

August 31, 2012

TO: Members of the MAG 9-1-1 Oversight Team

FROM: Chief Larry Rodriguez, Tolleson Police Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting: 3:30 p.m.
Wednesday, September 12, 2012
MAG Office Building, 302 North 1st Avenue
Cottonwood Room, Second Floor
Phoenix, AZ 85003

A meeting of the MAG 9-1-1 Oversight Team has been scheduled for the time and place noted above. Please park in the garage under the building, bring your ticket, parking will be validated. Members of the Oversight Team may attend either in person or by telephone conference call. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions regarding the meeting, please contact Liz Graeber, 9-1-1 Administrator, at (602) 534-9775.

TENTATIVE AGENDA

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity is provided to the public to address the 9-1-1 Oversight Team on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the Oversight Team requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Staff Report

Staff will provide a report on recent activities of interest to Maricopa Region 9-1-1.

4. Approval of the May 21, 2012, Meeting Minutes

5. MAG FY 2014 PSAP Annual Element/Funding Request and FY 2014-2018 Equipment Program

The committee will be asked to review and recommend for approval the MAG FY 2014 Public Safety Answering Point (PSAP) Managers Annual Element/Funding Request and FY 2014-2018 Equipment Program. Justifications are attached for the agencies requesting new logging recorders and additional positions. On July 12, 2012, the MAG 9-1-1 PSAP Managers recommended approval. Please refer to the enclosed material.

2. Information.

3. Information and discussion.

4. Review and approve the minutes of the May 21, 2012, meeting.

5. Recommend approval of the MAG FY 2014 PSAP Annual Element/Funding Request and FY 2014-2018 Equipment Program.

6. Next Generation 9-1-1

At the 2011 APCO Conference, the FCC Chairman announced his five step action plan to chart the transition to Next Generation 9-1-1 services. Working with the public safety community, carriers, manufacturers, and other service providers, the goal is to ensure that effective emergency response is a critical element of the broadband environment. The FCC's Five-Step Action Plan to deploy Next Generation 9-1-1 includes: 1) Develop location accuracy mechanisms for Next Generation 9-1-1; 2) Enable consumers to send text, photos, and videos to PSAPs; 3) Facilitate the completion and implementation of Next Generation 9-1-1 technical standards; 4) Develop a Next Generation 9-1-1 governance framework; 5) Develop a Next Generation 9-1-1 Funding Model. A report on Next Generation 9-1-1 and its potential effect on Maricopa Region 9-1-1 will be provided. Please refer to the enclosed material.

7. Community Emergency Notification System Update

An update will be provided on the status of the Community Emergency Notification System (CENS).

8. Update on the MAG 3-1-1 Business Plan Committee

On July 13, 2011, the MAG Management Committee established a 3-1-1 Business Plan Committee that included a member of the MAG 9-1-1 Oversight Team, to explore the technological, financial, and operating options of the potential implementation of a 3-1-1 system in the region. An update will be provided on recent activities of the MAG 3-1-1 Business Plan Committee.

9. Regional Community Network

The Regional Community Network (RCN) is a fiber optic communications network that connects

6. Information and discussion.

7. Information and discussion.

8. Information and discussion.

9. Information and discussion.

MAG member agencies. In the beginning, RCN was created for the purpose of transportation technology (cameras, message boards, traffic signals, etc.) and videoconferencing. Additional services were approved including disaster recovery and 9-1-1 communications. Recently, MAG has been working with the Maricopa Region 9-1-1 Technical Team to provide a non-leased network solution for interconnecting the region's dispatch centers. A brief report will be provided on the RCN and its integration of 9-1-1 communications.

10. Integrated Public Alert and Warning System (IPAWS)

At the May 2012 MAG Oversight Team meeting, a report was provided on FEMA's Integrated Public Alert and Warning System (IPAWS). An update will be provided on the status of IPAWS.

11. Request for Future Agenda Items

Topics or issues of interest that the committee would like to discuss or present at the next meeting will be requested.

12. Comments from the Committee

An opportunity will be provided for committee members to present a brief summary of current events. The Oversight Team is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Adjournment

10. Information and discussion.

11. Information and discussion.

12. Information.

MINUTES OF THE
MAG 9-1-1 OVERSIGHT TEAM MEETING
May 21, 2012
MAG Office Building, Cottonwood Room
Phoenix, Arizona

MEMBERS ATTENDING

Lawrence Rodriguez, Tolleson Police Department, Chair	Bruce McGregor for Harry Beck, Mesa Fire Department
* Brenda Buren, Tempe Police Department, Vice Chair	Rocky Smith, Peoria Police Department
# Tom Cole for Mark Burdick, Glendale Fire Department	Steve Kreis, Phoenix Fire Department
Jesse Locksa for Ray Churay, Maricopa County Sheriff's Office	Jesse Cooper for Phoenix Police Department
	Helen Gandara, Scottsdale Police Department

* Those members neither present nor represented by proxy.
Attended by telephone conference call. + Attended by videoconference call.

OTHERS PRESENT

Rick Clore, Maricopa Police	Nathan Pryor, MAG
Valerie Day, MAG	Vicky Scott, Peoria Police Department
Paul Ellis, Maricopa County Sheriff's Office	Audrey Skidmore, MAG
Liz Graeber, MR 9-1-1 Administrator	Steve Stahl, Maricopa Police Department
Larry Hall, Buckeye Police Department	Kelly Taft, MAG

1. Call to Order

The meeting of the MAG 9-1-1 Oversight Team was called to order by Chair Larry Rodriguez, Tolleson Police Department, at 10:00 a.m. Tom Cole, as proxy for Mark Burdick, attended the meeting by teleconference.

Chair Rodriguez welcomed Commander Jesse Cooper and Chief Rocky Smith to their first Oversight Team meeting.

Chair Rodriguez stated that this was the last Oversight Team meeting for Chief Helen Gandara, who had been a member since 1998.

2. Call to the Audience

An opportunity is provided to the public to address the 9-1-1 Oversight Team on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience

agenda item, unless the Oversight Team requests an exception to this limit. Opportunities for comment on items posted for action are provided at the time the item is heard. Chair Rodriguez noted that no public comment cards had been received.

3. Approval of the December 7, 2011, Meeting Minutes

Chair Rodriguez asked if there were any changes to the minutes. Hearing none, he called for a motion.

Chief Kreis moved approval of the December 7, 2011, MAG 9-1-1 Oversight Team minutes. Mr. Locksa seconded, and the motion passed unanimously.

4. Dispatching by the Town of Buckeye for the City of Maricopa

Liz Graeber stated that the Buckeye Police Department is in negotiations to provide 9-1-1 and police dispatch services for the City of Maricopa in Pinal County. Ms. Graeber stated that the City of Maricopa is a part of the Pinal County 9-1-1 system, whose wireline and wireless are overseen by CenturyLink. She added that Maricopa Region 9-1-1 wireline is overseen by CenturyLink but the wireless is done in-house by Maricopa Region 9-1-1 technical staff.

Ms. Graeber stated that if the move is approved, the Buckeye PSAP would keep CenturyLink for the City of Maricopa and would contact CenturyLink if there were problems with the City of Maricopa 9-1-1 trunks. She stated that the City of Maricopa is not a voting member of MAG and the state has expressed it wants a low impact to the MAG system. Ms. Graeber stated that the City of Maricopa MSAG and line count would remain with Pinal County

Ms. Graeber advised that any change to the Maricopa Region 9-1-1 service plan on file at the state 9-1-1 office needs to be approved by MAG 60 days prior to the change, in writing. Ms. Graeber stated that the approval of the Oversight Team is being sought contingent on whether Buckeye decides to enter into an intergovernmental agreement with the City of Maricopa.

Chair Rodriguez thanked Ms. Graeber for her report and asked if there were questions. He noted that Chief Stahl from the Maricopa Police Department and Chief Hall from the Buckeye Police Department were present at the meeting.

Chief Kreis asked if this was the most economical plan for Buckeye and Maricopa without impacting the Maricopa Region 9-1-1 staff. Ms. Graeber replied that was correct. She added that taking the Maricopa wireless lines into the Maricopa Region 9-1-1 system would require resources from their staff and for MAG to enter into an intergovernmental agreement. Ms. Graeber remarked that this option has the least impact.

Mr. Locksa asked the expense and who would be responsible. Ms. Graeber replied that any funding or costs for positions would be Buckeye's responsibility, but with the proposed configuration, there would be no cost. She said that some work by CenturyLink would be required to establish the City of Maricopa with its own ESN configuration.

Chief Kreis moved approval for the City of Maricopa 9-1-1 calls to be answered by the Town of Buckeye Police Department. Chief McGregor seconded, and the motion passed unanimously.

5. Legislative Update

Nathan Pryor, MAG Intergovernmental Policy Coordinator, provided an update on legislative items of interest. He noted that the Arizona Legislature has finished its session.

Mr. Pryor first reported on House Bill 2094, the excise tax for 9-1-1 on prepaid wireless services sponsored by Representative Robson. He stated that a copy of the bill was at each place. Mr. Pryor explained that prior to this bill, prepaid wireless services did not pay the excise tax that supports the 9-1-1 system. Mr. Pryor stated that an excise tax would be levied in an amount of .8 percent of the gross proceeds of sales or gross income derived from the retail sale of prepaid wireless telecommunications.

Mr. Pryor noted that he had not seen any projections on revenue yet. He stated that the Governor signed the bill into law on April 5 and the law becomes effective in December 2012. Mr. Pryor expressed his appreciation to Representative Robson and the City of Chandler for their efforts on this bill.

Mr. Pryor noted that the emergency telecommunications fund was not targeted this year for sweeps. He said they have seen a line item appropriating \$1.8 million, but do not know yet its implications.

Mr. Pryor then reported on the federal fiscal year 2013 budget. He stated that MAG staff has been monitoring the possibility of funding reductions to some social service programs, in addition to the possible elimination of the American Community Survey, from which demographic data are derived. Mr. Pryor stated that no reductions to Homeland Security have been noted. He added that he would be able to give a more comprehensive look at the budget at the next Oversight Team meeting.

Mr. Pryor stated that he has heard the federal budget will not be passed beyond the Presidential election and will probably be on a continuing resolution basis at the October 1, 2012, start of the federal fiscal year.

Chair Rodriguez thanked Mr. Pryor for his report. No questions from the committee were noted.

Ms. Graeber expressed her appreciation to Representative Robson and the City of Chandler. She noted that the revenue is very helpful to the 9-1-1 system.

6. Prioritization of Approved Projects

Ms. Graeber noted a list of four Maricopa Region 9-1-1 locations that use Lifeline equipment that is no longer manufactured and no expansion capabilities. Ms. Graeber stated that the state planned to cover a planned sweep with overages in the 9-1-1 fund, about \$2.2 million, but there now will not be a sweep. She said that the state's intent is to use the funds to replace as much aging equipment as possible. Ms. Graeber stated that the state 9-1-1 office has tasked Maricopa Region 9-1-1 to prioritize the 9-1-1 equipment replacement projects for the region. She noted that the locations with the oldest equipment include Maricopa County Sheriff's Office originally installed in 2001, Buckeye Police in March 2005, Surprise Police in March 2005, and Paradise Valley Police in March 2006.

Chair Rodriguez thanked Ms. Graeber for her report and asked if there were questions.

Chief Kreis asked if sufficient funding would be available for all four projects. Ms. Graeber replied that she had not been informed of that yet. She said that she was meeting with the state 9-1-1 office the next day and was hopeful that funding would be available, but if not, the priority list would be implemented. Ms. Graeber added that these are not the only locations with Lifeline equipment: there are Phoenix Fire, Mesa Police, and the two Phoenix Police sites. She said that those systems are up for replacement in the next budget cycle.

Chair Rodriguez asked for clarification of the funding amount. Ms. Graeber replied that the fund for the entire state totals \$2.2 million and the approximate cost of the four MAG projects totals \$1.6 million. She added that the other 9-1-1 centers across the state would be asked to prioritize their projects but she did not know the amounts that they might need.

With no further questions, Chief Kreis moved approval of the prioritization of previously approved 9-1-1 equipment for the Maricopa Region. Mr. Locksa seconded, and the motion carried unanimously.

7. Integrated Public Alert and Warning System (IPAWS)

Ms. Graeber noted that she recently heard about FEMA's Integrated Public Alert and Warning System (IPAWS) program that provides the capability to broadcast a text emergency messages to cell phones on the federal and local levels. She said that she felt it important that the Oversight Team was informed of this new system and the implications for the region. A video on the Integrated Public Alert and Warning System produced by FEMA was played. Staff noted that a link to the video would be sent out via email. <http://www.fema.gov/emergency/ipaws/>

Ms. Graeber stated that she had contacted a FEMA representative who trains 9-1-1 staff. She said that IPAWS taps into several different emergency notification systems. Ms. Graeber stated that she did not anticipate getting into emergency alerts via the media, but the one that caught her attention was the Commercial Mobile Alert System (CMAS) to broadcast text messages to cell phones. She stated that the representative pointed out that the IPAWS alerts are not text messages on an SMS line but are broadcast through a different system.

Ms. Graeber explained that currently, an alert would be all or nothing broadcasts, although the FEMA representative indicated he expected that the system would be developed to notify smaller areas. She said that the only cost would be the software to connect to the platform and this region already has Reverse 9-1-1, and would just need to add this component. Ms. Graeber added that she is working with the vendor to provide a cost for this.

Ms. Graeber stated that the ability to identify a notification area would be optimal to notifying the entire area. She added that millions of messages would be sent out the way IPAWS works now.

Ms. Graeber stated that individual agencies have to go through the state emergency agency for approval. She said that she would be meeting with the County emergency management office that afternoon. Ms. Graeber requested input from the committee if this was a tool that should be investigated.

Chair Rodriguez stated that it seemed worthwhile to consider and it appeared to enhance current technology. He stated that issues that need to be considered are compatibility, cost, and control, but he thought it a good idea to explore.

Mr. Locksa asked for clarification on the registration of cell phones. Ms. Graeber replied that IPAWS would sense the cell phone and send out the message. She added that the only requirements are that the cell phone has power and can receive text messages. Ms. Graeber noted that even though the video showed the messages can be area specific, it is not on cell phone component at this time.

Ms. Graeber stated that the NOAA is preparing to use IPAWS this summer and she noted that there are strict criteria for its use. She stated that there would be a serious impact to the region's 9-1-1 system if an alert was sent to all of the cell phones because the residents would call 9-1-1 for instructions. She stated that our 9-1-1 centers need to be trained because of the repercussions if there is a launch.

Ms. Gandara stated that this is the first time she had heard about IPAWS. She asked if FEMA planned some public education. Ms. Graeber replied that FEMA and NOAA are using IPAWS now and are doing public awareness, although agencies in our 9-1-1 system were unaware of the program. She indicated that she was interested in seeing the state emergency office's plans for educating Arizona residents.

Chair Rodriguez noted that the feeling of the committee was to continue to explore the system and its costs.

Chief Kreis asked if IPAWS was now active for launches. Ms. Graeber replied that the system became active in April on a federal level.

Chair Rodriguez commented that there would be chaos if a message was sent out without the 9-1-1 centers and the residents knowing what was going on.

Chief Kreis remarked that this is something to consider with the monsoon season starting soon.

Mr. Locksa stated that they receive alerts, such as excessive heat warnings, from the NOAA. Ms. Graeber stated that the criteria for an IPAWS alert was more strict. She said that she would get a list of IPAWS criteria so we will be prepared when they activate the systems.

8. Community Emergency Notification System Update

Ms. Graeber stated that the number of cell phone registrations to receive Reverse 9-1-1 continues to grow and now totals approximately 18,000. She expressed appreciation to everyone for getting out the word. Ms. Graeber stated that the Homeland Security grant was approved to fund the system for one year. She said that it continues to be a positive notification tool for the centers to use and centers continue to run test launches to keep their skills sharp.

Chair Rodriguez thanked Ms. Graeber for her report. No questions from the committee were noted.

9. Update on the MAG 3-1-1 Business Plan Committee

Audrey Skidmore, MAG Information Technology Manager, provided an update on the 3-1-1 Business Plan Committee. She reported that the Management Committee gave direction in April to come up with an estimate package on an IVR model. Ms. Skidmore stated that residents would dial 3-1-1 and would be asked to select an agency. She noted that no location tracking is utilized in 3-1-1. Ms. Skidmore stated that the committee is continuing to work on the business requirements, including an estimate of cost, and governance issues.

Chair Rodriguez thanked Ms. Skidmore for her report and asked if there were questions.

Ms. Gandara asked the timeline. Ms. Skidmore replied that the Management Committee had given direction to keep the process moving. She said that she thought the committee would meet on the business requirements in June, the Technology Advisory Group in July, and the Management Committee in the Fall.

Ms. Gandara asked if the level of participation had been determined. Ms. Skidmore replied that the level of participation had not been determined, but she thought as the process continues, agencies will be asked if they are in or out. She added that they first want to get cost information and gradations depending on the number of participants.

Ms. Gandara expressed concern for the competition with 9-1-1, especially funding. Ms. Graeber stated that she was unaware of any agency planning to utilize its 9-1-1 centers, resources or operators for 3-1-1. She noted that representatives of the 9-1-1 community, Brenda Buren and Patrick Cutts, serve on the 3-1-1 committee to advise them about the interests of 9-1-1. Ms. Skidmore stated that the committee has consistently discussed that they do not want to impact 9-1-1 funding and she felt concern for funding was the reason for currently heading toward the lowest cost model.

10. Request for Future Agenda Items

Topics or issues of interest that the committee would like to discuss or present at the next meeting were requested.

No requests were noted.

11. Comments from the Committee

An opportunity was provided for committee members to present a brief summary of current events. The Oversight Team is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

No comment were noted.

Adjournment

There being no further business, Mr. Locksa moved, Chief Kreis seconded, and the meeting adjourned at 10:45 a.m.

MAG FY 2014 PSAP ANNUAL ELEMENT/FUNDING REQUEST

SYSTEM IDENTIFICATION: Maricopa Region 9-1-1
 AGENCY SUBMITTING: Phoenix Fire Department
 ADDRESS: 150 S. 12th St., Phoenix, AZ 85034

CONTACT: Liz Graeber
 TELEPHONE #: (602) 534-9775
 DATE: 24-Jun-12

Agenda Item #5

Fiscal Year	2013						2014					
TOTAL	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June

Wireline												
Maintenance:												
\$1,340,100	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675

911 Monthly Service:												
\$3,425,460	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455	\$285,455

Customer Premise Equipment												
\$2,900,000	\$50,000	\$50,000	\$50,000	\$100,000	\$150,000	\$400,000	\$900,000	\$1,200,000				

Special Projects/Misc maintenance												
\$201,666	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415	\$65,415

Wireless												
Maintenance:												
\$0												

911 Monthly Service:												
\$2,419,992	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666	\$201,666

Addressing/Mapping/GIS												
\$20,000	\$20,000											

Customer Premise Equipment												
\$0												

Special Projects												
\$2,000,000	\$2,000,000											

FY TOTALS												
\$12,307,218	\$2,734,211	\$714,211	\$714,211	\$764,211	\$814,211	\$1,064,211	\$1,564,211	\$1,864,211	\$664,211	\$664,211	\$664,211	\$664,211

Equipment:												
Upgrade Periphals							50,000					
ASU Police	Logging recorder						50,000					
Buckeye Police	2 positions						\$50,000					
Chandler Police	4 additional positions						\$100,000					
Goodyear Police	2 additional positions, logging recorder						\$150,000					
Mesa Fire	Viper						\$400,000					
Mesa Police	Viper upgrade						\$900,000					
Phoenix Fire	Viper upgrade and 5 additional positions						\$1,200,000					
							<u>\$2,900,000</u>	Total				

Equipment figures are only estimates - will have preliminary quotes before submitting to ADOA

MAG FY2014-2018 PSAP Equipment Program

	FY2014	FY2015	FY2016	FY2017	FY2018
Apache Junction PD	*****	*****	*****	*****	*****
ASU PD	Logging Recorder	No pending projects	No pending projects	No pending projects	No pending projects
Avondale PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Buckeye PD	2 Positions	No pending projects	No pending projects	No pending projects	No pending projects
Chandler PD	4 Additional Positions	No pending projects	No pending projects	No pending projects	No pending projects
DPS	No pending projects	Logging Recorder	No pending projects	No pending projects	No pending projects
Ft. McDowell	*****	*****	*****	*****	*****
Gilbert PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Glendale PD	No pending projects	No pending projects	No pending projects	No pending projects	Logging Recorder
Goodyear PD	2 Positions, Logging Recorder, PSAP Move	No pending projects	No pending projects	No pending projects	No pending projects
Luke AFB	*****	*****	*****	*****	*****
MCSO	10 Positions, Logging Recorder, PSAP Move	No pending projects	No pending projects	No pending projects	No pending projects
Mesa Fire	No pending projects	Logging Recorder, PSAP Move, 2 additional positions	No pending projects	No pending projects	No pending projects
Mesa PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Paradise Valley PD	*****	*****	*****	*****	*****
Peoria PD	No pending projects	No pending projects	No pending projects	No pending projects	No pending projects
Phoenix Fire	5 additional positions	No pending projects	No pending projects	No pending projects	No pending projects
Phoenix PD	No pending projects	Logging Recorder	No pending projects	No pending projects	No pending projects
Rural Metro PD	*****	*****	*****	*****	*****
Salt River PD	*****	*****	*****	*****	*****
Scottsdale PD	No pending projects	No pending projects	Logging Recorder	No pending projects	No pending projects
Surprise PD	No pending projects	No pending projects	1 Position	No pending projects	No pending projects
Tempe PD	*****	*****	*****	*****	*****
Tolleson PD	No pending projects	No pending projects	1 Position, Logging Recorder	No pending projects	No pending projects
Wickenburg PD	*****	*****	*****	*****	*****

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels 28 Channels
 Estimated purchase date Jun-13

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

ASU's current recording system is from Creative Communication, model G5 and was installed in December of 2007. According to Creative representative Nick Spino, the system is nearing end of life and is only supported by a single vendor. The expectation is that replacement may be necessary as early as this fiscal year. A new model G6 would cost between \$40,000 to \$55,000. ASU has four work stations, 28 channels and 5 911 lines.

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

No funding needed for FY 2015

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

No funding needed for FY 2016

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

No funding needed for FY 2017

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

No funding needed for FY 2018

Contact: Interim Manager Patty Simpson, Effective May 14th manager will be Lonny Foster

Phone #: 480 965 2599

Fax #: _____

Date: April 27, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov



BUCKEYE POLICE DEPARTMENT

100 North Apache Rd., Suite D, Buckeye, Arizona 85326

Telephone (623) 349-6400 • FAX (623) 386-6434

"Always Ready, Professional and Committed to the People We Serve"

MEMORANDUM

DATE: 06/14/2012

TO: Maricopa Association of Governments
Liz Graeber, Maricopa Region 9-1-1 Administrator

FROM: Jared Griffith

SUBJ: Justification Documentation

Maricopa Association of Governments
Liz Graeber, Maricopa Region 9-1-1 Administrator,

In Fiscal Year 14, the Buckeye Police Department intends to enter an Intergovernmental Agreement, with the Town of Maricopa, to fulfill their dispatching requirements for the next 3-5 years. In doing so, the call volume into the Buckeye Police Department's Communication Center is expected to nearly double. The Buckeye Police Department is currently in the process of modifying their communications center to accommodate the additional dispatching and 9-1-1 duties, which will require two additional 9-1-1 / dispatching stations. Furthermore, the Buckeye Police Department is currently in the process of hiring seven additional dispatchers / 9-1-1 operators, a Communications Shift Supervisor, and hopes to add a Communications Manager to the budget this upcoming fiscal year.

The addition of two 9-1-1 / dispatch consoles is necessary to efficiently and effectively meet the future demands with the Town of Maricopa. At the completion of the IGA with the Town of Maricopa, it is the Buckeye Police Department's intent to continue use of the additional 9-1-1 stations, within the Town of Buckeye, anticipating future growth needs.

Thank you for your consideration in this matter.

Respectfully,

Jared Griffith
Lieutenant, Support Services Division.

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels _____
Include justification - age and condition of present recorder Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Additional positions How many _____
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels _____
Include justification - age and condition of present recorder Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Additional positions How many _____
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move Estimated date _____
Possible location _____

Contact: Jared Griffith
Phone #: 623-349-6412
Fax #: 623-349-6502
Date: 06/14/2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

June 1, 2012

Liz Graeber
Phoenix Fire Department – Regional 911 Services
150 S 12th St
Phoenix, AZ 85034

Ms. Graeber:

The Chandler Police Department is requesting two additional phone positions for FY 2014. Our current staffing levels include six shift supervisors, 25 dispatchers, six emergency call takers and one dispatch trainee. We anticipate filling our two dispatcher vacancies and three emergency call taker positions by late summer, bringing our total staffing to six shift supervisors, 28 dispatchers and nine emergency call takers.

Our communications center is equipped with phone positions on six dispatch consoles and four call taking consoles. There are several times during the week when all of our positions are staffed, even with the current vacancies. As those vacancies are filled, the number of current positions limits scheduling to the number of positions available rather than staffing congruent with call volume.

In addition, we are in the planning stages of a complete renovation of our communications center. Preliminary plans include the addition of two dispatch consoles and two supervisor consoles for a total of 14 positions. We estimate completion of this project by the end of 2012 or early 2013.

Respectfully,

Michelle Potts
Communications Manager
Chandler Police Department
(480) 782-4149

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many 4

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date Fall 2012
 Possible location Interim location during full renovation of center

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Michelle Potts

Phone #: 480-782-4149

Fax #: 480-782-4155

Date: 6/1/2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

No funding needed in FY 2014.

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels 240 channels
 Estimated purchase date May-15

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Replacement of two, 120-channel recorders at a cost of \$51,060 each. Total phone and 911 channels is 25 for each recorder.

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

No funding needed in FY 2016

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
Estimated date _____
Possible location _____

No funding needed in FY 2017

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
Estimated date _____
Possible location _____

No funding needed in FY 2018

Patricia Simpson _____
602 223 2210 _____
602 223 2968 _____

23-Apr-12

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Janet Laird, Communications Manager

Phone #: 480-635-7007

Fax #: 480-503-6541

Date: April 23, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO
 Estimated purchase date N/A

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO
 Estimated purchase date N/A

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO
 Estimated purchase date N/A

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels ZERO
Estimated purchase date N/A

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels 48 Channel
Estimated purchase date 2018

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Loretta Hadlock, Police Operations Manager

Phone #: 623-772-7660

Fax #: 623-772-7650

Date: 05/30/2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled
 Replace positions utilized by Mesa Fire.

How many _____ 4

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Cari Zanella

Phone #: 480-644-2130

Fax #: 480-644-3059

Date: May 31, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Mesa Fire

Budget Items

Logging recorder - Partial reimbursement only
 Estimated # of channels _____
 Include justification - age and condition of present recorder
 Estimated purchase date _____
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Additional positions
 How many _____
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Estimated # of channels 10-16
 Include justification - age and condition of present recorder
 Estimated purchase date FY 2015
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Additional positions
 How many 2 (6 Total)
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date FY 2015
 Possible location City of Mesa TBD

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Estimated # of channels _____
 Include justification - age and condition of present recorder
 Estimated purchase date _____
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Additional positions
 How many _____
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

P0001/0002

TO-

FROM-

RECEIVED 05-31-'12 11:38

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process
Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled
How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move
Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only
Include justification - age and condition of present recorder
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process
Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled
How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move
Estimated date _____
Possible location _____

Contact: Kasey Beal - Deputy Chief
Phone #: 480 644 5531
Fax #: 480 644 5491
Date: May 30, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels 128 Channels
 Include justification - age and condition of present recorder Estimated purchase date 2013/2014
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Additional positions How many 8
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move Estimated date Jul-13

Possible location 222 S. 5th Avenue, Phoenix Az 85003

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels
 Include justification - age and condition of present recorder Estimated purchase date
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Additional positions How many
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move Estimated date

Possible location

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels
 Include justification - age and condition of present recorder Estimated purchase date
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Additional positions How many
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move Estimated date

Possible location

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels _____
Include justification - age and condition of present recorder Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Additional positions How many _____
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

Logging recorder - Partial reimbursement only Estimated # of channels _____
Include justification - age and condition of present recorder Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check
Must be purchased off of state contract or through bid process

Additional positions How many _____
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.
 PSAP move Estimated date _____
Possible location _____

Contact: Commander Jesse Locksa
Phone # 602-876-1675
Fax # 602-379-0065
Date: April 23, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov



OFFICE OF THE SHERIFF

JOSEPH M. ARPAIO
SHERIFF



April 23, 2012

Ms. Liz Graeber
911 Administrator
150 S. 12th Street
Phoenix, Arizona 85034

Dear Mr. Graeber,

The Maricopa County Sheriff's Office is requesting:

- The installation of twenty existing 911 positions into our new Communication Center scheduled in fiscal year 2013/ 2014.
- The installation of eight additional 911 positions in the new 911 center. This will support the additional staff currently being hired and trained.

Note: the estimated cost of the twenty-eight positions is \$1,500,000.00.

- A new logging recording system (NICE). We have an attached estimate from Motorola that lists the cost at \$640,112 for the equipment and \$256,548 for the services and post warrant. This is a high estimate that should be significantly lower. This estimate includes two redundant 30 simultaneous Call IP Recorders (\$200,000 plus) that may or may not be installed at the time the new Communications Center opens. Discounts have not been applied yet.

These items were approved in the budget **three years ago**. The construction project for the Communications Center was delayed because of budget issues and we had to push our project forward into FY 13/ 14. This includes the twenty-eight 911 positions and the new logging recording system.

We have increased our staffing positions to 62 and have requested nine additional full-time positions in the budget process. We are also requesting additional on-call positions.



We are in the process of recruiting and training posse volunteers to work in the M.C.S.O. Communications Center. Our posse volunteers have proven to be a valuable resource and our volunteer staff is growing.

We have several Sheriff's Office personnel, with prior communications experience and are assigned to other divisions that have been authorized to work shifts in the Communications Center.

Our Communications Center has twenty (20) positions 911 capable. We have had occasions where all available positions have been filled and we have had additional employees we could not seat. The employees we were unable to seat were personnel we needed to handle in the incoming calls. This situation will become more and more frequent as we continue to hire and expand our existing staff.

Call Volume:

The Communications Center handles over 720,000 calls in a year. This is a mixture of 911 calls, Crime Stop calls, calls on our law enforcement lines and switchboard lines. Our 911 call come in on land lines and wireless lines. We are also the default Communications Center for wireless 911 calls that do not have location information. These 911 calls are routed to our center and we are required to verify the location of the person calling and the nature of the emergency. These calls are then re-routed to the appropriate agency.

Emergency Operations:

We currently do not have enough equipment to support our current staff during a major incident. During the 2001 World Series, as well as the Rodeo-Chediski Fire and other major events, our center was overwhelmed. We did not have enough equipment, phones, space, bathrooms, kitchen, rest areas, etc to support our personnel.

If a disaster operation should occur, then we would change from three 8-hour shifts to two 12-hour shifts a day, days off would be cancelled, and increase usage of our on-call staff.. We currently have sixty-two employee positions assigned to the division. We would also be able to call in fifty-eight civilian, deputy, and detention staff from other areas of the office that have experience working in our center. This number continues to increase. We would then call in additional support from our reserve and posse volunteers. All of these changes would remain in place until the disaster was stabilized and we were able to reduce the demands on our staff.

Twenty-eight work stations will allow us to support this type of an operation. If our needs increase in the future, two 4 position areas for a total of eight work stations in the new center will be pre-wired for console positions which will allow us to expand.

FIRE/EMS Response:

All 911 calls are originally routed to a law enforcement communications center. This includes requests for fire and/or emergency medical service responses (EMS). Once it is determined that the call involves fire and/or emergency medical services, the call is then transferred to the appropriate fire department.

Most of the fire departments within Maricopa County, including fire departments operating within the jurisdiction of the Maricopa County Sheriff's Office, are on the Phoenix Fire Departments Regional Communications system for fire and EMS response.

If the Region Communications goes down, it could take an hour or more to bring the back-up center on line. During this downtime, fire department personnel would respond to the various Communications Centers throughout the county to receive and coordinate fire/EMS calls. This would include medical self-help instructions for those who call in that are experiencing significant medical problems.

We would provide dispatch and call-taker work stations for the fire department personnel as well as provide staffing assistance to coordinate the workload. This would continue until the Regional Communications System was back on line.

Supervisor Positions:

We currently have one supervisor console and will expand to two consoles in the new center.

The supervisor's console currently has the following equipment and systems that the supervisor is responsible for:

- The ESP Bank Bag Tracking System (GPS)
- The Amber Alert System
- The Community Emergency Notification System-Reverse 911 (CENS)
- Radio System
- Recording System
- 911 Phone system

- Palo Verde Siren Alert System
- Computer Aides Dispatch (CAD)/LAN
- Property and Evidence Monitoring/Security System
- CCTV Security System for the Communications Center
- Bait Car System
- Emergency Back-up Cell phone
- Back-up Portable Radio

The supervisor's console is a critical position but there is no back-up. A two position console set-up would allow a back-up if one console goes down. The two consoles would have to have their own separate power source.

Equipment and Systems:

The following information will provide a better understanding of the equipment and systems that the Center is responsible for:

- The radio system that allows communication between the Center and field units and command. The system also allows communication with other law enforcement agencies, fire agencies, and other County Departments.
- The battery back-up system allows limited radio support if the main system goes down. The back-up portable radios allows us very limited radio contact if the main radio system and the battery back-up radios go down. If the entire radio system is out, these would not work or function.
- The PSAP channel that is a state-wide emergency operations channel.
- The CAD (Computer Aided Dispatch) system coordinates calls, information, unit status, safety information, and various other features.
- The MDC (Mobile Data Computers) system provides information to field units quickly which increases their safety and ability to function more efficiently. The system also provides limited communication if the main radio system is down.
- The 911 system provides citizens facing emergency situations access to help of intervention. This system can provide automatic location and identification information.
- The Crime Stop phone lines provide citizens a way to call in non-911 situations that are law enforcement issues.
- The law enforcement lines are available to officers from MCSO and other agencies that need non-emergency assistance.
- The switchboard lines for people who want to be connected to various parts of the office.

- The NAN (Nuclear Alert Network) line is a hotline for any situation involving nuclear material.
- The NAWAS (National Weather Alert System) line provides alerts for severe weather situations that may affect Maricopa County or Arizona.
- The Palo Verde Nuclear Plant Siren Alert System. We have the ability to activate the siren warning system that surrounds the Palo Verde Nuclear Power Plant. We are required to monitor and test the system and participate in drills. This includes drills that are evaluated by the Nuclear Regulatory Commission and FEMA.
- The ESP (Bank Bag Tracking System). When a bank is robbed and the bank staff activates a GPS transmitter in the bank bag containing the money, we are able to track the device on a map and report the locations to responding units.
- The AMBER Alert system allows us to provide information on abducted children to the public via electronic billboards and the media.
- The Bait Car System allows us to track a stolen bait car and report the locations to responding units. We can also shut the vehicle down and lock the suspects in the vehicle.
- The Community Emergency Notification System (Reverse 911) allows us to transmit emergency messages to areas we select through grids. We can notify anywhere from 50 homes to a few million homes. This system falls under FCC regulations and can only be used for serious emergencies because it uses the 911 data base.
- NICE recording system allows us to record audio radio and telephone traffic that comes into the Center.
- The RUOK system allows elderly citizens with medical issues to be contacted daily. A computer system contacts them by telephone and requires a specific response. If the system does not receive the response, the Center receives an alert and Sheriff's Office personnel respond to the person's location to check their welfare.
- The emergency back-up cellular telephones are cell phones that would be used as a telephone back-up if the regular phone system went down.
- The Property and Evidence Monitoring/ Security System allow us to monitor the facility 24 hours a day, seven days a week. This is necessary because of what is placed into the facility.
- The CCTV System- Security System for the Communications Center is constantly monitored for security.
- The National Emergency Satellite Phone System (4 channels) allows satellite phone communication in the event of a major disaster.

Training Positions:

The training program for a dispatcher is one year. We may have 5 or 6 in training or as many as 10 trainees.

The new center will provide two training work stations dedicated to training. Our training program has been non-stop for at least the past several years. This program is difficult under the best of conditions and shortages of equipment in training work stations may have adverse effects on the trainees and the operation of the Center. We have trainees in the training program on a continuous basis and have had shortages of equipment because of work stations being down for repairs, multiple large scale events, or providing work stations to agencies that are having problems with their Communication Center. When this happens we have to use our training work stations which disrupt our training program.

COMPARISONS

	<u>1970</u>	<u>1985</u>	<u>1992</u>	<u>2009</u>
Deputies	375	460	726	
Detention Officers			1,021	2,054
Communication Staff			40	58
Jail Facilities	1			10
Districts	2			8
Contract Cities	0			8*

*We also provide 911 and dispatch services for the city of Youngtown

Added Responsibilities:

There have been new systems and responsibilities added to the Communications Division over the years:

- Major Events (Lewis Prison Standoff, Rodeo-Chediski Fire, World Series, etc.)
- Palo Verde Nuclear Plant (Emergency notifications, monitoring, alarms, etc.)
- Large Scale Warrant Operations
- Task Force Operations
- Chase Field (Bank One Ballpark)
- Phoenix International Raceway (PIR)
- County Parks
- Amber Alert
- RUOK System (Elderly Emergency Alert System)

- Reverse 9-1-1 system (Community Emergency Notification System)
- ESP (Bank Robbery Alert System)
- Bait Car Alert System (GPS)
- CCTV Security System
- Property and Evidence Monitoring/Security System

Support to other law enforcement agencies:

We are a back-up communications center for twelve other law enforcement agencies in the valley.

- Avondale P.D.
- Buckeye P.D.
- Chandler P.D.
- Fort McDowell P.D.
- Gilbert P.D.
- Goodyear P.D.
- Paradise Valley P.D.
- Salt River P.D.
- Scottsdale P.D.
- Surprise, P.D.
- Tolleson P.D.
- Wickenburg P.D.

Support to County Agencies and The Palo Verde Nuclear Plant:

The requests for our 911/Dispatch staff to monitor additional radio traffic/Talk Groups, both internally and for other departments, continues to increase.

The following are example of areas that we provide support to:

- Court Constables
- PSAP Channel (Public Safety Answering Point)
- Maricopa County Department of Transportation
- County Flood Control
- Animal/Rabies Control
- Search 8 (Fire Departments, Mesa Air, DPS Ranger, Phoenix FD, MCSO Lake Patrol)
- Central Arizona Project Security Personnel (CAP)
- Palo Verde Nuclear Plant Security Plant
- NAN (Nuclear Alert Network)

- Maricopa County Department of Emergency Management
- Satellite Phone (4 Channels)

Equipment Breakdowns:

Equipment breakdowns are constant and occur weekly. When you have a large amount of multi-functioning electronic equipment in every work station, breakdowns will happen. A work station can be lost for something as simple as a monitor going out or an entire work station going down for a wiring or system problem. This happens regardless of the age of the equipment.

On one occasion we had six work stations down (3 radio & 3 call-taker). Some of the work stations took weeks to become operational again. We need to have sufficient equipment to allow for potential breakdowns.

The Maricopa County Sheriff's Office is one of the largest county law enforcement agencies in the United States with responsibility for a county that covers an area of over 9,200 square miles. We have seven contract cities and numerous large recreational areas that draw hundreds of thousands of people to them. These factors have created a dramatic increase in 911 calls. There have also been significant increases in the amount of special events held in our areas of responsibility that also increases our 911 traffic/ example: NASCAR races at Phoenix International Raceway. We have also experienced times when we have had multiple large scale events occur at the same time.

The upgrade of twenty existing positions and the eight additional positions would be installed in the Sheriff's Office new Communications Center scheduled for FY 13/ 14.

Any consideration we receive with this request will be greatly appreciated.

Sincerely,



Jesse Locksa
Commander
Communications Division
Maricopa County Sheriff's Office
102 W. Madison St.
Phoenix, Arizona 85003

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

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 Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

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Fiscal Year 2017 (July 2016-June 2017)

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Additional positions
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How many _____

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Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

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Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Vicky Scott

Phone #: 623 773 7011

Fax #: 623 773 7030

Date: April 30, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

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Additional positions
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How many _____

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PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

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Additional positions
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How many _____

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PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

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How many _____

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PSAP move

Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

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Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

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PSAP move
Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

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Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
Estimated date _____
Possible location _____

Contact: Jesse Cooper
Phone #: 602-534-0313
Fax #: 602-534-1454
Date: May 30, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
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Additional positions
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How many _____

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PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

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Estimated # of channels _____
 Estimated purchase date _____

Additional positions
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How many _____

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PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels 38
 Estimated purchase date 6/1/2012

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

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Estimated # of channels _____
Estimated purchase date _____

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How many _____

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PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

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Estimated # of channels _____
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Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Patrick W. Cutts

Phone #: (480) 312-8309

Fax #: (480) 312-8165

Date: 4/23/2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
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How many _____

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PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

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 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

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Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

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PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

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Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Curtis Thomas

Phone #: 480-362-7970

Fax #: 480-362-7130

Date: May 11, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

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Additional positions
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How many _____

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PSAP move
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 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

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Estimated # of channels _____
 Estimated purchase date _____

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many _____ 1

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

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Estimated # of channels _____
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Additional positions
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How many _____

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PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

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Must be purchased off of state contract or through bid process

Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: Domela McHenry

Phone #: 623-222-4323

Fax #: 623-222-4001

Date: May 29th, 2012

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

Fiscal Year 2014 (July 2013-June 2014)

Budget Items

Logging recorder - Partial reimbursement only
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 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
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How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2015 (July 2014-June 2015)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels _____
 Estimated purchase date _____

Additional positions
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How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2016 (July 2015-June 2016)

Budget Items

Logging recorder - Partial reimbursement only
 Include justification - age and condition of present recorder
 Documents needed for reimbursement - copy of invoice and check
 Must be purchased off of state contract or through bid process

Estimated # of channels 12
 Estimated purchase date 8/1/2015

Additional positions
 Include justification - must include sample schedule that shows positions filled

How many 1

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move
 Estimated date _____
 Possible location _____

Fiscal Year 2017 (July 2016-June 2017)

Budget Items

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Estimated # of channels _____
Estimated purchase date _____

Additional positions
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How many _____

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PSAP move

Estimated date _____
Possible location _____

Fiscal Year 2018 (July 2017-June 2018)

Budget Items

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Estimated # of channels _____
Estimated purchase date _____

Additional positions
Include justification - must include sample schedule that shows positions filled

How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 teams assist in the move please advise of any upcoming moves.

PSAP move

Estimated date _____
Possible location _____

Contact: _____ Tonia Rogers _____
Phone #: _____ 623-936-2738 _____
Fax #: _____ 623-907-2775 _____
Date: _____ May 29, 2012 _____

Please return to:

Liz Graeber
Phoenix Fire Dept - Regional 911 Services
150 S 12th St
Phoenix, AZ 85034
Fax: 602-495-3751
email: liz.graeber@phoenix.gov

FCC Chairman Genachowski Announces Five Step Action Plan to Improve the Deployment of Next Generation 9-1-1 (NG911)

At the 2011 APCO Conference in Philadelphia August 10 , FCC Chairman Julius Genachowski announced his five step action plan to chart the transition to Next Generation 9-1-1 services. Working with the public safety community, carriers, manufacturers, and other service providers, the goal is to ensure that effective emergency response is a critical element of the broadband environment.

- ◆ *NG911 supports IP-based communication of emergency-related voice, text, data, photos, and video.*
- ◆ *We need a comprehensive, multi-pronged approach to NG911 implementation: If we do nothing to address NG911 requirements, timelines, costs, and governance, we will see uncoordinated patchwork deployment of NG911 over the next five to ten years, leaving much of the US without any NG911 capability.*

What Is NG911 and Why Do We Need It?

- **NG911 supports seamless, end-to-end IP-based communication of emergency-related voice, text, data, photos, and video** between the public and public safety answering points (PSAPs). NG911 systems will continue to support the legacy 911 system on a transitional basis for as long as is necessary.
- The benefits of NG911 include:
 - ***Increased public access:*** NG911 multi-media capabilities expand accessibility (e.g., to persons with disabilities) and give all consumers more calling options in emergencies.
 - ***Enhanced information for first responders:*** PSAPs receiving text, data, photos, and videos can assess emergencies more quickly and respond more effectively.
 - ***Increased reliability of NG911 networks:*** IP-based architecture provides more flexibility and resiliency than the legacy circuit-switched 911 system.

FCC Five-Step Action Plan to Deploy Next Generation 9-1-1

1. ***Develop location accuracy mechanisms for NG-911:*** The FCC's Location Accuracy proceeding (July 2011 agenda item) has launched development of a framework for providing automatic location information in the NG911 environment.
2. ***Enable consumers to send text, photos, and videos to PSAPs (NPRM):*** Next month, the FCC will consider an NPRM to accelerate NG911 adoption. The NPRM will help answer practical, technical questions about how to enable text, photo, and video transmission to 911, including how to ensure adequate broadband infrastructure to deliver the bandwidth PSAPs will need to provide NG911. As part of the NPRM, the FCC will examine interim solutions for ensuring that carriers/service providers support transmission of text-to-911.
3. ***Facilitate the completion and implementation of NG911 technical standards:*** For NG911 to be effective, we need technical standards for the hardware and software that carriers and public safety answering points (PSAPs) use to communicate NG911 information. The FCC will work with NG911 stakeholders to resolve NG911 standards issues and facilitate consistent and coordinated implementation of a standards-based architecture.
4. ***Develop a NG911 governance framework:*** Because no single governing entity has jurisdiction over NG911, the FCC will work with state 911 authorities, other Federal agencies, and other governing entities to provide technical expertise and develop a coordinated approach to NG911 governance.
5. ***Develop an NG911 Funding Model:*** To assist 911 authorities and Congress in considering NG911 funding options, the FCC's Public Safety and Homeland Security Bureau will prepare a cost model focused on the cost-effectiveness of the NG911 network infrastructure linking PSAPs and carriers.

Recent FCC Actions to Improve Public Safety

- ***Launched Personal Localized Alerting Network (PLAN):*** Recently launched, PLAN is a new public safety system that allows customers who own an enabled mobile device to receive geographically-targeted, text-like messages alerting them of imminent threats to safety in their area.
- ***Strengthened our Existing Enhanced E-911 Location Accuracy Rules:*** In July, the FCC committed to requiring all wireless carriers to meet the more stringent metrics of the handset-based location accuracy standard.
- ***Laid the Groundwork for a Nationwide, Interoperable Public Safety Broadband Network:*** Working with the public safety community, the FCC has begun laying the groundwork for a nationwide, interoperable public safety broadband network, including adopting a standard air interference for such a network.
- ***Granted Waivers to Build Out the Public Safety Network:*** The FCC has granted 22 waivers for jurisdictions to begin building out the public safety interoperable broadband network, 7 of which have received BTOP grants. We're also working with these jurisdictions so they can start construction.

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