

Thousands of Miles Saved with 4th Quarter FY 04 and 1st Quarter FY 05 RVS Usage

In the fourth quarter of FY 2005 (July 1, 2004 to September 30, 2004) there were 64 audio and videoconferences with a total of 867 participants. As in previous quarters, there were multiple meetings that combined both audio and video conferencing, which continues to prove the ability of the RVS to bring multiple meeting participants around the table regardless of their location.

Through the use of audio and videoconferencing, a total of 15,154 miles were saved. This is an increase of 9% from Q3 FY 04. Additionally 585 hours of travel time were saved resulting in a cost savings of \$27,359.47.

Guadalupe led the way in RVS usage with participation or initiation of 11 videoconferences, followed by **Fountain Hills** with 4 videoconference calls.

For the first quarter FY 2005 (July 1, 2004 to September 30, 2004) usage, there were 64 audio and videoconferences with a total of 1,078 participants.

This represents a total savings of 15,780 miles. 809 hours of travel time were saved and \$32,684.28 in hard costs.

Guadalupe once again led the way in RVS usage with participation or initiation of 12 videoconferences, followed by **Valley Metro** with 4 videoconference calls.



Promoting the RVS

In May, employees from **ADOT's** Prescott office videoconferenced into the MAG Palo Verde room to receive information on retirement planning from the Arizona State Retirement System (ASRS) staff. This saved over 2,950 miles combined for all participants.

In June, a videoconference demonstration and presentation was given to the Regional Domestic Violence Council. Chair, Phillip Westbrooks, vice mayor of **Chandler** intends to use the RVS to encourage participation from remote members or those with limited availability.

MAG RVS staff have been busy promoting the RVS and in July, a videoconference demonstration and presentation was given to the city of **Surprise** department heads. Additionally, seventeen human resource staff from the **City of Tempe** received a live videoconference demonstration. **Tempe** attendees also received the How-To-Guide for

Using Videoconferencing for Job Interviews. You can find this and other videoconferencing guides on the RVS webpage at <http://www.mag.maricopa.gov/detail.cms?item=3467>.



In August, a videoconference demonstration and presentation was given to thirty attendees at the Public Sector Trainers Quarterly meeting held in the **Tempe** Learning Center.

In September, a videoconference demonstration and presentation was given to approximately 180 city management staff from the **City of Mesa**. Mike Hutchinson, city manager for Mesa stated "The meeting was the perfect opportunity to promote RVS to those employees who are most likely to take advantage of the program".

If your or any other department in your city would be interested in receiving a presentation on the usage and benefits of videoconferencing or have any questions or concerns about the RVS, please contact MAG.

RVS Service and Support

Having technical issues with audio or videoconferencing? For any questions or concerns about the RVS, please contact the MAG RVS Help Desk at rvshelp@mag.maricopa.gov or 602-452-5095. Additionally you may contact our RVS service and support provider, Solutionz Inc. directly at 1-888-815-0322 and submit a trouble ticket. Solutionz Inc. is responsible for informing the MAG site coordinator of any open trouble tickets and their resolution.

Site Coordinator Meetings

The site coordinator meetings for this quarter were held on Tuesday December 14th at 10:00 AM and Wednesday December 15th at 2:00 PM. At these meetings, Mark Johnson, RVS site coordinator and Marilyn Trujillo, Court Administrator from the **Town of Guadalupe** presented about videoconferencing and its use in the courts with in custody arraignments.

Next quarter's site coordinator meetings will be held on Tuesday March 29th at 10:00 AM and Wednesday March 30th at 2:00 PM.

The Site Coordinators Newsletter is published regularly for MAG member agencies. Please direct your ideas, questions, and comments to Craig Chenery at cchenery@mag.maricopa.gov or call 602-254-6300.



RVS
Help Desk
602-452-5095
8-30 am - 5:00 pm