

MINUTES OF THE  
MARICOPA ASSOCIATION OF GOVERNMENTS  
TECHNOLOGY ADVISORY GROUP

August 4, 2011  
MAG Office  
302 North First Avenue  
Phoenix, Arizona

**MEMBERS ATTENDING**

**Dale Shaw, Mesa, Chair	**David Stevens for Stacey Haggart, Maricopa County
**Pat Timlin, El Mirage, Vice Chair	*Duncan Miller, Paradise Valley
*Patrick Quain, ADOA	*John Imig, Peoria
**Dee Hathaway, Buckeye	**Greg Binder, Phoenix
**Jim Keen, Carefree	**Brad Hartig, Scottsdale
**Patrick Hait, Chandler	*Randy Jackson, Surprise
*Mike Ciccarone, Fountain Hills	*Dave Heck, Tempe
**Ajay Joshi, Gilbert	*Harvey Estrada for Arkady Bernshteyn, Valley Metro Light Rail
*Kenneth Arnold, Glendale	
**Kathy Fernandez, Goodyear	

\*Members neither present nor represented by proxy.

**OTHERS PRESENT**

**Elise Piatt, Triadvocates	Craig Chenery, MAG
	Audrey Skidmore, MAG

\*\*Participated via telephone conference call.  
+Participated via video conference call.

**TECHNOLOGY ADVISORY GROUP AGENDA**

1. Call to Order

The meeting was called to order at 9:00 a.m. by Chairman Dale Shaw of Mesa. All members introduced themselves.

2. Call to the Audience

No comments were made by the audience.

3. Regional 311 Update

Mr. Shaw opened the floor to Audrey Skidmore of MAG. Ms. Skidmore stated that MAG has been approached by some member agencies who have been holding preliminary discussions about utilizing the 3-1-1 number that Maricopa County has provisioned. The agencies wanted to review system options and cost sharing opportunities. The agencies came forward with an Interactive Voice Response (IVR) system solution. The recommendation at the MAG Management Committee is to form a 3-1-1 Business Planning Committee to look at how the project should move forward. The TAG will be used as the technical arm of the project to review technologies. A concern was raised in keeping the 9-1-1 community involved and a member of the Public Safety Answering Point Managers (PSAP) Manager's Group will be joining the TAG in items relating to 3-1-1. Ms. Skidmore added that letters have been mailed to member agencies requesting appointment of members to the 3-1-1 Business Planning Committee via the City Manager's office. The MAG Executive Committee will appoint the chair and vice chair for the group and the first meeting should be held in September. Mr. Shaw clarified that TAG will not be addressing the topic until the 3-1-1 Business Planning Committee has met. Ms. Skidmore confirmed this and added that she will have more information after the first meeting. Mr. Shaw asked how the new TAG member would affect quorums and voting. Ms. Skidmore stated that the member would only vote on 3-1-1 related items.

Kathy Fernandez of Goodyear asked about the background of the staff being appointed to the 3-1-1 Business Planning Committee. Ms. Skidmore stated that no one has officially been appointed, however some nominees include Information Technology Director's and representatives from the City Manager's offices.

4. Date of Future Meetings

The next meeting of the MAGTAG is scheduled for 9:00 a.m. on August 25<sup>th</sup>, 2011 at a location to be determined.

5. Adjournment

The meeting was adjourned at 9:19 a.m.