

May 22, 2015

TO: Members of the MAG Human Services Coordinating Committee (HSCC)

FROM: Councilmember Joanne Osborne, City of Goodyear, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting - \*2:00 p.m.  
Tuesday, June 9, 2015  
MAG Office, Suite 200 - Cottonwood Room  
302 North 1<sup>st</sup> Avenue, Phoenix

\*Please note change in meeting time

The next HSCC meeting will be held at the MAG offices at the time and place noted above. Members of HSCC may attend either in person, by video conference, or by telephone conference call. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at [www.azmag.gov](http://www.azmag.gov). In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/HumanServicesCoordinatingCommittee>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Human Services Coordinating Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions, please call the MAG office.

c: MAG Human Services Technical Committee

MAG HUMAN SERVICES COORDINATING COMMITTEE  
TENTATIVE AGENDA  
June 9, 2015

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address HSCC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the HSCC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of Consent Agenda

Prior to action on the consent agenda, members of the audience will be provided an opportunity to comment on consent items that are being presented for action. Following the comment period, Committee members may request that an item be removed from the consent agenda. Consent items are marked with an asterisk (\*).

2. Information.

3. Approval of the Consent Agenda.

ITEMS PROPOSED FOR CONSENT\*

\*3A. Approval of the May 20, 2015 Meeting Minutes

The draft minutes for the May 20, 2015 meeting will be posted with the meeting materials.

3A. Approve the HSCC meeting minutes of May 20, 2015.

ITEMS PROPOSED TO BE HEARD

4. Proposal to Evolve the MAG Human Services Coordinating Committee

The role of the MAG Human Services Coordinating Committee is to advise the MAG Regional Council on human services related

4. Recommend approval of the proposal to evolve the MAG Human Services Coordinating Committee .

issues with the assistance of the MAG Human Services Technical Committee. A proposal to restructure the work of the work of the HSCC to best serve the needs and priorities of the member agencies and the region was presented in May to the Human Services Technical Committee and the Human Services Coordinating Committee for input. A revised proposal incorporating changes recommended by both Committees will be presented for action. Please refer to the attached materials.

5. Request for Future Agenda Items

Topics or issues of interest that the Human Services Coordinating Committee would like to have considered for discussion at a future meeting will be requested.

Adjournment

5. Information.

MINUTES OF THE  
MAG HUMAN SERVICES COORDINATING COMMITTEE  
May 20, 2015  
MAG Office Building, Cottonwood Room  
Phoenix, Arizona

<p><u>MEMBERS ATTENDING</u></p> <p>*Councilmember Samuel Chavira, City of Glendale  *Supervisor Steve Gallardo, Maricopa County Board of Supervisors  *Councilmember Chris Glover, City of Mesa, Vice Chair  Vice Mayor Kevin Hartke, City of Chandler  Councilmember Michelle Hess, Town of Buckeye  Vice Mayor Stephanie Karlin, City of Avondale</p> <p>*Neither present nor represented by proxy.  #Attended by telephone conference call.  +Attended by videoconference.</p>	<p>Councilmember Joanne Osborne, City of Goodyear, Chair  #Councilmember Nancy Puffer, Tempe Community Council  Councilmember Todd Tande for City of Surprise  *Councilmember Jared Taylor, Town of Gilbert  Vice Mayor Corey Woods, City of Tempe</p>
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<p><u>OTHERS PRESENT</u></p> <p>Laura Guild, Arizona Department of Economic Security  Sherie Steel, City of Avondale  Amanda Nash, Maricopa County  Jessica Fierro, Town of Gilbert  Lauren Valencia, City of Goodyear</p>	<p>Rachel Brito, MAG  Celina Brun, MAG  DeDe Gaisthea, MAG  Amy St. Peter, MAG</p>
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1. Call to Order

Councilmember Joanne Osborne, City of Goodyear, Chair, called the meeting to order at 8:39 a.m. Introductions ensued.

2. Call to the Audience

An opportunity was provided for members of the public to address the Committee. No comments were made.

3. Approval of Consent Agenda

A motion was requested to approve the consent agenda and meeting minutes of January 28, 2015. Vice Mayor Kevin Hartke, City of Chandler, motioned to approve the consent agenda and meeting minutes. Councilmember Todd Tande, City of Surprise, seconded the motion. The motion passed.

4. FY 2015 Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program Recommendation for the Phoenix/Mesa Urbanized Area

DeDe Gaisthea, MAG, provided a PowerPoint presentation and presented the FY 2015 Federal Transit Administration Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities recommended priority listing for the MAG region. An overview of the FTA program guidelines and requirements was provided. Funding is available for traditional capital projects and new Freedom projects. Eligible applicants include private nonprofit organizations, public transit agencies, and tribal governments.

Ms. Gaisthea advised the city of Phoenix is the designated recipient and MAG staffs the Section 5310 application process for the Phoenix-Mesa urbanized area. The Arizona Department of Transportation serves as the designated recipient and coordinates the application process for Avondale/Goodyear and rural areas. The FY 2015 application process resulted in 41 applications with a funding request of \$4.9 million. The full funding apportionment is estimated at \$2.9 million. Ms. Gaisthea advised the House of Representatives has voted on a two month extension for the MAP-21 legislation extending the grant period to July.

Ms. Gaisthea acknowledged the EPDT Ad Hoc Committee for their time and commitment reviewing the applications, conducting interviews and developing the funding recommendations. She proceeded with an overview of the priority listing considerations and priority listing recommendations. Ms. Gaisthea advised one new Freedom project was not recommended for funding due to duplication in funding request. Ms. Gaisthea concluded her presentation.

A motion was requested to recommend approval of the priority listing of applicants for the FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program for the Phoenix/Mesa UZA priority listing to be forwarded to the City of Phoenix Public Transit Department based on final apportionments, the projects will be funded based on the rank order. And approval of the associated amendments and administrative modifications to the FY 2014-2018 MAG Transportation Improvement Program and as appropriate to the 2035 Regional Transportation Plan based the final apportionments.

Vice Mayor Corey Woods, City of Tempe, motioned to approve the recommendations. Vice Mayor Hartke seconded the motion. The motion passed unanimously.

## 5. Proposal to Evolve the MAG Human Services Coordinating Committee

Chair Osborne directed focus to the proposal to evolve the MAG Human Services Coordinating Committee (HSCC). She noted changes in focus and activity experienced over the years along with challenges to keep members engaged, find relevancy, and achieve quorum. Chair Osborne invited Amy St. Peter, MAG, to provide an overview of the proposal. Ms. St. Peter noted a very productive discussion ensued after not receiving quorum during the previous HSCC meeting. She questioned the need to make changes to ensure relevancy and focus noting staff's ultimate goal is to be of service to the Committee. Additionally, Ms. St. Peter stated changes should be implemented if there is no current benefit to the work being done. She expressed appreciation for members' time and commitment attending meetings.

Ms. St. Peter provided an overview of the Committee's history and purpose noting the Human Services division was formed in 1976 to help advise the Regional Council on human services issues. Part of what prompted the development of the division was a contract with the Arizona Department of Economic Security to develop allocation recommendations for the Social Services Block Grant (SSBG). Over the years, funding for the SSBG has decreased but activity in other human services committees has increase. Ms. St. Peter noted that much of the work conducted by other human services committees began with the HSCC. However, with the changing roles, the HSCC is left to determine its role and purpose and while very flexible, it is only charged with advising the MAG Regional Council on human services issues. Ms. St. Peter noted that this creates a challenge in defining a specific focus.

The proposal was presented to the Human Services Technical Committee (HSTC), and input was gathered to help refine the concept. Ultimately the proposed changes will help achieve the original goal of advising the Regional Council. Ms. St. Peter reviewed the proposed changes including a name change; refining the role and focus to an active assessment of the landscape of human services in the region, identifying gaps, having an event to build consensus, and using input received during the event to build an action agenda for the region.

Ms. St. Peter advised the event would serve as a tool to gain consensus around an action agenda. The agenda would be presented to MAG Regional Council for approval, giving it more weight through the support of mayors and county supervisors in the region. The event and action agenda will focus on data, tools, and policy to look at the impact achieved, how impact is measured, and how the region is positioning itself differently.

An overview of the proposed timeline, taking into consideration input received from the Committee, was presented. The timeline includes presenting the proposal to the MAG Management Committee and Regional Council in June; conducting an analyses in summer/fall, holding the first event in January; and developing the first action agenda item by May 2016. Ms. St. Peter advised that within that timeframe, staff would also be able to address any number of human services related.

Ms. St. Peter provided an overview of the HSTC and HSCC composition noting unanswered questions regarding membership. She advised that the HSTC discussed, but did not come to

consensus on whether the current membership will still serve the purpose well. Ms. St. Peter advised the membership was originally determined to help establish the SSBG allocations. She raised the question on whether the current composition is still the representation needed and questioned the need for additional non-profits members or combining the HSTC and HSCC. Ms. St. Peter advised the MAG Continuum of Care Regional Committee on Homelessness (COC) and MAG Regional Domestic Violence council (DV Council) have both elected officials and staff serving on the same committee. It was noted that technical committees meet more often and go into greater detail than the policy committees. The HSCC is a policy committee.

Vice Mayor Hartke noted that change needs to drive the Committee, thereby focusing on policy otherwise, the Committee is only in place to receive reports. He questioned the overall value of a Committee whose purpose is to hear reports. Vice Mayor Hartke requested examples of policy issues and directions the Committee would be setting. Ms. St. Peter advised, as an example, if the HSCC identified priorities such as aging, disabilities, or any other issues, they could then direct the HSTC to research data that illustrates emerging trends. HSTC would provide the data for HSCC to then prioritize the topics to be presented at the event for the purpose of gaining greater consensus throughout the community. Ms. St. Peter advised post event, the HSCC would review results of all of the data gathered, including additional information provided by the HSTC, and proceed to develop action items.

Ms. St. Peter suggested a policy issue that could potentially be raised is in terms of aging and whether building a senior center is the best option or if other programs such as villages or time banks can better serve the community. She noted some communities are making a policy change to no longer build senior centers but instead to support time banks. Vice Mayor Hartke stated MAG does an excellent job of bringing together resources and hosting events and forums. With that in mind, he questioned whether the HSCC is needed to further the recommended outcomes of such events. She noted that MAG operates at a regional level, but the Committee knows the local communities best and can raise issues, and alert staff to needs, opportunities, and best practices.

Chair Osborne expressed agreement noting the need to have purpose. Additionally, she added that human services committees that address specific issues do not need the HSCC to serve as an umbrella. However, Chair Osborne suggested there are also issues that do not fit into any of the other human services committees, such as sex trafficking, or foster care, that can fall under the HSCC umbrella. She noted having a general human services committee to take in these types of issues is the only argument for an HSCC umbrella. In terms of an event, Chair Osborne noted this may be the point where underlying items that do not receive the same attention such as domestic violence or homelessness, can be included.

Councilmember Michelle Hess, City of Buckeye, noted HSCC's efforts focus on what communities like, but are not, as a whole, aligned with the state's direction. She noted for example that Child Protective Services (CPS) has had a changeover, the Committee is not working with CPS, and policies are out of alignment. Councilmember Hess noted opportunity to unify as a state or region to implement change. Additionally, she shared

frustration in the discrepancy between funding and programs available in larger cities when smaller cities are so far behind.

Councilmember Todd Tande, City of Surprise, commented the meetings offer an opportunity to share ideas and best practices to help those smaller agencies get to the next level. Chair Osborne agreed the Committee offers opportunity for information sharing, but stated for the Committee to be relevant, information needs to be shared beyond the Committee.

Vice Mayor Hartke noted the issue of sex trafficking noting good networking efforts among police chiefs to address the issue. Using this as an example, he inquired what specifically the HSCC can contribute to these efforts at the state level. He inquired if the Committee would join the League of Arizona Cities and Towns in terms of lobbying the legislature for change. Chair Osborne noted the Committee receives legislative updates, but has not participated in these types of efforts in the past.

Ms. St. Peter advised MAG can move forward/advocate on an issue if approval is received from the MAG Regional Council. She further noted that cities often have a different stand on issues and more often than not, MAG's role is not to lobby at legislature, but to provide the information and tools. Additionally, she stated part of MAG's role is to determine the role of local government on specific issues and then determine how best to contribute. The HSCC can bring information back their respective City Councils and influence change.

Chair Osborne readdressed the question of combining committees. She noted the CoC experienced a large attendance in meetings, great energy, collaboration, and discussion, but stated those same things are missing from the HSCC. She expressed support for keeping the Committee for the purpose of addressing those issues that do not fall under other human services committees, but not doing so if it does not have new purpose and direction. Chair Osborne added the change should include additional members with focus in certain areas that can add to the conversation.

Vice Mayor Stephanie Karlin, City of Avondale, shared her background in public health and social services. She expressed agreement with bringing in other entities such as the interfaith community, Department of Child Services, and other cities and non-profit organization that can offer valuable input. Additionally, she supported keeping the HSCC as umbrella to address other issues and noted greater collaboration among team efforts and the opportunity for greater influence and accomplishment.

Councilmember Tande noted the HSCC has launched many initiatives while HSTC has provided the technical support. He suggested if the Committee remains as is, there may be a need to identify gaps and bring in other organizations to help develop a comprehensive list of human services needs from which the Committee can then choose to address or launch new initiatives based on the highest priority. Chair Osborne noted three key elements are data, tools, and policy adding that the work has to be data driven and be measurable. Beyond that, discussion focuses on best practices and the Committee needs to find relevance and not remain information driven.

Vice Mayor Hartke requested further details on the event and outcomes of establishing policy. He inquired, for example, if the Committee launches an initiative, would MAG then further develop the initiative, who would be responsible for it, and how would those policies continue to be fostered. He suggested similarities in the Committee and the League of Arizona Cities and Towns (League) and suggested some of the outcomes may be to have issues presented and heard through a greater voice such as the League. He expressed support for the plan that has been outlined and having a new board in place by 2016.

Chair Osborne noted the timeline calls for an event to be held in January and added that the League meets in August. Outcomes from the event could be presented when the League meets thereby sharing the work of this Council of Government to other Arizona councils. She noted part of the collaboration aspect is that everyone wants to help but noted at times, different groups do not collaborate. Part of the HSCC umbrella is facilitating collaboration to serve a greater need. Vice Mayor Hartke noted if the title change reflects on “initiatives”, there is an implication that new efforts are being launched. He inquired who will own the work or whether the “event” is the end result of the collaboration. Ms. St. Peter noted the Committee could also serve as an incubator adding that some initiatives may remain at MAG while others are handed over to local government or other partners.

Vice Mayor Corey Woods, City of Tempe, discussed the challenges with publicizing the work of the Committee adding that publicity is necessary to promote the Committee’s initiatives and bring back to local governments to further those efforts. He noted Tempe struggles with the lack of available land to build senior or intergenerational centers along with program issues at existing centers not meeting the needs of the community. He stressed the importance of outcomes from the HSCC being brought back to local government to show the value of their efforts. Brief discussion ensued on innovative approaches to encourage public/private partnerships.

Vice Mayor Karlin noted special events are visible to people outside of the Committee and will engage the public to participate. Chair Osborne suggested adding a business entity such as the Arizona Chamber of Commerce to the membership to bring in a different focus. Councilmember Tande discussed efforts through the Arizona Age-Friendly Network and a tour of Sun City Grande to showcase the private industry’s efforts. He suggested working with private industry to take a greater role and consider looking at different models to serve the community’s needs.

Ms. St. Peter noted support for moving ahead with proposal; adding further information on the role of the Committee to serve as an incubator for different community initiatives – some of which may be maintained by local government, MAG or other community partners; support for opening up the membership primarily to state, non-profit, faith-based, and business. She noted a format for doing so would be to issue a call for letters of interest in specific categories. The committee could then review and make recommendation on new appointments. Vice May Hartke requested further information to have a better understanding/framework for what the Committee is agreeing to. He shared a great resource for seeking new membership could be from other groups such as the Governor’s faith and

neighborhoods commission, or other non-profits and faith-groups but noted the need to be able to better respond to and represent the efforts.

Ms. St. Peter inquired about the timing for opening up the membership. Chair Osborne noted the discussion is fluid and needs to be further outlined. However, she suggested having new membership on board by the end of summer. Ms. St. Peter summarized the need to further outline the proposal, seek approval for the proposal, and then issue a call for letters. Vice Mayor Karlin suggested it would be helpful to have input from the other entities as opposed to the Committee proceeding with planning prior to new membership coming on board. Councilmember Tande recommended having entities who respond to the call for letters also include input on the gaps they see in the community.

Ms. St. Peter inquired about hosting community forums to inform people of the new direction and get greater buy-in which could generate a greater response to the call for letters. Chair Osborne noted that each member could reach out to others but require further information before doing so. Councilmember Hess recommended inviting a representative from the Governor's Office to a brainstorming session to get input from a policy standpoint. Chair Osborne suggested once the proposal has been approved by Regional Council, information should then be publicized in a MAG publication. The Committee also requested a year in review with information on other groups and/or initiatives that were launched by the HSCC. Discussion ensued on those items being separate and serving different purposes. Ms. St. Peter advised that MAG will be issuing its first annual report in which human services is prominently featured.

Ms. St. Peter inquired whether "incubator" needs to be featured more prominently or is sufficient if outlined in the "role of the Committee". Discussion ensued on differences in innovation vs. incubation. There was agreement for using the term incubator and including it in the role as well as the main tasks. Ms. St. Peter summarized the Committee's consensus based on discussion held including greater detail on the timeline. She advised a revised draft would be sent for review and approval. She inquired whether the Committee would want to review the proposal prior to it being presented to Regional Council. There was consensus for scheduling a meeting in June for the Committee to take action on a revised draft. The Committee agreed to meet on June 9<sup>th</sup> at 2:00 p.m.

Laura Guild, Arizona Department of Economic Security, advised she is a member of HSTC and noted the discussion has evolved. She agreed serving as an incubator is a good plan moving forward. Chair Osborne called for a motion. Vice Mayor Hartke motioned to recommend approval of the revised proposal to evolve the MAG Human Service Coordinating Committee. Councilmember Hess seconded the motion. The motion passed unanimously.

## 6. Committee Officer Appointments Updates

Ms. St. Peter advised the officer terms will expire at the end of June. Letters of interest are being solicited for both the Chair and Vice Chair roles. Letters are requested by June 1<sup>st</sup>.

Vice Mayor Woods was nominated by Committee members to serve as the Chair. He agreed to take it into consideration and follow-up with Ms. St. Peter. Chair Osborne expressed her support for the Committee's efforts and offered to remain in some capacity as needed.

7. Arizona Age-Friendly Network

Ms. St. Peter provided an overview of the Arizona Age-Friendly Network activities including the Going Places Conference. The conference was held on May 6, 2015 at the Ina Levine Jewish Community Campus in Scottsdale. An overview of the site visit to Indiana for the Arizona – Indiana Rural Collaborative was provided. Ms. St. Peter acknowledged everyone who participated in and supported the Network's efforts.

Ms. St. Peter advised the nine pilot sites are working with consultant Robert Hess to develop their business plans. Each site is doing work directly responsive to the needs and opportunities within their community. The Feed Your Mind Webinar is scheduled for Friday, June 5<sup>th</sup> and will feature Dr. Jan Dougherty, Banner Alzheimer's Institute. Dr. Dougherty will present on dementia friendly communities.

8. Committee Member Human Services Updates

Committee members were offered an opportunity to offer additional updates. Vice Mayor Hartke advised the City has launched the I Help Interfaith Homeless Emergency Lodging Program. Through the program, 17 churches have collaborated to provide housing and jobs to homeless individuals. The city is researching an art project called Changing the Face of Homelessness wherein a photographer will take the pictures and write a narrative related to each of the individuals in the photos. The project will launch at Chandler's Vision Gallery with the goal of changing the face of homelessness.

Ms. St. Peter advised the Network's first intergenerational art show was held at the Going Places conference. The art show received 28 entries, as well as entries from a fourth grade class from Pueblo Elementary School in Scottsdale. The art show asked individuals to submit art that answered the question "What does it feel to be 70, 80, or 90"? Ms. St. Peter also congratulated the City of Surprise and City of Tempe as winners of the Community Competition. Both cities will be utilizing grant money received to purchase tablets for community outreach efforts.

Chair Osborne shared that she has been mentoring teenagers for the past 10 years and is the Vice President for the Homeless Youth Connection. She shared her experience mentoring to homeless teens and stressed that helping one child can change the course of their history. She noted one may never know the impact they have, but encouraged everyone to always take that opportunity and that as leaders, to keep the question in mind of who they can mentor. Chair Osborne advised this would be her final term as a Councilmember for the City of Goodyear, but noted her effort to help mentor and identify future leaders.

9. Request for Future Agenda Items

Committee members were given an opportunity to request topics or issues of interest that the HSCC would like to have considered for discussion at a future meeting. Having no further discussion, the meeting adjourned at 10:01 a.m.

## Proposal to Evolve the MAG Human Services Coordinating Committee

Revised May 20, 2015 with feedback from the  
MAG Human Services Coordinating and Technical Committees

### Requested Action

- To change the name of the MAG Human Services Coordinating Committee to the MAG Human Services and Community Initiatives Committee.
- To open membership of the newly named committee to include representatives from the State of Arizona, nonprofit agencies, places of worship, and the business community.
- To refocus the committee as an incubator of human services and community initiatives that strengthen the region and the communities in it.
- To request approval of these changes at the June 2015 MAG Regional Council meeting.

### Background

The MAG Human Services Division was formed in 1976 by an action of Regional Council. The main focus at the time was to develop allocation recommendations for the Social Services Block Grant through a contract with the Arizona Department of Economic Security (DES). The main deliverables were the allocation recommendations and an annual regional human services plan. Membership on the committee was open to all MAG member agencies, Valley of the Sun United Way, Mesa United Way, local human services coordinating councils, and DES. The role of the committee was to advise the Regional Council on human services issues.

Throughout the years, the landscape of human services in the region has changed considerably. The Continuum of Care and the Regional Domestic Violence Council are now housed at MAG. The level of funding for the Social Services Block Grant has diminished significantly and DES no longer contracts with MAG to develop the allocation recommendations. The structure of HSCC was developed in response to the human services environment in 1976. Given these and other substantial changes in the field, the HSCC members are proposing the following revisions to the committee structure and membership.

The committee members recognize an ongoing and increasing need to develop a regional response to human services issues. The resources available to address these issues are more scarce than ever yet the demand continues to climb. Individual communities are pioneering best practices that may be of value to other communities. This value can best be leveraged through collective analysis and communication. The role of the committee is to collect information from the individual communities regarding their challenges and opportunities, identify the cutting edge practices with the best return on investment, and provide this analysis for replication throughout the region. Individual communities benefit from this exchange because they have more effective tools, data, and partnerships to meet the needs of their constituents.

The result of the proposed changes below will be the continued effectiveness of the committee to be responsive to emerging trends in human services and to meet the needs of the region and member agencies.

### Proposed New Format

The following proposed changes will revitalize the committee and better serve the MAG member agencies:

- **Name:** Human Services and Community Initiatives Committee.
- **Role:** The redefined role of the committee(s) will be to incubate solutions that address human services needs and opportunities. This will be based on an assessment of the state of human services and community initiatives in the region through an inclusive process with diverse stakeholders. This will result in an action agenda to promote strategies that will improve the state of human services in the region. These activities will support the original and ongoing role of the committee to advise the MAG Regional Council on human services related issues.
- **Membership:** The composition of the committee will be expanded to include additional entities from different sectors such as the State of Arizona government, nonprofit agencies, places of worship, MAG Management Committee, and the business sector such as a chamber of commerce. Elected officials from the MAG member agencies will have an ongoing invitation to join in order to ensure balanced geographic representation on the

committee. Once the proposal is approved, the committee will solicit letters of interest from these areas to request membership on the committee. The committee will review the letters and make a recommendation for approval by the MAG Regional Council Chair.

- **Main task:** The committee will primarily be focused incubating solutions that strengthen the region. This will be driven by the development of a Regional Human Services Action Agenda. Ongoing analysis and a “State of Human Services in the Region” event will feature a multidisciplinary range of issues in support of the agenda. These activities will focus on three main areas of data, tools, and policy. Data will be presented that illustrate the demand for human services throughout the region. Tools will be offered to better understand these needs and opportunities. Policy will be assessed to determine what changes are recommended to improve the state of human services in the region. The MAG Human Services Technical Committee will provide support as needed. Community partners will be engaged to lend additional support and to participate in the development of the agenda and event.
- **Deliverables:** There are two main deliverables. The event will be one deliverable. The second deliverable will be the Regional Action Agenda for Human Services based on the recommendations developed at the event. The agenda will be offered to the MAG Regional Council for action. The agenda will include specific requests such as the replication of best practices and policy recommendations.
- **Meeting focus:** The committee will meet to determine the data, tools, and policies to be addressed at the event. The committee will meet to shape the action agenda and to recommend it for approval. HSTC will provide the community input, technical expertise, and analysis needed by the HSCC to determine the priorities for action.
- **Timeline for changes:**
  - HSCC and HSTC reviewed and discussed the proposal in May 2015.
  - HSCC will meet again on June 9, 2015 at 2:00 p.m. to review the revised draft, provide additional feedback, and take action on the proposal.
  - The revised draft will be offered for approval at the June 24, 2015 MAG Regional Council meeting.
  - If approved, the committee will meet with key community leaders to solicit feedback and consensus for the priority areas to be addressed.
  - Two documents will be produced in the summer months of 2015. The first will provide information about the accomplishments of the committee in FY 2015. The second will highlight the initiatives such as the Arizona Age-Friendly Network that were launched by the committee. This will be done to communicate the value the committee imparts.
  - One or more community forums will be held to communicate the new direction of the committee and to obtain feedback from diverse voices throughout the region. This will occur in August or September 2015.
  - A call for letters of interest will be sent in September 2015 after the community forum. New committee representatives will be invited from the State of Arizona government agencies, nonprofit agencies, places of worship, and business. The committee will review the letters and recommend a slate to the MAG Regional Council Chair for approval.
  - The committee will convene its new membership in October 2015 and identify the key areas of focus to be researched and assessed by HSTC.
  - By February 2016, the new committee will review the research and assessment findings and prioritize the data, tools, and policy to be featured at the State of Human Services event.
  - The event will be held in April 2016 with a broad array of stakeholders. At the event, specific action items will be identified for inclusion in the Regional Human Services Action Agenda.
  - The new committee will review the results of the event in May 2016 and prioritize the items to be included in the agenda.
  - In June 2016, the new committee will review and act on the draft action agenda and the MAG Regional Council will be presented with the action agenda for approval.
  - The cycle will continue on an annual basis. Impacts will be measured and monitored on an ongoing basis.