

POSITIVELY IMPACTING HOMELESSNESS
THROUGH INTER-AGENCY COLLABORATION

PRESENTATION OVERVIEW

- 1) Explain the problem of homelessness from a multi-agency perspective
 - 2) Identify solutions that deal with every facet of the problem of homelessness
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AGENCIES IN THE COLLABORATION

City of Phoenix

- ▶ Police Dept.
- ▶ Prosecutor's Office
- ▶ Human Services Dept.
- ▶ Neighborhood Services Dept.
- ▶ Fire Dept.

Nonprofits

- ▶ Southwest Behavioral Health
 - ▶ Phoenix Rescue Mission
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HOMELESSNESS AND ASSOCIATED PROBLEMS



FINANCIAL COST

Phoenix Fire Dept. Incidents – Human Services Campus

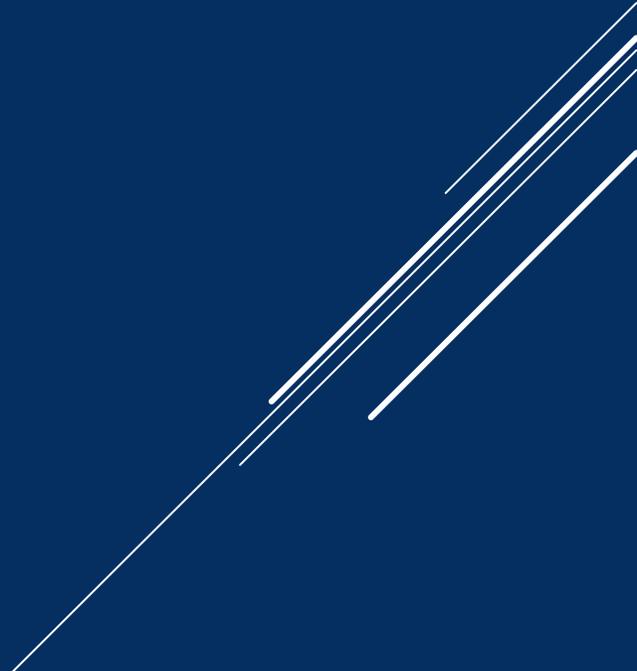
- ▶ 220 S 12th ave (CASS clinic): 2015 - 56, 2016 ytd - 69
 - ▶ 230 S 12th ave (CASS shelter): 2015 - 490, 2016 ytd - 355
 - ▶ 1125 W Jackson St (LDRC): 2015 - 243, 2016 ytd - 148
 - ▶ 1075 W Jackson St (StVdP): 2015: 32, 2016 - 71
 - ▶ 213 S 11th Ave (Andre House): 2015 - 160, 2016 ytd - 110
- ALS Engine Rollout = \$316.15
 - ALS Transport = \$898.56
 - Study in Hawaii indicates one hospital spent \$80 million serving 9,301 homeless patients; est. \$100.2 million on 10,459 patients this year.

CRIME

- ▶ Quality of Life type Crimes
 - ▶ Urinating/ defecating in Public
 - ▶ Consuming Alcohol in Public
 - ▶ Trespassing
 - ▶ Criminal Damage
 - ▶ Littering
- ▶ More Serious Crimes involving perpetrators or victims
 - ▶ Aggravated Assault
 - ▶ Assault
 - ▶ Sexual Assault
 - ▶ Murder
- ▶ Repeat Offenders – Misdemeanors and Felonies

Cost
Arrest and Booking = \$309

Day in Jail = \$90

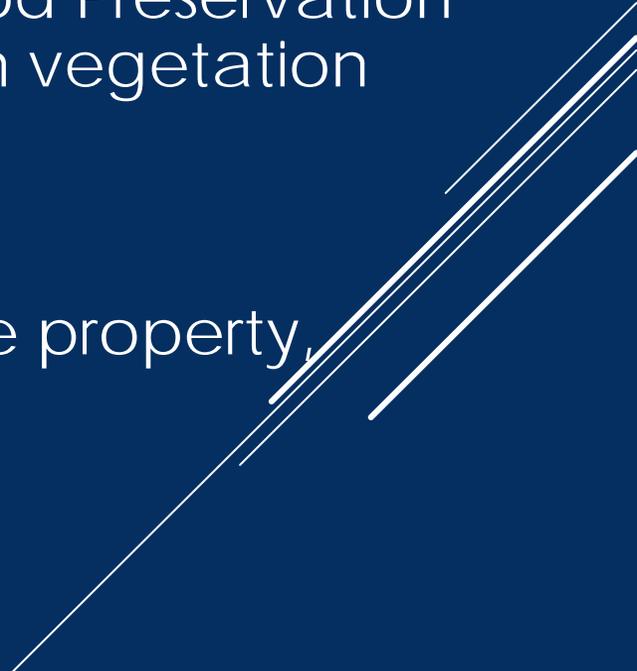


HOMELESS, BLIGHT AND NEIGHBORHOODS

- ▶ Un-maintained properties contribute to a self-perpetuating cycle of blight in neighborhoods,
- ▶ Vacant lots, abandoned buildings and unkempt alleys become indicators of blight that symbolize no one cares about the neighborhood;
- ▶ The signs of disorder grow exponentially when homeless begin to populate these properties or alleys.
- ▶ Neighborhoods feel the fear of victimization



HOMELESS, BLIGHT AND NEIGHBORHOODS

- ▶ City of Phoenix utilizes code compliance as a tool to mitigate blight caused by homeless encampments
 - ▶ Blight on property is a violation of the City's Neighborhood Preservation Ordinance (discarded mattresses, trash, litter, overgrown vegetation etc.)
 - ▶ Property owners are held responsible for blight on private property,
 - ▶ Authority to Arrest is secured from property owners
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350 N. 10th Ave - Before



350 N. 10th Ave - After



916 W. Polk St. - Before



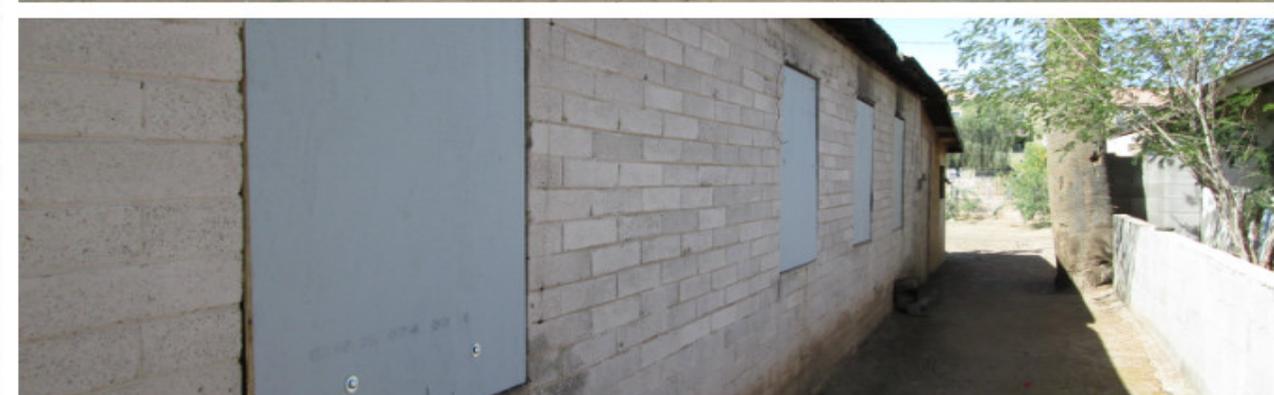
916 W. Polk St. - After



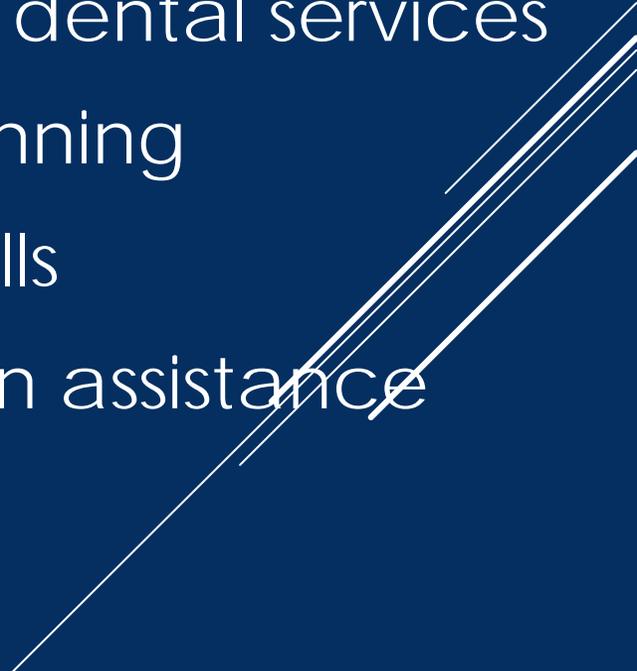
922 N. 6th Ave - Before



922 N. 6th Ave - After



NEEDS OF INDIVIDUALS IN HOMELESSNESS

- ▶ Affordable housing
 - ▶ Vital documentation
 - ▶ Sustainable employment
 - ▶ Substance abuse treatment
 - ▶ Mental health services
 - ▶ GED/HS Diploma
 - ▶ Medical and dental services
 - ▶ Financial planning
 - ▶ Computer skills
 - ▶ Transportation assistance
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GOALS OF THE COLLABORATION

- 1) Assist people in moving out of homelessness
 - 2) Reduce the economic impact of homelessness
 - 3) Reduce crime
 - 4) Make neighborhoods cleaner and more appealing
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HOMELESS CAMP ABATEMENT PROCESS

- 1) Receive Camp Referral
 - 2) Dispatch Police
 - 3) MROP Nomination (when applicable)
 - 4) Dispatch Outreach
 - 5) Enroll in services (when applicable)
 - 6) Open blight case (when applicable)
 - 7) Property Clean-up
 - 8) Referral follow-up
 - 9) Camp follow-up/Maintenance
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FIRE DEPARTMENT RESPONSE

Current Response

- 1) 911 response and ambulance transportation
- 2) Behavioral Health referral Pilot
- 3) Community Bridges/Central City referrals for alcoholism
- 4) Good problem-solving employees that are empowered to make decisions in the best interest of the City and patient care.

New Initiatives

1. Innovation in practices and technology
 2. Community Integrated Health Pilot
 3. Treat and Refer modalities
 4. Alternate transportation resources
 5. Non-traditional community partners
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CONTACT INFORMATION

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