

**Maricopa Regional Continuum of Care  
Program Performance Report<sup>1</sup>  
FINAL**

<b>Criteria</b>	<b>Performance Standard</b>	<b>Data</b>	<b>Point Breakdown</b>	<b>Total Points Available</b>
<p><i>IA. Project serves “harder to serve” homeless population.</i></p> <p><b>PSH Only</b></p>	<p><b>A1</b> - Percentage of persons (or households) served by the program who meet locally defined “harder to serve” conditions at entry, listed on the APR:</p> <ul style="list-style-type: none"> <li>- Mental Illness</li> <li>- Alcohol Abuse</li> <li>- Drug Abuse</li> <li>- Chronic Health Conditions</li> <li>- HIV/AIDS</li> <li>- Developmental Disabilities</li> <li>- Physical Disabilities</li> </ul>	<p>APR Qs: 13a2, 5a</p> <p><b>Calculations:</b> (Q13a2 Two Conditions + Q13a2 Three or More Conditions) ÷ Q5a Total Number of Persons</p> <p>Q13a2 Three or More Conditions ÷ Q5a Total Number of Persons</p> <p>If using households, please submit the Detail Report and spreadsheets used to calculate. Please do not include client names or other identifying information in your submission.</p>	<p><b>TOTAL 3 pts.</b></p> <p><u>2 conditions</u> 1 pt = 37% of persons</p> <p><u>3+ conditions</u> 3 pts = 20% of persons</p> <p><b>PSH System Performance for 5/1/17 - 5/1/18:</b> 37% 2 conditions 20% 3+ conditions</p> <p><b>Subcommittee discretion: 1 point</b></p>	<b>3</b>
<p><i>IA. Project serves “harder to serve” homeless population.</i></p> <p><b>RRH Only</b></p>	<p><b>A2</b> - Percentage of persons (or households) served by program that meet locally defined “harder to serve” conditions at entry, listed on the APR:</p> <ul style="list-style-type: none"> <li>- Mental Illness</li> <li>- Alcohol Abuse</li> <li>- Drug Abuse</li> <li>- Chronic Health Conditions</li> <li>- HIV/AIDS</li> <li>- Developmental Disabilities</li> <li>- Physical Disabilities</li> </ul>	<p>APR Qs: 13a2, 5a</p> <p><b>Calculations:</b> (Q13a2 One Condition + Q13a2 Two Conditions + Q13a2 Three or More Conditions) ÷ Q5a Total Number of Persons</p> <p>(Q13a2 Two Conditions + Q13a2 Three or More Conditions) ÷ Q5a Total Number of Persons</p> <p>If using households, please submit the Detail Report and spreadsheets used to calculate. Please do not include client names or other identifying information in your submission.</p>	<p><b>TOTAL 3 pts.</b></p> <p><u>1 condition</u> 1 pt = 10% of persons</p> <p><u>2+ conditions</u> 3 pts = 4% of persons</p> <p><b>RRH System Performance for 5/1/17 - 5/1/18:</b> 10% 1 condition 4% 2+ conditions</p> <p><b>Subcommittee discretion: 1 point</b></p>	<b>3</b>
<p><i>IB. Project serves “harder to serve” homeless population.</i></p> <p><b>PSH Only</b></p>	<p><b>B1</b> - Percentage of adults (or households) served by the program who had zero (\$0) income at entry.</p>	<p>APR Qs: 18, 5a</p> <p><b>Calculations:</b> Q18 Number of Adults with No Income at Entry ÷ Q5a Number of Adults</p> <p>If using households, please submit the Detail Report and spreadsheets used to calculate. Please do not include client names or other identifying information in your submission.</p>	<p><b>TOTAL 3 pts.</b></p> <p>1 pt = 30% of adults</p> <p>3 pts = 52% of adults</p> <p><b>PSH System Performance for 5/1/17 - 5/1/18: 52%</b></p> <p><b>Subcommittee discretion: 1 point</b></p>	<b>3</b>
<p><i>IB. Project serves “harder to serve” homeless population.</i></p>	<p><b>B2</b> - Percentage of adults (or households) served by the program who had zero (\$0) income at entry.</p>	<p>APR Qs: 18, 5a</p> <p><b>Calculations:</b></p>	<p><b>TOTAL 3 pts.</b></p> <p>1 pt = 30% of adults</p> <p>3 pts = 52% of adults</p>	<b>3</b>

<p><b>RRH Only</b></p>		<p>Q18 Number of Adults with No Income at Entry ÷ Q5a Number of Adults</p> <p>If using households, please submit the Detail Report and spreadsheets used to calculate. Please do not include client names or other identifying information in your submission.</p>	<p><b>RRH System Performance for 5/1/17 - 5/1/18: 52%</b></p> <p><b>Subcommittee discretion: 1 point</b></p>	
<p><b>2A: HUD Objective: Increase Housing Stability.</b></p> <p><b>PSH Only</b></p>	<p><b>PSH Programs:</b> Percentage of persons in PH program who remained in the PSH program or exited to a permanent destination during the year, excluding any participants who passed away. – As reported in the APR.</p>	<p>APR Qs: 23a, 23b, 5a</p> <p><b>Calculation:</b> (Q23a Permanent Destinations Subtotal + Q23b Permanent Destinations Subtotal + Q5a Number of Stayers) ÷ (Q5a Total Number of Persons – Q23a Deceased – Q23b Deceased)</p>	<p><b>TOTAL 15 pts.</b></p> <p>0 = below 65% 1 pts = 65-69.9% 2 pts = 70-74.9% 3 pts = 75-79.9% 4 pt = 80-84.9% 5 pts = 85-89.9% 7 pts = 90-93.9% 9 pts = 94-95.9% 11 pts = 96-97.9% 13 pts = 98-99.9% 15 pts = 100%</p> <p><b>PSH System Performance for 5/1/17 - 5/1/18: 94%</b></p> <p><b>Subcommittee discretion: 3 points</b></p>	<p><b>15</b></p>
<p><b>2B: HUD Objective: Increase Housing Stability.</b></p> <p><b>RRH Only</b></p>	<p><b>RRH Programs:</b> Percentage of persons in RRH program who exited the program during the year who exited to a permanent destination, excluding any participants who passed away. – As reported in the APR.</p>	<p>APR Qs: 23a, 23b, 5a</p> <p><b>Calculation:</b> (Q23a Permanent Destinations Subtotal + Q23b Permanent Destinations Subtotal) ÷ (Q5a Number of Leavers – Q23a Deceased – Q23b Deceased)</p>	<p><b>TOTAL 15 pts.</b></p> <p>0 = below 45% 1 pts = 45-49.9% 2 pts = 50-54.9% 3 pts = 55-59.9% 4 pt = 60-64.9% 5 pts = 65-69.9% 7 pts = 70-74.9% 9 pts = 75-79.9% 11 pts = 80-84.9% 13 pts = 85-89.9% 15 pts = 90-100%</p> <p><b>RRH System Performance for 5/1/17 - 5/1/18: 76%</b></p> <p><b>Subcommittee discretion: 3 points</b></p>	<p><b>15</b></p>
<p><b>3A: HUD Objective: Increase project participant's total income.</b></p> <p><b>PSH only</b></p>	<p><b>A1</b> - The percentage of persons age 18 and older who increased total income at the end of the operating year or program exit, either by gaining a source of income or by increasing the amount of their total income.</p> <p><b>PSH only</b></p>	<p>APR Qs: 19a3, 5a, 18</p> <p><b>Calculation:</b> (19a3 Row 5 Column 4 + 19a3 Row 5 Column 5) ÷ (Q5a Total Number of Persons – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)</p>	<p><b>TOTAL 5 pts.</b></p> <p>5 pts = &gt;70% 4 pts = 60-69.9% 3 pts = 50-59.9% 2 pts = 40-49.9% 1 pt = 30-39.9% 0 pts = &lt;30%</p> <p><b>PSH System Performance for 5/1/17 - 5/1/18: 51%</b></p> <p><b>Subcommittee discretion: 1 point</b></p>	<p><b>5</b></p>

<p><b>3A: HUD</b> <b>Objective: Increase project participant's <u>total</u> income.</b></p> <p><b>RRH only</b></p>	<p><b>A2</b> - The percentage of persons age 18 and older who increased total income at the end of the operating year or program exit, either by gaining a source of income or by increasing the amount of their total income.</p> <p><b>RRH only</b></p>	<p>APR Qs: 19a3, 5a, 18</p> <p><b>Calculation:</b> (19a3 Row 5 Column 4 + 19a3 Row 5 Column 5) ÷ (Q5a Number of Adults – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)</p>	<p><b>TOTAL 5 pts.</b></p> <p>5 pts = &gt;45% 4 pts = 35-44.9% 3 pts = 25-34.9% 2 pts = 20-24.9% 1 pt = 25-19.9% 0 pts = &lt;25%</p> <p><b>RRH System Performance for 5/1/17 - 5/1/18: 25%</b></p> <p><b>Subcommittee discretion: 1 point</b></p>	<p><b>5</b></p>
<p><b>3B: HUD</b> <b>Objective: Increase project participant's <u>earned</u> income.</b></p> <p><b>PSH only</b></p>	<p><b>B1</b> - The percentage of persons age 18 and older who increased earned income at the end of the operating year or program exit, either by gaining employment or by increasing the amount of their earned income.</p> <p><b>PSH only</b></p>	<p>APR Qs: 19a3, 5a, 18</p> <p><b>Calculation:</b> (19a3 Row 1 Column 4 + 19a3 Row 1 Column 5) ÷ (Q5a Number of Adults – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)</p>	<p><b>TOTAL 5 pts.</b></p> <p>5 pts = 12% or more 4 pts = 9-11.9% 3 pts = 6-8.9% 2 pts = 3-5.9% 1 pt = &gt;0-2.9% 0 pts = 0%</p> <p><b>PSH System Performance for 5/1/17 - 5/1/18: 6%</b></p> <p><b>Subcommittee discretion: 1 point</b></p>	<p><b>5</b></p>
<p><b>3B: HUD</b> <b>Objective: Increase project participant's <u>earned</u> income.</b></p> <p><b>RRH only</b></p>	<p><b>B2</b> - The percentage of persons age 18 and older who increased earned income at the end of the operating year or program exit, either by gaining employment or by increasing the amount of their earned income.</p> <p><b>RRH only</b></p>	<p>APR Qs: 19a3, 5a, 18</p> <p><b>Calculation:</b> (19a3 Row 1 Column 4 + 19a3 Row 1 Column 5) ÷ (Q5a Number of Adults – Q18 Number of Adult Stayers Not Yet Required to Have an Annual Assessment)</p>	<p><b>TOTAL 5 pts.</b></p> <p>5 pts = 34% or more 4 pts = 28-33.9% 3 pts = 22-27.9% 2 pts = 16-21.9% 0 pts = &lt;16%</p> <p><b>RRH System Performance for 5/1/17 - 5/1/18: 22%</b></p> <p><b>Subcommittee discretion: 1 point</b></p>	<p><b>5</b></p>
<p><b>4: Effective use of federal funding.</b></p>	<p>Percentage of disbursed HUD funding for the most recent operating year.</p>	<p>APR Q 28, HUD Award List</p> <p><b>Calculation:</b> APR Q 28 Total Expenditures ÷ Grant Award Amount</p>	<p><b>TOTAL 5 pts.</b></p> <p>5 pts = 98-100% 4 pt = 95-97% 3 pts = 90-94% 2 pts = 85-89% 1 pts = 80-84% 0 pts = &lt;80%</p> <p><b>Subcommittee discretion: 1 point</b></p>	<p><b>5</b></p>

<p><b>5: HMIS; Data Quality and Training.</b></p>	<p><b>5A</b> – Percentage of total HMIS fields, across all persons served, that are missing or in error based on the APR: Q6a, Q6b, Q6c, Q6d</p>	<p>APR Qs: 5a, 6a, 6b, 6c, 6d</p> <p><b>Calculation:</b> (Q6a Sum of “Information Missing” + Q6a Sum of “Data Issues” + “Q6b Sum of “Error Count” + Q6c Sum of “Error Count” + Q6d Sum of “Missing Time in Institution” + Q6d Sum of “Missing Time in Housing” + Q6d Sum of “Approx Date DKR/Missing” + Q6d Sum of “Num Times DKR/Missing” + Q6d Sum of “Num Months DKR/Missing”) ÷ (20 * Q5a Total Number of Persons Served)</p>	<p><b>TOTAL 10 pts.</b></p> <p>10 pts = 0 -.05% 9 pts = .05-1% 8 pts = 1.5-1.9% 6 pts = 2-2.9% 4 pts = 3-3.9% 2 pts = 4-4.9% 0 pts = 5% or more</p> <p><b>Subcommittee discretion:</b> 2 points</p>	<p><b>10</b></p>
<p><b>6: Community Priorities and Standards</b></p>	<p><b>6A - Participation in Coordinated Entry</b> By project, at least 95% of persons enrolled were referred through the Family Coordinated Entry System and/or the Singles Coordinated Entry System.</p>	<p>HMIS Report</p> <p><b>Calculation:</b> Number of accepted referrals from the Family Coordinated Entry System and/or the Singles Coordinated Entry System June 1, 2018 to May 20, 2019 ÷ Total number of persons who entered the program June 1, 2018 to May 20, 2019</p>	<p><b>TOTAL 8 pts.</b></p> <p>8 pts = 98-100% 6 pts = 95-97% 4 pts = 90-94% 2 pts = 85-89% 1 pts = 80-84% 0 pts = Less than 80%</p> <p><b>Subcommittee discretion:</b> 2 points</p>	<p><b>14</b></p>
	<p><b>6B - Participation in Coordinated Entry</b> By agency and project type, housing providers accept 85% of eligible referrals from the Family Coordinated Entry System and/or the Singles Coordinated Entry System.</p>	<p>Report from Coordinated Entry Leads</p> <p><b>Calculation:</b> Number of eligible referrals from the Family Coordinated Entry System and/or the Singles Coordinated Entry System <i>accepted by</i> the agency June 1, 2018 to May 20, 2019 ÷ Number of eligible referrals <i>made to</i> the agency by the Family Coordinated Entry System and/or the Singles Coordinated Entry System June 1, 2018 to May 20, 2019</p>	<p><b>TOTAL 6 pts.</b></p> <p>6 pts = 95% or more 5 pts = 90-95% 4 pts = 85-89% 3 pts = 80-84% 2 pts = 75-79% 1 pts = 70-74% 0 pts = Less than 70%</p> <p><b>Subcommittee discretion:</b> 2 points</p>	
<p><b>7: CoC Engagement and Participation</b></p>	<p><b>2 points</b> for agency having a representative as a current member of the CoC Committee who attended at least 75% of meetings from June 1, 2018 to May 20, 2019.</p>	<p>Self-report in PRESTO/Meeting Minutes</p>	<p><b>TOTAL 2 pts.</b></p>	<p><b>6</b></p>
	<p><b>2 points</b> for participation in one of the subcommittees or workgroups (refer to instructions below) from June 1, 2018 to May 20, 2019.</p>	<p>Self-report in PRESTO/ Confirmation with workgroup leader</p>	<p><b>TOTAL 2 pts.</b></p>	
	<p><b>2 points</b> for participation in the 2019 unsheltered PIT count</p>	<p>Self-report in PRESTO</p>	<p><b>TOTAL 2 pts.</b></p>	
<p><b>8. HUD Grant Agreement Submitted</b></p>	<p><b>2 pts:</b> Submit HUD Grant Agreement signed by both agency and HUD showing amount awarded and contract dates.</p>	<p>Signed HUD Grant Agreement</p>	<p><b>TOTAL 2 pts.</b></p>	<p><b>2</b></p>

<b>9. Housing First Alignment</b>	<b>9A - Housing First</b> Project commits to operating according to a Housing First model.	Self-report: USICH Housing First Checklist Core Elements of Housing First at the Program/Project Level	<b>TOTAL 11 pts.</b>  Project receives one point for each box checked in the “Core Elements of Housing First at the Program/Project Level” section of the USICH checklist, indicating that the project meets that criteria.  <b>Subcommittee discretion:</b> 2 points	<b>16</b>
	<b>9B - Housing First</b> Project takes proactive steps to minimize barriers to entry and retention.	Self-report: Narrative response in PRESTO (500-word limit)	<b>TOTAL 5 pts.</b>  Project receives 5 points if they describe <b>two ways</b> in which they proactively take a housing first approach in their project model.  This narrative may include detailed explanations of how the project implements any of the 11 boxes they checked on the USICH checklist, or other examples of alignment with the Housing First philosophy.	
<b>10. Commitment to Policy Priorities</b>	<b>Cost effectiveness</b> Project is cost effective as compared to other projects funded by CoC funds.  <b>PSH</b> Measured by average HUD CoC investment per person who stayed in the program or exited to a permanent destination.  <b>RRH</b> Measured by average HUD CoC investment per person who exited to a permanent destination.	<b>APR Qs:</b> 28, 23a, 23b, 5a  <b>Calculations:</b> <b>PSH</b> Q28 Total Expenditures ÷ (Q23a Permanent Destinations Subtotal + Q23b Permanent Destinations Subtotal + Q5a Number of Stayers)  <b>RRH</b> Q28 Total Expenditures ÷ (Q23a Permanent Destinations Subtotal + Q23b Permanent Destinations Subtotal)	<b>TOTAL 5 pts.</b>  Top 25% = 5 pts  Middle 50% = 3 pts  Bottom 25% = 0 pts  <b>Subcommittee discretion:</b> 1 point	<b>5</b>
<b>11. HUD Monitoring Findings</b>	Applicant does not have any open monitoring HUD findings.	<b>Self report:</b> Response in PRESTO; Any HUD Monitoring Letters related to any of the applicant’s projects since January 1, 2016; Correspondence with HUD about any findings.	<b>TOTAL 6 pts.</b>  6 pts = Applicant does not have any HUD monitoring findings prior to November 1 2018, or all HUD monitoring findings have been closed  4 pts = Applicant has open monitoring findings prior to November 1 2018 but has taken steps to resolve the findings  0 pts = Applicant has open monitoring findings prior to November 1 2018 and has taken no steps to resolve the findings	<b>6</b>

			Subcommittee discretion: 2 points	
<b>Total Points Available</b>				<b>95</b>

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<sup>i</sup> Projects operated by victim service providers will be evaluated based on APR and other aggregate data reported out of each agency's comparable database.