

May 8, 2015

TO: Members of the MAG Human Services Technical Committee

FROM: Naomi Farrell, City of Tempe, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF AGENDA

Meeting - 1:30 p.m.  
Thursday, May 14, 2015  
MAG Office, Second Floor, Chaparral Room  
302 North 1<sup>st</sup> Avenue, Phoenix

The next MAG Human Services Technical Committee (HSTC) meeting will be held at the time and place noted above. Members of the Human Services Technical Committee may attend either in person or by phone. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at [www.azmag.gov](http://www.azmag.gov). In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/HumanServicesTechnicalCommittee>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Human Services Technical Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions, please call the MAG office.

MAG HUMAN SERVICES TECHNICAL COMMITTEE  
TENTATIVE AGENDA  
May 14, 2015

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address HSTC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless HSTC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of the March 12, 2015 Meeting Minutes

The draft minutes for the January 8, 2015 meeting are posted with the meeting materials.

4. FY 2015 Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program Recommendation for the Phoenix/Mesa Urbanized Area

The Federal Transit Administration (FTA) provides Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program funding, for capital assistance awards. This award program is available to agencies and public bodies that provide transportation services for older adults and people who have a disability. MAG prepares the Section 5310 priority listing of applications for the Phoenix/Mesa Urbanized Area (UZA) which is approved through the MAG committee process, and forwarded to the City of Phoenix Public Transit Department for submission to the FTA. Approximately \$2.9 million is estimated to be available for this year's Section 5310

2. Information.

3. Approve the HSTC March 12, 2015 Meeting Minutes.

4. Recommend approval of the priority listing of applicants for the FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program for the Phoenix/Mesa UZA priority listing to be forwarded to the City of Phoenix Public Transit Department based on final apportionments, the projects will be funded based on the rank order. And approval of the associated amendments and administrative modifications to the FY 2014-2018 MAG Transportation Improvement Program and as appropriate to the 2035 Regional Transportation Plan based the final apportionments.

Phoenix/Mesa Urban UZA, projects. The priority listing takes into consideration the federal requirement of 55 percent of the FTA apportionment for the Phoenix/Mesa UZA, to be award to capital and mobility management eligible projects, with 37 percent for New Freedom eligible projects, minus eight percent administration fee. On April 22, 2015, the MAG Elderly and Persons with Disabilities Transportation Program Ad Hoc Committee developed a priority listing of Section 5310 Phoenix/Mesa UZA applicants to be forwarded for funding when final FTA apportionments becomes available. Please refer to the enclosed material.

5. Proposal to Evolve the MAG Human Services Coordinating Committee

The role of the MAG Human Services Coordinating Committee is to advise the MAG Regional Council on human services related issues with the assistance of the MAG Human Services Technical Committee. There is discussion about how to structure the work of the committees to best serve the needs and priorities of the member agencies and the region. The Committee will have an opportunity to weigh in on a proposal for focusing the work of the committee on an analysis of the state of human services in the region based on data analysis and community outreach. This may include possible changes to the MAG Human Services Technical Committee to be in alignment with possible changes to the MAG Human Services Coordinating Committee. Please refer to the attached materials.

6. Committee Officer Appointments Update

Per MAG policy, MAG Committee officers may serve one-year terms. At the end of the first year, officers may serve a second one-year term with appointment by the MAG Executive Committee. The Chair of the Committee has served two one-year terms. The Vice Chair will ascend to the Committee Chair. Letters of interest are being sought for a new Vice Chair.

5. Information, discussion and input on the proposal to evolve the MAG Human Services Coordinating Committee and possible changes to the MAG Human Services Technical Committee as a result.

6. Information and discussion.

The letters of interest will be mailed to the Chair of the MAG Regional Council, Mayor Michael LeVault, and will be appointed by the MAG Executive Committee in June 2015. Please refer to the memorandum posted with the meeting materials.

On March 12, 2015, the MAG Human Services Technical Committee discussed the committee officer appointments. MAG staff will offer an update on the process underway.

7. Arizona Age-Friendly Network

An update will be offered on activities of the Arizona Age-Friendly Network including the Going Places spring conference, the Arizona Age-Friendly Community Competition, the intergenerational art show, and the Arizona Indiana Rural Collaborative site visit.

7. Information and discussion.

8. Request for Future Agenda Items

Topics or issues of interest that the MAG Human Services Technical Committee would like to have considered for discussion at a future meeting will be requested.

8. Information and discussion.

9. Comments from the Committee

An opportunity will be provided for HSTC members to present a brief summary of current events. HSTC is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

9. Information.

Adjournment

MINUTES OF THE  
MAG HUMAN SERVICES TECHNICAL COMMITTEE  
March 12, 2015  
MAG Office Building, Chaparral Room  
Phoenix, Arizona

MEMBERS ATTENDING

#Riann Balch, City of Phoenix	Jacqueline Edwards for Bruce Liggett, Maricopa County Human Services Department
Kristina Blea, City of Phoenix	
Jan Cameron, City of Scottsdale	
#Karen Pierce for Naomi Farrell, City of Tempe, Chair	Joyce Lopez-Powell, Valley of the Sun United Way
Jessica Fierro, Town of Gilbert	#Caterina Mena, Tempe Community Council
#Janeen Gaskins, City of Surprise	
#Jessica Gonzalez, City of Phoenix	#Debbie Pearson, City of Peoria
Laura Guild, Arizona Department of Economic Security	Christina Plante, City of Goodyear
#Tim Ward for Ilene Herberg, Arizona Department of Economic Security / Division of Developmental Disabilities	#Leah Powell, City of Chandler
*Jeffrey Jamison, City of Phoenix	#Cindy Saverino, Arizona Department of Economic Security
Jim Knaut, Area Agency on Aging	Stephanie Small, City of Avondale, Vice Chair

\*Neither present nor represented by proxy.  
#Attended by telephone conference call.  
+Attended by videoconference.

OTHERS PRESENT

Kathy Bynum, Women In New Recovery	Rachel Brito, MAG
Angel Garcia, Humanitarian Advocate Coalition	Amy St. Peter, MAG
Sam Richard, Protection Arizona's Families Coalition	
Elizabeth Singleton, Singleton Housing	

1. Call to Order

Stephanie Small, City of Avondale, Vice Chair, called the meeting to order at 1:32 p.m. Introductions ensued.

2. Call to the Audience

An opportunity was provided for members of the public to address the Committee. No public comments were made.

3. Approval of the January 8, 2015 HSTC Meeting Minutes

Laura Guild, Department of Economic Security (DES), motioned to approve the minutes. Jacqueline Edwards, Maricopa County, seconded the motion. The motion passed unanimously.

4. Legislative Update

Vice Chair Small welcomed Executive Director, Sam Richard, Protecting Arizona's Family Coalition (PAFCO), to offer a legislative update on issues affecting human services funding and programs.

Mr. Richard shared a handout from Children's Action Alliance that offered an overview of the proposed budget reductions. He advised the state legislature passed the budget recently and the Governor is expected to sign it into law on March 12, 2015. Mr. Richard provided an overview of reductions to education and health agencies including K-12 districts, charter school, child safety, Medicaid provider rates and more..

He noted the headlines do not represent the full reductions and added that the state's reductions in federal funds will shift costs to county and city governments. Not reflected in the handouts, are reductions to Temporary Assistance for Needy Families (TANF). Mr. Richard advised that the TANF lifetime eligibility limit in Arizona is currently 24 months however, a provision in the state budget will change that as of July 1, 2016 to 12 months of eligibility. Arizona will have the shortest amount of eligibility time in the nation. Other states offer 60 months of eligibility. Connecticut has the next smallest eligibility time line at 21 months.

Mr. Richard advised that the budget also eliminates the hold harmless funding for schools that have a declining enrollment. This reduction relates to the formulas for average daily membership. He noted that education in the K-12 district and charter schools is not necessarily viewed as health and human services (HHS). He added that PAFCO has watched HHS funding and has been very interested in education for many reasons. One such example is that the "new" classroom dollars are not new but are coming from out of classroom spending reductions to things such as administration, custodial staff, transportation services, school psychologists, behavioral specialists, and in-classroom aides. The new in-classroom spending is reducing many HHS programs and services currently offered at public and charter schools.

Joyce Lopez-Powell, Valley of the Sun United Way, discussed another formula related to the teacher and student ratio of 19 students to one teacher. She noted the formula is deceiving in that there are masters and specialty teachers that do not have classes, but because of the title/name, they are included in the calculation to reach teacher/student ratio. Mr. Richard briefly noted federal funds/grants received by school districts are counted against administration.

Mr. Richard proceeded with an overview of additional reductions beyond the Governor's proposed reduction to the Department of Child Services. The budget reduces \$11 million. He noted an initial block of funds was appropriated when the department of child safety came into being. Mr. Richard noted that not only were there no additional funds appropriated to handle the backlog of cases, but the current funds were cut affecting the potential hiring of new staff, and investment in new technology. Mr. Richard advised the five percent provider rate cut not only affects general funds, but has implications of, by some estimation, up to \$300 million in federal match funds.

Mr. Richard noted PAFCO is mainly made up of non-profit HHS organizations in the community. He shared a comment from a partner who stated the provider rate cuts mean that agencies are no longer serving those in poverty, but instead creating poverty. Mr. Richard concluded his presentation noting that PAFCO works to restore the funding to Arizona's safety net and will continue those efforts.

A question was raised on the justification for budget increases in the corrections budget. Mr. Richard did not comment as to the justification but noted that the budget process happened very quickly and was very close to the Governor's proposed budget. There was very little time to research the specifics of the budget between the time it was proposed and passed. Some of the increase was in response to a federal court case involving the ACLU and others that dealt with healthcare.

Clarification was requested in reference to housing assistance funds being swept from family support and prevention of child neglect. Mr. Richard offered to check with the Arizona Coalition to end Homelessness for further information on this item. He noted the Housing Trust Fund is federally mandated to remain at a certain level. However, there are other housing support service funds that are able to be swept. This is being brought to attention given capacity and funding issues at the men's overflow shelter (MOS).

Christine Plante, City of Goodyear, requested clarification on the elimination of hold harmless school funding. Mr. Richard offered to follow-up with the Arizona School Board Association and Arizona Association of School Business Officials for further clarification. He noted the biggest piece of the formula for a public school district is based on average daily membership/attendance at the first 100 days. Currently, under state law, if the district declines in population or attendance, it does not have to negatively adjust the budget. However, this will be changing.

Mr. Richard noted his presentation mainly focused on the budget however; there are many other pieces of concern and celebration. For example, there are bills moving forward related to women's health issues and untested rape kits. He offered to provide a future update on these items.

Jim Knaut, Area Agency on Aging, requested an update on the pay-day loan bill. Mr. Richard advised HB2611 flex loans are an attempt by the industry to try to conform

to Arizona's new laws. The proposition passed that made payday loans illegal. These loans are not collateralized, they are signature loans advertised at 36 percent APR. However, with other undisclosed fees, the actual APR is upward of 216 percent. He noted sponsors of the bill have admitted to that and at this time, it is not moving forward. Mr. Richard advised that March 20 is the last day for bills to be heard in their house of origin. If not conveyed to the other party, there is no way for the bill to become law in this session.

Having no further discussion, Vice Chair Small thanked Mr. Richard for his presentation and proceeded with the agenda.

##### 5. Social Services Block Grant

Ms. St. Peter addressed the Committee regarding interest in reviewing the process for developing the draft Social Services Block Grant (SSBG) funding recommendations. There is no existing contract with the Department of Economic Security to provide assistance with the SSBG process. Therefore, staff does not begin the work until invited to participate.

Ms. St. Peter provided an overview of how the process has evolved over the years noting there may be options for an earlier timeframe. Steps have included use of a service ranking exercise and HSTC and HSCC members providing input on priority services for the year. In the past, staff has developed target group fact sheets by gathering input from the census, street count, and other resources. The fact sheets were not utilized in the most recent process however, they can continue to be used if determined to be a good tool and worth the investment of time and effort. The process has also included presentations on Adults, Families, and Children; Elderly; Developmentally Disabled; and Persons with Disabilities.

Ms. St. Peter advised that input received from the Committee indicates that if more time is allowed for the process, Committee members will have the opportunity to explore all options more fully. It was noted that each year some services receive increases, others receive decreases and some are held harmless. This year, while some services received increases, the process required some additional adjustments to ensure no groups were disproportionately impacted and that the funding available for each service was at a meaningful level.

In the past, the committee and community completed service ranking forms equally. As of last year, the rankings from those Committee members who are generalist were weighted more heavily. This year, the public service ranking results were used as a way to inform the Committee. Ms. St. Peter concluded her overview and requested input on the process moving forward.

Jim Knaut, Area Agency on Aging, encouraged having a discussion on the timeline. He noted it would be helpful to have an understanding of the formula used in the current process and the changes that resulted with the final recommendations.

Additionally, he discussed the importance of having an understanding of and an agreement on the process and formula utilized to develop the recommendations.

Jacqueline Edwards, Maricopa County Human Services, expressed agreement and suggested starting the process in August or September to allow enough time to review the process and decide on a method. She suggested reviewing line items and making funding recommendations per line item to determine the overall allocations rather than allocating a total amount of funding per target group. Additionally, Ms. Edwards expressed interest in researching the amount of additional funding each of the services receives to help determine which line items should be allocated direct funding.

Laura Guild, Arizona Department of Economic Security, suggested establishing a smaller work group comprised of representatives from the different target groups to review the guidelines or requirements. The group can then review the process and develop a process and formula the Committee can agree upon. Ms. Edwards agreed adding that not knowing the amount of funding available will help the Committee focus on the process itself.

Ms. St. Peter summarized the timeline recommendation and requested input on information that would be helpful to the workgroup.

- June/July – schedule a work group review requirements and recommend a process for establishing the SSBG funding recommendations.
- August - Committee reviews the proposed process for approval.
- October – Launch the SSBG process.

Ms. Plante supported using the public input to help inform the process. Ms. Lopez-Powell noted DES is undergoing many changes in leadership and processes. She recommended the HSTC and HSCC leadership meet with the new director of DES to begin building a relationship and offer information on what is provided through the Committee's efforts and SSBG process. Ms. St. Peter suggested April/May as the timeframe for requesting a meeting with DES.

Angel Garcia, community organizer, addressed the Committee. He inquired who the Committee considers an expert in the four target groups. He inquired if the process is an open process noting previous experience indicates there are clicks or organizations that get preferential treatment or special information in which meetings that could be open are not. He asked if the Committee is willing to put a process in place to ensure it is transparent to community. Ms. St. Peter advised all meetings are open to the public and posted on the MAG website and on the third floor of the building. Additionally, individuals can request to be added to the MAG mail lists.

Mr. Garcia advised he is a field organizer who works with consumers one-on-one and his perspective may be different than that of an administrator or executive. His hope is that the Committee would welcome different perspective on what is happening in

the community so Committee members can make more informed decisions. Ms. St. Peter advised no decisions are made behind closed doors.

Ms. Edwards noted the importance of opening up the service ranking for anyone in the community to rate the services. Although not a deciding factor, it does offer information for the Committee members. She stressed the importance of getting the word out into the community.

Vice Chair Small encouraged the work group to look at the entire community engagement process, so as to not only take into consideration the comments from the Committee but to also include additional elements or input from other groups or organizations to ensure they are part of the community process. She suggested seeking opportunities for outreach in advance of the process. Ms. St. Peter clarified that the work group meetings are not regular Committee meetings, noting any recommendations made by the workgroup would go through the full Committee process for approval and public input.

Mr. Knaut inquired whether staff has access to the material and formula previously used by Steve MacFarlane to develop SSBG recommendations. Ms. St. Peter advised staff continues to use the same formula previously developed but noted the ability to contact Mr. MacFarlane for assistance if needed. Ms. St. Peter summarized the discussion. Having no further input, Vice Chair proceeded to the next item.

#### 6. Committee Officer Appointments

Vice Chair Small noted the Chair and Vice Chair terms will expire in June 2015. She requested Ms. St. Peter provide an overview of the process to select a new Vice Chair. Ms. St. Peter expressed gratitude for Vice Chair Small's willingness to serve as the Committee Chair. That recommendation will go before the MAG Executive Committee along with recommendation for a new Vice Chair. The position is open to members of the Committee. It is requires that the new vice chair be from a MAG member agency. Letters of interest are requested to be submitted by June 1, 2015.

Ms. Plane inquired about geographic representation. Ms. St. Peter advised staff does seek geographic representation, but noted west valley communities would not be exempt.

#### 7. Spring Retreat Planning

Ms. St. Peter advised the last "advance" held on April 14, 2005. She offered a brief history of the HSTC and HSCC joint retreat. She noted interest expressed from the HSCC to start the retreats again. A joint meeting has been scheduled for April 22, 2015.

Ms. St. Peter requested input on preference for calling the meeting an "advance" or a "retreat", and on the draft agenda including speakers, recommendation for a

facilitated exercise, venue, and limiting the meeting to both committees or inviting stakeholders and members of the public. She advised the goal is to determine how the Committees can have a greater impact in the work being done.

Vice Chair Small advised the City of Avondale has various facilities available that accommodate 20 to 100 guests. A question was raised on past efforts and whether the meeting has been more successful when there has been targeted outreach. It was noted outreach in the past focused mainly towards both committees however meetings are open to the public.

Ms. Plante advised the meeting date conflicts with the Elderly and Persons with Disabilities Committee meeting. Ms. Edwards advised the date also conflicts with the County Board of Supervisors meeting. Additionally, she noted the County has centrally located meeting space that would also accommodate a large group. Ms. Gaskins advised the City of Surprise also has meeting space available.

In terms of speakers, Ms. Edwards recommended having a panel that represents the different populations that are in the community. She noted although it would be nice to have different organization attend, the Committee may want to consider that in future after joint direction has been set by HSTC and HSCC.

Ms. Plante suggested a presentation from Neighbor Works Institute on policy map noting it could serve as a way to inform the way the Committee perceives the economic security of the population. The presentation is free with a subscriber option and offers information on topics such as high risk mortgages. Ms. St. Peter advised AZVoices.gov is an option for tracking and learning about different bills. Individuals can also propose new ideas on which others can also vote on to express interest in further action being taken.

Vice Chair Small inquired of any other conflicts between mid-April to early May. Ms. St. Peter noted conflicts May 11-13. Additionally, the ACA annual conference is May 7<sup>th</sup>. A recommendation was made to schedule the meeting on May 14<sup>th</sup>, the next regularly scheduled HSTC meeting. Ms. St. Peter asked the Committee to tentatively hold the date from 1:00 – 4:00 p.m. noting staff will check with HSCC on their availability.

8. Arizona Age-Friendly Network

Ms. St. Peter provided an overview of the Arizona Age-Friendly Network Conference - “Going Places”, scheduled for May 6, 2015, at the Ina Levine Jewish Community Campus. Details were shared on the workshop tracks, intergenerational art show, community completion, and venue. Ms. St. Peter advised this is the first statewide conference. Additional information is available on [www.connect60plus.com](http://www.connect60plus.com). A request was made for conference materials to be emailed to the Committee. Ms. St. Peter acknowledged Rachel Brito, Tony Belleau and DeDe Gaisthea for their work on

planning for the conference. The conference is co-hosted by the Arizona Age-Friendly Network and the MAG Transportation Ambassador Program.

9. Request for Future Agenda Items

Committee members were given an opportunity to suggest topics or issues of interest they would like to have considered for discussion at a future meeting.

Elizabeth Singleton addressed the Committee inquiring about men's overflow shelter (MOS). Ms. St. Peter offered to invite a speaker to present on the topic at a future meeting.

Mr. Garcia addressed the Committee regarding the Arizona Department of Corrections "dumping" people who are seriously mentally ill (SMI) at the Central Arizona Shelter Services (CASS), and not providing them case managers to assist them with other services. He expressed interest in any available human services grants that can assist with transitional housing. He noted inability to obtain information on how PATH formula grants are allocated. Mr. Garcia stated it is a huge concern given the cost on county and municipalities and growing number of homeless individuals as has been seen in Glendale. He requested an action plan to work on transitional housing.

Riann Balch, City of Phoenix, advised the City, in partnership with Valley of the Sun United Way, Maricopa County Human Services, and the Arizona Department of Housing are working closely together with issues related to the MOS and on housing SMI individuals. She noted there are a variety of forums where information is being shared and offered to provide an update at the next meeting. Vice Chair Small requested Ms. St. Peter and Ms. Balch schedule a presentation for the next meeting.

10. Comments from the Committee

Committee members were given the opportunity to share comments or information related to community events. No additional information was shared.

The meeting adjourned at 2:41 p.m.

# MARICOPA ASSOCIATION OF GOVERNMENTS

## INFORMATION SUMMARY... for your review

**DATE:**

May 4, 2015

**SUBJECT:**

FY 2015 FTA Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Grant Program Recommendations for the Phoenix-Mesa Urbanized Area

**SUMMARY:**

On March 15, 2013, Governor Brewer approved the City of Phoenix Public Transit Department as the Designated Recipient for the Federal Transit Administration (FTA) Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program for the Phoenix-Mesa Urbanized Area (UZA). This program provides funding for capital assistance awards for agencies and public bodies that provide transportation services for older adults and people who have a disability. MAG prepares the Section 5310 priority listing of applications for the Phoenix-Mesa UZA which is approved through the MAG committee process, and forwarded to the City of Phoenix Public Transit Department for submission to the FTA. The purpose of this item is to recommend approval of the priority listing of applicants for the FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program for the Phoenix-Mesa UZA to the City of Phoenix Public Transit Department, and amendments and administrative modifications to the FY 2011-2015 MAG Transportation Improvement Program and as appropriate, to the 2035 Regional Transportation Plan when final FTA apportionments becomes available.

MAG staff, in collaboration with the City of Phoenix Public Transit Department staff, provided technical assistance to potential applicants prior to the application due date on March 13, 2015. The City of Phoenix Public Transit Department in collaboration with MAG conducted an initial review of applications submitted. One application was submitted past the deadline and not accepted. On March 25, 2015, the MAG Elderly and Persons with Disabilities Transportation Program Ad Hoc Committee received the eligible applications for review. On April 21 and 22, 2015, the MAG Elderly and Persons with Disabilities Transportation Program Ad Hoc Committee met to hear presentations and interview the Section 5310 applicants.

On April 22, 2015, the MAG Elderly and Persons with Disabilities Transportation Program Committee developed the priority listing for recommendation when final FTA apportionment become available. The following review methodology was utilized by the MAG Elderly and Persons with Disabilities Transportation Program Committee; applicant's evaluation was based on criteria outlined in the Section 5310 Program and Handbook, participation in regional coordination efforts as federally required, applicants' presentation interviews, and the availability of funding. The MAG Elderly and Persons with Disabilities Ad Hoc Committee upon final evaluation determined one New Freedom project not recommended for funding due to duplication in funding request. This year's Section 5310 priority listing for the Phoenix-Mesa UZA includes 22 project requests for vans, five mobility management projects, and 13 New Freedom eligible projects.

**PUBLIC INPUT:**

Public comment was solicited through public notices in the *Arizona Republic* and the MAG website in March 2015. No public comment has been received. An opportunity for input was also offered at the MAG FTA Elderly and Persons with Disabilities Transportation Program Ad Hoc Committee

meeting on March 25, 2015. No comments were received.

**PROS & CONS:**

PROS: MAG advises the City of Phoenix Public Transit Department for the FTA Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Grant Program. Forwarding this priority listing assists the City of Phoenix Public Transit Department in awarding capital transportation equipment and operating for the most vulnerable population in the MAG region, older adults and people with disabilities. Awards are made on a competitive basis with a regional emphasis.

CONS: None.

**TECHNICAL & POLICY IMPLICATIONS:**

TECHNICAL: The City of Phoenix Public Transit Department will procure accessible and non-accessible passenger vans, ancillary equipment, and fund mobility management and New Freedom eligible projects with these funds. The FTA provides 80 percent of the award cost, and the applicant provides a 20 percent match for capital and mobility management projects. New Freedom eligible projects are a 50 percent award cost and the applicant provides a 50 percent match. The FTA provides Americans with Disabilities Act (ADA) compliant vehicles a 85 percent award cost with a 15 percent match and ADA vehicle-related equipment and facilities a 90 percent award cost with a ten percent match. The available funding amount includes approximately \$2.9 million in FTA apportionment for the Phoenix-Mesa UZA, minus the eight percent administration fee. All awards meet requirements and inspection standards of federal laws and regulations including ADA.

POLICY: Under MAP-21 the City of Phoenix Public Transit Department as the Designated Recipient receives FTA 5310 Enhanced Mobility of Seniors and Individuals With Disabilities Program fund apportionments for the Phoenix-Mesa UZA from the U.S. Department of Transportation, Federal Transit Administration. MAP-21 requires 55 percent of Section 5310 funding for traditional capital projects including mobility management projects. The remaining 45 percent for New Freedom eligible projects including administrative fees. MAG prepares the Section 5310 priority listing of applications for the Phoenix-Mesa Urbanized Area (UZA) which is approved through the MAG committee process, and forwarded to the City of Phoenix Public Transit Department for submission to the FTA coordinated through the MAG Elderly Individuals and Individuals with Disabilities Ad Hoc Committee. The Section 5310 priority listing will also be included in the listing of projects in the FY 2014 program of projects, and amendments and administrative modifications to the FY 2011-2015 MAG Transportation Improvement Program and as appropriate, to the 2035 Regional Transportation Plan when final FTA apportionments becomes available.

**ACTION NEEDED:**

Recommend approval of the priority listing of applicants for the FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program for the Phoenix/Mesa UZA priority listing to be forwarded to the City of Phoenix Public Transit Department based on final apportionments, the projects will be funded based on the rank order.

And approval of the associated amendments and administrative modifications to the FY 2014-2018 MAG Transportation Improvement Program and as appropriate to the 2035 Regional Transportation Plan based the final apportionments.

**PRIOR COMMITTEE ACTIONS:**

On April 22, 2015, the MAG Elderly and Persons with Disabilities Transportation Ad Hoc Committee developed a priority listing for the FY 2015 Section 5310 Phoenix-Mesa UZA applicants to be forwarded for funding through the MAG Committee process when final FTA apportionments becomes available.

**MEMBERS ATTENDING:**

Matt Dudley, City of Glendale, Chair  
Abhishek Dayal, Valley Metro  
Janeen Gaskin, City of Surprise  
Edward Jones, City of Mesa  
Wendy Miller, City of Phoenix  
Kristin Meyers, Town of Gilbert  
Christina Plante, City of Goodyear

Ann Marie Riley, City of Chandler, Vice Chair  
Kristen Sexton, City of Avondale  
Robert Yabes, City of Tempe  
Jeff Tourdot, Maricopa County  
Cydney DeModica, Arizona Department of  
Transportation, Ex Officio

\*Neither present nor represented by proxy  
# - Attended by Audioconference+ - Attended  
by Videoconference

**OTHERS PRESENT**

Amy St. Peter, MAG  
DeDe Gaisthea, MAG

Rachel Brito, MAG

**CONTACT PERSON:**

DeDe Gaisthea, MAG, (602) 254-6300

FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities  
Recommended Priority Listing-MAG Region

<b>5310 Mobility Management and Capital Request (FTA 55% required)</b>					
<b>Priority</b>	<b>Applicant</b>	<b>Project Request</b>	<b>Location</b>	<b>Population and Project Description</b>	<b>Federal Request</b>
1	Chandler Gilbert Arc	Mobility Manager Position	Chandler, Gilbert, Mesa, Tempe, Queen Creek, Phoenix	Provides services to people with disabilities who need transportation to the agency's supervised day program, employment training, medical and therapy appointments, and social-recreational events.	\$36,000
2	Terros	Mobility Manager Position	Regionwide	Provides services to people with disabilities including adults who have serious mental illness and may have substance abuse issues. Coordination includes these agencies: Lifewell, Crisis Response Network, EMPACT, and Partners in Recovery.	\$10,800
3	Foothills Caring Corps	Mobility Manager Position	Cave Creek, Carefree, North Phoenix, North Scottsdale	Provides transportation for older adults and people with disabilities to and from medical and nutrition appointments, grocery and other shopping errands, and social and recreational outings.	\$36,000
4	Marc Community Resources	Mobility Manager Position	Chandler, Gilbert, Mesa, Tempe, North Phoenix, San Tan Valley	Provides transportation to educational, therapeutic, rehabilitation and social services people with disabilities including behavioral health challenges.	\$36,000
5	Northwest Valley Connect	Mobility Manager Position	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides mobility and transportation options for older adults and people with disabilities. Partnerships include Sun Health and Benevilla.	\$28,800
6	One Step Beyond	(2) Minivans with Ramp; (1) Minivan no ramp	Avondale, Glendale, Litchfield Park, Peoria, Phoenix, Surprise, Sun City, Anthem, Wickenburg, Morristown	Provides transportation services to people with disabilities to job training, education, socialization and community independence programs.	\$84,600
7	United Cerebral Palsy (UCP)	(1) Minivan with Ramp; (2) Cutaway Vans	North Central Phoenix, Paradise Valley, Glendale, Peoria	Provides comprehensive services to people with disabilities and their families with therapy. Provides transportation services to life skills programs, independent living services, educational based programs, and social outlets.	\$136,000
8	Chandler Gilbert Arc	(2) Cutaway Vans	Chandler, Gilbert, Mesa, Tempe, Queen Creek, Phoenix	Provides services to people with disabilities who need transportation to supervised day programs, employment training, medical and therapy appointments, and social-recreational events.	\$103,700
9	The Centers for Habilitation (TCH)	(2) Cutaway Vans	Chandler, Tempe, Mesa, Phoenix	Provides transportation services to people with disabilities to and from various medical facilities and social activities.	\$103,700
10	Benevilla	(1) Passenger Van	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides assistance to the older adults and people with disabilities. Volunteers provide transportation to the grocery store, doctor visits, and meal delivery.	\$22,400
11	Southern Arizona Association for Visually Impaired (SAAVI)	(1) Passenger Van	Regionwide	Provides services of education, rehabilitation, and social needs to people with disabilities including the blind and visually since 1966. Services 2,000 individual each year.	\$22,400
12	Gompers	(2) Cutaway Vans	Avondale, Glendale, Goodyear, Litchfield Park, Peoria, Phoenix, Surprise, Sun City	Provides services to people with disabilities through special education, day training for adults, and employment service programs. Provides clients with safe and reliable transportation services from home to programs.	\$103,700
13	Marc Community Resources	(2) Cutaway Vans	Chandler, Gilbert, Mesa, Tempe, North Phoenix, San Tan Valley	Provides transportation to educational, therapeutic, rehabilitation and social services people with disabilities including behavioral health challenges.	\$103,700
14	Terros	(1) Minivan with Ramp; (1) Minivan no Ramp	Regionwide	Provides services to people with disabilities including adults who have serious mental illness and may have substance abuse issues. Coordination includes these agencies: Lifewell, Crisis Response Network, EMPACT, and Partners in Recovery.	\$52,300

FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities  
Recommended Priority Listing-MAG Region

Priority	Applicant	Project Request	Location	Population and Project Description	Federal Request
15	Valley Center for the Deaf	(1) Cutaway Van	Regionwide	Provides supportive programs to people with disabilities including deaf, hard of hearing, and deaf and blind in Maricopa County. Collaborating with Neighbors Helping Neighbors providing transportation services.	\$51,850
16	Arizona Recreation Center for the Handicapped	(1) Cutaway Van	Regionwide	Provides services to people with disabilities to enhance and maintain the quality of life by providing transportation services to recreation, wellness, education, and socialization programs.	\$51,850
17	Lifewell	(2) Passenger Vans	Regionwide	Provides services to people with disabilities to residential, rehabilitation services, community resources, medical appointments, rehabilitation, public services, socialization activities, and retail activities for daily living.	\$44,800
18	Developmental Enrichment Center	(1) Cutaway Van; (1) Minivan with ramp; (1) Replacement wheelchair lift	Northwest Phoenix area	A faith-based nonprofit providing services to people with disabilities in the Northwest Phoenix area. Offers day treatments and training for adults and children.	\$89,286
19	Civitan	(1) Cutaway Van; (1) Minivan no Ramp	Phoenix, Surprise, Buckeye, Maricopa, Mesa, Chandler and Anthem	Mobility Enhancement Program provides people with disabilities access to affordable and reliable transportation to program services.	\$71,850
20	Valley Life	(2) Passenger Vans	Regionwide	Provides transportation services to people with disabilities for medical, dental, dialysis, surgery appointments from their group homes, and day program areas to their respective destinations.	\$44,800
21	Foothills Caring Corps	(1) Cutaway Van; (1) Minivan no Ramp	Cave Creek, Carefree, North Phoenix, North Scottsdale	Provides transportation to older adults and people with disabilities to and from medical and nutrition appointments, grocery and other shopping errands, and social and recreational outings.	\$71,850
22	Horizon Human Services	(2) Passenger Vans	Mesa, Phoenix, Tempe	Provides services to people with disabilities in day treatment programs, and group homes. Provides trip to medical appointments, social activities, and shopping.	\$44,800
23	SMMHC INC. dba Mountain Health & Wellness	(2) Minivan no Ramp	Maricopa and Pinal Counties	Provides transportation services to people with disabilities to psychiatric and medical services and programming who would not have access to medically necessary treatments.	\$40,000
24	Northwest Valley Connect	(1) Minivan with Ramp	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides mobility and transportation options for older adults and people with disabilities. Partnerships include Sun Health and Benevilla.	\$32,300
25	UMOM	(2) Cutaway Van	Maricopa County	Provides emergency shelter to older adults and people with disabilities residing at the Watkins Emergency Shelter.	\$103,700
26	Hacienda Healthcare	(2) Minivans with ramp	Regionwide	Provides transportation services to people with disabilities and ventilator dependent individuals who require respiratory therapists during transport.	\$64,600
27	Northwest Valley Connect	Routing Software (1)	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides mobility and transportation options for older adults and people with disabilities. Partnerships include Sun Health and Benevilla.	\$48,000
<b>Total Traditional</b>					<b>\$1,639,786</b>
<b>New Freedom Eligible Project and Administration (45%)</b>					
28	NAU	Senior Companion Program- Volunteer Reimbursement for mileage, administration, and indirect costs	Chandler, Fountain Hills, Gilbert, Glendale, Mesa, Paradise Valley, Peoria, Phoenix, Scottsdale, and Tempe	Provides older adults an opportunity to serve as a volunteer for the Senior Companions program. Volunteers provide transportation services for medical and nonmedical trips to clients in partnering agencies.	\$43,710
29	City of Scottsdale	Contract for Neighborhood Trolley services	Scottsdale	Provides neighborhood trolley service to older adults and people with disabilities to the Granite Reef Senior Center, Vista del Camino, and Paiute Neighborhood Centers.	\$125,000
30	Foothills Caring Corp.	Vehicle maintenance supplies, trip subsidies, volunteer training and mileage	Cave Creek, Carefree, North Phoenix, North Scottsdale	Provides transportation for older adults and people with disabilities to and from medical and nutrition appointments, grocery and other shopping errands, and social and recreational outings.	\$42,050

FY 2015 FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities  
Recommended Priority Listing-MAG Region

Priority	Applicant	Project Request	Location	Population and Project Description	Federal Request
31	Benevilla	Volunteer Home Services Program-Volunteer mileage reimbursement and indirect cost.	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides assistance to the older adults and people with disabilities who cannot drive themselves. Volunteers provide transportation to the grocery store, doctor visits, and meal delivery.	\$39,590
32	City of Phoenix	ADA Accessible Bus Stop Improvements	Phoenix	Provides services specifically designed and planned for serving older adults and people with disabilities.	\$180,000
33	Northwest Valley Connect	Ride Connect-Mileage reimbursement for volunteer driver program, fuel, oil, maintenance, warranties, registration, insurance for vehicles	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides mobility and transportation options for older adults and people with disabilities. Partnerships include Sun Health and Benevilla.	\$8,990
34	Northwest Valley Connect	Taxi Connect-Request to pay for subsidy rides only	Surprise, Sun City, Sun City West, El Mirage, Youngtown, Glendale, and Peoria	Provides mobility and transportation options for older adults and people with disabilities. Partnerships include Sun Health and Benevilla.	\$3,000
35	City of Tolleson	Salary for Community Service driver, ERE fringes, fuel/maintenance/supplies	Tolleson	Transportation services to the older adults and people with disabilities to the Senior Center and medical appointments.	\$27,390
36	RPTA/ Valley Metro	Northwest Valley Dial-A-Ride-Contract service in El Mirage, Peoria, Sun Cities, Surprise, Youngtown, and County	El Mirage, Peoria, Sun Cities, Surprise, Youngtown, and County	Paratransit services to older adults and people with disabilities for trips to essential life-sustaining services.	\$296,090
37	City of Glendale	Taxi Voucher Program-salaries, fringe benefits, voucher program expenses	Glendale	Provides services to older adults to dialysis, chemotherapy, and rehabilitation services.	\$31,250
38	RPTA/ Valley Metro	East Valley Ride Choice-Taxi subsidy service in Chandler, Gilbert, Mesa, and Tempe	Regionwide	Paratransit services to people with disabilities and older adults for trips to essential life-sustaining services.	\$125,000
39	City of Peoria	Mobile Data Terminals (7)	Peoria	Provides curb-to-curb transportation service to the older adults and people with disabilities.	\$67,026
40	RPTA/ Valley Metro	ADA travel securement loops and travel training	Regionwide	Provide services for travel training and provides securement loops for people with disabilities.	\$39,118
<b>Total New Freedom</b>					<b>\$1,028,214</b>
	City of Phoenix	Program Administration Funds	Regionwide	Regional administrative planning funding.	\$232,000
<b>2015 Section 5310 Total Funded</b>					<b>\$2,900,000</b>
<b>Unfunded due to availability of funding or Ineligible</b>					
Not funded	City of Scottsdale	Taxi Voucher Program	Duplicate funding request for services in place		\$375,000

Estimated Available      Priority List  
Recommendation

<b>2015 Estimated Apportionment</b>	<b>\$2,900,000</b>	
2015 8% Administration	\$232,000	\$232,000
Required 55%	\$1,595,000	\$1,639,786
New Freedom	\$1,073,000	\$1,028,214
<b>Total</b>	<b>\$2,900,000</b>	<b>\$2,900,000</b>

## **Proposal to Evolve the MAG Human Services Coordinating Committee**

Draft April 22, 2015

### Background

The MAG Human Services Division was formed in 1976 by an action of Regional Council. The main focus at the time was to develop allocation recommendations for the Social Services Block Grant through a contract with the Arizona Department of Economic Security (DES). The main deliverables were the allocation recommendations and an annual regional human services plan. Membership on the committee was open to all MAG member agencies, Valley of the Sun United Way, Mesa United Way, local human services coordinating councils, and DES. The role of the committee was to advise the Regional Council on human services issues.

Since 1976, three significant changes have occurred that have impacted the scope and relevance of the Human Services Coordinating Committee (HSCC). The first two changes are the addition of the Continuum of Care and the Regional Domestic Violence Council. These committees provide a targeted focus on two areas HSCC used to address. This has resulted in a number of positive impacts. It has also resulted in HSCC struggling to define its new role. The third change is the cessation of the contract with DES to develop the Social Services Block Grant allocation recommendations (SSBG). Each year, MAG has been invited to develop the recommendations again. Due to the significant decrease in SSBG funding and the uncertainty of this role continuing, what was once a major focus of HSCC has diminished significantly.

### Proposed New Format

The following proposed changes will revitalize the committee and better serve the MAG member agencies:

- Name: Human Services and Community Initiatives Committee.
- Membership: The composition of the committee will not change. Additional elected official members from the MAG member agencies will be invited to join in order to ensure balanced geographic representation on the committee.
- Main task: The committee will primarily be focused on the development of a “State of Human Services in the Region” event that will feature a multidisciplinary range of issues. The event will focus on three main areas of data, tools, and policy. Data will be presented that illustrate the demand for human services throughout the region. Tools will be offered to better understand these needs and opportunities. Policy will be assessed to determine what changes are recommended to improve the state of human services in the region. The MAG Human Services Technical Committee will provide support as needed. Community partners will be engaged to lend additional support and to participate in the event.
- Deliverables: There are two main deliverables. The event will be one deliverable. The second deliverable will be a Regional Action Agenda for Human Services based on the recommendations developed at the event. The agenda will be offered to the MAG Regional Council for action. The agenda will include specific requests such as the replication of best practices.
- Meeting timeline: The committee will meet one or more times to determine the data, tools, and policies to be addressed at the event. The committee will meet one or more times to shape the action agenda and to recommend it for approval.
- Timeline for changes: HSCC will review and act on the proposal by May 2015 and will forward the proposal to Regional Council for action in June 2015. If approved, the committee will meet over the summer to determine the issues to be addressed at the first State of Human Services in the Region event to be held in the fall. HSCC will vet the recommendations developed at the event in January 2016, shape the agenda by March 2016, and forward the action agenda to Regional Council by May 2016.