

# MAG FY 2013 PSAP ANNUAL ELEMENT/FUNDING REQUEST

Agenda Item #8

SYSTEM IDENTIFICATION: Maricopa Region 9-1-1  
 AGENCY SUBMITTING: Phoenix Fire Department  
 ADDRESS: 150 S. 12th St., Phoenix, AZ 85034

CONTACT: Liz Graeber  
 TELEPHONE #: (602) 534-9775  
 DATE: 24-Jun-11

Fiscal Year	2011						2012					
TOTAL	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June

**Wireline**  
 Maintenance:

\$1,340,064	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675	\$111,675
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911 Monthly Service:

\$3,487,860	\$296,430	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130	\$290,130
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Customer Premise Equipment

\$2,015,000	\$50,000	\$50,000	\$275,000	\$150,000	\$940,000	\$225,000	\$325,000						
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Special Projects/Misc maintenance

\$504,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000	\$42,000
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**Wireless**  
 Maintenance:

\$0													
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911 Monthly Service:

\$2,524,800	\$233,390	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310	\$208,310
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Addressing/Mapping/GIS

\$20,000	\$20,000												
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Customer Premise Equipment

\$0													
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Special Projects

\$0													
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**FY TOTALS**

\$9,891,724	\$753,495	\$702,115	\$927,115	\$802,115	\$1,592,115	\$877,115	\$977,115	\$652,115	\$652,115	\$652,115	\$652,115	\$652,115	\$652,115
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**Equipment:**

Upgrade Periphals		50,000	
Avondale	Logging recorder	50,000	
Buckeye	Viper upgrade	\$275,000	
Goodyear	Two positions & logging recorder	\$150,000	
MCSO	Viper upgrade & 10 Additional Positions	\$940,000	
Paradise Valley	Viper upgrade	\$225,000	
Surprise	Viper upgrade	\$325,000	

Equipment figures are only estimates - will have preliminary quotes before submitting to ADOA

**\$2,015,000 Total**

## MAG FY2013-2017 PSAP Equipment Program

	FY2013	FY2014	FY2015	FY2016	FY2017
Apache Junction PD	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted
ASU PD	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted
Avondale PD	Logging Recorder	No projects pending	No projects pending	No projects pending	No projects pending
Buckeye PD	PSAP Move	No projects pending	No projects pending	No projects pending	2 Additional Positions
Capitol PD	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted
Chandler PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
DPS	No projects pending	No projects pending	Logging Recorder	No projects pending	No projects pending
Ft. McDowell	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted
Gilbert PD	No projects pending	2 Additional Positions	No projects pending	No projects pending	No projects pending
Glendale PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Goodyear PD	3 Additional Positions, Logging Recorder, PSAP Move	No projects pending	No projects pending	No projects pending	No projects pending
Luke AFB	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
MCSO	8 Additional Positions, Logging Recorder,	No projects pending	No projects pending	No projects pending	No projects pending
Mesa PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Paradise Valley PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Peoria PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Phoenix Fire	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted
Phoenix PD	No projects pending	No projects pending	Logging Recorder	No projects pending	No projects pending
Rural Metro PD	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted
Salt River PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Scottsdale PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Surprise PD	No projects pending	1 Additional Position	No projects pending	Logging Recorder	No projects pending
Tempe PD	No projects pending	No projects pending	Logging Recorder	No projects pending	No projects pending
Tolleson PD	No projects pending	No projects pending	No projects pending	No projects pending	No projects pending
Wickenburg PD	No budget submitted	No budget submitted	No budget submitted	No budget submitted	No budget submitted

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels 16  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many 1  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Lt. Mark Gorla \_\_\_\_\_

Phone #: 623-810-5897 \_\_\_\_\_

Fax #: \_\_\_\_\_

31-May-11

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_ November, 2011  
 Possible location Within Existing Building (Expansion)

**Fiscal Year 2014 (July 2013-June 2014) \*\*\*\*\*N/A\*\*\*\*\***

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015) \*\*\*\*\*N/A\*\*\*\*\***

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016) \*\*\*\*\*N/A\*\*\*\*\*

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Jared Griffith  
Phone #: 623-349-6412  
Fax #: 623-349-6403  
Date: 06/02/2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

<b>Budget Items</b>	<b>Nothing</b>	
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only		Estimated # of channels _____
Include justification - age and condition of present recorder		Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check		
Must be purchased off of state contract or through bid process		
<input type="checkbox"/> <b>Additional positions</b>		How many _____
Include justification - must include sample schedule that shows positions filled		

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_

Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

<b>Budget Items</b>	<b>Nothing</b>	
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only		Estimated # of channels _____
Include justification - age and condition of present recorder		Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check		
Must be purchased off of state contract or through bid process		
<input type="checkbox"/> <b>Additional positions</b>		How many _____
Include justification - must include sample schedule that shows positions filled		

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_

Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

<b>Budget Items</b>	<b>Nothing</b>	
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only		Estimated # of channels _____
Include justification - age and condition of present recorder		Estimated purchase date _____
Documents needed for reimbursement - copy of invoice and check		
Must be purchased off of state contract or through bid process		
<input type="checkbox"/> <b>Additional positions</b>		How many _____
Include justification - must include sample schedule that shows positions filled		

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_

Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Matthew Christensen

Phone #: 480 782-4149

Fax #: 480 782-4444

Date: June 3, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: [liz.graeber@phoenix.gov](mailto:liz.graeber@phoenix.gov)

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels none  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many                      *\*See Note Below*

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels none  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many                     

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \*\*12 channels  
 Estimated purchase date Jul-14

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many                     

Current state contract expired 10/2010  
 Renewal is pending

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels none  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels none  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Patty Simpson

Phone #: 602-223-2210

Fax #: 602-223-2968

Date: May 31, 2011

\*Note: We have no expected need to increase our work positions, but this would change if we are asked to dispatch for Capital PD.

\*\*Current equipment is four years old and expected to be covered under maintenance agreement for three more years.

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

- Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process  
Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_
- Additional positions**  
Include justification - must include sample schedule that shows positions filled  
How many \_\_\_\_\_

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.
- PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

- Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process  
Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_
- Additional positions**  
Include justification - must include sample schedule that shows positions filled  
How many \_\_\_\_\_

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.
- PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Janet Laird  
Phone #: 480-635-7007  
Fax #: 480-503-6541  
Date: 06/03/11

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
 Estimated purchase date N/A

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 0

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move

Estimated date N/A

Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
 Estimated purchase date N/A

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 0

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move

Estimated date N/A

Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
 Estimated purchase date N/A

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 0

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move

Estimated date N/A

Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
Estimated purchase date N/A

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many 0

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date N/A  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels ZERO  
Estimated purchase date N/A

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many 0

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date N/A  
Possible location \_\_\_\_\_

Contact: Loretta Hadlock, Police Operations Manager. Lhadlock@Glendaleaz.com

Phone #: 623-772-7660

Fax #: 623-772-7650

Date: 06/01/2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: [liz.graeber@phoenix.gov](mailto:liz.graeber@phoenix.gov)

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

- Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process
- Estimated # of channels 40 total /7x 911  
 Estimated purchase date Jul-12  
*Will be provided if funding is ever available.*
- Additional positions**  
 Include justification - must include sample schedule that shows positions filled
- How many 3 For a total of 8  
*Will be provided if funding is ever available.*

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move
- Estimated date November, 2012  
 Possible location SWC of Estrella Pkwy/MC 85

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

- Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process
- Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_
- Additional positions**  
 Include justification - must include sample schedule that shows positions filled
- How many \_\_\_\_\_

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move
- Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

- Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process
- Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_
- Additional positions**  
 Include justification - must include sample schedule that shows positions filled
- How many \_\_\_\_\_

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move
- Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Chris Nadeau  
Phone #: 623-882-7658  
Fax #: 623-882-7657  
Date: 05/21/2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: David Demers  
Phone #: 623-856-6641  
Fax #: 623-856-3222  
Date: 4/22/2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

Fiscal Year 2013 (July 2012-June 2013)		
<b>Budget Items</b>		
<input checked="" type="checkbox"/> <b>Logging recorder - Partial reimbursement only</b> Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels	<u>4/5/1900</u>
	Estimated purchase date	<u>2012/ 2013</u>
<input checked="" type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many	<u>8</u>
<input type="checkbox"/> The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves. PSAP move		
Fiscal Year 2014 (July 2013-June 2014)		
<b>Budget Items</b>		
<input type="checkbox"/> <b>Logging recorder - Partial reimbursement only</b> Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels	_____
	Estimated purchase date	_____
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many	_____
<input type="checkbox"/> The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves. PSAP move		
Fiscal Year 2015 (July 2014-June 2015)		
<b>Budget Items</b>		
<input type="checkbox"/> <b>Logging recorder - Partial reimbursement only</b> Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels	_____
	Estimated purchase date	_____
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many	_____
<input type="checkbox"/> The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves. PSAP move		

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Commander Jesse Locksa

Phone # 602-876-1675

Fax # 602-379-0065

Date: May 16, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: [liz.graeber@phoenix.gov](mailto:liz.graeber@phoenix.gov)



# MARICOPA COUNTY SHERIFF'S OFFICE

JOSEPH M. ARPAIO  
SHERIFF



May 16, 2011

Ms. Liz Graeber  
911 Administrator  
150 S. 12<sup>th</sup> Street  
Phoenix, Arizona 85034

Dear Mr. Graeber,

The Maricopa County Sheriff's Office is requesting:

- The installation of twenty existing 911 positions into our new Communication Center scheduled in fiscal year 2012/ 2013.
- The installation of eight additional 911 positions in the new 911 center. This will support the additional staff currently being hired and trained.

Note: the estimated cost of the twenty-eight positions is \$1,500,000.00.

- A new logging recording system (NICE). We have an attached estimate from Motorola that lists the cost at \$640,112 for the equipment and \$256,548 for the services and post warrant. This is a high estimate that should be significantly lower. This estimate includes two redundant 30 simultaneous Call IP Recorders (\$200,000 plus) that may or may not be installed at the time the new Communications Center opens. Discounts have not been applied yet.

These items were approved in the budget **two years ago**. The construction project for the Communications Center was delayed because of budget issues and we had to push our project forward into FY 12/ 13. This includes the twenty-eight 911 positions and the new logging recording system.

We have increased our staffing positions to 62 and have requested nine additional full-time positions in the budget process. We are also requesting additional on-call positions.

We are in the process of recruiting and training posse volunteers to work in the M.C.S.O. Communications Center. Our posse volunteers have proven to be a valuable resource and our volunteer staff is growing.

We have several Sheriff's Office personnel, with prior communications experience and are assigned to other divisions that have been authorized to work shifts in the Communications Center.

Our Communications Center has twenty (20) positions 911 capable. We have had occasions where all available positions have been filled and we have had additional employees we could not seat. The employees we were unable to seat were personnel we needed to handle in the incoming calls. This situation will become more and more frequent as we continue to hire and expand our existing staff.

**Call Volume:**

The Communications Center handles over 720,000 calls in a year. This is a mixture of 911 calls, Crime Stop calls, calls on our law enforcement lines and switchboard lines. Our 911 call come in on land lines and wireless lines. We are also the default Communications Center for wireless 911 calls that do not have location information. These 911 calls are routed to our center and we are required to verify the location of the person calling and the nature of the emergency. These calls are then re-routed to the appropriate agency.

**Emergency Operations:**

We currently do not have enough equipment to support our current staff during a major incident. During the 2001 World Series, as well as the Rodeo-Chediski Fire and other major events, our center was overwhelmed. We did not have enough equipment, phones, space, bathrooms, kitchen, rest areas, etc to support our personnel.

If a disaster operation should occur, then we would change from three 8-hour shifts to two 12-hour shifts a day, days off would be cancelled, and increase usage of our on-call staff. We currently have sixty-two employee positions assigned to the division. We would also be able to call in fifty-eight civilian, deputy, and detention staff from other areas of the office that have experience working in our center. This number continues to increase. We would then call in additional support from our reserve and posse volunteers. All of these changes would remain in place until the disaster was stabilized and we were able to reduce the demands on our staff.

Twenty-eight work stations will allow us to support this type of an operation. If our needs increase in the future, two 4 position areas for a total of eight work stations in the new center will be pre-wired for console positions which will allow us to expand.

**FIRE/EMS Response:**

All 911 calls are originally routed to a law enforcement communications center. This includes requests for fire and/or emergency medical service responses (EMS). Once it is determined that the call involves fire and/or emergency medical services, the call is then transferred to the appropriate fire department.

Most of the fire departments within Maricopa County, including fire departments operating within the jurisdiction of the Maricopa County Sheriff's Office, are on the Phoenix Fire Departments Regional Communications system for fire and EMS response.

If the Region Communications goes down, it could take an hour or more to bring the back-up center on line. During this downtime, fire department personnel would respond to the various Communications Centers throughout the county to receive and coordinate fire/EMS calls. This would include medical self-help instructions for those who call in that are experiencing significant medical problems.

We would provide dispatch and call-taker work stations for the fire department personnel as well as provide staffing assistance to coordinate the workload. This would continue until the Regional Communications System was back on line.

**Supervisor Positions:**

We currently have one supervisor console and will expand to two consoles in the new center.

The supervisor's console currently has the following equipment and systems that the supervisor is responsible for:

- The ESP Bank Bag Tracking System (GPS)
- The Amber Alert System
- The Community Emergency Notification System-Reverse 911 (CENS)
- Radio System
- Recording System
- 911 Phone system

- Palo Verde Siren Alert System
- Computer Aides Dispatch (CAD)/LAN
- Property and Evidence Monitoring/Security System
- CCTV Security System for the Communications Center
- Bait Car System
- Emergency Back-up Cell phone
- Back-up Portable Radio

The supervisor's console is a critical position but there is no back-up. A two position console set-up would allow a back-up if one console goes down. The two consoles would have to have their own separate power source.

**Equipment and Systems:**

The following information will provide a better understanding of the equipment and systems that the Center is responsible for:

- The radio system that allows communication between the Center and field units and command. The system also allows communication with other law enforcement agencies, fire agencies, and other County Departments.
- The battery back-up system allows limited radio support if the main system goes down. The back-up portable radios allows us very limited radio contact if the main radio system and the battery back-up radios go down. If the entire radio system is out, these would not work or function.
- The PSAP channel that is a state-wide emergency operations channel.
- The CAD (Computer Aided Dispatch) system coordinates calls, information, unit status, safety information, and various other features.
- The MDC (Mobile Data Computers) system provides information to field units quickly which increases their safety and ability to function more efficiently. The system also provides limited communication if the main radio system is down.
- The 911 system provides citizens facing emergency situations access to help of intervention. This system can provide automatic location and identification information.
- The Crime Stop phone lines provide citizens a way to call in non-911 situations that are law enforcement issues.
- The law enforcement lines are available to officers from MCSO and other agencies that need non-emergency assistance.
- The switchboard lines for people who want to be connected to various parts of the office.

- The NAN (Nuclear Alert Network) line is a hotline for any situation involving nuclear material.
- The NAWAS (National Weather Alert System) line provides alerts for severe weather situations that may affect Maricopa County or Arizona.
- The Palo Verde Nuclear Plant Siren Alert System. We have the ability to activate the siren warning system that surrounds the Palo Verde Nuclear Power Plant. We are required to monitor and test the system and participate in drills. This includes drills that are evaluated by the Nuclear Regulatory Commission and FEMA.
- The ESP (Bank Bag Tracking System). When a bank is robbed and the bank staff activates a GPS transmitter in the bank bag containing the money, we are able to track the device on a map and report the locations to responding units.
- The AMBER Alert system allows us to provide information on abducted children to the public via electronic billboards and the media.
- The Bait Car System allows us to track a stolen bait car and report the locations to responding units. We can also shut the vehicle down and lock the suspects in the vehicle.
- The Community Emergency Notification System (Reverse 911) allows us to transmit emergency messages to areas we select through grids. We can notify anywhere from 50 homes to a few million homes. This system falls under FCC regulations and can only be used for serious emergencies because it uses the 911 data base.
- NICE recording system allows us to record audio radio and telephone traffic that comes into the Center.
- The RUOK system allows elderly citizens with medical issues to be contacted daily. A computer system contacts them by telephone and requires a specific response. If the system does not receive the response, the Center receives an alert and Sheriff's Office personnel respond to the person's location to check their welfare.
- The emergency back-up cellular telephones are cell phones that would be used as a telephone back-up if the regular phone system went down.
- The Property and Evidence Monitoring/ Security System allow us to monitor the facility 24 hours a day, seven days a week. This is necessary because of what is placed into the facility.
- The CCTV System- Security System for the Communications Center is constantly monitored for security.
- The National Emergency Satellite Phone System (4 channels) allows satellite phone communication in the event of a major disaster.

**Training Positions:**

The training program for a dispatcher is one year. We may have 5 or 6 in training or as many as 10 trainees.

The new center will provide two training work stations dedicated to training. Our training program has been non-stop for at least the past several years. This program is difficult under the best of conditions and shortages of equipment in training work stations may have adverse effects on the trainees and the operation of the Center. We have trainees in the training program on a continuous basis and have had shortages of equipment because of work stations being down for repairs, multiple large scale events, or providing work stations to agencies that are having problems with their Communication Center. When this happens we have to use our training work stations which disrupt our training program.

**COMPARISONS**

	<u>1970</u>	<u>1985</u>	<u>1992</u>	<u>2009</u>
Deputies	375	460	726	
Detention Officers			1,021	2,054
Communication Staff			40	58
Jail Facilities	1			10
Districts	2			8
Contract Cities	0			8*

\*We also provide 911 and dispatch services for the city of Youngtown

**Added Responsibilities:**

There have been new systems and responsibilities added to the Communications Division over the years:

- Major Events (Lewis Prison Standoff, Rodeo-Chediski Fire, World Series, etc.)
- Palo Verde Nuclear Plant (Emergency notifications, monitoring, alarms, etc.)
- Large Scale Warrant Operations
- Task Force Operations
- Chase Field (Bank One Ballpark)
- Phoenix International Raceway (PIR)
- County Parks
- Amber Alert
- RUOK System (Elderly Emergency Alert System)

- Reverse 9-1-1 system (Community Emergency Notification System)
- ESP (Bank Robbery Alert System)
- Bait Car Alert System (GPS)
- CCTV Security System
- Property and Evidence Monitoring/Security System

**Support to other law enforcement agencies:**

We are a back-up communications center for twelve other law enforcement agencies in the valley.

- Avondale P.D.
- Buckeye P.D.
- Chandler P.D.
- Fort McDowell P.D.
- Gilbert P.D.
- Goodyear P.D.
- Paradise Valley P.D.
- Salt River P.D.
- Scottsdale P.D.
- Surprise, P.D.
- Tolleson P.D.
- Wickenburg P.D.

**Support to County Agencies and The Palo Verde Nuclear Plant:**

The requests for our 911/Dispatch staff to monitor additional radio traffic/Talk Groups, both internally and for other departments, continues to increase.

The following are example of areas that we provide support to:

- Court Constables
- PSAP Channel (Public Safety Answering Point)
- Maricopa County Department of Transportation
- County Flood Control
- Animal/Rabies Control
- Search 8 (Fire Departments, Mesa Air, DPS Ranger, Phoenix FD, MCSO Lake Patrol)
- Central Arizona Project Security Personnel (CAP)
- Palo Verde Nuclear Plant Security Plant
- NAN (Nuclear Alert Network)

- Maricopa County Department of Emergency Management
- Satellite Phone (4 Channels)

**Equipment Breakdowns:**

Equipment breakdowns are constant and occur weekly. When you have a large amount of multi-functioning electronic equipment in every work station, breakdowns will happen. A work station can be lost for something as simple as a monitor going out or an entire work station going down for a wiring or system problem. This happens regardless of the age of the equipment.

On one occasion we had six work stations down (3 radio & 3 call-taker). Some of the work stations took weeks to become operational again. We need to have sufficient equipment to allow for potential breakdowns.

The Maricopa County Sheriff's Office is one of the largest county law enforcement agencies in the United States with responsibility for a county that covers an area of over 9,200 square miles. We have seven contract cities and numerous large recreational areas that draw hundreds of thousands of people to them. These factors have created a dramatic increase in 911 calls. There have also been significant increases in the amount of special events held in our areas of responsibility that also increases our 911 traffic/ example: NASCAR races at Phoenix International Raceway. We have also experienced times when we have had multiple large scale events occur at the same time.

The upgrade of twenty existing positions and the eight additional positions would be installed in the Sheriff's Office new Communications Center scheduled for FY 12/ 13.

Any consideration we receive with this request will be greatly appreciated.

Sincerely,



Jesse Locksa  
Commander  
Communications Division  
Maricopa County Sheriff's Office  
102 W. Madison St.  
Phoenix, Arizona 85003

Budgetary Proposal for  
**Maricopa County Sheriff's Office**

## Logging Recorder Solution

February 18, 2010

### **Data Restrictions**

The information provided in this proposal is for informational (or budgetary) purposes only and does not constitute an offer to sell or license any Motorola product. It is not binding on Motorola and Motorola makes no representations, warranties, or commitments with respect to pricing, products, or terms and conditions, which would require more information and further detailed analysis of the requirements for which this estimate is requested.

This budgetary proposal is considered Motorola confidential and restricted. It is submitted with the restriction that it is to be used for evaluation purposes only, and is not to be disclosed publicly or in any manner to anyone other than those employed by the Maricopa County Sheriff's Office required to evaluate this budgetary proposal without the express permission of Motorola.



February 18, 2010

Mr. Jesse Locksa  
Communications Division Commander  
Maricopa County Sheriff's Office  
120 S. 1st Ave  
Phoenix, AZ 85003

Subject: Budgetary Proposal for Logging Recorder Solution

Dear Mr. Locksa:

The purpose of this Proposal is for the equipment and installation services to add (2) Redundant 30 Simultaneous Call IP Recorders from Motorola and two (2) Redundant 144 Channel Analog Recorders using NICE Inform to a new digital Maricopa County Sheriff's Dispatch Center.

The Statement of Work (SOW) included describes the work to be performed for the delivery, installation and optimization of two (2) Redundant 30 Simultaneous Call IP Recorders from Motorola and two (2) Redundant 144 Channel Analog Recorders using NICE Inform to a new digital Maricopa County Sheriff's Dispatch Center.

The equipment listed herein may be purchased utilizing the City of Phoenix Contract 124391. Any purchase will be governed by the terms of that agreement and any purchase order must reference this contract and its terms. All equipment will be invoiced Net 30 days from date of shipment. Payment will not be dependent upon installation.

The information in this Estimate is provided to assist you in your budget planning process. It is anticipated that a final design and a comprehensive proposal would be arrived at as a result of a more detailed review of your requirements. Therefore, the information is provided for informational (or budgetary) purposes only and does not constitute an offer to sell or license any product. This information is not binding and no representations, warranties or commitments with respect to pricing, products or terms and conditions are provided.

Thank you for the opportunity to assist the Maricopa County Sheriff's Office in its planning process. Please contact me, your Account Manager, Michael Paz at 602-760-4484.

Sincerely,

Michael Paz  
Senior Account Manager  
MOTOROLA, Inc., Enterprise Mobility Solutions



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## Introduction

The Maricopa County Sheriff's Office ("MCSO") currently operates an 800 MHz Mix-mode SmartZone 3.0 radio system, with a Dispatch Center providing communications for multiple public safety and government agencies. Motorola, in conjunction with NICE Systems, Inc. has worked with the Maricopa County Sheriff's Office to develop a solution to meet the agency's audio logging requirements. Motorola is pleased to provide this budgetary proposal for the addition of a fully integrated dispatch logging solution.

This budgetary proposal, presented for your consideration, is intended to assist with defining your project funding requirements, as well as your solutions requirements for equipment and services. Upon request, your Motorola account executive will provide a detailed proposal with firm pricing that is tailored to your specific needs, which will include verification of all assumptions relative to unknowns that are contained within this proposal.



## System Overview

The proposed solution includes a complete integrated NICE audio logging system with the capability to record all radio system traffic, console positions and phone lines for a new MCSO Dispatch Center. Integrated playback is provided from all logged audio sources using the NICE Inform playback and management application. Long term archiving using Nice Storage Center is also provided.

To provide MCSO with a complete dispatch logging capability, Motorola proposes the latest IP technology including Motorola's second generation MCC 7500 IP Archiving Interface Server and NICE Inform-anchored logging solution. The proper integration of all of the proposed solution will require that the Maricopa Radio System be at a P25 7.X system release as well as the use of MCC7500 Dispatch operator positions. The proposed solution can not be supported under the existing SmartZone 3.0 system.

The proposed logging solution consists of the system components as described below.



## System Components

### Logging Recorder Subsystem

The Logging Recorder Subsystem includes the following equipment.

- ◆ Two Bundled Package-AIS Logging System with 30 Simultaneous Call License with IP Logging Recorder for Use on 7.8 Systems
- ◆ Two 96 Channel NiceLog® Recorder Bundle
- ◆ Two Activity detection by external trigger (squelch) (per 24 inputs)
- ◆ Two Total of 34000 hours + RAID-5 resiliency
- ◆ One CastleRock SNMP Management Application
- ◆ One NICE Inform® Bundle for up to 250 channels with Inform® Channel Bundle for 50 channels above 250 channels
- ◆ Two Additional NICE Inform Reconstruction module user license
- ◆ One NICE Inform Organizer module software license
- ◆ Ten NICE Inform Organizer module user licenses, price per license
- ◆ Two NICE Storage Center - 250 Channel
- ◆ One 42U Rack with Monitor, KVM (16 ports)
- ◆ One SNMP - Supervision Server
- ◆ Two CLS Server
- ◆ Two Logger Sliding Rails

The NiceLog Recorder, NICE Inform Server, NICE Storage Center, NICE CLS Server, and NICE SNMP Server will be located at the Dispatch Center and connected to the customer enterprise network (CEN). Workstations used to access Inform services are not included in this budgetary proposal, but any workstation running a web browser on the customer network can be used for this purpose. The MCSO will provide network connectivity, including any associated network equipment, between their workstations, NICE Inform Server and the Customer Network Interface (CNI) to the radio system.

### General Product Information

The information in this section is extracted from Motorola System User Documentation to provide an introductory overview of the components included in this proposal. Discussion of optional hardware and capabilities are for informational purposes only and do not imply inclusion in this proposal.

## MCC7500 Site Component Overview

### MCC 7500 Archiving Interface Server (AIS)

The AIS provides an interface between the Motorola's radio system and the Logging Recorder. This archiving interface server consists of a Motorola-certified tower PC with built-in LAN connection, a monitor, and the appropriate AIS software. The AIS acts as an intermediary between the third-party audio logging solution and the trunking system, hiding the proprietary interfaces from the third-party audio logging solution.

The AIS requires a monitor, mouse, and keyboard for software installation purposes only. After the software installation is complete, the AIS processes traffic between the radio system and the Logging Recorder.

Figure-1 shows the rear view of the Archiving Interface Server (AIS).

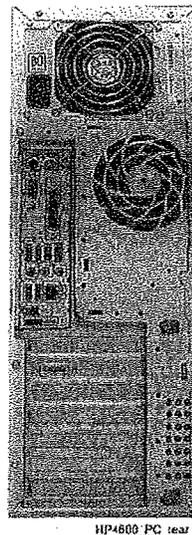


Figure-1 AIS Rear View

### Logging System

The Archiving Interface Server (AIS) provides an interface between the radio system and the NICE ASTRO 25 IP logging recorder. This allows calls on the radio system to be recorded together with information associated with the calls. Certain non-voice radio system events (e.g., emergency alarms, changing tactical/normal selection on a talkgroup, changing frequencies on multi-frequency conventional stations, etc.) can also be recorded.

The user can configure the IP logging recorder to monitor and record a set of radio system resources (trunked or conventional). The AIS monitors configured radio resources, passes call-control information to the logging subsystem via an API, and



redirects audio for those monitored channels to the logging sub-system via the LAN. The logging recorder then records this information to its storage media.

The logging sub-system provides a user interface capable of allowing a user to identify events/calls that occurred on the radio system, choose the desired call they wish to review, and play back the audio for that call through a logging replay station. The logging sub-system reconstructs the replay audio from the vocoded samples that had been sent to the logging sub-system when the call occurred.

The recording and replay of calls and events is restricted to users who have been granted rights to access the information. The radio system's network manager product defines the "agencies" in a given communication system (e.g. Police, Fire, Public Works, etc.), and the logging sub-system follows the agency partitioning rules that are set up by the network manager. Each logging sub-system placed on the radio system infrastructure is granted access to some subset of the resources in the radio system. This is done in the radio system's network manager by specifying the rights of the login account used by the recorder. This restricts the logging recorders in one agency from recording information that pertains to another agency's traffic (if so configured). Each resource (trunked or conventional) in the radio system is mapped to one or more agencies which are allowed to monitor that resource.

The AIS passes to the logging sub-system the call control information and audio that is pertinent for each radio system resource that the user wants to record. The call control information passed to the logging sub-system includes identification of the talkgroup or channel having activity, identification of the user making the call (unit ID, unit alias), the type of call (talkgroup call, emergency call, etc.), and other information. All this information is logged by the logging sub-system and is available for display back to the user upon replay. These pieces of information can also be used as search criteria on the logging sub-system's user interface, allowing a user to search the recorded information for the desired call(s).

Secure calls can be handled in one of two ways in a radio system that employs encryption. The AIS can be configured to decrypt a secure call and pass the clear audio to the recorder along with the call control information. Or, it can be configured to only pass the call control information to the recorder and not pass any audio. This configuration is under the complete control of the operator.

AISs and their recorders are located on the same LAN segment to keep the audio being recorded off of the WAN links. The AIS/recorder pair may be located at dispatch console sites or at the zone core.

### **ASTRO 25 IP Logging Recorder**

The ASTRO 25 IP logging recorder is used with the AIS. No other type of recorder will be capable of working with the AIS.

The ASTRO 25 IP logging recorder used with the AIS is not capable of supporting other types of recording interfaces (PBX interfaces, T1/E1 interfaces, analog line interfaces, etc.). A separate recorder is used for anything that isn't coming through



the AIS (e.g., recording telephony audio from a PBX or recording analog audio directly from its source).

The ASTRO 25 IP logging recorder allows 30 simultaneous calls to be recorded. Optionally, the recorder's capacity can be increased in steps of 10 up to a limit of 120 simultaneous calls. Note that some hardware changes may be required to support increased capacities. Due to the larger audio packet size of the G.728 vocoder used for digitized conventional audio, the recorder can support a maximum of 70 simultaneously active conventional calls. The simultaneous transmissions capacity of a recorder includes all the trunked talkgroups and conventional channels being recorded via the AIS.

The ASTRO 25 IP Logging Recorder can be integration with NICE Inform playback and management system.

### **NICELog Logging Recorder**

NiceLog is a state-of-the art High Density Capture Platform built on proven NICE technology used worldwide. NiceLog provides a complete, reliable and robust solution for customer audio recording requirements. It is an innovative recording solution that allows public safety organizations to record conventional telephony and radio communications. NiceLog has three hard drives, Pentium processor, dual DVD-RAM drives and Windows 2003 Server. NiceLog provides a digital, multimedia recording platform with a wide range of scaleable recording solutions. The recorder supports up to 168 input channels with analog/digital extensions or up to 480 channels for E1/T1 trunks in a single chassis and records radio, telephony and archives to DVD-RAM or AIT-1 Tape.

NiceLog provides high performance, simultaneous record and play with archiving to local or remote media. User interface control and configuration is via LAN or WAN. The recording uses a unique frame based recording process offering very high performance and minimal data loss in the event of power outage or failure. Recordings are stored locally to HDD prior to being archived to removable media.

The NiceLog Logging Recorder can be integrated with NICE Inform playback and management system.

### **NICE Inform Playback and Management System**

NICE Inform is a full-spectrum incident information management solution that captures, consolidates, manages, and analyzes incident information from multimedia sources for faster incident reconstruction, greater insight and improved response. NICE Inform is a browser-based application suite for Public Safety organizations that pieces together incidents in a highly visual and intuitive way; all laid out in a time sequence on a graphical display. NICE Inform is a modular suite of applications comprised of: Reconstruction module - for quick multimedia and multi-source search and incident recreation for investigation purposes; Organizer module - for further incident information management in automated and secure manner; Monitor module - for Supervisor visibility to real-time communications in the call center; and



administrator applications which include system administrator, user administration, and audit applications.

NICE Inform provides for:

- ◆ Streamlining of investigations
- ◆ Improving interoperability within and between agencies by facilitating secure on-line information sharing
- ◆ Automation and simplicity of incident management process
- ◆ Secure and tamper-proof infrastructure for sensitive evidence
- ◆ Improved services to the public

### **Reconstruction Application**

NICE Inform Reconstruction application is the main search and playback tool in NICE Inform. The Reconstruction application enables searches for recordings stored on various NICE logging recorders, then plays them back as a complete scenario or as a single recording channel. When a search is completed, the results are presented in both a table format and a graphical timeline format. NICE Inform is 'layered on top' of the NICE recording capture devices and views them as one logical system.

### **Organizer Application (Optional Addition)**

Organizer is an incident management application that provides the ability to manage incident information. It works independently from the recording platform, providing the ability to collect and organize materials related to an incident. Distribution can be done in a variety of ways, such as by saving the calls into one or more ".wav" files, to an audio cassette recorder, DVD, email, etc. as well as by sharing specific incident folder on-line with users that have access to the NICE Inform server. All actions in the incident preparation, modification, or distribution are tagged with unique file numbers, incident numbers, and other reference information for historical tracking and quick lookup.

### **Monitor Application**

A multi-channel audio live monitor application used by Supervisors allowing visibility in real-time of the communications managed by the call takers, dispatchers, or both. The Monitor application also allows for recent call replay so supervisors can verify the details of specific interaction.

### **System Administration**

The Inform system administration application enables administrators to install and set up the physical NICE Inform servers and to add labels to the various system entities. The principal activities involved with system administration include:

Privileges:

- ◆ Creation, editing, and deletion of recording systems
- ◆ Importing and exporting resources from or to a file



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Maricopa County Sheriff's Office  
Logging Recorder Solution  
February 18, 2010

- ◆ Importing and exporting resources from or to a system

User Administration:

- ◆ Set up system-wide and user-by-user security for Inform
- ◆ Creation, editing, and deletion of user and group accounts

**Audit Application**

Enables the user to view and manage the Audit events raised within the Inform system. These are events related to any kind of user interaction with the system including login/logout, tasks, etc.

**Client Applications**

The client application runs on a web browser capable PC and provides the interface to the user. The applications communicate with the Inform server, providing a single communication link between the user application and the system.

**NICE Inform Server**

As a .NET application, Inform delivers applications to users via a server. Users log into a server via Internet Explorer at the desktop. The Inform server requires appropriate MMS SQL licensing.

**Equipment List**

QTY	NOMENCLATURE	DESCRIPTION
2	TT1092	MCC7500 30 CALL IP RECORDER
2	TT05230AA	ADD: IP LOGGING RECORDER FOR USE ON 7.8 SYSTEMS
2	TT1106	96 CHANNEL LOGGING RECORDER
2	DQEXTSQCH	CONTACT CLOSURE CHANNEL START/STOP
2	TT04559AA	ADD: RAID-5 RESILIENCY
1	DDN7532	SNMP MANAGEMENT APPLICATION
1	TT2152	INFORM BUNDLE UP TO 250 CHANNELS
1	TT05256AA	ADD: INFORM 50 CHANNEL UPGRADE
2	DDN9694	ADDL INFORM RECONSTRUCT USER LICENSE
1	DDN9696	INFORM ORGANIZER MODULE SW LICENSE
10	DDN9697	INFORM ORGANIZER USER LICENSE
2	TT1988	NICESTORAGE CENTER - 250 CHANNEL
2	DQSC89CHANLIC	STORAGE CENTER PER 50 RECORDER CHANNEL LICENSES
1	DQPSRACKHW1	42U CABINET
1	DQPSNSEQUIPMENT	SUPERVISION SERVER W/O S
2	DQPSCLSHW1	CLS SVR - DL380 G4 3.4 GHZ XEON, 1GB RAM, 146GB RAID 5, DDS5 DAT TAPE
2	DDN9632	4 POST SLIDE RAIL KIT FOR NICELOG AND NICECALL FOCUS III
11	DQPS1D	NICE PROFESSIONAL SERVICES





## Services

### Professional Integration Services

To ensure a smooth installation and deployment, our proposed solution for Customer Name short includes estimates for the following services:

- ◆ Includes Project Management for system installation and optimization.
- ◆ Includes Field Engineering support for system installation and optimization.
- ◆ Includes system installation and optimization.
- ◆ Includes system training based upon a train-the-trainer format
  - (1) ½ day session for Basic System Application Training for up to 6 participants
  - (1) 2-day session for Inform® User Training for up to 6 participants

This solution will be installed, optimized, and tested by our dedicated Project Implementation Team.

### Motorola System Support

#### Warranty Services

Motorola will provide warranty services per our standard warranty terms and conditions as outlined within the Communication Systems Agreement that will be incorporated into the subsequent firm proposal.

#### Technical Support

Motorola's Technical Support was created to insure that Maricopa County is provided the answers to their technical issues. Motorola's Technical Support Operation is manned 24 hours per day, 365 days a year to field all levels of calls. This operation is staffed with technologists who specialize in the diagnosis and resolution of system performance issues by telephone. A Case is created on each issue and is followed to resolution, with escalation if necessary. Because of the Center's proximity to the factory engineers, the highest level of technical support is available.

## Infrastructure Repair Service

In the event the Motorola Local Service Provider must remove a malfunctioning board/unit at the site location, the Motorola Local Service Provider will contact the System Support Center's Call Center to request a return authorization (RA) number. The Motorola Local Service Provider will remove the malfunctioning board/unit and ship it to the SSC for repair.

Upon receipt of malfunctioning equipment, the SSC will fully system test and repair malfunctioning Motorola manufactured boards/units down to the component level utilizing automated test equipment. A system test is performed to ensure that all software and hardware is set to the current customer configuration. If the unit is not manufactured by Motorola, the unit may be returned to the Original Equipment Manufacturer (OEM) for repair.

## On-Site Infrastructure Response

OnSite Infrastructure Response provides for on-site technician response as determined by pre-defined severity levels and response times in order to restore the system. Technicians are dispatched by the Authorized Motorola Local Service Provider to perform first echelon service, provide information to customer regarding system condition, remove failed components for repair, and reinstall new or reconditioned components.

On-Site Infrastructure Response provides for Motorola Local Service Provider response as determined by pre-defined severity levels and response times. Severity 1 issues are dispatched twenty four (24) hours a day, three hundred sixty five (365) days a year including holidays. Motorola's on-site response time goal is 4 hours or less for Severity 1 events.





## Assumptions

Motorola has made several assumptions in preparing this budgetary proposal. In order to provide a firm quote, Motorola will need to verify all assumptions or seek alternate solutions in the case of invalid assumptions.

- ◆ Installation and operation of the proposed logging recorder equipment requires that the prime site be upgraded prior to or concurrently with the proposed logging recorder equipment. The proposed equipment is not compatible with the existing SmartZone 3.0 radio system.
- ◆ New MCC7500 consoles are also required to attach to the upgraded digital master site.
- ◆ All existing sites or equipment locations will have sufficient space available for the system described.
- ◆ All existing sites or equipment locations will have adequate electrical power and site grounding to support the requirements of the system described.
- ◆ Any site/location upgrades or modifications are the responsibility of the Customer.
- ◆ Approved local, State, or Federal permits as may be required for the installation and operation of the proposed equipment are the responsibility of the Customer.
- ◆ Any required system interconnections not specifically outlined here will be provided by the Customer. These may include dedicated phone circuits or microwave links.
- ◆ Where necessary, the Customer will provide a dedicated delivery point, such as a warehouse, for receipt, inventory, and storage of equipment prior to delivery to the sites.



# System Estimate

Motorola estimates the system solution and services will be within the following price ranges:

Description	Estimated Price		
Equipment	\$640,112.00	to	\$782,359.00
Services and Post-Warranty	\$256,548.00	to	\$313,560.00
<b>SYSTEM TOTAL</b>	<b>\$896,669.00</b>	<b>to</b>	<b>\$1,095,918.00</b>

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## Our Commitment

Motorola products are growing and changing, as they have over the years, and Motorola's drive for excellence has strengthened and intensified. From the five-pound Handie-Talkie™ radio to the lightweight models of today, Motorola has been the leading provider of two-way radio services to public safety, government, transportation, utility, and manufacturing enterprises. Motorola changed the way the world communicates, from making the equipment that carried the first words from the moon to the introduction of the DynaTAC cell phone in 1983. We were the first to bring Push-to-Talk over Cellular to market.

More recently, Motorola delivered the first all-digital, high-definition television (HDTV) technical standard and demonstrated the world's first WiMAX 802.16e mobile handoff. In the arena of mission critical, public safety communications, Motorola implemented the first statewide Project 25 IP-based network, and the only VHF Project 25 IP-based statewide trunked networks. We maintain our leadership in Project 25 systems by developing innovative solutions for our customers.

Throughout our history, Motorola has transformed innovative ideas into products that connect people to each other and the world around them. Moving forward, we strive to fulfill our commitment to make products and services better and to make sound recommendations that will guide Customer Name Full in linking your current and future communication needs and objectives with technology's ever-evolving promise.

Upon request, your Motorola account executive can provide a firm proposal tailored to meet your solution needs.

Fiscal Year 2013 (July 2012-June 2013)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2014 (July 2013-June 2014)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
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 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2015 (July 2014-June 2015)

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
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 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

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PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

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How many \_\_\_\_\_

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PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Cari Zanella

Phone #: 480-644-2130

Fax #: 180-644-3059

Date: 4/20/11

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

***Budget Items***

<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only	Estimated # of channels _____	
Include justification - age and condition of present recorder	Estimated purchase date _____	
Documents needed for reimbursement - copy of invoice and check		<b>NONE</b>
Must be purchased off of state contract or through bid process		
<input type="checkbox"/> <b>Additional positions</b>	How many _____	
Include justification - must include sample schedule that shows positions filled		

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<input type="checkbox"/> PSAP move	Estimated date _____
	Possible location _____

**Fiscal Year 2014 (July 2013-June 2014)**

***Budget Items***

<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only	Estimated # of channels _____	
Include justification - age and condition of present recorder	Estimated purchase date _____	
Documents needed for reimbursement - copy of invoice and check		<b>NONE</b>
Must be purchased off of state contract or through bid process		
<input type="checkbox"/> <b>Additional positions</b>	How many _____	
Include justification - must include sample schedule that shows positions filled		

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<input type="checkbox"/> PSAP move	Estimated date _____
	Possible location _____

**Fiscal Year 2015 (July 2014-June 2015)**

***Budget Items***

<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only	Estimated # of channels _____	
Include justification - age and condition of present recorder	Estimated purchase date _____	
Documents needed for reimbursement - copy of invoice and check		<b>NONE</b>
Must be purchased off of state contract or through bid process		
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Fiscal Year 2016 (July 2015-June 2016)

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Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

NONE

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Fiscal Year 2017 (July 2016-June 2017)

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PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Asst. Chief Larry Scott

Phone #: (480) 348-3506

Fax #: (480) 348-3623

Date: April 22, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

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Fiscal Year 2016 (July 2015-June 2016)

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Fiscal Year 2017 (July 2016-June 2017)

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Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Vicky Scott  
Phone #: 623 773-7011  
Fax #: 623 773-7030  
Date: June 2, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
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 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels 400  
 Include justification - age and condition of present recorder  
 Estimated purchase date Jul-14  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Michelle Kessler

Phone #: 602-534-1744

Fax #: 602-534-1454

Date: May 17, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Curtis Thomas

Phone #: 480-362-7970

Fax #: 480-362-7989

Date: June 3rd, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Patrick Cutts

Phone #: (480) 312-8309

Fax #: (480) 312-8165

Date: 5/12/2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_ 1  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels 1/8/1900  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Emily Pepe on behalf of Carol Campbell  
Phone #: 623-222-4245  
Fax #: 623-222-4001  
Date: June 2, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels 40  
 Include justification - age and condition of present recorder Estimated purchase date 2015  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Karen Allen

Phone #: 480.350.8772

Fax #: 480.858.2213

Date: 5/18/11

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov

**Fiscal Year 2013 (July 2012-June 2013)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2014 (July 2013-June 2014)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2015 (July 2014-June 2015)**

**Budget Items**

**Logging recorder** - Partial reimbursement only Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder Estimated purchase date \_\_\_\_\_  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

**Additional positions** How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.  
 PSAP move Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2016 (July 2015-June 2016)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2017 (July 2016-June 2017)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: Tonia Rogers  
Phone #: 623-936-2738  
Fax #: 623-907-2775  
Date: June 06, 2011

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov