

**Maricopa Association of Governments
Human Services Coordinating and Technical Committees
Draft FY 2010 Goals**

FY 2010 Objectives

Identify, coordinate and promote assets and strategies to pro-actively address emerging needs and historical challenges that threaten the vitality and sustainability of the region.

FY 2010 Outcome Measures

1. Facilitate a human services coordination conference by the fourth quarter to engage participants in regional human services planning activities. The focus of the event will be on how coordination can enhance service delivery, maximize resources and increase benefits for the consumer and the region. MAG member agencies and key community stakeholders will be invited to participate. Participants will recommend at least three strategies for approval and implementation.
2. Assess the impact human services funded by locally planned Social Services Block Grant dollars and recommend allocations to most appropriately meet the needs of the region. The MAG Human Services Coordinating Committee will develop the allocation recommendations for approval by MAG Regional Council on the basis of research, community input and committee expertise. The recommendations will be presented for approval in the second quarter.
3. Develop a Human Services Annual Report to illustrate the impact of planning activities undertaken at MAG. The MAG Human Services Coordinating Committee will offer the report for approval by the MAG Regional Council in the first quarter. The impact of the report will be increased awareness of and engagement in regional human services planning activities at MAG as measured by an evaluation included with the report.
4. Develop crisis management strategies to address the impact of the economy on human services delivery. These strategies will be formed on the basis of research, community input and committee expertise. Issues such as foreclosures will be addressed, as well as basic needs such as housing, transportation, food and utility assistance. The MAG Human Services Coordinating Committee will present these strategies to the MAG Regional Council for approval in the first quarter. The strategies will be offered for implementation to MAG member agencies and community partners.
5. Develop a Human Services Information Station on the MAG Web site. This will include a community calendar as well as updated information about trainings, events and resources to assist those in need, with a focus on assisting those in or facing foreclosure. Unduplicated visits to the Web site will increase by 50 percent from the first quarter to the fourth. The impact will be greater utilization and coordination of services as a result of centralized access to information as measured by an online survey.

6. Establish a virtual regional youth network on the MAG Web site. This network will include information about all municipal youth councils in the region as well as nonprofit and faith-based organizations who serve youth. The impact of the network will be better coordination of activities, more accurate identification of gaps and duplication of efforts, and improved utilization of existing resources. The MAG Human Services Coordinating Committee will approve the network content in the first quarter and oversee updates to the site throughout the year. At least 75 percent of respondents in an online survey will indicate the network effectively provides coordination and a catalyst to communication and action.

