

January 13, 1999

TO: Members of the MAG 9-1-1 PSAP Managers Group  
FROM: Gary Elliott, City of Phoenix, Chairman  
SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, January 21, 1999 - 10:00 a.m.  
Chandler Police Department (see attached map)  
Community Meeting Room  
250 E. Chicago Street  
Chandler, AZ 85225

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. If you have any questions regarding the meeting, please contact me at 262-6474.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed that a legal meeting cannot occur and subsequently be dismissed. Your attendance at the January 21, 1999 meeting is strongly encouraged.

TENTATIVE AGENDA

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| 1. <u>Call to Order</u>   |  |
| 2. <u>Approval of December 8, 1998 Meeting Minutes</u>  | 2. Review and approve minutes of December 8, 1999 meeting. |
| 3. <u>U.S. West Maintenance Report</u>  | 3. For information and discussion.                         |
| US West will provide a maintenance report regarding any problems and concerns of interest to PSAP managers. |  |
| 4. <u>U.S. West Customer Service Report</u>   | 4. For information and discussion.                         |
| U.S. West will provide a report regarding service related items of interest to the PSAP managers.           |  |
|   | 5. <u>ADOA Report</u>                                      |

- Barbara Jaeger, Arizona Department of Administration (ADOA), will provide an update regarding the overall coordination of 911 emergency telephone systems in other regions of the State.
6. Update on the Activities of the 911 Technical Subcommittee
- Jim Wortham, Chairman of the MAG 911 Technical Subcommittee, will provide an update on the activities of the Subcommittee.
7. MSAG Information Report
- Jean Maiocco, Maricopa County Sheriff's Office, will provide a report regarding the Master Street Address Guide (MSAG).
8. Alarm Company Responses
- Discussion on how agencies within the Maricopa County 911 system handle alarm company calls.
9. Maricopa County N11 Update
- Jim Wortham will discuss information pertaining to N11.
10. Meeting Changes
- Currently, both the PSAP Mangers meeting and the Technical Subcommittee meeting are having difficulty reaching quorums. The possibility of changing both to quarterly and on the same day will be discussed.
5. For information and discussion.
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8. For information and discussion.
9. For information and discussion.
10. For information and discussion.