

January 2, 2013

TO: Members of the MAG Human Services Technical Committee

FROM: Deanna Jonovich, City of Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF AGENDA

Meeting - *1:30 p.m.
Thursday, January 10, 2013
MAG Office, Second Floor, Chaparral Room
302 North 1st Avenue, Phoenix

* Please note new meeting start time.

The next MAG Human Services Technical Committee (HSTC) meeting will be held at the time and place noted above. Members of the Human Services Technical Committee may attend either in person or by phone. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at www.azmag.gov. In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/HumanServicesTechnicalCommittee>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Human Services Technical Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions, please call the MAG office.

MAG HUMAN SERVICES TECHNICAL COMMITTEE
TENTATIVE AGENDA
January 10, 2013

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address HSTC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless HSTC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of the December 13, 2012 Meeting Minutes

The draft minutes for the December 13, 2012 meeting are posted with the meeting materials.

4. Legislative Update

Nathan Pryor, MAG Government Relations Manager, will provide a report on federal legislation that affects human services funding and programs.

4. Social Services Block Grant Redistribution of Funds

The Arizona Department of Economic Security has requested that funding for Supportive Intervention/Guidance Counseling for Persons

2. Information.

3. Approve the HSTC December 13, 2012 Meeting Minutes.

4. Information and discussion.

4. Recommend approval to redistribute Social Services Block Grant funds from Supportive Intervention/Guidance Counseling for People with Disabilities to services ranked in Group A and Group B.

with Disabilities be moved to other services. This request is based on not receiving any responses from two Requests for Proposals in this service category. The \$10,645 allocated for this service has been shifted to services in Group A and Group B. Please refer to the draft Social Services Block Grant allocations chart posted with the meeting materials.

5. Draft Social Services Block Grant Allocations

On December 13, 2012, the MAG Human Services Technical Committee voted to distribute the draft Social Services Block Grant allocations for public comment. A report will be provided to the Committee on the public comment received. The draft allocations will be presented to the Committee for action.

5. Recommend approval of the draft Social Services Block Grant allocations.

6. FY 2014 MAG Human Services Transportation Coordination Plan Update

DeDe Gaisthea, MAG Human Services Transportation Planner, will present the draft FY 2014 MAG Human Services Transportation Coordination Plan for the Committee's action. The plan is required by SAFETEA-LU and MAP-21 for agencies applying for federal funding to support human services transportation. Please refer to the draft plan update posted with the meeting materials.

6. Recommend approval of the FY 2014 MAG Human Services Transportation Coordination Plan Update.

7. Regional Aging Services Planning Update

Amy St. Peter, MAG Human Services and Special Projects Manager, will provide a report on the City Leaders Institute on Aging in Place and the Enhancing Age-Friendly Cities Initiative. This will include progress made on the pilot sites, website development, and the orientation in Washington, D.C.

7. Recommend approval of next steps to support regional aging services planning.

8. Request for Future Agenda Items

Topics or issues of interest that the MAG Human Services Technical Committee would like to have considered for discussion at a future meeting will be requested.

8. Information and discussion

9. Comments from the Committee

An opportunity will be provided for HSTC members to present a brief summary of current events. HSTC is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

9. For information.

MARICOPA ASSOCIATION OF GOVERNMENTS
HUMAN SERVICES TECHNICAL COMMITTEE
MEETING MINUTES – DECEMBER 13, 2012

COMMITTEE MEMBERS

Tim Cole for Deanna Jonovich, City of Phoenix, Chair
Christina Avila, City of Avondale
Rob Schweitzer for Mary Berumen, City of Mesa
+Kyle Bogdon, DES/ACYF
*Krista Cornish, Town of Buckeye
*Naomi Farrell, City of Tempe
*Jessica Fierro, Town of Gilbert
*Janeen Gaskins, City of Surprise
Laura Guild, Arizona Department of Economic Security
Jennifer Turk for Jeffrey Jamison, City of Phoenix
+Jim Knaut, Area Agency on Aging
*Margarita Leyvas, Maricopa County, Vice Chair
*Joyce Lopez-Powell, Valley of the Sun United Way

Steven MacFarlane, City of Phoenix
+Leah Powell, City of Chandler
*Cindy Saverino, Arizona Department of Economic Security
*Carol Sherer, Arizona Department of Economic Security/DDD

OTHERS PRESENT

Wendy Miller, City of Phoenix

Rachel Brito, MAG
DeDe Gaisthea, MAG
Amy St. Peter, MAG

+Those members present by audio/videoconferencing.

*Those members neither present nor represented by proxy.

1. Call to Order

Steve MacFarlane, City of Phoenix, called the meeting to order at 1:02 p.m. Introductions ensued.

2. Call to the Audience

An opportunity was provided for members of the public to address the Committee. No public comments were made.

3. Approval of the November 15, 2012 HSTC Meeting Minutes

A motion to approve the November 15, 2012, meeting minutes was requested. Laura Guild, Department of Economic Security, motioned to approve the minutes. Christina Avila, City of Avondale, seconded the motion. The motion passed unanimously.

4. Assignment of the Designated Recipient for Federal Transit Administrative Section 5310 enhanced Mobility of Seniors and Individuals with Disabilities (Sr/ID) Program in the MAG Region.

Mr. MacFarlane invited DeDe Gaisthea to offer an update on Moving Ahead for Progress in the 21st Century Act (MAP-21) and the determination of a designated recipient for program funding. Ms. Gaisthea advised MAP-21 was signed into law by President Obama on July 6, 2012 and went into full effect October 1, 2012,

authorizing programs through 2014. Revisions include the repeal of New Freedom Section 5317. It has been consolidated as an eligible program under Section 5310. This program has been renamed to the Enhanced Mobility of Seniors and Individuals with Disabilities (5310).

Ms. Gaisthea advised that under MAP-21 there is no longer a single apportionment to the state. Apportionments are now specifically for large urbanized, small urbanized, and rural areas. Through MAP-21, a designated recipient (DR) needs to be officially designated in large urbanized areas. Those include areas with a population over 200,000 people. Funds cannot be awarded until a DR is on file with the FTA regional office. As required by Federal Transit Administration (FTA) guidelines, MAG is initiating the process for the DR for the region.

MAG, the Arizona Department of Transportation (ADOT), and the City of Phoenix, discussed eligible DR candidates for this region. A number of agencies are eligible such as MAG, Valley Metro/RPTA, ADOT, and the City of Phoenix. It was noted that Valley Metro/RPTA has not received any direct funding from FTA, however, the City of Phoenix and ADOT do receive direct FTA funding and have staff in place to administer the program. Recommendations for a regional DR will move through the MAG Committee process for approval. Presentations have also been offered to the MAG Transportation Review Committee and the Transportation Ambassador Program participants. A presentation will be offered to the Elderly and Persons with Disabilities Transportation Committee (EPDT) on December 20, 2012. Public comments will be accepted until January 2, 2013.

Mr. MacFarlane requested a motion to approve either City of Phoenix or ADOT as the Committee's recommendation for the designated recipient. Jennifer Turk, City of Phoenix, proposed City of Phoenix as the designated recipient of this project.

Clarification was requested on what was being asked of the Committee. Mr. MacFarlane advised the Committee is being asked to recommend either that the City of Phoenix become the designated recipient of federal funding or that ADOT retain its designation. Ms. Gaisthea noted the City of Phoenix was a designated recipient for Section 5317 which has now been consolidated under Section 5310. An inquiry was made about the funding for each program. Ms. Gaisthea advised combined funding is \$1.2 of which 55 percent is designated for Section 5310 and the remaining 45 percent for other eligible new freedom projects. Ms. Avila seconded the motion. The motion passed unanimously.

5. Social Services Block Grant Ranking Exercise and Draft Allocations

Mr. MacFarlane invited Ms. St. Peter to present the SSBG ranking exercise and draft allocations. Ms. St. Peter thanked everyone who completed the SSBG ranking exercise. She provided a brief history of the request from the Department of

Economic Security's (DES) request for the Committee to serve as a conduit for local input. She stressed the importance of the Committee's expertise in helping to develop the draft allocations.

A brief overview of the service ranking results was provided. Ms. St. Peter noted as in similar trends from previous years, services for Adults, Families and Children as well as Older Adults tend to be ranked slightly higher. Persons with Disabilities and Persons with Developmental Disabilities tend to be ranked lower. She noted this trend was not completely consistent across the rankings. Additionally, a few new services were proposed, but were not included in the funding matrix due to the limited number of requests for these services.

Transportation services are included in the ranking results. Ms. St. Peter recalled the committee's decision from a few years ago not to fund transportation services any longer. This decision was made in an effort to reprioritize the limited amount of funding available over the past few years. Ms. St. Peter opened the topic for discussion. She again expressed gratitude for everyone's participation in the ranking exercise.

Mr. MacFarlane inquired about the level of participation among community partners. It was noted the number of community partner responses was significantly higher than those from Committee members. Ms. St. Peter acknowledged the Committee for their previous discussion on how to meaningfully incorporate community responses while balancing those responses with the expertise and input from the Committee. Eight responses were received from Committee members and 43 responses from community partners. Seventeen additional service ranking forms were submitted but were either incomplete or completed incorrectly. The list of participants was available in the meeting materials.

As discussed at the last HSTC meeting, Committee member votes were weighted at two-thirds (2/3) and community partner votes were weighted at one-third (1/3). This allows an opportunity to incorporate the community partner results without overwhelming the Committee votes. Mr. MacFarlane recognized MAG staff for their efforts in developing the draft allocations. Ms. St. Peter acknowledged Mr. MacFarlane and Rachel Brito, MAG, for their efforts.

Having no further discussion, a motion was requested. Ms. Avila made a motion to approve the distribution of the draft Social Services Block Grant allocation recommendations for public comment. Ms. Guild seconded the motion. The motion passed unanimously. Jim Knaut, Area Agency on Aging, noted the broad base of community partners who participated in the service ranking exercise. He noted the list of participants stretches across the valley and across various different service providers.

6. FY 2014 Committee Outcome Measures

Mr. MacFarlane invited Ms. St. Peter to provide an overview of the FY 2014 Committee Outcome Measures. Ms. Gaisthea addressed the Committee to offer brief highlights from Human Services Transportation Planning measures that fall under the purview of HSTC.

Collaboration with Regional Public Transportation Authority (RPTA): Efforts are continuing toward creating a web design to accommodate the MAG Human Services Transportation Inventory. A work group has been formed to design some of the features for the site. The website will provide a great opportunity for the public to get information on human services transportation.

Insurance: A workshop was held at the Regional TAP meeting in June in which participants discussed concerns not only on policy but on the cost of insurance. A recommendation was made to continue the dialogue on insurance and form a focus group to further discussion.

Engaging stakeholder providing information at community meetings. Presentations have been made to various groups including the Sun City Rotary Club, the West Valley Human Service Alliance, and the Phoenix Mayors' Commission on Disabilities. The outcome has resulted in seven new agencies attending the meetings, including nonprofit agencies and the Veteran's Administration. Ms. Gaisthea noted mobility managers are serving as great community liaisons in the region and seeking other coordination efforts within the region.

One-Call Center: Staff continues to facilitate regional dialogue on a one-call center. There are some best practices throughout the nation, but they do not include nonprofit agencies. Efforts are continuing on this process.

Human Services Transportation Plan: Work is underway to update the Human Services Transportation Plan and incorporate public input.

Ms. Gaisthea noted facilitation of the Section 5310 application process is pending the outcome of the DR for federal funding. Ms. St. Peter noted outcome measures moving forward will be to continue facilitation of the application process; update the Human Services Transportation Plan, continuing with Transportation Ambassador Program; and moving forward to combine transportation coordination planning with services for older adults.

In reference to public involvement, outcome measures include continuing the electronic newsletter, press releases, and ensuring a presence at community events. Ms. St. Peter noted Regional Community Partners is MAGs 501(c)3 agency, therefore anything that is grant-funded comes through the RCP. The two current grant funded programs include aging services and the Domestic Violence Protocol Evaluation Project.

Ms. St. Peter requested the Committee review the outcome measures and provide input for any additional efforts the committee would like to address. Mr. MacFarlane requested a motion. Mr. Knaut made a motion to recommend approval of the FY 2014 outcome measures to be included in the FY 014 MAG Unified Planning Work Program. Ms. Guild seconded the motion. The motion passed unanimously.

7. Committee Evaluation and Calendar

Committee members were given an opportunity to review the proposed meeting dates and topics for calendar year 2014. Ms. St. Peter referred the Committee to the tentative meeting dates and topics for 2014. Input was requested what can be done to ensure the meetings are meaningful and provide value to the Committee.

Mr. MacFarlane inquired about changing the meeting start time from 1:00 p.m. to 1:30 p.m. He noted the change may potentially increase participation as the earlier start time may present difficulties for some members to attend. Ms. St. Peter noted all other Human Services committees have a start time of 2:00 p.m. Ms. Avila expressed agreement for changing to start time to 1:30 p.m. No members were opposed to the change. Mr. McFarlane confirmed HSTC meetings will begin at 1:30 p.m. moving forward.

8. Request for Future Agenda Items

Committee members were given an opportunity to suggest topics or issues of interest they would like to have considered for discussion at a future meeting. The following requests were made:

- Continue the legislative updates with presentations offered by various presenters.
- Updates to be provided on Committee goals.
- Updates to keep the Committee informed on major areas of focus.

9. Comments from the Committee

Committee members were given the opportunity to share comments or information related to community events. No comments were received.

10. Adjourn

The meeting adjourned at 1:29 p.m. The next meeting is scheduled for Thursday, January 10, 2013 at 1:30 p.m.

**Social Services Block Grant
FY 2014 Funding Recommendations including Redistributed Funds (PwD: SI/GC)**

January 2, 2013

					Redistributed Funds: PwD: SI/GC			
Target Group	Service Title & Service Ranking Across Target Group	FY2013 Funding	FY2014 Funding Recommendations			% of target groups	\$ Amount of Change	FY2014 Funding Recommendations including Redistributed Funds (PwD: SI/GC)
1	AFC: Case Mgt: Basic Needs	\$1,031,644	\$1,060,411		10,645	58%	\$4,081	\$1,064,492
2	AFC: Case Mgt: Homeless, Emergency Shltr	\$196,781	\$202,269			11%	\$778	\$203,047
7	AFC: Shltr: Homeless Families and Individuals	\$94,081	\$96,705			5%	\$372	\$97,077
20	ELD: Home Delivered Meals	\$452,468	\$465,085			25%	\$1,790	\$466,875
27	PwD: Home Delivered Meals	\$19,049	\$19,580	2/3		1%	\$75	\$19,655
		\$1,794,023	\$1,844,049		7,096		\$7,096	\$1,851,145
3	AFC: Case Mgt: Homeless, Transitional Housing	\$69,354	\$72,273		3,548	12%	\$414	\$72,687
5	AFC: Crisis Shltr Svcs.: Children and Runaway Children	\$73,391	\$76,480			12%	\$438	\$76,918
6	AFC: Crisis Shltr Svcs.: Domestic Violence	\$352,943	\$367,796			59%	\$2,107	\$369,903
8	AFC: Shltr: Transitional housing for elderly homeless people who have disabilities	\$98,669	\$102,821			17%	\$589	\$103,410
22	ELD: Transportation	\$0	\$0	1/3		0%	\$0	\$0
		\$594,357	\$619,370			3,548	\$3,548	\$622,918
11	AFC: Transportation: Homeless/Unemployed	\$0	\$0					\$0
13	DD: DD: Ext Supported Empl Svcs: Individuals with DD in need of work training opps.	\$285,686	\$285,686					\$285,686
18	ELD: Adult Day Care/Adult Day Health Care: Homeless, Emergency Shltr	\$195,930	\$195,930					\$195,930
19	ELD: Home Care: HK/HM, Chore, Home Health Aid, Personal Care, Respite and Nursing Svcs.	\$341,621	\$341,621					\$341,621
25	PwD: PwD: Congregate Meals	\$11,144	\$11,144					\$11,144
		\$834,381	\$834,381					\$834,381
4	AFC: Case Mgt: Pregnant/Parenting Youth	\$37,375	\$33,637					\$33,637
10	AFC: Supportive Intervention/Guidance Counseling: Outpatient Domestic Violence Victims	\$34,979	\$31,481					\$31,481
12	DD: DD: Attendant Care Svcs.	\$18,770	\$16,893					\$16,893
14	DD: DD: Ext. Supported Empl. Svcs.: Individuals with DD who reside in the family home and are in need of work training \ opps.	\$55,855	\$50,270					\$50,270
16	DD: DD: Respite Service	\$29,693	\$26,724					\$26,724
17	DD: DD: Transportation Service	\$0	\$0					\$0
21	ELD: ELD: Supportive Intervention/Guidance Counseling	\$0	\$0					\$0
26	PwD: PwD: Home Care	\$29,301	\$26,371					\$26,371
		\$205,974	\$185,376					\$185,376
9	AFC: Supportive Intervention/Guidance Counseling: High Risk Children	\$47,578	\$38,062					\$38,062
15	DD: DD: Habilitation Svcs.	\$18,951	\$15,161					\$15,161
23	PwD: PwD: Adaptive Aids/Devices	\$9,513	\$7,610					\$7,610
24	PwD: PwD: Adult Day Care/Adult Day Health Care	\$10,260	\$8,208					\$8,208
28	PwD: PwD: Rehabilitation Instructional Svcs.	\$9,936	\$7,949					\$7,949
29	PwD: PwD: Supported Empl., Ext.	\$162,666	\$130,133					\$130,133
30	PwD: PwD: Supportive Intervention/Guidance Counseling	\$13,306	\$0					\$0
		\$272,210	\$207,123				\$10,645	\$207,123
		\$3,700,944	\$3,690,300					\$3,700,944

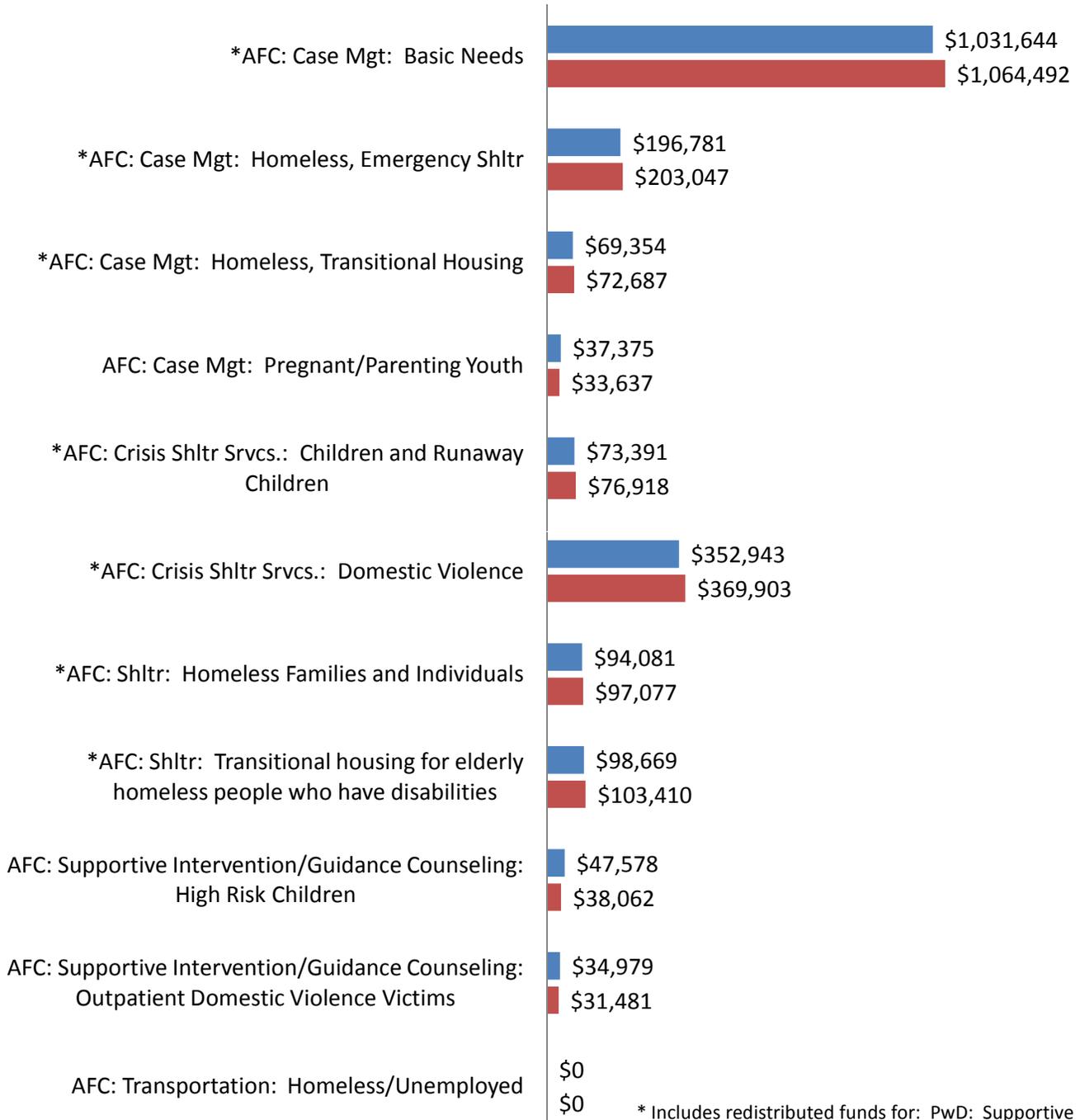
Additional Recommended Services

- * Other: Violence & Harm Prevention (recommended by 2 people)
- * Other: Volunteer Management
- * Other: Grandparents Raising Grandchildren
- * Other: DD Adult/Child Day Care Services
- * Other: AFC: Financial Literacy Education

- * Other: Day Care Services
- * Other: Permanent Supportive Housing
- * Other: Parent Aide Services/Parenting Skills
- * Other: Preventative and educational services for toddler and children; mentoring and

**SSBG Funding Allocations
Adults, Families & Children
January 2, 2013**

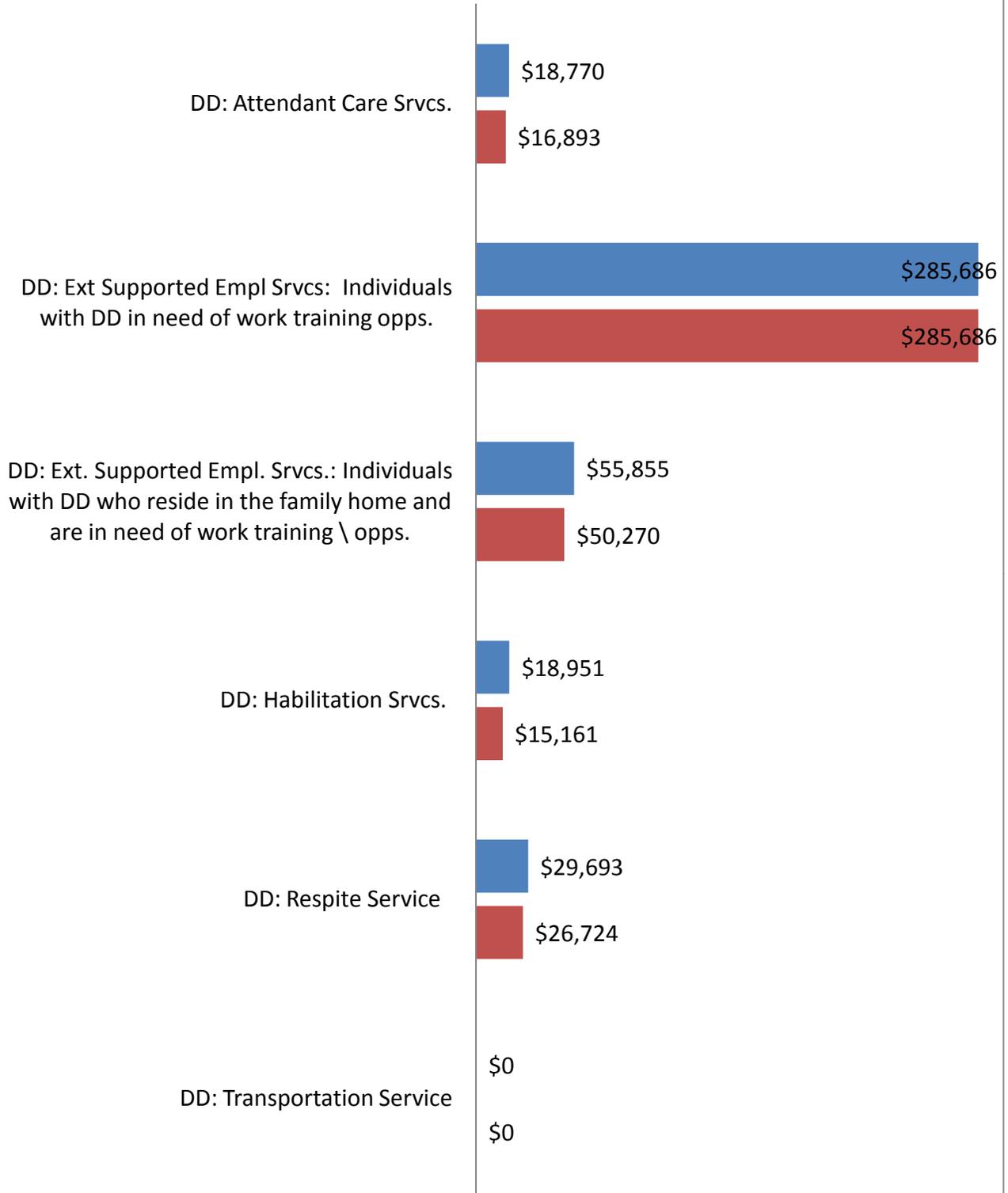
■ FY2013 Funding ■ *FY2014 Funding Recommendations



* Includes redistributed funds for: PwD: Supportive Intervention & Guidance Counseling.

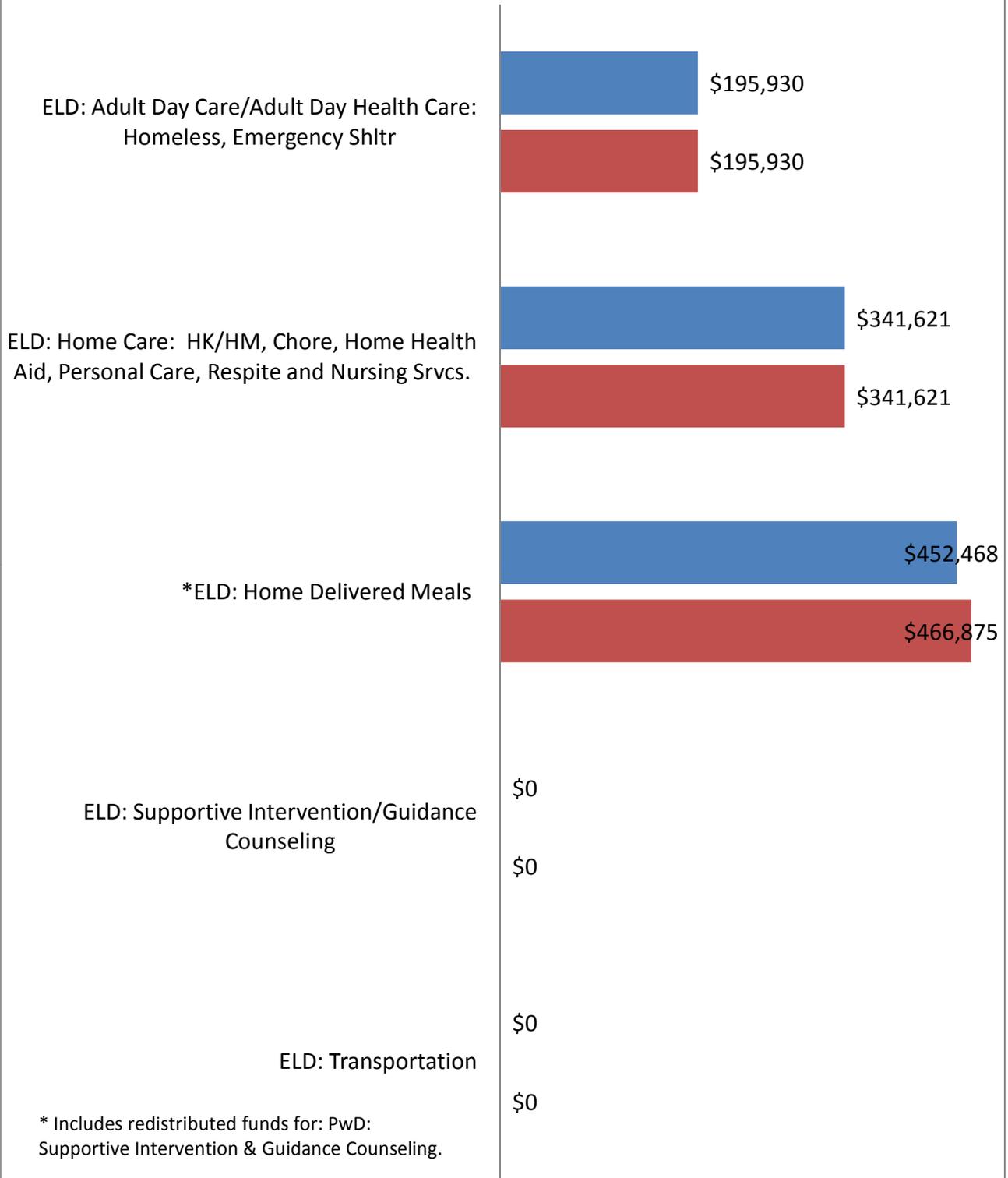
**SSBG Funding Allocations
Developmental Disabilities
January 2, 2013**

■ FY2013 Funding ■ *FY2014 Funding Recommendations



SSBG Funding Allocations Elderly January 2, 2013

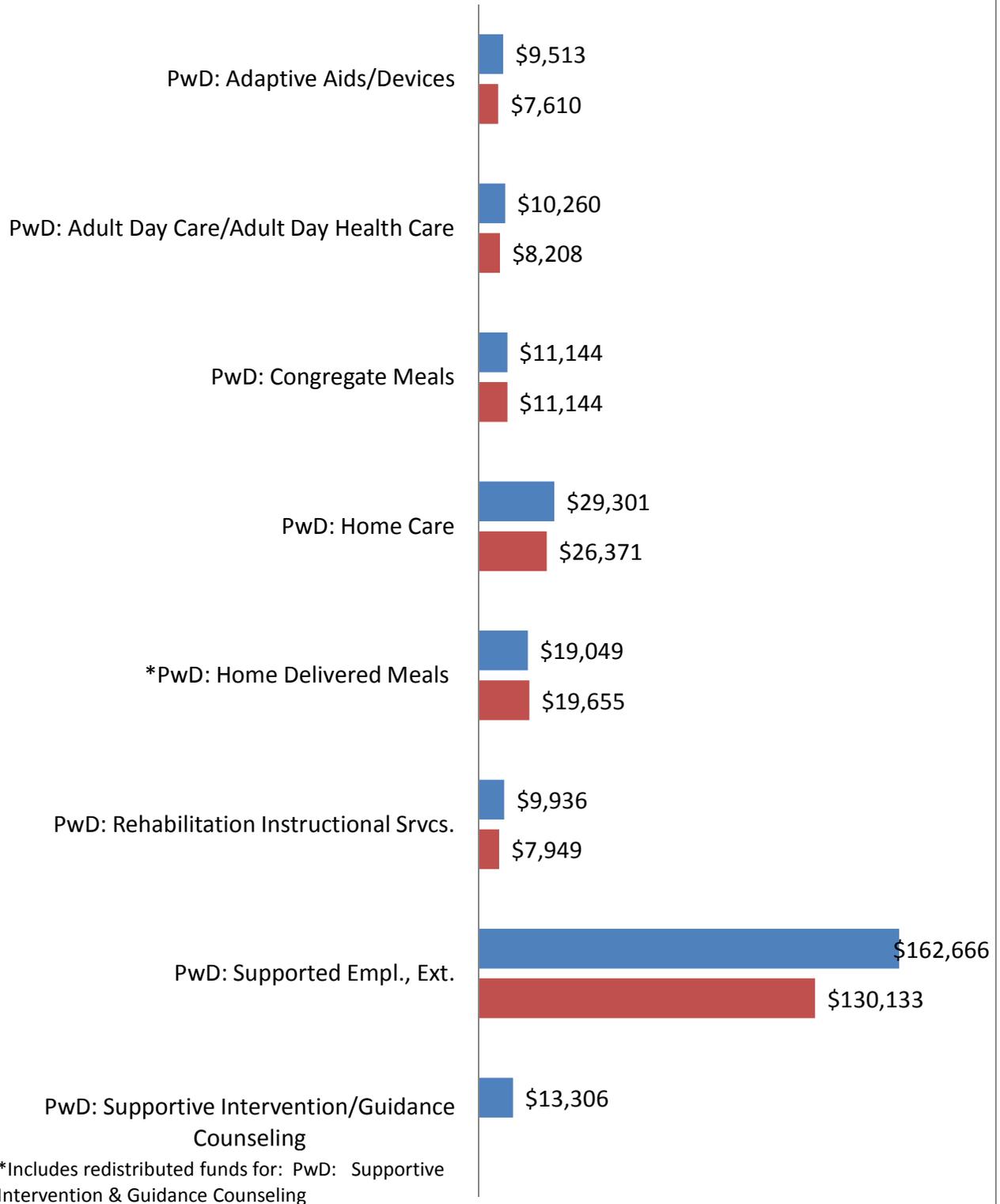
■ FY2013 Funding
 ■ *FY2014 Funding Recommendations



* Includes redistributed funds for: PwD: Supportive Intervention & Guidance Counseling.

**SSBG Funding Allocations
Persons with Disabilities
January 2, 2013**

■ FY2013 Funding ■ *FY2014 Funding Recommendations



Age-Friendly Cities Initiative
Greater Phoenix Region Communication Plan

Grant Application Outcome Measure: Develop a communication plan to promote the work and impact of the age-friendly network and to raise support for similar efforts in the future. The plan will include community outreach, periodic presentations to city councils and regional committees, and virtual communication through social media and the project's website. The website proposed within this grant will dramatically increase the ability to communicate these results of this project and to engage the general public. The regional committees at MAG offer unparalleled access to elected officials throughout the region, as well as a forum to reach elected officials throughout the state and the country. (December 2012)

Mission: To communicate the need, opportunities, and benefits of engaging the significantly increasing number of people aged 65 years and more in the region through the development of a Regional Aging in Place Network. The end result will be people can live independently in their homes safely and with dignity.

Internal Stakeholders:

- Maricopa Association of Governments (MAG): Regional Council, Management Committee, Human Services Coordinating Committee, Human Services Technical Committee, and intergovernmental representatives
- Virginia G. Piper Charitable Trust
- City of Phoenix
- City of Scottsdale
- Tempe Community Council
- Benevilla
- Sun Health
- Area Agency on Aging
- Arizona Department of Economic Security
- Duet
- Chicanos por la Causa
- Lutheran Social Services
- Arizona Grantmakers Forum
- Arizona State University College of Nursing and Health Innovation

Audiences:

- General public
- Nonprofit agencies
- Local, regional, and state government

- Places of worship
- Community groups and associations

Objectives:

1. Coordinate activity among the internal stakeholders to create a unified, clear, and consistent message.
 - a. Strategy: MAG will review promotional pieces to ensure consistency with guiding principles and mission.
 - b. Strategy: MAG will be responsible for promotional material regarding the Regional Aging in Place Network. The pilot sites will be responsible for promotional material related to their site. MAG and the pilot sites will share promotional pieces for review prior to publication.
 - c. Strategy: Internal stakeholders will notify MAG when they have been contacted by the media. MAG will lend technical assistance as needed. MAG will also track contacts made with media and resulting coverage on behalf of the project.
2. Leverage the networks and capacity of the internal stakeholders to reach a broader, greater audience.
 - a. Strategy: Internal stakeholders will disseminate approved final promotional materials on each other's behalf as they are able.
3. Increase community engagement and political support for the project through effective and frequent messaging about the project.
 - a. Strategy: MAG will maintain a distribution list of stakeholders and media contacts.
 - b. Strategy: Internal stakeholders will develop promotional materials with the assistance of public relations professionals at MAG and at the pilot sites as available.
 - c. Strategy: Internal stakeholders will publish press releases and other communications with updates on the project's progress on the basis of important milestones.
4. Create a feedback loop to utilize insights from community engagement to influence how the project is designed, implemented, and evaluated.
 - a. Strategy: Internal stakeholders will conduct, document, and share results from focus groups, community leader briefings, interviews, and surveys among internal stakeholders.
 - b. Strategy: MAG will share reports and major findings from community engagement with the public, especially those in neighborhoods with pilot sites. MAG will collect feedback on the materials and distribute among the internal stakeholders.
5. Promote the success and lessons learned from the project in order to stimulate and inform other aging in place efforts in the state and the country.

- a. Strategy: MAG will develop and distribute reports and promotional pieces to internal stakeholders, local media, and national contacts such as Grantmakers in Aging and the Pfizer Foundation.
 - b. Strategy: Internal stakeholders will participate in and promote national events and forums that address aging in place with a focus on the outcome of this project.
 - c. Strategy: MAG will maintain a dialogue with the other regions participating in the Enhancing Age-Friendly Cities Initiative to learn from the other sites and to share the insights gleaned from this project.
6. Engage leadership from local government.
 - a. Strategy: MAG will present updates on the project to the related MAG committees on at least a quarterly basis.
 - b. Strategy: MAG will collect feedback from the related MAG committees. This feedback will be shared with the internal stakeholders and used to help shape the project.
7. Provide virtual outreach to older adults and adult children of aging parents.
 - a. Strategy: MAG will develop a local inventory of websites related to aging in place.
 - b. Strategy: Internal stakeholders will conduct focus groups with older adults and service providers to determine optimal functionality of a website designed for people aged 55 years and more.
 - c. Strategy: MAG will develop a user group of older adults and professionals to help refine the scope of the website and what functionality it will include.
 - d. Strategy: MAG will develop a website with extensive feedback from internal stakeholders and the user group that will help connect older adults and adult children of aging parents with resources for aging in place.
 - e. Strategy: Internal stakeholders will promote the website with the intended population.

Greater Phoenix Aging in Place Initiative Inventory

Project-Specific Initiatives

Initiative Name	Host Agency	Funding	Funder	Timeline	Main Focus
Municipal Aging Services Project	Maricopa Association of Governments (MAG)	\$110,800	Virginia G. Piper Charitable Trust	2/2011-6/2012	Local governments and aging
City Leaders Institute on Aging In Place I	MAG	\$6,000	MetLife Foundation/ Partners for Livable Communities	5/2012-5/2013	Social participation
Enhancing Age-Friendly Cities Initiative	MAG	\$150,000 grant \$114,050 match	Pfizer Foundation/ Grantmakers in Aging	11/2012-7/2013	Regional Aging in Place Network
City Leaders Institute on Aging In Place II	MAG	?	MetLife Foundation/ Partners for Livable Communities	2013?	Transportation and Mobility
Age-Friendly Communities	Chicanos por la Causa	\$450,000	Atlantic Philanthropies	9/2011-9/2014	Older adults in Phoenix

Coordinates a wide variety of services, including in-home services such as home delivered meals, housekeeping, and personal care

Name	Geographic Area
Area Agency on Aging, Region One	Maricopa County

Nonprofits offering volunteer assistance to homebound adults (not able to drive); some serve additional populations.

Name	Geographic Area
Duet	Phoenix, Fountain Hills, Glendale, Paradise Valley, Peoria, Scottsdale
Benevilla	NW Valley (Sun City, Sun City West, Surprise)
About Care	Chandler, Gilbert
Neighbors Who Care	Sun Lakes
Y-OPUS	Ahwatukee
Foothills Caring Corp	Carefree and Cave Creek
East Valley Adult Resources	Mesa, and parts of Apache Junction, Gilbert, and Chandler

Promotes meaningful volunteer opportunities for older adults

Name	Geographic Area
Experience Matters	Maricopa County

Websites in Maricopa County with a Focus on Aging in Place

Website Name	Host Agency	URL	Calendar-Events	Volunteers	Benefits Assistance	Social Activities	Home and Community Based Services	Medical Services	Senior Centers Multi-gen ctrs	Info and Referral- Help Line	Care-Givers	Domestic Violence- Abuse	Elder Rights	Training	Research	Font Options	Map	Online Support Groups/ Blog
Area Agency on Aging	Area Agency on Aging	http://www.aaaphx.org/	X	X	X		X			X	X	X	X					
PAS Center for Personal Assistance Services	University of California- San Francisco	http://www.pascenter.org/state_based_stats/adrc.php?state=arizona								X				X				
Division of Aging and Adult Services	AZ Department of Economic Security	https://www.azdes.gov/daas/			X			ALTCs		X	X	X			X	X		
Boomerang	Chandler Public Library	http://www.myboomerang.org/	can't access															
Boomerz	Scottsdale Library	http://www.boomerzAz.com	can't access															
I Will Prevent Elder Abuse	Area Agency on Aging	http://www.iwillpreventelderabuse.org/index.html								X		X						
Virginia G. Piper Charitable Trust	Virginia G. Piper Charitable Trust	http://www.pipertrust.org/our-grants/older-adults/older-adults-info-publications/													X			
Duet	Duet	http://www.duetaz.org/	X	X		X	X	X		X	X						X	X
Benevilla	Benevilla	http://www.benevilla.org/	X	X		X	X			X	X			X				
East Valley Adult Resource Center	East Valley Adult Resource Center	http://www.evadultresources.org/	X	X			X		X	X	X			X				
Foothills Caring Corp	Foothills Caring Corp	http://www.foothillscaringcorps.com/	X	X		X	X				X							
Arizona Senior Center Association	Arizona Senior Center Association	http://www.arizonaseniors.net/							X	X				X				
Foundation for Senior Living Maricopa	Foundation for Senior Living Maricopa	http://www.fsl.org/					X	X	X	X				X		X		
Association of Governments	Association of Governments	www.azmag.gov										X			X		X	
Sun Health	Sun Health	https://www.sunhealth.org/	X	X				X						X				

Website Name	Host Agency	URL	Calendar- Events	Volunteers	Benefits Assistance	Social Activities	Home and Community Based Services	Medical Services	Senior Centers	Info and Referral- Help Line	Care- Givers	Domestic Violence- Abuse	Elder Rights	Training	Research	Font Options	Map	Online Support Groups
Senior Services Scottsdale Senior Services	City of Phoenix City of Scottsdale	http://www.phoenix.gov/residents/seniors/index.html http://www.scottsdaleaz.gov/seniors		X			X		X			X						
Elderly Programs and Services	Chicanos por la Causa Tempe	http://www.cplc.org/social-services/elderly-programs-services.aspx	X	X			X		X									
Tempe Community Council	Community Council	http://www.tempecommunitycouncil.org/								X				X				
Aging and Disability Services	Lutheran Social Services of the Southwest	http://www.lss-sw.org/aging-disability-services.aspx https://www.azdes.gov/main.aspx?menu=8&ID=3318		X			X											
Benefits Check Up	DES	https://www.azdes.gov/main.aspx?menu=8&ID=3318			X													X
Senior Programs	City of Mesa	http://www.mesaaz.gov/parksrec/seniors.aspx							X									X
Senior Adult Programs	City of Peoria	http://www.peoriaaz.gov/NewSecondary.aspx?id=54027	X				X		X									X
About Care	About Care Neighbors Who Care	http://www.aboutcare.org/ http://www.neighborswhocare.com/		X			X			X	X			X				
Neighbors Who Care	Care	http://www.neighborswhocare.com/		X	X		X			X	X							
Senior Companion Program	Northern Arizona University	http://nau.edu/SBS/CSI/Programs/Senior-Companion/		X										X				
Tempe Connections	Tempe Public Library	http://www.tempeconnections.org/	X	X		X								X				X
Senior Programs and Services	City of Glendale	http://www.ci.glendale.ca.us/parks/senior_programs_services.aspx	X				X	X	X	X								
Experience Matters	Experience Matters	http://www.experiencemattersaz.org/	X	X										X				

**Tempe Community Council (TCC) Board of Directors Meeting and Aging Services Focus Group
Tempe Hatton Hall - December 5, 2012**

Attendees:

<ul style="list-style-type: none"> • Kate Hanley, TCC Staff • Caterina Mena, TCC Staff • Cindy Kominska • Woody Wilson, TCC Board • Nancy Puffer, TCC Board 	<ul style="list-style-type: none"> • Barbara Lloyd, TCC Board • Kris Scharlau, Care 7 • Bob and Marquetta White • Lisa Elena (?) 	<ul style="list-style-type: none"> • Amy St. Peter, MAG • Rachel Brito, MAG
--	--	---

An overview was provided of the work undertaken to respond to the needs of those age 65 years and more. Funding to support these efforts has been received from Virginia G. Piper Charitable Trust; MetLife Foundation and Partners for Livable Communities; Pfizer Foundation and Grant Makers in Aging. Some outcomes of the work thus far include the Planning for the Next 100 Years toolkit and event; the City Leaders Institute; and attendance at the White House Forum on Urban Innovation.

A brief overview of two models being considered for possible implementation was provided. They include the Village Model and Senior Centers without Walls. Discussion is underway with the Tempe Community Council, the City of Phoenix, the City of Scottsdale, Benevilla, and Sun Health to implement aging in place pilot projects.

Discussion ensued to seek input on Tempe's assets, needs, and steps for moving forward.

ASSETS

- Tempe Neighbors Helping Neighbors (TNHN)
 - Volunteers help residents keep up the maintenance of their home such as yard work.
 - Persons are referred to TCC when in need of assistance.
 - Residents are able to maintain compliance with code enforcement.
 - The program alerts safety personnel to potential hazards when responding to a call. (ex: hording).
 - TCC does not have authority to impose regulations on hording. They can advise and inform on safety issues.
- Tempe Care 7 Program
 - Will be starting a hording support group and task force.
 - Program is linked to City of Tempe Police and Fire.
- Multi-Generational Centers
 - Pyle Adult Center (among others).
- Experience Corps
 - Literacy program that engages volunteers aged 55 years and more.

- Arizona State University (ASU)
 - Educational classes for older adults.
 - Law school clinics and pro-bono work.
- Tempe Connections Program
 - Programs focused on persons aged 50years and more.
 - Offers ASU lifelong learning classes.
- Neighborhood Associations and Homeowner Associations

NEEDS/CONCERNS

- Tempe Neighbors Helping Neighbors
 - Need more volunteers. Difficulty building a consistent group of volunteers due to lack of consistent volunteer opportunities.
 - Need vendors such as AC/heat companies willing to donate time and resources to address needs of residents.
 - Need greater outreach.
 - Need more counseling for hoarding.
- More services for residents living south of the freeway (US 60)
 - Also focus on program availability and what people are looking for; people do not necessarily choose activities based on destination/location.
- A unified/consistent message.
- Need an assessment to determine when remaining in the home (living in place) becomes unsafe and how to address the issue of making the transition.
 - Discussion on Village assessment– helps individuals make the transition.
 - Care 7 discussion on forming relationships with the older adults, contacting places of worship and relatives.
- Tempe Connections Program
 - Difficulty attracting and increasing number of participants.
- Need to increase communication about programs.
- Persons aged 55 years are still employed; not in a stage of life where they would necessarily utilize senior centers. Services they seek may be during nights and/or week-ends. Many senior centers are closed during these same time periods.
- Transportation
 - Need more transportation options for residents south of the freeway.
 - Need curb-to-curb or door-to-door services for people living north of US 60 to help them utilize existing transportation services.
- Reducing calls to 911 for non-emergency assistance
 - Example of older adults that need assistance transferring their elderly parent(s) from a wheelchair to a bed or vice versa.

FUTURE CONSIDERATIONS

- Increase interaction between older adults and youth
 - Leverage schools to host programs during weekday nights and weekends, site volunteers to help children, etc.
- Address healthcare concerns identified in survey
 - Utilize school facilities to offer healthcare classes such as how to take medications.
 - Engage volunteer healthcare providers to offer classes.
 - Initiate local programs within the community that are less intimidating and more easily accessible.
- Multi-generational Centers
 - Take activities “on the road” to attract interest (using Senior Centers without Walls as model).
- Leverage Neighbors Helping Neighbors
 - Implement more NHN programs on smaller levels.
 - Use as a tool to inform residents about larger programs.
- Engage those aged 50 years and more to utilize their skills and offer services at senior centers
 - This would engage those older adults who are still employed and increase communication to their peers about services/programs offered.
 - This would offer an opportunity to keep senior centers open later.
- Increase communication and community engagement
 - Public Service Announcements on topics such as hoarding; families taking care of families.
 - Utilize NAs and HOAs to increase communication.
 - Offer more meaningful interaction; talking face-to-face.
 - Provide assistance during life’s transition periods. Example: retirement, loss of friend/family, loss of ability to drive.
- Identify a specific target population
 - This facilitates more successful implementation.

NEXT STEPS

- Conduct focus groups with first responders to gain a deeper understanding of the needs people experience when they are socially isolated.
- Present at the senior centers open house during the last week of January 2013.
- TCC will invite the senior centers to present information about their open house at the “mission moment” during the TCC board meeting earlier that month.
- Present at the Neighborhood Leadership workshop in the Spring of 2013.
- Explore siting pilot project south of the US 60 in Tempe as an area that is underserved.