

MINUTES OF THE
MARICOPA REGIONAL
CONTINUUM OF CARE BOARD MEETING
March 23, 2020
Adobe Connect Meeting

MEMBERS ATTENDING

Riann Balch, City of Chandler	Samantha Jackson, Downtown Phoenix Partnership
Erik Cole, Arizona State University	Bruce Liggett, Maricopa County
Elizabeth da Costa, Community Bridges	Joan Serviss, Arizona Housing Coalition
Diana Yazzie Devine, NAC	Charles Sullivan, ABC
Sergeant Rob Ferraro, City of Tempe Police, Co-Chair	Jacki Taylor, Save the Family
*Marchelle Franklin, City of Phoenix	Tamara Wright, Community Solutions, Co-Chair
*Tad Gary, Mercy Care	

*Did not attend

#Attended by telephone conference call

Melody Boyet, Phoenix VA
Karen Brown, A New Leaf
Lisa Glow, CASS
Jussane Carrera, Phoenix Rescue Mission
Stephanie Martinez, Circle the City
Julia Mathies, St. Vincent de Paul
Penny Miller, Phoenix VA
Tyler Rosensteel, CRN
Chela Schuster, Community Solutions
Amy Schwabenlender, Human Services Campus
Mike Shore, HOM Inc.
Shantae Smith, Community Solutions
Terry Smith, CASS
Nicky Stevens, City of Tempe
Steven Stivers, UMOM
Jowan Thornton, Salvation Army

MAG STAFF

Craig Chenery

Sarah Kent

Brande Mead

Julie Montoya

Anne Scott

David Worley

1. Welcome and Introductions

Sergeant Rob Ferraro, Tempe Police Department, Co-Chair of the CoC Board, called the meeting to order. Introductions ensued.

2. Call to the Audience

An opportunity for comments was provided through the MAG website. No comments were submitted.

3. Approval of the Consent Agenda

The consent agenda included the February 24, 2020 Board minutes. Joan Serviss, Arizona Housing Coalition, moved to approve the consent agenda. Samantha Jackson, Downtown Phoenix Partnership, seconded the motion. The motion carried.

4. Coordinated Entry Response to COVID-19

Amy Schwabenlender, Singles Coordinated Entry System, Human Services Campus, outlined the sub-assessment adoption for the community to track symptoms and the COVID-19 outbreak in the homeless services system. HMIS has now added that sub-assessment into the Universal Data Elements in HMIS. The Brian Garcia Welcome Center is limiting VI-SPDATs to veterans and youth—the two populations we have interventions for. Everyone else is asked to return to the Welcome Center in one month.

Continuing to screen for diversion and transportation assistance. Shared information to other entry points across the system to adopt if they would like. Continuing to monitoring those that have no VI score that may be eligible for other interventions.

Co-Chair Wright, asked about the no housing resources other than veterans and youth. Ms. Schwabenlender confirmed that due to the slowness of tenant briefings and availability of resources, the only housing availability currently is for veterans and youth.

Steven Stivers, Family Housing Hub, UMOM reported that the Family Housing Hub transitioned quickly to a phone-based system. Ask that all providers direct families to the phone line. They are still able to place families in Emergency Shelter, conduct diversion conversations and place families through the phone system. The Family Housing Hub is not seeing an increase at this time but anticipates that they will. Most of their families are doubled up rather than in unsheltered situations and the FHH anticipates that the hosts of those families may ask them to leave as the crisis continues. The impact of the crisis on

service sector jobs and the lack of employers currently hiring will likely impact the outflow from shelters resulting in longer wait times and lack of available resources. As of this morning, there are 129 families on the waitlist. Of those, 94 are priority one unsheltered families with a projected wait of three months for shelter. There are an additional 230 families that are on the Rapid Re-Housing list with a projected wait time of four months to access that intervention.

Diana Yazzie Devine, Native American Connection, expressed her hope that the Board discuss how they are going to advocate for more resources.

Erik Cole, Arizona State University, expressed a strong sense of gratitude for everyone working in the shelter system, coordinated entry and those that are doing this work.

Melody Boyet, Phoenix VA, reported on the operations of the CRRC and the VA Medical Center. She reported that there are algorithms that have been developed. There are two ports of entry into the VA Medical Center and there are protocols in place on how people enter the VA. Screening for COVID-19 symptoms. The VA continues to see veterans and they do have some availability in their transitional housing programs as well as HUD VASH. The algorithms inform how people access the services. There is one for GPD/Transitional Housing programs, one for HUD VASH and other housing programs, and one for transportation. The VA will share the algorithms after the meeting.

Penny Miller, CRRC, reported that the shuttle van that goes regularly to the Human Services Campus, the CRRC and the main VA has been discontinued. Now for veterans encountered at the Campus, the VA will do screening over the phone to determine whether the person is eligible for VA services and then will dispatch a van. The VA is doing hospital discharge plans with the homeless veterans.

Co-Chair Wright asked about coordinating with SSVF providers to get veterans on the street into hotel rooms. Ms. Boyet responded that the VA had scheduled a call with SSVF providers for the following day.

5. Emergency Shelter Response

Julie Montoya, MAG staff, reported on emergency shelter providers. MAG staff sent an email to 30 emergency shelter programs requesting information on any service changes to respond to the COVID-19 pandemic. AZCEND, CASS, CPLC, Community Bridges, Family Promise, Homeward Bound, New Life Center, Lutheran Social Services, Maggie's Place, Native American Connections, Phoenix Dream Center and Salvation Army responded by the time that the report was compiled. Ms. Montoya reported that since the report was compiled, staff received responses from UMOM, A New Leaf, St. Vincent de Paul, and Save the Family. The report will be updated with their information.

Shelters were asked:

1. Is your shelter still operating at full capacity?

All shelters are at full capacity with the exception of Native American Connections with two (2) available beds. CASS, CPLC, Phoenix Dream Center, and New Life Center are working to reduce their bed capacity.

2. If so, have you made any changes to your intake procedures and/or policies? If so, what changes have been made?

AZCEND (Chandler I-HELP) and Maggie's Place are not taking new clients. New Life Center, CASS, CPLC, and the Phoenix Dream Center reported that they are reducing intakes due to proximity concerns, social distancing guidelines and to prepare for future exposure which will allow space for isolation. Most shelters reported that they are screening clients at intake through a series of questions about their current health status and potential exposure to COVID-19. Some are reducing possible exposure at intake by gathering information telephonically. Homeward Bound reported that applications are sent by email only.

3. What protocols do you have in place for staff/clients to reduce exposure to COVID-19?

Shelters are using CDC recommended best practice guidelines including social distancing, communication of proper hygiene, increased hand washing and sanitizing. Both Maggie's Place and the Phoenix Dream Center have hand sanitizing stations at entry. Family Promise has decided to shelter-in-place at their three (3) sites.

Other protocols in place include limiting face to face interactions with clients, closing or reducing public and communal spaces, cancelling programming, limiting visitors/volunteers, and donation drop-off hours discontinued or left at door. Dining changes have been put in place including putting tables further apart, allowing clients to eat in their rooms and one family at a time entering the dining area.

Phoenix Dream Center reported allowing some staff to work from home and Maggie's Place is avoiding all unnecessary travel.

In addition, Homeward Bound's residents that were scheduled for move out have been granted an extension and April rent for all residents has been waived.

4. Do you have protocols in place to address staff/clients that may present with possible COVID-19 symptoms?

CPLC is maintaining two (2) unoccupied rooms for any possible future quarantine of exposed clients and asking sick clients to self-quarantine. Phoenix Dream Center has reported that they have isolation rooms.

Other protocols implemented by shelters are staff must wear protective gear when interacting with clients and stay home if sick. Some shelters are communicating with staff about protocols for observing clients with possible symptoms and advising staff/clients to see a doctor if presenting possible symptoms.

5. What is your shelter configuration (individual rooms/large shared spaces)?

CBI- One shared space

NAC- Shared space, four (4) individual cubicles provided in each dorm. Each cubicle is separated by a full wall. Bathrooms are shared in each space.

Phoenix Dream Center- Two (2) to five (5) person rooms

Salvation Army- Individual rooms

6. Do you have unused rooms/space? If so, what is the capacity?

Salvation Army and CBI reported that they do not have unused space.

NAC has two available spaces but have a waitlist to fill the spots and do not have immediate availability outside of their existing process.

Phoenix Dream Center has a handful of beds available for individual intakes.

7. Would that unused space be suitable for isolation purposes?

NAC has designated space available for isolation.

Phoenix Dream Center-No

8. Are there any unique characteristics of your shelter population (i.e., gender specific, age limitations, families, etc.)?

Salvation Army-Families

Phoenix Dream Center- Mother/baby couplets in one wing, ages range from 18-90

NAC- Youth, age 18-24

CBI- Street living individuals with a housing voucher

9. Do you have the necessary supplies?

All shelters reported that their supplies were limited. A few reported that they had a thirty (30)-day supply but were concerned about availability.

10. If not, do you have access to obtain the supplies needed?

All shelters reported that supplies are difficult to obtain due to demand and that online supplies are hard to come by. Some had supplies on back order. Donations are needed.

11. What supplies are you lacking?

Sanitizers (hand, wipes & sprays)-AZCEND, CBI, CPLC, Family Promise, Lutheran SS, Maggie's Place, New Life Center, Phoenix Dream Center, Salvation Army, Homeward Bound

Masks-AZCEND, CBI, CPLC, Family Promise, Lutheran SS, NAC, Phoenix Dream Center, Salvation Army

Gloves-CBI, CPLC, Family Promise, NAC, New Life Center

Gowns-CBI

Toilet paper, paper products-CPLC, Family Promise, Maggie's place, New Life Center, Phoenix Dream Center, Homeward Bound

Diapers size 4-6- New Life Center, Homeward Bound

Baby wipes-Homeward Bound

Food supplies-Family Promise, CPLC

Bottled water- Phoenix Dream Center

Cat litter- Family Promise

Co-Chair Wright asked if there were shelters on the call that wanted to get information to MAG should they send the information to Julie? Ms. Scott responded yes, please follow up with Julie.

Ms. Devine offered to share Native American Connection protocols and would be interested in the protocols adopted by others.

Elizabeth da Costa, Community Bridges, wants to discuss removing their eligibility for The Bridge and would be open to receiving all referrals from the Circle the City. Working with them now to provide a quick transition for people that are well.

Riann Balch, City of Chandler, is working with their local Salvation Army to receive referrals for well people.

Co-Chair Wright reiterated the importance of communication and standing meetings to push information out to the committee.

Ms. Scott responded that a standing meeting has been scheduled with Street Outreach and can reach out to others as well.

Ms. da Costa noted that there is no current resource for those that are under investigation and a need for hotel vouchers for those.

Lisa Glow, CASS, noted that the family shelter is open and at capacity. Their intention is to continue to fill rooms as people move on. At the single shelter, worked really hard to implement deep cleaning. Have instituted a formal screening process to create cohorts within shelter for well people and vulnerable people. Case manager and housing team is still working to get more people in housing. Need more resources for Rapid Re-Housing. Shelter staff need more masks and equipment to protect themselves. There are 60 people that are the most vulnerable with underlying health conditions. A week ago CASS stopped new intakes to create social distancing. Now they feel that they have enough social distancing, they are doing intakes.

They are taking people being released from hospitals contrary to what may be reported out in the community. They have a number of working people that are allowed to stay in the shelter during the day. They are looking at whether they want to offer that to other shelter providers.

Karen Brown, A New Leaf, reported that they have an emergency response team that is meeting daily. Following social distancing and sanitizing protocols. At La Mesita, they have 16 units. They

have two rooms available now and one additional unit available soon. The plan is to shelter in place for the family units since they are one- and two-bedroom units. For the East Valley Men's Center, they have 94 beds. As of this morning we have 88 filled with two intakes scheduled. Ten of the beds are dedicated to Circle the City medical respite. They are allowing people to stay on site during the day.

Mr. Stivers reported that all UMOM shelters are operating at full capacity. UMOM case managers are conducting health assessments in alignment with the CDC guidelines. Have proactively identified rooms at all of their shelters for isolation for those that may be under investigation or COVID-19 positive. They have shifted all dining rooms to carry out. UMOM has suspended timing clients out of shelter stays. Staff that may have circled between UMOM sites are now assigned to one site to reduce exposure between sites. Moved all non-essential staff to working from home. Then are using those staff to fill in if other staff become ill.

6. Street Outreach Report

Sarah Kent, MAG staff, reported on the street outreach providers. MAG sent an invitation to the CoC Outreach Collaborative Workgroup for a phone call/meeting to survey providers about needs and capacity, provide resource sharing, and to check-in on COVID-19 changes in service delivery.

The first call was held, Thursday, March 19, 2020 at 11:00 a.m. The following agency's/programs were on the call. The situation is fluid and the information provided is current as of that time/date. There is an on-going meeting set for Thursdays at 11:00 a.m. moving forward.

Representatives participating included: Avondale, Mesa, Peoria, Phoenix, Tempe, Scottsdale, Basic Mission, Circle the City, Community Bridges, Inc., Healthy Giving Council, Human Services Campus, Mercy Care, Phoenix Rescue Mission, Salvation Army, United States Veterans Initiative (U.S. VETS), and Veterans Affairs (VA). Additional updates or replies after the initial call have come in from Chandler and Tempe.

MAG's questions and the agency's responses are as follows:

1. What protocols are your agencies taking for outreach workers? Do you have the same number of teams and hours of operations that you did previous to the COVID-19 outbreak? Have any services changed, how so?

All providers are "business as usual" with the exception of Peoria, closing physical access to the resource center, although they have a phone call-in system for clients. Scottsdale has closed their libraries and senior center. The CAP office lobbies are closed with restricted availability. Avondale has posted signs asking folks who are experiencing homelessness to call or email if they need anything instead of coming in. Phoenix is operating the same, although the library's drop-in services are closed. City of Chandler employees are moving to a 32 hour work week, however, they will still have an outreach worker available 7 days a

week. City of Chandler Neighborhood Resources Department has closed our doors to the public and have closed the intake room.

2. How are you dealing with encampments? Are you providing hygiene supplies, handwashing stations, cleaning and disinfecting areas or other activities?

Most agencies said they are not doing anything different with encampments. Avondale has posted signs asking folks who are experiencing homelessness to call or email if they need anything instead of coming in. Human Services Campus, in partnership with CBI, has opened the Welcome Center at night for restroom use and hand washing. The campus has 5-6 handwashing stations. LDRC was closed at the time of the call. Tempe reports that they will not be doing any enforcement or disruption of people in encampments.

Tempe's HOPE Outreach team is now providing cell phones to the anchors in encampments sites with HOPE Outreach numbers programed into them for people to contact us or emergency services if needed. Handwashing stations are set up throughout the city of Tempe.

Chandler is looking at getting hand washing stations placed at their 2 shelters and 2 libraries.

3. Are you transporting clients to services? Are you transporting clients who are showing symptoms of respiratory illness? If you are not transporting, are you arranging transportation?

Phoenix Rescue Mission (outreach provider for many West Valley cities) reports that they are not transporting clients who are experiencing respiratory illness symptoms. CBI (outreach provider for Phoenix and many East Valley cities) reports that they are business as usual and doing a COVID-19 screen before transporting. CBI has a medical triage team that is available to assist outreach workers on determining when it is safe to transport. Tempe, Mesa, Scottsdale and the VA are limiting transportation services, and encouraging public transit for clients who are not exhibiting symptoms of COVID-19. USVETS does not provide transportation but encourages clients to call the CRRC if needed. Circle the City is continuing to use the circulating the bus and bringing clients into the clinic as normal. Salvation Army and Basic Mission do not provide transportation services. Chandler is only providing transportation for court and doctor appointments, and providing bus passes.

4. Do you have access to a medical triage team to advise you on where to take clients and/or how transport them?

Phoenix Rescue Mission, CBI, Human Services Campus and US Vets and have medical triage services. Mesa has nurse triage advisement. Avondale, Chandler, Peoria, Tempe, Scottsdale, Phoenix, and Basic Mission do not have medical triage and would benefit from that resource. Salvation Army refer medical referrals to the Circle the City Parsons Clinic.

5. Are your agencies using a prescreening tool? Are you inputting information into HMIS? Are you using the COVID-19 Assessment?

All agencies are inputting into HMIS and using the COVID-19 Assessment, with the exception of Scottsdale and Avondale. Scottsdale is awaiting HMIS approval and set up. Avondale would like more information on the COVID-19 assessment.

6. What do you need?

All agencies reported that they are in need of water, protective equipment, sanitation supplies, hand sanitizers, gloves, facemasks, and additional shelter beds. Mesa is in need of sanitation supplies, as well as, water and help with transportation. Phoenix and Scottsdale are in need of handwashing stations. Circle the City is in need of all of the above, as well as, thermometers. Salvation Army is in need of menstrual hygiene products, diapers & wipes and toilet paper.

Ms. da Costa reported that CBI reported that they are business as usual. Worked with staff to determine who has concerns and implemented “work from home” protocols. Large number of workforce that want to be out in the field and CBI has been using them. They have expanded their services to areas of need. CBI is at CASS from 3:00 p.m. to 9:00 p.m. to assist with COVID screenings. CBI is working in partnership with the Human Services Campus providing staff from 7:00 p.m. to 9:00 a.m. so that people in the encampment outside of the campus can access restrooms. Tracking information using the COVID assessment in HMIS so that we can track the information electronically.

Jussane Carrera, Phoenix Rescue Mission, reported that their residential program for people in recovery is currently not accepting new clients.

7. Funding Options for Addressing COVID-19

Anne Scott, MAG staff reported on the HUD guidance on freeing up ESG funding, CDBG and CSBG funding. All are available on the MAG website. In addition, there has been guidance for CoC grants. Basically, the guidance is that if there is a need and if providers have resources, then work with your local HUD field representative. For our community that is Stephanie Knox. This information is fluid and rapidly changing. We will pass on additional information as it becomes available.

8. Legislative Updates

Joan Serviss, Arizona Housing Coalition, reported the passage of SB1690 to create a Coronavirus Crisis Fund to be utilized during the state of emergency. The bill includes funds to be utilized for housing assistance, to provide services for homeless persons, eviction prevention assistance, economic assistance for small businesses and funding to support local food banks. The monies are to be used to supplement not supplant funding allocated by the federal government around the crisis. The Governor is expected to sign the bill. State agencies will be distributing the funding. The Housing Coalition is convening a group to discuss how these funds are going to be used.

9. Discussion of Possible Regional Response

Ms. Scott reported that in discussions with HUD TA, the community is asked to identify three pathways: 1) for those with active symptoms; 2) those that test positive; and 3) for vulnerable people.

Co-Chair Ferraro asked for general discussions or actions.

Ms. Serviss asked about people are accessing hospital care and discharged, what is the discharge plan? Ms. Scott responded that there are respite beds, in addition the county is seeking 300 beds for those exposed, under investigation and those vulnerable to disease.

Mr. Cole asked about community-wide planning for emergency management.

Mr. Bruce Liggett, Maricopa County, outlined the county's plans for 300 beds for COVID response. Had hoped to have a facility identified today, but the county will continue to work on it. The county will serve as the coordinator for the response and facilitate discussions between homeless services and county health. MAG will be the communicator to the homeless services system.

Board members expressed interest in food distribution, referral to medical care and discharge planning. Also, convening a smaller workgroup to coordinate around hotel vouchers.

10. Requests for Future Agenda Items

Board members asked for a weekly call to update the Board on plans for the community.

11. Comments from the Board

Board Co-Chair Ferraro announced that Tempe is not enforcing sweeps for encampments. Also, the state Motor Vehicle Department is not enforcing vehicle registration requirements.

Co-Chair Wright announced upcoming funds from Community Solutions for flexible problem-solving and diversion.

12. Motion to Adjourn

Ms. Serviss moved to adjourn the meeting. Co-Chair Wright seconded the motion. The motion passed.

MINUTES OF THE
MARICOPA REGIONAL
CONTINUUM OF CARE BOARD MEETING

April 20, 2020

Adobe Connect Meeting

MEMBERS ATTENDING

*Riann Balch, City of Chandler

Erik Cole, Arizona State University

Elizabeth da Costa, Community Bridges

Diana Yazzie Devine, NAC

Sergeant Rob Ferraro, City of Tempe
Police, Co-Chair

*Marchelle Franklin, City of Phoenix

Tad Gary, Mercy Care

*Samantha Jackson, Downtown Phoenix
Partnership

Bruce Liggett, Maricopa County

Joan Serviss, Arizona Housing Coalition

Charles Sullivan, ABC

*Jacki Taylor, Save the Family

*Tamara Wright, Community Solutions,
Co-Chair

*Did not attend

#Attended by telephone conference call

OTHERS PRESENT

MAG STAFF

Audrey Skidmore

Sarah Kent

Brande Mead

Julie Montoya

Anne Scott

1. Welcome and Introductions

Anne Scott, Maricopa Association of Governments, facilitated the Continuum of Care (CoC) Board discussion. She called the virtual CoC Board meeting to order at 12:35 p.m. Introductions ensued.

2. Crisis Response System

Sarah Kent, Maricopa Association of Governments, provided an update on street outreach. She indicated that MAG continues to host a COVID-19 Outreach Collaborative call every Thursday at 11 a.m. Ms. Kent stated that the gaps reported are transportation, medical triage, and lack of testing.

Tad Gary, Mercy Care, responded that transportation is available for individuals under Medicare. He inquired about the transportation issues. Ms. Scott replied that it is difficult finding transportation for those that are symptomatic, other than emergency personnel. She stated that in many cases outreach workers used to transport individuals to connect with services, however many outreach teams are no longer transporting individuals. Mr. Gary stated that Medicaid is facilitating transportation and that there are options. He stated that he will connect with MAG on transportation.

Bruce Liggett, Maricopa County, asked Mr. Gary how transportation would occur. Mr. Gary responded that there are few options for Medicaid covered individuals that he can share with the group.

Elizabeth da Costa, Community Bridges, stated that Community Bridges has found options for transportation, some of which include Health Plans. She indicated that it would be helpful to connect with the individuals and groups in the Outreach Collaborative that express continued concern regarding transportation. Ms. Scott replied that the CoC Board can connect with those entities experiencing transportation issues in which many are cities and towns.

Ms. da Costa replied that it would be helpful to get examples and contact information of the entities experiencing transportation issues. She noted that maybe these entities could benefit from training with individuals like Mr. Gary. Mr. Gary responded that the informational/resource sheet Ms. da Costa made available was helpful. Ms. da Costa stated that she is happy to help and update information, however she would love to connect with the specific entities experiencing issues. Ms. Kent replied that MAG can connect with those entities.

Mr. Gary inquired about follow up. Ms. Kent replied that Mr. Gary is welcome to join the Outreach Collaborative call on Thursday or that she could follow up with him after the meeting. Mr. Gary thanked Ms. Kent for a follow up email. Mr. Liggett noted the length of time; he inquired if there was a way to quickly receive the specific need examples. Ms. Kent responded that she can send out an email after the CoC Board Discussion.

Sergeant Rob Ferraro, City of Tempe Police, took over facilitation of the meeting.

Julie Montoya, Maricopa Association of Governments, updated the CoC Board on emergency shelters. She stated that the first Emergency Shelter check-in call occurred last week. Ms. Montoya reported that many shelters have suspended the 120 day limits and are limiting in-take to allow space for isolation and social distancing. Emergency Shelters have also noted the closure of community areas at facilities and are conducting as much business as possible through electronic means. Ms. Montoya stated that the Department of Housing was able to provide 1.6 million of the five million available in COVID-19 funding for Homeless Service Providers. She indicated that the Department of Housing also provided \$190,000 for alternative space funding. The Department of Housing is also contacting providers on the supplies that were requested.

Joan Serviss, Arizona Housing Coalition, stated that some members did not receive the query from the Department of Housing on provider needs. She inquired if those not active in the CoC did not receive the information. Ms. Serviss stated that she wants to ensure that entities are being connected with needs. Ms. Montoya replied that MAG emailed providers through the Housing Inventory Chart (HIC) data. She stated that she can share with Ms. Serviss the email correspondence.

Ms. Serviss inquired about the 1.6 million of the five million dollars in funding. Ms. Montoya indicated that the 1.6 million in funding was specific to Maricopa County and that the five million dollar total is the State funding total.

Co-Chair Ferraro asked about the allocation of the funding. Ms. Montoya responded that she did not know the specifics.

Ms. Scott provided an update on coordinated entry. She indicated that there are no new updates from last week. Ms. Scott stated that the Coordinated Entry Subcommittee is meeting today to discuss recommending that the Board adopt a pandemic prioritization for coordinated entry. She reported that pandemic prioritization would allow the community to respond to those most vulnerable to COVID-19 and fill units coming online. Ms. Scott discussed the draft recommendation.

Co-Chair Ferraro clarified that the Coordinated Entry Subcommittee will draft the pandemic prioritization for coordinated entry that the CoC Board would vote on at the next meeting. Ms. Scott replied yes.

Co-Chair Ferraro asked if members from the Coordinated Entry Subcommittee will be present for the next meeting. Ms. Scott noted that Tamara Wright, Community Solutions, will be present and others will be invited as well.

3. Permanent Housing

Ms. Montoya stated that she has no new updates for rapid rehousing and permanent supportive housing. She indicated that new waivers have not been submitted by providers. She stated that the Department of Housing and Urban Development (HUD) held office hours last week to address funding and waiver questions.

Diana Yazzie Devine, Native American Connections, stated that there are some COVID-19 positive individuals and some awaiting testing in their permanent supportive housing. She stated that she would be interested in resources and discussion on managing COVID-19 and sheltering in place. Ms. Scott replied that most workgroups have been discussing this and there is a daily call regarding veterans. Ms. Devine responded that she has participated in those calls and they are helpful. She stated that she was wondering if there were resources for Continuum of Care permanent supportive housing in particular.

Ms. Scott replied that MAG is able to support a peer support workgroup if there is a need. Ms. Devine stated that she would be interested if there is a need or that she can participate in other workgroups if they are discussing the matter. Ms. Scott noted that UMOM is incentivizing people under investigation for COVID-19 to stay in their units by loaning tablets that have games and movies on them and gift cards.

4. Input on Next Steps

Co-Chair Ferraro discussed next steps that were provided at the last CoC Board discussion.

Mr. Liggett provided an update from Maricopa County. He indicated that Maricopa County has briefings scheduled throughout the week in which County officials share information, but other entities around the county can share as well. The County is focusing on reducing COVID-19 risk and preparing for/responding to individuals with symptoms. Mr. Liggett noted that at the last CoC Board meeting he discussed the Human Services Campus screening protocols and the beds made available by Circle the City. He stated that Maricopa County was able to deliver 15,000 masks to providers and clients. Mr. Liggett added that Maricopa County is going to start transporting individuals from the 47 beds at the Human Services Campus to the new facility in Scottsdale.

Mr. Liggett reported that the County is also working on opening the areas with a voluntary tent distancing plan for safe distancing outdoor spaces. He stated that

the people in the spaces must be registered with the Campus and they will have access to handwashing stations and toilets. Mr. Liggett discussed the other spaces being made available for the COVID-19 response. He discussed screening, testing, and tracking at the locations. Mr. Liggett stated that he will provide updates to the CoC Board.

Co-Chair Ferraro inquired about testing. Mr. Liggett replied that testing kits are available, however Maricopa County is working on the operational logistics, such as who would administer the tests.

Co-Chair Ferraro asked if the CoC Board could be updated on the discussions. Mr. Liggett stated that the results of the discussion will likely be in phases. He indicated that there is great interest in testing. Co-Chair Ferraro clarified that the request for information was for updates being made public and available.

Co-Chair Ferraro inquired if there was any additional information on transportation. Ms. da Costa replied that Ms. Kent will reach out to Outreach Providers who have transportation concerns. She added that she will finalize an updated informational sheet that can be provided as well.

Erik Cole, Arizona State University, stated that MAG staff has forwarded an email with regard to information on staffing. He asked that if Board members hear of additional opportunities for staffing, to let Ms. Scott or himself know so that they can keep updated information.

Co-Chair Ferraro asked for a briefing on the next CoC Board meeting from MAG staff. Ms. Scott indicated that there will be five items on the consent agenda for the next meeting. She stated that one action item will be to approve minutes from the CoC Board Discussions. Ms. Scott stated that there will be an action item on MoveOn. She indicated that an updated Release of Information Form will also be on the consent agenda. Co-Chair Ferraro responded that Board members will have an opportunity to pull something off the consent agenda if they would like to discuss it further.

5. Adjourn

Co-Chair Ferraro adjourned the CoC Board Discussion at 1:20 p.m.

5.02.05 Pandemic Response Prioritization

If the Governor institutes a state of emergency, the CoC may recommend putting this prioritization policy into effect.

To address the specifics of an emergency due to a pandemic, the CoC approves a coordinated entry pandemic prioritization schema until such time as the Continuum of Care Board discontinues this policy. Additional and existing resources in the community may be used for the duration needed to address the after effects of the pandemic. The priority populations are as identified by the Centers for Disease Control, local public healthcare authority, or the local Healthcare for the Homeless provider.

Coordinated entry providers are instructed to develop a matrix to illustrate the match process for this policy. This matrix will be presented to the coordinated entry subcommittee.

The CoC will work with community partners and funders to target new resources provided for pandemic response to this prioritization in order to ensure the Coordinated Entry community prioritization schema continues to successfully function with preexisting resources.