



2019 Human Services Conference

December 3, 2019

Conference Schedule

- 8:30 a.m.** Registration, Networking, Exhibitor Tables and Continental Breakfast—Black Canyon Lobby
- 9:00 a.m.** Welcome—Ballroom
- **The Honorable Mark Mitchell, Mayor, City of Tempe**
- 9:15 a.m.** Morning Keynote—Ballroom
- **Patricia Solís, Executive Director of the Knowledge Exchange for Resilience, Arizona State University**
- 10:00 a.m.** Break
- 10:15 a.m.** Morning Workshops—refer to workshop schedule (on back) for locations.
- 11:45 a.m.** Break
- 12:00 p.m.** Luncheon—Buffet in Lobby
- Lunch Keynote—Ballroom
- **Amy Conrick, National Center for Mobility Management Program Manager, Community Transportation Association of America**
- 1:30 p.m.** Break
- 1:45 p.m.** Afternoon Workshops—Refer to workshop schedule (on back) for locations.
- 3:15 p.m.** Network and Visit Exhibitor Tables—Lobby
- 3:30 p.m.** Adjourn

Morning Workshop Sessions—10:15 a.m. to 11:45 a.m.

Session Title	Presenter(s)	Location
Understanding Alzheimer's Disease	<ul style="list-style-type: none"> • Dawn Hocking, <i>Director of Development, The Center for Habilitation</i> • Heather Mulder, <i>Outreach Senior Manager, Banner Alzheimer's Institute/Phoenix/Tucson</i> 	Boulder Room
<p>Description: Understanding Alzheimer's disease helps answer important questions about how Alzheimer's disease differs from dementia, as well as outlines the early signs of memory loss. In addition, we will cover what can be done to support someone with memory loss and how you can get involved in your own community to raise awareness and reduce stigma of Alzheimer's disease and other dementias.</p>		
A Frame for Affordable Housing	<ul style="list-style-type: none"> • Terry Benelli, <i>Executive Director, LISC Phoenix Local Initiatives Support Corp.</i> • Joan Serviss, <i>Executive Director, Arizona Housing Coalition</i> 	Arizona Room
<p>Description: Across Arizona, rural and urban communities are feeling the impact of the affordable housing shortage whether it's due to aging housing stock, community displacement, gentrification, or a lack of investment. And yet, so much work still needs to be done to build public support for affordable housing policies and programs. Learn about the spectrum of housing, how it's financed and what you can do to advocate for safe, affordable homes for all.</p>		
A Collaborative Approach to Community Paramedicine	<ul style="list-style-type: none"> • Paul Luizzi, <i>Fire Chief, City of Goodyear</i> • Jim Bratcher, <i>EMS Chief, Peoria Fire</i> • Jesus Rivera, <i>Battalion Chief, City of Surprise</i> • Melanie Mitros, <i>Vitalyst Health</i> 	Sonoran Ballroom
<p>Description: The panel will review the regional Community Paramedicine innovative which provides the link between the hospital partners, our most vulnerable customers and our Fire Service-Based Emergency Medical Service (EMS) system. The fire departments are uniquely positioned to provide trained medical personnel, and has a previously established community infrastructure which already serves the community. The Community Paramedic program allows the regional partners to focus on the broader healthcare issues and work collaboratively to augment the medical and public health system.</p>		

Afternoon Workshop Sessions—1:45 p.m. to 3:15 p.m.

Session Title	Presenter(s)	Location
Moving at the Speed of Trust—Co-creating Solutions with Communities	<ul style="list-style-type: none"> • Erik Cole, <i>Director, Design Studio for Community Solutions, Arizona State University</i> • Dr. Allison Mullady, <i>Program Manager, Watts College of Public Service & Community Solutions, Arizona State University</i> 	Sonoran Ballroom
<p>Description: The Design Studio for Community Solutions operates on the premise that communities thrive when solutions to their challenges are generated from the ground up; that by working together, encouraging and augmenting local efforts and resources, we can produce lasting impact. Join us in a conversation about the ingredients needed—such as strong community participation and assets-based problem-solving—for comprehensive community development. We will use the place-based ASU initiative—the Maryvale One Square Mile Initiative—as a framework for this discussion.</p>		
Professional Resilience and Trauma	<ul style="list-style-type: none"> • Dr. Roderick Logan, <i>DPh, CCTS, CFTP, FFFT, Senior Faculty member, Arizona Trauma Institute and Trauma Institute International</i> 	Boulder Room
<p>Description: This breakout session is designed to introduce non-clinical care professionals to a trauma-informed—salutogenic—approach to their work with clients, students, peers, family, and themselves. In course, compassion fatigue and professional resiliency will be defined and examined in order to elevate and optimize wellness, wholeness, and the workplace experience. Among the questions that will be addressed are: What really is trauma? What is a salutogenic approach? How does trauma effect the body? What is compassion fatigue? How can professional resiliency be achieved?</p>		
Employee Recruiting and Retention	<ul style="list-style-type: none"> • Caryn Souza, <i>Training and Certification Program Director, Community Transportation Association of America</i> 	Arizona Room
<p>Description: What are transit leaders doing to address the current driver shortage? Focusing on ensuring a workplace where drivers relate to the mission-centric organization which is fundamental throughout the sourcing, selection, hiring, training and retention process.</p>		