

March 17, 1999

TO: Members of the MAG PSAP Managers Group  
FROM: Gary Elliott, City of Phoenix, Chairman  
SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, March 25, 1999 at **9:00 am**  
Scottsdale Police Department (see attached map)  
9065 E. Via Linda  
Scottsdale, AZ 85258

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. If you have any questions regarding the meeting, please contact me at 262-6474.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed that a legal meeting cannot occur and subsequently be dismissed. Your attendance at the March 25, 1999 meeting is strongly encouraged.

TENTATIVE AGENDA

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| 1. <u>Call to Order</u>   |  |
| 2. <u>Approval of January 21, 1999 Meeting Minutes</u>  | 2. Review and approve minutes of January 21, 1999 meeting. |
| 3. <u>U.S. West Maintenance Report</u><br><br>U.S. West will provide a maintenance report regarding any problems and concerns of interest to PSAP managers. | 3. For information and discussion.                         |
| 4. <u>U.S. West Customer Service Report</u><br><br>U.S. West will provide a report regarding service related items of interest to the PSAP managers.        | 4. For information and discussion.                         |

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| <p>5.     <u>ADOA Report</u></p> <p>Barbara Jaeger, Arizona Department of Administration (ADOA), will provide an update regarding the overall coordination of 911 emergency telephone systems in other regions of the State.</p> | <p>5.     For information and discussion.</p> |
| <p>6.     <u>Update on the Activities of the 911 Technical Subcommittee</u></p> <p>Jim Wortham, Chairman of the MAG 911 Technical Subcommittee, will provide an update on the activities of the Subcommittee.</p>                | <p>6.     For information and discussion.</p> |
| <p>7.     <u>MSAG Information Report</u></p> <p>Jean Maiocco, Maricopa County Sheriff's Office, will provide a report regarding the Master Street Address Guide (MSAG).</p>  | <p>7.     For information and discussion.</p> |
| <p>8.     <u>Y2K Network Overflow</u></p> <p>Discussion on how agencies within the Maricopa County 911 system will handle overflow during the Y2K transition.</p>  | <p>8.     For information and discussion.</p> |
| <p>9.     <u>Y2K Update</u></p> <p>Discussion with U.S. West on Y2K issues.</p>  | <p>9.     For information and discussion.</p> |
| <p>10.    <u>Time Synchronization</u></p> <p>Discussion on issues relating to time synchronization on 911 calls.</p>   | <p>10.    For information and discussion.</p> |
| <p>11.    <u>Alarm Company Responses</u></p> <p>Further discussion pertaining to PSAP's response to alarm company calls.</p>   | <p>11.    For information and discussion.</p> |