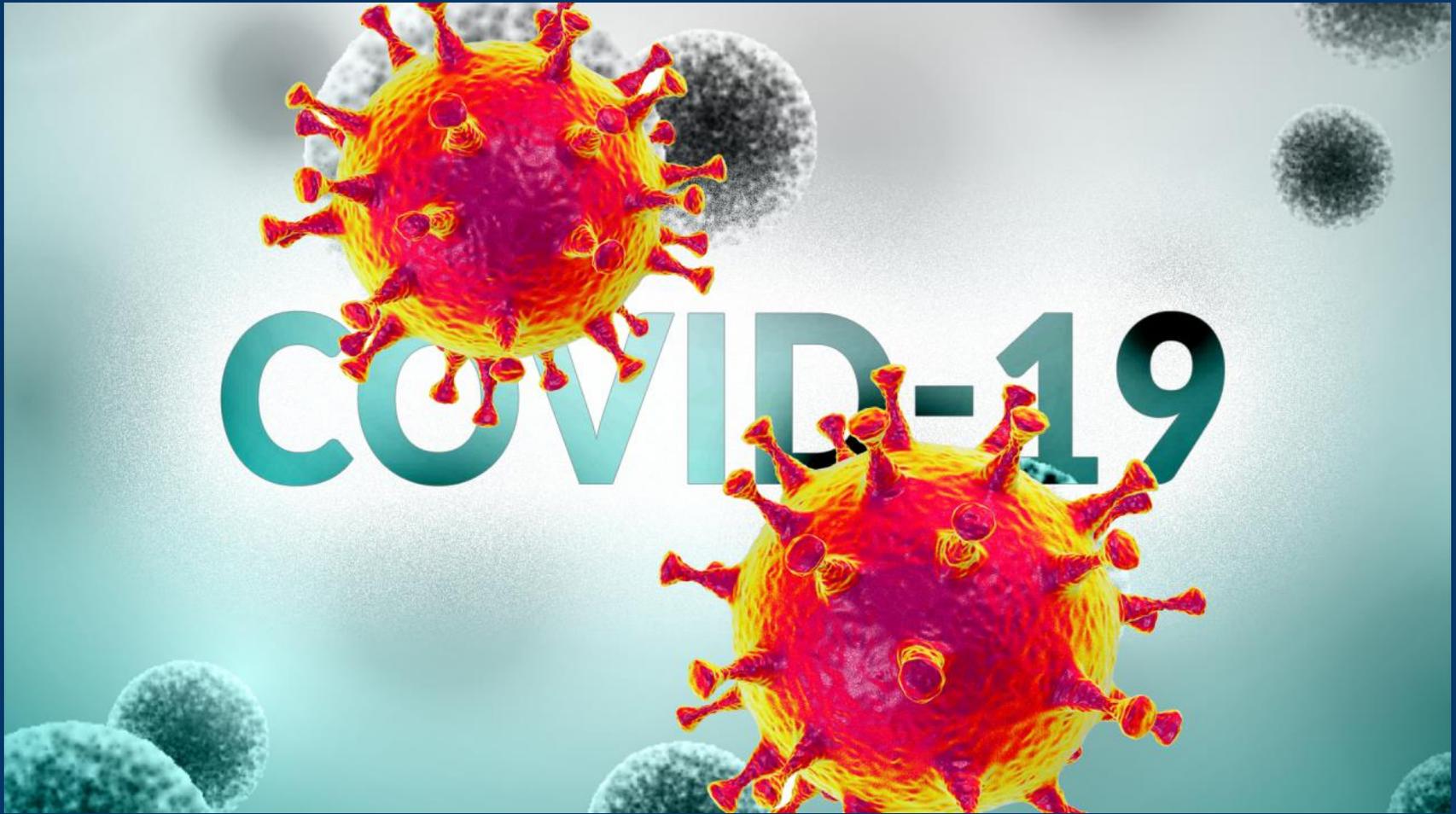


Solid Waste: Response and Impacts



Solid Waste: Social Distancing

March 16, 2020 Measures

Staggered Start Times

- Brush 4:30am, Commercial 5:00am, Residential 5:15am & 5:30am

Reporting

- Operators go straight to their trucks

Reporting locations

- North Corp Yard: Container Repair – Fuel Island – Ice Island

Solid Waste: Social Distancing

CSR's

- Staggered teleworking
- Workstation relocated and distancing

Program Representatives

- Limited Container Inspections (Hot issues only)
- Running Residential routes (EO call offs)
- Fill in at CSR

Solid Waste: PPE Needs

Hand Sanitizer

- Market is now meeting demand

Truck Sanitizer

- Work In Progress – Damaging Truck Interiors - Bleach & Spray 9

Face Coverings

- H1N1 Inventory – Transfer Station – Public Interactions

Solid Waste: COVID-20?

Adopt Current Measures

- Reporting
- PPE
- Locations

Utilize Technology

- Communications
- Training
- Customer Service



Solid Waste: Impacts (Disposal)

Residential Refuse

- **March** 23% Increase (1,282 tons) = \$34K Tipping Fees
- **April** 7% Increase (415 tons) = \$11K Tipping Fees



Residential Recycling

- **March** 5% Decrease (113 tons) = \$3K Tipping Fees
- **April** 16% Increase (325 tons) = \$9K Disposal Tipping Fees

Solid Waste: Impacts (Disposal)

Brush and Bulk FY 2019 Comparison

- **March** 25% Decrease (558 tons) = \$15K Tipping Fees
- **April** 17% Decrease (323 tons) = \$8K Tipping Fees



Brush and Bulk FY 2018 Comparison

- **March** 68% Increase (690 tons) = \$18K Tipping Fees
- **April** 155% Increase (1,337 tons) = \$35K Disposal Tipping Fees

Solid Waste: Impacts (Disposal)

Commercial

- **March** 0% Increase (3 tons) = \$70.00 Tipping Fees
- **April** 27% Decrease (464 tons) = \$12K Tipping Fees



Solid Waste: Revenue

Commercial March – May

- Service On-Hold (6) Accounts
- Reduced Service (12) Accounts
- Canceled/Closed Doors (4) Accounts

Monthly Revenue Loss \$6,543

FY 2020 Revenue Loss \$26,172

-3.0%

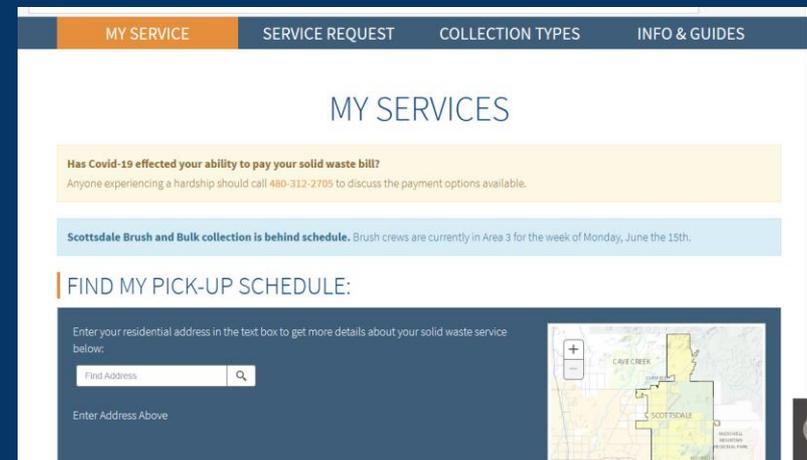


Solid Waste: Recovery Plan

Highlights:

- Dedicated Business Line listed on our Commercial webpage
- Private Haulers Waiving Environmental Fees & Extras
- Payment Deferment Questions
 - Webpage info

- Choosing Scottsdale Campaign
 - No Contracts
 - No Hidden Charges
 - Customer Service
 - Recycling Options



Questions and Comments?



Daily Smile



when you're tired of hearing about corona