

July 8, 2016

TO: Members of the MAG Continuum of Care Regional Committee on Homelessness

FROM: Mattie Lord, UMOM New Day Centers, Chair
Jacki Taylor, Save the Family Foundation of Arizona, Vice Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting - 9:30 a.m.

Wednesday, July 13, 2016

MAG- 2nd floor Ironwood Room

302 N. 1st Avenue

Phoenix, AZ 85003

(Parking is available from the garage below the building. Bring your parking ticket to the meeting for validation.)

The next MAG Continuum of Care Regional Committee on Homelessness (CoC) meeting will be held at the time and place noted above. Members of the CoC may attend either in person or by phone. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at www.azmag.gov. In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/ContinuumOfCareRegionalCommitteeonHomelessness>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Continuum of Care Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

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If you have any questions, please call the MAG office.

MAG CONTINUUM OF CARE REGIONAL COMMITTEE ON HOMELESSNESS (COC)
TENTATIVE AGENDA
July 13, 2016

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address CoC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless CoC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of June 8, 2016 Meeting Minutes

The draft document Draft Minutes for the June 8, 2016 Meeting was distributed with the meeting materials.

4. CoC Membership Workgroup Call for Volunteers

On June 27, 2016, the CoC Board approved the creation of a CoC Membership Workgroup. This item is for information, discussion and action to call for volunteers to serve on a CoC Board Membership Workgroup.

5. Outreach Policies and Procedures

The committee will review draft standards for homeless outreach for recommended approval to the Continuum of Care Board. A draft document

2. Information.

3. Approval of the June 8, 2016 Continuum of Care Committee meeting minutes.

4. Information, discussion and possible action to call for volunteers to serve on the CoC Membership Workgroup.

5. Information, discussion, and possible action to recommend the approval of the Outreach Standards.

“Draft Outreach Standards” was distributed with the meeting materials.

6. Continuum of Care 2016 Notice of Funding Availability Overview

The 2016 Notice of Funding Availability (NOFA) was released on June 29, 2016 with a due date of September 14, 2016. Staff will provide an overview of highlights from the 2016 NOFA for information and discussion. Discussion of Housing First priorities, system performance, and measuring cost effectiveness.

7. CoC Scorecard and Reporting Options

The CoC Committee adopted changes to the Program Performance Scorecard on December 9, 2015. With the issuance of the 2016 NOFA, the Committee will review the scorecard for recommended approval. A draft of the CoC-adopted scorecard was distributed with the meeting materials.

8. CoC Community Dashboards

The CoC Committee adopted a community dashboard to measure performance and unmet need to the Continuum. Community Information and Referral will be presenting the draft dashboard for review. Draft emergency shelter dashboards were distributed with the meeting materials.

9. Reports from Work Groups and Board

The following updates will be provided for information and discussion:

- Performance Standards and Data Quality (PSDQ)
- Coordinated Entry and Oversight Work Group (CEOWG)

6. Information and discussion.

7. Information, discussion, and possible action to recommend approval of the 2016 Program Performance Scorecard.

8. Information, discussion, and possible action on making changes to the CoC Community Dashboard.

9. Information and discussion only.

- HMIS Committee
- ESG Collaborators
- CoC Board

10. Continuum of Care Committee Membership

The Continuum of Care Committee is seeking new members. Priority areas of recruitment are a representative of the business community, a medical service provider, housing developer/property manager, or a workforce development professional.

10. Information and discussion.

11. Request for Future Agenda Items

Topics or issues of interest that the MAG Continuum of Care Regional Committee on Homelessness would like to have considered for discussion at a future meeting will be requested.

11. Information and discussion of future agenda items.

12. Comments from the Committee

An opportunity will be provided for Continuum of Care Committee (CoC) members to present a brief summary of current events. CoC members are not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

12. Information.

Adjournment

MINUTES OF THE
MARICOPA ASSOCIATION OF GOVERNMENTS (MAG)
CONTINUUM OF CARE COMMITTEE
June 8, 2016
MAG Office Building, Ironwood Room

MEMBERS ATTENDING

Karia Basta, Arizona Department of Housing
(ADOH)

David Bridge, Human Services Campus (HSC)

*Erin Callinan, Arizona Coalition to End Sexual and
Domestic Violence (ACESDV)

#Kathy Di Nolfi, A New Leaf

#Robert Ferraro, City of Tempe Law Enforcement

Joann Hatton, Arizona Healthcare Cost Containment
System (AHCCCS)

Vicki Helland, Community Bridges

Michelle Jameson, United States Veterans Initiative,
U.S. VETS-Phoenix

Nicole Janich MSW, Arizona State University

#Jessa Johnson, Mercy Maricopa Integrated Care
(MMIC)

*Stephanie Knox, Arizona Department of Economic
Security

Mattie Lord, UMOM New Day Center

Alicia Kenney for Nancy Marion, House of Refuge
East

*Neither present nor represented by proxy.

#Attended by telephone conference call.

+Attended by video conference.

OTHERS PRESENT

Renee Ayres-Benevidez, City of Glendale

Mercedes Bome, CASS

Tricia Cano, CIR

Billie Cawley, CASS

Ken Curry, SBH

Margaret Kilman, Maricopa County Human Services
Department

Karen Kurtz, CBI

Lisa Miller, UMOM

Dennis Newburn, City of Mesa

Suzie Martin, Homeward Bound

Kenneth McKinley, Tumbleweed

Liz Morales for Dennis Newburn, City of Mesa

Linda Mushkatel, Lodestar Day Resource Center
(LDRC)

Lisa Eddings-Wilburn, Terros Safe Haven

#Rodrigo Olivares, Crisis Response Network

Stephen Sparks, Labor's Community Service Agency
(LCSA)

*Sara Sims, Phoenix Elementary School District

Ursula Strephans, Central Arizona Shelter Services
(CASS)

Charles Sullivan, Arizona Behavioral Health
Corporation (ABC)

*Stephanie Smith, Native American Connections

Laura Skotnicki for Jacki Taylor, Save The Family

Michelle Thomas, Community Information &
Referral

Keith A. Thompson, Phoenix Shanti Group

Dorian Townsend PhD, Sojourner Center

John Wall, Arizona Housing Inc.

TJ Reed, Southwest Interdisciplinary Research Center
(SIRC)

Ty Rosensteel, CASS

Chela Schuster, UMOM

Stephanie Shaw, Area Agency on Aging

Nicky Stevens, Save the Family

Andrea Williams, SWBH

Celina Brun, MAG

Anne Scott, MAG

1. Call to Order and Introductions
Mattie Lord, UMOM New Day Center, Chair of the Continuum of Care (CoC) Committee, called the meeting to order at 9:38 a.m. Introductions of the Committee and audience ensued.
2. Call to the Audience
Audience members were given an opportunity to address the Committee on items that were not on the agenda that are within the jurisdiction of the Committee, or non-action agenda items that are on the agenda for discussion or information only.
3. Approval of the May Meeting Minutes
Chair Lord entertained a motion to approve the May 11, 2016, meeting minutes. A motion to approve the minutes was made by Suzie Martin, Homeward Bound. The motion was seconded Ursula Strephans, CASS. There were no comments. The motion passed.
4. Rapid Re-housing Financial Assistance Standards- Chela Schuster, UMOM presented the Rapid Re-housing Financial Assistance Standards. The Rapid Re-housing work group met with Katherine Gale, a national expert, who facilitated a discussion between various providers in the valley. As part of the HEARTH Act, our CoC needs financial assistance standards for Rapid Re-housing. There are three core components; case management, financial assistance, and housing search and placement. Rapid Re-housing is an individualized intervention and should be used on an individual basis as determined by income. The Rapid Re-housing working group made the following recommendations:
 1. During the first three months of Rapid Re-housing assistance, a client's needs would be determined.
 2. During the next four to six months, a client's need is re-examined based on case management notes and current income.
 3. During the next seven to twelve months, clients are expected to have income.
 4. Other financial assistance may be provided based on need.
 5. There are exceptions.

Chair Lord: sought clarification if all Rapid Re-housing providers were a part of the conversation.

Ms. Schuster: yes, Stephanie Knox, DES, and city and county ESG providers were also a part of the conversation. She added that the VSUW housing program (non-HUD funded) was also a part of the conversation.

Chair Lord: opened the floor for comments. There were no comments.

Laura Skotnicki, Save the Family: motioned to approve the Rapid Re-housing Financial Assistance Standards for recommendation to the Board.

Karia Basta, Arizona Department of Housing seconded.

The motion passed unanimously.

5. CoC Committee Membership Recruitment-Chair Lord noted that the according to the new Policies and Procedures the Committee would open recruitment every January and July. With the next recruitment period less than a month away, Chair Lord sought feedback from Committee members on suggestions for focused vacancies. She added that the only required vacancy was a local business representative.

Ms. Skotnicki: inquired if there was a homeless liaison representative.

Chair Lord: noted that Sara Sims was the homeless liaison, although she represents the youth and education system.

Chair Lord: with no additional recommendations, she noted that the membership workgroup would take charge of the decision process.

Andrea Williams, SWBH: inquired how the Tier 2 funding decision will affect Committee members.

Chair Lord: based on the HEARTH Act and the CoC Policies and Procedures, all HUD-funded providers are allocated a seat on the Committee. They must still apply for that seat. In addition, the Committee is responsible for filling community specific seats like business representatives or homeless liaison representatives. For programs that were cut from HUD funding, they are no longer guaranteed a seat on the Committee and must reapply in the recruitment process for a community representative seat.

Discussion continues on membership selections.

Anne Scott, MAG: confirmed that there are still HUD-funded seats that have not been claimed.

David Bridge, HSC: recommended to keep membership up to 30.

Chair Lord: restated the recommendations as; adequate representation, capped at 30 members, and attempts to stay proportionate.

There were no more comments.

6. Coordinated Entry Policies and Procedures for Welcome Center and Family Housing Hub-Chair Lord: noted that there were two separate documents; the Policies and Procedures for the Coordinated Entry system on the HSC, and the Policies and Procedures for the families. Both documents have been widely vetted by the community. On the family side, the document is considered the final version of the operations manual with a clause that allows for changes if needed. Standing Strong for Families has agreed to review the living document at least every June. She further noted that document has been provided as a professional courtesy and clarified that the document is not meant to be handed out to clients.

Mr. Bridge: noted that the Policies and Procedures for the Campus is also a living document, and some sections of the document have not been vetted through the HEART group yet. The intention is for the document to be vetted through the Committee and then the Coordinated Entry Oversight Work Group, with ultimate approval at the Board level.

Discussion continued regarding the Policies and Procedures for the Campus.

Committee members recommended eliminating any reference to families in the Policies and Procedures for the Campus in an effort to clearly define the different procedures between singles and families.

Keith Thompson, Shanti: motioned to approve the Coordinated Entry Policies and Procedures for the Welcome Center and Family Housing Hub with the recommended changes.

Charles, Sullivan, ABC Housing: seconded the motion to approve the Coordinated Entry Policies and Procedures for the Welcome Center and Family Housing Hub with the recommended changes needed to reflect their target population.

Chair Lord: requested that upon revision, the Policies and Procedures for the Welcome Center be sent to Ms. Scott.

There were no further comments.

7. Continuum of Care 2016 Notice of Funding Availability Strategy Session

Chair Lord: noted that the next few items fit together in a specific order. With the next funding cycle around the corner, she inquired about what kind of portfolio Committee members would like for the pot of money available.

Discussion continued on how to allocate funding to subpopulations while recognizing that all subpopulations have needs.

John Wall, AHI: addressed the fact that the intention with the funding cuts was not to defund families but to transition away from Transitional Housing.

Mr. Bridge: added that as a Continuum, there is more than just HUD funding; suggesting that the community look at other available funding sources before making decisions on HUD funding alone. Committee members discuss the strategy of looking at other funding sources in addition to the HUD funding.

Margaret Kilman, MCHSD: offered to provide the funding matrix presented at a previous Board meeting that outlines projects funded by CDBG, HOME funds, ESG funds, DES funds, and ADOH funds for Maricopa.

Karia Basta, ADOH: technically, under the CoC and the HEARTH act, all funding sources should be available. We keep focusing on just the HUD grant, but we still have ESG and the other funds too. Discussion on looking deeper into other funding types and subpopulations continued.

Karen Kurtz, CBI: noted that if the community wants to look outside of HUD funding and include other funding sources, the community will need to design a system that incorporates all funding rules and regulations-not just HUD regulations.

Chair Lord: currently, the portfolio broken down by intervention is listed below.

- 7% RRH
- 79% Permanent Supportive Housing
- 4% Transition Housing
- 4% Safe Haven
- 6% HMIS, planning, and Coordinated Entry

Discussion continued on the details of the percentages, making more decisions on data, and identifying the actual need of the community before making a funding decision.

Chair Lord: the issue is that the NOFA is coming and we need to make a decision on how to allocate funding. She added that the rumor is that there will be a Tier 2 process once again and we need to think about how to rank projects for those that could be cut.

Committee members and audience members discussed the qualification of Tier 1 and Tier 2 and Housing First principles.

Ms. Scott: noted that according to HUD, CoC's with a better score were proactive with reallocation.

Ms. Basta: we need to stop second guessing HUD and prepare ourselves for projects now being cut in Tier 2.

Chair Lord: we need to determine who will be put in Tier 2, projects *will need* to go into Tier 2, just who will that be?

Discussion continued.

Ms. Kurtz: suggested looking at ranking by performance and the housing/service gaps.

The discussion continued on how successful communities ranked their projects.

Ms. Scott: noted that the take-away should be based on cost-effectiveness and performance, and to look at poor performers.

There were no more comments.

8. Systems Performance Measures-

Tricia Cano, handed out system performance measures that were updated in the last week.

1. Length of time homeless
2. Returns to Homelessness
3. Number of persons homeless
4. Employment and income change (only for HUD-funded projects)
 - i. Employment and income change-system stayers
 - ii. Employment and income changes-system leavers
5. Number of persons first time homeless
6. N/A
7. Permanent housing placement and retention.

Chair Lord: inquired if the System Performance Measurements could be included in the score card.

Ms. Cano: they can.

Mr. Sullivan: PSDQ did discuss how and when the reports would be ran.

Discussion continued on the variability of data since the reports are being updated every week. CIR is being updated by HUD each week on the status of the reports. Committee members raised the concern of local measures versus national measures.

Ms. Cano: noted that as a limitation, the reports must be run by the whole community to determine.

Mr. Rosensteel: inquired if the limitation would apply to measure five.

Ms. Cano: it would apply.

There were no further comments.

9. CoC Score Card and Reporting Options

Chair Lord: went over the scorecard and reporting options seeking input from Committee members on the scorecard because modifications need to be made before the NOFA is released. The score card lost ten points. She also suggested getting a meeting with volunteers for the week of June 13, 2016.

Members agreed to include cost-effectiveness and the HUD-required System Performance Measures.

Mr. Sullivan: noted that five points were left on the first page for community priorities.

Ms. Basta: suggested including participation in Coordinated Entry.

Mr. Thompson: suggested Coordinated Entry be in Tier 1.

Ms. Skotnicki: concerned about why the CoC was scored 0/6 points on chronic homelessness.

Committee members discussed the prioritization of chronic persons with dedicated beds.

Nicky Stevens, Save the Family: inquired about review of the consolidated application.

Ms. Scott: a small group will be organized to review the consolidated application prior to submission.

Chair Lord: inquired if number seven on the System Performance Measurements should be factored into the score card.

Discussion continued.

Mr. Thompson: sought clarification if the Board approved Recovery Housing as Housing First.

Committee members then discussed concerns about the APRs that would be run would be from last year.

Linda Mushkatel, LDRC: moved to add cost effectiveness, system performance measures, and CE priorities to the score card.

Ms. Basta: seconded

Chair Lord: sought volunteers to meet and go over the scorecard more in-depth.

The volunteers are listed below.

David Bridge

Nicky Stevens

Andrea Williams

John Wall

Vicky Helland

10. Tier 2 Funding Update-

Progress is being made, the numbers are down.

There are now transition plan for all-but ten families.

Mr. McKinley, Tumbleweed: added that the youth programs have a little funding left over so there are no youth that are in imminent need of housing.

11. Request for Future Agenda Items

There were no additional items requested.

12. Comments from the Committee

There were no further comments.

Adjourn

Chair Lord adjourned the meeting at 11:34 a.m. The next meeting will occur on July 13, 2016.

DRAFT Outreach Standards 6/30/2016

Definitions

Contacts:

A contact is defined as an interaction between an outreach worker and a client designed to engage the client. Contacts may include activities such as a conversation between the street outreach worker and the client about the client's well-being or needs, an office visit to discuss their housing plan, or a referral to another community service.

Engagements:

Per the HMIS Data Standards, by agreement across all federal partners, an engagement date is the date on which an interactive client relationship results in a deliberate client assessment or beginning of a case plan. HMIS Universal Data Elements will be collected at this time.

Enrollment:

An enrollment date is the date when a client has formally consented to participate in services provided by the Outreach project.

Exits: The date at which a client exits the program. Client may be exited prior to engagement and/or enrollment.

Performance Goals and Indicators

1. Two-thirds of unduplicated clients contacted become engaged.
2. Two-thirds of engaged clients are successfully connected, placed or enrolled with the appropriate next step.
3. Of those that exit Street Outreach programs, 15% exit to permanent or temporary housing destinations.
4. Of those served through Street Outreach and connected with permanent housing destinations, 10% will achieve the HUD Housing Stability measure.

Operating Standards

Personnel:

Send teams of 2 or more, 18 or older.

The ratio of outreach workers to clients should be no more than 2 outreach workers to 1 client.

Ensure outreach team is certified in CPR.

Carry cell phone and business cards.

Test for TB annually and on occasions of exposure.

Ensure that all staff are culturally-competent & -sensitive.

Qualifications:

Train on, at a minimum, Continuum Outreach Standards, cultural competency, Housing First principles, physical & health safety (including blood borne pathogens), boundaries, ethical guidelines, triaging, mental health & substance abuse symptoms, and CoC-approved assessment tool.

Self-care:

Policies are in place to ensure outreach staff maintain physical & mental well-being.

Availability:

Outreach occurs at times other than M-F, 9-5, as needed.

Services:

To support Housing First principles, offer referrals, services, & housing, including at a minimum access to shelter beds, IDs, physical & mental health care, substance abuse treatment and benefits and employment assistance, based on what the client wants without prerequisites (such as sobriety, program completion, or medication-compliance).

Coordination and Collaboration:

Collaborate with Continuum-coordinated entry systems and community partners, including other outreach programs, service providers & housing providers.

Encourage proactive engagement with law enforcement and the business community and advocate for clients.

Utilize a multi-disciplinary team or partnership (include legal supports).

Approaches:

Individualized, consistent, assertive engagement utilizing:

- Motivational interviewing
- Anchor identification assistance
- Warm hand-offs by integrating other staff into outreach team
- Harm reduction
- Housing First Principles
- Client-directed services

Record-Keeping:

Record locations of client interactions to establish movement patterns.

Document all interactions in accordance with approved HMIS data standards in HMIS or comparable database.

Measure refusal rate to understand sentiments toward services offered in specific populations and geographies.

Suggested Practices

Staffing:

Utilize multilingual staff.

Train on emergency health response & secondary trauma.

Have access to van with child safety seats.

Promote peer/alumni representation on teams.

Maintain 8-hour days to prevent burnout.

System Recommendations

Data:

Ensure regular trainings on data standards.

Comply with protocols to allow supportive service providers to communicate with outreach workers regarding housed clients.

Allow partial record creation into HMIS and comparable databases by using alternative identifier (e.g. picture, nickname) instead of name or SSN

Encourage broader HMIS and comparable database use across system and data sharing to allow tracking

Housing:

Utilize coordinated entry to quickly connect persons on the street to appropriate housing.
Utilize and increase interim housing options for those awaiting permanent housing.

Partnerships:

Coordinate with law enforcement to continue positive engagement strategies.
Employ a multi-disciplinary team or partnership (including legal supports).

**MAG Continuum of Care Regional Committee on Homelessness
Program Performance Report – Part I**

Agency Name:	Program Name:
Program Type (Component):	McKinney-Vento Funding Amount:
Date of Assessment:	Completed by:

*Applicable measures adjusted to HUD Goals, 80% of points set equal to HUD Goal

Goals	Performance Standard	Data	Points Available	%	Points	Section Points
1: Project serves “harder to serve” homeless population.	Percentage of households served by program that meet locally defined “harder to serve” conditions at entry: -Meet the HUD definition of chronically homeless -Mental Illness -Alcohol Abuse -Drug Abuse -Chronic Health Conditions -HIV/AIDS -Developmental Disabilities -Physical Disabilities -Sex Offenders	From “Physical and Mental Health Conditions at Entry” question in APR and client records for service of sex offenders.	TOTAL - 10 pts. 25% of households 1 condition 1 pt 2 conditions 2 pts 3 conditions 3 pts 50% of households 1 condition 4 pts 2 conditions 5 pts 3 conditions 6 pts 75% of households 1 condition 7 pts 2 conditions 8 pts 3 conditions 10 pts		/10	/10
2: HUD Objective: Increase Housing Stability.	Permanent Housing (PSH and RRH) Programs Only: Percent of homeless persons age 18 and older in PH program who remained in or exited to PH during the operating year. – As reported in the APR. (HUD Goal 80%= 80% of points)	APR – Housing Stability Measure	TOTAL 10 pts. 10 pts = 95%+ 9 pts =89-94% 8 pts =80-88% 7 pts =70-79% 6 pts =60-69%	%	/10 or N/A	/10
	Transitional Housing (TH) Programs Only: Percent of homeless persons in TH program who exited to PH during the operating year. – As reported in the APR. (HUD Goal 80% = 80% of points)	APR – Housing Stability Measure	5 pts = 50-59% 4 pts = 40-49% 3 pts =30-39% 2 pts = 20-29% 1 pt = 10-19% 0 pts = <9%	%	/10 or N/A	
	Safe Haven (SH) Programs Only: Percent of homeless persons in SH program who remained in SH or exited to PH during the operating year. – As reported in the APR. (HUD Goal 80% = 80% of points)	APR-Housing Stability Measure		%	/10 or N/A	
3: HUD Objective: Increase project participant’s income. <i>*For each project component type (PH or TH), answer either A OR B (not both)</i> <u>AND</u> C.	*A - Permanent Housing (PSH and RRH) Programs Only: The percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit. (HUD Goal 54% = 80% of points)	APR – Increase Total Income Measure	TOTAL - 5 pts. 5 pts = 64+% 4 pts = 54-63% 3 pts = 44-53% 2 pts = 34-43% 1 pt = 24-33% 0 pts = <23%	%	/5 or N/A	PH /5 or N/A
	*B - Permanent Housing (PSH and RRH) Programs Only: The percent of persons age 18 through 61 who maintained or increased their earned income (i.e., employment income) as of the end of the operating year or program exit. (HUD Goal 20% = 80% of points)	APR – Increase Earned Income Measure	TOTAL - 5 pts. 5 pts = 25+% 4 pts = 20-24% 3 pts = 15-19% 2 pts = 10-14% 1 pt = 5-9% 0 pts = <4%	%	/5 or N/A	
	*A-Transitional Housing Programs (TH) Only: The percent of persons age 18 and older who increased their total income (from all sources) as of the end of the operating year or program exit. (HUD Goal 54% = 80% of points)	APR – Increase Total Income Measure	TOTAL 5 pts. 5 pts = 64+% 4 pts = 54-63% 3 pts = 44-53% 2 pts = 34-43% 1 pt = 24-33% 0 pts = <23%	%	/5 or N/A	TH /5 or N/A
	*B-Transitional Housing (TH) Programs Only: The percent of persons age 18 through 61 who increased their earned income (i.e., employment	APR – Increase Earned Income Measure	TOTAL - 5 pts. 5 pts = 25+% 4 pts = 20-24%	%	/5 or N/A	

	income) as of the end of the operating year or program exit. (HUD Goal 20% = 80% of points)		3 pts = 15-19% 2 pts = 10-14% 1 pt = 5-9% 0 pts = <4%			
	A-Safe Haven (SH) Program Only: The percent of persons age 18 or older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit. (HUD Goal 54% = 80% of points)	APR – Total Income Measure	TOTAL - 5 pts. 5 pts = 64+% 4 pts = 54-63% 3 pts = 44-53% 2 pts = 34-43% 1 pt = 24-33% 0 pts = <23%	%	/5 or N/A	SH /5 or N/A
	C-For PH, TH and SH Programs: The percent of persons age 18 or older who maintained or increased their non-cash benefits as of the end of the operating year or program exit. (HUD Goal 56% = 80% of points)	APR – Non-Cash Benefits Measure	TOTAL - 5 pts. 5 pts = 66+% 4 pts = 56-65% 3 pts = 46-55% 2 pts = 36-45% 1 pt = 26-35% 0 pts = <25%	%	/5	/5
**3: Subtotal	Total of 3 available measures (3A, 3B and 3C) in question 3					/10
4: Effective use of federal funding.	Percent of expended HUD funding for the most recent operating year.	LOCCS Report	5 pts = 95-100% 4 pts = 90-95% 3 pts = 85-89% 2 pts = 80-84% 1 pt = 75-89% 0 pts = <75%	%	/5	/10
	Percent of HUD funding drawdowns were made at least quarterly. (Number of Drawdowns from LOCCS, Ex. Four drawdowns = 100%)	LOCCS Report	5 pts. – 4 or more 4 pts. – 3 draws 3 pts. – 2 draws 2 pts. – 1 draw	#	/5	
5: HMIS; Data Quality and Training.	Percentage of complete data (not null/missing, “don’t know” or “refused” data), except for Social Security numbers. Need to review scoring process	APR	5 pts = 90-100% 4 pts = 80-89% 3 pts = 70-79% 2 pts = 60-69% 1 pt = 50-59% 0 pts = <49%	%	/5	/10
	Percentage of staff that have completed at least on HMIS training course within the past year (Insert HMIS GY)	HMIS Lead Agency	5 pts = 90-100% 4 pts = 80-89% 3 pts = 70-79% 2 pts = 60-69% 1 pt = 50-59% 0 pts = <49%	%	/5	
6: Leverage	Program leverages additional resources as part of overall program budget. Points based on percent of leverage compared to project funding.	Project Application	5 pts. = >150% 4 pts. = 125 - 149.9% 3 pts. = 100 - 124.9% 2 pts. = 75 - 99.9% 1 pt. = 50 - 74.9% 0 pts. = <50%	%	/5	/5
7: Community Priorities and Standards	5 points - To be determined up to 5 points for meeting commitment to and alignment with Community Priorities and Standards					/5
8. CoC Engagement and Participation	8 points for agency having a representative as a current member of the CoC Committee and who attended at least 75% of meetings. If awarding points – Provide name of member and committee:	Self-Report/ Meeting Minutes	8 points	N/A	/8	/15
	5 points for participation in one of the workgroups (refer to workgroup document) If awarding points – Provide name of person and workgroup (refer to workgroup listing if unsure of the name of the workgroup):	Self-Report/Confirmation with workgroup chair	5 points	N/A	/5	
	2 points for participation in the unsheltered PIT count If awarding points – Provide name of person and municipality of count:	Self-Report	2 points	N/A	/2	

Total Score Part I (Please complete Part II on the next page for a FINAL SCORE) - 75 Points Available					/75
MAG Continuum of Care Regional Committee on Homelessness NOFA Addendum: Program Performance Report – Part II					
Agency Name:		Program Name:			
Program Type (Component):		McKinney-Vento Funding Amount:			
Date of Assessment:		Completed by:			
Goals	Performance Standard	Data	Points Available	%	Points
9. HUD Ranking Priorities: up to 15 points will be based on HUD Priorities as established in the relevant NOFA		From Project Application	15 points	N/A	/15
10. Commitment to Policy Priorities: up to 10 points for commitment to and alignment with HUD Policy Priorities		From Relevant Source	10 points	N/A	/10
Total Score Part II - 25 Points Available					
Total Score Part I (75 points available)					
Plus Total Score Part II (25 points available)					
FINAL Score (Sum of Total Score Part I and II) (100 points available)					

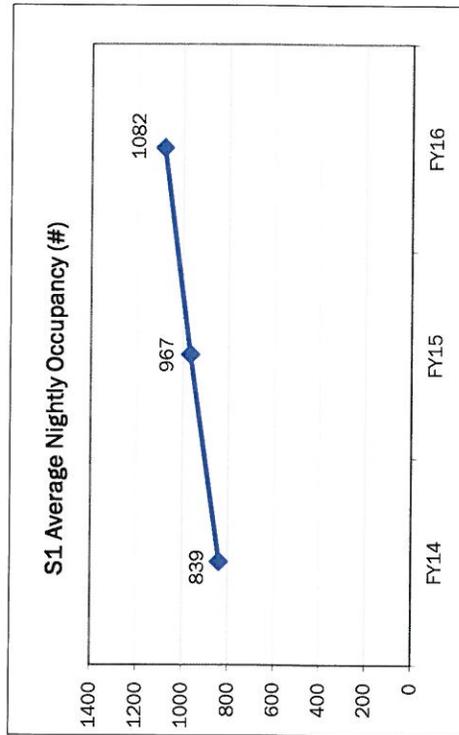
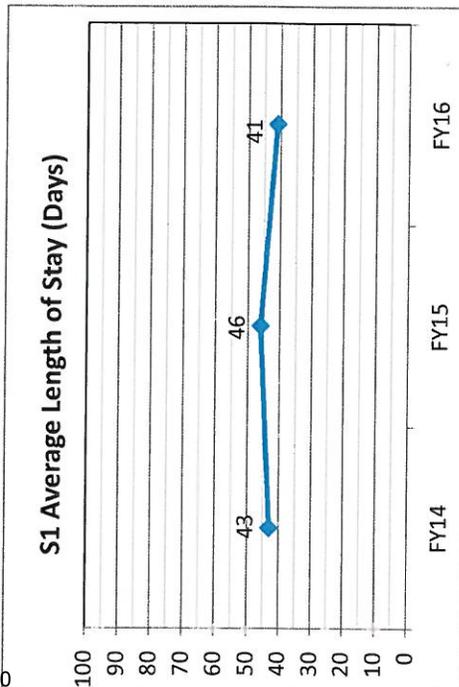
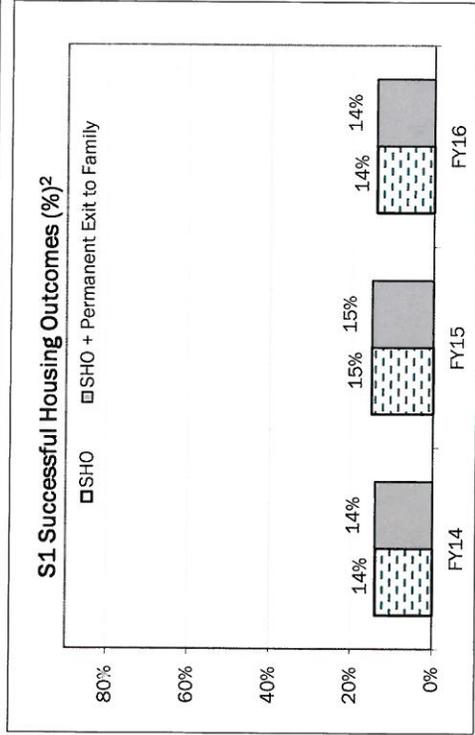
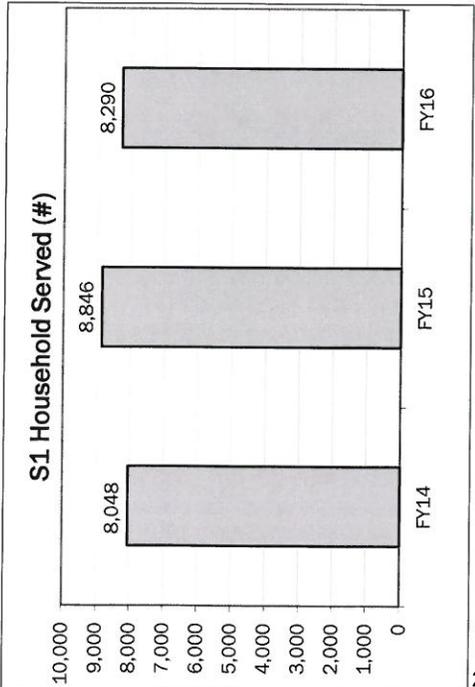
Threshold

In addition to the scoring criteria, all renewal projects must meet a number of threshold criteria. A threshold review will take place prior to the review and rank process to ensure baseline requirements are met. All renewal projects must meet the following thresholds. If threshold criteria is not met, the Review and Rank Panel and the CoC Board will be notified to determine severity of non-compliance with threshold criteria and action needed. The NOFA indicates that HUD will also conduct a threshold review. Please refer to the NOFA for information on HUD's threshold review.

Check all boxes that this project is in compliance with:

- Project must have full and active HMIS participation, indicated by every HMIS user of the project completing training and/or passing the annual HMIS recertification exam (implemented in April 2015), unless the project is a victim services agency.
 - Project must participate (or agree to participate) in Coordinated Entry
 - *Per HUD contracts, contractors are required:*
 - *To use the centralized or coordinated assessment system established by the Continuum of Care as set forth in §578.7 (a) (8). A victim service provider may choose not to use the Continuum of Care's centralized or coordinated assessment system, provided that victim service providers in the area use a centralized or coordinated assessment system that meets HUD's minimum requirements and the victim service provider uses that system.*
- Project must meet applicable HUD match requirements (25% for all grant funds except leasing).
- Project must report point in time bed or unit utilization rate during the operating year (percent reported in the APR – average of four point-in-times in the APR). Low utilization must have a valid explanation as well as the plan to increase the utilization rate.
- Project must be responsive to outstanding or pending HUD program monitoring findings. If there are currently unresolved monitoring issues, the program must fully describe and explain the agency's plan to resolve them.
- Project must be able to meet the HUD threshold requirements for renewal projects (Refer to NOFA).

FY16 EMERGENCY SHELTER	Households Served		Nightly Occupancy		Average Length of Stay (Days)		Successful Housing Outcomes*		
	Goal	Actual	Capacity	Actual	Goal	Actual	Goal (%)	Actual (%)	Outcome Achievement
7/1/2015-03/31/2016		8,290	1081	1082		41		14%	
Singles System		8,290	1081	1082		41		14%	



DEMOGRAPHICS**	Singles
Unduplicated Households Served	8,290
Percent Newly homeless****	68%
Recidivism***	35%
Unduplicated Clients Served	8,290
Average Age (HoH)	47
Gender - Male (HoH)	75%
Gender - Female (HoH)	25%
Veterans (U.S. Military) all adults	11%
Average Monthly Household Income	\$1,124
Percent Working at Entry	8%
Race - White (HoH)	65%
Race - Black (HoH)	26%
Race - Other (HoH)	9%
Hispanic (HoH)	19%
Non-Hispanic (HoH)	81%
Adults Served	8,290
Children Served	
Mean Family Size	
Average Number of Children	
Adults 18-24 years (HoH)	10%
Children Under 5 years ⁴	
Children 5 - 12 years ⁴	
Children 13 - 17 years ⁴	

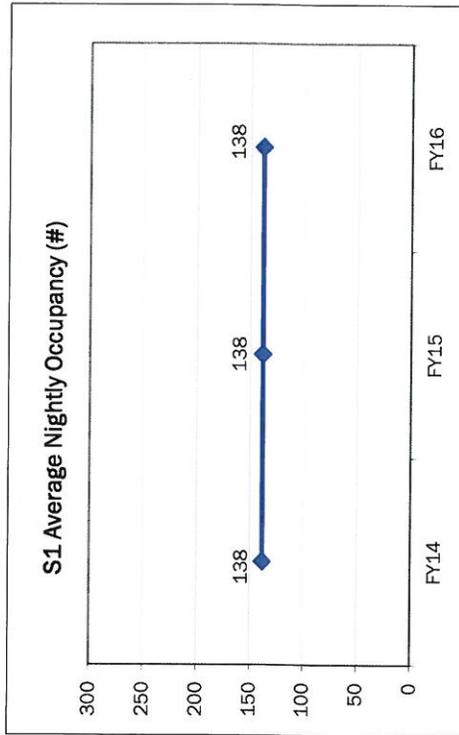
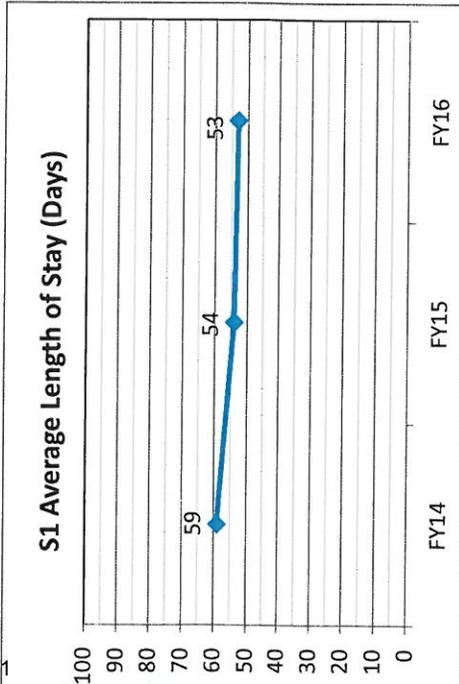
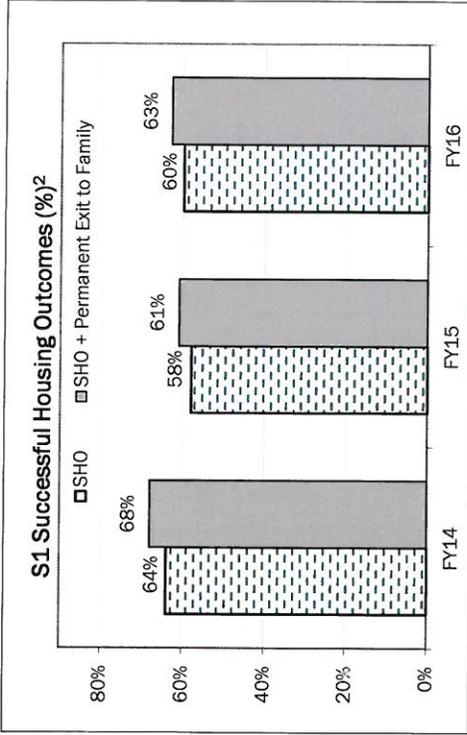
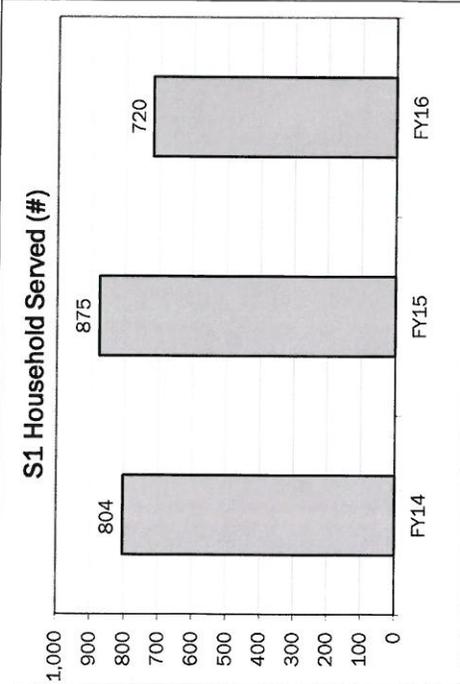
*Housing Outcomes include all client entry/exits

**Demographics are unduplicated

***Recidivism is return to a single emergency shelter within a 2 year time period

****New to system in last 2 years

FY16 EMERGENCY SHELTER	Households Served		Nightly Occupancy		Average Length of Stay (Days)		Successful Housing Outcomes*				
	Goal	Actual	Capacity	Actual	Goal	Actual	Goal (%)	Actual (%)	Outcome Achievement	Actual (%)	Outcome Achievement
7/1/2015-03/31/2016		720	157	138		53					
Family System		720	157	138		53			482		63%



DEMOGRAPHICS**	
Unduplicated Households Served	720
Percent Newly homeless****	41%
Recidivism***	17%
Unduplicated Clients Served	2,089
Average Age (HoH)	40
Gender - Male (HoH)	6%
Gender - Female (HoH)	94%
Veterans (U.S. Military) all adults	1%
Average Monthly Household Income	\$1,124
Percent Working at Entry	19%
Race - White (HoH)	47%
Race - Black (HoH)	45%
Race - Other (HoH)	8%
Hispanic (HoH)	25%
Non-Hispanic (HoH)	75%
Adults Served	870
Children Served	1,218
Mean Family Size	2.9
Average Number of Children	1.7
Adults 18-24 years (HoH)	7%
Children Under 5 years ⁴	36%
Children 5 - 12 years ⁴	47%
Children 13 - 17 years ⁴	17%

* Housing Outcomes include all client entry/exits

** Demographics are unduplicated

*** Recidivism is return to a family emergency shelter within a 2 year time period

**** New to system in last 2 years

Providers Reporting Exit Information
CASS Vista Colina Emergency Family Shelter(2625)
Family Promise Emergency Shelter Program(36616)
Kaiser Family Emergency Shelter(14470)
La Mesita Family Homeless Shelter(13923)
UMOM Family Emergency Shelter(22684)
Watkins Overflow Shelter(14664)

Providers Reporting Exit Information

CASS Mens Overflow Shelter (14748)

CASS Single Adult Shelter (14681)

East Valley Women's Shelter (A New Leaf) (39725)

Emergency Respite Shelter (CTC) (40928)

EVMC Emergency Shelter (A New Leaf) (14714)

I-HELP Chandler (40161)

I-HELP Mesa (34237)

I-HELP Tempe (23426)

LDRC Emergency Shelter (40929)

Phoenix Rescue Mission Men's Emergency Shelter (14496)

The Respite Shelter (14637)

SVDP Emergency Shelter (LDRC) (40930)

Tumbleweed Emergency Housing Program (40126)

Watkins Overflow Shelter (14664)