

August 4, 2016

TO: Members of the MAG PSAP Managers Group

FROM: Domela Finnessey, Surprise Police Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, August 11, 2016, at 9:00 a.m.
MAG Office, Suite 200 - Saguaro Room
302 North 1st Avenue, Phoenix

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference, or by telephone conference call. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.

**MAG PSAP MANAGERS GROUP
TENTATIVE AGENDA
August 11, 2016**

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of the May 12, 2016, and June 21, 2016, PSAP Managers Group Meeting Minutes

4. MAG FY 2018 PSAP Annual Element/Funding Request and FY 2018-2022 Equipment Program

Each year, the MAG Public Safety Answering Point (PSAP) Managers submit inventory and upgrade requests that are used to develop a five-year equipment program that forecasts future 9-1-1 equipment needs of the region and enables MAG to provide estimates of future funding needs to the Arizona Department of Administration (ADOA). The ADOA Order of Adoption stipulates allowable funding under the Emergency Telecommunications Services Revolving Fund. On April 5, 2016, the MAG PSAP Managers were requested to submit their equipment requests for Fiscal Year (FY) 2018-2022 by July 15, 2016. The committee will be requested to review the MAG FY 2017 PSAP Annual Element/Funding Request and FY 2017-2021 Equipment Program and make a recommendation to the MAG 9-1-1 Oversight Team. Justifications are attached for the agencies requesting new logging recorders and additional positions. Please refer to the enclosed material.

2. Information.

3. Review and approval of the minutes of the May 12, 2016, and June 21, 2016, PSAP Managers Group meetings.

4. Information, discussion and possible action to recommend approval of the MAG FY 2018 PSAP Annual Element/Funding Request and FY 2018-2022 Equipment Program.

5. Discussion of the CenturyLink Proposal for 9-1-1 Managed Services

On June 21, 2016, a presentation on proposed managed services for 9-1-1 in the MAG region was delivered by CenturyLink at a joint meeting of the MAG 9-1-1 Oversight Team and the MAG PSAP Managers Group. On July 25, 2016, a memorandum was sent to the MAG Management Committee, MAG 9-1-1 Oversight Team, MAG PSAP Managers and MAG Intergovernmental Representatives. (See attached.)

In September 1985, the MAG region 9-1-1 system was made available to the residents of this region. To administer the program, the MAG member agencies passed resolutions designating the City of Phoenix as the contracting agent to administer the Maricopa Region 9-1-1 system. The MAG 9-1-1 committee process makes recommendations through the Regional Council to the Arizona Department of Administration (ADOA) for equipment and funding decisions. The ADOA administers the funding. Additional discussion of this topic is anticipated by the MAG 9-1-1 Oversight Team. Please refer to the enclosed material.

6. MSAG/GIS/Mapping

A report on current MSAG/GIS projects will be provided by the Maricopa Region 9-1-1 GIS Manager.

7. Maricopa Region 9-1-1 Tech Team

A maintenance report will be provided by the Maricopa Region 9-1-1 Technical Manager.

8. Community Emergency Notification System/Reverse 9-1-1 Update

An update on the Community Emergency Notification System/Reverse 9-1-1 program will be provided.

5. Information, discussion and possible action to recommend that the MAG member agencies consider the managed services proposal through the existing regional process at MAG.

6. Information and discussion.

7. Information and discussion.

8. Information and discussion.

9. Next Generation 9-1-1 Update
The PSAPs will discuss Next Generation 9-1-1, its impact to the region, and the road ahead for Maricopa Region 9-1-1 on an IP platform.

10. Arizona Department of Administration Report and State Wireless Update
The Administrator for the State 9-1-1 System from the Arizona Department of Administration will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.

11. New Meeting Time
A new time for the quarterly MAG PSAP Managers Group meeting has been proposed to be moved to 10:00 a.m.

12. Request for Future Agenda Items
Topics or issues of interest that the PSAP Managers Group would like to have considered for discussion at a future meeting will be requested.

Adjournment

9. Information and discussion.

10. Information and discussion.

11. Information and discussion.

12. Information.