

**SAMPLE CIVIL RIGHTS COMPLAINT PROCEDURE/PUBLIC NOTICE POSTER TO
BE USED BY ADOT LPA'S AND SUBRECIPIENTS**

TITLE VI COMPLAINTS

SAMPLE CIVIL RIGHTS COMPLIANCE POSTINGS

INSERT AGENCY INFORMATION
LAMINATE AND POST ON VEHICLE OR PUBLIC ACCESSED AREAS

AGENCY

Agency (and its subcontractors, if any) complies with Title VI of the Civil Rights Act of 1964. The level and quality of transportation service will be provided without regard to race, color, national origin, age, sex or disability.

Any person who believes he/she or any specific class of persons is subjected to discrimination prohibited by Title VI may, by him/herself or by a representative, file a written complaint with the ADOT Civil Rights Office or the Federal Transit Administration (FTA) or the federal funding agency. If the complaint is filed against the local Transit Agency, the Transit Manager is required to forward the complaint to the ADOT Civil Rights Office. All complaints will be promptly investigated by the ADOT Civil Rights Office or the FTA) or the federal funding agency.

Contact information for the ADOT Civil Rights Office: ADOT Civil Rights Office,
1135 N. 22nd Ave., 2nd Floor Mail Drop 154A, Phoenix, AZ 85009, (602) 712-7761.

For further information on the *Transit Agency* nondiscrimination obligation contact:

Transit Manger
Transit Agency
Address
City, State ZIP
Office Phone

Information in languages other than English will be provided as needed and will be consistent with DOT LEP Guidance.

The Americans with Disabilities Act of 1990 (ADA) protects persons with mental or physical disabilities from discrimination in connection with the provision of transportation service... Wheelchair accessible vehicles will be available and will be operated in compliance with the ADA.