

MINUTES OF THE
MARICOPA REGIONAL
CONTINUUM OF CARE BOARD MEETING
October 22, 2018
MAG Office Building, Ironwood Room

MEMBERS ATTENDING

Allie Bones, ACESDV	Bruce Liggett, Maricopa County
Sergeant Rob Ferraro, City of Tempe Police	Darlene Newsom, UMOM
Moises Gallegos, AZ Head Start Association	Dawn Noggle, PhD., Maricopa County
Tad Gary, Mercy Care	Correctional Health Services
Scott Hall, Maricopa County	Amy Schwabenlender, Human Services
*Kevin Hartke, City of Chandler,	Campus, Co-Chair
Councilmember, Co-Chair	#Tamara Wright, Dept. of Veterans Affairs
	*Diana Yazzie Devine, NAC

*Did not attend

#Attended by telephone conference call

OTHERS PRESENT

Shantae Smith, CBI	Alfred Edwards, Department of Economic
Margaret Kilman, CSH	Security
Jeremy Huntoon, CBI	Nicky Stevens, Save the Family
Theresa James, City of Tempe	Michelle Blau, City of Phoenix
Raslyn Sleet, City of Glendale	Toby Fox, Nationwide
Stephanie Small, City of Glendale	#Joan Serviss, Arizona Housing Coalition
Tamyra Spendley, City of Phoenix	#Jennifer Dangremond, NAC
Chris Hallett, City of Peoria	#Riann Balch, City of Chandler
John Wall, AHI	Deanna Janovich, Deputy City Manager,
Rachel Milne, Maricopa County	City of Phoenix

MAG STAFF

Kinari Patel
Brande Mead
Anne Scott
Maria Pina

1. Welcome and Introductions

Ms. Amy Schwabenlender, Executive Director of the Human Services Campus, Co-Chair of the Continuum of Care (CoC) Board, called the meeting to order. Co-Chair Schwabenlender asked for introductions. Introductions ensued.

2. Call to the Audience

There were no comments.

3. Approval of the Consent Agenda

There is one item on the Consent Agenda: 1) approval of the minutes from the September 24 Board meeting.

Sergeant Rob Ferraro moved to approve the consent agenda. Ms. Allie Bones seconded. The consent agenda was approved unanimously.

4. Board Membership

Sergeant Ferraro reported on the recommendations of the Board Membership Workgroup. There were eleven candidates that submitted applications to be considered for Board membership. The workgroup met and reviewed applications and resumes and discussed the qualifications of each candidate and how he/she would fit into the Board priorities.

As a reminder, the Board had adopted the following priorities: applicants with lived experience (homeless or formerly homeless); a representative of a neighborhood group; a hospital or healthcare representative; university representative; an official from the Department of Child Safety; and, a business representative. In addition, the workgroup was charged with looking at underrepresented groups to bring geographic, racial or LGBTQ diversity to the Board.

The workgroup assembled the candidates into like priority categories and reviewed their qualifications. An applicant from the funding community and an applicant from Maricopa County were excluded either because it was not a priority recruitment category identified at the Board meeting (for the funding applicant) or because there was a concern about adding a fourth representative from the County.

There were no applicants that represented neighborhood groups or the Department of Child Safety. And while there were a few applicants with lived experience, since Mr. Scott Hall is continuing on the Board in that position, lived experience was considered along with the professional qualifications of the applicant rather than seeking to fill that role solely based on lived experience.

There were three applicants from either healthcare or behavioral health. None of the applications rose to the level of expertise or experience of the other applicants. One was a provider. It was decided not to forward any of those candidates.

In order to meet the Board's guidance on ensuring geographic diversity and knowing the leverage and commitment the City of Phoenix has around the homelessness work, the workgroup is recommending that the number of Board seats be expanded to 14.

To fill the four open seats, the workgroup is recommending:

Erik Cole, Director, Design Studio for Community Solutions, Arizona State University
Marchelle Franklin, Human Services Department Director, City of Phoenix
Samantha Jackson, Senior Director of Operations, Downtown Phoenix, Inc.
Stephanie Small, Community Services Director, City of Glendale

Co-Chair Schwabenlender asked who was on the workgroup. Sergeant Ferraro responded that in addition to him, Mr. Tad Gary, Ms. Allie Bones, and Ms. Tamara Wright were members.

Mr. Moe Gallegos asked what the basis was for recommending expanding seats. Ms. Anne Scott responded that initially the workgroup had recommended opening more seats by asking certain members to step down. The Board decided not to approve that course. In order to get more voices to the table, the workgroup is recommending expanding to 14 seats.

Mr. Scott Hall moved to amend the Governance Charter to increase Board membership to 14 seats. Mr. Moe Gallegos seconded. Approved unanimously.

Dr. Dawn Noggle moved to approve the new members. Mr. Bruce Liggett seconded. Approved unanimously.

5. Board Leadership

Co-Chair Schwabenlender noted that there were no letters of interest in the Board Co-Chair position. Sergeant Ferraro volunteered to be the Board Co-Chair.

Ms. Bones moved to accept Sergeant Ferraro as Board Co-Chair. Dr. Noggle seconded. The motion passed unanimously.

6. Appreciation of Outgoing Member Moe Gallegos

Co-Chair Schwabenlender expressed appreciation for Mr. Gallegos term on the Continuum of Care Board and noted his commitment to ending homelessness both as a City of Phoenix employee and in his current position with Head Start.

Ms. Darlene Newsom noted his hard work “up at 4:30 a.m., a person who actually answers the phone when you call.” Ms. Newsom thanked Mr. Gallegos for his support in the transition from Watkins to the Halle Women’s Center.

Mr. Liggett noted that he has known Mr. Gallegos since Mr. Gallegos administered the food stamp program and AFDC and looks forward to working with Mr. Gallegos on early education programs.

Mr. Hall thanked Mr. Gallegos for his support on a personal level. Having faith in someone who experienced homelessness and had a complicated background and mentoring them is very much appreciated.

Mr. Tad Gary appreciates Mr. Gallegos and Ms. Riann Balch for encouraging the managed care system to join the Board and participate in the homelessness planning efforts.

Dr. Noggle expressed thanks for Mr. Gallegos continued work with early childhood education.

Ms. Allie Bones acknowledged Mr. Gallegos influence and support through every phase of her career.

Sergeant Ferraro noted that when he was recruited for the Board he was told that one of the benefits was getting to work with great people and Mr. Gallegos name was the first mentioned as one of the great people to work with.

Ms. Deanna Janovich came to the City of Phoenix to work with Mr. Gallegos as an AA 2, and she wouldn't be where she is without his support.

Ms. Riann Balch echoed Ms. Janovich's statement and thanked Mr. Gallegos for his support.

Ms. Scott thank Mr. Gallegos on behalf of CoC staff.

Ms. Brande Mead thanked Mr. Gallegos for his support and the ease of working with him whether on the same side of the issue or the opposite side.

Mr. Gallegos thanked everyone and urged the Board to continue to listen to the provider voice on the Board and from providers that attend the meeting.

7. Committee, Subcommittee and Staff Reports

Ms. Kinari Patel reported that the Committee is focusing on the Regional Plan to End Homelessness especially the workgroup milestones and action steps. A couple of workgroups have been formed and are working on action steps. Ms. Krickette Wetherington is leading a workgroup on progressive engagement and the challenges of having a progressive engagement strategy given the limited PSH units. The Committee is discussing another diversion training and tailoring it more to the practice level. The Committee is recruiting new members.

Ms. Wright noted that the Coordinated Entry Subcommittee discussed the Shelter Prioritization as requested by the Board members. The Subcommittee reviewed the onboarding scoring tool and the process for onboarding access points. The scoring tool will be sent to the Board for approval. The group discussed geographic distribution of access points and other factors in onboarding access points. The Subcommittee reviewed the Housing Authority of Maricopa County homeless preference and how the RRH will be used to provide some of the supportive services for the units. In addition, the Subcommittee discussed progressive engagement as has been discussed by the Committee workgroup.

Mr. Liggett asked about the criteria for access points and how many the community wants. Do we want 50 or more or less? What is the vision for access points, where and how many?

Ms. Wright responded that the Subcommittee looked at factors like hours of operation (if one applicant was operating 24/7 and one was operating a few hours a day, that would be considered), proximity to other access points (access points within a ten mile radius), and special populations that are not covered by traditional access points. All of those criteria have been incorporated into the scoring tool

Co-Chair Schwabenlender requested that the materials be brought to the Board at the November meeting.

Mr. Jeremy Huntoon reported that the Data Subcommittee has been discussing onboarding healthcare plans and SMI clinical providers into HMIS. A recent request by MIHS Riverview ACT team has stimulated a lot of conversation in the Subcommittee. The Subcommittee wants to have a unified approach in considering these requests.

Ms. Patel reported that for the Coordinated Entry Evaluation project, the survey was distributed to the community and was open for approximately three weeks. The survey closed last week. HomeBase conducted focus groups with the clients, conducted a site visit of the CE providers, and has requested HMIS data for the report. The information collection is now complete and HomeBase is moving onto the analysis phase. A final report will be presented to the Board in January.

Co-Chair Schwabenlender requested that the Coordinated Entry leads see the report before it is presented to the Board in January. Ms. Patel confirmed that staff would provide it in advance.

Ms. Scott reported on an opportunity around foster youth. The community has been approached by the Social Design Masters Program at the School of Visual Arts in New York, as well as the Larson Family Foundation, to “embark on an effort to more fully understand interventions that can prevent later homelessness among foster youth, as well as the ‘upstream systems dynamics’ that impact these youths’ chances for healthy, independent lives.” The opportunity was offered to the community through the Built for Zero collaborative. The next step is to let the leads of the project know whether our community is interested.

Ms. Newsom asked what the project would bring if we are one of the six communities.

Ms. Scott responded that at this point it is more of a research project to look at upstream solutions to prevent homelessness among foster youth. There may be Technical Assistance however there is not funding or resources associated with the project.

Ms. Newsom said that it may help in our Youth Homelessness Demonstration Program application. UMOM is seeing 55-60 youth every day that are aging out of foster care. UMOM would be happy to participate and believes that Native American Connections would participate as well.

Ms. Scott reported that the System Analysis Project will be presented by Focus Strategies at the Board meeting November 26. Draft report will be delivered to us on November 12. Feedback is due to Focus Strategies by November 19. We will be folding in the leadership team on the review of the report. Part of the scope was to work with HMIS to provide assistance for ongoing performance evaluation methods or to develop a local tool. We are continuing to work on that.

Mr. Liggett asked whether we could have a pre-meeting where Focus Strategies would walk through the report with the Board.

Ms. Scott responded that staff will reach out to schedule a pre-meeting on the report.

Ms. Scott reported that the Point in Time is scheduled for January 22. A Kick-Off meeting is scheduled for November 8, 2:00 p.m. for local coordinators.

8. Request for Future Agenda Items

Co-Chair Schwabenlender noted future agenda items: 1) invite Director Traylor to share the details of the Governor's Goal Initiative; 2) the Focus Strategy report; and, 3) an HMIS dashboard. Are there other items?

Co-Chair Schwabenlender asked whether the Board was interested in scheduling a strategic planning session. Mr. Hall asked that we have a couple of sessions scheduled.

Ms. Newsom asked that at the January Board meeting that we talk about the planning dollars.

9. Comments from the Board

Mr. Liggett announced the Healthy Giving Council, a faith-based initiative, is working with the County on producing a Public Service Announcement to encourage people about the best way to give. The PSA could be used by local governments, local organizations, etc. to encourage people to give to organizations in a healthy way. Generically, it is targeted to food giving and the issues that come with providing food on the streets.

Ms. Bones announced that it is Domestic Violence Awareness month. The ACESDV is engaged in the purple purse challenge to raise funds for the barrier reduction funding for victims of domestic violence with a financial barrier to independence. PetSmart Charities awarded a grant to the barrier reduction funds for any expense related to pets that is a barrier to independence. ACESDV will be doing more training around domestic violence advocacy for people with pets.

Ms. Joan Serviss announced that the Arizona Housing Coalition conference is sold-out this year and people can put their names on a waitlist.

Adjourn

There being no further business, Co-Chair Schwabenlender adjourned the meeting. The next Board meeting will occur on January 28, 2018.