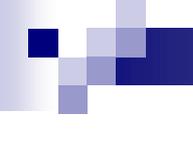


MARICOPA REGION 911 (MR911)

- **26 Public Safety Answering Points (PSAPs)**
- **MAG implemented the 911 system in the region**
- **Resolutions by member agencies designated the City of Phoenix as the contract agent**
- **MR911 oversees budget, maintenance, and installation of 911 system**
- **MR911 acts as liaison between State 911 Office and member agencies**



STATE PROPOSED CHANGE: 911 MANAGED SERVICES

Managed Services proposes to provide 911 services bundled into one flat monthly fee of \$2,000 per 911 answering station.

Includes:

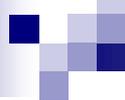
Equipment, Maintenance, 911 Networking

Statewide 911 Annual Collections

- **20 cents a month per wireless/wireline**
- **20 cents a month per VoIP**
- **.05% of sales of prepaid wireless phones**

FY2012	FY2013	FY2014	FY2015*
\$16,511,888	\$16,456,280	\$17,150,316	\$18,577,190

*Projected



ADVANTAGES OF BUNDLED SERVICE

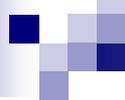
- **Offers a consistent budget; no fluctuation for equipment purchases for the 5 year proposed contract**
- **Allows the State to replace \$10 million in unsupported 911 equipment outside of MR911**
- **Proposes ongoing equipment replacement as part of the service**
- **Puts 911 centers on IP backbone for call delivery which is needed for text-to-911**

CONCERNS

- **No competitive bid has taken place**
- **Each PSAP is expected to sign service agreement negotiated by the State with CenturyLink**
- **Inadequate network design with security concerns**
- **Will not meet the needs of the Maricopa Region 911 System**

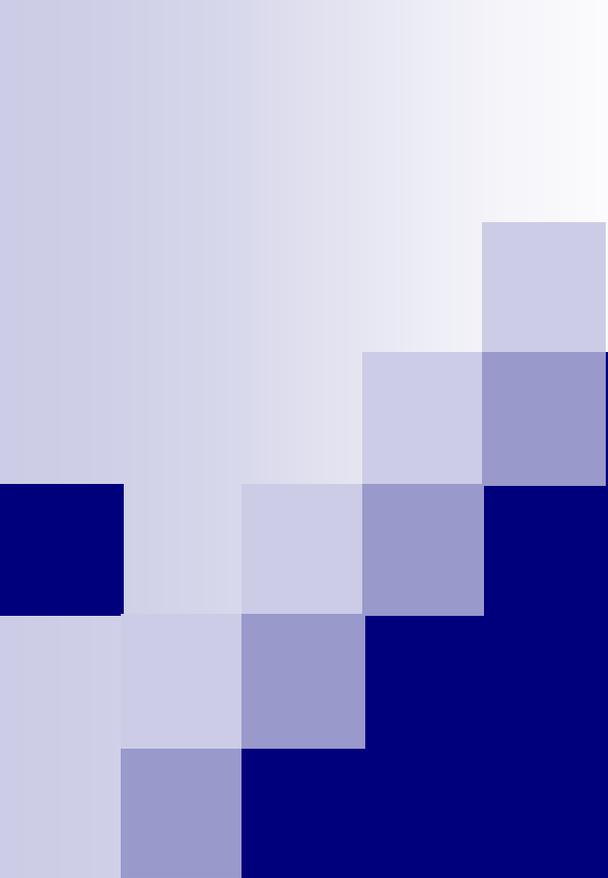
FINANCIAL IMPACT FOR MAG AGENCIES

- 911 equipment moves, changes, adds not covered in maintenance
- Text-to-911 annual service charges
- Shortages in 911 fund due to sweeps
- Monthly fee for 911 answering equipment purchased by the PSAP would have to be **paid by the PSAP**



911 OVERSIGHT TEAM AND MANAGEMENT COMMITTEE ACTION

- **Review current and future 911 needs**
- **Determine impact of 911 funds sweep on the region**
- **Review State's proposal on 911 Managed Services**



Questions and Discussion