

MARICOPA ASSOCIATION OF GOVERNMENTS  
REGIONAL DOMESTIC VIOLENCE COUNCIL  
MINUTES  
JUNE 1, 2006

MEMBERS ATTENDING

Mary Manross, Mayor of Scottsdale,  
Chairperson  
\*Mark Armstrong, MC Superior Court  
Tony Vidale for John A. Blackburn, Jr.,  
AZ Criminal Justice Commission  
Jerry Boone, Maricopa County  
Department of Public Health  
Dena Salter for Jennifer Casaletto,  
Maricopa Medical Center  
Debbie Nez for Chris Christy, Salt River  
Pima-Maricopa Indian Community  
\*Gene D'Adamo, The Arizona Republic  
JoAnn Del-Colle, Governor's Office  
Moises Gallegos for Phoenix Family  
Advocacy Center  
Marqueta McSwain for Laura Guild, DES  
Shannon Cotton for Cindy Hallman,  
Marley House  
Michael Donovan for Dan Hughes, City  
of Surprise  
Cmdr. Kim Humphrey, City of Phoenix,  
Public Affairs Bureau, Vice Chair  
Candace Johnson, Prehab of Arizona  
Alice Gharib for Mary Lynn Kasunic,  
Area Agency on Aging  
Joe Kemp, Phoenix Police Department  
Patricia Klahr, Chrysalis Shelter  
\*Phil Lieberman, Councilmember of  
Glendale  
Jodi Beckley Liggett, AZ Foundation for  
Women  
Betty Lynch, Councilmember of  
Avondale  
JoEllen Lynn, American Express  
\*Carolyn McBurney, Envision Project  
Management  
Bill Hart, Office of the Attorney General  
Lisa Melton, Community Legal Services  
Michael Parascandola, City of Goodyear  
Celeste Adams for Janice Parker, Save the  
Family Foundation  
Karla Houston for Don Peyton, City of  
Phoenix Fire Dept.  
Connie Phillips, Sojourner Center  
\*John Pombier, City of Mesa  
\*Fred Scott, Councilmember of Goodyear  
Frankie Grimsman for Patricia Stevens,  
Maricopa County Attorney's Office  
\*Judy Tapscott, City of Tempe  
Sherri Lauritano for Kerry G. Wangberg,  
City of Phoenix Prosecutor's Office  
\*Dale Weibusch, Arizona Coalition  
Against Domestic Violence  
Rick Ybarra, Value Options

OTHERS PRESENT:

Anna Alderman  
Rod Ambrose, Project Brave  
Jamie Balson, Surprise Police  
Teresa Franquiz, MAG  
DeDe Gaishea, MAG  
Anna Maria Leff Giffin, DES  
Natalie Lewis, City of Scottsdale  
Brande Mead  
Silvia Meyer, JFCS  
Sandy Nance, Swan Rider  
Joyce Lopez-Powell, VSUW  
Stephanie Preciano, City of Phoenix  
Kerry Ramella, Phoenix Fire Dept  
Sandra Reagan, SCN  
Amy St. Peter, MAG  
Lynn Timmons, City of Phoenix  
Tracey Wilkinson, Scottsdale Police

+ Those attending by video/audio  
conference

\* Those not present or represented by  
proxy

1. Call to Order  
Chairperson Manross called the meeting to order at 1:13 pm. She welcomed everyone and introductions ensued.
2. Call to the Audience  
No comments were made at this time.
3. Approval of the April 6, 2006 Council Meeting Minutes  
Chair Manross asked if there were any revisions to the April 6, 2006 DV Council minutes. There were none. Tony Vidale, Arizona Criminal Justice Commission, moved to approve the minutes. Cmdr. Kim Humphrey, Phoenix Police Department, seconded the motion. The minutes were unanimously approved.
4. Employers Against Domestic Violence (EADV) Update (Initiative #7)  
Chair Manross introduced Jodi Liggett, Arizona Foundation for Women (AFW), who provided an update on the outcomes of the 2006 Walk to End Domestic Violence and the results of EADV's strategic planning process. She explained that she fulfills three tasks in her position at AFW: she performs advocacy work for the foundation, she oversees the Men's Anti-violence Network (MAN), and has just recently taken on the annual DV Walk and coordination for EADV. She offered an update on all of these areas. EADV had a general membership meeting in which to develop their strategic plan for the next year. They chose to focus on employer education, awareness and training. Employers need to be especially aware of legal issues as they pertain to DV and EADV has determined to provide them with the resources they will need to deal with these issues. They also intend to have a legislative agenda, at least to inform the members of what is going on at the legislature as it impacts DV in the workplace. EADV also plans to expand specific training opportunities for employers. The next EADV meeting is scheduled for June 22, 2006 at Sojourner Center.

This year's Walk to End Domestic Violence involved 150 volunteers, which was more than ever. The number of participants declined to 3800 from 4200, but there were many more teams than last year. This helped in raising the total amount of funds that were raised. This year's gross amount was approximately \$320,000, which exceeded last year's amount of \$280,000. Donations are still coming in, so these numbers are not final. They expect to provide \$240,000 in net profits to give to the shelters. Ms. Liggett said that she and her organization were thrilled with the level of participation and thrilled with the results.

5. Update from the Governor's commission to Prevent Violence Against Women  
Chair Manross introduced JoAnn Del-Colle, Governor's Office Division for Women, who provided an update on the activities of the Governor's Commission to Prevent Violence Against Women. Ms. Del-Colle apologized for missing the last meeting. She was unable to attend because of the big immigration march being planned to occur at the State Capitol.

She informed the Council of some administrative changes at the Division for Women; Lisa Glow, former Director of the Office for Children, Youth and Families, left in April. She is now the Executive Director of the Southwest Autism Research Center. The new Director for Children, Youth and Families is Irene Jacobs. She was the Deputy Director previously and has been a senior policy advisor to the Governor on a variety of issues. She has spent several years in the field working with school readiness programs. In that capacity, she has worked with families experiencing DV. Before that, Ms. Jacobs was a rape crisis counselor.

On June 12, 2006, Rachel Light will join the Division as a new Special Project Administrator. She was formerly a coordinator for Healthy Families Arizona. Ms. Light will help to staff the Governor's Commission to Prevent Violence Against Women and will assist in tracking progress on the State's DV Plan. The Health Commission position currently with the Division for Women has been moved into the Department of Health Services. This individual will still receive administrative support through the Division for Women, however. Likely, there will be some joint projects between the two commissions.

The Governor's Office held a Sexual Assault Conference in April. Raquel Kennedy Bergen was there, and over 300 people attended. Ms. Del-Colle added that there is a lot of research that indicates that more and more women who experience DV have also been sexually assaulted. Unfortunately, often when victims are receiving DV services, they are not asked about sex assault and vice versa. One theme of the conference was that there should be more coordination between the two.

The State Agency Coordination Team agencies that fund DV services will have their annual reports out soon and will be available online. The Breaking the Cycle booklet is also available online now. This will allow for it to be updated quarterly instead of annually.

The administrators for the STOP Grant will hold an implementation planning meeting in July. The Request For Grants Applications (RFGA) will be available later in summer. The STOP funds for awarded programs will be available January 1, 2007. She asked members to call her or Evelyn Buckner about any new project ideas they may have for a STOP grant proposal. She warned that they can not talk about the applications after the public announcement is made. They have approximately \$2.2 million in statewide STOP funds now, and expect this amount will be level or a little more next year. Their implementation meeting is scheduled for July 17.

6. DV Awareness Month Press Conference Planning (Initiative #13)

Chair Manross introduced Teresa Franquiz, MAG, who provided the committee with information about this year's DV Awareness Month press conference. Ms. Franquiz reminded the Council that this will be the third DV Awareness Month Press Conference and that the past two conference have been quite successful. There is a Press Conference Planning meeting scheduled for Thursday June 22 from 10:00-

11:00 a.m. at MAG. She asked the Council for volunteers to help in the planning for this year's event. Dena Salter, Center for Health Care Against Family Violence, Natalie Lewis, City of Scottsdale, and Cmdr. Kim Humphrey, Phoenix Police Department volunteered to take part.

7. Subcommittee Updates

**Human Services Coordinating Committee (HSCC) Youth Policy Subcommittee:**

Amy St. Peter, MAG, provided an update on the activities of the HSCC Youth Policy Subcommittee. She noted that at the last meeting, the Council had talked about the focus groups with youth that the subcommittee had planned and what questions should be asked. They discussed how the written survey should be distributed and what questions should be asked on it. In total, the subcommittee and staff conducted eleven focus groups and spoke with 141 youth in person. The written surveys are still pouring in. She thanked everyone on the Council and noted the great participation so far.

She reported that the focus groups have been a good opportunity to gather feedback and to give out useful information to youth about DV. A wide range of youth participated, including youth from affluent communities, as well as from group foster homes. One girl approached Ms. St. Peter after her focus group and asked for help. In this case, Ms. St. Peter was able to assist her.

Every focus group intimately knew about DV and dating violence. At least 50 percent in each reported knowing someone personally who have been a victim, but in some groups, every person knew someone. The implication is that many teens experience DV, but are not reporting it. Last summer, a Behavior Research Center study showed that 40 percent of adults knew someone who had been a victim, so the numbers are quite similar. While the youth focus group results are not as statistically valid, there is national research which supports what the local group results indicates. Teens do not report because of fear, shame, and not knowing where to go. They also do not understand what happens after they make the report, which causing the prospective of reporting to be that much more frightening.

Ms. St. Peter informed the Council that the subcommittee would like to hold a valley-wide competition among different groups of youth to develop their own public service announcements about DV and teen dating violence. The PSAs could include several categories in video, radio, print, and web. She emphasized that message and materials must be tailored to them. There is a need to do message testing to make sure youth like any new materials and that they would use them. MAG would like to professionally produce the winning entries and secure coverage for them. The message would encourage youth to use online resources.

JoEllen Lynn, American Express, asked if the subcommittee had considered collaboration with the Phoenix Library's Teen Read Program. She suggested that this might be an additional way to reach more youth. She offered to provide their contact

information. Mayor Manross agreed that going through the Phoenix and other libraries would be an effective way to reach a large number of youth in various communities. She praised the MAG staff who did well in conducting their groups and in encouraging the participants to feel comfortable enough to open up. She agreed that it was astounding that at least 50 percent of the youth in all the groups knew someone who had been a victim of DV. Moe Gallegos, City of Phoenix, asked how the youth were identified to participate in the groups. Ms. St. Peter relied that they relied heavily upon the people who came to the youth subcommittee and their connections to various agencies and youth groups. The subcommittee consists of members of the DV Council and the HSCC Youth Policy Subcommittee. She added that staff from the City of Phoenix's Project BRAVE had also recently volunteered to conduct a focus group.

Mayor Manross called for a motion to approve the results of the youth focus groups. Cmdr. Humphrey moved to accept the results. Frankie Grimsman seconded his motion. The results were approved unanimously.

**Regional Training Advisory Council:**

Karla Houston, Phoenix Fire Department, provided an update from the Regional Training Advisory Council. She acknowledged her Program Manager, Kerry Ramella, who was also in attendance, and Cheryl Anderson from the Phoenix Fire Department.

She first provided a summary of her presentation. She stated that the goal of RTAC is assist the community, police, safehouses, and shelters by providing training to those people providing crisis intervention on-scene. They are there to provide immediate support to the victim. She noted that crisis response teams provide non-emergency transportation only. Value Options will transport someone with psychosocial issues. Mainly, the crisis response teams trained by RTAC try to provide referrals to social service agencies and keep victims safe by letting them know about the resources available to them. They do not provide long-term counseling. For example, they may provide victim rights information and compensation forms.

Crisis response team members come from a variety of entities including social service agencies, law enforcement, and fire departments. They learn how to assist on-scene from law enforcement officers. She provided a list of the training topics presented by RTAC. These include crisis intervention, child maltreatment, children and trauma, diversity, domestic violence, grief, incident command, infection control, and others. She noted that MAG had requested that the children and trauma piece be added last year. It is taught on the same night as the child maltreatment class.

Ms. Houston explained that the universities promote the RTAC training for social work volunteers. Different organizations require different amounts of training, but 36 total hours are offered. RTAC is currently looking for additional professionals to help instruct. The goal is to have at least two trainers per location (Avondale, Glendale, Phoenix, Chandler) so the instructors do not have to travel all over the Valley. She

noted that the instructors are all professionals in the field of crisis intervention and their time is in very high demand.

Mayor Manross thanked Ms. Houston for her presentation and asked if there were any questions. There were none at this time. Mayor Manross noted that Scottsdale has been participating in the RTAC trainings over the years and noted how much the training has grown and evolved since it began in 2001. She asked Ms. Houston how many members are currently on RTAC. She replied that there are about 15 members who also teach the classes. Typically, RTAC members either helped to write some of the training or currently teach it. The City of Scottsdale Police Department sends Phil Riccio to the RTAC sessions and is one of the original members.

#### **Victim Services Subcommittee:**

Teresa Franquiz provided the update on behalf of the Victim Services Subcommittee. Ms. Franquiz stated that the economic case statement project is currently underway. The goal of the project is to collect data from a selection of cities in the MAG Region in order to provide an estimate of the cost of domestic violence to local criminal justice system. She explained that the subcommittee had selected the cities of Avondale, Glendale, Phoenix and Scottsdale to survey. They developed three separate surveys to collect the needed information; these surveys were sent to the municipal courts, prosecutor's offices, and police departments. At this time, data is still coming in from the four cities. The subcommittee has a meeting scheduled on June 7, 2006 to look at the additional data that has been received over the last month. The goal is to have a first draft of the statement complete by mid-July. She thanked the members of the subcommittee for their assistance, and noted the assistance the subcommittee has received through their partnership with Arizona State University's Partnership for Community Development.

JoAnn Del-Colle asked if the Department of Labor keeps track of this type of information regarding the public cost of domestic violence. Ms. Franquiz replied that many studies have been done on a national level to estimate the financial impact of domestic violence on private business and on the health care system, but to her knowledge, none have been done to try to capture the costs to the public sector. The State of Tennessee had done a study earlier this year to demonstrate the costs of domestic violence in general. It included the costs to private business, social support systems, criminal justice systems, and health care. However, the study was based upon national estimates, rather than independent research within the State. She added that some significant research on this topic has been done in Australia. Mayor Manross asked if there were any further questions. Hearing none, she thanked Ms. Franquiz for the update.

#### **Health Cares About Family Violence:**

Dena Salter provided the update from the Health Cares About Family Violence Subcommittee. She first thanked the Council for approving the recommended emergency department screening question that was brought before the body at their last meeting in April. She added that the subcommittee had requested approval of a

slight revision to the question. In order to make the question even less threatening to patients, the subcommittee recommended revising the question to read, “Because we care about your general health, we are asking everyone: Have you been in a relationship in the last year where you have been hit, insulted, threatened or screamed at?”

Ms. Salter informed the Council that MAG has been working with AzCADV to purchase laminated cards that health care providers could wear on lanyards with their name badges. These cards would include the screening question in both English and Spanish, along with important resource information. Hopefully, this immediate accessibility will encourage more providers to ask the screening question of all their patients.

Mayor Manross asked if there was a motion to approve the suggested revision to the emergency department screening question. Michael Parascandola, City of Goodyear, moved to approve the suggested revision. Jodi Liggett seconded his motion. The recommended revision was approved unanimously.

Ms. Salter continued with the update from the Health Cares About Family Violence Subcommittee by providing a condensed version of the nursing training that was developed late last year and has recently been shared with eight nursing schools in the Valley. There have already been two requests from these nursing schools for a member of the subcommittee to come to a class and deliver the training in-person. The training has been endorsed by the Governor’s Office Division for Women and the Arizona Medical Association. She thanked the Governor’s Office for their support.

Before she began her PowerPoint presentation, she warned the Council and audience of the graphic nature of some of the photos. She also asked everyone to quickly take a few moments to fill out the pre-test in order to assist the subcommittee in the evaluation of the training.

Ms. Salter quickly provided an overview of Domestic Violence 101. She explained that she would normally take much more time when delivering this portion of the training, but given the expertise of the Council and the limited time, she significantly shortened this section.

In addition to the information provided in the PowerPoint presentation, Ms. Salter noted from her personal experience working at Maricopa Medical Center, that they are seeing more and more abused young girls who are pregnant coming into their adolescent clinic. They have also found that even the most experience health care providers may forget to look inside the mouth for injuries. She reminded Council members that it can take 42 to 78 hours for bruises to show up. She also stressed the need to have a radiologist who is familiar with and can recognize DV-related injuries, especially when the victim and/or the partner says the injuries are due to some other cause.

She explained the difference between human and non-human bite marks, and noted that this type of injury appears very frequently in the emergency room.

She also stressed need for screening in multiple locations in the hospital, and the need for more than just one person to ask. It is important for multiple providers to explain to the patient about how DV can negatively and permanently impact their health. She briefly explained different kinds of bodily pains that can be associated with DV injuries.

Bill Hart, Arizona Attorney General's Office, asked Ms. Salter why the presentation stated that health care providers should not use the word "alleged" when documenting a DV victim's statements. She responded that the word tends to lead the patient to think that the provider does not believe them. If the patient has stated that something happened, then the subcommittee recommends that the provider simply write it down in the report exactly as the patient stated it and provide quotations. They also recommend that if the patient states a perpetrator by name, then the provider should put it down in the report. She said this is similar to transcribing a statement, and the determination of what to do from there should be left up to law enforcement.

Commander Humphrey stated that in the police department trainings he has been involved with, the research has shown that in about 90 percent of the cases, the person has not been seriously injured. He noted that the injuries that might be missed in the hospital could be extremely subtle. The more serious injuries shown in the presentation are not often what an officer sees. He added that DV victims may often go to the emergency department for ancillary reasons not directly related to any DV injuries they may have sustained. Ms. Salter agreed and said that one person she knew came in for a kidney infection, but when the nurse was assisting her with the urinalysis, she happened to see a very large bruise on the woman's thigh that had a boot print in it. She stressed that this is why the screening question needs to be asked of all patients, as the presenting cause for the hospital visit may not tell the whole story.

Joyce Lopez-Powell, Valley of the Sun United Way, asked if the information on legal services that is provided to patients who screen positive for DV includes information about immigration related resources. Ms. Salter replied that they do so at Maricopa. They do advise their patients that certain immigration services that can also be a resource.

Ms. St. Peter thanked the Governor's Office for their support in this project and reminded the Council members to fill out the training post-test before leaving for the day.

#### 8. Legislative Updates

Mayor Manross informed the Council that Dale Weibusch, AzCADV, had phoned earlier in the day to inform staff that he would not be able to attend the meeting due to

ongoing budget negotiations at the legislature. However, he did provide a written update to Ms. Franquiz, which she shared with the Council.

- HB 2124 provides eviction protection for victims when a neighbor is involved in summoning emergency assistance. This bill was signed by the Governor on May 2, 2006.
- SB1147 involves interfering with emergency use of the telephone, such as when placing a 911 call. This bill makes this crime a Class Two misdemeanor. It was also signed by the Governor on May 2, 2006.
- SB1164 would have made the act of strangulation and/or suffocation a felony. Was used as a striker for a school grant program and is not likely to come back during this year's session.
- Budget update: The general appropriations bill is HB2863. It does contain the requested \$2.8 million for new DV shelter beds, but has a footnote that states that half should go to faith-based organizations. A potential problem with this provision is that there are only five shelters in the state whose parent organization is faith-based, but no actual religious programming is utilized in these shelters. The Coalition is currently advocating to change this provision today, as the capacity to establish that many beds is not realistic for those shelters.

Bill Hart added that he had spoken with Mr. Weibusch just before coming to the meeting, and one Senator had proposed reducing the requirement that half of the \$2.8 million go to faith-based organizations to 25 percent instead. This would be about \$700,000 of the \$2.8 million total going to faith-based groups.

#### 9. Announcements

Mayor Manross announced to the Council that the City of Scottsdale had recently received a grant to do a project on methamphetamine prevention. They are now working to put together a Northeast Valley Coalition that will work together to engage and empower their communities to be meth free through awareness and access to resources. Their next meeting is scheduled for June 22 at the Paiute Neighborhood Center, 6535 E. Osborn Rd., Scottsdale, AZ 85251. She invited the support of the Council in spreading the word about the new Northeast Valley Coalition and asked if anyone has suggestions for her to please let her know. More information is available on the City of Scottsdale website.

Teresa Franquiz announced that the Health Cares About Family will screen another training for child health care providers titled, "Responding to Domestic Violence in Child Health Care Settings" on Monday June 19, 2006 at 9:00am. This will be the first public screening of the training DVD and she invited members of the Council and interested others to attend. She asked that anyone interested in receiving more information or in submitted an RSVP to please contact her.

Ms. Franquiz also provided an announcement from Commander Kim Humphrey, who had had to leave the meeting a few minutes early. The Phoenix Police Department has

nearly completed their DV101 internet-based training. It is a two-hour module for law enforcement officers. They are now in the testing phase and he needs a few volunteers from different backgrounds to go through the training and provide feedback. They will eventually do many different modules, and these could possibly be refined to other groups, such as for prosecutors, advocates, judges, and the general public. He asked that anyone interested in volunteering to test the training contact him at [kim.humphrey@phoenix.gov](mailto:kim.humphrey@phoenix.gov).

Michael Donovan, Surprise Police Department, announced that the Surprise Victim Assistance Unit is looking for volunteer victim advocates. He asked if the Council knew of any resources or places to put up the flyers, to please contact him. JoEllen Lynn, American Express, asked that if he could email the flyer to MAG staff, she could then distribute it to the EADV maillist.

Dena Salter announced that she would be providing a free Lesbian, Gay, Bi-Sexual, Transgender DV training at Maricopa Medical Center on June 8. She welcomed the Council and audience to attend and to contact her for further details.

10. Adjourn

The meeting adjourned at 2:50 p.m. Mayor Manross thanked everyone for their participation. The next Regional DV Council meeting will be on Thursday, August 3 from 1:00 – 3:00 p.m. at the MAG offices, second floor, Saguaro Room.