

April 16, 2015

TO: Members of the MAG Human Services Coordinating Committee (HSCC)

FROM: Councilmember Joanne Osborne, City of Goodyear, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting - 10:00 a.m.
Wednesday, April 22, 2015
MAG Office, Suite 200 - *Cholla Room
302 North 1st Avenue, Phoenix

*Please note change in meeting room

The next HSCC meeting will be held at the MAG offices at the time and place noted above. Members of HSCC may attend either in person, by video conference, or by telephone conference call. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at www.azmag.gov. In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/HumanServicesCoordinatingCommittee>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Human Services Coordinating Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions, please call the MAG office.

c: MAG Human Services Technical Committee

MAG HUMAN SERVICES COORDINATING COMMITTEE
TENTATIVE AGENDA
April 22, 2015

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address HSCC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the HSCC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of Consent Agenda

Prior to action on the consent agenda, members of the audience will be provided an opportunity to comment on consent items that are being presented for action. Following the comment period, Committee members may request that an item be removed from the consent agenda. Consent items are marked with an asterisk (*).

2. Information.

3. Approval of the Consent Agenda.

ITEMS PROPOSED FOR CONSENT*

*3A. Approval of the January 28, 2015 Meeting Minutes

The draft minutes for the January 28, 2015 meeting are posted with the meeting materials.

*3B. MAG Elderly and Persons with Disabilities Transportation Program Ad Hoc Committee

An update will be provided on the 2015 Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities for the Phoenix-Mesa Urbanized Area submitted applications and time line. Please refer to the enclosed material.

3A. Approve the HSCC meeting minutes of January 28, 2015.

3B. Information and discussion.

*3C. MAG Regional Domestic Violence Council

3C. Information and discussion.

An update will be provided on the MAG Protocol Evaluation Project, detailing the goals, scope and timeline of the project for the calendar year. The Protocol Evaluation Project seeks to coordinate a multi-disciplinary regional approach to domestic violence through the assessment of current protocols, implementation of best practices, and increased community outreach. The result will be an increase in victim safety, more efficient prosecution and greater offender accountability. A report will also be provided on the Webinar and Brown Bag trainings held in January and April of this year

*3D. MAG Continuum of Care Regional Committee on Homelessness

3D. Information and discussion.

An update will be provided on the governance restructuring of the Continuum of Care, including the membership of the Continuum of Care Board, and changes to the Committee structure. A status update will also be provided on the 2015 point-in-time homeless count and Heat Relief Network. Please refer to enclosed material.

ITEMS PROPOSED TO BE HEARD

4. Legislative Update

4. Information and discussion.

A report will be offered on legislation that affects human services funding and programs.

5. Broadband and Rural Communities

5. Information and discussion.

Dr. Karen Mossberger, Professor and Director, School of Public Affairs, Arizona State University will offer a presentation on broadband as a community and economic development tool.

6. Committee Officer Appointments

6. Information and discussion.

The chair and vice chair appointments of the Human Services Coordinating Committee are due to expire on June 30, 2015. Per MAG policy, MAG Committee officers serve two-year

terms. Upon expiration of the term, the vice chair ascends to chair and letters of interest are solicited for a new vice chair.

The chair of the Committee has served a two-year term. The vice chair has elected not to ascend to the chair. Letters of interest are being sought for a new HSCC chair and vice chair and are requested to be submitted by June 1, 2015 to Mayor Michael LeVault, Chair of the MAG Regional Council. Officer will be appointed by the MAG Executive Committee in June 2015. Please refer to the memorandum posted with the meeting materials.

7. Arizona Age-Friendly Network

A report will be provided on activities of the Arizona Age-Friendly Network including plans for the Going Places conference and an update on the Indiana Rural Collaborative site visit both scheduled for May 2015.

7. Information and discussion.

8. Committee Member Human Services Updates

Committee members will be invited to share brief updates about human services-related items from their municipalities or agencies for information and discussion. Any proposed action will be requested as an item for a future meeting agenda.

8. Information and discussion.

9. Request for Future Agenda Items

Topics or issues of interest that the Human Services Coordinating Committee would like to have considered for discussion at a future meeting will be requested.

9. Information.

Adjournment

MINUTES OF THE
MAG HUMAN SERVICES COORDINATING COMMITTEE
January 28, 2015
MAG Office Building, Cottonwood Room
Phoenix, Arizona

<p><u>MEMBERS ATTENDING</u></p> <p>*Councilmember Samuel Chavira, City of Glendale Councilmember Kevin Hartke, City of Chandler *Councilmember Chris Glover, City of Mesa, Vice Chair #Councilmember Michelle Hess, Town of Buckeye *Supervisor Andrew Kunasek, Maricopa County Board of Supervisors</p> <p>*Neither present nor represented by proxy. #Attended by telephone conference call. +Attended by videoconference.</p>	<p>Councilmember Joanne Osborne, City of Goodyear, Chair #Councilmember Nancy Puffer, Tempe Community Council Councilmember Todd Tande for City of Surprise #Councilmember Jared Taylor, Town of Gilbert #Councilmember Corey Woods, City of Tempe</p>
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<p><u>OTHERS PRESENT</u></p> <p>Kristy Ruiz, City of Phoenix Rachel Brito, MAG Celina Brun, MAG DeDe Gaisthea, MAG</p>	<p>Brande Mead, MAG Amy Robinson, MAG Amy St. Peter, MAG</p>
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1. Call to Order

Councilmember Joanne Osborne, City of Goodyear, Chair, called the meeting to order at 10:05 a.m. Introductions ensued.

2. Call to the Audience

An opportunity was provided for members of the public to address the Committee. No comments were made.

3. Approval of Consent Agenda

A motion was requested to approve the consent agenda and meeting minutes of October 1, 2014. Councilmember Todd Tande, City of Surprise, motioned to approve the consent agenda and meeting minutes. Vice Mayor Kevin Hartke, City of Chandler, abstained due to

being newly appointed to the Committee. Councilmember Michelle Hess, City of Buckeye, seconded the motion. The motion passed.

4. Draft Social Services Block Grant Funding Recommendations

Chair Osborne welcomed Amy St. Peter, MAG, to offer a report on the draft Social Services Block Grant funding recommendations. Ms. St. Peter provided an overview of changes in process to develop the funding recommendations. She noted in previous years, community partners and Committee members have completed the service ranking exercise. This year's process included community partners completing the service ranking exercise to provide input for members of the Human Services Coordinating Committee (HSCC) and Human Services Technical Committee (HSTC). Results of the community service ranking exercise were reviewed at the January 8th HSTC meeting.

Ms. St. Peter advised the HSTC and HSCC were then asked to complete the service ranking exercise and also recommend the amount of funding each target group was to receive. The outcome of the Committee's vote resulted in an increase for all services in the Adults, Families and Children (AFC) and a decrease in the remaining target groups including Elderly, Developmental Disabilities, and Persons with Disabilities. The HSTC expressed concern about the overall impact to services and voted to make a change. The Committee followed the same service ranking process but voted to only increase the top-ranked services in AFC. By doing so, the change minimized the impact to the other service reduction. The final recommendations include an increase for the top four AFC services, level funding for the balance of AFC, and slight reductions in the remaining target group. Ms. St. Peter noted the top ranked services for the remaining target groups were held harmless.

Chair Osborne opened the floor for discussion noting the difficulty in prioritizing needs. She noted services for Developmental Disabilities continue to decrease and inquired whether funding is being provided from other sources to lessen the impact. Ms. St. Peter advised state and federal funding sources may also be allocated and help to supplement local level funding. Ms. St. Peter advised the draft funding recommendations were released for public comment. One comment was received recommending future alignment of SSBG funding with other homeless assistance funding. It was noted funding for shelters increased however, funding for housing support did not. Vice Mayor Hartke, City of Chandler, discussed the need to leverage funding to best address the needs.

Having no further discussion, a motion was requested. Councilmember Tande motioned to recommend approval of the draft Social Services Block Grant funding recommendations. Councilmember Hess seconded the motion. The motion passed.

5. MAG Continuum of Care Regional Committee on Homelessness and 2015 Point-in-Time Homeless Count

Chair Osborne welcomed Brande Mead and Celina Brun to report on MAG Continuum of Care Regional Committee on Homelessness and 2015 Point-in-Time Homeless count.

Ms. Mead advised the Continuum of Care (CoC) is in the process of restructuring its governance and has made significant changes. Membership for the CoC Board, a decision making group that works on behalf of the CoC, was approved late last year. Ms. Mead acknowledged Vice Mayor Hartke and Councilmember Thelda Williams, City of Phoenix, for their leadership serving as Chair and Co-Chair. An overview of the CoC Board membership was provided.

Ms. Mead advised the CoC Board met recently and approved the CoC Committee. The Committee is a broader group that will work on technical recommendations and work on behalf of the Board. An overview of the CoC Committee membership was provided. Ms. Mead advised there are four unfilled positions representing school districts, hospitals, universities, and law enforcement. Letters of interest will be sought to fill the vacancies.

The Board also approved creating a performance and evaluation group to focus on performance standards and data quality. The membership work group will meet to discuss and seek membership for the new group. The newly formed performance and evaluation group will focus on system and program level performance, outcome measures, and have oversight for the Homeless Management Information System (HMIS).

The CoC Board held a retreat in December during which they received training on the HEARTH Act and significant changes in federal regulations. The Board determined their vision for the future and established guiding principles. The vision “Zero by 2020” aligns with the federal strategic plan to prevent and end homelessness. Ms. Mead proceeded with an overview of next steps and plans for a community wide visioning session being planned for February 2015.

Chair Osborne requested further information about the performance and evaluation group and ongoing efforts to restructure. Ms. Mead advised efforts have focused on two areas including Governance restructuring (HEARTH) and restructuring performance and system level performance outcomes. Vice Mayor Hartke noted there have been many changes to the CoC adding that the performance and evaluation group redefines the HMIS group and changes their scope and reporting to the CoC Board rather than the CoC Committee. He expressed hope in having this be the final change so that the Board and Committee may begin to focus on the work at hand.

Ms. Mead proceeded with an overview of the Coordinated Access System. The UMOM Family Housing Hub has been implemented for families and the Human Services Campus Welcome Center has been implemented for singles. Both locations are set up to assess and evaluate the needs and determine the best intervention to assist the family or individual.

Ms. Mead provided data on the number of calls received, the number of families served, and where the families were coming from. She advised there is no immediate availability in any of the interventions and provided statistics on the number of families waiting for emergency shelter, rapid rehousing, transitional housing and permanent supportive housing. The Family Housing Hub is working to provide a diversion by connecting families with other family members, friends, or other resources while they wait for interventions. Ms. Mead noted 25

percent of families going through housing hub are being diverted to other systems. Ms. Mead advised more than 6,000 individuals have been assessed through the Welcome Center. Ms. Mead noted the Welcome Center has also been working on referrals to appropriate intervention for older adults.

A question was raised on how people are being informed about these services. Ms. Mead advised information is shared through the 2-1-1 call center and food banks adding that marketing efforts may be limited due to budget constraints.

- UMOM Family Housing Hub: (602) 595-8700
- Welcome Center (Singles): (602) 759-5356

Ms. Mead advised both centers are looking for east valley partners to expand coverage across region. Assessments for families are being conducted at MesaCAN (Community Action Network). A meeting is scheduled for early February to discuss potential West Valley partners. A question was raised on whether municipalities and individual and agencies participating in the Point-in-Time count have access to the centers' phone numbers. Ms. Mead advised service providers have the contact information and it can also be shared with the cities and towns.

Chair Osborne inquired if the 6,000 singles assessed are currently staying in shelters. Ms. Mead advised many of them have been placed in programs however; the number of individuals waiting to be placed was currently unknown. Ms. Mead offered to follow-up and provide additional information. Chair Osborne stressed the need to inform the cities and towns of the contact information to assist families and singles in need of housing. She also encouraged offering a presentation to the mayors and police chiefs as communication is critical. Ms. Mead advised that she, along with Mattie Lord, UMOM New Day Center, and David Bridge, Human Services Campus, recently presented to City of Scottsdale Human Service Commission. She offered to present to other cities as requested. Chair Osborne encouraged offering a presentation to the MAG Regional Council.

Celina Brun, MAG, offered an overview of the 2015 Point-in-Time Homeless Street and Shelter Count scheduled for February 24, 2015. The Point-in-Time count will be conducted at varying times between 5:30 a.m. to noon. Ms. Brun discussed working with all communities to increase involvement for a regional connection. Volunteers interested in participating in the Point-in-Time count may visit the MAG website to register and obtain information on volunteer training. Training will be offered in Glendale, Scottsdale, Mesa and Chandler on the evening of February 23rd. Ms. Brun advised a training video is being developed to help educate volunteers about the street count.

Another project underway is the mobile count. Ms. Brun advised more communities are now using the mobile count on smart phones. The U.S. Department of Housing and Urban Development (HUD) released the application as a free download this year. The CoC is also creating a secure website to upload the data. Ms. Brun advised a few volunteers will sign up to conduct a trial run of the mobile application during the Point-in-Time count. Paper surveys will also be utilized.

Councilmember Tande inquired if GPS tracking will be available. Ms. Brun confirmed, adding that the survey will also be used to create GIS mapping to identify hotspots and establish trends. Vice Mayor Hartke noted the extended timeframe will assist in doing a better job of finding individuals and expressed gratitude for moving the count to February. He noted many community partners are extremely busy given the events occurring around the valley. The date change will allow for a greater number of volunteers and a more accurate count.

Chair Osborne inquired about the survey being used and whether it is consistent with previous years. Ms. Mead confirmed the survey and methodology are very similar to last year. Ms. Mead noted efforts to connect with family service providers and school liaisons to ensure a more accurate count of homeless families. Liaisons will work with staff to conduct a count of families and youth and will provide supplemental information on the number of homeless families enrolled in school. Ms. Mead noted supplemental information will not be reported to HUD as it does not meet HUD's definition of homelessness. Additional efforts are also underway to connect with youth providers to ensure youth are included in the count. Chair Osborne noted there are 127 homeless youth in the west valley and acknowledged staff for their efforts.

6. Engaging Experienced Older Adults in the Greater Phoenix Regional Economy

Chair Osborne welcomed Ms. St. Peter to report on the Thunderbird School of Global Management study, "Engaging Experienced Older Adults in the Greater Phoenix Regional Economy." Ms. St. Peter provided a background for the study noting the effort was undertaken with a focus on the impact of older adults on the economy and what they contribute to the economy through their experience.

In Maricopa County, there are 463,000 older adults age 65+. This number is expected to increase to 700,000 by 2020 and 1.4 million by 2020. This also represents a significant amount of personal income. Another focus of the study was keeping older adults engaged in the work force longer and facilitating knowledge transfer to younger generations.

Ms. St. Peter proceeded with a PowerPoint presentation highlighting demographics, education, and income level of older adults. She noted 14.1 percent of older adults age 65+ remain employed in healthcare, education and retail industries. By 2050, 398,486 older adults are expected to be employed generating 19.1 billion in personal revenue. Ms. St. Peter discussed the economic contributions of adults 65+ in the workforce and the annual cost of a vacancy. The economic impact of such vacancies in greater Phoenix is estimated to be \$2.5 billion.

Ms. St. Peter discussed efforts of agencies such as Experience Matters that work to engage older adults in the workforce and provided an overview of surveys and focus groups conducted to inform the study. Additionally, Ms. St. Peter provided a brief overview of key recommendations of the study for the private, public, and education sectors welcoming input on how to find individuals who will move the recommendations forward. It was noted many agencies have not completed a workforce analyses to determine future employment needs

and that industries vary significantly in terms of their need to hold on to more experienced workers. Examples were shared of Intel's partnership with Experience Matters in working with encore fellows.

When considering the need for such programs to keep older adults engaged, Ms. St. Peter noted the suicide rate for older adults is 70 percent higher than the national average in this region. Issues factoring into these statistics include gun laws, and a higher presence of certain populations that have higher suicide rate such as law enforcement, Native Americans and military personnel. Additional factors include the lack of family support experienced by individuals who have relocated to the region and a less than adequate mental health system. She noted both economic and human impacts of helping individuals successfully transition into retirement. Clarification was requested regarding the impact of gun laws on suicide rates. Ms. St. Peter noted a higher suicide rate in general with areas that have greater access and availability of guns. Additional information is available on the ASU Arizona Indicators website at <http://www.arizonaindicators.org/>.

Ms. St. Peter discussed potential efforts such as coordinating different incubators and master's classes as methods for purposefully connecting older adults with younger students. Efforts are also underway with Arizona State University to research the impacts of having an age-friendly college and how best to support those efforts. Ms. St. Peter suggested the next steps would include finding individuals to move these recommendations forward adding that MAG could partner in these efforts.

Vice Mayor Hartke inquired whether the study addressed healthcare. Ms. St. Peter advised healthcare was not addressed specifically noting individuals working more than 30 hours per week are eligible to participate in the Health Care Marketplace. Councilmember Tande shared an update on the City of Surprise's progress through the Dysart Public School District mentorship program, an entrepreneurial incubator with students, and the youth council program. He noted some efforts are in the beginning phase but offer great potential and opportunities for progress.

Chair Osborne acknowledged the information being shared and potential for growth. She discussed the City of Goodyear's collaboration with schools and retirement communities noting they would be perfect avenues for further collaboration to serve a greater population. Brief discussion ensued regarding the benefits of a strong volunteer infrastructure and programs such as For Our City to help coordinate service needs and available resources.

Councilmember Jared Taylor, Town of Gilbert, inquired if the study included analyses on engaging the older population with social needs in the human services sector. Ms. St. Peter advised Experience Matters has a very intentional purpose in working with nonprofit agencies and local government to address traditional human services needs. The study however, focused on the impact to the greater economy and was not specific to human services. Councilmember Taylor suggested as a follow-up, researching the potential of nonprofits benefiting from experienced executive that are seeking opportunities to give back to their communities. Ms. St. Peter advised the impact of more experienced workers being able to help a nonprofit resulted in an economic impact of \$31,000 for the specific nonprofit.

7. Arizona Age-Friendly Network

The Arizona Age-Friendly Network has launched statewide with nine pilot sites including Bullhead City, Town of Quartzsite, City of Maricopa, City of Surprise, City of Scottsdale and Town of Wickenburg. The original pilot sites include Central Village in Phoenix, Tempe Neighbors Helping Neighbors and Northwest Valley Connect.

Ms. St. Peter offered an update on a bonus grant received through Grantmakers in Aging and the Pfizer Foundation focusing on what makes rural communities more age friendly. An overview was provided on the Arizona-Indiana Rural Age-friendly collaboration site visit and tour held in January. Ms. St. Peter acknowledged Councilmember Osborne, Councilmember Tande, Mayor Price, Mayor LeVault and Vice Mayor Kardinal for sharing their time and speaking at the event. Ms. St. Peter expressed gratitude to Sun City Grand, City of Surprise and Town of Wickenburg for hosting tours. She noted the opportunity allowed participants to see how age-friendly work is manifesting so differently in rural communities.

Presentations were offered from the Piper Trust on rural evaluation measures; from the Pinal-Gila Council for seniors on home delivered meals; from ASU and the State of Arizona on broadband access; and from Northwest Valley Connect and Sun Health on transportation. Further information was shared on the development of a sister city program between communities in Arizona and Indiana.

A site visit to Indiana is currently being planned for May 2015 to further develop the strategies for collaboration. Ms. St. Peter noted requests from funders to have broadband representatives present on a national webinar. in collaboration with Indiana colleagues. Ms. St. Peter expressed gratitude to Committee members for their support of these efforts.

Chair Osborne shared her experience while participating in the site visit and having the opportunity to view the presentations. She stated that she believed the Committee would appreciate the presentation on broadband. Chair Osborne noted her surprise at the data that was shared and the fact that within Arizona there are approximately 678 schools that are one mile away from broadband connectivity. She noted the economic impact this has on the lives of people, especially in rural areas and added that many of the cities and towns in Arizona are growing exponentially. Chair Osborne discussed the importance of policy makers receiving this information and having policies in place to develop the infrastructure and alignment of broadband for residents and schools. She suggested a presentation on broadband be offered to the Committee. Ms. St. Peter offered to share the information and coordinate a presentation for the Committee.

8. FY 2016 Committee Outcome Measures

Ms. St. Peter provided an overview of the goals for fiscal year 2015-2016 and requested input on additional activities or projects of interest to the Committee. Chair Osborne encouraged staff to continue moving forward and strengthening the work at hand noting additional topics of interest may be addressed in the future.

9. Human Services Coordinating Committee and Technical Committee Spring Retreat

Ms. St. Peter advised the HSCC and HSTC previously held meetings on a yearly basis finding great value in the collaborative effort to address community needs. Staff has reached out to the HSTC to confirm availability to meet on April 22, 2015. Ms. St. Peter requested input for the agenda and meeting time. Chair Osborne discussed the importance of having direction, goals and measureable outcomes and encouraged everyone to reserve the date for the retreat. Discussion ensued on meeting logistics. A recommendation was made to schedule a minimum of three hours for the meeting, include stakeholders and additional human services program staff. Staff will prepare a draft agenda for the committee's review and input.

10. Committee Member Human Services Updates

Committee members were offered an opportunity to offer additional updates. No input was received.

11. Request for Future Agenda Items

Committee members were given an opportunity to request topics or issues of interest that the HSCC would like to have considered for discussion at a future meeting. Updates were requested on the following items: Legislative update; Department of Child Services / Child Protective Services; and a presentation on broadband.

Chair Osborne discussed the different events occurring in the community, including the Super Bowl and Pro Bowl, and stressed the importance of being vigilant in the things we see and hear as the community and the warnings that go along with an influx of people. She referenced an email distributed to everyone on "see something, say something" and stressed the importance of being aware of what is happening, especially given the Committee's focus on human services. Having no further discussion, the meeting adjourned at 11:26 a.m.

MAG Human Services Coordinating Committee
April 22, 2015

Consent Agenda Item 3B: MAG Elderly and Individuals with Disabilities Transportation Program Ad Hoc Committee

2015 Section 5310 Application Cycle Update

MAG staff has been coordinating with the City of Phoenix Public Transit Department on the Section 5310 Enhanced Mobility of Seniors and Persons with Disabilities program application process for the 2015 cycle. The Section 5310 applications for the Phoenix/Mesa Urbanized Area (UZA) were due on March 13, 2015, 41 applications from 28 agencies were received. An initial review was conducted by MAG in collaboration with the City of Phoenix Public Transit Department to ensure agencies met the Federal Transit Administration (FTA) eligibility criteria. The Section 5310 applications for the Arizona Department of Transportation (ADOT) program for the small urban and rural areas of the MAG region are due on April 22, 2015. It is anticipated the MAG region will received two agency applications from the small urban and rural process.

The MAG EPDT Committee is in the process of evaluating the Section 5310 Enhanced Mobility of Seniors and Persons with Disabilities program applications. The MAG EPDT Committee will meet on April 21 and 22, 2015, to interview and develop a priority ranking of 2015 Section 5310 applicants that will be forwarded to the City of Phoenix Public Transit Department as the Designated Recipient for submission to the FTA. The 2014 FTA Section 5310 full funding apportionment for the Phoenix-Mesa UZA was \$2.9 million, funding for the 2015 cycle is projected to remain the same. MAP-21 revisions require 55 percent of the available funding to be allocated to traditional projects such as capital and mobility management. New Freedom eligible projects that go beyond Americans with Disabilities Act required services are eligible for 45 percent of funding. Please refer to the enclosed material for a listing of all 2015 Section 5310 project requests.

For any questions or further information regarding Human Services Transportation please contact DeDe Gaisthea at dgaisthea@azmag.gov or (602) 254-5062.

FY 2015 Section 5310 Phoenix-Mesa Urbanized Area Application Summary

Request	Applicant:	Project Title:	Project	Capital Federal Request:	Capital (20%) Local Match:	Operating Federal Request:	Operating (50%) Local Match:	Project Total:
5310-Capital	Arizona Recreation Center	Vehicle Request	1 Cutaway- 22' (1x\$61K)	\$ 51,850.00	\$ 9,150.00			\$ 61,000.00
5310-Capital	Benevilla	Vehicle Acquisition	1 12-Passenger Van (1x\$28K)	\$ 22,400.00	\$ 5,600.00			\$ 28,000.00
5310-Capital	Chandler Gilbert Arc	Mobility Management	Mobility Manager @1,300 hrs \$42.31/hr	\$ 44,000.00	\$ 1,000.00			\$55,000.00
5310-Capital	Chandler Gilbert Arc	Vehicle Request	2 Cutaway-22" (2x61k)	\$ 103,700.00	\$ 18,300.00			\$ 122,000.00
5310-Capital	City of Peoria	Mobile Data Terminal	7 Mobile Data Terminals	\$ 66,447.00	\$ 16,612.00			\$ 83,059.00
5310-Capital	Civitan	Civitan's Mobility Enhancement Program	1 Cutaway- 22' (1x61K), 1 12-Passenger (1x\$28K), 3 Minivan no Ramp (3x\$38K)	\$ 134,250.00	\$ 29,750.00			\$ 164,000.00
5310-Capital	Developmental Enrichment Centers	Vehicle Grant	New wheelchair lift, 1 Cutaway (1x\$61K), 1 Minivan with Ramp (1x\$38K)	\$ 89,288.00	\$ 15,421.00			\$ 104,708.42
5310-Capital	Foothills Caring Corps	Vehicle replacement and new purchase	1 21' Cutaway (1x61K), 1 Minivan-no ramp (1x25K)	\$ 71,850.00	\$ 14,150.00			\$ 86,000.00
5310-Capital	Gompers	Vehicle Request	5 Cutaway-22' (5x61K)	\$ 259,250.00	\$ 45,750.00			\$ 305,000.00
5310-Capital	Hacienda Healthcare	Vehicle Request	3 Cutaway (3x\$61) 1 Minivan with Ramp (2x\$38K)	\$ 220,500.00	\$ 38,500.00			\$ 259,000.00
5310-Capital	Horizon Human Services	HHS Vehicle Replacement	1 Cutaway (1x\$61K) 2 12-Passenger Vans (2x\$28K)	\$ 96,650.00	\$ 20,350.00			\$ 117,000.00
5310-Capital	Lifewell	Application for Vehicles	2 Minivan with Ramp (2x\$38k) 3 12-Passenger Vans (3x\$28k)	\$ 131,800.00	\$ 28,200.00			\$ 160,000.00
5310-Capital	Marc Center	Community Day Services Transportation Services	5 Cutaway-22" (5x\$61K)	\$ 259,250.00	\$ 45,750.00			\$ 305,000.00
5310-Capital	Northwest Valley Connect	Accessible Vehicle for 'Ride Connect' - Volunteer Driver Program	1 Minivan with Ramp	\$ 32,300.00	\$ 5,700.00			\$ 38,000.00
5310-Capital	Northwest Valley Connect	Routing Software for a joint project for NVC and Benevilla	Routing Software (one)	\$ 48,000.00	\$ 12,000.00			\$ 60,000.00
5310-Capital	One Step Beyond	Expansion Vehicle Request	1 Minivan- No Ramp (1x\$25K) 2 Minivan w/ramp (2x\$38K)	\$ 82,050.00	\$ 18,950.00			\$ 101,000.00

FY 2015 Section 5310 Phoenix-Mesa Urbanized Area Application Summary

Request	Applicant:	Project Title:	Project	Capital Federal Request:	Capital (20%) Local Match:	Operating Federal Request:	Operating (50%) Local Match:	Project Total:
5310-Capital	SAAVI	12 Passenger Van for Blind and Visually Impaired Adults	1 12-Passenger Van (1x28K)	\$ 22,400.00	\$ 5,600.00			\$ 28,000.00
5310-Capital	SMMHC INC. dba Mountain Health & Wellness	MHW Vehicle Replacement	3 Minivan-no Ramp (3x\$25K)	\$ 60,000.00	\$ 15,000.00			\$ 75,000.00
5310-Capital	Terros	Vehicle Purchase	1 Minivan w/ramp (1x\$38K), 4 Minivans- no ramp (4x\$25K)	\$ 112,300.00	\$ 25,700.00			\$ 138,000.00
5310-Capital	The Centers for Habilitation (TCH)	Transportation services for people with disabilities	3 Cutaway-22' (3x\$61K)	\$ 155,550.00	\$ 27,450.00			\$ 183,000.00
5310-Capital	UMOM	Serving Seniors & Individuals with Disabilities at Watkins Emergency Shelter	1 Cutaway-22', 1 Cutaway-21" (2x\$61K), 1 Minivan with Ramp (1x\$38K)	\$ 136,000.00	\$ 24,000.00			\$ 160,000.00
5310-Capital	United Cerebral Palsy (UCP)	Transportation for Children and Adults with Disabilities	3 Cutaway-21' (3x\$61K) 1 Minivan w/ramp (1x\$38K)	\$ 187,850.00	\$ 33,150.00			\$ 221,000.00
5310-Capital	Valley Center for the Deaf	Accessible Transportation for Low Income Disabled Seniors	1 Cutaway-21' (1x\$61K)	\$ 51,850.00	\$ 9,150.00			\$ 61,000.00
5310-Capital	Valley Metro	Travel Training	Travel training and Securement Loops	\$ 39,118.00	\$ 9,780.00			\$ 48,898.00
5310-Capital	VALLEYLIFE	Vehicle Request	2 12-Passenger Vans (2x\$28K)	\$ 44,800.00	\$ 11,200.00			\$ 56,000.00
5310-Mobility Management	Foothills Caring Corps	Mobility Manager	Mobility manager, mileage, meeting/lunch, conference/training	\$ 85,104.00	\$ 21,276.00			\$ 106,380.00
5310-Mobility Management	Marc Center	Mobility Management	Mobility Management-2,000 hrs annually @ \$57,750.00	\$ 46,200.00	\$ 11,550.00			\$ 57,750.00
5310-Mobility Management	Northwest Valley Connect	Mobility Manager for the NW Valley	Mobility Manager Position for the Northwest Valley of Metro Phoenix	\$ 60,000.00	\$ 15,000.00			\$ 75,000.00

FY 2015 Section 5310 Phoenix-Mesa Urbanized Area Application Summary

Request	Applicant:	Project Title:	Project	Capital Federal Request:	Capital (20%) Local Match:	Operating Federal Request:	Operating (50%) Local Match:	Project Total:
5310-Mobility Management	Terros	Mobility Management	Mobility Management Fleet Information Analyst, 2080 hrs, \$23.64/hr totalling \$49,172.20 Benefits Q=2080 @ \$6.68 totalling \$13,897.80 Local Travel Reimbursement Q=600 @ \$.575 totalling \$345.00 Occupancy insurance Q=12 @ \$911.00 totalling \$10,932.00 Indirect Costs @ 14.4% Q=12 @ \$892.17 totalling \$10,706.00	\$ 68,042.00	\$ 17,011.00			\$ 85,053.00
5310-Mobility Management	Benevilla	Transportation Services Operating Support	Mileage Reimbursement for Volunteer Home Services Program @\$12,180.00, Fuel, Oil, Maintinance, licenses for Transportation Program Vehicles \$140,000.00, driver salaries, wages, benefits \$168,000, fingerprints, background checks, training \$800,000.00			\$ 39,590.00	\$ 39,590.00	\$ 79,180.00
5310-New Freedom	City of Glendale	Taxi Substiy Voucher Program	Salaries \$12,300, fringe benefits \$3,000, voucher program expenses \$109,700			\$ 62,500.00	\$ 62,500.00	\$ 125,000.00
5310-New Freedom	City of Phoenix	ADA Accessibility Bus Stop Improvements	ADA Stop Improvements 50 @ \$4,000	\$ 180,000.00	\$ 20,000.00			\$ 200,000.00
5310-New Freedom	City of Scottsdale	Cab Connection Taxi Voucher Program	Operating Cost of Scottsdale for Voucher Reimbursement			\$ 375,000.00	\$ 375,000.00	\$ 750,000.00
5310-New Freedom	City of Scottsdale	Neighborhood Trolley Circulator Route	The Contract for Service includes maintenance			\$ 125,000.00	\$ 125,000.00	\$ 250,000.00
5310-New Freedom	City of Tolleson	Tolleson Mobility for Seniors and Individuals with Disabilities	Salary for 1 driver \$36,434, ERE fringes \$13,845, fuel/maintenance/supplies \$5,000			\$ 27,389.50	\$ 27,389.50	\$ 54,779.00

FY 2015 Section 5310 Phoenix-Mesa Urbanized Area Application Summary

Request	Applicant:	Project Title:	Project	Capital Federal Request:	Capital (20%) Local Match:	Operating Federal Request:	Operating (50%) Local Match:	Project Total:
5310-New Freedom	Foothills Caring Corps	New Freedom Funds	Insurance \$13,100, fuel/repairs/maintenance \$21,200, office supplie/space/utilities \$8,200, trip subsidies for low income rider \$8,000, volunteer recruitment/training/IT \$12,500, vol. fingerprinting/mileage \$25,000			\$ 42,050.00	\$ 42,050.00	\$ 84,100.00
5310-New Freedom	NAU	Senior Companion Program-Door Through Door Transportation & More	Staff salary, Staff ERE, Staff Mileage TAP mtg, Volunteer Mileage reimbursement (127,850 ml@\$.445), Indirect Costs, Volunteer Stipend (33,047 hr@ \$2.65)			\$ 87,575.00	\$ 87,575.00	\$ 175,150.00
5310-New Freedom	Northwest Valley Connect	Taxi Connect-taxis subsidy for low income seniors and persons with disability	Request to pay for subsidy rides only			\$ 6,000.00	\$ 6,000.00	\$ 12,000.00
5310-New Freedom	Northwest Valley Connect	Operating Assistantce for 'Ride Connect' - Volunteer Driver Program	Mileage reimbursement for volunteer driver program (\$12,180), fuel, oil, miantenance (\$4,000), warranties, registration, insurance (\$1,800) for vehicles			\$ 8,990.00	\$ 8,990.00	\$ 17,980.00
5310-New Freedom	RPTA/ Valley Metro	Northwest Valley-Dial-a-Ride	Contract service in El Mirage, Peoria, Sun Cities, Surprise, Youngtown, and County			\$ 494,000.00	\$ 494,000.00	\$ 988,000.00
5310-New Freedom	RPTA/ Valley Metro	East Valley Ride Choice	Taxi subsidy service in Chandler, Gilbert, Mesa, and Tempe			\$ 280,000.00	\$ 280,000.00	\$ 560,000.00
Totals:				\$ 2,962,799.00	\$ 571,050.00	\$ 1,548,094.50	\$ 1,548,094.50	\$ 6,640,037.42

2015 Estimated apportionment \$ 2,900,000.00

MAG Human Services Coordinating Committee
April 22, 2015

Consent Agenda Item 3C: MAG Regional Domestic Violence Council

The MAG Regional Domestic Violence Council oversees the Protocol Evaluation Project, which assesses the arrest and prosecution protocols used in responding to domestic violence. In 2011, the project resulted in development of the Misdemeanor Domestic Violence Protocol Model, the first protocol model for responding to misdemeanor domestic violence calls. The project researches local and national promising practices, and develops resources to improve how the criminal justice system addresses domestic violence. The goal is to save lives, hold offenders accountable, and save money by increasing efficiency in the region's response to domestic violence. Recently, MAG worked with the Maricopa County Attorney's Office to update the Felony Protocol Model as well. The revised Felony Protocol Model was released in February.

Protocol Evaluation Project: Brown Bag Trainings

These trainings are a part of a series coordinated by the Maricopa Association of Governments in partnership with: the Arizona Coalition to End Sexual and Domestic Violence, O'Connor House, Arizona Coalition for Victim Services, Arizona Prosecuting Attorneys' Advisory Council and Arizona Peace Officer Standards and Training Board. Training topics are intended for victim advocates, law enforcement, prosecutors and/or stakeholders. The goal is to improve coordination, communication, and implementation of domestic violence protocols. The first Brown Bag training of the calendar year was held on April 9, 2015.

The April training discussed a domestic violence case from initial police dispatch through adjudication, with an emphasis on best practices to be observed at each step in the criminal justice process. Also detailed was the importance of communication and coordinated response, as well as the resulting effect on prosecution. The trainers, Hilary Weinberg, Bureau Chief of Family Violence at the Maricopa County Attorney's Office and Detective Sergeant Patrick Beumler, Family Violence Unit Supervisor for the Glendale Police Department's Criminal Investigations Division are both experts in their field. Ms. Weinberg has been assigned to numerous bureaus within the office including Vehicular Crimes, Gangs, Homicide, Training and Trial Group. Detective Sergeant Beumler has served for 15 years, is an AZPOST DV Investigations Trainer and recipient of the Maricopa County Attorney's Office Distinguished Service Award for his assistance implementing the MCAO DV Strangulation Program. Sgt. Beumler has developed the Glendale Police DV Offense Report including its Lethality and Coercive Control Assessment which was nominated for the 2014 U.S. Dept. of Justice OVC National Service Award for Professional Innovation in Victims Services.

The Brown Bag training was attended by 44 individuals from various disciplines including law enforcement, prosecution, victim advocacy, social service organizations, and first responders. Of those 44 attendees, a total of 41 (93 percent) attendees completed an evaluation. Findings from the evaluation confirm that 98 percent of attendees either strongly agree or agreed that this training topic was useful and relevant to their work. Approximately, 95 percent of attendees either strongly agreed or agreed that this training was relevant to improving coordination, communications and/ or implementation of protocols addressing domestic violence and 100 percent either strongly agreed or agreed that they would attend a brown bag training opportunity in the future.

The recorded Brown Bag Training is available to view on the MAG website at <http://azmag.gov/Projects/Project.asp?CMSID=3780>.

Protocol Evaluation Project: Webinar Training

Webinar trainings are part of a series coordinated by the Protocol Evaluation Project which afford participants an opportunity to engage in training digitally. The first Webinar training of the year was held in January.

The January webinar addressed the complex task of Domestic Violence Offender Treatment. Mary Zavislak, Preventing Abusive Conduct (PAC) Program Manager of Chrysalis, detailed the structure of their program as well as some challenges and successes the program had experienced. The Webinar was attended by 26 individuals, and was well received by participants. Many attendees inquired about how to establish similar services in their organizations.

The next Webinar training will be scheduled later in the year.

For more information about the Protocol Evaluation Project, please contact Amy Robinson, Human Services Intern, at arobinson@azmag.gov or (602) 452-5039.



Maricopa Association of Governments (MAG) 2015 Domestic Violence Protocol Evaluation Project Webinar

Dear members of the MAG Regional Domestic Violence Council, stakeholders, and intergovernmental representatives,

The MAG Domestic Violence Protocol Evaluation Project is offering a webinar training session in January. This training will discuss Offender Treatment programs for domestic violence abusers.

Webinar: Offender Treatment

This training will provide an in-depth explanation of the PAC/PEACE program including its goals, and current curriculum. This course will also provide a detailed look at domestic violence offenders with emphasis on common offender characteristics, the program intake process and the dynamics of the group. This training will also offer a look at the exercises and activities used by the program, and will offer insights into what works through stories of success.

Presenter: Mary Zavislak, Chrysalis Shelter

Mary Zavislak is the PAC/PEACE Program Manager at Chrysalis Shelter.

Date: Tuesday, January 6, 2015

Time: 2:00 p.m.-3:00 p.m.

Registration: Please send an email request to register for the “Offender Treatment” webinar by sending an email to Amy Robinson at arobinson@azmag.gov or by calling (602) 452-5039. The webinar entrance link will be provided to you prior to the start of the webinar.

For more information about the Protocol Evaluation Project, please visit the MAG website at: <https://www.azmag.gov/Projects/Project.asp?CMSID=3780> or contact Amy Robinson at arobinson@azmag.gov or (602) 452-5039.

Protocol Evaluation Project Brown Bag Training Series

Topic: Best Practices of Domestic Violence Interaction From Dispatch Through Adjudication

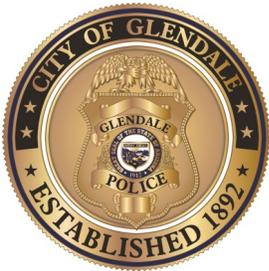
This training is provided at no cost to participants. This training has been approved for CUE credit through AZ POST.

Description:

This **free** training will discuss a domestic violence case from initial police dispatch through adjudication, with an emphasis on best practices to be observed at each step in the criminal justice process. Experts in law enforcement and prosecution will detail the importance of communication and coordinated response, as well as the resulting effect on prosecution.

Trainers:

Sergeant Patrick Beumler, Glendale Police Department



Sgt. Beumler is the Family Violence Unit Supervisor for the Glendale Police Department's Criminal Investigations Division. He has served for 15 years, is an AZPOST DV Investigations Trainer and recipient of the Maricopa County Attorney's Office Distinguished Service Award for his assistance implementing the MCAO DV Strangulation Program. Sgt. Beumler has developed the Glendale Police DV Offense Report including its Lethality and Coercive Control Assessment which was nominated for the 2014 U.S. Dept. of Justice OVC National Service Award for Professional Innovation in Victims Services. He is a member of the West Valley DV Fatality Review Team, MCAO Strangulation Investigators

Association, MAG DV Law Enforcement Affinity Group, Glendale DV Task Force and Arizona Child Abduction Response Team.

Hilary Weinberg, Bureau Chief of Family Violence, Maricopa County Attorney's Office



Hilary Weinberg has been with the Maricopa County Attorney's Office since July of 1999. Prior to this, she spent four and a half years with the City of Tucson, after serving as a law clerk for a Pima County Superior Court Judge. Hilary has been assigned to numerous bureaus within the office including Vehicular Crimes, Gangs, Homicide, Training and Trial Group. Most recently she was appointed to be the Bureau Chief of Family Violence. Hilary is an "Honorary Native" of Arizona, having lived in Arizona since she was nine years old. She is a proud graduate of Deer Valley High School in Glendale and of Arizona State University, where she was a trumpet player in the marching band, the Pride of the Southwest. When not working, Hilary enjoys being with

her family, quilting, scrapbooking, and reading.

Thursday, April 9, 2015

11:30am to 1:00pm

Please RSVP to:

Amy Robinson

(602) 452-5039

arobinson@azmag.gov

[Click here to RSVP](#)

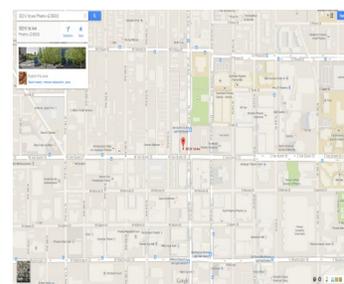
Training Location:

Maricopa Association of Governments - Saguaro Room

302 N. 1st Ave, Ste. 200

Phoenix, AZ 85003

[Click Map for Directions](#)



These trainings are a part of a series coordinated by the Maricopa Association of Governments in partnership with Arizona Coalition To End Sexual and Domestic Violence, O'Connor House, Arizona Coalition for Victim Services, Arizona Prosecuting Attorneys' Advisory Council and Arizona Peace Officer Standards and Training Board. Training topics are intended for victim advocates, law enforcement, and/or prosecutors. The goal is to improve coordination, communication, and implementation of domestic violence protocols.

Training sessions will provide an opportunity to learn, as well as network with professionals who address domestic violence in our communities.

There is no cost to attend. Feel free to bring your lunch. Each session is open to the public.

*****Space is limited please RSVP.***

Best Practices in Domestic Violence from Dispatch through Adjudication

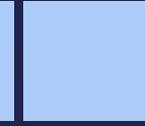
Det. Sgt. Patrick Beumler
Family Violence Squad
Glendale Police Department



Hilary Weinberg
Family Violence
Bureau Chief - MCAO



911 Call For Service



Dispatch and Initial Response

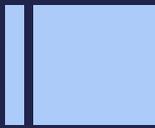
- **Dispatch two officers or deputies, when possible.**
- **Brief the responding officer(s) on the details of the call.**
- **Be alert for weapons**
- **Do not park directly in front of the residence or call location.**
- **Begin recording of digital recorder or body worn camera upon exiting their vehicle.**

Dispatch and Initial Response

- **Ask the victim and suspect about the nature of the dispute while noting their mental, emotional, and physical conditions.**
- **Adopt a neutral approach to the situation regardless of who appears to be at fault.**
- **If refused entry, the officer(s) should persist in seeing and speaking alone with the subject of the call. If access is still refused, the officer(s) should force entry.**



Dispatch and Initial Response

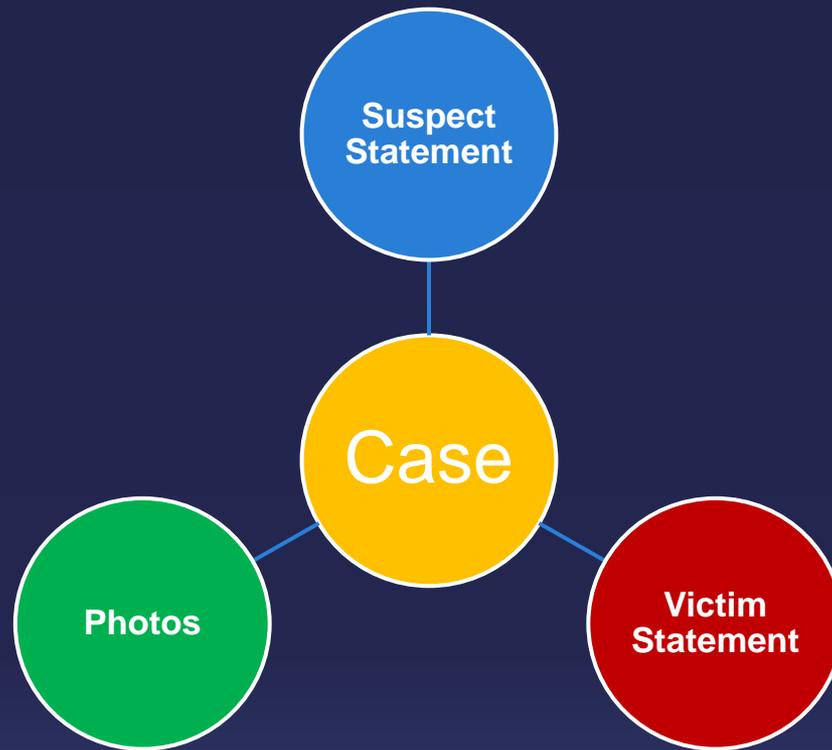


- **Assess injuries, administer first aid, and notify Emergency Medical Services.**
- **Encourage victim to seek emergency room exams as appropriate and document if treatment is refused.**
- **Do NOT become involved in the disposition of personal property ownership. Remain neutral and be concerned primarily with maintaining the peace and safety of those present.**
- **Ask the victim lethality/danger assessment questions to determine the level of lethality/danger the victim is facing in the relationship.**

On-Scene Assistance to Victims

- **The officer(s) should advise a victim of her/his constitutional rights and explain that the suspect's initial court appearance likely will occur in less than 24 hours.**
- **Access translators as needed (Language Line).**
- **The officer(s) should assist victims by putting them in touch with victims services personnel and:**
 - **Conduct safety planning**
 - **Provide Victims Rights and Compensation Fund information**
 - **Provide assistance with obtaining an Order of Protection**
 - **Inform the victim to report any acts of intimidation or influence**
 - **Provide DV resource information including hotlines, emergency lodging, and other victim assistance**
 - **Provide follow up with the victim on arrest status and order service**

How Have We Investigated DV?



- Probable Cause May Be Enough To Arrest, But It Is Not Proof Beyond A Reasonable Doubt

Build a stronger Evidence-Based Case



On-Scene Investigation

- **The officer(s) should conduct thorough interviews by:**
 - **Identifying, separating, and speaking with ALL witnesses, including children.**
 - **Utilizing lethality/danger assessments to determine the level of lethality/danger AND convey this information clearly to the victim.**
 - **Taking audio and/or video recorded statements of interviews, if possible.**
 - **Using supportive interviewing techniques to ask about previous incidents. Allow parties to describe and explain without interruption before asking questions.**
 - **Not telling the victim what action will be taken until all available information is collected.**

Get Detailed Information

- **Ask specifics about what led up to the violence.**
- **Ask what they were arguing about.**
- **Ask what rooms they were in.**
- **Ask who else was there.**
- **Ask where they were hit, how many times and with what.**

Get Detailed Statements

- **Ask if they had to defend themselves**
- **Ask what the suspect was saying during the incident**
- **Ask about injuries to both**
- **Ask what do they think caused each injury site**
- **Compare victim & suspect statements then re-contact when discrepancies are found**

Witnesses Are Valuable

- **Who called 911?**
- **Who else called?**
- **Who was present?**
- **Who did the victim text with?**
- **Who did the victim speak with immediately afterwards?
(before we got there)**
- **Lock witnesses into a statement.**

On-Scene Evidence Collection

- **Collect and preserve all physical evidence.**
- **Take photos of visible injuries as well as the crime scene.**
- **Collect electronic evidence including social media.**
- **Request and review a copy of telephone recordings (911 call).**
- **Follow up with victim, in person, to determine injury progression.**

Medical Evidence

- **EMS Run Sheet**
 - **“Subjective Complaint: Multiple injuries to head, neck, torso, and limbs 2nd to an assault lasting 2hrs from 1400-1600 per Pt . Pt states she loss consciousness twice, unknown duration, 2nd to being choked w/suspects hands around her neck. Comments: Also was dragged by her hair, hit w/fists to face, back and chest. Pt states she was tied up at wrists / ankles. Pt drove to address where EMS was called.”**
- **ER Records, Follow-up medical care, interviews with attending physician/charge nurse.**
- **Medical reports including Dr.’s notes from the Hospital, Primary Care Physician, Dentist, Urgent Care, Optometrist, etc., as applicable.**

When is the Victim most willing to aid with the case?

% Potential Victim Assistance w/Case



Understanding Abuser Tactics

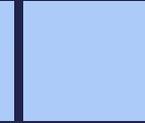
- **Victim isolation is one of the predominant tactics used by abusers to keep victims dependent on them.**
- **Abusers belittle the judicial system when they are released after an arrest and are able to retaliate against the victim.**
- **Abusers manipulate the court process through continuations, asserting their right to confrontation.**

The Intimidation Problem

- **Victims of domestic violence often do not appear in court.**
- **In all domestic violence cases there are aspects of power and control that the abuser holds over the victim.**
- **Multiple forms of intimidation.**
- **Witnesses to domestic violence also often face intimidation.**



Types of Intimidation



- **Verbal Confrontations**
- **Threats**
- **Physical Violence**
- **Property Damage**
- **Economic**
- **Courtroom**

Coercion Through Influence

- To gain the victim's compliance an abuser may also choose to use influence over intimidation.

Types of Coercion:

Love Notes and Letters

Proposals

Gifts – Jewelry, Money etc.

Promises of Change

Addressing DV Intimidation

- **Providing the victim with information and resources.**
- **The victim will receive the evidence of intimidation or coercion, ensure they know to furnish to police.**

Case Law Support

- *Giles vs. California*, 554 U.S. at 377 (2008)
- “Acts of domestic violence are often intended to dissuade the victim from resorting to outside help, and include conduct designed to prevent testimony to police officers or cooperation in criminal prosecution.”
- “Earlier abuse, or threats of abuse, intended to dissuade the victim from resorting to outside help would be highly relevant to this inquiry, as would evidence of ongoing criminal proceedings at which the victim would have been expected to testify.”

Charges Related to DV Intimidation

- **Threatening or Intimidating 13-1202**
- **Assault 13-1203**
- **Aggravated Assault 13-1204**
- **Criminal Trespass 13-1502-1504**
- **Criminal Damage 13-1602**
- **Influencing a Witness 13-2802**
- **Tampering with a Witness 13-2804**
- **Interfering with Judicial Proceedings 13-2810**
- **Use of an Electronic Communication to Intimidate 13-2916**
- **Harassment 13-2921**
- **Aggravated Harassment 13-2921.01**
- **Stalking 13-2923**

Late Reporting

- **Who was the first person you told about the assault?**
- **Look for evidence to corroborate victim's statement**

Past Incidents

- **Has he ever hurt you before?**
 - **Photos kept by the victim**
 - **Other police reports**

Confrontation Calls

- **One party consent calls can be all the evidence you have in an unwitnessed “he said/she said” incident**
- **Have the victim come into the station, advise them they will be recorded and have them call the suspect while recording the conversation**
- **Prep the victim prior to the phone call on what questions need to be asked (be direct)**
- **Do not have the victim make any promises to the suspect**

Follow-Up Investigation

- Conduct follow up with victims to facilitate evidence collection.

Domestic Violence Felonies

Aggravated Domestic Violence

- **A third domestic violence conviction within seven (7) years will be a Class 5 felony with four (4) months in jail and a fourth (4th) offense will result in eight (8) months in jail.**
 - **Any domestic violence crime will be able to serve as the basis for the prior conviction for any other domestic violence crime.**
 - **A criminal damage could serve as the prior conviction for an assault or disorderly conduct or any other combination of domestic violence crimes.**
 - **The victim need not be the same in every case for a felony to be filed for the third (3rd) offense.**
 - **When a defendant is being charged with an act of domestic violence, law enforcement should check the defendant's record for prior domestic violence convictions.**

Domestic Violence Felonies

Aggravated Harassment

- A person commits aggravated harassment if the person commits harassment against the same victim and if any of the following applies:
 - A court issued order/injunction is a Class 6 felony for the first (1st) offense and a Class 5 felony for the second (2nd) offense.
 - The person was previously convicted of a domestic violence crime.

Aggravated Assault 13-1204.A

Stalking 13-2923

- Knowingly or intentionally act in a manner that causes fear.

Dangerous Crimes Against Children 13-604.01

- Crime committed against a minor under 15 years of age.

Child or Vulnerable Adult Abuse 13-3623

- Produces death or serious physical injury

Strangulation

- **Strangulation: ARS 13-1204.B (1)**
 - **A person intentionally or knowingly impedes the normal breathing or circulation of blood of another person by applying pressure to the throat or neck or by obstructing the nose and mouth either manually or through the use of an instrument.**
 - **The presence of a DV relationship as defined in ARS 13-3601.**
 - **Class 4F**

San Diego Strangulation Study

- **The San Diego Police Department conducted a study of 300 strangulation cases in 1995. The study found the following information from those cases:**
- **99% of the suspects were men**
- **There was a history of Domestic Violence in 90% of those cases**
- **Only 3% of the victims sought medical attention**
- **In 62% of these cases, no visible injury could be documented**

Fatality of Strangulation

- **Immediate Death from Strangulation can occur by 1 of 4 mechanisms:**
 - Cardiac arrhythmia
 - Pressure obstruction
 - Backup of blood flow in the brain
 - Asphyxia

- **Delayed Death from Strangulation can occur by:**
 - Carotid Artery dissection
 - Respiratory complications

Importance of Forensic Exam



- **Gives prosecutors that medical corroboration that the event occurred.**
- **Gives the victim a medical evaluation for potential emergency follow up**
- **Provides high tech documentation for improved jury response at trial (CSI effect).**
- **Increase in filings from around 15% to around 65%.**

Signs and Symptoms

- **Voice Changes**
- **Difficulty Swallowing**
- **Mental State**
- **Unconsciousness**
 - **Loss of bladder and bowel control.**

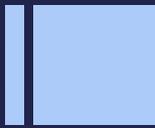
Other Signs and Symptoms

- **Defensive Scratch marks on neck or face**
- **Offensive wounds on suspect**
- **Ears ringing – Tinnitus**
- **Light headedness**
- **Nausea / vomiting**
- **Finger touch pad bruising**
- **Neck Swelling**
- **Ligature Marks if item other than hands used for strangulation (usually linear)**
- **Visual Physical**

Arrest Decision

- **Make an arrest decision based on credible statements and supporting evidence. **Criminal action is initiated by the State, not by the victim.**
- **The officer(s) should determine if there is a predominant aggressor.**
- **Provide victim with written information for contacting victims' assistance programs whether or not an arrest is made. ARS 13-3601(J)**

Before Leaving the Scene



- **The officer(s) should canvass the neighbors for additional witnesses.**
- **Check for a protective order.**
- **Obtain consent from the victim to remove any firearms.**
- **Ask about and document any information about prior incidents to establish a pattern or history of abuse.**
- **Make records checks on both parties.**

Booking

- **Judges review Form IV before making a release decision on in-custody DV suspects.**
- **Information in the Form IV should include whether suspect poses a threat to victim or others.**
- **The officer(s) should document all evidence of suspect attempting to intimidate or influence victim in the Form IV as well as their report.**
- **Any completed lethality/danger assessment information should be submitted to the judge with the report.**

What we want to give the Prosecutor?

- **Original Report with all supplements**
- **Criminal history of suspect**
- **Print out of CAD 911 call**
- **Chronology of prior DV calls with both parties**
- **Suspect's contact record with this agency and criminal history**
- **Injury/Scene/Evidence Photos**
- **Medical documentation**
- **Recordings – 911, Victim/Suspect/Witness Interviews, Confrontation Calls**

New Evidence

- **Contact from jail – Letters or**
 - **Phone calls**
- **Violations of protective orders**
- **New crimes**

Complete Reports

- **Verify victim contact information.**
- **Documenting the probable cause for each crime charged.**
- **Documenting any possible incriminating statements and any excited utterances with quotes.**
- **Documenting evidence of substance and/or chemical abuse.**
- **Identifying any emergency medical personnel who responded.**
- **Describe all injuries found on the victim and suspect even when photographs are taken.**
- **Submit a reviewable report prior to the end of shift.**
- **Submit for prosecution when PC exists, even if the victim recants or declines to assist with prosecution.**

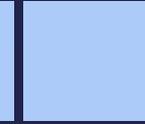
Domestic Violence Lethality Assessment

- **In 2012 over 36% of the homicides committed in the City of Glendale were domestic violence related.**
- **Nationally 1/3 of all female homicides are DV related (National Coalition Against Domestic Violence 2008)**
- **Domestic violence homicide is the only crime where we know who the suspect is before the crime occurs.**
- **In 2013 after a year of implementing Lethality Assessment the DV homicide rate dropped to 11%**

Why?

- A considerable amount of recent research has been accumulated about predicting the dangerousness of an abusive relationship.
- Dr. Jackie Campbell estimates: for every 1 Homicide there are 9 near homicides
- Law enforcement and the abused victims have a need to assess the potential that a particular abuser has to kill or seriously harm their current or former victims as well as any children that may be involved.
- **Danger assessment is still far from being an exact science so the more information we can gather about the relationship, the more in tune the assessment will be.**

The Prosecution Side



Call out for MCAO

- Attend Briefing
- Walk Scene
- Observe Interviews

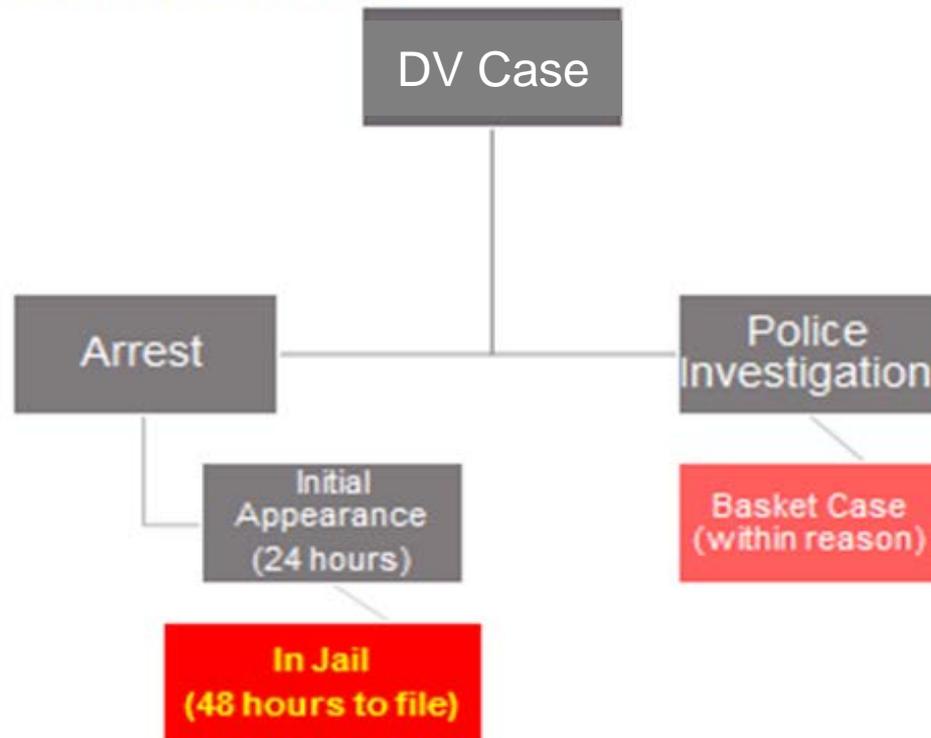
Submittals

- When an officer believes that a suspect has been identified and that probable cause sufficient evidence exists, a case will be submitted to a prosecutor for review.
- A Deputy County Attorney will review the case to determine:
 - “Do we have everything we need to file this case?”
- If it is determined that the crime presented is not a felony, it may still be charged as a misdemeanor by the Maricopa County Attorney’s Office or it may be submitted to a municipal prosecuting agency.

Does the Submittal Contain:

- **All Police Reports and Supplements?**
- **Photographs of the scene/victim/suspect?**
- **Medical/Forensic Nurse Examinations?**
- **911 calls?**
- **Recorded interviews of the necessary parties?**
- **Forensic interviews of child witnesses?**
- **Any other misc. records including valid priors?**
- **A good phone number to get ahold of you quickly if we need something?**

In Jail Time Limits



Timelines vary depending on if the case is an in jail or a basket.

- If the County Attorney was not at the scene or otherwise in touch with the detective as the investigation unfolded, the charging attorney will need things like medical records/FNE Reports/Photos.
- This is a frequent issue in charging cases where a fracture is alleged to have occurred.

48 hours to file

- Day of act is excluded, the last day is included
- Saturday, Sunday & legal holidays excluded

January

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

The calendar highlights the 48-hour filing deadline. The day of the act (Thursday, January 15) is marked with a red 'X' and is excluded. The last day to file (Friday, January 16) is marked with a red '24'. The 48-hour period is indicated by a red '48' on Tuesday, January 20. A grey 'H' is shown on Monday, January 19, representing a legal holiday. The days of the week are labeled at the top of the calendar grid.

Basket cases

- Not same time limits as in-jail cases.
- Please don't wait too long. (Sometimes your aggravated assault is only an assault and we risk running statute of limitation time.) If you submit a case close to the cut off, please call our office and get someone's attention!

Charging Considerations

- **The prosecuting attorney must determine whether a reasonable likelihood of conviction exists. The following are general considerations:**
- **Does the police report contain sufficient evidence (including foundation, recorded statements/911-calls and photos, if applicable) to support all elements of the crime?**
- **Are the witnesses credible (consistent), available, and competent to testify?**

Holding Complaints and Post Filing Furtherers

- **If information is not contained in the submittal, but the charging attorney believes the case agent can obtain that information prior to Grand Jury, the deputy county attorney may file a holding complaint on charges that are ready for presentation.**
- **Additional charges can be added at the time of the Grand Jury presentation pending the receipt of the additional information.**
- **When a case is ready for Grand Jury, the deputy county attorney may still request additional follow-up information from the detective.**

Turn Down

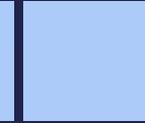
- **Cases may be turned down for many reasons:**
 - **Victim credibility Issues**
 - **Case does not meet required elements**
 - **No reasonable likelihood of conviction**

In cases where an in-jail is turned down, the reviewing Deputy County Attorney will call the case agent to advise if the case should be sent to the City. Having good contact numbers for the case agent is key!

Establishing DV Priors

- **Prior convictions must have occurred within the past 84 months (7 years) of the present offense.**
- **Prior to charging, the deputy county attorney will need to see copies of the court documentation establishing the prior DV convictions.**
- **For purposes of charging, certified copies of the priors are not necessary. However, the prosecutor will need to see the documentation to determine, for example, if the fingerprints are sufficient for comparison, if the identifying information with the defendant is consistent on all documents, if the prior offense is specifically designated as domestic violence, etc.**

Prosecution:



- Arraignment
- Initial Pretrial Conference
- Comprehensive Pretrial Conference
- Final Trial Management Conference
- Trial

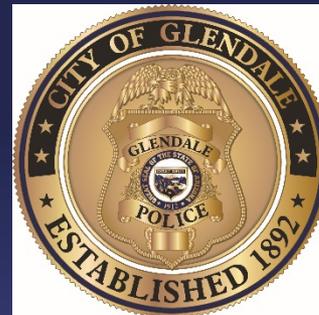
Thank You!

Hilary Weinberg
Maricopa County
Attorney's Office
Family Violence Bureau
602-506-5999 Office



Det. Sgt. Patrick Beumler
Glendale Police Department
Family Violence Squad
623-930-3113 office

pbeumler@glendaleaz.com



MAG Human Services Coordinating Committee
April 22, 2015

Consent Agenda Item 3D: MAG Continuum of Care Regional Committee on Homelessness

Continuum of Care Governance

The Continuum of Care continues to complete governance restructuring of the Continuum. The Continuum of Care Board membership was established on August 25, 2014 and updated on December 8, 2014. The membership of the Continuum of Care Committee was established on January 26, 2015. Currently there are vacant categories that exist on the Continuum of Care Committee and a membership recommendation is being presented to fill those categories on April 27, 2015. In addition, the Board approved the creation of a Performance Standards and Data Quality (PSDQ) group that will begin meeting in May. Membership for the PSDQ is being recommended to the Board on April 27, 2015.

2015 Point-in-Time Homeless Count

On February 24, 2015, hundreds of volunteers surveyed homeless men and women staying in shelters and sleeping on the street. The purpose of the count is to collect data to provide a one-night snapshot of the number of people who are homeless. An analysis of the data collected from the count is in process and a full report on the results is expected to be released during the summer of 2015.

The point-in-time Homeless Count, coordinated by MAG with volunteer street count coordinators in the region, is part of a national effort to identify the number of individuals and families experiencing homelessness. The count is part of the application to HUD for homeless assistance funding. The funding provides transitional housing, permanent supportive housing and supportive services to approximately 60 programs in the region.

Heat Relief Network

Extreme heat in Arizona can be deadly. Each year, a number of lives are lost due to heat-related illness. The heat can affect anyone, but persons who are homeless are at increased risk. In an effort to provide resources to those in need, the Maricopa Association of Governments (MAG) has partnered with municipalities, nonprofit organizations, and the faith-based community to coordinate the Heat Relief Network.

The Heat Relief Network is a network of providers offering water donation sites, hydration stations and refuge locations across the region. MAG coordinates the regional network and provides maps of the donation, hydration and refuge locations throughout the Valley. The goal of the network is to provide resources for vulnerable people and help prevent heat-related deaths.

Agencies can sign up to be a network partner by visiting the MAG website at www.azmag.gov. Maps of water donation sites, hydration stations and refuge locations will be distributed upon completion, beginning in May.

In addition to the creation of the maps, MAG is partnering with the City of Phoenix to conduct a training on how to conduct wellness checks, how to identify signs of dehydration, and what to do if you suspect someone is dehydrated. The training date has not been set but is being planned for the end of May. Additional information will be provided on the training when available.

For more information about the Continuum of Care Regional Committee on Homelessness, please contact Brande Mead, Human Services Program Manager, at bmead@azmag.gov or (602) 254-6300.

May 15, 2015

TO: Members of the MAG Human Services Coordinating Committee

FROM: Amy St. Peter, Human Services and Special Projects Manager

SUBJECT: CHAIR AND VICE CHAIR APPOINTMENTS ENDING JUNE 2015

The MAG Committee Operating Policies and Procedures were approved by the MAG Regional Council on July 22, 2009. On January 25, 2012, the Regional Council approved updating the Policies and Procedures, Section 5.05 - Terms of Officers, to two-year terms for the technical and other policy committees. The chair and vice chair appointments of the Human Services Coordinating Committee are due to expire on June 30, 2015.

According to the MAG Committee Operating Policies and Procedures the vice chair will ascend to the chair position and a new vice chair will be approved by the Executive Committee. The Vice Chair has elected not to ascend to Chair. Letters of interest are being solicited for a new HSCC chair and vice chair. The letters of interest are requested to be submitted by June 1, 2015 to Mayor Michael LeVault, MAG Chair, at the MAG Office located at 302 N. 1st Avenue, Suite 300, Phoenix, Arizona 85003. It is anticipated that the Executive Committee will approve the chair and vice chair appointments at their June 15, 2015 meeting.

If you have any questions, please contact Amy St. Peter at the MAG Office at (602) 254-6300 or astpeter@azmag.gov.

cc: MAG Management Committee
MAG Intergovernmental Representatives