

City of Peoria
EDS - Development Services

August 5, 2014



EDS - Development Services

Presentation Agenda

- **Development Services Introduction and Overview**
- **Proposed Process Improvements**
 - Electronic Plan Review**
 - Over the Counter Permitting**
 - On-Line Permitting**
 - Self-Certification Program**



Building Development Services



- Ensure public safety in building construction through thorough plan review and inspections
- Ensure compliance with City policies and standards
- Provide the best customer experience to the development community and Peoria residents through timely responses and a solutions-oriented approach



Site Development Services



- Review engineering documents for private development and public infrastructure
- Act as development liaison on private projects to provide the best customer experience to the development community and Peoria residents
- Ensure compliance with City policies and standards
- Ensure compliance with state and county agency requirements



Site & Building Development

Review process

- Tracking process and review times
- Construction Documents Types
 - Residential Homes (and all misc. permits)
 - **Commercial Buildings (new and all T.I.s)**
 - Final Plat (for lot layout, legal responsibilities)
 - **Grading and drainage (for flooding protection)**
 - Water/Sewer (for consumption and collection)
 - **Paving (roadways)**



Customer Service Enhancements – Why?

Plan Review and Permitting Initiatives

Program Goals:

- Meet Council objectives – enhanced customer service
- Economic Development EDIS Initiative to improve the City's permit issuance process
- Offer variety of services to reach our development customers
- Infuse sustainable practices into our processes



Development Services Enhancements

Self Certification Pilot Program

- Implemented January 2, 2014
- Faster permitting
- Quickly bypass the plan review process
- Eligible permits can be issued in 3 business days
- Eligible permits are interior TI's of non-residential buildings - not exceeding 15,000 sq ft and 2 stories, excludes H occupancy classifications
- ICC Certification



Development Services Enhancements

Over-the-Counter Plan Review

- Implemented March 17, 2014
- Schedule appointment for OTC plan review (walk-ins if available)
- Building & Site permits may be issued in as little as 30 minutes
- Appointments available Tues, Wed, & Thurs



Development Services Enhancements

Electronic Document Review

- Targeted for Fall 2014
- Benefits customers with reduced trips to drop off/pick up plans
- Reduces customer's costs as hard copy plans are no longer needed
- On-line managing of electronic plans vs. paper handling



Development Services Enhancements

On-line Permitting

- Targeted for Fall 2014
- Electronic creation and submittal of permit/plan review applications
- Eligible permits can be issued in 2 business days
- Electronic plan review of minor plans
- Phase Two includes on-line payments



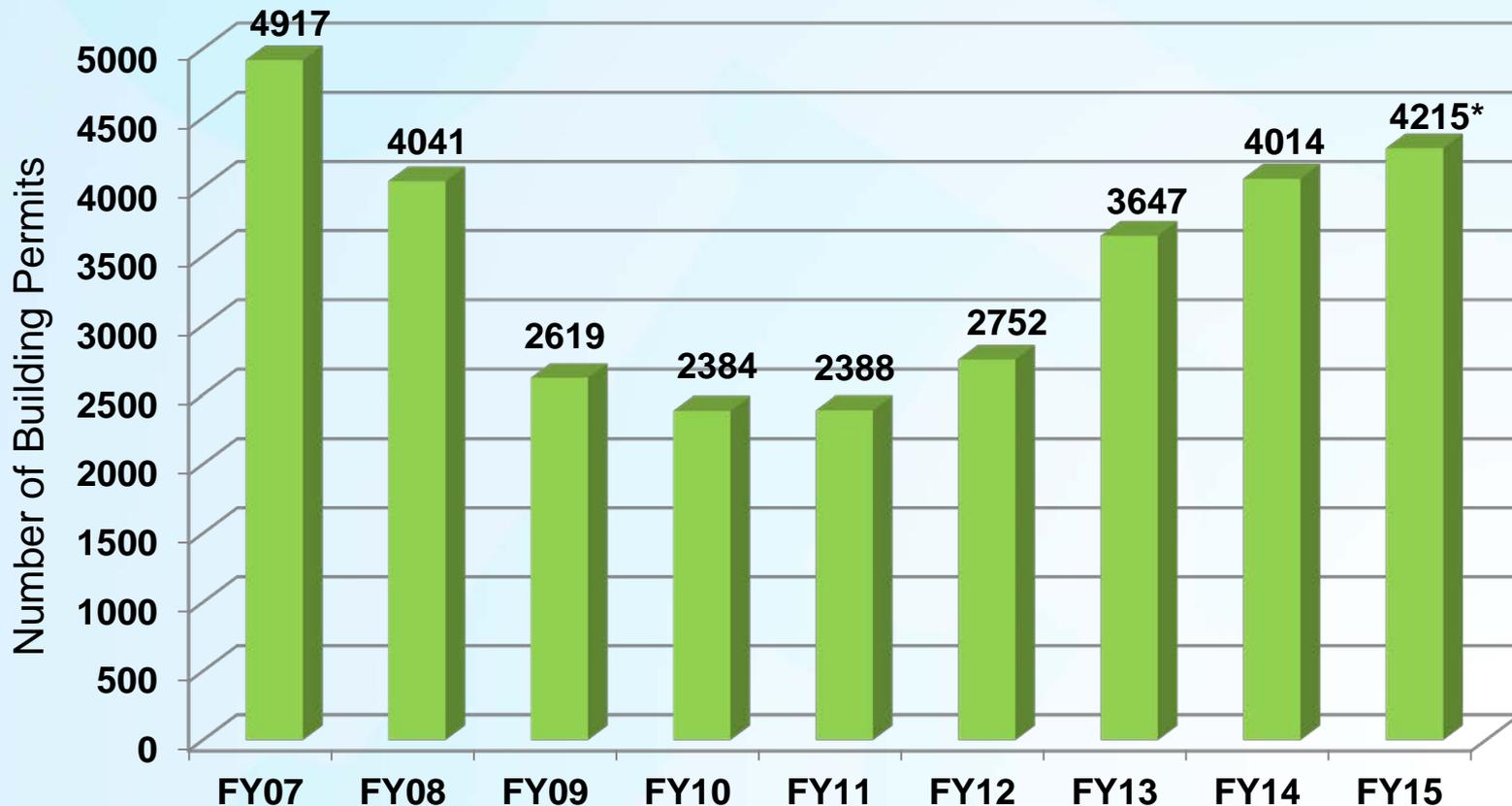
QUESTIONS



Building Permits Issued

(Includes: Residential, Commercial, Miscellaneous)

of Building Permits

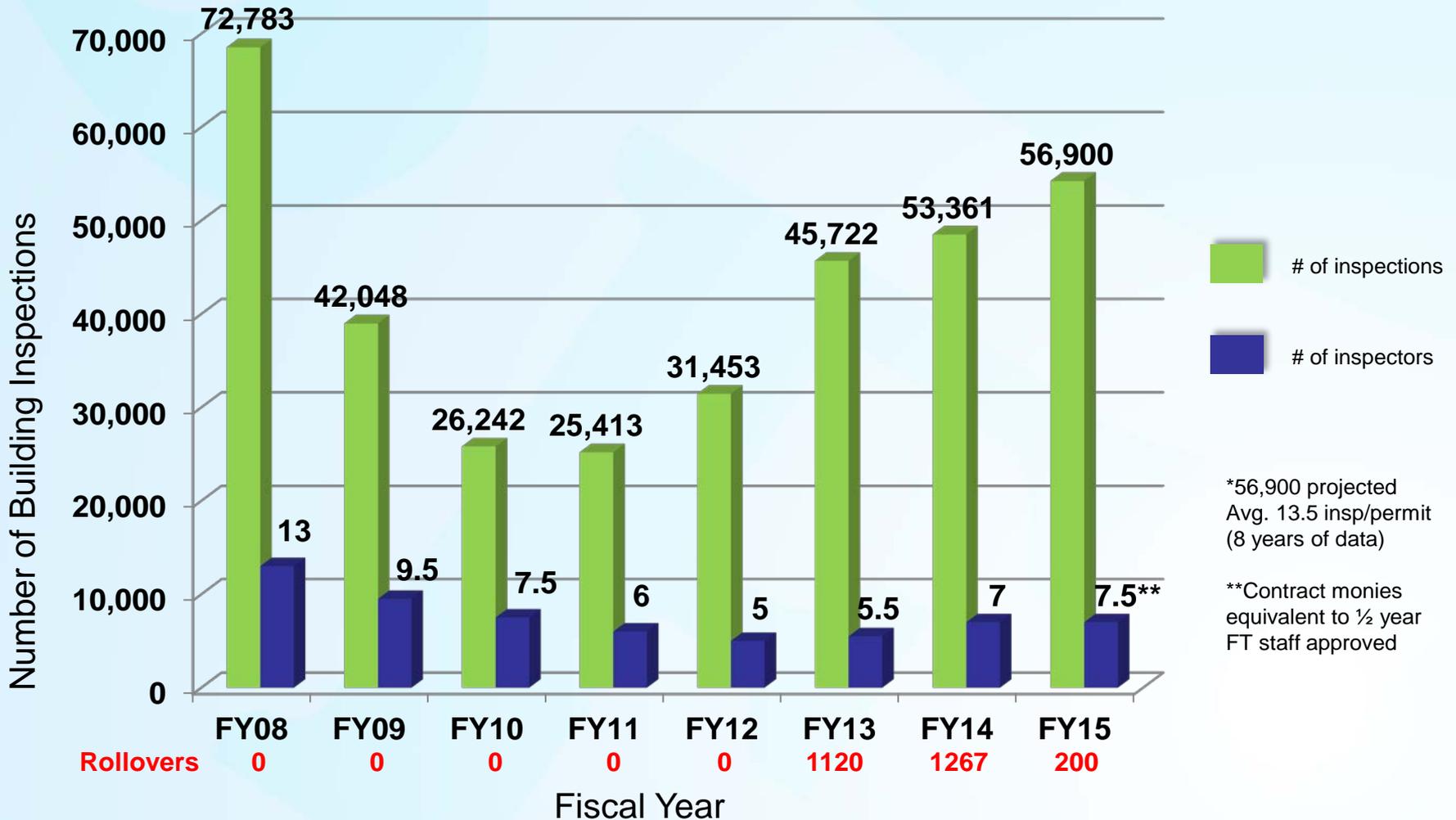


Fiscal Year

*4,215 projected at 5% increase
Actual at >20% for July compared to last year

Inspection Statistics

Number of Building Inspections



Building Permits 2013 versus 2014

Jan. 1st – June 30th

Residential permits

