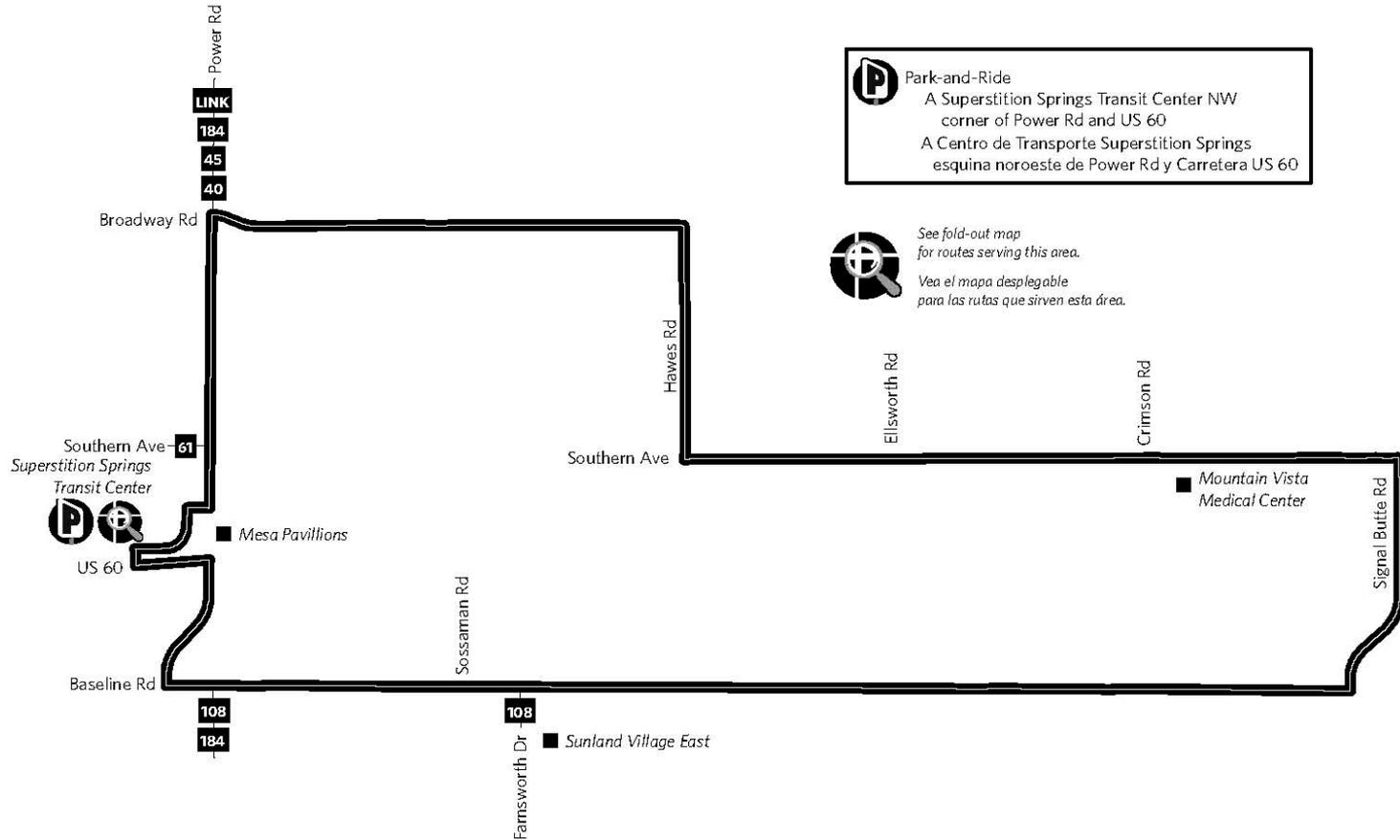


# Transit Service Updates

# Mesa Route 277



**P** Park-and-Ride  
 A Superstition Springs Transit Center NW  
 corner of Power Rd and US 60  
 A Centro de Transporte Superstition Springs  
 esquina noroeste de Power Rd y Carretera US 60

 See fold-out map  
 for routes serving this area.  
 Vea el mapa desplegable  
 para las rutas que sirven esta área.

Pilot route – ended 4/20/13

# Service Changes July 22

SERVICE CHANGE OVERVIEW	
Route 1—Washington	Possible routing change to the eastern end-of-line segment to the Phoenix Zoo.
Route 3—Van Buren	Possible routing change to the eastern end-of-line segment to the Phoenix Zoo.
Route 10—Roosevelt	Possible extension west to 67 <sup>th</sup> Avenue and Lower Buckeye Road.
Route 15—15 <sup>th</sup> Avenue	Routing change into Montebello Transit Center. Bus will travel west on Missouri, north on 19 <sup>th</sup> Avenue, and east on Montebello into Montebello/19 <sup>th</sup> Avenue Transit Center.
Route 16—16 <sup>th</sup> Street	Possible extension of weekday peak trips north to Northern Avenue on 16 <sup>th</sup> Street from Glendale Avenue.
Route 39—40 <sup>th</sup> Street	Possible elimination of route.
Route 39—New	Possible creation of new 40 <sup>th</sup> Street route between Shea Boulevard and Paradise Valley Community College.
Route 56—Priest	Routing change to travel south on Priest to Ray Road and west to 48 <sup>th</sup> Street. Northern extension reroute in Scottsdale. Will travel east on McDowell, south on Scottsdale Road (layover at new Skysong Transit Center), west on Roosevelt, north on 68 <sup>th</sup> Street and west on McDowell.
Route 60—Bethany Home	Routing change into Montebello Transit Center. Bus will travel west on Missouri, north on 19 <sup>th</sup> Avenue, and east on Montebello into Montebello/19 <sup>th</sup> Avenue Transit Center.
Route 80—Northern	Possible extension to SR-51 on Northern Avenue, on SR-51 to Shea Boulevard, and on Shea Boulevard to Mayo Clinic at 136 <sup>th</sup> Street.
Route 106—Peoria/Shea	Possible modification of route to end at Paradise Valley Mall Transit Center.
Route 108—Elliot	Possible routing change to travel west on Elliot, south on 48 <sup>th</sup> Street to Frye Road. Increase frequency in Chandler, Gilbert, and Mesa to 30 minute service weekdays and 60 minute service on weekends. Possible additional peak service to the 40 <sup>th</sup> Street/ Pecos Park and Ride.
Route 122—Cactus	Possible modification of route to end at 19 <sup>th</sup> Avenue and Cactus Road; would no longer serve Metrocenter Transit Center.
Route 136—Gilbert	Schedule adjustments.
Route 277—Baseline	Schedule adjustments. Switch to year round service.
Route 511—Tempe/Scottsdale Airpark Express	Possible reroute in Tempe to end at McClintock/Apache Park-and-Ride at rail station. Possible reroute at the north end of the route to terminate at or near the southwest corner of Loop 101 and Raintree Road. Schedule adjustments.
Route 514—Scottsdale Express	Schedule adjustments.
Route 571—Surprise Express	Add one morning and one afternoon trip.
Central/South Mountain RAPID	Possible elimination of two morning and two afternoon trips.
Route 685—Ajo/Gila Bend	Modify route in Buckeye to serve Wal-Mart and the Maricopa County Justice Court.
Miller Road Trolley	Schedule adjustments.

We appreciate your input as we work to provide a more efficient system for the public to use and enjoy.

# Fare structure as of March 1

## Local Bus/LINK/Light Rail Fare



Fare Type	Current
1-Ride	\$2.00
All-day pass	\$4.00
All-day pass (on-board bus)	\$6.00
7-day pass	\$20.00
15-day (New)	\$33.00
31-day pass	\$64.00

Persons with a disability, seniors age 65 and older, Medicare cardholders and youths ages 6 through 18, qualify for reduced fares on local bus and light rail. Passengers must have valid proof of eligibility to use reduced fares. [View more information regarding reduced fares here.](#) An additional \$1.25 is required to ride Express/RAPID.

## Express Bus/RAPID Bus Fare



Fare Type	Current
1-Ride	\$3.25
All-day pass	\$6.50
All-day pass (on-board bus)	\$8.50
31-day pass	\$104.00

## Reduced Local Bus/LINK/Light Rail Fare



Fare Type	Current
1-Ride	\$1.00
All-day pass	\$2.00
All-day pass (on-board bus)	\$3.00
3-day pass	Discontinued
7-day pass	\$10.00
15-day (New)	\$16.50
31-day pass	\$32.00

## ADA Dial-a-Ride Fares



Fare Type	Current
1-Ride	\$4.00
Impacts various Dial-a-Ride systems including the East Valley, Southwest Valley, and Phoenix. Pricing for this service is two times the 1-Ride fare.	

## Rural Route Fare

Fare Type	Current
1-Way	\$4.00
Average fare per trip. Fares are based on distance traveled. New proposed rate is a \$4.00 flat fare for a 1-way ride.	

## ASU U-Pass



Fare Type	Current
Students (Academic Year Pass)	\$200.00
Students (Summer Pass)	\$75.00
Employees (Local Pass, annually)	\$390.00
Employees (Express/RAPID, annually)	\$520.00
ASU U-Passes are paid for by ASU Parking and Transit Services, a self-funded auxiliary unit of the university. Students with valid ASU IDs are eligible to receive a U-Pass for \$200 for the academic year. ASU faculty and staff are eligible for a Platinum Pass at a higher rate. The ASU U-Pass/employee Platinum Pass is only available at ASU campus parking offices. For more information, call (480) 965-1072.	

## Semester Pass



Fare Type	Current
Spring, Fall	\$230.00
Spring, Fall (Reduced)	\$115.50
Summer	\$154.00
Summer (Reduced)	\$77.50

# **Proposed Non ADA Dial-A-Ride Fare Structure Changes**

# Valley Metro Services Origin to Destination Dial-A-Ride (DAR)



Types of service – ADA (Americans with Disabilities Act) certified

- Federally mandated public transportation service for people who are unable to independently use the bus or light rail for their trips.
- This service is provided by taxi cabs with drivers trained to support passengers with limited mobility.



# Valley Metro Services Origin to Destination Dial-A-Ride (DAR)



## Types of service - Non-ADA

- Non-ADA DAR services seniors (65 or older) and passengers with disabilities who have yet to qualify for ADA service.
- This service is provided by taxi cabs with drivers trained to support passengers with limited mobility.



## DAR Fare Background

- 2009—Valley Metro Board adopted revised ADA fare structure (2x local bus and rail fare)
- ADA fare structure not adopted by entire region
  - Non ADA fare locally set
- 2012—Valley Metro Board action:
  - ADA fare increased from \$3.50 to \$4.00 on March 1, 2013 (2x local fare)

# Why must the fares increase for non-ADA DAR service?

- Non-ADA DAR fares have not increased in nearly 10 years and the cost to operate the service continues to rise.
- An equitable amount should be charged for custom, door-to-door service.



# Which cities will be affected by the proposed fare changes?

- Chandler, Scottsdale and Tempe as well as unincorporated Maricopa County
- Mesa – for non-ADA service on Sundays and designated holidays
- Other cities may not offer non-ADA



## Proposed changes to Non ADA DAR

- The non-ADA base fare would increase by a \$1.00 in July 2013, July 2014 and 2015 until it conforms with the ADA base fare of \$4.00.



# Proposed Changes to Non ADA DAR

- Beginning July 2013, a non-ADA DAR trip would cost the base fare plus a fee for each trip mile. The base fare covers a trip of less than 5 miles.
- Beginning July 2013, trips more than 5 miles will be calculated by *miles* not *zones*.
- A trip between 5 and 9 miles, the fee is .50 per mile.
- A trip of 10 or more miles, the fee is \$1.00 per mile.

## Other Proposed Changes to Non ADA DAR

- Change reservation policy for non-ADA service to one day or same day advance reservation in cities that offer both ADA and non-ADA service (July 2013)

# ADA Certification

- In person assessment @ Valley Metro Mobility Center
- Lifetime eligibility for some customers
- Standard certification is 5 years
- 602-716-2100, option 1 to start the process



4600 E. Washington  
Phoenix

# ADA Platinum Pass Program

- Available to ADA certified residents of participating cities
- No cost to passenger for unlimited use of bus and light rail
- The fare each boarding covered by the pass is billed to the user's city of residence
- Residency validated annually
- Photo ID; valid three years



**Bus:** Tap pass to reader. Show operator upon request. Do not deposit into farebox. 

**Light Rail:** Validate pass at station reader before boarding. It is your proof of payment. 

Conditions of this ADA Platinum Pass:

Pass is nontransferable. May be confiscated for misuse. Pass contains electronics. Do not bend, puncture or mutilate. If lost or stolen, contact Valley Metro immediately at 602.716.2100, option 1. Passengers without proof of fare payment or with an expired pass may be issued a citation.

ValleyMetro.org  
602.716.2100

Use pass where you see this symbol.

# ADA Platinum Pass Program

## Participating cities

- Avondale
- Gilbert
- Goodyear
- El Mirage
- Mesa
- Peoria
- Surprise
- Tempe
- Tolleson
- Sun City
- Sun City West
- Youngtown



**Bus:** Tap pass to reader. Show operator upon request. Do not deposit into farebox. 

**Light Rail:** Validate pass at station reader before boarding. It is your proof of payment. 

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**ValleyMetro.org**  
602.716.2100

Use pass where you see this symbol.

# Other Mobility Options: East Valley RideChoice

## Coupons for Cabs

- Chandler, Gilbert, and Tempe: co-pay \$2.50/book valued at \$10
- Mesa: co-pay \$3.00/book valued at \$10

## CAB Connection

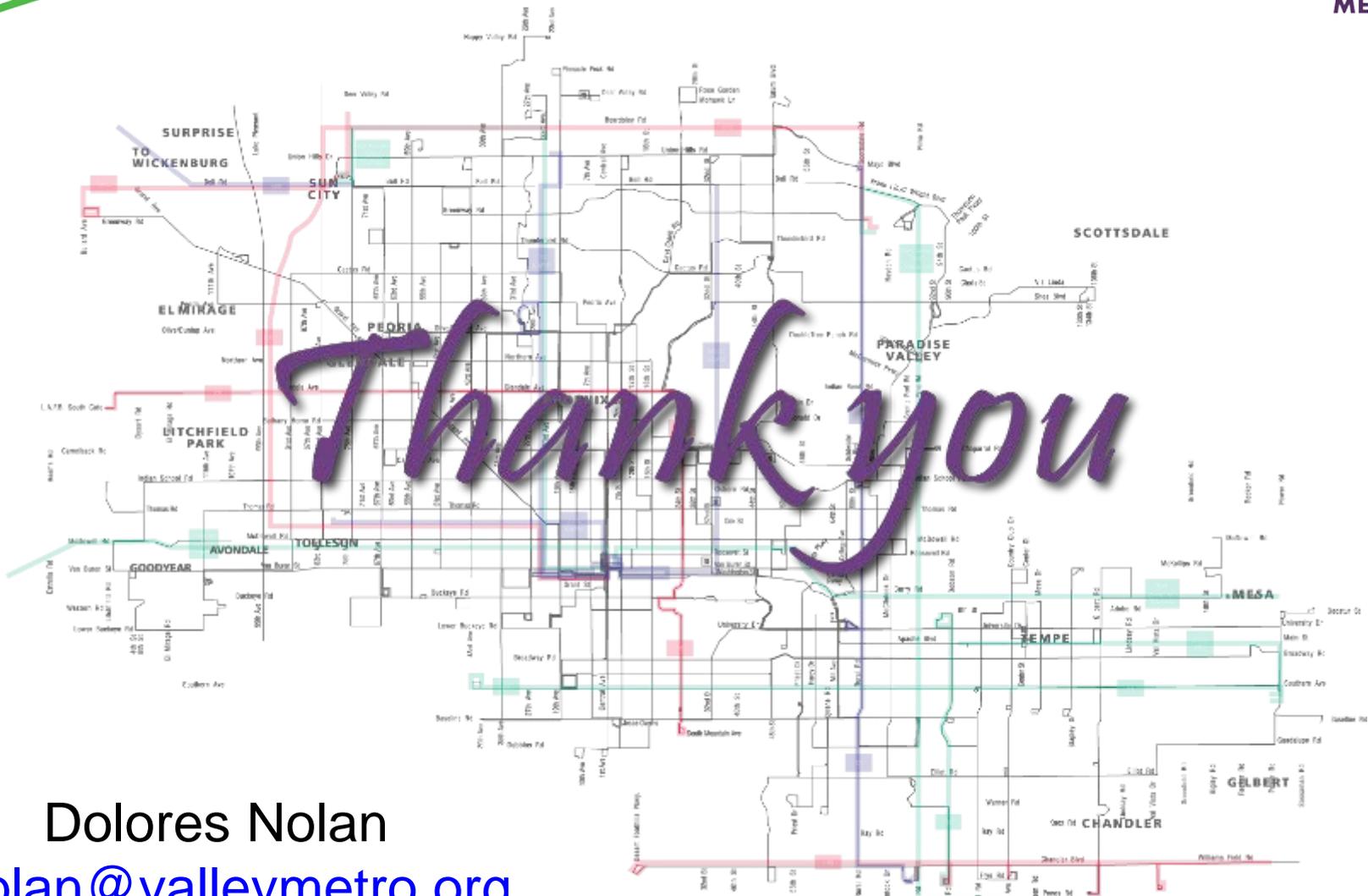
- Scottsdale residents up to 16 vouchers/month per user

## Mesa Mileage Reimbursement

- Mesa senior citizens & persons with disabilities are eligible to apply for mileage reimbursement up to 300 miles/month

## Next Steps

- May 2013— Presentation of proposed fare structure to city councils of affected cities
- July/August 2013—Non-ADA fares are adjusted, pending approval by city councils in affected jurisdictions



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602-520-6070