



2018 Human Services Conference

Tuesday, December 4
Glendale Civic Center



Conference Schedule

- 8:30 a.m.** Registration, Networking, and Continental Breakfast – Crowne Ballroom Lobby
- 9:00 a.m.** Welcome – Crowne Ballroom
- The Honorable Jerry Weiers, *Mayor, City of Glendale*
 - The Honorable Gail Barney, *Mayor, Town of Queen Creek*
- 9:15 a.m.** Morning Keynote – Crowne Ballroom
- Charles Dickson, *Deputy Director, Community Transportation Association of America*
- 10:00 a.m.** Morning Break
- 10:10 a.m.** Morning Workshops – refer to workshop schedule (on back) for locations.
- 11:40 a.m.** Luncheon – Crowne Ballroom
- Panel Discussion – Local Responses to the Opioid Epidemic – Crowne Ballroom
- Sheila Sjolander, *Arizona Department of Health Services*
 - Kate Goodin, *Maricopa County*
 - Andrea Glass, *Tempe Fire Medical Rescue*
 - Ted Huntington, *Chandler ICAN*
- Afternoon Keynote – Crowne Ballroom
- Suzanne Pfister, *President and CEO, Vitalyst Health Foundation*
- 1:05 p.m.** Afternoon Break
- 1:15 p.m.** Afternoon Workshops – Refer to workshop schedule (on back) for locations.
- 2:40 p.m.** Interactive Session with Creative Aging Artist – Crowne Ballroom
- Michelle Dionisio, *Creative Aging Artist*
- 4:00 p.m.** Adjourn

Morning Workshop Sessions – 10:10 a.m. to 11:30 a.m.

Session Title	Presenter(s)	Location
Driving the Future of Transportation	<ul style="list-style-type: none"> • Billy Parker, <i>Chandler Gilbert Arc (Moderator)</i> • Rob Antoniak, <i>Valley Metro</i> • Charles Dickson, <i>Community Transportation Association of America</i> 	Sapphire Room
Description: Transit agencies are embracing and adapting to a shift in how best to meet the needs of customers. Learn how Valley Metro is fostering innovation in system integration and service delivery, as well as leveraging federal programs to improve mobility. Hear how Valley Metro’s partnership with Waymo will help drive the future of transportation.		
Healthy Communities - Active Transportation Planning	<ul style="list-style-type: none"> • Jason Stephens, <i>Maricopa Association of Governments</i> • Reed Kempton, <i>Maricopa County</i> 	Emerald Room
Description: Speakers from the county and the region will discuss activities that are leading the way toward supporting healthy communities through active transportation planning.		
Volunteer Program Strategies: The Arizona Service Enterprise Initiative	<ul style="list-style-type: none"> • McKenna Bidelman, <i>AmeriCorps Vista</i> • Emily Litchfield, <i>Governor’s Office of Youth, Faith and Family</i> 	Garnet Room
Description: The Arizona Service Enterprise Initiative is part of a national change management movement that helps organizations to increase their return on volunteer investment by strategically leveraging volunteers and their skills. Join this session to learn more about this initiative and how it can help improve your organization’s volunteer programs.		

Afternoon Workshop Sessions – 1:15 p.m. to 2:30 p.m.

Session Title	Presenter(s)	Location
Workforce Recruitment and Retention	<ul style="list-style-type: none"> • Kevin Dumcum, <i>ARIZONA@WORK Maricopa County</i> • Stacey Faulkner, <i>ARIZONA@WORK Maricopa County</i> 	Sapphire Room
Description: With the unemployment rate hovering at four percent or lower, the dynamics of talent recruitment, and job searching, have changed. At the same time, there is still plenty of slack in the labor pool of those coming back into the workforce, or looking to upgrade to higher level positions. This session discusses how ARIZONA@WORK connects qualified talent with employers.		
Relationships and Access, Including People with Disabilities in Our Community	<ul style="list-style-type: none"> • Erica McFadden, <i>Arizona Developmental Disabilities Planning Council</i> • Jason Snead, <i>Phoenix Mayor’s Commission on Disability Issues</i> • Monica Cooper, <i>People First</i> • Jordan Moon, <i>SAAVI</i> 	Emerald Room
Description: Learn from a panel of people with different disabilities about their perspectives on inclusion, what they wish people knew about communicating and interacting with people with disabilities, and how to best accommodate various disabilities. In addition, learn about the legal requirements to providing services, including obligations under the new service animal law.		
Caregiver Support	<ul style="list-style-type: none"> • Ann Wheat, <i>Duet: Partners in Health & Aging</i> • Kathy Allin, <i>Duet: Partners in Health & Aging</i> 	Garnet Room
Description: This session will provide insights into family caregiving in Maricopa County, the factors that impact caregiver health, and the community resources and services available to support them.		