

January 7, 2009

TO: Members of the MAG PSAP Managers Group

FROM: Vicky Scott, Peoria, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, January 15, 2009 at 9:00 a.m.
Maricopa Association of Governments
302 N. First Ave, Suite 200 - Saguaro Room
Phoenix, AZ (please see enclosed map)

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by telephone conference call or by videoconference call.

Please park in the garage under the building (entrance is off First Avenue), bring your ticket, parking will be validated. For those using transit, Valley Metro/RPTA will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, MAG 911 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG Senior Policy Planner, 602-254-6300.

**MAG PSAP MANAGERS GROUP
TENTATIVE AGENDA
January 15, 2009**

COMMITTEE ACTION REQUESTED

- | | |
|--|---|
| <p>1. <u>Call to Order and Introductions</u></p> | |
| <p>2. <u>Call to the Audience</u></p> <p>An opportunity is provided to the public to address the PSAP Managers Group on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Managers Group requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.</p> | <p>2. Information.</p> |
| <p>3. <u>Approval of October 16, 2008 Meeting Minutes</u></p> | <p>3. Review and approval of the minutes of the October 16, 2008 meeting.</p> |
| <p>4. <u>APCO/NENA Technician of the Year Presentation</u></p> <p>The Arizona Association of Public Safety Communication Officials (APCO) and National Emergency Number Associations (NENA) members represent public safety communications and 911 personnel. Each year members of the 911 industry are recognized for their outstanding work. Nate Nguyen, Maricopa Region 911, was selected as the Technician of the Year for the state of Arizona. A plaque in recognition of this award will be presented to Mr. Nguyen.</p> | <p>4. Information and discussion.</p> |
| <p>5. <u>Zoombak Presentation</u></p> <p>A presentation will be given on the new stolen vehicle recovery system being introduced to the Phoenix area and its effect on 911.</p> | <p>5. Information and discussion.</p> |
| <p>6. <u>MSAG/GIS/Mapping</u></p> <p>A report on current MSAG/GIS projects will be provided by the Maricopa Region 911 GIS Manager.</p> | <p>6. Information and discussion.</p> |

- | | |
|---|--|
| <p>7. <u>Maricopa Region 911 Tech Team</u></p> <p>A maintenance report will be provided by the Maricopa Region 911 Tech Team Technical Manager.</p> | <p>7. Information and discussion.</p> |
| <p>8. <u>Maricopa Region Wireless 911 Project</u></p> <p>An update on Maricopa Region's Wireless 911 will be provided as well as an update on the progress of the wireless trunk restructuring.</p> | <p>8. Information and discussion.</p> |
| <p>9. <u>Community Emergency Notification System (CENS) Update</u></p> <p>An update on the CENS program will be provided.</p> | <p>9. Information and discussion.</p> |
| <p>10. <u>Arizona Department of Administration Report and State Wireless Update</u></p> <p>The Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 911 emergency telephone systems in other regions of the state and a report on the status of enhanced wireless in Arizona.</p> | <p>10. Information and discussion.</p> |
| <p>11. <u>Qwest 911 Account Team Report</u></p> <p>Qwest will provide a report regarding service items of interest to the PSAP Managers Group.</p> | <p>11. Information and discussion.</p> |
| <p>12. <u>Positron Account Team Report</u></p> <p>Positron will provide a report regarding service items of interest to the PSAP Managers Group.</p> | <p>12. Information and discussion.</p> |
| <p>13. <u>National Emergency Number Association Standard</u></p> <p>A report will be provided on the 911 call answering standard set forth by the National Emergency Number Association (NENA).</p> | <p>13. Information and discussion.</p> |
| <p>14. <u>Implementation of GovDelivery for Electronic Communication</u></p> <p>MAG has instituted a new system to provide faster delivery of information to the MAG member agencies and the general public. The GovDelivery</p> | <p>14. Information, discussion and input on mail delivery preferences.</p> |

system will facilitate more rapid communication, promote public access to information, allow interested parties to have more control over the information they receive from MAG and facilitate a reduction in paper mailings to reduce costs and environmental impacts. An update on the implementation will be provided and members will be requested to indicate preferences regarding the delivery of electronic and hard copy mailings. Please refer to the enclosed material.

15. Topic Suggestions

Topics or issues of interest that the group would like to discuss or present at the next meeting will be requested.

15. Information and discussion.