

January 30, 2020

TO: Members of the MAG PSAP Managers Group

FROM: Mike Folia, Avondale Police Department, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, February 6, 2020 – 10:00 a.m.
MAG Office, Suite 200 – Saguaro Room
302 North 1st Avenue, Phoenix

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference, or by telephone conference call. In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. If you have any questions regarding the meeting, please contact Liz Graeber, Maricopa Region 9-1-1 Administrator, City of Phoenix Fire, at 602-534-9775, or Nathan Pryor, MAG, at 602-254-6300.



MAG Public Safety Answering Point

TENTATIVE AGENDA

February 6, 2020

1. **Call to Order and Introductions**

2. **Call to the Audience**

An opportunity will be provided to members of the public to address the PSAP Managers on items that are not on the agenda that are within the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the PSAP Manager's Committee requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

Action Requested:

Information.

3. **Approval of November 7, 2019 Meeting Minutes**

Action Requested:

Approval of the November 7, 2019, meeting minutes.

4. **Vice Chair Announcement**

Action Requested:

Information.

5. Administrator Report

The 9-1-1 Administrator will provide a report to the PSAP Managers on activities and programs managed by Maricopa Region 9-1-1.

Action Requested:
Information.

6. FY 2021 Budget and Budget Working Group Report

An on-going discussion on the 9-1-1 budget. The Budget Working Group will provide a report.

Action Requested:
Information and discussion.

7. Emerging 9-1-1 Working Group Report

An on-going discussion on emerging technology, best practices, innovative processes in 9-1-1 and its impact to the region. The Emerging Working Group will provide a report.

Action Requested:
Information and discussion.

8. Maricopa Region 9-1-1 Technical Update

A report on technical updates and 9-1-1 System upgrade projects will be provided by the Maricopa Region 9-1-1 Office.

Action Requested:
Information and discussion.

9. Annual PSAP Security Review

Maricopa Region 9-1-1 Office will review the NENA standard on equipment room access and security policies.

Action Requested:

Information and discussion.

10. Glympse Demo

Discussion on the additional location information sent via the internet.

Action Requested:

Information and discussion.

11. Request for Future Agenda Items

Topics or issues of interest that the PSAP Managers would like to have considered for discussion at a future meeting will be requested. A request for the meeting to be scheduled for **May 14, 2020**, due to a scheduling conflict.

Action Requested:

Information and discussion.

Adjournment