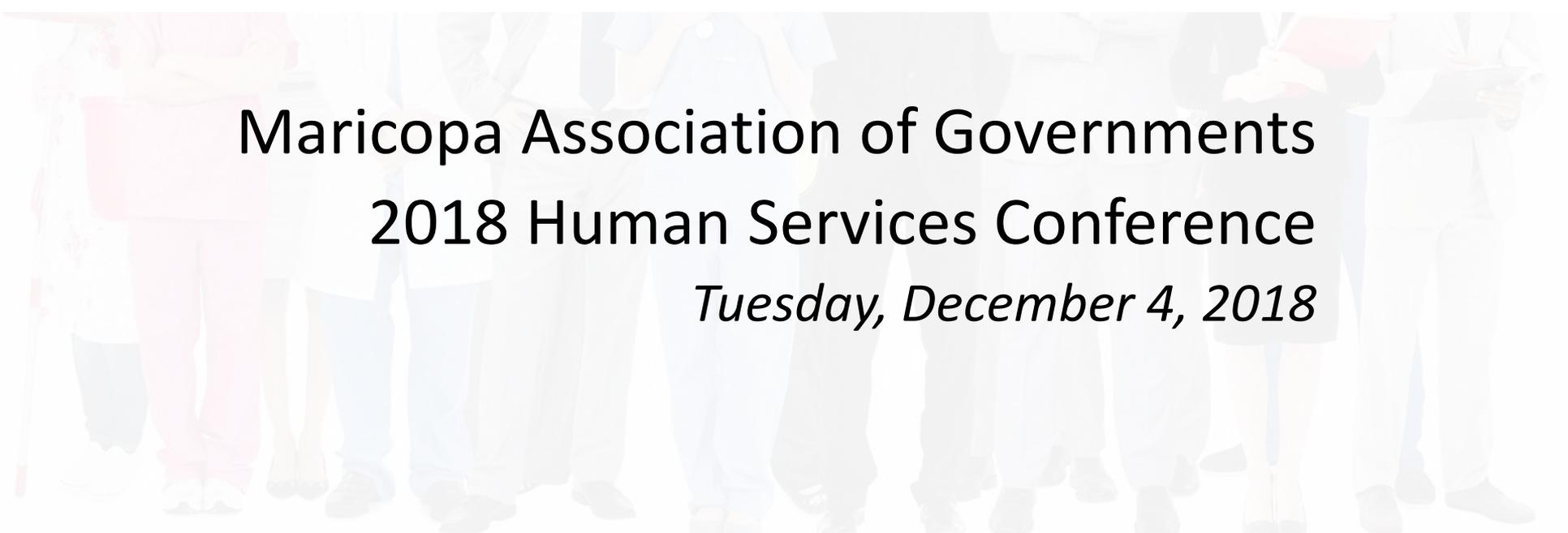




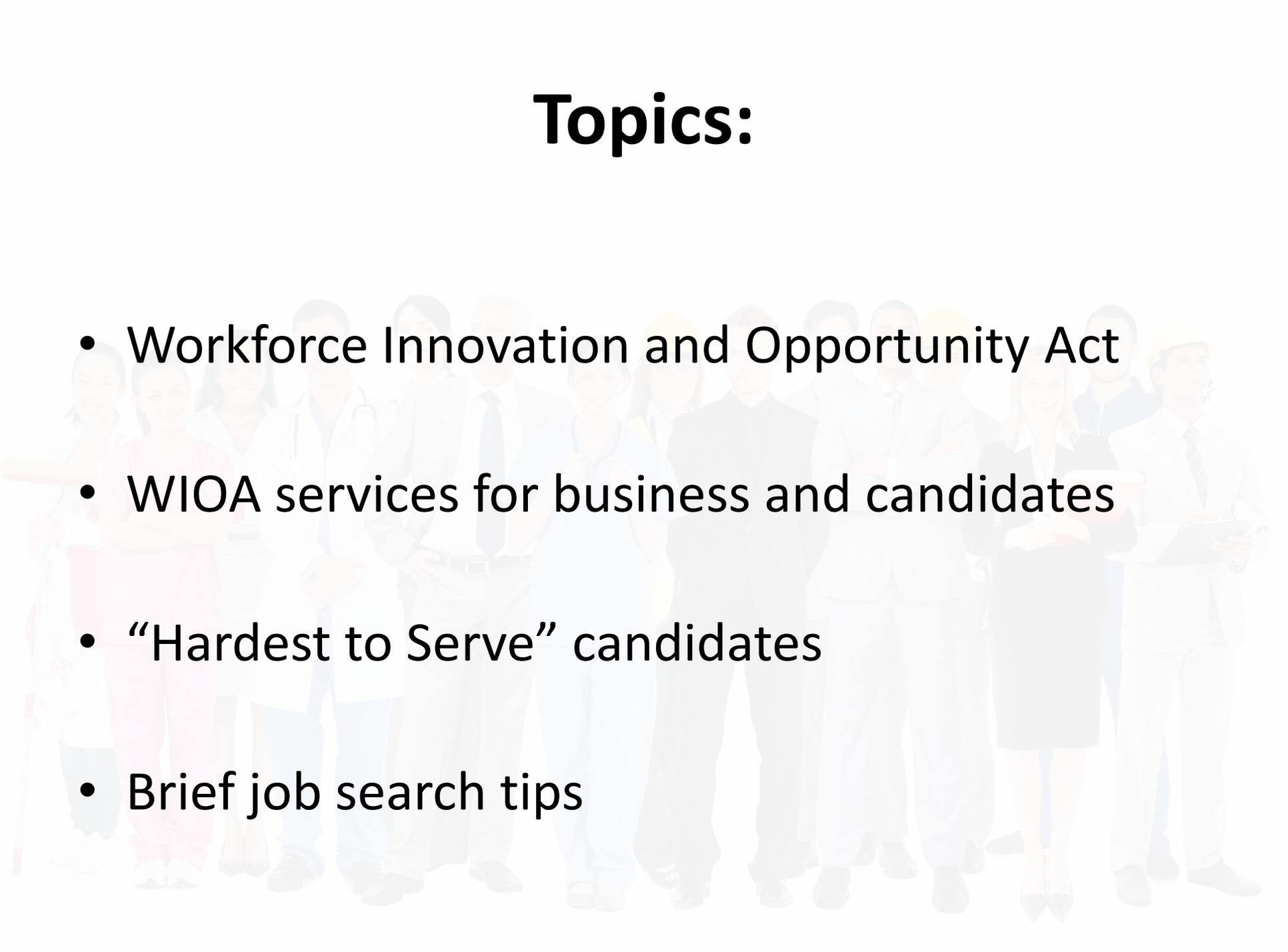
MARICOPA COUNTY

A proud partner of the  American Job Center® network



Maricopa Association of Governments
2018 Human Services Conference
Tuesday, December 4, 2018

Topics:

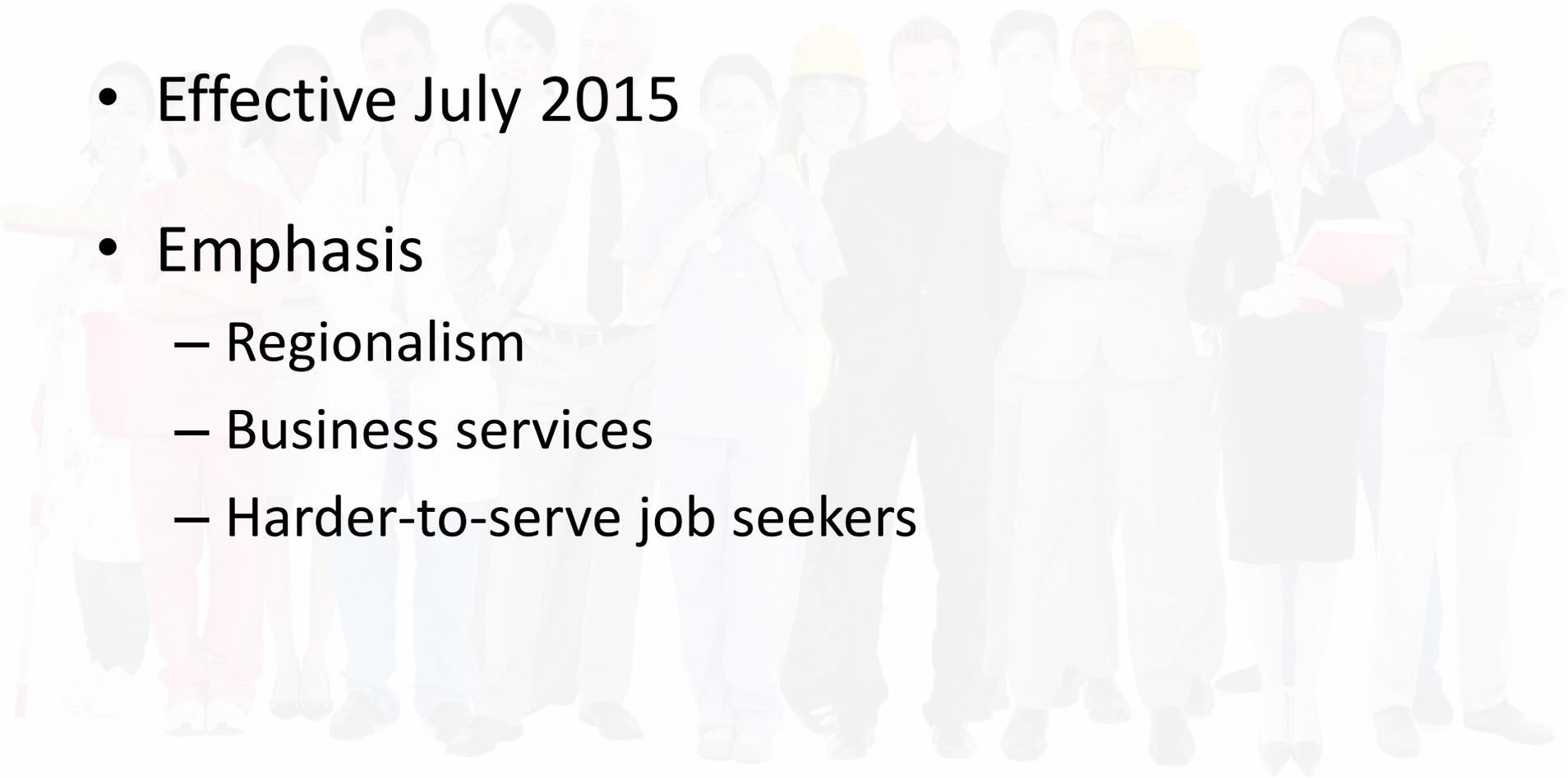
- Workforce Innovation and Opportunity Act
 - WIOA services for business and candidates
 - “Hardest to Serve” candidates
 - Brief job search tips
- 

Public Workforce Development



Workforce Investment and Opportunity Act

- Effective July 2015
- Emphasis
 - Regionalism
 - Business services
 - Harder-to-serve job seekers



Regionalism:

Local Workforce Development Areas

450 LWDA in US
12 LWDA in Arizona

- City of Phoenix
- Maricopa County
- Pima County
- Pinal County
- Nineteen Tribal Nations
- Coconino County
- Mohave / La Paz Counties
- Northeastern Arizona
- Santa Cruz County
- Southeastern Arizona
- Yavapai County
- Yuma County

Regionalism: Local Workforce Development Boards

- 51%+ from local business community.
- Also includes:
 - Workforce program leaders
 - Education and training providers
 - Government, Economic, Community Development entities

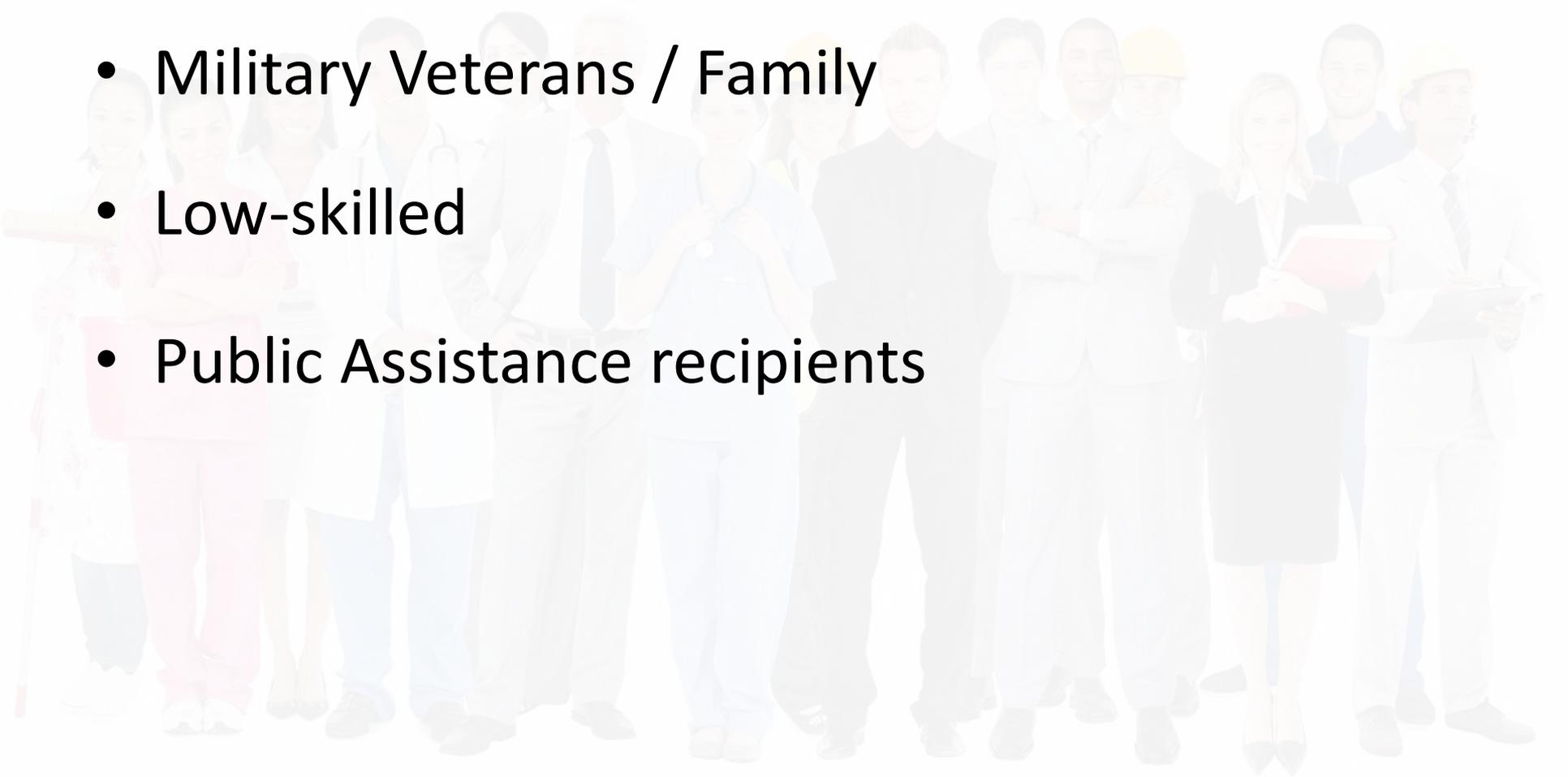
Regionalism:

Local Workforce Development Plan

- 4-year Local plan / Regional plan.
- Identify in-demand industry sectors:
 - Advanced Business Services
 - Advanced Manufacturing / Aerospace & Defense
 - Construction Trades
 - Health Services
 - Information Technology (Cyber Security)
 - Transportation & Logistics

Priority of Service

- Military Veterans / Family
- Low-skilled
- Public Assistance recipients



Business Services:

Core Services

- Job postings on www.AZJobConnection.gov
- Candidate screening and referral
- Labor Market Information
- Industry and Employer job fairs and recruitments
- Rapid Re-Hire layoff assistance

The background features a stylized bar chart with seven vertical bars of varying heights, colored in shades of light blue and grey. A thick, curved arrow in a light orange color starts from the bottom left and points towards the top right, passing over the bars.

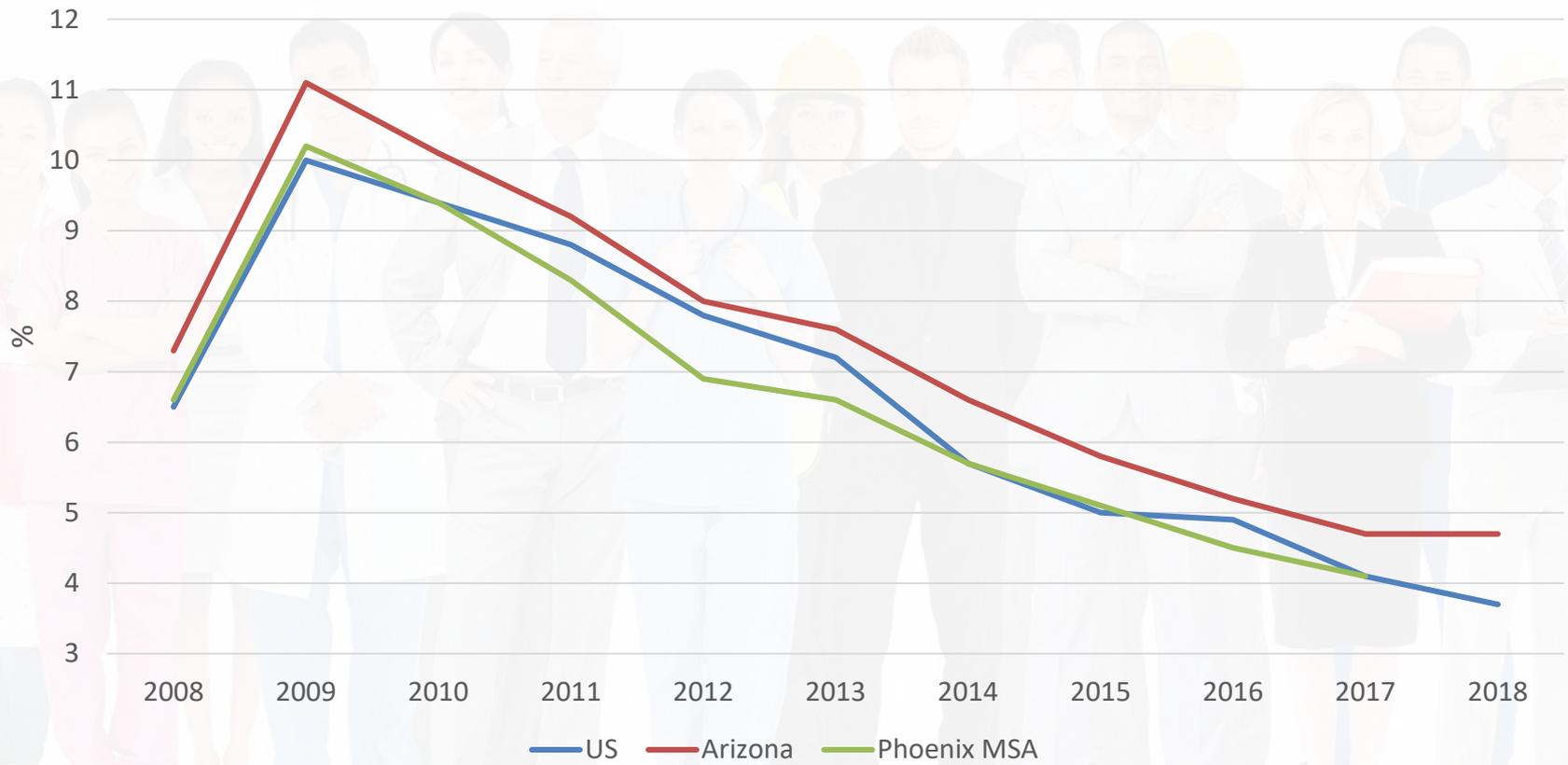
Business Services:

Labor Market Information

- Labor Market Research
- Salary Market Range Information
- Economic Development Support

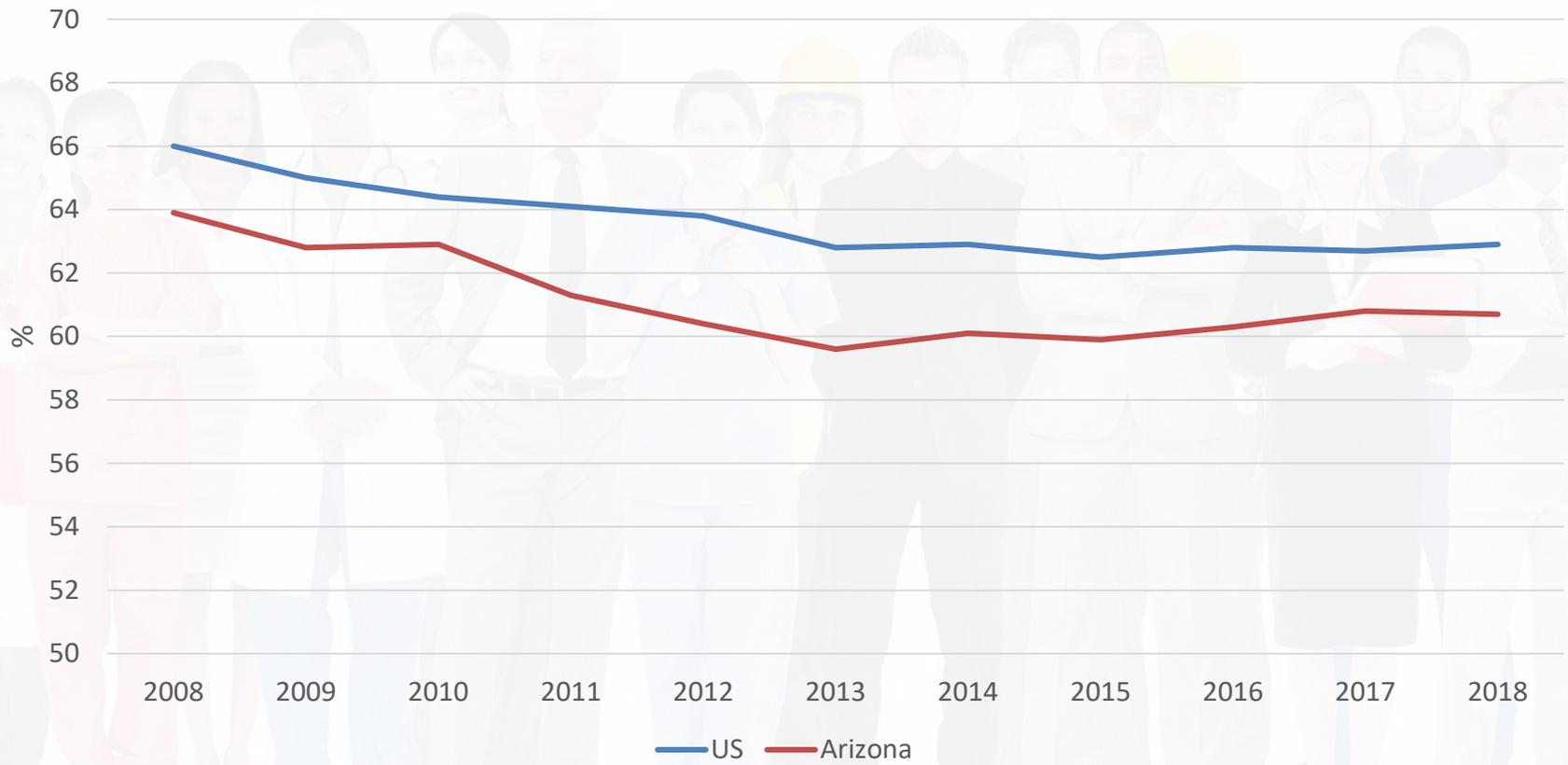
Labor Market Information: Unemployment Rates

Unemployment Rates: October



Labor Market Information: Labor Participation Rate

Labor Participation Rate: October



Hardest to Serve

- Youth
- Justice Involved
- With Disabilities
- Long-term Unemployed



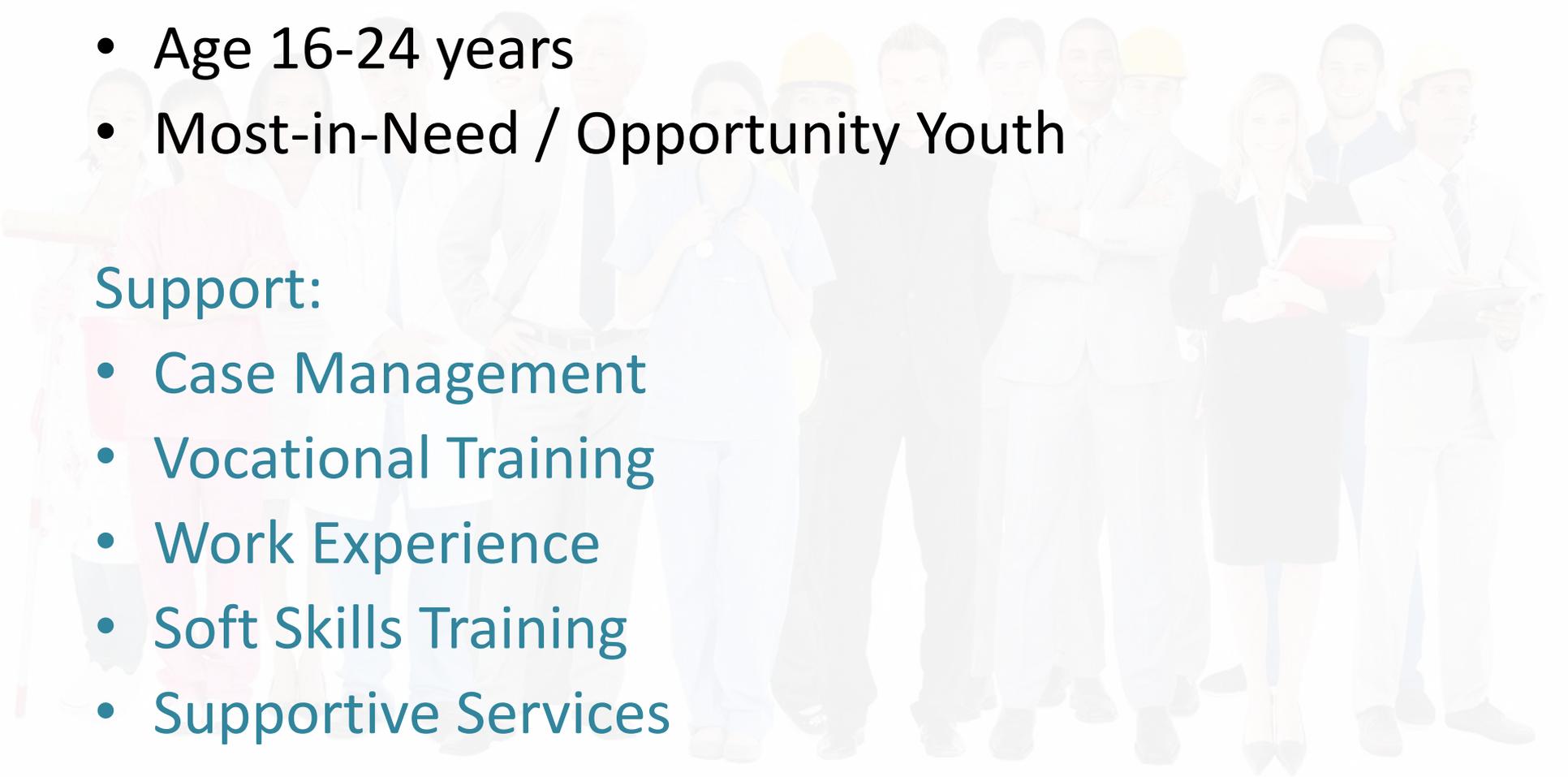
Hardest to Serve:

Youth

- Age 16-24 years
- Most-in-Need / Opportunity Youth

Support:

- Case Management
- Vocational Training
- Work Experience
- Soft Skills Training
- Supportive Services



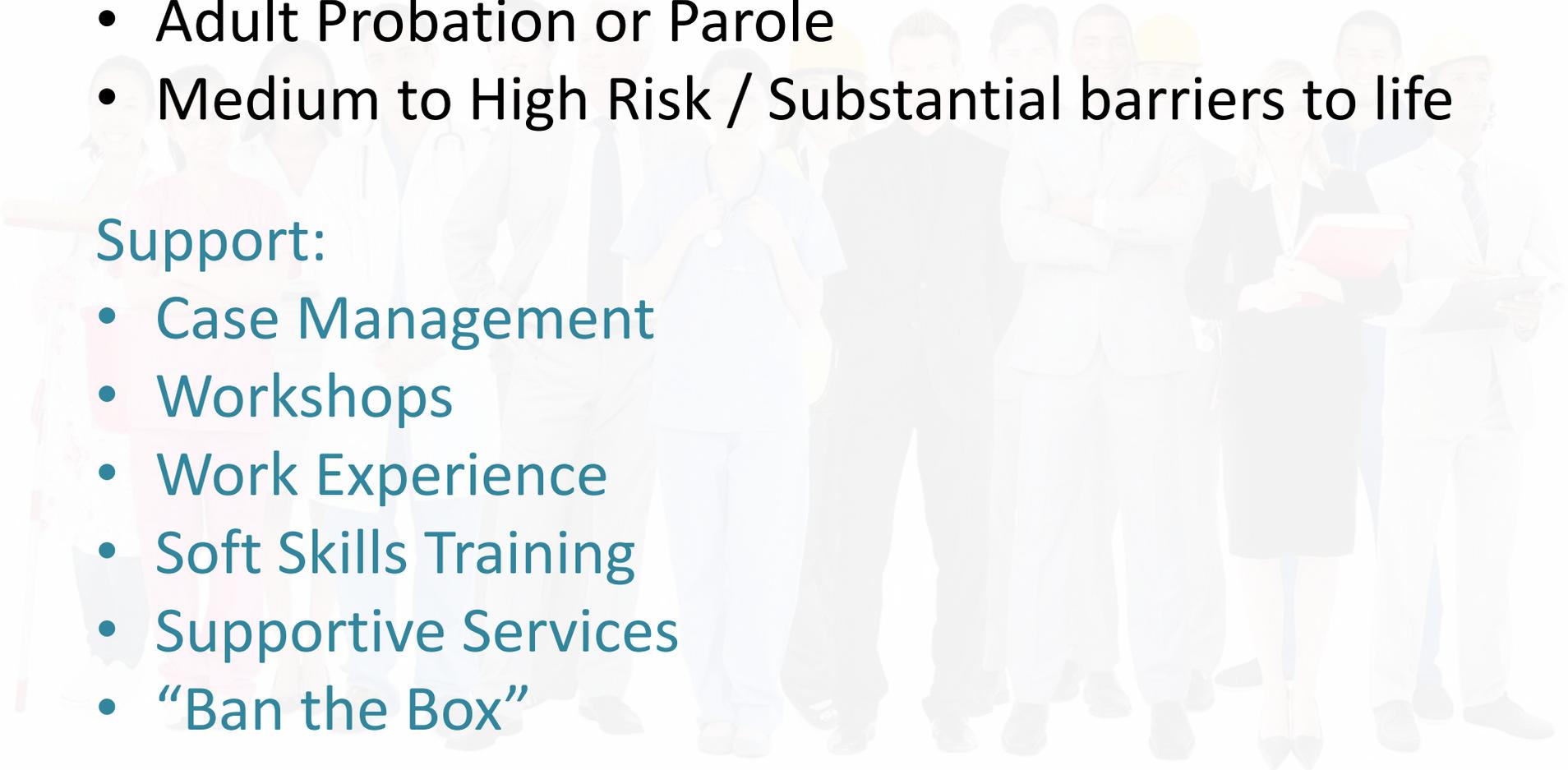
Hardest to Serve:

Justice Involved

- Adult Probation or Parole
- Medium to High Risk / Substantial barriers to life

Support:

- Case Management
- Workshops
- Work Experience
- Soft Skills Training
- Supportive Services
- “Ban the Box”



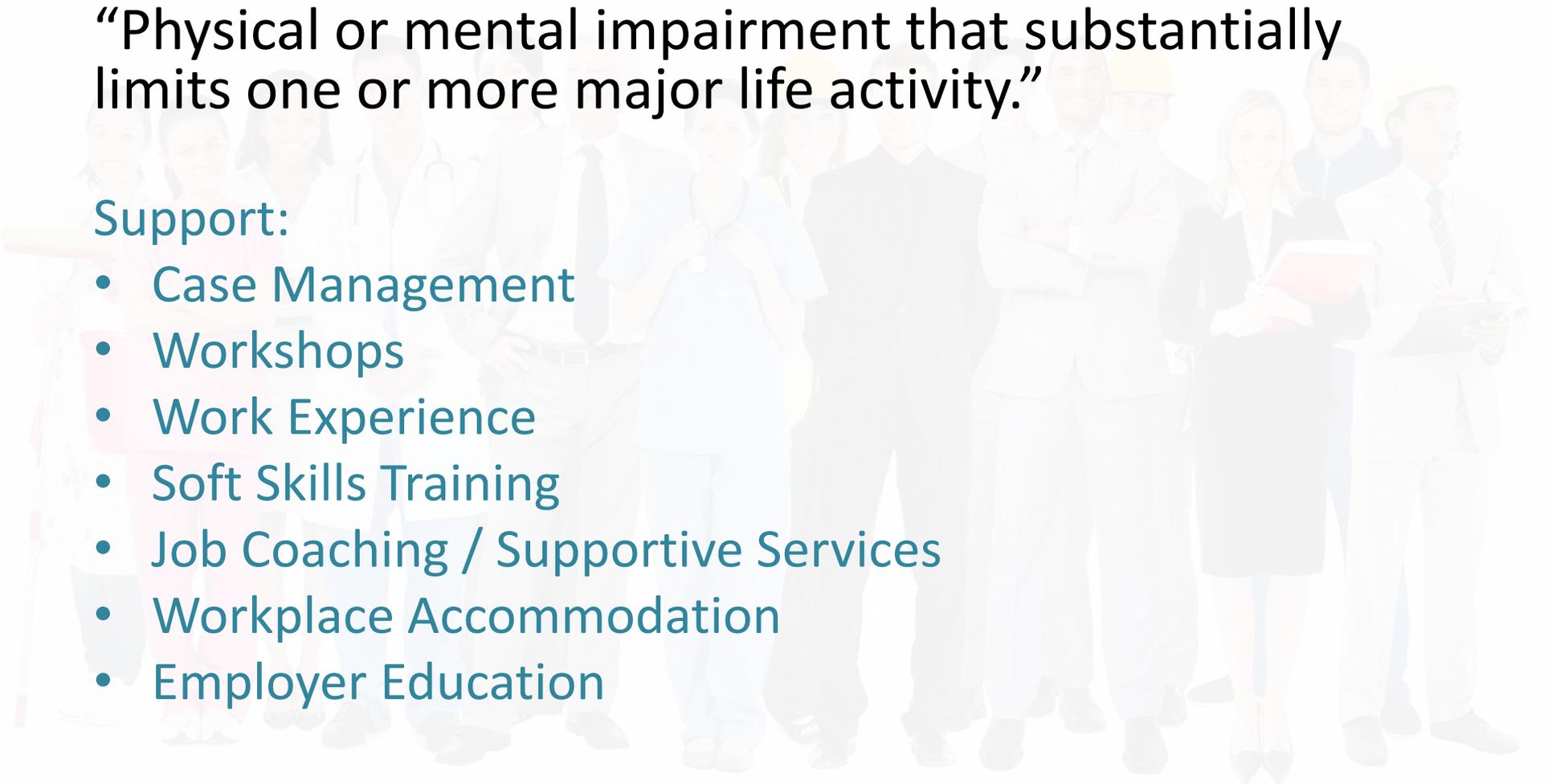
Hardest to Serve:

Persons with Disabilities

“Physical or mental impairment that substantially limits one or more major life activity.”

Support:

- Case Management
- Workshops
- Work Experience
- Soft Skills Training
- Job Coaching / Supportive Services
- Workplace Accommodation
- Employer Education



Hardest to Serve:

Long-term Unemployed

- Unemployed 26+ weeks

Support:

- Case Management
- Vocational Training
- Work Experience
- Soft Skills Training
- Supportive Services



Candidate Development

- Career Centers and Access Point locations
- Skills Assessments
- Job Readiness workshops
- Skills and vocational training
- Apprenticeships
- Customized Training
- Incumbent Worker Training

Candidate Development:

Pipeline AZ

PipelineAZ.com

- Career Exploration
- Career Pathways
- Access to Resources
- Job Connections



Candidate Development:

Arizona Career Readiness Credential

ACRC.AZ.gov

Equips job seekers with the skills that employers need.

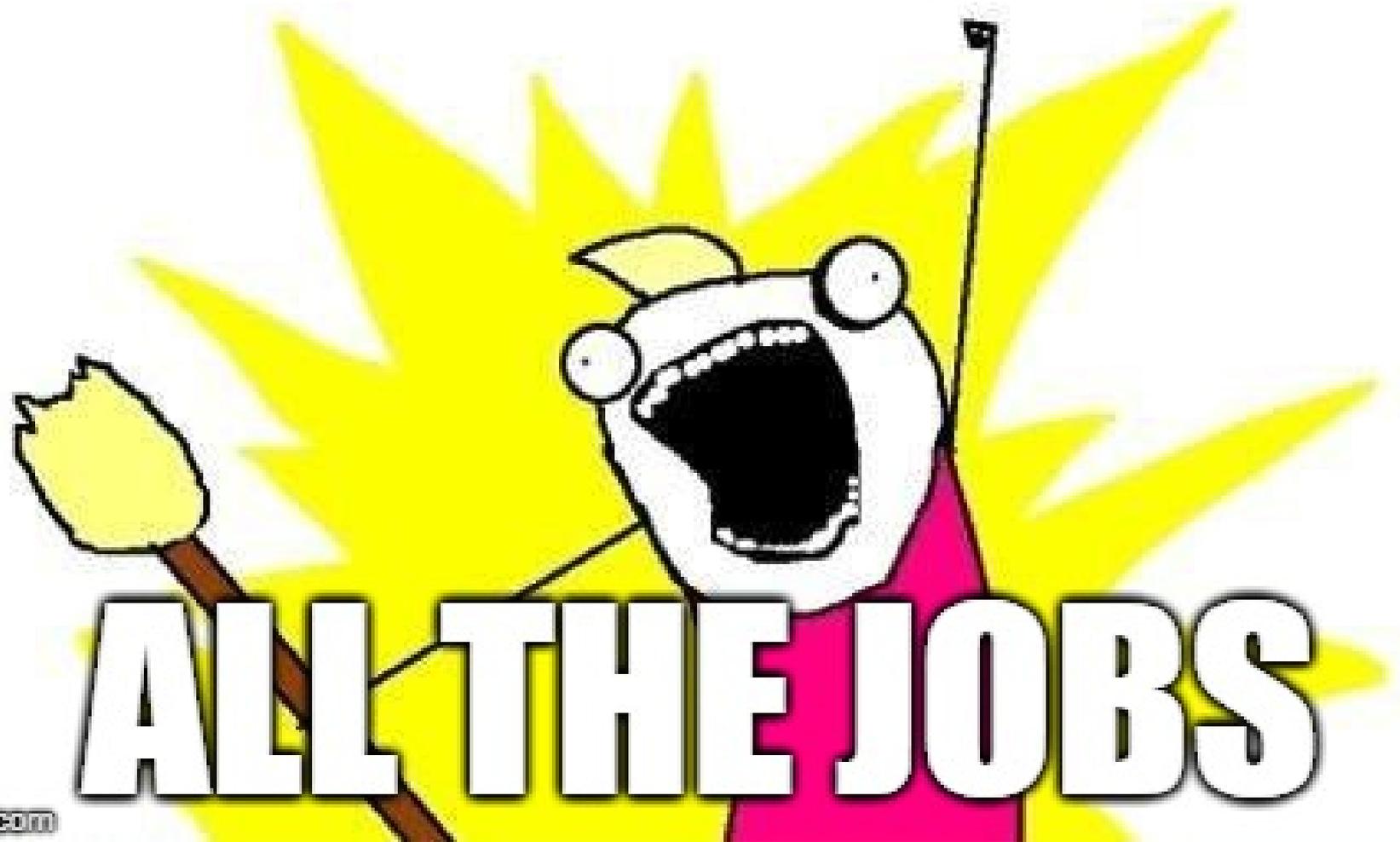
Assess four **soft** skills:

- Communication
- Professionalism
- Teamwork
- Critical Thinking

Assess three **hard** skills:

- Applied Math
- Reading Comprehension
- Locating Information

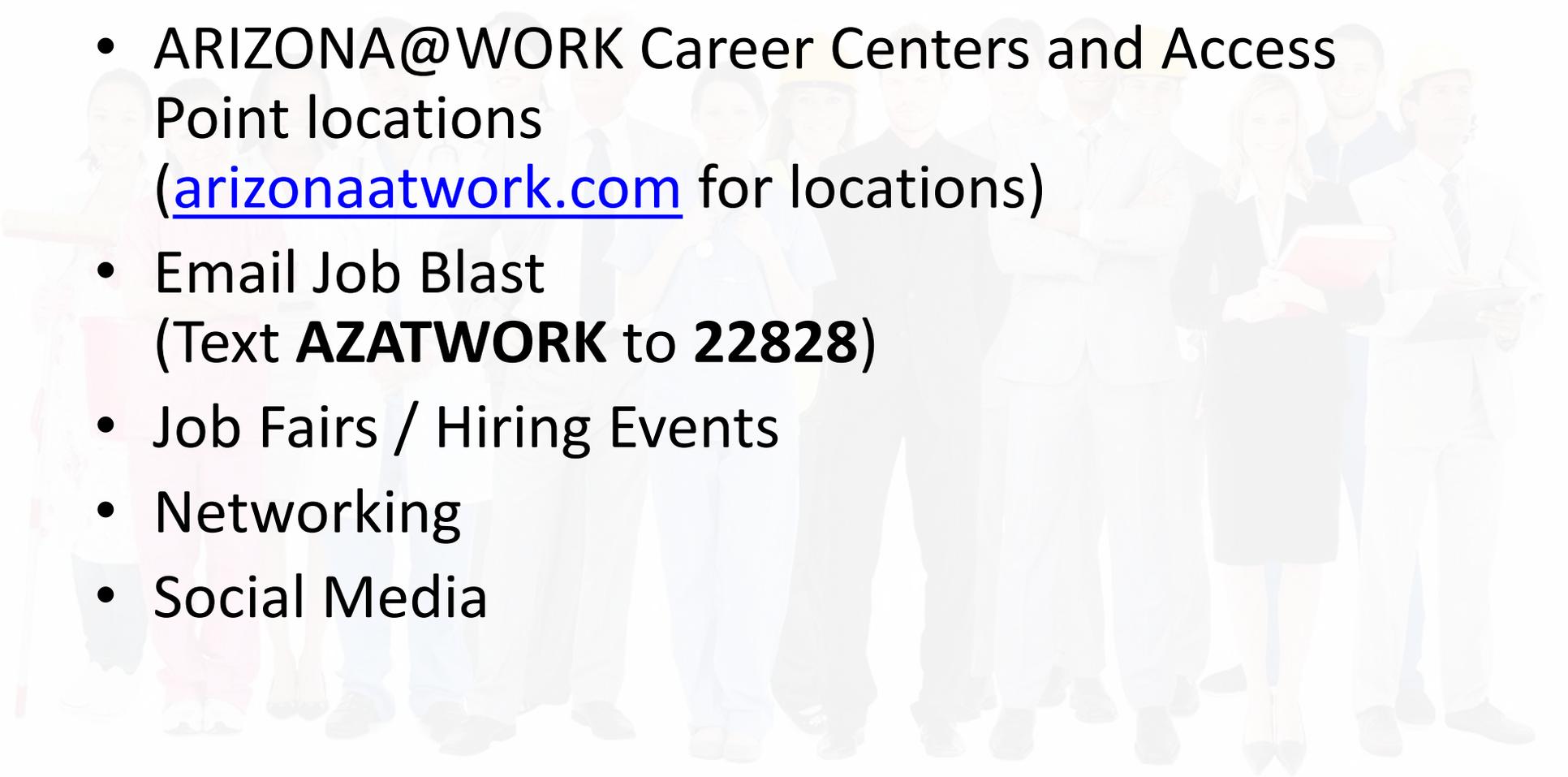
FIND



ALL THE JOBS

Find All the Jobs

- AZJobConnection.gov
- ARIZONA@WORK Career Centers and Access Point locations
(arizonaatwork.com for locations)
- Email Job Blast
(Text **AZATWORK** to **22828**)
- Job Fairs / Hiring Events
- Networking
- Social Media



Find All the Jobs:

Networking Tips

- “Hidden” job market
- Social media, especially LinkedIn
- Job / Career Fairs
- Trade / Industry Associations
- Family / Friends!
- ARIZONA@WORK Career Centers and Access Point locations

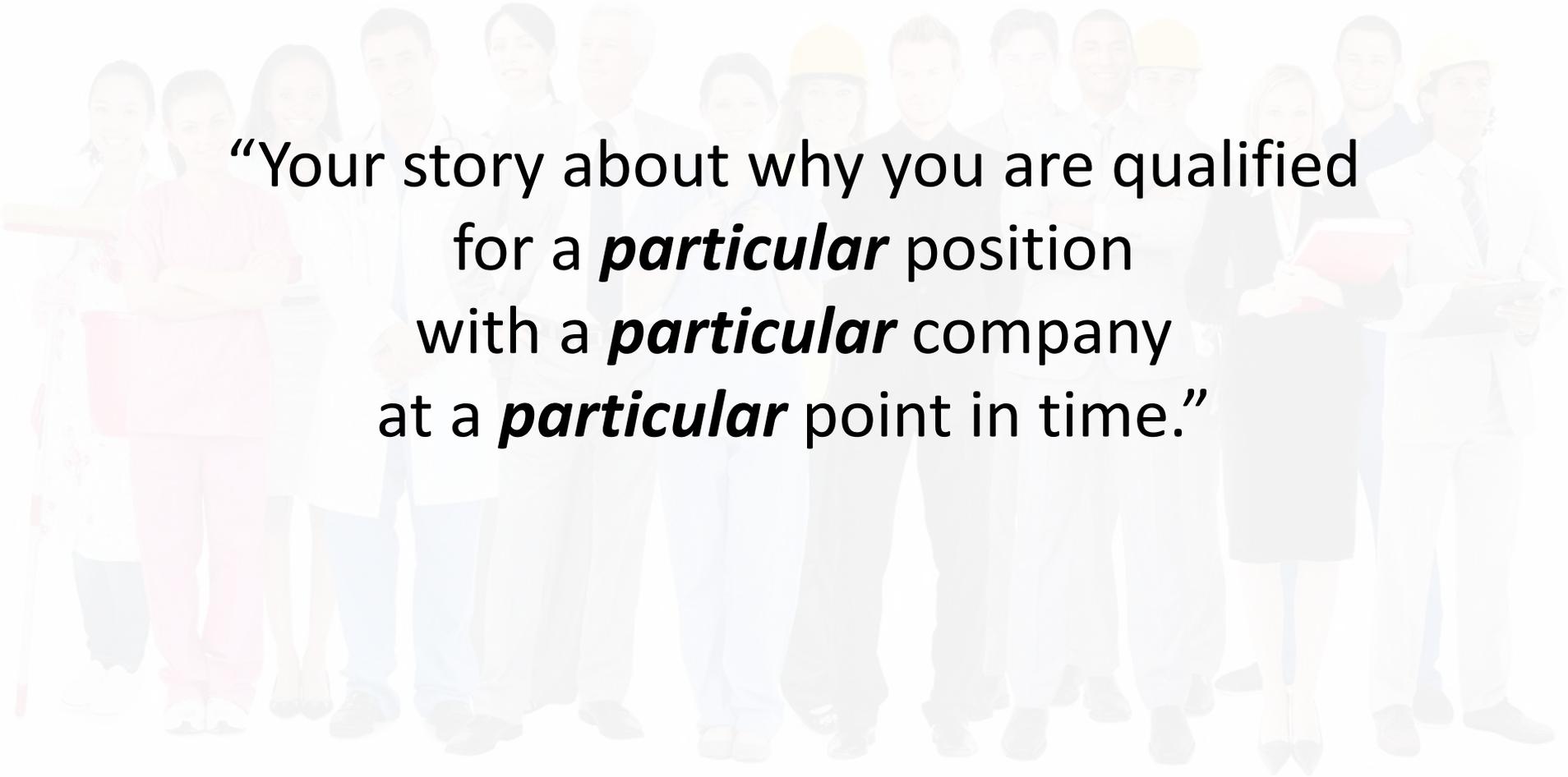


Find All the Jobs:

Resume Tips

Kevin's definition:

“Your story about why you are qualified for a *particular* position with a *particular* company at a *particular* point in time.”



Find All the Jobs:

Interview Skills

All interviews boil down to:

“How will you help me make money /
save money?”

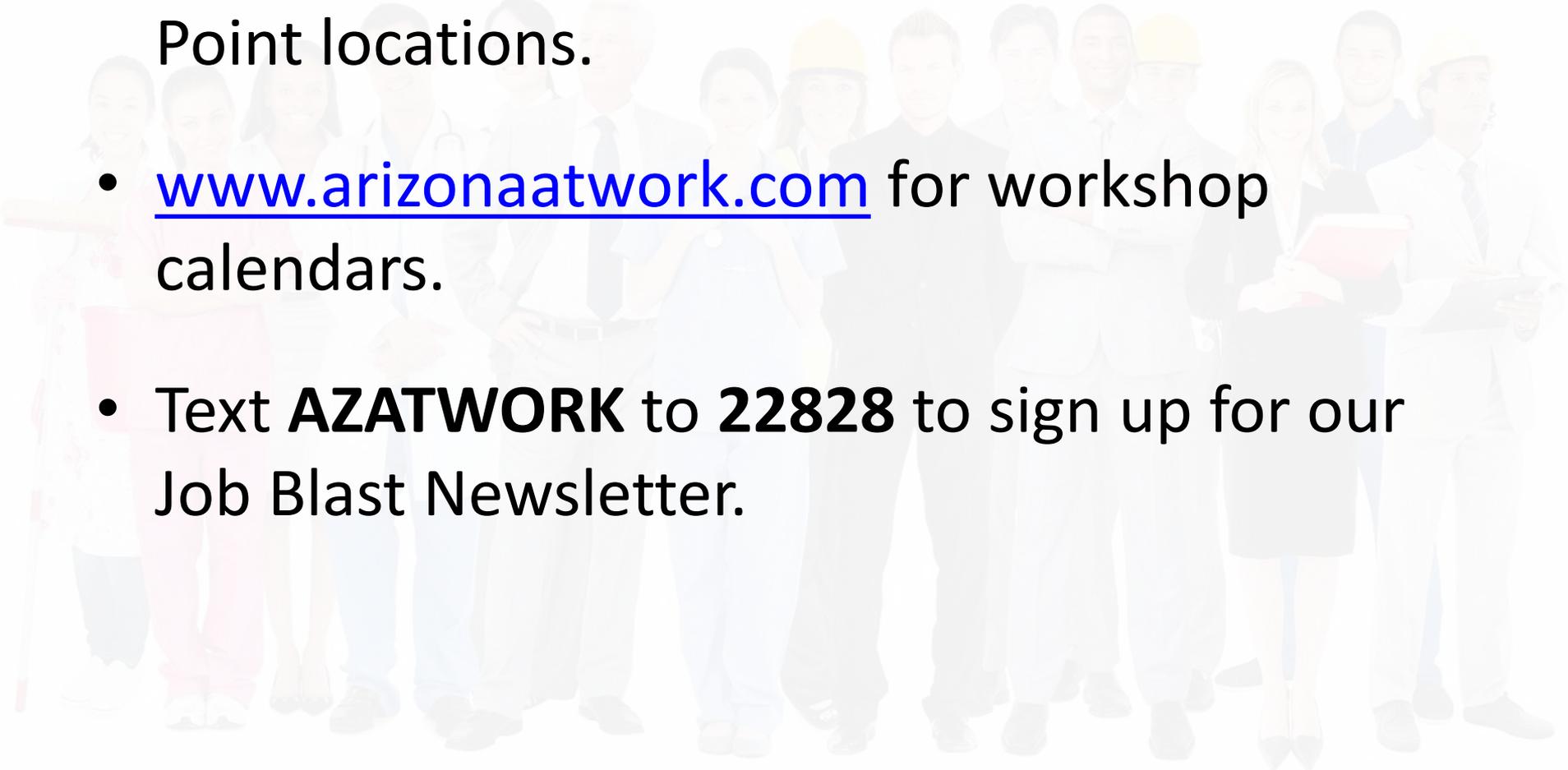
“***Can*** you do the job?”

“***Will*** you do the job?”

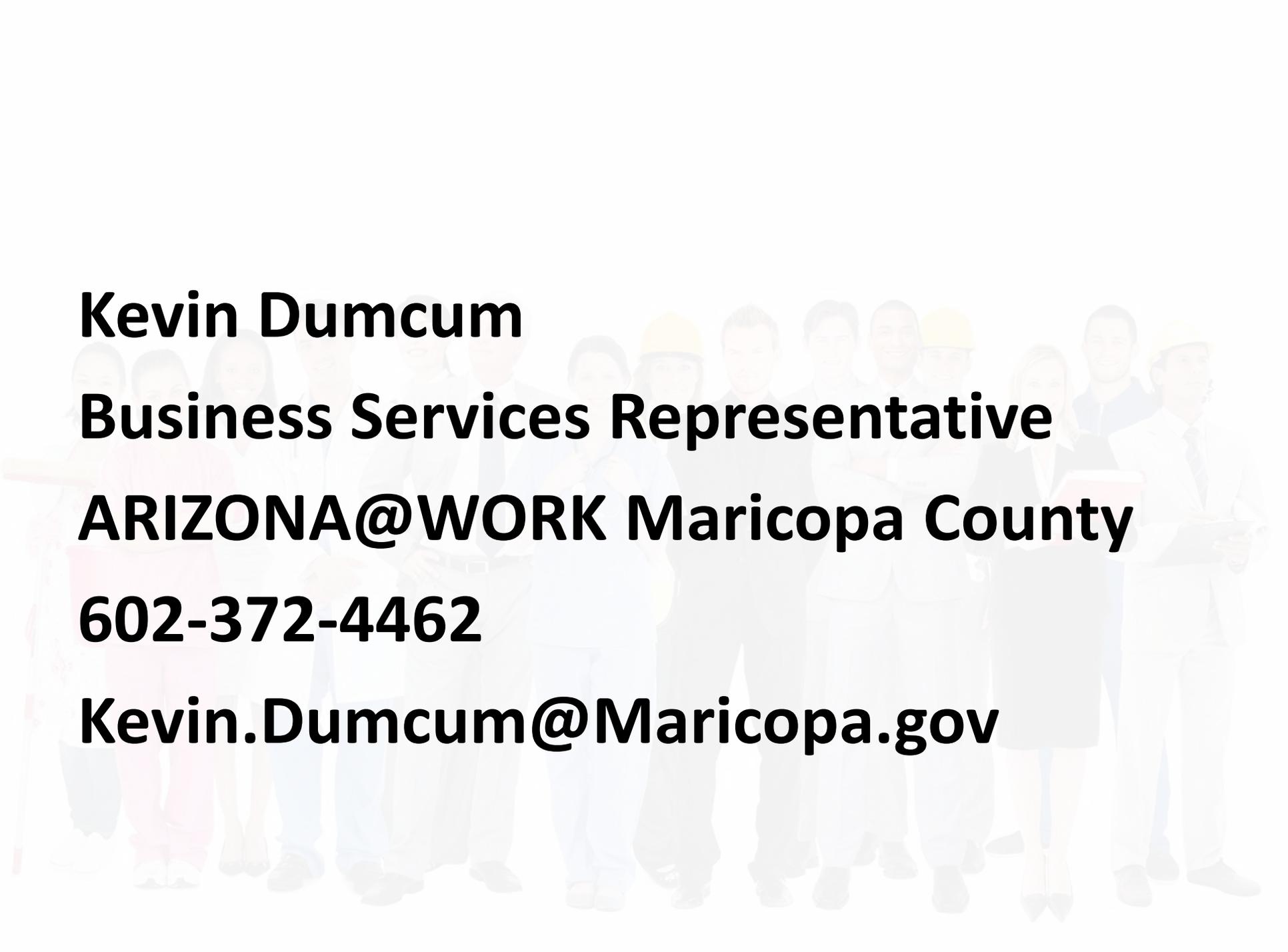
“Do I ***like*** you?”

For more assistance:

- ARIZONA@WORK Career Centers and Access Point locations.
- www.arizonaatwork.com for workshop calendars.
- Text **AZATWORK** to **22828** to sign up for our Job Blast Newsletter.







Kevin Dumcum

Business Services Representative

ARIZONA@WORK Maricopa County

602-372-4462

Kevin.Dumcum@Maricopa.gov