

October 8, 2008

TO: Members of the MAG PSAP Managers Group

FROM: Vicky Scott, Peoria, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, October 16, 2008, at 9:00 am
Peoria Development and Community Services Building
9875 N. 85th Avenue
Peoria, AZ (please see enclosed map)

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person or by telephone conference call.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, MAG 911 Administrator, City of Phoenix Fire, at 602-534-9775.

**MAG PSAP MANAGERS GROUP
TENTATIVE AGENDA
October 16, 2008**

COMMITTEE ACTION REQUESTED

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| <p>1. <u>Call to Order and Introductions</u></p> | |
| <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p> | <p>2. Information.</p> |
| <p>3. <u>Approval of July 17, 2008 Meeting Minutes</u></p> | <p>3. Review and approval of the minutes of the July 17, 2008 meeting.</p> |
| <p>4. <u>MSAG/GIS/Mapping</u></p> <p>A report on current MSAG/GIS projects will be provided by the Maricopa Region 911 GIS Manager.</p> | <p>4. Information and discussion.</p> |
| <p>5. <u>Maricopa Region 911 Tech Team</u></p> <p>A maintenance report will be provided by the Maricopa Region 911 Tech Team Technical Manager.</p> | <p>5. Information and discussion.</p> |
| <p>6. <u>Maricopa Region Wireless 911 Project</u></p> <p>An update on Maricopa Region's Wireless 911 will be provided as well as an update on the progress of the wireless trunk restructuring.</p> | <p>6. Information and discussion.</p> |
| <p>7. <u>Community Emergency Notification System (CENS) Update</u></p> <p>An update on the CENS program will be provided. The Request for Proposals review team has drafted Standard Operating Procedures for the</p> | <p>7. Information, discussion and possible action.</p> |

- new Reverse 911[®] System. The MAG PSAP Managers Group will be asked to review and recommend approval of the procedures. Please refer to the enclosed material.
8. Arizona Department of Administration Report and State Wireless Update
- The Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 911 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.
9. Qwest 911 Account Team Report
- Qwest will provide a report regarding service items of interest to the PSAP Managers Group.
10. Positron Account Team Report
- Positron will provide a report regarding service items of interest to the PSAP Managers Group.
11. New Technology issues for 911
- The Maricopa Region 911 Administrator will discuss new technology issues involving 911 such as Text-To-Talk recordings and VOIP PBX issues.
12. MAG FY2009 PSAP Annual Element/Funding Request Amendment
- Luke Air Force Base is requesting to amend the FY 2009 PSAP Annual Element/Funding Request for one additional position. The cost is estimated at \$40,000. According to the MAG policy, changes to approved PSAP Funding Requests that total less than 10 percent of the total approved equipment program require approval by the PSAP Managers Group. The justification for the request is enclosed.
13. Topic Suggestions
- Topics or issues of interest that the group would like to discuss or present at the next meeting will be requested.
8. Information and discussion.
9. Information and discussion.
10. Information and discussion.
11. Information and discussion.
12. Information, discussion and possible action.
13. Information and discussion.