

**Human Services Campus/Lodestar Day Resource Center
Welcome Center/Coordinated Assessment Monthly Report
March 2015**

VI-SPDAT Assessments	March 2014		March 2015		2015 YTD		2014 Total	
	#	%	#	%	#	%	#	%
Welcome Center Assessments (March YTD)	528		663		1,948		4,423	
Permanent Supportive Housing (10+)	97	18.4%	115	17.3%	320	16.4%	642	14.5%
Rapid Rehousing (5-9)	280	53.0%	381	57.5%	1,066	54.7%	2,490	56.3%
General Needs (0-4)	151	28.6%	167	25.2%	562	28.9%	1,291	29.2%

March year to date data for 2015 includes the impact of increased hours due to Welcome Center expanded hours. From February 9th to March 6th, the Welcome Center stayed open an additional seven hours each day (5 a.m. to 9 p.m.). At the same time, SVdP began requiring all clients accessing the dining hall to have a Campus ID. These two changes increased the number of clients accessing the Welcome Center.

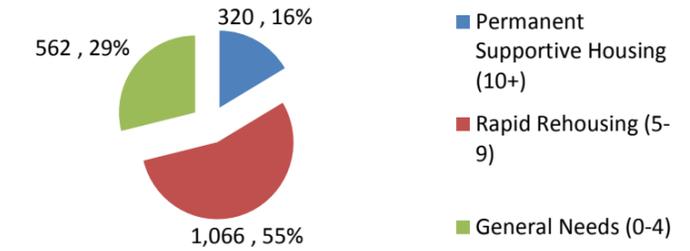
Welcome Center Outcomes	#	%	#	%	#	%	#	%
Total Entry/Exits - Welcome Center	496		821		2,190		5,433	
Daily Entry/Exits	24		37		34		22	
Diversions	70	14.1%	166	20.2%	383	17.5%	442	8.2%
Exit to Emergency Shelter (CASS/MOS)	283	57.1%	349	42.5%	1,152	52.6%	3,724	68.5%
Exit to Crisis & Other Care Systems	19	3.8%	122	14.9%	157	7.2%	130	2.4%
Exit to Unknown/Street	124	25.0%	197	24.0%	498	22.7%	1,137	20.9%

Notes: Diversions count all exits to HUD defined positive housing exits without need for shelter or homeless services including return to rental housing or family. The Welcome Center provides limited funds for diversion activities such as transportation to family or housing. Exit to crisis includes detox, hospital, or other crisis care systems. For a month in February and March, the Welcome Center expanded hour to 5 a.m. to 9 p.m. This significantly increased the ability to engage clients, especially those accessing the MOS and East Lot facilities. After a short hiatus, expanded hours resumed in April based on the success of the pilot. Diversion numbers have increased due to the dedication of funds for this purpose and training.

SUBPOPULATIONS	#	%	#	%	#	%	#	%
Veterans	45	9.1%	116	14.1%	308	14.1%	613	11.3%
18-24 Years Old	n/a	n/a	71	8.6%	194	8.9%	n/a	n/a
55+ Years Old	n/a	n/a	181	22.0%	490	22.4%	n/a	n/a
Chronic Homeless	n/a	n/a	95	11.6%	253	11.6%	n/a	n/a
Permanent Supportive Housing (10+)	n/a	n/a	n/a	n/a	83	32.8%	n/a	n/a
Rapid Rehousing (5-9)	n/a	n/a	n/a	n/a	136	53.8%	n/a	n/a
General Needs (0-4)	n/a	n/a	n/a	n/a	34	13.4%	n/a	n/a

Notes: Demographic percentages are of Welcome Center Entry/Exits. Veterans are referred to the on Campus VA Community Resource and Referral Center for further eligibility determination and assessment. Chronic homeless reports have just been completed and this number will be reported going forward. VI-SPDAT numbers here are for chronic homeless individuals.

**Welcome Center Assessments
(March YTD)**



Welcome Center Outcomes

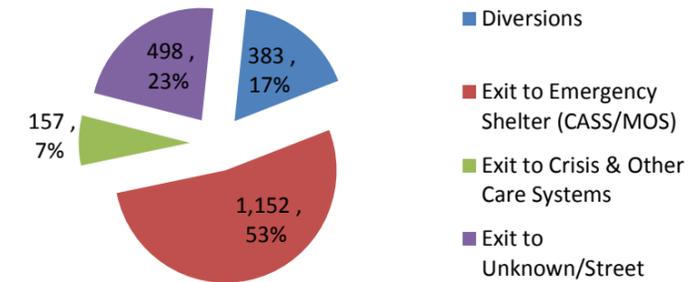


Chart Title

