



Mattie Lord, Chief Program Officer
On behalf of Standing Strong For Families

HEARTH – Coordinated Assessment



§ 578.7 Responsibilities of the Continuum of Care.

- (a) Operate the Continuum of Care. The Continuum of Care must:
 - (8) In consultation with recipients of Emergency Solutions Grants program funds within the geographic area, establish and operate either a centralized or coordinated assessment system that provides an initial, comprehensive assessment of the needs of individuals and families for housing and services. The Continuum must develop a specific policy to guide the operation of the centralized or coordinated assessment system on how its system will address the needs of individuals and families who are fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, or stalking, but who are seeking shelter or services from non-victim service providers. This system must comply with any requirements established by HUD by Notice.

HEARTH - Coordinated Assessment



From the HUD Interim Rule:

Centralized or coordinated assessment system is defined to mean a centralized or coordinated process designed to coordinate program participant intake, assessment, and provision of referrals.

A centralized or coordinated assessment system

- 1. covers the geographic area,**
- 2. is easily accessed by individuals and families seeking housing or services,**
- 3. is well advertised, and**
- 4. includes a comprehensive and standardized assessment tool.**

This definition establishes basic minimum requirements for the Continuum's centralized or coordinated assessment system.

One Door, One Process



**11 AGENCIES HAVE BEEN OPERATING 26
PROGRAMS FOR FAMILIES EXPERIENCING
HOMELESSNESS IN MARICOPA COUNTY**

**IN ORDER TO USE OUR RESOURCES
EFFECTIVELY AND EFFICIENTLY WE NEED
TO WORK TOGETHER DIFFERENTLY.**

Coordinated Assessment

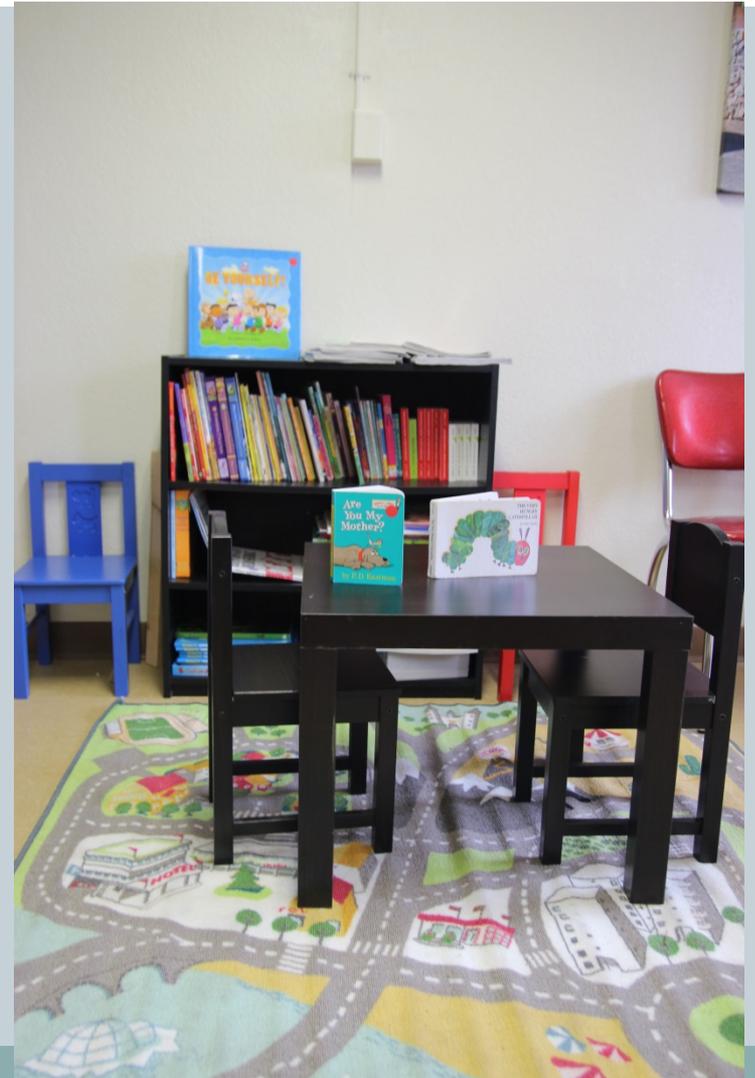


3307 East Van Buren
Phoenix, AZ 85008
(602) 595-8700
Open M-Th 8-4

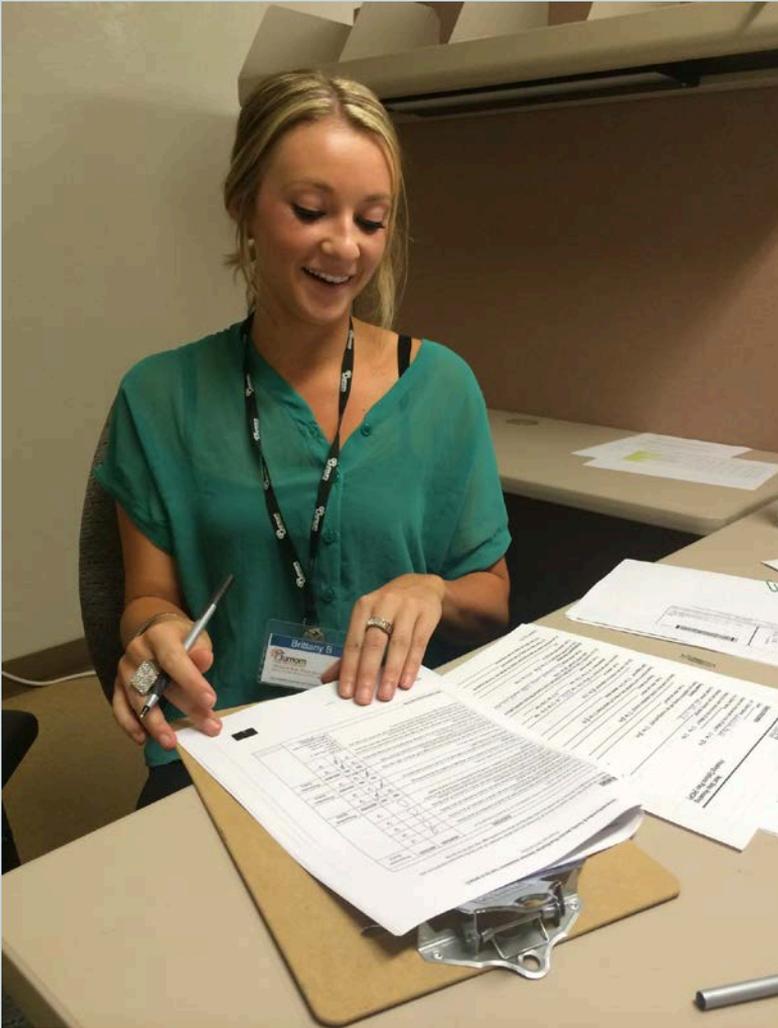
East Valley Assessments
Tuesdays only 8-4
at the
Pat Gilbert Center
635 E. Broadway
Mesa, AZ 85204



Welcome/Reception

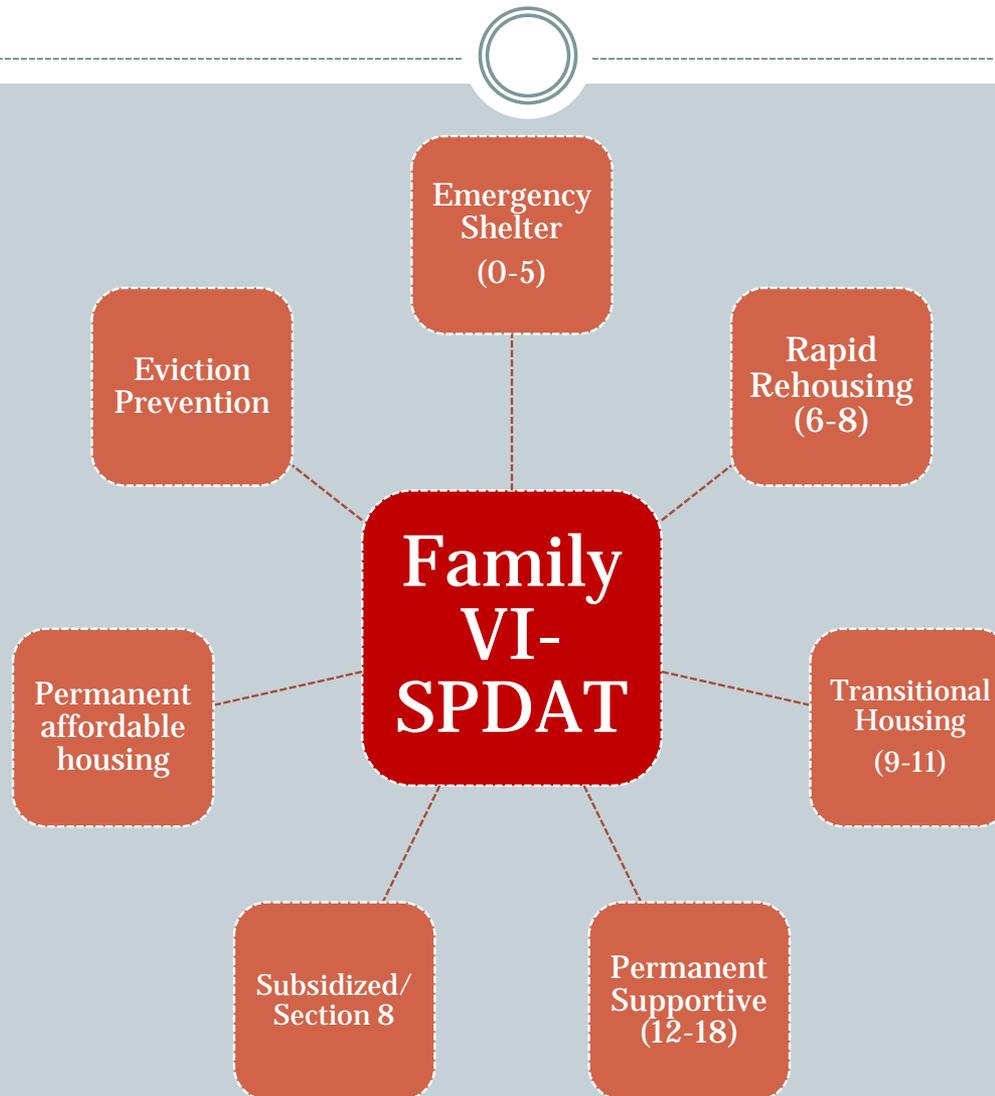


Confidential Assessment



- Safety first (DV? Crisis?)
- Diversion questions
- Family VI-SPDAT
- Special Needs
 - ADA
 - Family size
 - Geography
 - Veteran status
- Eligibility questions
- Full assessment for 11+

Assessment Determines Intervention



Eligibility Determines Program Options



LABOR'S COMMUNITY SERVICE AGENCY



save the family
FOUNDATION OF ARIZONA



Coordinated Shelter



DOING THE MOST GOOD.™



(602) 256-6945



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Vista Colina Emergency Family Shelter

Vista Colina shelters homeless families in an apartment-style complex for up to 90 days. We have 12 one bedroom and 18 two bedroom units specifically for adults with children under 18. We serve approximately 800 people in the shelter each year.

At Vista Colina, each family works with their case manager to develop and implement a unique case plan to address their specific needs including employment, budgeting, savings as well as other steps toward self-sufficiency. Families must save 85% of their income for permanent housing in preparation for leaving the shelter. Working together, case managers guide clients in applying for the medical benefits and social services for which they are eligible and ensure children are enrolled in school.

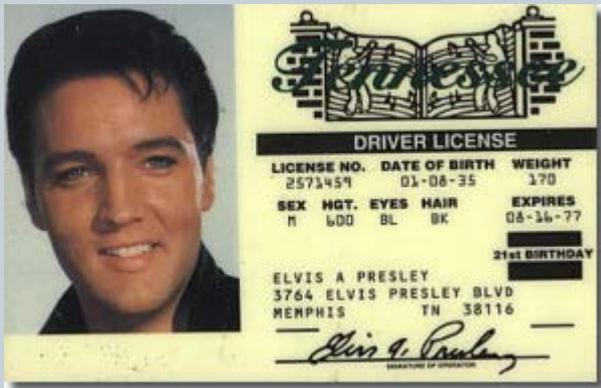
The Vista Colina Emergency Family Shelter also provides food, hygiene supplies, and clothing. Our Child Development Program includes an infant nursery, an accredited preschool program, and afterschool activities for older children. By giving families a safe, stable and supportive environment, parents can focus on building life skills, securing income and rebuilding their lives.

To reach the Vista Colina Emergency Family Shelter, call (602) 944-0960.



Document & Data Collection

- Documentation of homeless status
- Proof of identity
- Proof of relationship with child(ren)
- Documentation of income



- HMIS Entry created
 - Informed consent
 - DV victim files are closed
- UDEs collected
- F-SPDAT score attached
- Documents uploaded
- Electronic file prepared to be manually opened to receiving program.

Referral to RRH, TH, or PSH programs (replaces applications)



HOUSING REFERRAL

HOH Name: _____ Social Security Number: _____-____-____

S O Name: _____ Social Security Number: _____-____-____

Gender	Adults (18+)	5-17	4 & under
Male			
Female			

- Total Family Income \$___ Source of Income: _____
- Does the family have a Section 8 Certificate or other Housing voucher? Y N
Does family need assistance in securing housing? Y N
- Is anyone in the household pregnant? Y N Number of weeks? _____
- Does this family have a geographical preference?
East Valley Central Phoenix West Valley No Preference
- What City did this family live in prior to becoming homeless? _____
- Does anyone in the family require and ADA accessible unit? Y N
If yes, Explain: _____

Check Number Documents Still Needed:

- Birth Certificate (s) #: ___ Social Security Card (s) #: ___ Government issued ID(s) #: ___
 Verification of Income # ___ Verification of Homelessness

Housing Recommendation/ Referral

*Please specify the name of the shelter/housing provider below
SPDAT Score _____

- Transitional Housing Emergency Shelter
 Permanent Supportive Affordable Housing
 Subsidized/ Public Housing Rapid Rehousing

- 1 page referral sent from FHH to Program
- Program accepts/denies within 24(ish) hours
- Goal: 85% acceptance rate
- If accepted, either placed on SPL or sent to agency if unit is available.
- If denied, FHH works toward alternative referral.

Vacancies filled from Service Priority List



Service Priority List - Vista/UMOM/Sal Army

HBA Date	FSDPAT Pre	Watkins	Last Name	First Name	Family#	Adults	Childr	Vet	Rt Vista	DNQ Vista	Proj Hope	DNQ Watkins	Rt Sal Army	DNQ Sal Army	Phone	2nd Phone
Priority Code: 1																
7/1/2014	13	<input type="checkbox"/>			8216	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 303-7217	
7/1/2014	6	<input type="checkbox"/>			8200	1	2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(602) 487-0866	480-208-7269
7/1/2014	6	<input type="checkbox"/>			8199	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(623) 293-7212	
7/15/2014	5	<input checked="" type="checkbox"/>			7538	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 250-0404	
7/22/2014	8	<input checked="" type="checkbox"/>			5526	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(602) 384-5418	
7/22/2014	6	<input type="checkbox"/>			8348	2	1	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(480) 435-3052	
7/22/2014	6	<input type="checkbox"/>			6025	1	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(480) 492-5352	
7/22/2014	6	<input checked="" type="checkbox"/>			8334	1	2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 577-3687	602-252-6823
7/23/2014	12	<input checked="" type="checkbox"/>			8350	2	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(480) 625-8792	602-803-0945
7/29/2014	4	<input type="checkbox"/>			7999	1	2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(480) 266-7926	(267) 992-2152
7/29/2014	6	<input type="checkbox"/>			6184	2	5	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(623) 698-7420	602-303-9430
7/29/2014	9	<input type="checkbox"/>			2903	2		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 515-1250	
8/5/2014	6	<input type="checkbox"/>			7306	1	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(623) 224-7844	(520) 903-8531
8/5/2014	8	<input type="checkbox"/>			1982	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 592-5402	(602) 254-9787
8/5/2014	8	<input type="checkbox"/>			8403	2	4	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(602) 582-0808	(480) 432-6110
8/5/2014	7	<input type="checkbox"/>			8411	3	1	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 384-0608	(602) 475-7042
8/5/2014	10	<input checked="" type="checkbox"/>			5388	2	2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(702) 750-4970	(602) 258-1128
8/5/2014	11	<input checked="" type="checkbox"/>			5146	1	4	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	(602) 367-4073	(602) 258-1128
8/7/2014	12	<input checked="" type="checkbox"/>			8447	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(313) 655-3040	602-258-1128
8/13/2014	8	<input type="checkbox"/>			8438	2	2	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(520) 424-5030	
8/14/2014	1	<input checked="" type="checkbox"/>			8463	1	1	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(216) 258-9156	
8/15/2014	6	<input type="checkbox"/>			8439	2	1	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(480) 848-3939	
8/19/2014	4	<input type="checkbox"/>			8470	1	2	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 582-6642	
8/19/2014	8	<input type="checkbox"/>			8471	1	2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(480) 593-8905	
8/19/2014	6	<input type="checkbox"/>			8472	1	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(480) 430-1016	
(25 Families)		Total Adults/Children								41	59					
Priority Code: 2																
6/17/2014	11	<input type="checkbox"/>			8061	2	3	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	(602) 303-3054	602-2834563
6/24/2014	14	<input type="checkbox"/>			7401	1	4	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	(602) 621-2122	

Working Timeline



- **August – begin in-person assessments at FHH**
- **September - repurpose Watkins for families needing documents or homeless eligibility or as a bridge to PSH;**
- **October – on-board LCSA TH units,**
- **November – on-board House of Refuge TH units; begin assessments in East Valley**
- **December – on-board La Mesita ES units**
- **January – on-board Save the Family TH and RRH**
- **February – on-board A New Leaf and CASS RRH**
- **March – on-board ABC PSH, City PSH and RRH**
- **April – on-board CBI Center for Hope TH and Save the Family PSH**
- **May - Offer to on-board Homeward Bound any other programs seeking voluntary participation**

Community Needs Assessment



Agency/Program	System Capacity: units for HML families on any given day	Average length of stay (in days)	Cycles per year	Annual Capacity (units)	10 month need (based on FSPDAT prescreen)	12 month need (extrapolated)	Difference between capacity & need	Percentage difference
Emergency Shelter	160	73	5.0	800	900	1080	(280)	-35%
Rapid Rehousing	181	NA	1.0	181	449	539	(358)	-198%
Transitional Housing	362	313	1.2	422	308	370	53	12%
Permanent Supportive Housing (all units including SMI)	729	NA	NA	109	68	82	28	25%
Permanent Supportive Housing (non SMI units only)	129	NA	NA	19	68	82	(62)	-322%

Frequently Asked Questions



- Why can't families get into shelter right away?
- Why isn't the FHH open 24/7?
- How does this affect my agency?
- Is it safe to refer DV victims to the FHH?
- What about families in the East and West Valleys?
- Do the DV programs have to participate in coordinated assessment?
- What if a family isn't eligible for any program?
- When is the full FSPDAT used and for what purpose?

Questions?



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