

**HUMAN SERVICES ADVANCE  
Visioning for the Future  
JULY 17, 2003**

**Moderator: Mark Wildman, The Boeing Company**

*AGENDA*

- 11:15-11:30 a.m.      **REGISTRATION:** Franciscan Renewal Center  
5802 E Lincoln Drive, Scottsdale
- 11:30-11:45            **WELCOME, ADDRESS, & INTRODUCTIONS**  
**Developing our strategies for a proactive approach to Human  
Service needs**  
City of Tempe Councilman Dennis Cahill, HSCC Chair  
Sandra Reagan, HSTC Chair
- 11:45-12:15 p.m.                                    *LUNCH*
- 12:15-12:30 p.m.      **MAG's Involvement in Domestic Violence, Youth,  
Homelessness, SSBG & Elderly Mobility**  
Debbra Determan, MAG Human Services Manager
- 12:30-12:50 p.m.      **OVERVIEW: Using latest census data, a look at Maricopa  
County's residents**  
**GIS Human Services Mapping for 2003 and beyond**  
Rita Walton, MAG Information Services Manager
- 12:55-1:15 p.m.        **SSBG OVERVIEW – Developing outcomes  
determining need, maintaining public input process,  
allocation, review, and ongoing “tweaking”**  
Mary Rose Wilcox, Supervisor, District 5, Maricopa County
- 1:20-1:30 p.m.        **OVERVIEW: Early Intervention and Prevention Innovations**  
**One Example: “Success By Six”**  
Cory Underhill, Success by Six Director, Valley of the Sun United  
Way

- 1:35-1:45 p.m.      **OVERVIEW: Planning for Older Adults/Planning for all ages**  
**One Example: “Communities for All Ages”**  
Suzanne Quigley, Program Officer, Arizona Community  
Foundation
- 1:50-2:00 p.m.      **OVERVIEW: Human Services Transportation**  
**One Example: “Transit Services in Maricopa County”**  
Anne MacCracken, Principal Transit Planner, Valley Metro
- 2:05-2:15 p.m.      **OVERVIEW: Financial Literacy Strategies**  
**One Example: Earned Income Tax Credit**  
Linda Jackson, IRS Outreach Coordinator
- 2:20-3:00 p.m.      **HUMAN SERVICES STRATEGIC PLANNING**  
Process to determine focus for 2003/2004  
Outcomes or products of our work

**ADVANCE 2003**  
**JULY 17, 2003**  
**Agenda Intent**

**Human Services Planning**

- Since the late sixties MAG has been involved in regional planning for human services. Involvement began in projects with Health, Elderly, and Criminal Justice and most recently has involved Elderly Mobility, Homeless Continuum of Care Planning Process and Human Service Census Data Maps.

**Major Population Changes**

- As MAG has evolved in our role and responsibilities, there have been multiple changes occurring regionally. As MAG has taken on some population specific issues such as Domestic Violence, Elderly Mobility, and Homelessness, municipalities have begun to look at a broad range of resident needs. As the population increases dramatically, the population ages, populations of immigrants in Maricopa County increase greatly, as well as a whole host of human service issues become prominent, municipalities are prioritizing which Human Service issues can be worked on, whether Human Services can be worked on and to what degree is it beneficial for them to work in collaboration or regionally on issues.
- *It is critical that MAG committees and members determine when it is most productive to develop issues regionally and when issues are best left for local development. We are looking both at economy of scale as well as political urgency for action. We are also looking at type of involvement. MAG's involvement has been as limited as convening a group of municipalities for information sharing and discussion and as involved as months of study, analysis, committee development and ongoing collaborative work.*

**Outcomes from our ADVANCE**

- In looking at our agenda for Thursday's ADVANCE, we would like to accomplish three things:
  - 1. Discuss concepts for developing an 18-month plan regarding SSBG funding.**
  - 2. Discuss some of the innovative projects in Human Services at this time.**
  - 3. Use a process of ranking and rating to develop a focus for MAG's involvement in Human Service issues for the next 18 months.**