

October 7, 2009

TO: Members of the MAG PSAP Managers Group

FROM: Vicky Scott, Peoria, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, October 15, 2009 at 9:00 am  
Glendale Regional Public Safety Training Center  
11550 W. Glendale Avenue  
Phoenix, AZ 85308 (please see enclosed map)

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person or by telephone conference call. Members wishing to participate remotely may contact Nathan Pryor or Valerie Day at the MAG office at 602-254-6300 to arrange the teleconference.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, MAG 911 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG Senior Policy Planner, 602-254-6300.

**MAG PSAP MANAGERS GROUP  
TENTATIVE AGENDA  
October 15, 2009**

**COMMITTEE ACTION REQUESTED**

1. Call to Order and Introductions

2. Call to the Audience

An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of July 16, 2009 Meeting Minutes

4. Qwest/Intrado Next Generation 9-1-1 Presentation

Qwest and Intrado staff will provide an overview of the NG911 Gila County Trial.

5. MAG Committee Operating Policies and Procedures - Chair and Vice Chair Appointments

A report will be provided on the new MAG Committee Operating Policies and Procedures, which were approved by the MAG Regional Council in July 2009. The Policies and Procedures provide new guidelines for MAG committee officer positions.

6. MSAG/GIS/Mapping

A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.

2. Information.

3. Review and approve the minutes of the July 16, 2009 meeting.

4. Information and discussion.

5. Information and discussion.

6. Information and discussion.

7. Maricopa Region 911 Tech Team  
A maintenance report will be provided by the Maricopa Region 911 Tech Team Technical Manager.

7. Information and discussion.

8. Maricopa Region Wireless 9-1-1 Project  
An update on Maricopa Region's Wireless 9-1-1 will be provided as well as an update on the progress of the wireless trunk restructuring.

8. Information and discussion.

9. Community Emergency Notification System (CENS) Update  
An update on the CENS program will be provided.

9. Information and discussion.

10. Arizona Department of Administration Report and State Wireless Update  
The Administrator for the State 9-1-1 System from Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.

10. Information and discussion.

11. Qwest 911 Account Team Report  
Qwest will provide a report regarding service items of interest to the PSAP Managers Group.

11. Information and discussion.

12. Positron Account Team Report  
Positron will provide a report regarding service items of interest to the PSAP Managers Group.

12. Information and discussion.

13. 3-1-1 Regionwide Discussion  
The Administrator of the Maricopa Region 9-1-1 System will provide an update on the status of using the telephone number 3-1-1 regionwide.

13. Information and discussion.

14. Topic Suggestions  
Topics or issues of interest that the group would like to discuss or present at the next meeting will be requested.

14. Information and discussion.

15. Adjournment

**Directions to Glendale Regional Public Safety Training Center:  
11550 W Glendale Ave  
Glendale, AZ 85308**

The Training Center is on the north side of Glendale Ave between 99<sup>th</sup> Ave & El Mirage Rd.

The meeting is in Room 109.

