

June 20, 2011

TO: Members of the MAG 9-1-1 Oversight Team

FROM: Executive Assistant Chief Steve Kreis, Phoenix Fire Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting: 10:00 a.m.
Monday, June 27, 2011
MAG Office Building, 302 North 1st Avenue
Agave Room, First Floor (access the glass door leading into the MAG Fiscal Services
Division; signs will be posted)
Phoenix, AZ 85003

A meeting of the MAG 9-1-1 Oversight Team has been scheduled for the time and place noted above. Please park in the garage under the building, bring your ticket, parking will be validated. Members of the Oversight Team may attend either in person or by telephone conference call. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions regarding the meeting, please contact Liz Graeber, 9-1-1 Administrator, at (602) 534-9775.

TENTATIVE AGENDA

COMMITTEE ACTION REQUESTED

- | | |
|--|---|
| <p>1. <u>Call to Order</u></p> | |
| <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the 9-1-1 Oversight Team on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the Oversight Team requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p> | <p>2. Information.</p> |
| <p>3. <u>Approval of the April 6, 2011, Meeting Minutes</u></p> | <p>3. Review and approve the minutes of the April 6, 2011, meeting.</p> |
| <p>4. <u>9-1-1 Budget Limitations</u></p> <p>On April 6, 2011, the MAG 9-1-1 Oversight Team met to discuss the upcoming FY 2012 and state budget. At that time the state budget was still in development and the 9-1-1 Oversight Team recognized the need to monitor the ongoing budget discussion for potential impacts. On May 13, 2011, a letter was sent from the Arizona Department of Administration explaining that the FY 2012 budget would cover the operations costs for the region, however, new capital equipment purchases would be deferred. These shortages are attributed to the \$2.2 million in fund transfers made in the overall state FY 2012 budget from designated 9-1-1 monies. The impact to the MAG region for deferred equipment purchases totals \$1.55 million. The MAG 9-1-1 Oversight Team will review the potential impact on the Maricopa Region 9-1-1 system. Please refer to the enclosed material.</p> | <p>4. Information, discussion, and possible action.</p> |

5. Update on 3-1-1 for the MAG Region

It is anticipated that an item related to the possible implementation of a regional 3-1-1 telephone number will be presented to the MAG Management Committee in the near future. 3-1-1 is reserved for municipal non-emergency services and is seen as a way to streamline citizen interactions while lowering costs. This is envisioned as a system with a simple Interactive Voice Recognition service that will allow callers to be redirected to the appropriate agency. Each agency would have the option of directing calls to their own 3-1-1 call center, switchboard, or recorded message directing callers to a website. This would be a carrier provided service and would not rely on 9-1-1 infrastructure or operational activities. Please refer to the enclosed material.

6. Community Emergency Notification System Update

An update will be provided on the status of the Community Emergency Notification System (CENS).

7. Chair and Vice Chair Appointments

On July 22, 2009, the MAG Regional Council approved the MAG Committee Operating Policies and Procedures. Officer positions for technical committees have one-year terms, with possible reappointment to serve up to one additional term, by consent of the respective committee. The MAG Committee Operating Policies and Procedures also state that the vice chair ascends to the chair position and a new vice chair will be appointed by the Regional Council Executive Committee. On June 13, 2011, the MAG Regional Council Executive Committee appointed the officers of the MAG 9-1-1 Oversight Team: Chief Larry Rodriguez, Tolleson, as Chair and Brenda Buren, Tempe, as Vice Chair, to one-year terms that begin July 1, 2011.

5. Information and discussion.

6. Information and discussion.

7. Information and discussion.

8. Request for Future Agenda Items

Topics or issues of interest that the committee would like to discuss or present at the next meeting will be requested.

9. Comments from the Committee

An opportunity will be provided for committee members to present a brief summary of current events. The Oversight Team is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Adjournment

8. Information and discussion.

9. Information.