

**Maricopa Regional Continuum of Care  
Program Performance Report – Part I**

Agency Name:

Program Name:

Program Type (Component):

McKinney-Vento Funding Amount:

Date of Report:

Completed by:

\*Applicable measures adjusted to HUD Goals, 80% of points set equal to HUD Goal

Goals	Performance Standard	Data	Points Available	%	Points	Section Points
<b>1: Project serves "harder to serve" homeless population.</b>	Percentage of households served by program that meet locally defined "harder to serve" conditions at entry: -Meet the HUD definition of chronically homeless -Mental Illness -Alcohol Abuse -Drug Abuse -Chronic Health Conditions -HIV/AIDS -Developmental Disabilities -Physical Disabilities -Sex Offenders	From "Physical and Mental Health Conditions at Entry" question in APR and client records for service of sex offenders.	<b>TOTAL - 10 pts.</b> 25% of households 1 pt.=1 condition 2 pts=2 conditions 3 pts=3 conditions  50% of households 4 pts=1 condition 5 pts=2 conditions 6 pts=3 conditions  75% of households 7 pts=1 condition 8 pts=2 conditions 10 pts=3 conditions		/10	/10
<b>2: HUD Objective: Increase Housing Stability.</b>	<b>Permanent Housing (PSH and RRH) Programs Only:</b> Percent of homeless persons age 18 and older in PH program who remained in or exited to PH during the year. – As reported in the APR. (HUD Goal 80%= 80% of points)	APR – Housing Stability Measure	<b>TOTAL 10 pts.</b> 10 pts = 95%+ 9 pts =89-94% 8 pts =80-88% 7 pts =70-79%	%	/10 or N/A	/10
	<b>Transitional Housing (TH) Programs Only:</b> Percent of homeless persons in TH program who exited to PH during the year. – As reported in the APR. (HUD Goal 80% = 80% of points)	APR – Housing Stability Measure	6 pts =60-69% 5 pts = 50-59% 4 pts = 40-49% 3 pts =30-39%	%	/10 or N/A	
	<b>Safe Haven (SH) Programs Only:</b> Percent of homeless persons in SH program who remained in SH or exited to PH during the year. – As reported in the APR. (HUD Goal 80% = 80% of points)	APR-Housing Stability Measure	2 pts = 20-29% 1 pt. = 10-19% 0 pts = <9%	%	/10 or N/A	
<b>3: HUD Objective: Increase project participant's income.</b>  <i>*For each project component type (PH or TH), answer either A OR B (not both)</i>  <u>AND</u> <b>C.</b>	<b>*A - Permanent Housing (PSH and RRH) Programs Only:</b> The percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the year or program exit. (HUD Goal 54% = 80% of points)	APR – Increase Total Income Measure	<b>TOTAL - 5 pts.</b> 5 pts = 64+% 4 pts = 54-63% 3 pts = 44-53% 2 pts = 34-43% 1 pt. = 24-33% 0 pts = <23%	%	/5 or N/A	PH /5 or N/A
	<b>*B - Permanent Housing (PSH and RRH) Programs Only:</b> The percent of persons age 18 through 61 who maintained or increased their earned income (i.e., employment income) as of the end of the year or program exit. (HUD Goal 20% = 80% of points)	APR – Increase Earned Income Measure	<b>TOTAL - 5 pts.</b> 5 pts = 25+% 4 pts = 20-24% 3 pts = 15-19% 2 pts = 10-14% 1 pt. = 5-9% 0 pts = <4%	%	/5 or N/A	
	<b>*A-Transitional Housing Programs (TH) Only:</b> The percent of persons age 18 and older who increased their total income (from all sources) as of the end of the year or program exit. (HUD Goal 54% = 80% of points)	APR – Increase Total Income Measure	<b>TOTAL 5 pts.</b> 5 pts = 64+% 4 pts = 54-63% 3 pts = 44-53% 2 pts = 34-43% 1 pt. = 24-33% 0 pts = <23%	%	/5 or N/A	TH /5 or N/A
	<b>*B-Transitional Housing (TH) Programs Only:</b> The percent of persons age 18 through 61 who increased their earned income (i.e., employment income) as of the end of the year or program exit. (HUD Goal 20% = 80% of points)	APR – Increase Earned Income Measure	<b>TOTAL - 5 pts.</b> 5 pts = 25+% 4 pts = 20-24% 3 pts = 15-19% 2 pts = 10-14%	%	/5 or N/A	

			1 pt. = 5-9% 0 pts = <4%			
	<b>A-Safe Haven (SH) Program Only:</b> The percent of persons age 18 or older who maintained or increased their total income (from all sources) as of the end of the year or program exit.  (HUD Goal 54% = 80% of points)	APR – Total Income Measure	<b>TOTAL - 5 pts.</b> 5 pts = 64+% 4 pts = 54-63% 3 pts = 44-53% 2 pts = 34-43% 1 pt. = 24-33% 0 pts = <23%	%	<b>/5 or N/A</b>	SH /5 or N/A
	<b>C-For PH, TH and SH Programs:</b> The percent of persons age 18 or older who maintained or increased their non-cash benefits as of the end of the year or program exit.  (HUD Goal 56% = 80% of points)	APR – Non-Cash Benefits Measure	<b>TOTAL - 5 pts.</b> 5 pts = 66+% 4 pts = 56-65% 3 pts = 46-55% 2 pts = 36-45% 1 pt. = 26-35% 0 pts = <25%	%	<b>/5</b>	/5
<b>**3: Subtotal</b>	<b>Total of 3 available measures (3A, 3B and 3C) in question 3</b>					<b>/10</b>
	<b>Insert Income Change Measure to establish baseline – No score this year – use 0554.01 report</b> <b>Please indicate percentage of clients increasing income _____%</b>					
<b>4: Effective use of federal funding.</b>	Percent of expended HUD funding for the most recent operating year.	LOCCS Report	5 pts = 95-100% 4 pts = 90-95% 3 pts = 85-89% 2 pts = 80-84% 1 pt. = 75-89% 0 pts = <75%	%	<b>/5</b>	<b>/10</b>
	Percent of HUD funding drawdowns were made at least quarterly. (Number of Drawdowns from LOCCS, Ex. Four drawdowns = 100%)	LOCCS Report	5 pts. – 4 or more 4 pts. – 3 draws 3 pts. – 2 draws 2 pts. – 1 draw	#	<b>/5</b>	
<b>5: HMIS; Data Quality and Training.</b>	a. Percentage of complete data (not null/missing, “don’t know” or “refused” data), except for Social Security numbers.	APR	5 pts = 90-100% 4 pts = 80-89% 3 pts = 70-79% 2 pts = 60-69% 1 pt. = 50-59% 0 pts = <49%	%	<b>/5</b>	<b>/10</b>
	b. Percentage of staff that have completed at least on HMIS training course within the past year (Insert HMIS GY)	HMIS Lead Agency	5 pts = 90-100% 4 pts = 80-89% 3 pts = 70-79% 2 pts = 60-69% 1 pt. = 50-59% 0 pts = <49%	%	<b>/5</b>	
<b>6: Leverage</b>	Program leverages additional resources as part of overall program budget. Points based on percent of leverage compared to project funding.	Project Application	5 pts. = >150% 4 pts. = 125 -149.9% 3 pts. = 100 -124.9% 2 pts. = 75 - 99.9% 1 pt. = 50 - 74.9% 0 pts. = <50%	%	<b>/5</b>	<b>/5</b>
<b>7: Community Priorities and Standards</b>	<b>Participation in Coordinated Entry</b> <b>A) Welcome Center – cooperation with onboarding schedule</b> <b>B) Families or Youth - 85 % of referrals accepted by CE</b>	<b>Report from Coordinated Entry Leads</b>	5 points		<b>/5</b>	<b>/5</b>
<b>8. CoC Engagement and Participation</b>	<b>8 points</b> for agency having a representative as a current member of the CoC Committee and who attended at least 75% of meetings from June 1, 2015 to May 31, 2016. <b>If awarding points – Provide name of member and committee:</b>	Self-Report/ Meeting Minutes	8 points	N/A	<b>/8</b>	<b>/15</b>
	<b>5 points</b> for participation in one of the workgroups (refer to workgroup document) from June 1, 2015 to May 31, 2016. <b>If awarding points – Provide name of person and workgroup (refer to workgroup listing if unsure of the name of the workgroup):</b>	Self-Report/Confirmation with work group chair	5 points	N/A	<b>/5</b>	

	<b>2 points</b> for participation in the 2016 unsheltered PIT count <b>If awarding points – Provide name of person and municipality of count:</b>	Self-Report	2 points	N/A	/2	
<b>Insert Compliance with Community-adopted Standards of Excellence – No score this year – Will be monitored for FY17 scorecard</b>						
<b>Does your agency comply with the Community-adopted Standards of Excellence? Y/N</b>						
<b>Total Score Part I (Please complete Part II on the next page for a FINAL SCORE) - 75 Points Available</b>						<b>/75</b>
<b>MAG Continuum of Care Regional Committee on Homelessness NOFA Addendum: Program Performance Report – Part II</b>						
<b>Agency Name:</b>			<b>Program Name:</b>			
<b>Program Type (Component):</b>			<b>McKinney-Vento Funding Amount:</b>			
<b>Date of Assessment:</b>			<b>Completed by:</b>			
<b>Goals</b>	<b>Performance Standard</b>	<b>Data</b>	<b>Points Available</b>	<b>%</b>	<b>Points</b>	
<b>9. HUD Ranking</b> <i>Priorities: up to 15 points will be based on HUD Priorities as established in the relevant NOFA</i>	Chronic Homelessness-project <b>dedicates</b> 100% of turnover to individuals or families experiencing chronic homelessness.  Housing First-project commits to operating according to a Housing First model (project must indicate by answering yes to Housing First questions and related criteria) and referring to the USICH checklist attached.	From Project Application	CH = 8 pts  HF= 7 pts	N/A	<b>/15</b>	
<b>10. Commitment to Policy</b> <i>Priorities: up to 10 points for commitment to and alignment with HUD Policy Priorities</i>	a. Cost effectiveness-project is cost effective compared to other projects funded by CoC funds. Measured by average HUD CoC investment per positive housing outcome.	Top 25% = 5 pts Middle 50% = 3 pts Bottom 25% = 0 pts	Enter project's cost per positive housing outcome: \$ _____	N/A	<b>/10</b>	
	b. Returns to Homelessness-project achieves a 15% or less return to homelessness rate.	15% or less = 5 pts	Enter project's rate of return to homelessness: _____ %			
<b>Total Score Part II - 25 Points Available</b>						
<b>Total Score Part I</b> <b>(75 points available)</b>						
<b>Plus Total Score Part II</b> <b>(25 points available)</b>						
<b>FINAL Score (Sum of Total Score Part I and II)</b> <b>(100 points available)</b>						

## Threshold

In addition to the scoring criteria, all renewal projects must meet a number of threshold criteria. A threshold review will take place prior to the review and rank process to ensure baseline requirements are met. All renewal projects must meet the following thresholds. If threshold criteria is not met, the Review and Rank Panel and the CoC Board will be notified to determine severity of non-compliance with threshold criteria and action needed. The NOFA indicates that HUD will also conduct a threshold review. Please refer to the NOFA for information on HUD's threshold review.

### **Check all boxes that this project is in compliance with:**

- Project must have full and active HMIS participation, indicated by every HMIS user of the project completing training and/or passing the annual HMIS recertification exam (implemented in April 2015), unless the project is a victim services agency.
  - Project must participate (or agree to participate) in Coordinated Entry
  - *Per HUD contracts, contractors are required:*
    - *To use the centralized or coordinated assessment system established by the Continuum of Care as set forth in §578.7 (a) (8). A victim service provider may choose not to use the Continuum of Care's centralized or coordinated assessment system, provided that victim service providers in the area use a centralized or coordinated assessment system that meets HUD's minimum requirements and the victim service provider uses that system.*
- Project must meet applicable HUD match requirements (25% for all grant funds except leasing).
- Project must report point in time bed or unit utilization rate during the operating year (percent reported in the APR – average of four point-in-times in the APR). Low utilization must have a valid explanation as well as the plan to increase the utilization rate.
- Project must be responsive to outstanding or pending HUD program monitoring findings. If there are currently unresolved monitoring issues, the program must fully describe and explain the agency's plan to resolve them.
- Project must be able to meet the HUD threshold requirements for renewal projects (Refer to NOFA).

## Instructions

To capture the most recent data and measure performance for all projects that reflect current outcomes, the CoC will use the most recent data to populate the Program Performance Report.

For the 2016 NOFA, begin by running an APR report for the project for a one-year period, June 1, 2015 through May 31, 2016. These dates reflect the month prior to the issuance of the 2016 NOFA. In addition, run a LOCCS report for the project's most recent **operating** year (the most recent completed year for your grant agreement). The LOCCS report will assist you in answering question 4.

Use the APR to answer question 1. Refer to attached "Disabling Conditions Cheat Sheet" to calculate the answer. If your project provides services to families, you may calculate the answer to question 1 by totaling the number of conditions per family rather than per person. Please be prepared to share your methodology with the Ranking and Review Panel.

Use the APR to answer questions 2, 3, and 5 a.

Use the LOCCS report to answer question 4.

Providers will self-score for questions 5 b, 7, and 8. The answers to those questions will be verified by the Ranking and Review Panel through relevant reports or answers on the NOFA application.

Use the amount of leverage reported in the application to answer question 6.

For question 9 a, indicate whether your project **dedicates** 100% of turnover to individuals or families experiencing chronic homelessness. (Note: points are awarded for dedicated turnover, but not prioritized turnover.)

For 9 b, indicate whether your project follows a "Housing First" philosophy. Refer to the USICH Housing First Checklist for guidance.

For question 10 a, refer to question 36 of the APR. Divide the number that achieved the housing stability measure (actual number rather than percentage) by the CoC-funded grant amount. Enter the amount in the space on question 10 a.

For question 10 b, refer to the APR question 29 a1 and 29 a2. Add the number of individuals reported to have exited to a permanent destinations reported in questions 29 a1 and 29 a2. For each participant exiting to a permanent destination, search the HMIS database for the client to determine if there is an entry/exit for the client. Calculate the total number of clients that have returned to homelessness (indicated by entry into another homeless service agency) and divide that number by the total number of clients reported in question 29. For Transitional Housing, Safe Haven, and Rapid Re-Housing projects, CIR will assist you with completing this question. Contact Michelle Thomas at [mthomas@cir.org](mailto:mthomas@cir.org).