

April 2, 2014

TO: Members of the MAG PSAP Managers Group

FROM: Cari Zanella, Mesa, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, April 10, 2014, at 9:00 a.m.  
MAG Office, Suite 200 - Saguaro Room  
302 North 1st Avenue, Phoenix

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference, or by telephone conference call. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.

**MAG PSAP MANAGERS GROUP  
TENTATIVE AGENDA  
April 10, 2014**

**COMMITTEE ACTION REQUESTED**

- |   |   |
|---|---|
| <p>1. <u>Call to Order</u></p>  |   |
| <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p>  | <p>2. Information.</p>  |
| <p>3. <u>Approval of the January 9, 2014, PSAP Managers Group Meeting Minutes</u></p>   | <p>3. Review and approval of the minutes of the January 9, 2014, PSAP Managers Group meeting.</p> |
| <p>4. <u>Horse Rhythm Foundation</u></p> <p>The Horse Rhythm Foundation is a 501(c)3 nonprofit organization created by veterans for veterans and first responders who might be suffering from mental and/or physical disabilities. The Horse Rhythm Foundation utilizes programs by certified instructors to provide equine assisted services in an effort to bridge the gap between traditional healing methodologies and true whole being wellness of the mind, body and spirit. The Horse Rhythm Foundation would like to increase awareness of its programs and their availability to veterans and public safety personnel and their families. A representative from the foundation will provide a report on the foundation's equine assisted therapies. Please refer to the enclosed material.</p> | <p>4. Information and discussion.</p>   |
| <p>5. <u>Budget Update</u></p> <p>An update on the current and future budgets of the Maricopa Region 9-1-1 system will be provided. Please refer to the enclosed material.</p>  | <p>5. Information and discussion.</p>   |

- |  |  |
|--|--|
| <p>6. <u>MSAG/GIS/Mapping</u></p> <p>A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.</p>  | <p>6. Information and discussion.</p>  |
| <p>7. <u>Maricopa Region 9-1-1 Tech Team</u></p> <p>A maintenance report will be provided by the Maricopa Region 9-1-1 Technical Manager.</p>  | <p>7. Information and discussion.</p>  |
| <p>8. <u>System Security Review</u></p> <p>An overview of the Maricopa Region 9-1-1 network and the security requirements that are in place will be provided by the Maricopa Region 9-1-1 Senior Technician.</p>   | <p>8. Information and discussion.</p>  |
| <p>9. <u>Community Emergency Notification System/Reverse 9-1-1 Update</u></p> <p>An update on the Community Emergency Notification System/Reverse 9-1-1 program will be provided.</p>  | <p>9. Information and discussion.</p>  |
| <p>10. <u>Next Generation 9-1-1 Update</u></p> <p>Next Generation 9-1-1 (NG911) and its impact to the region will be discussed.</p>  | <p>10. Information and discussion.</p> |
| <p>11. <u>Arizona Department of Administration Report and State Wireless Update</u></p> <p>The Administrator for the State 9-1-1 System from Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.</p> | <p>11. Information and discussion.</p> |
| <p>12. <u>Request for Future Agenda Items</u></p> <p>Topics or issues of interest that the PSAP Managers Group would like to have considered for discussion at a future meeting will be requested.</p>   | <p>12. Information and discussion.</p> |

Adjournment

MINUTES OF THE  
MAG PSAP MANAGERS GROUP MEETING  
January 9, 2014  
MAG Office Building, Saguaro Room  
Phoenix, Arizona

MEMBERS ATTENDING

- |  |                                      |
|--|--------------------------------------|
| Cari Zanella, Mesa, Chair                        | * Karen Sutherland, Scottsdale       |
| Patricia Williams, Peoria, Vice Chair            | # Domela Finnessey, Surprise         |
| * Lisa Eminhizer, Apache Junction                | Patrick Cutts, Tempe                 |
| # Dianne Hoffman for Mirela Borsan, Avondale     | Toni Rogers, Tolleson, Chair         |
| Jim Tortora, Buckeye                             | Ken Lutkiewicz, Wickenburg           |
| Michelle Potts, Chandler                         | *+ Lonny Foster, ASU                 |
| # Stephanie Beebe, Ft. McDowell Yavapai Nation   | *+ Barbara Jaeger, ADOA              |
| # Allyna Bay for Janet Laird, Gilbert            | #+ Patty Simpson, DPS                |
| Loretta Hadlock, Glendale                        | #+ David Demers, Luke AFB            |
| Chris Nadeau, Goodyear                           | #+ Doreen Wasick, Mesa Fire Medical  |
| # Rich Johnson, Maricopa County Sheriff's Office | #+ Dori Beck, Phoenix Fire           |
| Michael Cole, Paradise Valley                    | + Ellen White, Rural Metro/Southwest |
| # Dan McNemee, Phoenix                           | Ambulance                            |
| Rachel Harris for Curtis Thomas, Salt River      |                                      |
| Pima-Maricopa Indian Community                   |                                      |

- \* Those members neither present nor represented by proxy.  
+ Ex-Officio member  
# Attended by Teleconference

OTHERS PRESENT

- |                        |                                 |
|------------------------|---------------------------------|
| Liz Graeber, MR9-1-1   | Robert Woodhull, Pinal County   |
| Dave Eaton, MR9-1-1    | Melissa Burns, Pinal County     |
| Angela Beatty, MR9-1-1 | Lisa Sheridan, CenturyLink      |
| William Boyd, MR9-1-1  | Bob Bobbett, CenturyLink        |
| Nate Nguyen, MR9-1-1   | Jean Killingsworth, CenturyLink |
| Tom Whiting, MR9-1-1   | James Scoffin, Goserco Inc.     |
| Maria Hall, ADOA       | Geoff Goin, Goserco Inc.        |
| Sandra Gilstad, ADOA   |                                 |

1. Call to Order and Introductions

The meeting of the MAG PSAP Managers Group was called to order by Chair Cari Zanella, Mesa Police Department, at 9:06 a.m. Self-introductions were made.

Chair Zanella reminded all to turn on their microphones when speaking for the recording.

Chair Zanella thanked Toni Rogers for her years of service as the MAG PSAP Managers Group Chair.

2. Call to the Audience

An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

There were no comments from the audience.

3. Approval of the October 17, 2013 PSAP Managers Group Meeting Minutes

Chair Zanella asked if there were any changes to the minutes. There were no changes.

Chris Nadeau moved to approve the minutes of the October 17, 2013 PSAP Managers Group meeting. Patrick Cutts seconded and the motion passed unanimously.

4. MSAG/GIS/Mapping

Dave Eaton, Maricopa Region 9-1-1 GIS Manager, reported that AT&T and Verizon Wireless are both rolling out LTE service which is a faster wireless data plan. This will change how wireless cell sector information is displayed. The current display is a numeric field; five digits for the tower, one digit for the sector, and three digits for the switch information. This will change to a seven digit combination of letters and characters. There will be no changes to the PSAP the cell sector information will still be displayed, but the cell sector identifier will look differently. Mr. Eaton stated that AT&T and Verizon Wireless are the only ones moving forward with rolling this out and there over 3,000 new cell sectors between the two of them that will be providing the LTE service.

Mr. Eaton stated that as he moves forward with rMap development and looks for functionality to improve the map, he found that MapQuest has free services such as traffic conditions and traffic incident location information that can be overlaid in rMap. He is looking for feedback to see if this is something PSAPs would like to see on their maps. Patty Simpson at DPS said it would be a benefit for DPS. Mr. Eaton said it would be a map layer in the rMap web based map that shows traffic volumes on the freeways primarily. He said the map layer transparency can be set so it does not take over the map or the map layer can be toggled on or off. Doreen Wasick at Mesa Fire stated they would be very interested in it too. Mr. Eaton said he would move forward with setting it up for DPS first since they are a PSAP

that deals with a lot of traffic conditions. He stated there are some network issues that have to be figured out in order to roll it out to other PSAPs. He will make it available for DPS within the next week and will send an email when the functionality is available; will roll it out to other PSAPs as the network issues are resolved.

Mr. Eaton stated he is also requesting feedback and would like to set up an rMap User Group. This would be a forum where computers are set up for PSAPs to see their respective maps, advise what works and what doesn't, make recommendations, and demo new rMap functionality. He stated this is for users that are really good with the map. He would like to get people from several PSAPs and set it up for a mid March timeframe for about an hour. He will send out an email shortly and appreciates any feedback.

Chair Zanella asked if there were any questions for Mr. Eaton. There were no questions.

5. Maricopa Region 9-1-1 Tech Team

Chair Zanella advised that Liz Graeber, Maricopa Region 9-1-1 Administrator, would be providing the report due to Mike Benjamin's absence.

Ms. Graeber stated there would not be a full report from Mike Benjamin due to his absence; William Boyd will report on projects and Nate Nguyen will report on maintenance.

William Boyd, Maricopa Region 9-1-1 Project Coordinator, provided an update on 9-1-1 Technical projects. Mr. Boyd reported he is currently working on four projects. MCSO is scheduled to cut over to a new Viper System on January 15, 2014; however, they requested to move the cut over date to January 29, 2014. They are moving to a new facility at 550 W. Jackson Street, Phoenix. They currently have and will cut over (18) state funded positions and (4) additional positions funded by MCSO will be added later after the furniture is installed. Mr. Boyd stated this is a large cut over that shouldn't affect most PSAPs. They will transition the wireline calls through CenturyLink which is just a programming change. The wireless trunks are cut over 1 trunk at a time. Mr. Boyd advised there will be an impact to PSAPs that have ring downs to MCSO. The circuits will be down as they get moved one circuit at a time.

Mr. Boyd said that Phoenix Police Department, Rural Metro Fire Department, and ASU all have ring down circuits that are paid by their agency and there will be additional charges from CenturyLink on your bills to move the circuits to a new location. This will occur on January 29, 2014 during the CenturyLink maintenance window of 3:00-6:00 am. After MCSO is done, we will be installing a new Viper System at Mesa Police Department and Mesa Fire & Medical Department. They currently have (30) positions, (26) for the Police Department and (4) for the Fire & Medical Department. Tentative cut over date is February 12, 2014. Phoenix Fire Department chose to move away from the Intrado Platform and chose a Cassidian Vesta Phone System and are planning to install (25) state funded positions at their existing site and (10) additional positions at their back up site at 2425 W. Lower Buckeye Road. The tentative cut over date is March 19, 2014. Mr. Boyd stated this cut over

may impact other PSAPs, will talk about it as the cut over date gets closer. Goodyear Police Department is building a new facility at 145<sup>th</sup> Avenue and south of Van Buren Street. They are purchasing their own Viper System which is not state funded. They currently have (5) positions and are purchasing an additional (3) positions for a total of (8) positions. The cut over date is May 6, 2014.

Mr. Boyd asked if there were any questions. There were no questions.

Nate Nguyen, Maricopa Region 9-1-1 Technical Supervisor, reported on the Maricopa Region 9-1-1 maintenance quarterly case activity. Mr. Nguyen advised there was a 28 percent decrease in total cases from the previous quarter. There were (372) total cases opened and (63) cases with priority level 3 and above and 50 percent of the cases were created through the MR9-1-1 monitoring system which is used to identify problems before the PSAP experiences it.

Mr. Nguyen stated that Buckeye Police Department and Chandler Police Department will be having their first Viper upgrade to service pack 3; will start with Buckeye next Tuesday and follow with Chandler. He said AT&T delivered 2 new circuits to consolidate their trunks/new wireless switch; 1 each for Network Center One (NC1) and Network Center Two (NC2). He advised PSAPs may experience some test calls from AT&T.

Chair Zanella asked if there were any questions for Mr. Boyd or Mr. Nguyen. There were no questions.

Ms. Graeber stated the Mesa Police Department and Fire project is a significant project because it will be the test case and model for remote hosting. She said that even though Mesa Police and Mesa Fire are in the same building, the back room will be designed as if Mesa Fire is in another location. This will allow us to start setting up PSAPs so that they can have back up in a different location. Ms. Graeber stated that this is going to be the model for Next Generation 9-1-1 and we are anxious to see how it goes.

Ms. Graeber expressed appreciation to the MR9-1-1 team for their hard work and the PSAPs for their patience during all of the fiber projects to get fiber into the PSAPs. She stated we have tried to put three different fiber sources from different vendors into your centers and it has been a tremendous project that will be very helpful for Next Generation 9-1-1.

Chair Zanella asked if there were any questions for Mr. Boyd, Mr. Nguyen, or Ms. Graeber. There were no questions.

#### 6. Community Emergency Notification System (CENS) Update

Liz Graeber provided the Community Emergency Notification System (CENS) Update. Ms. Graeber stated that CENS broke several records in the year 2013. There were a total of (80) launches; there were (72) launches in 2012. Ms. Graeber said she has individual PSAP annual reports and will distribute them after the meeting. The agency with the most launches

is Mesa Police Department with (17) total launches. There were a record number of (12) PSAPs that used CENS. The total number of candidates for all calls is (380,858). Ms. Graeber advised all to continue using CENS because it helps to justify funding. She also suggested adding the CENS annual report to your annual PSAP reports to executive staff so they know it is a tool that you are using. Ms. Graeber said there was CENS refresher training in November that was well attended, but there were some PSAPs that weren't able to attend. She said we will try to do yearly refresher training and if your agency needs training please let me know so we can arrange to do an individual training.

Patrick Cutts asked if there would be a CENS budget discussion about funding options at this meeting. Ms. Graeber replied that nothing has changed, there is funding into the next year. She said she has floated the idea to MAG of each agency splitting the cost. This idea would have to go through the MAG chain all the way up to approval by the Regional Council and if the PSAP Managers Group wants to support the idea, she can submit it to MAG.

Mr. Cutts asked if the group could vote on it now or later. Ms. Graeber said it would be done at the April PSAP Managers Group meeting. She will prepare the dollar amount for each agency that has access to it. She stated that DPS does not use it, but they may want to reconsider now that they have taken over the State Capitol area as part of their dispatch.

Ms. Graeber said she will have the numbers ready at the April meeting for voting and if approved it will go to 9-1-1 Oversight Team, Management Committee, and the Regional Council for approval.

Patty Simpson at DPS stated they do not need CENS for the State Capitol area because they have a texting service for all of the State Capitol employees in all of the buildings.

7. Next Generation 9-1-1 Update

Ms. Graeber provided a report on Next Generation 9-1-1. She stated there are a few items that she has been receiving a lot of calls about. The first one is that Sirius XM is now going to be offering a service similar to OnStar that can do a wireless call by pushing a button in the vehicle. The ALI Screen will show Sirius XM. She said this is going to keep evolving with different ways to contact 9-1-1 and we need to be prepared. Ms. Graeber stated another issue that is causing confusion for PSAPs is 3<sup>rd</sup> party 9-1-1 centers. She said the FCC mandates that if you are a VOIP company you have to offer 9-1-1 service. In some instances the VOIP company doesn't have the ability to deliver 9-1-1 calls to the Public Telephone Network so they use a third party 9-1-1 call center to route the call to the PSAP. She stated that Gilbert and MCSO both had an instance where a customer advised them that their VOIP provider does not offer 9-1-1 service. Customers have tried to get the 911 system ten digit routing numbers from the PSAPs. Ms. Graeber stated we don't give out the 10 digit 9-1-1 routing number. It gives a back door pass to the 9-1-1 center and it could bring the 9-1-1 System down if the information got into the wrong hands. Ms. Graeber asked CenturyLink if the routing numbers will be needed when we go to Next Generation 9-1-1. Lisa Sheridan stated they will be needed for Legacy Systems. Ms. Graeber stated the working group for

Next Generation 9-1-1 has not met yet and she will be sending an email to those that volunteered so they can start discussing these issues.

8. Arizona Department Of Administration Report and State Wireless Update

Sandy Gilstad, State of Arizona 9-1-1 Project Manager, reported that in 2013 the Greenlee and Gila County modified Wireless phase II projects were completed. She stated they are no longer able to do full phase II deployments and are doing modified phase II deployments for carriers that do not seek cost recovery from the State of Arizona. She also advised they are no longer doing dedicated trunking. There is a single wireline path that receives the wireless calls instead of installing wireless trunking. The Coconino County Wireless phase II project was started on December 13, 2013. We will be deploying AT&T, Verizon, and Tmobile and haven't confirmed Sprint yet. Ms. Gilstad stated that in regards to the third party call center issue, during the Gila project we learned that Tmobile recently transitioned their network to Level 3 Communications which currently has wireless call overflow routing to a third party call center in Canada. She said we are working with Tmobile to get that routed back locally because we do not want 9-1-1 calls going to Canada to those who are unfamiliar with our area and state. Ms. Gilstad advised that once Coconino County is complete there are only three counties left in Arizona to complete and they are Navajo, Apache, and La Paz. She said that hopefully we will be completely phase II in two years.

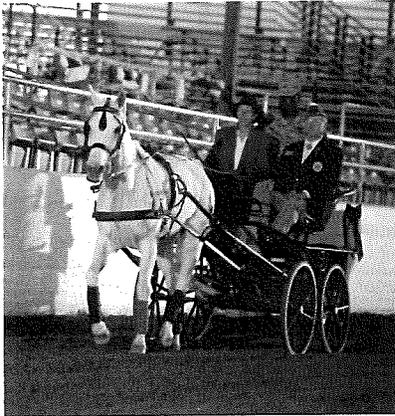
9. Request for Future Agenda Items

Chair Zanella asked if there were any requests for future agenda items. Patrick Cutts suggested the CENS budget as a future agenda item.

Chair Zanella advised the next PSAP Managers Group meeting is April 10, 2014 at the MAG offices.

Adjournment

Toni Rogers motioned to adjourn the meeting at 9:38 a.m. Loretta Hadlock seconded, and the motion carried unanimously.



Horse Rhythm Foundation is committed to excellence by using highly specialized Equine Assisted Therapy. HRF utilizes military medical providers, war time personnel, and other specialist who better understand the state of affairs and conditions that our veterans, first responders, and families undergo.

**Horse Rhythm Foundation is a 501(c)3 nonprofit organization**

**phone:**  
**602-432-2009**

**email:**  
**info@horserhythm.org**

**Follow us on:**

 **Horse Rhythm Foundation, Inc.**

 **HorseRhythm**

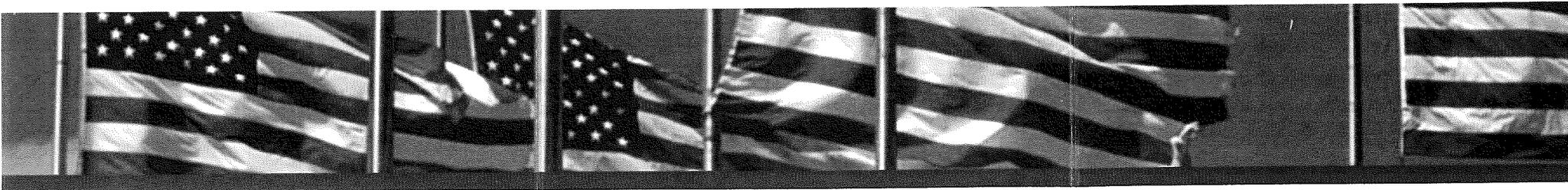


**Veterans Helping Veterans  
and First Responders of  
yesterday, today and tomorrow.**



**[www.horserhythm.org](http://www.horserhythm.org)**





## About Us

Horse Rhythm Foundation is a 501(c)3 nonprofit organization created by veterans for veterans and first responders. HRF acts as a broad-based collaborative community initiative that recognizes and honors the intrinsic value of our military soldiers and families. The foundation provides Equine Assisted Services in an effort to bridge the gap between traditional healing methodologies and true whole-being wellness of the mind, body, and spirit for veterans suffering from war-time afflictions, first responders, and their families with mental health and physical disabilities. Our programs utilize Equine Assisted Psychotherapy (EAP) and Equine Assisted Learning (EAL) certified by Equine Assisted Growth and Learning Association (EAGALA), certified instructors by the Professional Association for Therapeutic Horsemanship International (PATH, Intl), and professional instructors for Carriage Driving.



## Programs

Horse Rhythm Foundation incorporates: EAP, EAL, Therapeutic Horsemanship, Carriage Driving, Music Therapy, Art Therapy, and multiple other methodologies to allow transition into healing.

Programs in development include a transition lodge while undergoing outdoor therapy.

Please visit our website for detailed information.



## Equine Assisted Services

Equine Assisted Therapy and activities will positively impact the lives of our troops as well as the lives of those they touch every day. Therapy with horses provides our troops and their families with an opportunity to connect and care on a deep personal level in ways that may have seemed lost. Horse Rhythm Foundation continues its commitment to positive social change and building stronger communities one family at a time using these innovative programs aimed at profound human needs.



[www.horserhythm.org](http://www.horserhythm.org)

April 1, 2014

TO: Members of the MAG PSAP Managers Group

FROM: Liz Graeber, Maricopa Region 9-1-1 Administrator

SUBJECT: PREPARATION OF MAG FY 2016 PSAP EQUIPMENT FUNDING REQUEST  
AND MAG FY 2016-2020 PSAP EQUIPMENT PROGRAM

The Maricopa Association of Governments (MAG) is beginning the preparation of the 9-1-1 budget request to be submitted to the Arizona Department of Administration (ADOA) for FY 2016. In addition to preparing a request for FY 2016, we will continue preparation of a five-year equipment program, outlining future equipment needs of each of the region's PSAPs. To facilitate the preparation of the FY 2016 budget request and the five-year program, we have prepared the attached 9-1-1 PSAP Budget Request form. We are requesting that each MAG PSAP Manager complete and return this document to the Maricopa Region 9-1-1 Office **no later than June 6, 2014**.

Please refer to the MAG 9-1-1 System Manual, page 4, for further information regarding the budget process. Justification documentation is required to accompany all FY 2016 requests in order to be considered through the committee process.

Following our review of the completed documents from the MAG PSAPs, an overall budget request to ADOA for FY 2016 will be prepared. This effort will include consideration of the ADOA Order of Adoption that stipulates allowable funding under the Emergency Telecommunications Services Revolving Fund. Please be advised that in addition to the ADOA requirements pertaining to allowable funding, other budgetary constraints will also be considered when preparing the overall request.

The completed upgrade request document will also be used to develop a draft FY 2016-2020 MAG PSAP Equipment Program. This five-year program will be used by the MAG 9-1-1 Oversight Team to forecast future equipment needs of the region and will enable MAG to provide estimates regarding future funding needs to ADOA.

It is anticipated that the overall request as well as the draft five-year program will be reviewed by the MAG PSAP Managers Group and the MAG 9-1-1 Oversight Team. Following recommendation of the 9-1-1 Oversight Team, the budget request will be forwarded to the MAG Management Committee and MAG Regional Council for review and approval.

Because accurate equipment information is very important to the planning process, we are asking that you complete and return the document even if you are not requesting upgrades for FY 2016 no later than June 6, 2014. If you have any questions, please contact me at (602) 534-9775.

cc: MAG 9-1-1 Oversight Team  
MAG Intergovernmental Representatives

**Fiscal Year 2016 (July 2015-June 2016)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2017 (July 2016-June 2017)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

**Fiscal Year 2018 (July 2017-June 2018)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

Fiscal Year 2019 (July 2018-June 2019)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Fiscal Year 2020 (July 2019-June 2020)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

Contact: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Fax #: \_\_\_\_\_  
Date: \_\_\_\_\_

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov