. Mon through Fri	Transports AIL agency clients to shopping or medical trips within East Valley (Mesa, Apache Junction, Chandler, Gilbert and Tempe)		•	•			Nonprofit. \$1.00 donation suggested to East Valley Adult Resources Inc.
East Valley Adult Resources Inc./Red Mountain Active Adult Center 7550 E. Adobe Street Mesa, AZ 85207	Peg Reed Ph: (480) 218-2221 preed@evadultresources.org www.evadultresources.org	8:00 am. - 3:00 p.m. Mon through Fri	Van transportation provided to and from the senior centers for persons who are age 60 and over.		•				Nonprofit. Donation requested.
East Valley Family Care Center 2204 S. Dobson Road Ste 101 Mesa, AZ 85202-6457	Ph: (480) 491-6235 admin@evseniorservices.org	Contact agency.	Limited medical transportation.		•				Nonprofit. Contact agency.

Next Steps

- ▶ Brown Bags on Insurance and Trainings-Strategy
 - ▶ MAG Transportation Ambassador Program meeting
 - ▶ Develop the next Human Services Coordination Transportation Plan
 - ▶ Continue Community Outreach/Community Partners
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Questions?

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