

October 17, 2002

TO: Members of the MAG Telecommunications Advisory Group  
FROM: Jim Hull, Mesa, Chairman  
SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

**Thursday, October 24, 2002, 10:00 a.m.**  
MAG Office, Suite 200, Saguaro Room  
302 North 1<sup>st</sup> Avenue, Phoenix

A meeting of the MAG Telecommunications Advisory Group (TAG) will be held at the time and place noted above. Members of the Telecommunications Advisory Group may attend **in person or by telephone conference call**. Those attending by telephone conference call are requested to call 602-261-7510 between 9:55 a.m. and 10:00 a.m. After the prompt, please enter the meeting ID number 624824 (MAGTAG) on your telephone key pad followed by the pound key. If you have a problem or require assistance, dial 0 after calling the number above.

If you are attending in person, please park in the garage under the Compass Bank Building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

Please be advised that under procedures approved by the MAG Regional Council on June 26, 1996, all MAG committees need to have a quorum in order to conduct business. A quorum is a simple majority of the membership, or 10 people for the MAGTAG. **If you are unable to attend the meeting, please make arrangements for a proxy from your jurisdiction to represent you.**

If you have any questions or need additional information, please contact Heidi Pahl at (602) 254-6300.

TENTATIVE AGENDA

ADVISORY GROUP ACTION REQUESTED

- |  |  |   |
|--|--|---|
| 1. Call to Order and Roll Call                           |  |   |
| 2. <u>Approval of September 26, 2002 Meeting Minutes</u> |  | 2. Review and approve September 26, 2002 meeting minutes. |

- |   |   |
|---|---|
| <p>3. <u>311 Service</u></p> <p>Three-One-One (3-1-1) Service is non-emergency police, fire and municipal business administered by local governments. A Qwest representative will give a presentation to the committee on Qwest 3-1-1 Service. The Assistant City Manager of Hampton Virginia will explain how Hampton was the first locality in Virginia to establish a 3-1-1 Customer Call Center that offers citizens round-the-clock access to city services and information. See Attachment.</p> | <p>3. For information and discussion.</p> |
| <p>4. <u>MAGTAG Projects Update</u></p> <p>An update on the following MAGTAG projects will be given:</p> <ol style="list-style-type: none"><li>1. Regional Community Network Study</li><li>2. Regional Videoconferencing System</li></ol>   | <p>4. For information and discussion.</p> |
| <p>5. <u>Review of MAGTAG Working Group Sessions</u></p> <p>The Chair from each of the MAGTAG working groups: Information Sharing, Regional Telecommunications Strategic Plan and Additional Sites and Outreach will be requested to provide an update on the group's activities.</p>   | <p>5. For information and discussion.</p> |
| <p>6. <u>Announcements and Public Input</u></p> <p>An opportunity will be provided to Committee members and members of the public to address the MAGTAG.</p>  | <p>6. For information and discussion.</p> |
| <p>7. <u>Date of Future Meetings</u></p> <p>MAGTAG meetings are held once a month. The next meeting of the MAGTAG is scheduled for November 21, 2002 from 10:00 a.m. - 12:00 p.m. in the MAG Saguaro room. The final TAG meeting for 2002 is scheduled for December 19, 2002.</p>   | <p>7. For information and discussion.</p> |