

October 6, 2010

TO: Members of the MAG PSAP Managers Group

FROM: Patrick Cutts, Scottsdale, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, October 14, 2010 at 9:00 a.m.
Glendale Regional Public Safety Training Center
11550 W. Glendale Avenue, Room 109
Phoenix, AZ 85308 (please see enclosed map)

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Please park in the garage under the building, bring your ticket, parking will be validated. For those using transit, Valley Metro/RPTA will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.

**MAG PSAP MANAGERS GROUP
TENTATIVE AGENDA
October 14, 2010**

COMMITTEE ACTION REQUESTED

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| <p>1. <u>Call to Order and Introductions</u></p> | |
| <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p> | <p>2. Information.</p> |
| <p>3. <u>Approval of July 15, 2010, Meeting Minutes</u></p> | <p>3. Review and approve minutes of July 15, 2010, meeting.</p> |
| <p>4. <u>Demonstration of Non-9-1-1 Text Message into PSAPs</u></p> <p>Intrado will demonstrate to PSAP Managers the ability for PSAP to receive non-emergency text messages into their PSAPs through the Viper CPE.</p> | <p>4. Information and discussion.</p> |
| <p>5. <u>MSAG/GIS/Mapping</u></p> <p>A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.</p> | <p>5. Information and discussion.</p> |
| <p>6. <u>Maricopa Region 9-1-1 Tech Team</u></p> <p>A maintenance report will be provided by the Maricopa Region 9-1-1 Tech Team Technical Manager.</p> | <p>6. Information and discussion.</p> |
| <p>7. <u>Maricopa Region Wireless 9-1-1 Project</u></p> <p>An update on Maricopa Region's Wireless 9-1-1 will be provided as well as an update on the progress of the wireless trunk restructuring.</p> | <p>7. Information and discussion.</p> |

8. Community Emergency Notification System (CENS) Update

An update on the CENS program will be provided.

9. Arizona Department of Administration Report and State Wireless Update

The Administrator for the State 9-1-1 System from Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.

10. Qwest 9-1-1 Account Team Report

Qwest will provide a report regarding service items of interest to the PSAP Managers Group.

11. Positron Account Team Report

Positron will provide a report regarding service items of interest to the PSAP Managers Group.

12. Multi-View Aerials in PSAPs

The Chair of the PSAP Managers will lead a discussion on the benefit vs. costs and technical requirements of multi-view aerials in PSAPs.

13. Phoenix Fire Department Regional Dispatch Centers Back-Up Interim Operations Plan

The Phoenix Fire Department will provide information regarding the Phoenix Fire Department Regional Dispatch Centers (PFDRDC) back-up interim operations plan prior to bringing North on-line if outage of PFDRDC-South is unplanned.

14. Recommendation of Chair and Vice Chair of the MAG PSAP Managers Group

On July 22, 2009, the MAG Regional Council approved the MAG Committee Operating Policies and Procedures. According to the Policies and Procedures, officer positions for technical

8. Information and discussion.

9. Information and discussion.

10. Information and discussion.

11. Information and discussion.

12. Information and discussion.

13. Information.

14. Information, discussion, and action to recommend (1) reappointment of the current chair and vice chair to serve a second one-year term, or (2) having the vice chair ascend to the chair position and have a new vice chair appointed by the Regional Council Executive Committee.

committees have one-year terms, with possible reappointment to serve up to one additional term, by consent of the respective committee. According to these policies and procedures, the chair and vice chair appointments of the MAG PSAP Managers Group are due to expire on December 31, 2010. The PSAP Managers may choose to do one of the following: 1) recommend reappointment of the current chair (Patrick Cutts from Scottsdale) and vice chair (Tonia Rogers from Tolleson) to serve a second one-year term, or 2) have the vice chair ascend to the chair position and have a new vice chair appointed by the Regional Council Executive Committee. Please refer to the enclosed material.

15. Request for Future Agenda Items

Topics or issues of interest that the PSAP Managers Group would like to have considered for discussion at a future meeting will be requested.

Adjournment

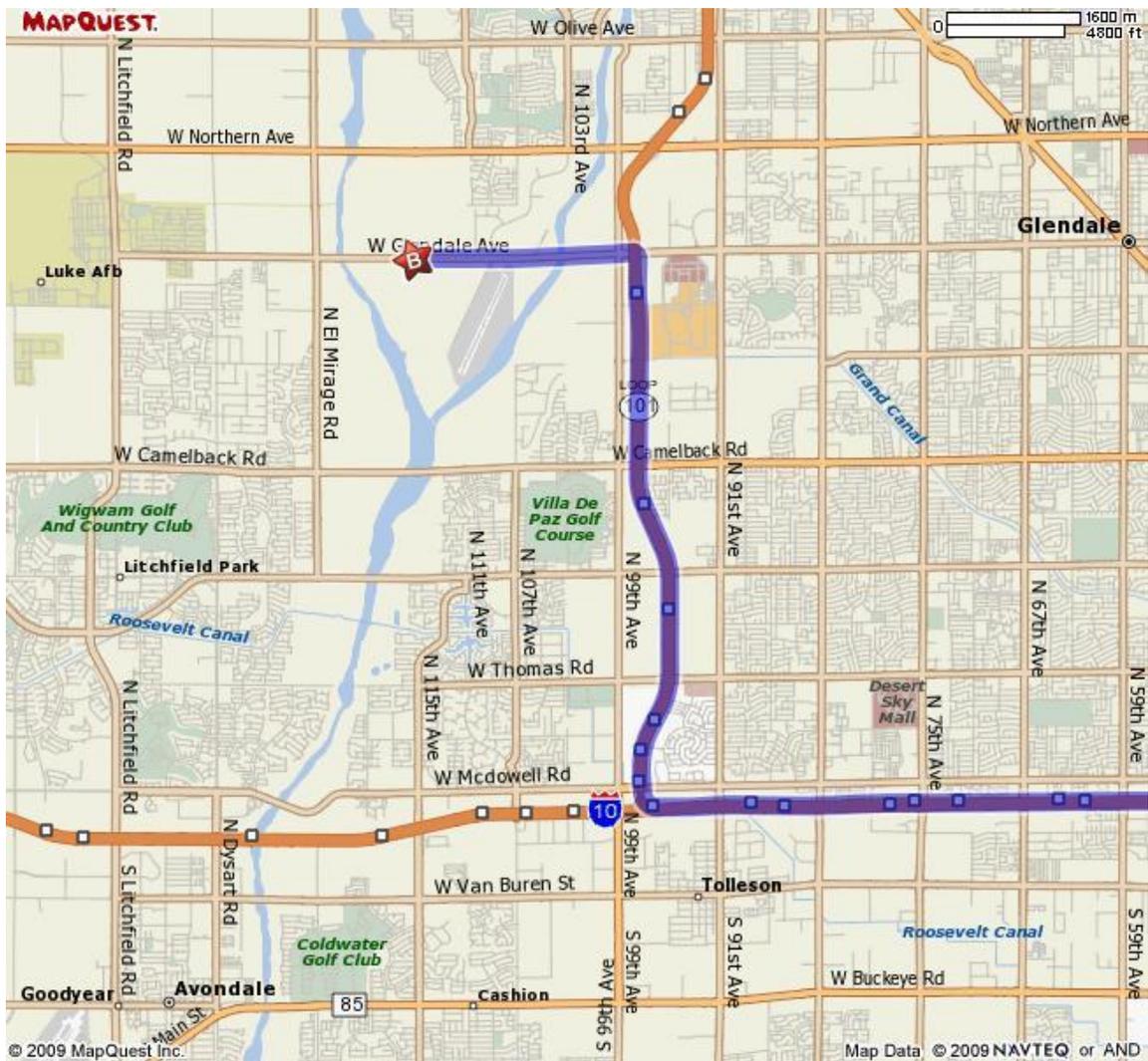
15. Information and discussion.

Directions to Glendale Regional Public Safety Training Center:

**11550 W. Glendale Avenue
Glendale, AZ 85308**

The Training Center is on the north side of Glendale Ave between 99th Ave & El Mirage Rd.

The meeting is in Room 109.





October 6, 2010

TO: Members of the MAG PSAP Managers Group

FROM: Nathan Pryor, MAG Intergovernmental Policy Coordinator

SUBJECT: CHAIR AND VICE CHAIR APPOINTMENTS

On July 22, 2009, the MAG Regional Council approved the MAG Committee Operating Policies and Procedures. Officer positions for technical committees have one-year terms, with possible reappointment to serve up to one additional term, by consent of the respective committee. According to these policies and procedures, the chair and vice chair appointments of the MAG PSAP Managers Group are due to expire on December 31, 2010.

At the October 14, 2010, committee meeting, the PSAP Managers may choose to do one of the following: 1) recommend reappointment of the current chair (Patrick Cutts from Scottsdale) and vice chair (Tonia Rogers from Tolleson) to serve a second one-year term, or 2) have the vice chair ascend to the chair position and have a new vice chair appointed by the Regional Council Executive Committee.

Committees that choose to have the Executive Committee appoint a new vice chair will require letters of interest from MAG member agencies. The letters of interest are requested to be submitted by Monday, November 1, 2010 to Mayor Thomas Schoaf, MAG Chair, at the MAG office located at 302 N. 1st Avenue, Suite 300, Phoenix, Arizona, 85003. The appointments will be made at the November 15, 2010, Executive Committee meeting.

If you have any question, please contact me or Valerie Day at the MAG office at (602) 254-6300 or npryor@mag.maricopa.gov or vday@mag.maricopa.gov.

cc: MAG Management Committee
Intergovernmental Representatives