

MINUTES OF THE  
MARICOPA ASSOCIATION OF GOVERNMENTS  
TECHNOLOGY ADVISORY GROUP

September 20, 2012  
MAG Office  
302 North First Avenue  
Phoenix, Arizona

**MEMBERS ATTENDING**

Pat Timlin, El Mirage, Chair	**Dale Shaw, Mesa
David Stevens, Maricopa County, Vice Chair	*Duncan Miller, Paradise Valley
Rob Lloyd, Avondale	John Imig, Peoria
*Dee Hathaway, Buckeye	*Greg Binder, Phoenix
*Jim Keen, Carefree	*Brad Hartig, Scottsdale
*Patrick Hait, Chandler	Tracy Mills, Surprise
**Mike Ciccarone, Fountain Hills	Dave Heck, Tempe
*Ajay Joshi, Gilbert	*Harvey Estrada for Arkady Bernshteyn, Valley Metro Light Rail
*David Atchison, Glendale	*Patrick Cutts, Scottsdale Police Department

\*Members neither present nor represented by proxy.

**OTHERS PRESENT**

Kathy Fernandez, El Mirage	Audrey Skidmore, MAG
Craig Chenery, MAG	Ryan Gish, MAG

\*\*Participated via telephone conference call.

+Participated via video conference call.

**TECHNOLOGY ADVISORY GROUP AGENDA**

1. Call to Order

The meeting was called to order at 10:25 a.m. by Chairman Pat Timlin of El Mirage. All members introduced themselves.

2. Call to the Audience

No comments were made by the audience.

3. Approval of the July 12, 2012 Meeting Minutes

A motion to approve the July 12, 2012 meeting minutes was moved by Rob Lloyd of Avondale, seconded by John Imig of Peoria and unanimously approved by the committee.

4. SharePoint Implementation Discussion

Mr. Timlin opened the floor to discussion. Craig Chenery of MAG stated that per membership request, MAG has created a Shared Code Resources SharePoint site for member agencies to use to add SharePoint code. Mr. Lloyd thanked MAG for setting up the site. Mr. Lloyd stated that Avondale has used SharePoint for an enterprise search platform, work flow processes, law enforcement and retention schedules. Mr. Lloyd asked about the logistics of the site as far as agreements and uploading. Audrey Skidmore of MAG stated that a disclaimer can be added to the front page and MAG can work on drafting a disclaimer and will present it as an item for the next meeting. Tracy Mills of Surprise stated that Surprise is using SharePoint in the city's police department. Mr. Timlin stated that he has just built El Mirage's first SharePoint server. Mr. Lloyd added that Microsoft support gave Avondale a grant to help with SharePoint training. Dave Heck of Tempe stated that Tempe is using SharePoint for document development and workflow process. He added that he is currently working with a company to create dashboards and analytics, but he is unsure if he would be able to share the code, due to a third party being involved. He stated that he would find out. Mr. Lloyd stated that a contract resource would be a beneficial tool to enable agencies to utilize outside vendors.

5. 3-1-1- Business Planning Committee Update

Audrey Skidmore of MAG provided an update from the 3-1-1- Business Planning Committee. She stated that the committee formed a task force to discuss the RFI and had several meetings. She stated that it has been passed off to the MAG Fiscal Services Contracts department. She stated that she hopes for responses within the month. Ms. Mills asked if a solution had been determined. Ms. Skidmore stated that the group had decided on the IVR solution. Mr. Lloyd asked if there were any estimates on workload. Ms. Skidmore stated that the estimates stated that there is one call for every three people a year. She added that Pinal County will be visiting MAG and was able to build their call center in six months.

6. Regional Community Network Update

Ryan Gish of MAG gave an update on the RCN. He stated that he has been visiting agencies to inventory equipment and perform tests on equipment and fiber. He stated that fiber link between Chandler and Gilbert has been upgraded to a wired connection. Mr. Gish stated that 9-1-1 communication is now functioning at Phoenix Fire Ops, Phoenix Police and dispatch. He stated that MAG is currently working with Avondale and Goodyear on a grant application to expand the RCN

connection along the I10 corridor. He stated that it would be minimal cost to add the connection and that it is part of the 2016 Transportation Improvement Plan and could be bumped up to 2015.

7. Agency Project Update

Mr. Lloyd stated that Avondale recently opened the South West Victim Advocacy Center. He added that the center includes an interview recording system for domestic violence cases.

8. Request for Future Agenda Items

David Stevens of Maricopa County stated that he would like to discuss users bringing in their own devices and how the various agencies handle this.

John Imig of Peoria stated that he would like to hear about MAG's contracted Geographical Information Systems services.

Mr. Timlin added that El Mirage has a static web camera positioned behind home plate at the baseball field so out of state or out of country family members can watch children play little league online.

9. Committee Action Summary

Mr. Chenery stated that MAG would create a draft of the disclaimer for the SharePoint site for presentation at the next meeting,

10. Date of Future Meetings

The next meeting of the MAGTAG is scheduled for 10:00 a.m. on November 15<sup>th</sup>, 2012 in the MAG Chaparral Room.

11. Adjournment

The meeting was adjourned at 10:45 a.m