

SPECIAL NOTICE REGARDING PUBLIC MEETINGS

Due to the risks to public health caused by the possible spread of the COVID-19 virus at public gatherings, the Maricopa Association of Governments has determined that public meetings will be indefinitely held through technological means. Meetings will be open to the public through technological means. In reliance on, and compliance with, the March 13, 2020, Opinion issued by Attorney General Mark Brnovich, the Maricopa Association of Governments provides this special advance notice of the technological means through which public meetings may be accessed. While this special notice is in effect, public comment at meetings will only be accepted through written submissions, which may or may not be read aloud during meetings.

To attend the meeting noticed below by technological means, members the public may follow the steps below:

1. Please access the link to watch a live video stream on YouTube by clicking https://www.youtube.com/channel/UC1spon0RV2ibMmrk_gndhbA
2. Members of the public may submit written comments relating to this meeting to azmag.gov/comment within one hour of the posted start time for the meeting.

September 22, 2020

TO: Members of the Maricopa Regional Continuum of Care Board

FROM: Sergeant Rob Ferraro, City of Tempe Police, Co-Chair
Tamara Wright, Community Solutions, Co-Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting—1:30 p.m.

Monday, September 28, 2020

VIRTUAL MEETING

The Maricopa Regional Continuum of Care Board meeting has been scheduled at the time noted above. The meeting will be **held as a virtual meeting only**, with no in-person attendance options available at this time. Instructions on how to participate will be provided via email to members of the committee. Members of the public will be able to view and listen to the meeting via a live video stream on YouTube by clicking https://www.youtube.com/channel/UC1spon0RV2ibMmrk_gndhbA

Public comments can be provided in written format through the MAG website at azmag.gov/comment. If you have questions, please contact the MAG office at (602) 254-6300.

Continuum of Care (CoC) Board Live Public Comment Process

Members of the public will have the opportunity to provide live comment during the CoC Board's Zoom meeting at the following times on the agenda: during "Call to the Audience," for items within the board's jurisdiction that are not on the agenda or that are on the agenda for discussion but not for action; for items on the "consent" agenda; and for any "action" items that are on the agenda, which will be taken at the time the item is heard. Members of the public may also submit written comments up to one hour prior to the meeting through azmag.gov/comment. Comments received by the deadline will be read by a MAG staff member during the meeting. CoC Board meetings are also livestreamed on YouTube, but there is not an opportunity to comment for those watching the meeting via livestream.

Live public comment

Public anticipating the need or preference to provide live comment during virtual CoC Board meetings must follow the public comment process below:

1. Members of the public who anticipate wanting to make public comments during the meeting on the items above must inform MAG staff (Steve Dudasik at sdudasik@azmag.gov and copy Tina Lopez at tlopez@azmag.gov) up to one hour prior to the meeting start time.
2. Public wishing to speak shall email the MAG staff informing staff of their desire to speak at the meeting. MAG staff will provide the member of the public with the Zoom meeting ID and password. It is imperative that the member of the public not share this meeting ID or password with anyone else. (If others wish to participate, they need to follow the protocol of informing MAG staff and receiving the link directly from staff.)
3. The public will join the Zoom meeting at the meeting start time and are requested to place their microphone on mute. The microphone must remain on mute for the duration of the meeting, except for when the Board Chair calls for public comment. Members of the public may comment during "Call to the Audience," for items within the board's jurisdiction that are not on the agenda or that are on the agenda for discussion but not for action; for items on the "consent" agenda; and for any "action" items that are on the agenda, which will be taken at the time the item is heard.
4. The Board Chair will call for public comment after the members of the Board have had an opportunity to speak and before an item is voted on for action. The Board Chair will ask for members of the public, who wish to comment, to take their microphone off mute and to make their comment.
5. Public comment is limited to up to three minutes per person commenting, per agenda item, and for up to a total of fifteen minutes total for Call to the Audience. The Chair has the discretion to limit or extend public comment periods to ensure the work of the Board can be concluded. Members of the public must adhere to these time constraints and put their microphone back on mute when they are done speaking.

6. Members of the public not abiding by these guidelines may be discouraged from making live comments during future meetings. Any comments they wish to share with the committee may be provided in writing up to one hour prior to the meeting. The comments will be read aloud during the meeting following the appropriate protocol.

If any member of the public has difficulty connecting to the meeting, please contact MAG at (602) 254-6300 for support.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Transportation Safety Committee does not meet the quorum requirement, members who have joined the meeting will be notified that a legal meeting cannot occur and the meeting will end. Your participation in the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions regarding the meeting, please contact MAG at (602) 254-6300.



Maricopa Regional Continuum of Care Board

TENTATIVE AGENDA

September 28, 2020

1. Call to Order

2. Call to the Audience (15 Minutes)

An opportunity was provided, via the MAG website, to members of the public to address the Maricopa Regional Continuum of Care Board on items that are not on the agenda that are within the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Members of the public were also given the opportunity to join the meeting today and make comments verbally on the virtual (Zoom) meeting platform. Please note that comments made via the MAG website or made via the Zoom link, on agenda items posted for action will be read and/or heard at the time the agenda is heard.

Action Requested:
Information.

3. Approval of Consent Agenda (5 minutes)

Board members may request that an item be removed from the consent agenda. Prior to action on the consent agenda, members of the audience will be provided an opportunity to comment on consent items. Consent items are marked with an asterisk (*).

Action Requested:
Approval of the Consent Agenda.

ITEMS PROPOSED FOR CONSENT *

*3. **Approval of the August 24, 2020 Meeting Minutes**

Draft meeting minutes were distributed with the meeting materials.

Action Requested:

Approval of the August 24, 2020 meeting minutes.

ITEMS PROPOSED TO BE HEARD

4. **Racial Equity (30 minutes)**

Jeff Olivet and Donald Whitehead, Racial Equity Partners, will present on their initial consulting work and draft report/recommendations for the next phase of the project.

Action Requested:

Information.

5. **NOFA Update (5 Minutes)**

Maricopa Regional CoC/MAG staff will provide an update on the NOFA.

Action Requested

Information.

6. VA HMIS Plan (20 minutes)

Melody Boyet, Penny Miller and Jeff Willgale, VAHCS, will discuss the plan/workflow upon leaving HMIS as of October 1. Documents were sent with the meeting materials.

Action Requested:
Information.

7. Shelter Availability Portal for City of Phoenix (10 minutes)

Ty Rosensteel, Crisis Response Network, will provide an update on CRN's proposed contract with the City of Phoenix for a shelter availability portal tool.

Action Requested:
Information.

8. CoC Workgroup Update (10 Minutes)

Maricopa Regional CoC/MAG staff will provide an update on CoC workgroup activities.

Action Requested:
Information.

9. CoC Board Recruitment (5 minutes)

Maricopa Regional CoC/MAG staff will provide and update on the Board recruitment process.

Action Requested:
Information.

10. Legislative Update (5 minutes)

Joan Serviss, AZ Housing Coalition, CoC Board Member, will provide an update on federal and state legislative issues.

Action Requested:
Information.

11. Request for Future Agenda Items (5 Minutes)

Topics or issues of interest that the Maricopa Regional Continuum of Care Board would like to have considered for discussion at a future meeting will be requested.

Action Requested:
Information.

12. Comments from the Board (5 minutes)

An opportunity will be provided for the Maricopa Regional Continuum

of Care Board members to present a brief summary of current events. The Board is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Action Requested:

Information.

13. Adjournment

Action Requested:

Motion to adjourn the meeting.

MINUTES OF THE
MARICOPA REGIONAL
CONTINUUM OF CARE BOARD
ZOOM Meeting
August 24, 2020

MEMBERS ATTENDING

Riann Balch, City of Chandler	Samantha Jackson, Downtown Phoenix Partnership
Erik Cole, Arizona State University	Bruce Liggett, Maricopa County
Elizabeth da Costa, Community Bridges	Joan Serviss, Arizona Housing Coalition
Diana Yazzie Devine, NAC	Charles Sullivan, ABC
Sergeant Rob Ferraro, City of Tempe Police, Co-Chair	Jacki Taylor, Save the Family
*Marchelle Franklin, City of Phoenix	Tamara Wright, Community Solutions, Co-Chair
Tad Gary, Mercy Care	

*Did not attend

Presenters in Attendance

Irma Hollamby, City of Scottsdale
Susan Smith, AZDCS
Tamara Spendley, City of Phoenix
Ty Rosensteel, Crisis Response Network
Arianna Saunders, Corporation for Supportive Housing
Nicky Stevens, City of Tempe

MAG STAFF

Steve Dudasik
Julie Montoya
Brande Meade
Tina Lopez
Sarah Kent

1. Welcome and Introductions

Tamara Wright, Community Solutions, Co-Chair of the Continuum of Care Board, called the meeting to order at 1:31 p.m. Introductions ensued.

2. Call to the Audience

There were no comments received via the MAG Webpage.

3. Approval of Consent Agenda

Samantha Jackson, Downtown Phoenix Partnership, moved to approve the July 27, 2020 meeting minutes. Tad Gary, Mercy Care, seconded the motion. Motion passed unanimously.

4. NOFA Timeline and Scorecard

Julie Montoya, MAG, presented the updates on the NOFA Timeline and Scorecard. There has been no updated information from HUD. The grant inventory worksheets from providers have been received and have been verified.

5. City of Scottsdale/AZ Department of Child Safety MOU Request

Irma Hollamby, City of Scottsdale and Susan Smith, AZDCS presented a proposed MOU between them and the Continuum of Care to collaborate on the Tenant Protection Vouchers for Foster Youth to Independence Initiative. She is working with youth vouchers because youths often exit with no family and into unstable environments.

She also stated that there are 20 rental vouchers available with 36months per person. This allows for participants to get connected to benefits and resources that they need for success.

6. City of Phoenix Homeless Plan

Tamyra Spendley, City of Phoenix, presented the City of Phoenix proposed homeless plan. The Phoenix Homeless plan is important to the 14 various departments and staff for a holistic approach. There were 2000 surveys that were received. A series of virtual meetings were also held for the provider community. The Mayor of Phoenix requested the findings back before the Council reconvened. Providers can continue to provide feedback via a website which was typed in the chat for those to participate. Racial Equity has been added in the City plan. Erik Cole, Arizona State University, asked that readable comments be available on website to all.

7. Shelter Availability Portal for City of Phoenix

Ty Rosensteel, Crisis Response Network, presented the CRN's proposed contract with the City of Phoenix for a shelter availability portal tool. He asked for feedback from the CoC Board on the value of the proposal. The Board was clear that it could not take action to approve or reject the proposal as it was between CRN and the City of Phoenix but could provide feedback. Key areas that were discussed revolved around real time information on shelter availability, can inquiries calls be handled through 2-1-1 or directly through the proposed portal/website and how the

shelter availability be updated and by whom, and who would have use of the portal and to what end, i.e., being used to criminalize those experiencing homelessness if a shelter bed was not accepted. Long term sustainability/funding was seen as a concern as well. Positive comments were made that it would be beneficial to know shelter availability and to have bed information available on all shelters, including those who do not currently participate in HMIS. The data would be an effective and efficient way to help those who seek shelter. It was thought that a pilot first be undertaken with providers before releasing it for public use. Ty Rosensteel, CRN expressed appreciation for the feedback.

8. Covid-19 Response Re-Housing Strategy

Arianna Saunders, Corporation for Supportive Housing, presented the re-housing strategy which includes a Phase one and Phase Two approach. Phases included more equitable housing approaches with a coordinated plan to spend Covid-19 funding in a timely manner. To goal is to identify gaps through review of HUD and ESG funds and build a strategy throughout the 450 shelters.

9. Racial Equity Update

Nicky Stevens, City of Tempe, gave an update on the three strategy sessions that were performed. The consultants will present the report at the September 28, 2020 CoC Board meeting. DeDe Yazzie Devine, NAC, thanked the racial equity work being done so far and looks forward to hearing the final report at the next CoC Board meeting.

10. Continuum of Care Board Recruitment

Steve Dudasik, Maricopa Regional CoC/MAG, stated that the Board Recruitment process will start in September. A general email soliciting applications will be sent in September, and a Board Recruitment Sub-Committee will meet to review and vet applicants. He made a request that those interested email him for the sub-committee.

11. Legislative Update

Joan Serviss, AZ Housing Coalition, stated that the Federal and State levels are in a holding pattern

12. Comments from the Board

DeDe Yazzie Devine, NAC, announced that at Stepping Stone there will be 42 new beds and at Sunnyslope there will be 54 beds available. Riann Balch, City of Chandler, announced that at the Mesa Day Center there is lunch/TV/transportation available from 9-4pm daily from M-F.

13. Request for Future Agenda Items

Tamara Wright, Community Solutions, suggested to review of the Continuum of Care Board's planning and strategy functions. Erik Cole, Arizona State University, agreed.

14. Adjournment

Tamara Wright, Community Solutions, motioned to adjourn the meeting. Erik Cole, Arizona State University, seconded. Motion passed unanimously.

SINGLES CRRC Coordinated Entry Process

Updated 8/27/20

Verify VA Eligibility

HOMELESS

- Homeless Program Assessment
- HOMES Assessment & **HCHV Case Management Referral & Entry**
- Suicide Risk Assessment
- Clinical Reminders/ Advanced Directive

- HMIS/ UDE/ VISPDAT/ Military Service
- ROI's (Universal/ HMIS/ COVID)
- SNAP

IS RAPID RESOLUTION AN OPTION?

- For transitional housing and EHA
- MH assessment (if none in past year):
 - Chest XRAY or PPD (if none in past year)- for transitional housing only
 - COVID test
 - Connected to HPACT/ PACT/ MH & SA
 - HVL completed with Veteran

- Permanent Housing Referral Entered into HMIS (SSVF only) & Warm Hand-Off to SSVF Provider
- Homeless Assessment Verification Email (HAVE) to Liaison
- HOMES Referral for HUD VASH (**only for chronic and those new to HUD VASH**)
- HMIS Rapid Resolution Info Entered

IMMINENT & VULNERABLE

- Homeless Program Assessment
- HOMES Assessment & **HCHV Case Management Referral & Entry**
- Suicide Risk Assessment
- Clinical Reminders/ Advanced Directive

- HMIS/ UDE/ VISPDAT/ Military Service – enter upon transitional housing entry date
- ROI's (Universal/ HMIS/ COVID)
- SNAP

- For transitional housing and EHA
- MH assessment (if none in past year)
 - Chest XRAY or PPD (if none in past year)- for transitional housing only
 - COVID test
 - Connected to HPACT/ PACT/ MH & SA
 - HVL completed with Veteran

- Permanent Housing Referral Entered into HMIS (SSVF only) & Warm Hand-Off to SSVF Provider
- Homeless Assessment Verification Email (HAVE) to Liaison
- HOMES Referral for HUD VASH (**only for chronic and those new to HUD VASH**)

AT RISK & IMMINE

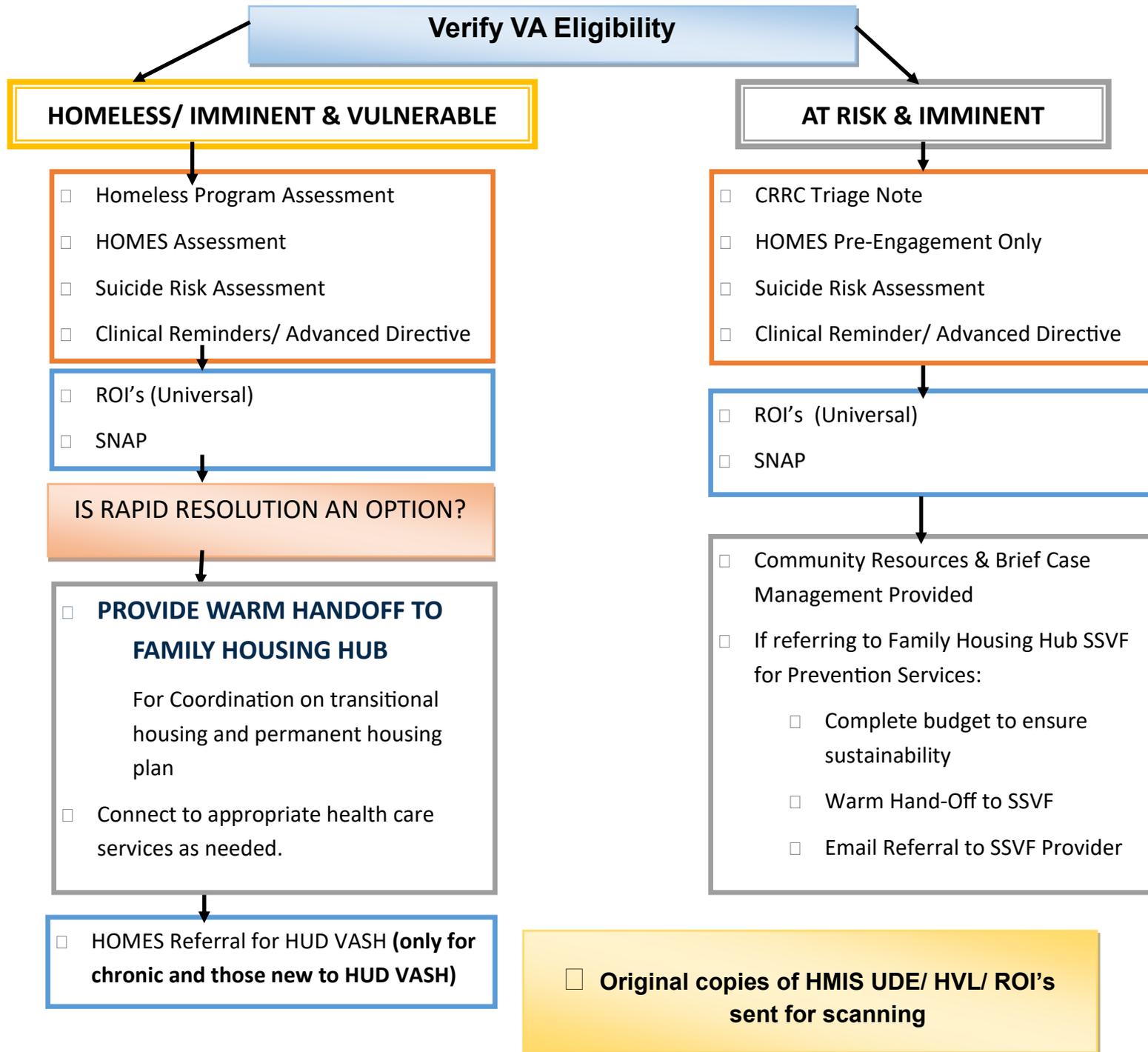
- CRRC Triage Note
- HOMES Pre-Engagement Only
- Suicide Risk Assessment
- Clinical Reminder/ Advanced Directive

- HMIS/ UDE/ Military Service— only entered if active in HMIS
- ROI's (SSVF/ HMIS)
- SNAP

- Community Resources & Brief Case Management Provided
- If referring to SSVF for Prevention Services:
 - Complete budget to ensure sustainability
 - Warm Hand-Off to SSVF
 - Email Referral to SSVF Provider

Original copies of HMIS UDE/ HVL/ ROI's sent for scanning

FAMILIES CRRC Coordinated Entry Process



SPECIAL POPULATIONS CRRC Coordinated Entry Process

DOMESTIC VIOLENCE/ INTIMATE PARTNER VIOLENCE

- Assess for Safety in Home
- If safety concerns are present:
 - Contact the 24 Hour Domestic Violence Hotline 1-800-799-7233 and/ or Shelter Line (Maricopa Only) 480-890-3039
- The Hotline should be able to assist in identifying the next steps for safety and housing plan.
- If determined through Domestic Violence Hotline that Veteran could proceed with standard transitional and permanent housing process– please reference the CRRC SINGLES or FAMILIES CRRC Coordinated Entry Processes.

SEX OFFENDERS

If currently HOUSED and seeking PREVENTION services:

- Complete the CRRC SINGLES AT RISK & IMMIDENT Process
- Explore if SSVF Prevention Services may be option.

- If Veteran is HOMELESS or IMMIDENT and VULNERABLE please reference the CRRC SINGLES Coordinated Entry Processes. If transitional housing is needed, the only GPD/ Contract Program referral available is MANA HOUSE.
- If referring to MANA HOUSE, CRRC Team Member will need to staff the referral with the assigned GPD Liaison prior to completing the HVL.

HIGHER LEVEL OF CARE

A Veteran presenting for services as HOMELESS or IMMIDENT and VULNERABLE, needing a higher level of care as per the guidance of ADL/IADL assessments, should have the following completed (This would be in addition to the CRRC SINGLES Coordinated Entry Process):

- • GEC (Geriatric Extended Care)
 - CPRS GEC Extended Care Parent Note Title
 - CPRS Templates:
 - Shared Templates
 - Social Work
 - GEC ASSESSMENT
- HPACT/ PACT consultation

JUSTICE-INVOLVED VETERANS (VA VETERAN JUSTICE PROGRAMS)

- VJP and HCRV follow the CRRC Singles Coordinated Entry Process
- HCRV will work with GPD/ Contract Liaisons on permanent housing plan following transitional housing admission.

PROVIDE WARM HANDOFF TO VA Emergency Department

- When there is no immediate placement option and safety is a concern. Staff these cases with CRRC or HCHV Coordinators or Team Lead.

Updated 8/27/20

SPECIAL POPULATIONS CRRC Coordinated Entry Process

CRRC Case Management

- Staff the potential case management Veteran with CRRC Coordinator, CRRC Lead Social Worker, or the HCHV Coordinator. If the Veteran is determined to be an appropriate candidate:
- SINGLES HOMELESS Assessment Process completed
- Veteran will sign 'Consent for Case Management Services' agreement (provide Veteran a copy)
- Outreach social worker will complete a treatment plan with the Veteran using the CPRS note/template 'HCHV-Interdisciplinary Treatment Plan'
- Outreach social worker will submit CRRC case management referral in HOMES (Homeless Operations Management Evaluation System)
- Follow contact guidance
- Follow termination guidance

Updated 8/27/20