

August 29, 2019

TO: Members of the MAG 9-1-1 Oversight Team

FROM: Jeff McMenemy, Glendale Fire Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, September 5, 2019 – 10:00 a.m.  
MAG Office, Suite 200 – Saguaro Room  
302 North 1<sup>st</sup> Avenue, Phoenix

A meeting of the MAG 9-1-1 Oversight Team has been scheduled for the time and place noted above. Members of the MAG 9-1-1 Oversight Team may attend the meeting either in person, by videoconference, or by telephone conference call. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Oversight Team does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.



# MAG 9-1-1 Oversight Team

## TENTATIVE AGENDA

September 5, 2019

### 1. **Call to Order and Introductions**

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### 2. **Call to the Audience**

An opportunity will be provided to members of the public to address the MAG 9-1-1 Oversight Team on items that are not on the agenda that are within the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the MAG 9-1-1 Oversight Team requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

**Action Requested:**

Information.

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### 3. **Approval of August 22, 2018 Meeting Minutes**

**Action Requested:**

Approval of the August 22, 2018 meeting minutes.

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### 4. **Administrator Report**

The 9-1-1 Administrator will provide a report to the 9-1-1 Oversight Team on activities and programs managed by Maricopa Region 9-1-1.

**Action Requested:**

Information.

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## 5. **FY 2021 Budget and Budget Working Group Report**

MAG FY2021 PSAP Annual Element/Funding Request and FY2021-2025 Equipment Program. The Team will be asked to review and recommend for approval the MAG FY2021 PSAP Annual Element/Funding Request and FY2021-2025 Equipment Program. Justifications are attached for the agencies requesting new logging recorders and additional positions. Please refer to the enclosed material.

### **Action Requested:**

Information, discussion and possible action to recommend approval of the MAG FY2021 PSAP Annual Element/Funding Request and FY2021-2025

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## 6. **Governance Working Group Report**

Report on recommendations given by the Governance Working Group that were successfully voted on by the PSAP Managers Committee.

### **Action Requested:**

Information, discussion and possible action to recommend approval of the governance changes provided by the Governance Working Group.

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## 7. **Education and Public Outreach Report**

Report on planning and activities overseen by the Education and Public Outreach Working Group.

### **Action Requested:**

Information and discussion.

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## 8. **Request for Future Agenda Items**

Topics or issues of interest that the 9-1-1 Oversight Team would like to have considered for discussion at a future meeting will be requested. A request for the meeting to be scheduled for **December 5, 2019**.

### **Action Requested:**

Information and discussion.

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## **Adjournment**

DRAFT PENDING APPROVAL BY THE COMMITTEE  
Minutes of the MAG 9-1-1 Oversight Team  
August 22, 2018  
MAG Office Building, Saguaro Room  
Phoenix, Arizona

MEMBERS ATTENDING

Mesa Fire Department: John Locklin, Chair  
Tempe Police Department: Brenda Buren, Vice Chair  
Glendale Fire Department: Jeff McMenemy  
Maricopa County: Kip Rustenburg  
\*Peoria Police Department: Roy Minter  
Phoenix Fire Department: Scott Walker  
Phoenix Police Department: Jesse Cooper  
City of Phoenix: Liz Graeber  
\*Scottsdale Police Department: Michael Keran  
#Tolleson Fire Department: George Good

\* Those members neither present nor represented by proxy.  
# Attended by Teleconference

1. Call to Order and Introductions

The meeting of the MAG 9-1-1 Oversight Team was called to order at 2:04 PM by Chair John Locklin, Mesa Fire Department. Chair Locklin welcomed members to the meeting and asked members to please make sure their microphone is turned on when speaking and that teleconference attendees mute their phone when not speaking. Chair Locklin reminded all to validate their parking garage ticket, sign in, and advised there is coffee and water available.

2. Call to the Audience

An opportunity is provided to the public to address the MAG 9-1-1 Oversight Team on items that are not on the agenda that are within the jurisdiction of MAG, or non-action agenda items that are on the agenda for discussion or information only. Citizens will be requested not to exceed a three-minute time-period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the MAG 9-1-1 Oversight Team requests an exception to this

DRAFT PENDING APPROVAL BY THE COMMITTEE

limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

Chair Locklin asked if there were any requests for public comment. There were none.

3. Approval of the March 7, 2018, Meeting Minutes

Chair Locklin asked if there were any changes to the March 7, 2018, Meeting Minutes. There were none.

Mr. Jesse Cooper moved approval of the March 7, 2018, meeting minutes. Mr. Scott Walker seconded and the motion passed unanimously.

4. MAG FY2020 PSAP Annual Element/Funding Request and FY2020-2024 Equipment Program

Ms. Graeber stated that members received a five-year forecast in their agenda packets for a 9-1-1 funding request, along with the Fiscal Year (FY) 2020 request for additional positions and money that will be forwarded to the state. One of the obstacles that arose for FY 2020 was that the State was hesitant to release funds for six approved 9-1-1 projects for 2019. She added that the State wanted to ensure there was money available for the projects. Ms. Graeber explained that those projects were added back into the FY 2020 budget. Projects previously slated for FY 2019 include projects in Apache Junction, Buckeye, Chandler, Salt River, Tribal Police Department, Tolleson and Wickenburg. She noted that these projects would be removed from the budget if funding letters were submitted. The projects would cost approximately \$1.4 million.

Ms. Graeber stated that the budget is broken up into two areas – wireline and wireless. Wireline includes 9-1-1 maintenance and equipment at the public safety answering points (PSAPs) used for answering calls. She noted that the majority of the calls now coming in to 9-1-1 are from wireless phones. The wireless portion of the budget includes any cost recovery received for networking from wireline companies. The wireless portion of the budget deals with the 9-1-1 wireless network that the Maricopa region manages, as well as any monthly service costs for fiber and telecomm providers. It also includes mapping and GIS required on 9-1-1 calls, and Next Generation 9-1-1 projects, including a network monitoring upgrade to all PSAPs.

## DRAFT PENDING APPROVAL BY THE COMMITTEE

Ms. Graeber indicated that included in the FY 2020 budget request are new positions for the Paradise Valley Police Department (1), Mesa Police Department (4), Arizona State University (ASU) (1), and Tolleson (1). Also included are requests for logging recorders from Avondale, Peoria and Phoenix Fire Department. She noted that Managers might remember from previous reports that the state has put a moratorium on any reimbursements for logging recorders, additional positions or new PSAPs. Funding is set aside for those requests in the State 9-1-1 code, and 9-1-1 still put in the request in the hopes that someday the funds will be available. Ms. Graeber added that including FY 2019 additions, the total budget for FY 2020 is just more than \$12 million. This budget was presented to PSAP managers last week and they voted to recommend approval of this item.

Mr. Cooper asked if there has been any indication or discussion about lifting the moratorium. Ms. Graeber answered that with the current structure of the 9-1-1 Excise Tax, the moratorium remains in place. She added that with the 20-cent structure, the moratorium is not likely to be lifted.

Mr. Cooper asked if the funding request was on par with what was requested last year. Ms. Graeber stated that the requests were higher in the last two years, due to a large project for the Phoenix Police Department, and in the previous year a large expense for the Selective Router project.

MAG Policy and Government Relations Director Nathan Pryor stated that leaders are looking at how 9-1-1 is funded, and potential funding opportunities. He noted that just yesterday, the League of Arizona Cities and Towns held a meeting of membership and passed a resolution to look for opportunities to work with the state and legislature on an overview of 9-1-1 statewide, including funding issues. Mr. Pryor added that there was a lot of interest in 9-1-1 over the last year following the Text to 9-1-1 lawsuit. Mr. Pryor said he could report on progress of those efforts at a later meeting.

Chair Locklin asked to go back to the six projects originally approved in FY 2019. He asked if there was a date for those projects to be approved by in order to use that funding for this year, or if there is a point where it is too late and they must move forward to the FY 2020 budget. Ms. Graeber answered that 9-1-1 has until the end of the current fiscal year. These projects were not conditional and were approved in the original budget. She added that she hoped to get to all six projects in this fiscal year.

## DRAFT PENDING APPROVAL BY THE COMMITTEE

Mr. Pryor noted that developing and advancing this budget is the core business of this group. He stated he appreciated the group's attention to this matter. Mr. Pryor added that the budget would move through the MAG committee process, first with the Management Committee and then to Regional Council for final approval before submittal to the State. Approval could happen in September or October. He explained that there also would be an opportunity to have a broader 9-1-1 overview and inform Managers and elected official of the ongoing work in this area as well as next steps.

Mr. Cooper moved to recommend approval of the MAG FY2020 PSAP Annual Element/Funding Request and FY2020-2024 Equipment Program. Ms. Brenda Buren seconded and the motion carried unanimously.

### 5. MSAG/GIS/Mapping

Ms. Graeber presented an update on this item in place of Dave Eaton who was unable to attend the meeting. She said there are some exciting changes taking place in the 9-1-1 space. Maricopa Region manages its own in-house mapping system, allowing for flexibility and customization in 9-1-1 maps used to plot calls. She explained that Rapid SOS and other companies in the 9-1-1 industry have been looking at ways to better the location information on wireless 9-1-1 calls. In 2005, 9-1-1 began getting information location related to cellular towers the caller used. Ms. Graeber stated that this technology works by the cell company calculating the XY coordinate of where the call is originating from, and passing it on to the operator. There is typically an error rate the size of a football field, depending on the caller's location. She added that since the onset of smart phones, there is information beyond that of just the cell tower, giving officials a more accurate pinpoint for where a call is coming from.

Ms. Graeber noted that companies are working to get the additional information from a smart phone to the 9-1-1 operator. She stated that officials developed a methodology that allows for a parallel of information to the operator; both with the information passed on from the wireless company on the location of the user, as well the additional smart phone information to pinpoint the location of the caller.

## DRAFT PENDING APPROVAL BY THE COMMITTEE

Ms. Graeber commented that Maricopa County Region 9-1-1 was able to connect to Rapid SOS through the 9-1-1 map and began testing. In June, Apple announced that when they release the new iOS 12 phone this fall, all new phones would be able to pass along location information during a 9-1-1 call. She stated that in anticipation of this new feature, MR 9-1-1 began training PSAPs on how to interpret the information. Ms. Graeber gave an example of one of the test calls that took place inside a Chandler mall. She stated that normally, when someone places a 9-1-1 call from inside that mall, location information would cover the entire mall because of indoor reliability issues. During the test, smart phone technology allowed operators to pinpoint exactly where the caller was located within the mall. Ms. Graeber commented that PSAPs were very excited to see those types of results were possible.

Ms. Graeber stated that Uber has added a security button on its app that allows a user to call 9-1-1. This feature was tested and gave pinpoint information on location, and provided additional information on the vehicle type as well as the name of the user. She commented that there are exciting changes occurring with location accuracy of 9-1-1 calls. Ms. Graeber advised that despite funding challenges, the office is still providing a very high level of service to the region.

Mr. Cooper asked a question about when the Android will be able to provide the same level of service as the Apple for location services. Ms. Graeber stated she was in contact with the 9-1-1 administrator in Fairfax County, Virginia who stated the 9-1-1 office is currently working on a service agreement with Google to obtain enhanced location information. She stated that Virginia officials would write the service agreement in a way in which Maricopa County would be able to dovetail on that, and also be able to use the agreement. Ms. Graeber guessed that Google could have location services available to 9-1-1 in the next six months.

Mr. Cooper asked if users have to opt in to this program in order to use it, or if it comes automatically with an update. Ms. Graeber stated that when you accept the terms and conditions of iOS12, you opt into the program, and said the same was true with downloading the Uber app and accepting terms and conditions. She added that even if an Apple user turns off the location services on a phone, those services are still activated on a 9-1-1 call.

## DRAFT PENDING APPROVAL BY THE COMMITTEE

Chair Locklin asked if the new services help with vertical accuracy. Ms. Graeber answered that the Z coordinates, or vertical coordinates, are not as accurate as she would like them to be. She mentioned that cellular phones have a barometer that gives information on the altitude for where a caller is located. Ms. Graeber stated that 9-1-1 would need to invest in a 3D map to add a layer for Z coordinates.

Chair Locklin thanked Ms. Graeber for her report.

### 6. Text to 9-1-1 Report

Ms. Graeber provided the team with an update on the Text to 9-1-1 System. She advised that this region has been receiving an average about 420 texts per month. Putting that in perspective, 9-1-1 takes an average of 210,000 wireless 9-1-1 calls every month. The Phoenix Police Department has the busiest center, receiving approximately 150 texts per month on average. Approximately one-third of texts have been legitimate.

Ms. Graeber highlighted a couple of successes with the text to 9-1-1 service. A citizen riding in an Uber vehicle used text to 9-1-1 to report his driver as driving under the influence of alcohol. She noted that there have been several domestic violence cases where the victim used text to 9-1-1 to report abuse. Another case involved a hearing-impaired wife sending a text on non-breathing husband. She commented that text to 9-1-1 has been a valuable tool for first responders.

Ms. Graeber advised that the State 9-1-1 Office put out a notice for availability of \$1.4 million in funding for PSAPs to get text to 9-1-1. She added that she was hoping her office would be able to apply for that money for reimbursement and to upgrade the radar system. Within the notice from the State, it specifically states that an office is not eligible for the funding if the text to 9-1-1 system is already in place, making her office ineligible.

Chair Locklin asked what the State's funding source was for the \$1.4 million. Ms. Graeber answered that the money was taken from 9-1-1 funds, and transferred to another section in grants specifically held for text to 9-1-1. Chair Locklin said it was coincidentally the same amount needed for the six projects that were put on hold. Ms. Graeber answered that Chair Locklin was correct.

Ms. Graeber commented that text to 9-1-1 is far from a majority of calls at this point, but added that it is trending and expects the percentage to continue to increase in the future.

## DRAFT PENDING APPROVAL BY THE COMMITTEE

Mr. Cooper noted that the hearing-impaired community was a catalyst for text to 9-1-1. He asked if the 9-1-1 office has received any feedback from them. Ms. Graeber answered that she has not gotten any feedback from the hearing-impaired community. She added that she is tasked with monitoring complaints from constituents. Ms. Graeber commented that the PSAPs have been instructed to notify her of any complaints received, and so far, there have not been any.

Mr. Cooper asked if there were any reporting requirements as a result of the lawsuit. Ms. Graeber said there is a reporting requirement to notify the hearing-impaired community every six months on how many text to 9-1-1 sessions were received, how many complaints were received, and call answering times.

Mr. Pryor noted that this region is not able to tap into the \$1.4 million mentioned earlier as being made available by the State for text to 9-1-1. He added that the MAG region settled its portion of the litigation with the speech and hearing-impaired community earlier this year. The MAG region legal team has noted this to staff in conversations and there will be more follow up as to how this came about. Mr. Pryor commented he is not seeing a strong opportunity to revisit this issue and is concerned about this region not being in the conversation when it is impacted. He stated staff would be following up on this issue.

### 7. Request for Future Agenda Items

There were no requests for future agenda items.

### Adjournment

The meeting was adjourned at 2:42 PM.

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date TBD between 7/1/19 and 6/30/20  
 Possible location Possible temporary move for remodel

PSAP Remodel

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 1

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 1

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Craig P. Robinson

Phone #: (480) 474-5448

Fax #: (480) 474-5489

Date: 06/21/2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov







June 20, 2019

Liz Graeber  
Phoenix Fire Department – Regional 911  
150 S 12<sup>th</sup> St,  
Phoenix AZ 85034

Ms. Graeber,

The Arizona State University Police Department is requesting one additional phone position for FY 2021. Our current staffing level has four-floor supervisors and ten dispatchers. We are anticipating departmental growth, which includes additional staffing for the Emergency Communications Center. Some of the growth is based on the university's development of the Meridian and Novus projects on the Tempe campus that will increase not only the residential population but also visitors who will traverse through each campus for events. The Downtown campus is growing exponentially, which will soon include the New Thunderbird Campus, and other various upcoming developments. The Polytechnic and West campuses also have planned growth which includes residential housing and classroom space.

The current Center is currently equipped with five phone positions and is staffed at a minimum of three dispatchers for routine traffic. However, during events on campus, the center is at capacity, leaving a team member without a phone position to assist with the workflow. An additional phone position will not only help the center with workflow but will also allow the center to be equipped should an unplanned incident occur at any campus.

Respectfully,

Patricia Pryce  
Communications Manager,  
Arizona State University Police Department  
480-965-2599

**Police Department**

P.O. Box 871812, Tempe, AZ 85287-1812

p: 480-965-6589 f: 480-965-2111 web: [cfo.asu.edu/police](http://cfo.asu.edu/police)

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 1

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date 8/6/2019

PSAP Remodel  
 Possible location Console repositioning only, #6

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Patricia pryce

Phone #: 480-965-2599

Fax #: 480-727-7345

Date: June 17, 2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**COOPERATIVE PURCHASING AGREEMENT  
BETWEEN  
THE CITY OF AVONDALE  
AND  
EVENTIDE, INC.**

THIS COOPERATIVE PURCHASING AGREEMENT (this "Agreement") is entered into as of July 30, 2018, between the City of Avondale, an Arizona municipal corporation (the "City"), and Eventide, Inc., a New Jersey corporation (the "Vendor").

RECITALS

A. After a competitive procurement process, the United States General Services Administration ("GSA") entered into Contract No. GS-35F-0415V, dated May 5, 2009 (the "GSA Contract"), with the Vendor for the purchase of commercial information technology equipment software and services. A copy of the GSA Contract is attached hereto as Exhibit A and incorporated herein by reference, to the extent not inconsistent with this Agreement.

B. The City is permitted, pursuant to Section 25-24 of the City Code, to purchase such equipment under the GSA Contract, at its discretion and with the agreement of the awarded Vendor.

C. The City and the Vendor desire to enter into this Agreement for the purpose of (i) acknowledging their cooperative contractual relationship under the GSA Contract and this Agreement, (ii) establishing the terms and conditions by which the Vendor may provide the City with NexLog 740 24 analog channels and 8 G.711 IP channels with quality factor and screen recording, as more particularly set forth in Section 2 below (the "Equipment") and (iii) setting the maximum aggregate amount to be expended pursuant to this Agreement related to the Equipment.

AGREEMENT

NOW, THEREFORE, in consideration of the foregoing introduction and recitals, which are incorporated herein by reference, the following mutual covenants and conditions, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the City and the Vendor hereby agree as follows:

1. Term of Agreement. This Agreement shall be effective as of the date first set forth above and shall remain in full force and effect until May 4, 2019, unless terminated as otherwise provided in this Agreement or the GSA Contract.

2. Scope of Work. Vendor shall provide to the City the Equipment under the terms and conditions of the GSA Contract and in the configuration set forth in the Quote attached hereto as Exhibit B and incorporated herein by reference.

3. Inspection; Acceptance. The Equipment is subject to final inspection and acceptance by the City. Equipment failing to conform to the requirements of this Agreement

and/or the GSA Contract will be held at the Vendor's risk and may be returned to the Vendor. If so returned, all costs are the responsibility of the Vendor. Upon discovery of non-conforming Equipment, the City may elect to do either of the following by written notice to the Vendor: (i) waive the non-conformance or (ii) bring the Equipment into compliance and withhold the cost of same from any payments due to the Vendor.

4. Compensation. The City shall pay Vendor an amount not to exceed \$38,548.75 for the Equipment at the unit rates set forth in the GSA Contract and as more particularly set forth in the Quote.

5. Payments. The City shall pay the Vendor upon delivery and acceptance of the Equipment and upon submission and approval of the invoice. The invoice shall (i) contain a reference to this Agreement and the GSA Contract and (ii) document the Equipment delivered and accepted to date. Additionally, invoices submitted without referencing this Agreement and the GSA Contract will be subject to rejection and may be returned.

6. Records and Audit Rights. To ensure that the Vendor and its subcontractors are complying with the warranty under Section 7 below, Vendor's and its subcontractors' books, records, correspondence, accounting procedures and practices, and any other supporting evidence relating to this Agreement, including the papers of any Vendor and its subcontractors' employees who perform any work or services pursuant to this Agreement (all of the foregoing hereinafter referred to as "Records"), shall be open to inspection and subject to audit and/or reproduction during normal working hours by the City, to the extent necessary to adequately permit evaluation of the Vendor's and its subcontractors' compliance with the Arizona employer sanctions laws referenced in Section 7 below. To the extent necessary for the City to audit Records as set forth in this Section, Vendor and its subcontractors hereby waive any rights to keep such Records confidential. For the purpose of evaluating or verifying such actual or claimed costs or units expended, the City shall have access to said Records, even if located at its subcontractors' facilities, from the effective date of this Agreement for the duration of the work and until three years after the date of final payment by the City to Vendor pursuant to this Agreement. Vendor and its subcontractors shall provide the City with adequate and appropriate workspace so that the City can conduct audits in compliance with the provisions of this Section. The City shall give Vendor or its subcontractors reasonable advance notice of intended audits. Vendor shall require its subcontractors to comply with the provisions of this Section by insertion of the requirements hereof in any subcontract pursuant to this Agreement.

7. E-verify Requirements. To the extent applicable under ARIZ. REV. STAT. § 41-4401, the Vendor and its subcontractors warrant compliance with all federal immigration laws and regulations that relate to their employees and their compliance with the E-verify requirements under ARIZ. REV. STAT. § 23-214(A). Vendor's or its subcontractors' failure to comply with such warranty shall be deemed a material breach of this Agreement and may result in the termination of this Agreement by the City.

8. Israel. Vendor certifies that it is not currently engaged in, and agrees for the duration of this Agreement that it will not engage in a "boycott," as that term is defined in ARIZ. REV. STAT. § 35-393, of Israel.

9. Conflict of Interest. This Agreement may be canceled by the City pursuant to ARIZ. REV. STAT. § 38-511.

10. Applicable Law; Venue. This Agreement shall be governed by the laws of the State of Arizona and a suit pertaining to this Agreement may be brought only in courts in Maricopa County, Arizona.

11. Agreement Subject to Appropriation. The City is obligated only to pay its obligations set forth in this Agreement as may lawfully be made from funds appropriated and budgeted for that purpose during the City's then current fiscal year. The City's obligations under this Agreement are current expenses subject to the "budget law" and the unfettered legislative discretion of the City concerning budgeted purposes and appropriation of funds. Should the City elect not to appropriate and budget funds to pay its Agreement obligations, this Agreement shall be deemed terminated at the end of the then-current fiscal year term for which such funds were appropriated and budgeted for such purpose and the City shall be relieved of any subsequent obligation under this Agreement. The parties agree that the City has no obligation or duty of good faith to budget or appropriate the payment of the City's obligations set forth in this Agreement in any budget in any fiscal year other than the fiscal year in which this Agreement is executed and delivered. The City shall be the sole judge and authority in determining the availability of funds for its obligations under this Agreement. The City shall keep Vendor informed as to the availability of funds for this Agreement. The obligation of the City to make any payment pursuant to this Agreement is not a general obligation or indebtedness of the City. Vendor hereby waives any and all rights to bring any claim against the City from or relating in any way to the City's termination of this Agreement pursuant to this section.

12. Conflicting Terms. In the event of any inconsistency, conflict or ambiguity among the terms of this Agreement, any amendments, the GSA Contract and invoices, the documents shall govern in the order listed herein. Notwithstanding the foregoing, and in conformity with Section 2 above, unauthorized exceptions, conditions, limitations or provisions in conflict with the terms of this Agreement or the GSA Contract (collectively, the "Unauthorized Conditions"), other than the City's project-specific requirements, are expressly declared void and shall be of no force and effect. Acceptance by the City of any invoice containing any such Unauthorized Conditions or failure to demand full compliance with the terms and conditions set forth in this Agreement or under the GSA Contract shall not alter such terms and conditions or relieve Vendor from, nor be construed or deemed a waiver of, its requirements and obligations in the performance of this Agreement.

13. Rights and Privileges. To the extent provided under the GSA Contract, the City shall be afforded all of the rights and privileges afforded to the Government and shall be "GSA" (as defined in the GSA Contract) for the purposes of the portions of the GSA Contract that are incorporated herein by reference.

14. Indemnification; Insurance. In addition to and in no way limiting the provisions set forth in Section 13 above, the City shall be afforded all of the insurance coverage and indemnifications afforded to GSA to the extent provided under the GSA Contract, and such insurance coverage and indemnifications shall inure and apply with equal effect to the City under this Agreement including, but not limited to, the Vendor's obligation to provide the

indemnification and insurance. In any event, the Vendor shall indemnify, defend and hold harmless the City and each council member, officer, employee or agent thereof (the City and any such person being herein called an "Indemnified Party"), for, from and against any and all losses, claims, damages, liabilities, costs and expenses (including, but not limited to, reasonable attorneys' fees, court costs and the costs of appellate proceedings) to which any such Indemnified Party may become subject, under any theory of liability whatsoever ("Claims"), insofar as such Claims (or actions in respect thereof) relate to, arise out of, or are caused by or based upon the negligent acts, intentional misconduct, errors, mistakes or omissions, in connection with the work or services of the Vendor, its officers, employees, agents, or any tier of subcontractor in the performance of this Agreement.

15. Notices and Requests. Any notice or other communication required or permitted to be given under this Agreement shall be in writing and shall be deemed to have been duly given if (A) delivered to the party at the address set forth below, (B) deposited in the U.S. Mail, registered or certified, return receipt requested, to the address set forth below or (C) given to a recognized and reputable overnight delivery service, to the address set forth below:

If to the City:                   City of Avondale  
11465 West Civic Center Drive  
Avondale, Arizona 85323  
Attn: Charles Montoya, City Manager

With copy to:                   GUST ROSENFELD P.L.C.  
One East Washington Street, Suite 1600  
Phoenix, Arizona 85004-2553  
Attn: Andrew J. McGuire

If to Vendor:                   Eventide, Inc.  
1 Alsan Way  
Little Ferry, New Jersey 07643  
Attn: Gordon Moore

or at such other address, and to the attention of such other person or officer, as any party may designate in writing by notice duly given pursuant to this subsection. Notices shall be deemed received (A) when delivered to the party, (B) three business days after being placed in the U.S. Mail, properly addressed, with sufficient postage or (C) the following business day after being given to a recognized overnight delivery service, with the person giving the notice paying all required charges and instructing the delivery service to deliver on the following business day. If a copy of a notice is also given to a party's counsel or other recipient, the provisions above governing the date on which a notice is deemed to have been received by a party shall mean and refer to the date on which the party, and not its counsel or other recipient to which a copy of the notice may be sent, is deemed to have received the notice.

[SIGNATURES ON FOLLOWING PAGES]

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date and year first set forth above.

“City”

CITY OF AVONDALE,  
an Arizona municipal corporation

\_\_\_\_\_  
Charles Montoya, City Manager

ATTEST:

\_\_\_\_\_  
Carmen Martinez, City Clerk

(ACKNOWLEDGMENT)

STATE OF ARIZONA        )  
  ) ss.  
COUNTY OF MARICOPA    )

On \_\_\_\_\_, 2018, before me personally appeared Charles Montoya, the City Manager of the CITY OF AVONDALE, an Arizona municipal corporation, whose identity was proven to me on the basis of satisfactory evidence to be the person who he claims to be, and acknowledged that he signed the above document, on behalf of the City of Avondale.

\_\_\_\_\_  
Notary Public

(Affix notary seal here)

[SIGNATURES CONTINUE ON FOLLOWING PAGE]



EXHIBIT A  
TO  
COOPERATIVE PURCHASING AGREEMENT  
BETWEEN  
THE CITY OF AVONDALE  
AND  
EVENTIDE, INC.

[GSA Contract]

See following pages.



GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsadvantage.gov>

**SCHEDULE TITLE:** Federal Supply Schedule 70: General Purpose Commercial Information Technology Equipment, Software, and Services

**CONTRACT NUMBER:** GS-35F-0415V

**CONTRACT PERIOD:** May 5, 2009 through May 4, 2019

**Price List Current through Modification PS-0027, dated December 1, 2015**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [www.fss.gsa.gov](http://www.fss.gsa.gov).

**CONTRACTOR:** Eventide, Inc.  
One Alsan Way  
Little Ferry, NJ 07643  
Phone: 201-641-1200  
Fax: 201-641-1640 Fax  
Email: [bhaberman@eventide.com](mailto:bhaberman@eventide.com)  
Internet: [www.eventide.com](http://www.eventide.com)

**BUSINESS SIZE:** Small Business

**CUSTOMER INFORMATION:**

**1a. TABLE OF AWARDED SPECIAL ITEM NUMBER (SIN)**

SIN	DESCRIPTION
132-8	Purchase of Equipment
132-12	Repair Service and Repair Parts/Spare Parts
132-33	Perpetual Software Licenses

**1b. LOWEST PRICED ITEM**

SIN	PRODUCT NO.	PRICE
132-8	324171	\$11.43
132-12	Repair Service and Repair Parts/Spare Parts	\$0.01
132-33	271051	\$204.03

**1c. HOURLY RATES:** N/A

**2. MAXIMUM ORDER\*:**

**132-8 \$500,000 per order per SIN**  
**132-12 \$500,000 per order per SIN**  
**132-33 \$500,000 per order per SIN**

\*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2)

offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. **MINIMUM ORDER:** \$100.00
4. **GEOGRAPHIC COVERAGE:** 48 States, D.C.
5. **POINT(S) OF PRODUCTION:** US
6. **DISCOUNT FROM LIST PRICES:** All prices included herein are NET. Discounts have been deducted.
7. **QUANTITY DISCOUNT(S):** None
8. **PROMPT PAYMENT TERMS:** Net 30 Days
- 9a. **GOVERNMENT PURCHASE CARDS MUST BE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.**
- 9b. **GOVERNMENT PURCHASE CARDS ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.**
10. **FOREIGN ITEMS:** See price list pages
- 11a. **TIME OF DELIVERY:** 30 Days ARO
- 11b. **EXPEDITED DELIVERY:** Contact Contractor
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** Contact the Contractor for rates.
- 11d. **URGENT REQUIREMENTS:** Agencies can contact the Contractor's representative to effect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
12. **FOB POINT:** Destination
- 13a. **ORDERING ADDRESS:** Eventide, Inc., One Alsan Way, Little Ferry, NJ 07643
- 13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (PBA's) are found in Federal Acquisition Regulation (FAR) 8.405-3
14. **PAYMENT ADDRESS:** Eventide, Inc., One Alsan Way, Little Ferry, NJ 07643
15. **WARRANTY PROVISION:**

SIN 132-8	Standard Commercial Warranty
SIN 132-12	Repair work, Parts (spares or repairs) 30 Days
SIN 132-33	Standard Commercial Warranty
16. **EXPORT PACKING CHARGES:** Outside the scope of this contract.
17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** (any thresholds above the micro-purchase level). Eventide, Inc., will accept payment by the Government Purchase Card in accordance with the requirements of Clause 552.232-79 for sales under and above the micro-purchase threshold of \$3,000.
18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** See page 3.
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A.
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LIST AND ANY DISCOUNTS FROM THE LIST PRICES (IF APPLICABLE):** REPAIR PARTS/SPARE PARTS RATE PROVISIONS: All spare parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated 6/1/2008, at a discount of 15% from such listed prices

- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):**
- 21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
- 22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
- 23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g., recycled content, energy efficiency, and/or reduced pollutants):** None
- 24b. **SECTION 508 COMPLIANCE FOR EIT:** [www.eventide.com](http://www.eventide.com)
- 25. **DUNS NUMBERS:** 05-830-0997
- 26. **NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE:** Eventide maintains a current SAM registration.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF  
GENERAL PURPOSE COMMERCIAL INFORMATION  
TECHNOLOGY NEW**

**1. MATERIAL AND WORKMANSHIP**

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

**3. TRANSPORTATION OF EQUIPMENT**

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

**4. INSTALLATION AND TECHNICAL SERVICES**

- a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

Equipment is customer installable.

- b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirement of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at

the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or SIN 132-9.

- c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

## **5. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

## **6. WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.  
Standard Commercial Warranty applies.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

## **7. PURCHASE PRICE FOR ORDERED EQUIPMENT**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

## **8. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

## **9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT**

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess

personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

**TERMS AND CONDITIONS APPLICABLE TO REPAIR SERVICE AND  
REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED GENERAL  
PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT,  
RADIO/TELEPHONE EQUIPMENT, (AFTER EXPIRATION OF  
GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT  
COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT  
(SPECIAL ITEM NUMBER 132-12)**

**1. SERVICE AREAS**

- a. The maintenance and repair service rates listed herein are applicable to any ordering activity locations within a 25 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be negotiated at the Task Order level.
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:
- c.

Eventide, Inc.  
One Alsan Way  
Little Ferry, NJ 07643

**2. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS**

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

**3. LOSS OR DAMAGE**

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

**4. SCOPE**

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.

- (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
- (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
- (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

**5. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.
- c. If the Ordering Activity desires a factory authorized/certified service personnel then this should be clearly stated in the task or delivery order.

**6. RESPONSIBILITIES OF THE CONTRACTOR**

- a. For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.
- b. If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Agency and the Contractor.

**7. REPAIR SERVICE RATE PROVISIONS**

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth in the Pricelist pages.

**8. REPAIR PARTS/SPARE PARTS RATE PROVISIONS**

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the Equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated current, at a discount as published in this Pricelist.

**9. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS**

- a. **REPAIR SERVICE**

All repair work will be guaranteed/warranted for a period of 90 days.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period\_ 90 days.

**10. INVOICES AND PAYMENTS**

a. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN

**TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES  
(SPECIAL ITEM NUMBER 132-33) OF GENERAL PURPOSE COMMERCIAL  
INFORMATION TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)**

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

**3. GUARANTEE/WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. If no implied warranties are given, an express warranty of at least 60 days must be given in accordance with FAR 12.404(b)(2)
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

**4. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 201-641-1200 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 7 am to 7 pm ET.

**5. SOFTWARE MAINTENANCE**

- a. Software maintenance as it is defined: (select software maintenance type) :
  - (1)   X   Software Maintenance as a Product (SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability

and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

(2) \_\_\_\_\_ Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

- b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**6. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33, AND SIN 132-34)**

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
  - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
  - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and

documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

- (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
- (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
- (5) Commercial Computer Software may be marked with the Contractor's standard commercial restricted rights legend, but the schedule and schedule pricing including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## **7. SOFTWARE CONVERSIONS - (SIN 132-33)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system , or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

## **8. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

## **9. RIGHT-TO-COPY PRICING. Not offered.**

SIN	MFGPART	PRODESC	NET GSA PRICE	PPOINT
132-8	105183E-060	60-Channel E1 Passive Tap Card with 60 Ch. Lic. Each	\$ 10,576.93	US
132-8	105183E-030	30-Channel E1 Passive Tap Card with 30 Ch. Lic. Each	\$ 7,516.47	US
132-8	105301	NexLog 740 Front Panel Choice - Integrated 7" Color LCD Touch Screen Display	\$ 1,056.88	US
132-8	105306	NexLog 740 Archive Drive Choice Equip with 2 Multi-Drives for DVD-RAM	\$ 236.68	US
132-8	105311	NexLog 740 Storage Array Choice - Upgrade to 2 x 1TB Hot Swap h/w-RAID1 = 1TB storage	\$ 1,305.79	US
132-8	105312	NexLog 740 Storage Array Choice - Upgrade to 2 x 2TB fixed-mount s/w-RAID-1 = 2TB storage	\$ 812.04	US
132-8	105313	NexLog 740 Storage Array Choice - Upgrade to 2 x 2TB Hot Swap h/w-RAID1 = 2TB storage	\$ 2,117.83	US
132-8	105314	NexLog 740 Storage Array Choice - Upgrade to 4 x 1TB Hot Swap h/w-RAID5 = 3TB storage	\$ 2,350.43	US
132-8	105315	NexLog 740 Storage Array Choice - Upgrade to 4 x 2TB Hot Swap h/w-RAID5 = 6TB storage	\$ 3,909.22	US
132-8	105319	NexLog 840 Archive Drive Choice - Two DVD-RAM Drives	\$ 236.68	US
132-8	105322	NexLog 740 Archive Drive Choice - One 500GB Removable HDD + One DVD-RAM Drive	\$ 505.99	US
132-8	105328	NexLog 840 Archive Drive Choice - One 500GB Removable HDD + One DVD-RAM Drive	\$ 505.99	US
132-8	105333	NexLog 840 Storage Array Choice - Upgrade to 2 x 2TB fixed-mount s/w-RAID1 = 2TB storage	\$ 812.04	US
132-8	105340	NexLog 840 Storage Array Choice - Upgrade to 2 x 1TB Hot Swap h/w-RAID1 = 1TB storage	\$ 1,305.79	US
132-8	105341	NexLog 840 Storage Array Choice - Upgrade to 2 x 2TB Hot Swap h/w-RAID1 = 2TB storage	\$ 2,117.83	US
132-8	105343	NexLog 840 Storage Array Choice - Upgrade to 4 x 1TB Hot Swap h/w-RAID5 = 3TB storage	\$ 2,350.43	US
132-8	105344	NexLog 840 Storage Array Choice - Upgrade to 4 x 2TB Hot Swap h/w-RAID5 = 6TB storage	\$ 3,909.22	US
132-8	105345	NexLog 840 Archive Drive Choice - Two 500GB Removable HDDs + One Multi-Drive for DVD-RAM	\$ 1,011.99	US
132-8	105346	NexLog 740 Storage Array Choice - Upgrade to 4 x 1TB Hot Swap h/w-RAID1+0 = 2TB storage	\$ 2,350.43	US
132-8	105347	NexLog 740 Storage Array Choice - Upgrade to 4 x 2TB Hot Swap h/w-RAID1+0 = 4TB storage	\$ 3,909.22	US
132-8	105349	NexLog 840 Storage Array Choice - Upgrade to 4 x 1TB Hot Swap h/w-RAID1+0 = 2TB storage	\$ 2,350.43	US
132-8	105350	NexLog 840 Storage Array Choice - Upgrade to 4 x 2TB Hot Swap h/w-RAID1+0 = 4TB storage	\$ 3,909.22	US
132-8	105360	NexLog 840 Archive Drive Choice - One 500GB Removable HDD + Two DVD-RAM Drives	\$ 742.67	US
132-8	105361	NexLog 740 Archive Drive Choice - One 500GB Removable HDD + Two Multi Drives for DVD-RAM	\$ 742.67	US
132-8	105377	Upgrade to 2 x 4TB Hot Swap h/w-RAID1 = 4TB storage	\$ 3,419.55	US
132-8	105378	Upgrade to 4 x 4TB Hot Swap h/w-RAID5 = 12TB storage	\$ 5,051.79	US
132-8	105379	Upgrade to 4 x 4TB Hot Swap h/w-RAID1+0 = 8TB storage	\$ 5,051.79	US
132-8	105380	Upgrade to 2 x 4TB Hot Swap h/w-RAID1 = 4TB storage	\$ 3,419.55	US
132-8	105381	Upgrade to 4 x 4TB Hot Swap h/w-RAID5 = 12TB storage	\$ 5,051.79	US
132-8	105382	Upgrade to 4 x 4TB Hot Swap h/w-RAID1+0 = 8TB storage	\$ 5,051.79	US
132-8	105385	Equip with 1 Blu-Ray Drive (Archive to Blu-Ray or DVD-RAM)	\$ 318.29	US
132-8	105386	Equip with 2 Blu-Ray Drives (Archive to Blu-Ray or DVD-RAM)	\$ 636.57	US
132-8	105387	Equip with 1 Blu-Ray Drive (Archive to Blu-Ray or DVD-RAM)	\$ 318.29	US
132-8	105388	Equip with 2 Blu-Ray Drives (Archive to Blu-Ray or DVD-RAM)	\$ 636.57	US
132-8	108067	PC Workstation w/All Eventide Software & DVD-RAM Drive w/19" LCD Color Monitor/Accessories	\$ 3,260.40	US
132-8	108109	Rack Mount Slides - 2 Post Center Mt., 3U (for NexLog 740)	\$ 367.25	US
132-8	108110	Rack Mount Slides - 2 Post Center Mt. 4U (for NexLog 840)	\$ 436.62	US

SIN	MFGPART	PRODESC	NET GSA PRICE	PPOINT
132-8	108112	Rack Mount Slides - 4 Post, 4U (for NexLog 840)	\$ 293.80	US
132-8	108121	24 port GPIO PCI Card/Cable Kit (non-isolated; 12 inputs)	\$ 648.82	US
132-8	108234	Label Printer for DVD-RAM or Blu-Ray (Requires MediaWorks)	\$ 265.24	US
132-8	115015	Mandatory Remote Install Prep for ASTRO 25/AIS	\$ 2,856.42	US
132-8	115016	Optional On-Site Assistance for ASTRO 25/AIS; USA; 2 days (Non-Discount)	\$ 3,182.87	US
132-33	209029	NENA ANI/ALI CAD Spill Integration or SMDR	\$ 2,852.34	US
132-33	209157	Metadata Integration for Dispatch, RoIP, and other systems	\$ 2,852.34	US
132-33	209158	EF Johnson P25 Metadata Integration	\$ 2,852.34	US
132-33	271007	MediaWorks™ Instant Recall Client License for 8 PC Access	\$ 812.04	US
132-33	271008	MediaAgent™ Instant Recall Client License for 8 PC Access	\$ 812.04	US
132-33	271009	Starter Pack - MediaWorks™ License 4 PC Access & MediaAgent™ 4 PC Access	\$ 812.04	US
132-33	271014	Central Archive License (for archive to another NexLog)	\$ 1,362.92	US
132-33	271019	DTMF Selective Recording Metadata License	\$ 1,362.92	US
132-33	271028	MDC 1200 Radio ID License (Per Analog Card)	\$ 1,469.02	US
132-8	271035	Native VoIP Add G.711 Channels - 8 Pack	\$ 938.54	US
132-33	271051	Network Archive License (1 is included with NexLog base system) - Network Archive License (1 is included with NexLog base system)	\$ 204.03	US
132-33	271052	Native VoIP Base Recording License Including 8 Channels of G.711 IP	\$ 3,468.51	US
132-33	271066	Next Generation 9-1-1 System-level Licenses - System License: NG911 SIP-Invite Recording	\$ 816.12	US
132-33	271067	Next Generation 9-1-1 System-level Licenses - System License: NG911 Logging Web Service	\$ 3,264.48	US
132-33	271068	Smartnet Integration (customer-provided GenSpout)	\$ 4,080.60	US
132-33	271069	SmartZone Integration (customer-provided GenSpout)	\$ 4,080.60	US
132-33	271070	Screen Recording for 5 PCs (Requires MediaWorks PLUS)	\$ 2,040.30	US
132-33	271071	Screen Recording for 10 PCs (Requires MediaWorks PLUS)	\$ 2,448.36	US
132-33	271072	Screen Recording for 15 PCs (Requires MediaWorks PLUS)	\$ 2,856.42	US
132-33	271073	Screen Recording for 20 PCs (Requires MediaWorks PLUS)	\$ 3,264.48	US
132-33	271074	Screen Recording for 25 PCs (Requires MediaWorks PLUS)	\$ 3,672.54	US
132-33	271076	Screen Recording expansion license for 5 PCs	\$ 408.06	US
132-33	271077	Call Evaluation Software Choice - Call Evaluation base-level software (20 Agents)	\$ 1,220.10	US
132-33	271078	Call Evaluation Software Choice - Call Evaluation base-level software (40 Agents)	\$ 2,440.20	US
132-33	271079	Call Evaluation Software Choice - Call Evaluation base-level software (60 Agents)	\$ 3,660.30	US
132-33	271080	Call Evaluation Software Choice - Call Evaluation base-level software (80 Agents)	\$ 4,880.40	US
132-33	271081	Call Evaluation Software Choice - Call Evaluation base-level software (100 Agents)	\$ 5,284.38	US
132-33	271082	Call Evaluation Software Choice - Call Evaluation base-level software (add 20 Agents)	\$ 1,220.10	US
132-8	271083	MediaWorks PLUS (formerly Express): Concurrent Access for 8 Users Integration to ASTRO 25 system via AIS (Fee for Motorola License Not Included)	\$ 812.04	US
132-8	271084	Add-on License Pack (Internal IP Recorder) to upgrade 8 Licenses of G.711 to G.729	\$ 7,341.01	US
132-8	271086	Add-on License Pack (Internal IP Recorder) to upgrade 8 Licenses of G.711 to G.729	\$ 591.69	US
132-8	271096	Enable 2nd T1 Port on Dual-Port T1 Terminating Card	\$ 2,097.43	US
132-8	271097	Enable 2nd E1 Port on Dual-Port E1 Terminating Card	\$ 2,097.43	US
132-8	271098	Geo Search/View (Requires Lat/Lon, MW PLUS, Google Maps)	\$ 812.04	US
132-33	271100	ED137B-Part4 IP-based ATC License (Requires IP Channels)	\$ 2,852.34	US
132-8	271101	45 Baud Analog TTY Decoder for TDD & SMS-to-911	\$ 1,628.16	US
132-33	271102	NexLog API Access License: Control and Tagging	\$ 2,852.34	US
132-33	271103	NexLog API Access License: Replay and Live Monitoring	\$ 2,852.34	US
132-8	271104	911 SIP Trunk (Non-i3) Rec. License (Requires IP Channels)	\$ 1,628.16	US
132-33	271105	Tait DMR Tier 3 and MPT-IP Metadata Integration	\$ 2,852.34	US

SIN	MFGPART	PRODESC	NET GSA PRICE	PPOINT
132-8	324171	Smart Label Printer Refill (Box of 2)	\$ 11.43	US
132-8	324200	Supplies - Monitor Headset	\$ 61.21	US
132-8	324429	RTS Box for Use With Two Digital Cards or Two Channels Within a Card up to 12	\$ 626.78	US
132-8	324430	Rack Mount Slides - 4 Post, 3U (for NexLog 740)	\$ 293.80	US
132-8	324466	USB External Modem For Remote Diagnostics	\$ 130.58	US
132-8	324469	Add Addition GB NIC Card	\$ 153.43	US
132-8	324533	Add License for 8 VoIP Telephones (Up to 96 in One Gateway for One Recorder)	\$ 1,081.36	US
132-8	324551	Add License for 8 VoIP Telephones Cisco G.729 Compression (with 324533)	\$ 591.69	US
132-8	324638	Peripheral Device Choice - 1U Rackmt Drawer w/19" LCD, KB, 8-Port KVM	\$ 2,040.30	US
132-8	324655	IRIG B(1) Time Synchronization Universal PCI Card (max. 1)	\$ 2,032.14	US
132-8	324702	TeraStation Rackmount NAS: 4 x 2TB RAID5 (6TB Storage)	\$ 5,672.04	US
132-8	324705	TeraStation Rackmount NAS: 4 x 1TB RAID5 (3TB Storage)	\$ 4,284.63	US
132-8	427300	4.7GB Single-Sided bare DVD-RAM disc in Jewel Case (each)	\$ 16.32	US
132-8	427318	Blu-Ray Quantum OQBDR02LT Re-Writable Single-Side (25GB) Discs - Pack of 10	\$ 39.99	US
132-8	105183P-008	Digital PBX Telephone Station Direct Record Card - 8 Channels Each	\$ 3,550.13	US
132-8	105183P-016	Digital PBX Telephone Station Direct Record Card - 16 Channels Each	\$ 5,667.96	US
132-8	105183P-024	Digital PBX Telephone Station Direct Record Card - 24 Channels Each	\$ 7,785.79	US
132-8	105183T-024	24-Channel T1/PRI Passive Tap Card with 24 Ch. Lic. Each	\$ 7,516.47	US
132-8	105183T-048	Digital Telephone Dual (2) T1/ISDN PRI Circuit Record Card Each	\$ 10,576.93	US
132-8	105284-008	Analog Telephone/2-way Radio Channel Record Card - 8 Channels Each	\$ 2,203.53	US
132-8	105284-016	Analog Telephone/2-way Radio Channel Record Card - 16 Channels Each	\$ 3,264.48	US
132-8	105284-024	Analog Telephone/2-way Radio Channel Record Card - 24 Channels Each	\$ 4,896.73	US
132-8	105303-001	NexLog 840 Front Panel Choice - Integrated 7" Color LCD Touch Screen Display	\$ 1,056.88	US
132-8	105376T-024	24-Ch. T1 Terminating (Dual-Port Card w/1 Port Enabled)	\$ 8,479.50	US
132-8	105376T-048	48-Ch. T1 Terminating (Dual-Port Card w/2 Ports Enabled)	\$ 10,576.93	US
132-8	105376TE-030	30-Ch. E1 Terminating (Dual-Port Card w/1 Port Enabled)	\$ 8,479.50	US
132-8	105376TE-060	60-Ch. E1 Terminating (Dual-Port Card w/2 Ports Enabled)	\$ 10,576.93	US
132-8	108069-119	19 Inch LCD Monitor, Keyboard & Mouse Kit For Local Control w/Blank Front Panel	\$ 893.65	US
132-8	108233-001	NexLog 740 Power Supply Choice - Upgrade one power supply to - 48VDC hot-swap	\$ 620.25	US
132-8	108233-002	NexLog 740 Power Supply Choice - Upgrade both power supplies to - 48VDC hot-swap	\$ 1,240.50	US
132-8	109033-003	Quick Install Kit (Includes #264242-003 9FT Connector Cable & Punch down Block) STD Telco Pin-Out	\$ 179.55	US
132-8	109033-007	Quick Install Kit (Includes #264242-007 23FT Connector Cable & Punch down Block) STD Telco Pin-Out	\$ 244.84	US
132-8	1173-000	P25 DVSI Playback Decoder - P25 4-Concurrent Replay Decoder for P25, NXDN, DMR, othersFJ P25	\$ 8,161.21	US
132-8	264242-003	Cable - 9 ft. Connector Cable for Analog or Digital PBX card	\$ 75.08	US
132-8	264242-007	23 ft. Connector Cable for Analog or Digital PBX card	\$ 101.20	US
132-8	427213-001	Rack Mount 1500VA 940W 120V Smart UPS - 50 Minutes	\$ 1,628.16	US
132-8	427214-001	Rack Mount 750VA 480W 120V Smart UPS - 10 Minutes	\$ 812.04	US
132-8	427239-500	Supplies - Removable 500GB USB Hard Disk for Archive	\$ 505.99	US
132-12	AUD1	Audio Division - H8000,H8000a,H3000 (Black Face),Orville,Orville/R, BD980 One time flat service fee	\$ 265.24	US
132-12	AUD2	Audio Division - Eclipse, BD960 One time flat service fee	\$ 204.03	US
132-12	AUD3	Audio Division - BD940/942 One time flat service fee	\$ 224.43	US
132-12	AUD4	Audio Division - Eve/Net One time flat service fee	\$ 183.63	US
132-12	DEMO/LOANER	Communicartion Division - 30 Day Loaner Fee For Any Type of Unit ( After 31st day a \$250 additional charge is incurred)	\$ 408.06	US

<b>SIN</b>	<b>MFGPART</b>	<b>PRODESC</b>	<b>NET GSA PRICE</b>	<b>PPOINT</b>
132-12	DIR911-1	Communicartion Division - Dir911t One time flat service fee	\$ 204.03	US
132-12	LAB009	Communicartion Division - VR615, VR725, VR778 One time flat service fee	\$ 265.24	US
132-8	NEXLOG740	NexLog Base System - NexLog 740 base system: 3U rack-mount, Intel Core2 Quad CPU, Dual NIC, Embedded Linux, NexLog base software, web-based configuration manager, 1st year warranty, 1st year base software update subscription.	\$ 6,524.89	US
132-8	NEXLOG840	NexLog Base System - NexLog 840 base system: 4U rack-mount, Intel Core2 Quad CPU, Dual NIC, Dual hot-swap 120/240 VAC PSUs, Embedded Linux, NexLog base software, web-based configuration manager, 1st year warranty, 1st year base software update subscription	\$ 13,053.85	US
132-12	REPAIR/SERVICE	Audio Division - H3000,4000/7000 Series and BD500 One time flat service fee	\$ 244.84	US
132-12	VR320-1	Communicartion Division - VR320 One time flat service fee	\$ 326.45	US

EXHIBIT B  
TO  
COOPERATIVE PURCHASING AGREEMENT  
BETWEEN  
THE CITY OF AVONDALE  
AND  
EVENTIDE, INC.

[Quote]

See following pages.

# Eventide®

NEXLOG COMMUNICATIONS RECORDING SYSTEMS

1 Alsan Way, Little Ferry, New Jersey 07643  
t. (201) 641-1200 f. (201) 641-1640

## QUOTE

Date Jul 18, 2018

Quote No. GPJEQ1016

(Please include our Quote No. on your P.O.)

<b>Quoted To:</b>	<b>Ship To:</b>	<b>Eventide Sales Contact:</b>
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**Avondale Police Department**  
Mike Folia  
11485 W. Civic Center Drive  
Avondale, AZ 85340

**Gordon F Moore**  
General Manager  
EVENTIDE INC.

201-641-1200  
Extension 264

**Phone**  
**Email** mfolia@avondale.org

**Phone**  
**Email**

<b>Quote Description:</b>	NexLog 740 24 Analog Channels and 8 G.711 IP Channels with Quality Factor & Screen Recording At Eventide GSA Contract Pricing
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Quoted By	Warranty	Payment Terms	Discount	Freight Terms	Valid For
Gordon F Moore	Standard One Year	Net 30	19% GSA Discount	FOB Factory	180 Days

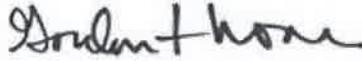
Line	Part No.	Item Description	Qty	Unit List	Ext'd List	Disc.	Unit Price	Ext'd Price
1	NexLog740	NexLog 740 base system: 3U rack-mountable, Core i3 CPU, 2 x1TB fixed-Mount HDDs (RAID 1), 1 DVD-RAM Multi-Drive, 2 Network Ports (100/1000), Embedded Linux, NexLog software, web-based configuration manager, audio controls & amplified speaker on front panel, dual hot-swap 120-240VAC 50/60Hz power supplies, and 1st year warranty.	1	\$7,995.00	\$7,995.00	19%	\$6,475.95	\$6,475.95
2	105301	7" Color LCD Touch Screen for NexLog 740	1	\$1,295.00	\$1,295.00	19%	\$1,048.95	\$1,048.95
3	108233-000	740 Standard Dual Hot-Swap Power Supplies, 120/240 VAC	1	\$0.00	\$0.00	19%	\$0.00	\$0.00
4	105314	Upgrade 740 to 4x1TB HotSwap RAID5=3TB storage	1	\$2,880.00	\$2,880.00	19%	\$2,332.80	\$2,332.80
5	105321	Standard 740: 1xDVD-RAM Drive	1	\$0.00	\$0.00	19%	\$0.00	\$0.00
6	324430	Rack Mt Slides - 4 Post, 3U (for NexLog 740)	1	\$360.00	\$360.00	19%	\$291.60	\$291.60
7	108121	24 port GPIO PCI Card/Cable Kit (non-isolated; 24 inputs)	1	\$1,290.00	\$1,290.00	19%	\$1,044.90	\$1,044.90

Line	Part No.	Item Description	Qty	Unit List	Ext'd List	Disc.	Unit Price	Ext'd Price
8	105284-024	24-Channel Analog Card w/24 Ch. Lic.	1	\$6,000.00	\$6,000.00	19%	\$4,860.00	\$4,860.00
9	109033-003	Quick Install Kit (9 ft. Cable + "66" Block):	1	\$220.00	\$220.00	19%	\$178.20	\$178.20
10	271052	Internal IP Recorder with First 8 G.711 Channels	1	\$3,850.00	\$3,850.00	19%	\$3,118.50	\$3,118.50
11	271083	8 pack MediaWorks PLUS web concurrent license [About MediaWorks PLUS: Advanced browser-based HTML5 interface for Search, Replay, Incident Reconstruction, Incident Export, Live Monitoring, Instant Recall and more]	1	\$995.00	\$995.00	19%	\$805.95	\$805.95
12	271098	Geo Search/View (Requires Lat/Lon, MediaWorks PLUS, Google Maps)	1	\$995.00	\$995.00	19%	\$805.95	\$805.95
13	271109	Eventide SSL Enabler option	1	\$0.00	\$0.00	19%	\$0.00	\$0.00
14	271077	Quality Factor Software: FIRST 20 Agents (Requires MediaWorks PLUS)	1	\$2,500.00	\$2,500.00	19%	\$2,025.00	\$2,025.00
15	271070	Windows Screen Recording (First 5 PCs on recorder)	1	\$2,500.00	\$2,500.00	19%	\$2,025.00	\$2,025.00
16	271076	Windows Screen Recording (5 additional PCs on recorder)	1	\$500.00	\$500.00	19%	\$405.00	\$405.00
17	209029	911 NENA ANI/ALI CAD Spill Integration	1	\$3,495.00	\$3,495.00	19%	\$2,830.95	\$2,830.95
18	CA-NAS	Rack Mount 6TB 1U RAID5 w/HOT Spare	1	\$2,400.00	\$2,400.00	0%	\$2,400.00	\$2,400.00
19	CS-SUV	Installation & Project Management	1	\$7,600.00	\$7,600.00	0%	\$7,600.00	\$7,600.00
20		Shipping	1	\$300.00	\$300.00	0%	\$300.00	\$300.00

Line	Part No.	Item Description	Qty	Unit List	Ext'd List	Disc.	Unit Price	Ext'd Price
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Thank you for requesting this Eventide NexLog Quotation.

Sincerely,



<b>Total Price (USD):</b>	<b>\$38,548.75</b>
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Export Information: HTS Code: 8519813000. Commodity Code: 8519813000. ECCN for NexLog systems without P25, TETRA or 9-1-1 licenses is 5D002.c.1 with 740.17(b)(1) treatment. ECCN for NexLog systems with P25, TETRA or 9-1-1 licenses; and for Add-On licenses for P25, TETRA or 9-1-1 is 5D002.c.1 with 740.17(b)(2) treatment. Export or re-export of NexLog products or services to destinations, companies or individuals subject to USA embargoes or restrictions (including Cuba, Iran, North Korea DPRK, Sudan and Syria) are prohibited.

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels 20  
 Estimated purchase date 10/1/2018

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date 7/1/2023  
 Possible location Avondale

PSAP Remodel

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Mike Folia  
Phone #: 623-333-7363  
Fax #: 623-333-0701  
Date: 5-9-2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

<input checked="" type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels <u>40</u> Estimated purchase date <u>5/1/2021</u> for new center current unit installed June 2014 will be 7 years old
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

<input checked="" type="checkbox"/> PSAP move (new center)	Estimated date <u>5/1/2021</u> Possible location <u>undetermined</u>
<input type="checkbox"/> PSAP Remodel	

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels _____ Estimated purchase date _____
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

<input type="checkbox"/> PSAP move	Estimated date _____ Possible location _____
<input type="checkbox"/> PSAP Remodel	

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels _____ Estimated purchase date _____
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many _____

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

<input type="checkbox"/> PSAP move	Estimated date _____ Possible location _____
<input type="checkbox"/> PSAP Remodel	

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: James Tortora

Phone #: 623-349-6408

Fax #: 623-386-3575

Date: June 17, 2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

## MAG FY 2021 PSAP ANNUAL ELEMENT/FUNDING REQUEST

SYSTEM IDENTIFICATION: Maricopa Region 9-1-1  
 AGENCY SUBMITTING: Phoenix Fire Department  
 ADDRESS: 150 S. 12th St., Phoenix, AZ 85034

CONTACT: Liz Graeber  
 TELEPHONE #: (602) 534-9775  
 DATE: 8-Aug-19

Calendar Year	2020						2021					
TOTAL	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June

<b>Wireline</b>												
Maintenance:												
\$1,455,000	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250	\$121,250

9-1-1 Monthly Service:												
\$2,900,160	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680	\$241,680

Customer Premise Equipment												
\$2,896,000												

<b>Wireless</b>												
Maintenance:												
\$695,235	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25	\$57,936.25

9-1-1 Monthly Service:												
\$780,108	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009	\$65,009

Addressing/Mapping/GIS												
\$85,000												

<b>NG9-1-1</b>												
Maintenance:												
\$787,404	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617	\$65,617

NG9-1-1 Network												
\$361,896	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158	\$30,158

Equipment												
\$689,000												

<b>9-1-1 Administration</b>												
\$178,682	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17	\$14,890.17

<b>PSAP Requests</b>												
\$195,000												

<b>FY2021 TOTALS</b>												
<b>\$11,023,485</b>												

<b>9-1-1 CPE Projects:</b>	
Glendale PD Upgrade	\$450,000
Goodyear PD Upgrade	\$300,000
MCSO Upgrade	\$709,000
Phoenix Fire Upgrade	\$1,097,000
Viper System 2 Switch Upgrade	\$20,000

<b>NG9-1-1 Projects:</b>	
Virtual Environment Upgrade	\$485,000
Talari Refresh	\$144,000
End Point Security Upgrade	\$60,000
	<b>\$689,000</b>

<b>PSAP Requests:</b>	
Avondale PD Logging Recorder	\$20,000
Gilbert PD Logging Recorder	\$25,000
Gilbert PD 3 Additional Positions	\$150,000
	<b>\$195,000</b>

\$2,576,000

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

<input type="text" value="0"/>	<b>Logging recorder</b> - Partial reimbursement only	Estimated # of channels	<u>N/A</u>
	Include justification - age and condition of present recorder	Estimated purchase date	<u>N/A</u>
	Documents needed for reimbursement - copy of invoice and check		
	Must be purchased off of state contract or through bid process		

<input type="text" value="0"/>	<b>Additional positions</b>	How many	<u>N/A</u>
	Include justification - must include sample schedule that shows positions filled		

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

<input type="text" value="N/A"/>	PSAP move	Estimated date	<u>N/A</u>
		Possible location	<u>N/A</u>

<input type="text" value="N/A"/>	PSAP Remodel
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**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

<input type="text" value="0"/>	<b>Logging recorder</b> - Partial reimbursement only	Estimated # of channels	<u>N/A</u>
	Include justification - age and condition of present recorder	Estimated purchase date	<u>N/A</u>
	Documents needed for reimbursement - copy of invoice and check		
	Must be purchased off of state contract or through bid process		

<input type="text" value="0"/>	<b>Additional positions</b>	How many	<u>N/A</u>
	Include justification - must include sample schedule that shows positions filled		

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

<input type="text" value="N/A"/>	PSAP move	Estimated date	<u>N/A</u>
		Possible location	<u>N/A</u>

<input type="text" value="N/A"/>	PSAP Remodel
----------------------------------	--------------

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

<input type="text" value="0"/>	<b>Logging recorder</b> - Partial reimbursement only	Estimated # of channels	<u>N/A</u>
	Include justification - age and condition of present recorder	Estimated purchase date	<u>N/A</u>
	Documents needed for reimbursement - copy of invoice and check		
	Must be purchased off of state contract or through bid process		

<input type="text" value="0"/>	<b>Additional positions</b>	How many	<u>N/A</u>
	Include justification - must include sample schedule that shows positions filled		

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

<input type="text" value="N/A"/>	PSAP move	Estimated date	<u>N/A</u>
		Possible location	<u>N/A</u>

<input type="text" value="N/A"/>	PSAP Remodel
----------------------------------	--------------

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels N/A  
Estimated purchase date N/A

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many N/A

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date N/A  
Possible location N/A

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels N/A  
Estimated purchase date N/A

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many N/A

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date N/A  
Possible location N/A

PSAP Remodel

Contact: Michelle Potts  
Phone #: 480-782-4149  
Fax #: 480-782-4155  
Date: May 15, 2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: [liz.graeber@phoenix.gov](mailto:liz.graeber@phoenix.gov)

AZ 9-1-1 Budget  
Maricopa Region 9-1-1  
FY19

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	
1	<b>Budget Name: Maricopa Region 9-1-1</b>																
6	<b>PSAP(s) Name: All Maricopa PSAPs - 22 Primaries, 3 Secondaries</b>																
7																	
8																	
9			<b>MEG vr4</b>														
10				<b>Charges</b>													
11				July	August	September	October	November	December	January	February	March	April	May	June		
12	<b>Wireline</b>																
13																	
18		<b>Network</b>															
19			EM Trunks (CenturyLink)	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$240,000.00	\$2,880,000.00	
20			EM/ES Trunks AT&T Opus	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$800.00	\$9,600.00	
21			EM/ES Trunks Midvale-Silverbell CO	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$375.00	\$4,500.00	
22			EM/ES Trunks TDS Harquahala	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$2,400.00	
23			EM/ES Trunks TTT Aquila	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$35.00	\$420.00	
24			EM/ES Trunks Alluvion Comm	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$250.00	\$3,000.00	
25			Long Distance - CenturyLink	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00	\$240.00	
26			<b>Actual</b>	<b>\$241,680.00</b>	<b>\$2,900,160.00</b>												
27																	
28																	
29																	
30																	
31																	
32	<b>PSAP Equipment</b>																
33																	

AZ 9-1-1 Budget  
Maricopa Region 9-1-1  
FY19

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
6	PSAP(s) Name: All Maricopa PSAPs - 22 Primaries, 3 Secondaries															
7																
8																
9			MEG vr4	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	
10				July	August	September	October	November	December	January	February	March	April	May	June	
11																
34																
35		Support	Annual Software Support	\$250,000.00												\$250,000.00
36			Spare Parts	\$125,000.00												\$125,000.00
37			Time and Materials	\$20,000.00												\$20,000.00
38																
39		Equipment	Mesa Fire Upgrade	\$400,000.00												\$400,000.00
40			Mesa PD Upgrade	\$1,000,000.00												\$1,000,000.00
41			Paradise Valley Upgrade	\$165,000.00												\$165,000.00
42			Surprise Upgrade	\$350,000.00												\$350,000.00
43			Upgrade Peripherals	\$50,000.00												\$50,000.00
44																
45																
46																
47																
48																
49																
50																
51																
52																
53																
54			Actual	\$2,360,000.00												\$2,360,000.00
55																
56																
57																
58																
59																
60																
61																
62																
63																
64	PSAP Maintenance															
65																
66		Personnel	Maintenance Personnel	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$84,135.42	\$1,009,625.00
67		Support	Support	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$3,700.00	\$44,400.00
68		Equipment	Vehicles	\$90,000.00												\$90,000.00
69																
70																
71			Actual	\$177,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$87,835.42	\$1,144,025.00
72																
73																
74																
75																

AZ 9-1-1 Budget  
Maricopa Region 9-1-1  
FY19

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
6	PSAP(s) Name: All Maricopa PSAPs - 22 Primaries, 3 Secondaries															
7																
8																
9			MEG vr4	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	Charges	
10				July	August	September	October	November	December	January	February	March	April	May	June	
11																
76																
77	Wireless															
78																
79																
80																
81		Network														
82			EM Trunks - Pnx FD, NC1	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$9,800.00	\$117,600.00
83			EM Trunks - Mesa PD, NC2	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$120,000.00
84			OC3 - ALI & WRLS T1s	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$3,400.00	\$40,800.00
85			ESRK Double Load	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$300.00	\$3,600.00
86			Wireless Carrier - Sprint & Nextel	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$51,000.00	\$612,000.00
87			Wireless Carrier - Commnet	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00	\$18,000.00
88			Syniverse	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$6,500.00	\$78,000.00
89																
90																
91																
92		Support														
93			Software Support	\$450,000.00												\$50,000.00
94																
95		Addressing / Mapping / GIS														
96			ALI Data Extract (ADE) - Quarterly	\$50,000.00												\$450,000.00
97			ESRI Lic	\$35,000.00												\$35,000.00
98																
99		Personnel	Wireless Personnel	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$37,565.42	\$450,785.00
100																

AZ 9-1-1 Budget  
Maricopa Region 9-1-1  
FY19

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
6	<b>PSAP(s) Name: All Maricopa PSAPs - 22 Primaries, 3 Secondaries</b>															
7																
8																
9			<b>MEG vr4</b>	<b>Charges</b>												
10				July	August	September	October	November	December	January	February	March	April	May	June	
101				\$655,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	\$120,065.42	<b>\$1,975,785.00</b>
102																
103																
104																
105																
106																
107																
108																
109																
110	<b>Next Generation 9-1-1</b>															
111																
112																
113		ESInet	Enterprise Network - Cox ME	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00	\$120,000.00
114			Enterprise Network-Allstream ME	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$15,700.00	\$188,400.00
115			FirstNet	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$4,176.00	\$50,112.00
116			Medicom	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$150.00	\$1,800.00
117			Saddleback Comm Data	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$200.00	\$2,400.00
118			<b>Actual</b>	<b>\$30,226.00</b>	<b>\$362,712.00</b>											
119																
120																
121		Support	Annual Support Contracts	\$475,700.00												\$475,700.00
122																
123		Equipment	Hardware refresh	\$111,000.00												\$111,000.00
124																
125		Personnel	NG911 Personnel	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$46,464.17	\$557,570.00
126																
127																\$1,869,694.00
128																
129																
130	<b>9-1-1 Administration</b>															
131																
132			Personnel	\$138,990.00												\$138,990.00
133			System Administration Travel	\$12,000.00												\$12,000.00
134																
135																\$150,990.00
136																
137																
138																
139																
140	<b>Special PSAP Requested Projects</b>															
141																\$10,400,654.00
142																
143		Logging Recorders	Avondale Logging Recorder	\$100,000.00												\$100,000.00
144			Peoria PD Logging Recorder	\$100,000.00												\$100,000.00
145			Phoenix Fire Logging Recorder	\$100,000.00												\$100,000.00
146																
147		Additional Positions	ASU 1 Position	\$30,000.00												\$30,000.00
148																
149																
150																
151																
152																
153																\$10,730,654.00

AZ 9-1-1 Budget  
Maricopa Region 9-1-1  
FY19

	Q
1	
6	
7	
8	
9	
10	
11	
12	
13	
18	
19	Based on FY2019 invoices
20	Based on FY2019 invoices
21	Based on FY2019 invoices
22	Based on FY2019 invoices
23	Based on FY2019 invoices
24	Based on FY2019 invoices
25	Based on FY2019 invoices
26	<b>Wireline Total</b>
27	
28	
29	
30	
31	
32	
33	

AZ 9-1-1 Budget  
 Maricopa Region 9-1-1  
 FY19

	Q
6	
7	
8	
9	
10	
11	
34	
35	Based on FY2019 invoices
36	Based on FY2019 invoices
37	Based on FY2019 invoices
38	
39	Based on Previous Quotes
40	Based on Previous Quotes
41	Based on Previous Quotes
42	Based on Previous Quotes
43	Based on FY2019 invoices
44	
45	
46	
47	
48	
49	
50	
51	
52	
53	
54	<b>PSAP Equipment Total</b>
55	
56	
57	
58	
59	
60	
61	
62	
63	
64	
65	
66	
67	Based on FY2019 invoices
68	Based on City of Phoenix fleet contracts
69	
70	
71	<b>Maintenace Total</b>
72	
73	
74	
75	

AZ 9-1-1 Budget  
 Maricopa Region 9-1-1  
 FY19

Q	
6	
7	
8	
9	
10	
11	
76	
77	
78	
79	
80	
81	
82	Based on FY2019 invoices
83	Based on FY2019 invoices
84	Based on FY2019 invoices
85	Based on FY2019 invoices
86	Based on FY2019 invoices
87	Based on FY2019 invoices
88	Based on FY2019 invoices
89	
90	
91	
92	
93	Based on FY2019 invoices
94	
95	
96	Based on FY2019 invoices
97	Based on FY2019 invoices
98	
99	
100	

AZ 9-1-1 Budget  
 Maricopa Region 9-1-1  
 FY19

	Q
6	
7	
8	
9	
10	
11	
101	Wireless Total
102	
103	
104	
105	
106	
107	
108	
109	
110	
111	
112	
113	Based on FY2019 invoices
114	Based on FY2019 invoices
115	Based on AT&T Quote
116	Based on FY2019 invoices
117	Based on FY2019 invoices
118	
119	
120	
121	Based on FY2019 invoices
122	
123	Based on Previous Quotes
124	
125	
126	
127	NG9-1-1 Total
128	
129	
130	
131	
132	
133	
134	
135	9-1-1 Administration Total
136	
137	
138	
139	
140	BaselineTotal
141	
142	
143	
144	
145	
146	
147	
148	
149	
150	
151	
152	
153	Total with Special Projects



**GILBERT POLICE DEPARTMENT**  
**SUPPORT SERVICES DIVISION**  
**COMMUNICATIONS SECTION**  
**MEMORANDUM**

<b>DATE:</b>	6/19/2019	<b>File Name:</b>	
<b>TO:</b>	Liz Graeber, MR911 Administrator	<b>Cc:</b>	
<b>FROM:</b>	Kim Weber, Communications Manager		
<b>SUBJECT:</b>	MAG FY2021-FY2025 Request for Additional Positions		

**CALL VOLUME**

Gilbert Police Communications call volume statistics for the last year are:

Fiscal Year	911 Volume	Admin Volume
<b>July 2016-June 2017</b>	58,726	201,002 <i>*Prior to phone tree</i>
<b>July 2017-June 2018</b>	64,505	165,447 <i>*part of FY prior to phone tree</i>
<b>July 2018-June 19, 2019</b>	65,080	82,656 <i>*with implementation of phone tree</i>

**STAFFING LEVELS**

Gilbert Police Communications staffing levels are:

Fiscal Year	Approved Positions	Vacancies
<b>FY 18-19</b>	5 Supervisors 9 Dispatcher I 21.5 Dispatcher II	4 Dispatcher II
<b>FY 19-20</b>	6 Supervisors 8 Dispatcher I 26.5 Dispatcher II	1 Supervisor 8 Dispatcher II



# Gilbert Police Department

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June 19<sup>th</sup>, 2019

Liz Graeber, Maricopa Region 911 Administrator  
302 N. 1<sup>st</sup> Ave, Ste 300  
Phoenix, AZ 85003

Re: Letter of Justification for MAG FY2021-2025 Budget

Dear Ms. Graeber,

This letter and its attachments serve to justify Gilbert Police Department's Communications Section's needs for expansion and growth. The Town of Gilbert recently approved 3 FTEs for Dispatchers and 1 FTE for Supervisor for the Communications Section's FY2020-2021 budget. This will bring Communications' roster up to 6 Supervisors, 8 Dispatcher I's (grandfathered call takers), and 26.5 Dispatcher II's (cross trained dispatchers). The additional FTEs is the first phase of a process to help us fully support patrol operations. However, it is anticipated that in FY2021-2022 Communications will be requesting additional FTEs to bring staffing numbers to 7 Supervisors, 8 Dispatcher I's, and 33.5 Dispatcher II's to fully realize staffing needs to support patrol.

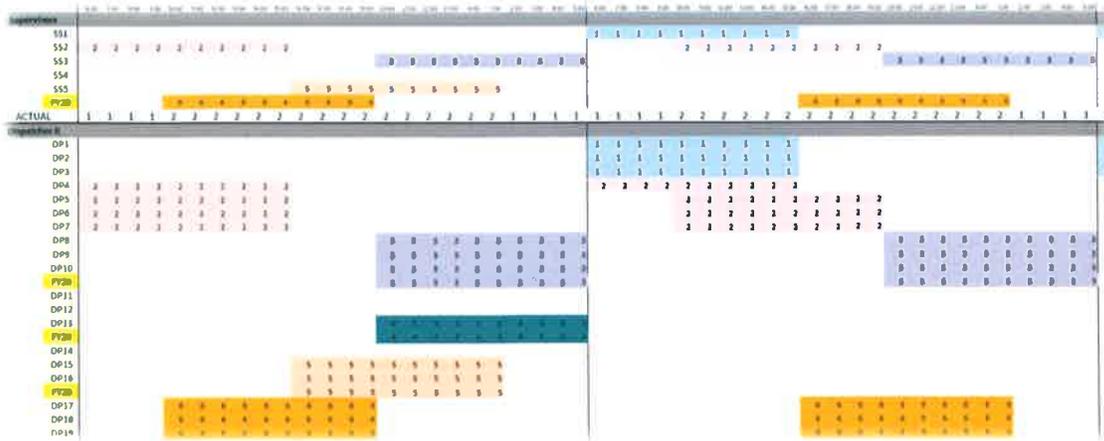
The additional positions require additional seats to accommodate added personnel on duty. Currently, Communications has 10 floor positions and 2 supervisor positions. With the added FTE's for FY2020-2021, they will need to add at least 3 consoles to account for the full staffing days that will have 12 floor personnel and 2 supervisors on duty; this does not take into account training needs, e.g. when CTOs need to sit separate from their trainee therefore taking up 2 consoles. By FY2023, Communications will need to add an additional 3 consoles to accommodate the increase in personnel on duty which will be at 15 floor personnel and 2 supervisors on duty.

The attached Staffing Schedule Projections for FY20-21 and FY21-22 show the anticipated schedules that will be filled. There are 7 teams (numbered 1-7) with corresponding colors. The projection is a weekly spread that shows what days and hours each shift line would be scheduled.



# Gilbert Police Department

Example:



The projection also shows staffing numbers at any given hour of the day. The goal is to get to a minimum of 6 Dispatcher IIs and 3 Dispatcher Is. At the bottom of each document, there is a count of how many consoles would be needed to account for staff on duty.

Example:



Additionally, around FY2023, we anticipate either expanding our current space or building a new Communications Center at a different site in order to accommodate growth needs and additional consoles.

Thank you for your time and efforts in helping facilitate the needs of Maricopa Region’s PSAP needs. Please reach out to me if you need any further documentation or have additional questions.

Sincerely,

Michael L. Soelberg  
Chief of Police  
Gilbert Police Department  
75 E. Civic Center Dr.  
Gilbert, AZ 85296  
Office: 480-635-7272



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**GILBERT POLICE DEPARTMENT**  
**SUPPORT SERVICES DIVISION**  
**COMMUNICATIONS SECTION**  
**MEMORANDUM**

---

<b>DATE:</b>	6/19/2019	<b>File Name:</b>	
<b>TO:</b>	Liz Graeber, MR911 Administrator	<b>Cc:</b>	
<b>FROM:</b>	Kim Weber, Communications Manager		
<b>SUBJECT:</b>	MAG FY2021-FY2025 Request for Logging Recorder reimbursement		

Our current logging recorder, Eventide, is currently 2.5 years old and will come up for replacement in FY2021. We currently have 100 channels: 64 analog, 8 digital, 12 screen capture, and 12 IP channels.

We have not initiated the RFP process to purchase a new logging recorder for FY 2021. However, attached is the invoice we had from the purchase in 2016 to use as a base line as to how much we spent in the past (\$87,684.15).

Fiscal Year 2021 (July 2020-June 2021)			
<b>Budget Items</b>			
<input checked="" type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels <u>100</u>		*see memo
	Estimated purchase date <u>June 2021</u>		
<input checked="" type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many <u>3</u>		*see memo
The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.			
<input type="checkbox"/> PSAP move	Estimated date <u>Winter 2019</u>		*see memo
<input checked="" type="checkbox"/> PSAP Remodel	Possible location _____		
Fiscal Year 2022 (July 2021-June 2022)			
<b>Budget Items</b>			
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels _____		
	Estimated purchase date _____		
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many _____		
The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.			
<input type="checkbox"/> PSAP move	Estimated date _____		
<input type="checkbox"/> PSAP Remodel	Possible location _____		
Fiscal Year 2023 (July 2022-June 2023)			
<b>Budget Items</b>			
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels _____		*please see memo reference phone upgrade and SIP Trunk capability
	Estimated purchase date _____		
<input checked="" type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many <u>3</u>		*see memo
The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.			
<input checked="" type="checkbox"/> PSAP move	Estimated date <u>June 2023</u>		
<input checked="" type="checkbox"/> PSAP Remodel	Possible location <u>TBD--either expansion or new site</u>		
Fiscal Year 2024 (July 2023-June 2024)			
<b>Budget Items</b>			
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels _____		
	Estimated purchase date _____		
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many _____		
The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.			
<input type="checkbox"/> PSAP move	Estimated date _____		
<input type="checkbox"/> PSAP Remodel	Possible location _____		
Fiscal Year 2025 (July 2024-June 2025)			
<b>Budget Items</b>			
<input type="checkbox"/> <b>Logging recorder</b> - Partial reimbursement only Include justification - age and condition of present recorder Documents needed for reimbursement - copy of invoice and check Must be purchased off of state contract or through bid process	Estimated # of channels _____		
	Estimated purchase date _____		
<input type="checkbox"/> <b>Additional positions</b> Include justification - must include sample schedule that shows positions filled	How many _____		
The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.			
<input type="checkbox"/> PSAP move	Estimated date _____		
<input type="checkbox"/> PSAP Remodel	Possible location _____		

Contact: Kim Weber \_\_\_\_\_  
 Phone #: 480-599-8130 \_\_\_\_\_  
 Fax #: \_\_\_\_\_  
 Date: 6/19/19 \_\_\_\_\_

**Please return to:**  
 Liz Graeber  
 Phoenix Fire Dept - Maricopa Region 911 Services  
 150 S 12th St  
 Phoenix, AZ 85034  
 Fax: 602-495-3751  
 email: liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: David Demers

Phone #: 623-856-6641

Fax #: \_\_\_\_\_

Date: 18 June 2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels 54 for 911 recordings  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process  
 Estimated purchase date Apr-21

**Additional positions**  
 How many 2  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Estimated # of channels \_\_\_\_\_  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 How many \_\_\_\_\_  
 Include justification - must include sample schedule that shows positions filled

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Christine Pantoja-Young

Phone #: 480-644-2238

Fax #: 480-644-3059

Date: 05/20/2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Doreen Wasick

Phone #: 480 644 4250

Fax #: 480 644 5491

Date: 6/12/19

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Brittany Brunet/Communications Manager

Phone #: 623.773.8008

Fax #: \_\_\_\_\_

Date: June 12th, 2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

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PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2023 (July 2022-June 2023)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_ 2

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Doreen Wasick

Phone #: 480 644 4250

Fax #: 480 644 5491

Date: 6/12/19

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
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Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

## **Section II – Operational Responsibilities**

### **A. PSAP MANAGERS**

PSAP Managers or specified designees will ensure that any person manning a 911 position is properly trained or closely supervised if in training. Managers will provide such materials, manuals, updates, and equipment necessary to comply with their agency's 911 policies and procedures. Supplies necessary for everyday operations will be readily accessible to personnel. Supplies shall include but not be limited to printer paper, ribbons and ANI/ALI correction forms.

PSAP Managers or their specified designees will forward ANI/ALI correction forms to Intrado within 72 hours of receipt. This is accomplished by using 911Net. Retention for these ANI/ALI files will be maintained in accordance with agency policy. It is also recommended that callbacks and 911 tests verify these updates.

It is recommended that 911 audiotapes be retained according to the individual agency's retention policy. However, the state's minimum retention period is 31 days. ANI/ALI is stored in Managed Information Systems (MIS) for retrieval. The state's minimum retention period is for MIS 31 days

PSAP Managers or their specified designees are responsible for insuring the accuracy of the database for their jurisdiction. PSAP Managers are responsible for tracking their own volume reports. MAG PSAP Managers will submit annual reports to MR911 by February 1. These reports will be used when determining items needed for budgeting, for allocating resources, and to consider trends. Use of the regional MIS system will be used to ensure data is uniform and consistent.

The following annual reports are required for submittal to MAG February 1:

1. Total 911 volume
2. Total non-emergency call volume
3. Average number of 911 calls during the busiest hour

When requesting funding or assistance with a project, other reports may be requested as needed.

Due to the continuing changes that relate to the daily operation of telephone service providers across the country, it is suggested that it is in the best interest of the PSAP Manager to assume some area of responsibility toward their own telephone system management and operation.

### **B. E911 PSAP Operators**

Operators will:

1. Be proficient in handling calls expeditiously.
2. Be familiar with the basic workings of all equipment.
3. Be capable of performing all transfers properly whether by using the transfer buttons or by manual transfer.
4. Be knowledgeable in practicing the policies and procedures of the Emergency 911 system

particularly in the area of system failures.

### **C. Misuse of 911 Information**

In addition to other information, non-published telephone numbers will be displayed at the PSAP and any use or release of the information for unauthorized purposes is strictly forbidden.

### **D. Manual ALI Lookup**

Some PSAPs are equipped to allow for manual ALI lookups. As mentioned in C. above it is strictly forbidden to use or release this information for unauthorized purposes. A sample procedure and log for the use of manual ALI, and CenturyLink's policy is provided in **[Attachment 1](#)**

### **E. 911 Recording**

PSAPs will record all 911 calls. These recordings should be kept a minimum of 31 days in compliance with R2-1-408. The recordings shall:

- Date and time stamp
- Position number
- Recording will include entire call duration

## **Section III - Budget**

### **A. Funding Process**

The MAG 911 System receives funding from several different sources. Funding for the administration of the System is through the MAG member agencies and the City of Phoenix. The City of Phoenix pays directly for 1½ of the administrative positions with the balance for the other 1½ positions coming from the assessment that MAG collects from its member agencies.

The Arizona Department of Administration (ADOA) is responsible for the administration of the state 911 fund. An excise tax on wireline and wireless phones generates the proceeds for the fund and the State 911 Office, a division of ADOA, facilitates the management of the fund. ~~All telephone equipment at a PSAP is paid for out of this fund.~~ The MR911 PSAP Manager's Group oversees funding prioritization and requests to be submitted for the Maricopa Region. Once submitted, the requests will be reviewed for recommendation approval through the Budget Working group, PSAP Manager's group, 911 Oversight Committee, Manager Committee and Regional Council.

Once approved, the MAG 911 Office is responsible for processing the budget requests in the MAG 911 System area.

The support model for the region requires funding for technicians, maintenance, equipment upgrades, individual PSAP upgrades, and special projects. Due to the critical nature of our 911 system, operational maintenance remains our Region's top priority. Other items of critical nature are networks sites, server updates, and GIS mapping. Priorities have some fluidity to them and overriding factors may bump one project from year to year. MR911 will prioritize the budget to best serve the population as follows:

1. 911 System Management Needs – examples include network updates, server maintenance or replacements, and general maintenance
2. GIS Mapping
3. Individual PSAP upgrades
4. Special Projects – examples include new technology, valleywide initiatives, additional CPE's.

The State budget year begins July 1<sup>st</sup> and ends on June 30<sup>th</sup> of the following year. In order to meet the deadlines set forth by the State 911 Office the MAG 911 Office has set the following guidelines for the submission of budget requests:

- April** Notification of budget process distributed to PSAP Managers from MAG 911 Office
- June** Deadline for budget requests and justification returned to Administrative Office  
This includes the yearly requests and the five-year plan requests
- August** All budget requests and justifications presented at PSAP Managers meeting for approval
- October** Approved budget request presented to the Oversight Committee for approval.  
Approved requests also presented to Management Team for approval
- November** Approved budget request presented to Regional Council for final approval
- December** MAG 911 Office sends copy of approved requests to the State 911 Office

PSAP Managers have the responsibility of making requests for their yearly needs along with projected needs for the next five years.

## **B. Budget Request Guidelines**

The State 911 Office has identified certain items they will fund. The following is a list of the equipment they will fund but it is not meant to represent an all-inclusive list. Technology is continually changing and when properly justified the State will fund equipment outside this list:

- Telephone console equipment including Computer Telephony Integrated (CTI) phone systems
  - Integrated TDD
  - CAD Interface
  - Time Synchronization interface
  - Handset Interface
  - Telephone Instant Playback Recorders
  - ANI/ALI Displays
  - Controllers for call processing
  - Management Information Systems (MIS) for 911 statistical purposes
  - Remote Print/Fax equipment including modems and software
  - Portion of logging recorder dedicated to 911 and 31 days of recording media

Any request submitted to the MAG 911 Office must have detailed justification for the request. Population increase itself is not sufficient justification for new equipment or additional 911 trunks.

When requesting budget money for additional positions and logging recorders, PSAPs will submit a funding request packet.

The following items shall be submitted with the request:

- Standard funding request form
- Demographics of Center
  - Total positions
  - Number of radio positions
  - Number of phone positions

- Authorized number for staff
- Justification of need and/or circumstances for need
- Signature of chief authorizing funding request
- 911, non-emergency, and busiest hour volume reports for the past 3 years if available.

Call statistics, equipment malfunction, and manufacturer recommendations are a sampling of the other types of justification needed to support a budget request.

Requests for additional 911 trunks will occur after the completion of a busy study. A busy study on the entire MAG 911 System will take place twice a year. The MAG 911 Office will review the information with each PSAP and a decision will be made on the need for additional 911 trunks.

### **C. Additional Funding Information**

Other areas of funding provided by the State 911 Office for the MAG 911 System include:

- Network Exchange Services
- One phone line per site for remote diagnostics
- Maintenance Service
- Network Installation for new systems
- Percentage of administrative portion of funds for local network management
- Regional Data Network

## **Section IV – Operational Standards**

### **A. Answering the 911 Call**

1. It is recommended that Primary PSAPs answer as "911 What is your Emergency?"
2. It is recommended that Secondary PSAPs and Transfer Points answer with their agency identifier, i.e. "FIRE DEPARTMENT"
3. Never place a legitimate 911 call on HOLD unless absolutely necessary.
4. All 911 calls should be as brief as possible to free the incoming 911 line.
5. It is recommended that when the 911 call is not an emergency, it should be explained to the caller that 911 is an emergency line only. Advise callers any non-emergency number may be obtained from the telephone directory and that they should hang up and call the non-emergency number or transfer the caller to the pre-recorded message at 602-458-0225.

**NOTE:** Do not transfer non-emergency telephone calls to other lines as this ties up the incoming 911 line and misleads the public into thinking they can use 911 for any public service agency related calls.

6. Duplicate Calls. If numerous 911 calls are for the same incident those callers can be

# Maricopa Region PSAP Five Year Budget FY2021 - FY2025

	FY2021	FY2022	FY2023	FY2024	FY2025
Apache Junction PD	PSAP remodel	Logging recorder, 1 additional position	No requests	No requests	No requests, Upgrade
ASU PD	No requests	No requests	No requests	1 additional position, Upgrade	No requests
Avondale PD	Logging recorder	No requests	2 additional positions. PSAP move	No requests, Upgrade	No requests
Buckeye PD	PSAP Move	No requests	No requests	No requests	No requests, Upgrade
Chandler PD	No requests	No requests	No requests	No requests	No requests, Upgrade
Ft. McDowell	No budget submittal		Upgrade		
Gilbert PD	PSAP remodel, logging recorder, 3 additional positions	No requests	PSAP Move, 3 additional positions	No requests, Upgrade	No requests
Glendale PD	No budget submittal, Upgrade				
Goodyear PD	No budget submittal, Upgrade				
Luke AFB	No requests	No requests, Upgrade	No requests	No requests	No requests
MCSO	No budget submittal, Upgrade				
Mesa Fire	No requests	2 additional positions	2 additional positions	2 additional positions	2 additional position
Mesa PD	No requests	No requests	Logging recorder	No requests	No requests
Paradise Valley PD	No budget submittal				
Peoria PD	No requests	No requests	No requests	No requests, Upgrade	No requests
Phoenix Fire	No requests, Upgrade	Logging recorder,	No requests	No requests	No requests
Phoenix PD	No budget submittal		Upgrade		
Rural Metro PD	No budget submittal	Upgrade			
Salt River PD	No requests	No requests	No requests	No requests	Upgrade, No requests
Scottsdale PD	No requests	PSAP remodel, Upgrade	Logging recorder	PSAP remodel	No requests
Surprise PD	No requests	No requests	No requests	No requests	No requests
Tempe PD	No requests	No requests, Upgrade	No requests	No requests	PSAP Move
Tolleson PD	No requests	No requests	No requests	No requests	No requests
Wickenburg PD	No budget submittal			Upgrade	

**Fiscal Year 2021 (July 2020-June 2021)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
 Include justification - age and condition of present recorder  
 Documents needed for reimbursement - copy of invoice and check  
 Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
 Estimated purchase date \_\_\_\_\_

**Additional positions**  
 Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2022 (July 2021-June 2022)**

**Budget Items**

**Logging recorder** - Partial reimbursement only  
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 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2023 (July 2022-June 2023)**

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PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
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PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
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Estimated # of channels \_\_\_\_\_  
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How many \_\_\_\_\_

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PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Karen Sutherland

Phone #: 480-312-1961

Fax #: 480-312-9161

Date: 5/14/19

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

**Fiscal Year 2021 (July 2020-June 2021)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
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 Include justification - must include sample schedule that shows positions filled

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The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2022 (July 2021-June 2022)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
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PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

**Fiscal Year 2023 (July 2022-June 2023)**

***Budget Items***

**Logging recorder** - Partial reimbursement only  
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The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
 Estimated date \_\_\_\_\_  
 Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

**Logging recorder** - Partial reimbursement only  
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Estimated # of channels \_\_\_\_\_  
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The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

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**Additional positions**  
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How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date TBD  
Rumor of new Police Fire Admin building, including PSAP.

Possible location Osborne/Longmore - Main Campus

PSAP Remodel

Contact: Kimberly Clark

Phone #: 480 362 7970

Fax #: 480 362 7989

Date: 081919

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
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PSAP move  
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PSAP Remodel  
 Possible location \_\_\_\_\_

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 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

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PSAP move  
 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

Fiscal Year 2024 (July 2023-June 2024)

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PSAP move  
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PSAP Remodel

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PSAP move  
Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Contact: Domela Finnessey

Phone #: 623-222-4323

Fax #: 623-222-4001

Date: 05/28/19

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
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 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

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PSAP Remodel  
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 Estimated date \_\_\_\_\_

PSAP Remodel  
 Possible location \_\_\_\_\_

Fiscal Year 2024 (July 2023-June 2024)

**Budget Items**

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Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

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Estimated # of channels \_\_\_\_\_  
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**Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move  
Estimated date 5/1/2025  
Possible location In situ (furniture replacement)

PSAP Remodel

Contact: Patrick Cutts  
Phone #: (480) 350-8756  
Fax #: (480) 350-8601  
Date: 05/09/2019

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
**Fax:** 602-495-3751  
**email:** liz.graeber@phoenix.gov

Fiscal Year 2021 (July 2020-June 2021)

**Budget Items**

**Logging recorder** - Partial reimbursement only

Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**

Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_

PSAP Remodel

Possible location \_\_\_\_\_

Fiscal Year 2022 (July 2021-June 2022)

**Budget Items**

**Logging recorder** - Partial reimbursement only

Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**

Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

PSAP move

Estimated date \_\_\_\_\_

PSAP Remodel

Possible location \_\_\_\_\_

Fiscal Year 2023 (July 2022-June 2023)

**Budget Items**

**Logging recorder** - Partial reimbursement only

Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

**Additional positions**

Include justification - must include sample schedule that shows positions filled

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PSAP move

Estimated date \_\_\_\_\_

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Possible location \_\_\_\_\_

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Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

- Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

- PSAP Remodel

Fiscal Year 2025 (July 2024-June 2025)

**Budget Items**

- Logging recorder** - Partial reimbursement only  
Include justification - age and condition of present recorder  
Documents needed for reimbursement - copy of invoice and check  
Must be purchased off of state contract or through bid process

Estimated # of channels \_\_\_\_\_  
Estimated purchase date \_\_\_\_\_

- Additional positions**  
Include justification - must include sample schedule that shows positions filled

How many \_\_\_\_\_

- The state does not fund PSAP moves but because the Maricopa Region 911 team needs to be involved please advise of any upcoming moves.

Estimated date \_\_\_\_\_  
Possible location \_\_\_\_\_

- PSAP Remodel

Contact: MIRIANA Colon  
Phone #: 623.474.4973  
Fax #: 623.936.8202  
Date: 06.10.19

**Please return to:**

Liz Graeber  
Phoenix Fire Dept - Maricopa Region 911 Services  
150 S 12th St  
Phoenix, AZ 85034  
Fax: 602-495-3751  
email: liz.graeber@phoenix.gov